

ERIE COUNTY DEPARTMENT OF SENIOR SERVICES
95 Franklin Street, Room 1304
Buffalo, NY 14202-3968
Phone: (716)858-8526; Fax: (716)858-6048
<http://www.erie.gov/depts/seniorservices>

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)

A **PERS**, also called a **Personal Response System (PRS)**, **Emergency Response System (ERS)**, or medical signaling device is an answer to the need for both security and independence. It is a simple way to call for help from a friend, relative or emergency services (police, fire department or ambulance). If a user needs help, he simply presses a button, which sends a message into an emergency response center. Information about his medical history and names and phone numbers of contact people are quickly available. The emergency response center will talk with the user to determine the reason they were contacted, and will respond appropriately. Companies who sell this product are listed under "Medical Alarms" in the yellow pages of the phone book.

ALERT CALL LIFELINE

1-800-543-3546

www.lifelinesys.com

ALERT ONE

1-800-693-5433

<http://www.alert-1.com>

CATHOLIC HEALTH SYSTEMS

LIFELINE

Ann Koerner

447-6309

www.chsbuffalo.org

DOYLE SECURITY SYSTEMS

HELP LINK

1-800-664-7613

<http://www.doylegroup.com>

HEALTH WATCH

1-800-685-5252

LIFEFONE

1-800-882-2280 Ext. 305

www.lifefone.com

LINK TO LIFE

1-800-338-4176

<http://www.link-to-life.com>

MY HELP ALARM

1-866-245-3356

<http://www.myhelpalarm.com/>

RESPONSE LINK ADVANTAGE

1-800-894-1428

<http://www.responselink.com>

RURAL/METRO MEDICAL SERVICES HELP LINK

882-8400 Ext. 492

<http://www.ruralmetrowny.com>

SENTINEL – SAFE CALL

Patrick Taggart

684-0200

<http://www.sentinelsecurity.cc>

TWIN CITY AMBULANCE

EARS VOICE OF HELP

692-2458 Ext. 222

www.twincityambulance.com/Services.htm

VNA LIFELINE

Linda Ash

630-8624

<http://www.vna-wny.com/Services/lifeline.html>