

March 9, 2003

The Honorable Tom Davis Chairman Committee on Government Reform U.S. House of Representatives Washington, DC 20515-6143

Dear Mr. Chairman:

On behalf of the Director, I am transmitting the first annual report on implementation by Federal agencies of the E-Government Act of 2002. This report provides an update of steps taken to implement the components of the Act, and highlights key areas of progress. Agencies innovatively apply E-Government initiatives to improve agency performance. These initiatives use metrics to assess effectiveness in addressing constituent needs and are implemented in collaboration with other stakeholders.

The E-Government Act has been extremely valuable in helping the Administration promote the integration of technology and people to more effectively deliver services and programs. The initiatives and activities identified in this report make it easier for citizens to receive high-quality service from the Federal government, while simultaneously reducing the cost of delivering those services.

This report includes information provided to the Office of Management and Budget (OMB) on December 15, 2003 as well as information provided in agency FY05 budget materials. OMB will continue to work with agencies to fulfill the requirements of the Act. We appreciate the assistance of Congress in supporting Electronic Government to improve government management and performance, and we look forward to continuing our work with Congress on this critical innovative issue. Karen Evans, Administrator for Electronic Government, Information and Technology, can be contacted to answer any questions.

Sincerely,

Clay Johnson III

Deputy Director for Management

Enclosure

Identical Letter Sent to The Honorable Henry A. Waxman, The Honorable Susan M. Collins, and The Honorable Joe I. Lieberman



March 9, 2003

The Honorable Henry A. Waxman Ranking Member Committee on Government Reform U.S. House of Representatives Washington, DC 20515-6143

Dear Representative Waxman:

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Identical Letter Sent to The Honorable Tom Davis, The Honorable Susan M. Collins, and The Honorable Joe I. Lieberman



March 9, 2003

The Honorable Susan M. Collins Chairwoman Committee on Governmental Affairs United States Senate Washington, DC 20510-6250

Dear Madam Chairwoman:

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March 9, 2003

The Honorable Joseph I. Lieberman Ranking Member Committee on Governmental Affairs United States Senate Washington, DC 20510-6250

Dear Senator Lieberman:

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