

FOOD AND DRUG ADMINISTRATION  
CENTER FOR DEVICES AND RADIOLOGICAL HEALTH

MEDWATCH MEDICAL DEVICE REPORTING CODE  
INSTRUCTIONS

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## INTRODUCTION

The MedWatch Medical Device Reporting Code Manual contains codes to describe reportable device adverse event information. The codes are used when completing the back of MedWatch Form 3500A. Information regarding obtaining and submitting Form 3500A is found in Appendix A.

User facilities and importers provide patient and device problem codes in Block F10, Event problem codes. Device manufacturers provide codes in Block H3 Device evaluation information, Block H6 Evaluation codes, and Block H10 Additional manufacturer narrative. Detailed instructions are provided below. Patient and device evaluation codes are listed alphabetically in Appendix B.

You may use more than three codes to describe a patient or device problem, evaluation method or results, or conclusion. If more than three codes are reported in these blocks, attach a separate page to Form 3500A and reference your report number and Block # (i.e., F10, H6, etc.) for the codes reported.

### **1. BLOCK F10 ON FORM 3500A, EVENT PROBLEM CODES (21 CFR 803.20, 803.32, 803.42, 803.52)**

Use patient codes to describe the patient's condition during the reportable event. Use device codes to describe the nature of the device failure or problem. You should report at least one patient code and one device code.

A numerical list of patient and device codes is found in Appendix C.

### **2. BLOCKS H3 AND H6 ON FORM 3500A, DEVICE MANUFACTURER CODES (21 CFR 803.52)**

#### **A. Block H3, Device Evaluated by Manufacturer Codes**

If you will not perform an evaluation of the returned device, select the "no" box and enter one of the codes below.

- 01 Device received in a condition which made analysis impossible
- 02 Device evaluation anticipated, but not yet begun
- 03 Device not made by company
- 04 Device problem already known, no evaluation necessary
- 81 Other (code unspecified, describe in H10)

## B. Block H6, Evaluation Codes

1. You may use as many codes as necessary to accurately reflect the evaluation source and method results and conclusions. This applies to all codes entered in Block H6. The **evaluation method** codes capture two items – the source of the device that was evaluated and the type of evaluation performed. Use at least one code from each of the two lists immediately below.

### Source of Evaluated Device

- 10 Actual device involved in incident was evaluated
- 11 A device from same lot of the actual device involved in incident was evaluated
- 12 Device from reserve sample evaluated
- 13 Device from controlled/non-released inventory evaluated

### Type of Evaluation Performed

- 20 Device evaluated with respect to operational environment
  - 21 Computer hardware performance tests conducted
  - 22 Computer software performance tests conducted
  - 23 Electrical tests performed
  - 25 Electrical tests of all specifications performed
  - 26 Mechanical tests performed
  - 27 Mechanical tests, dynamic – fatigue test
  - 28 Mechanical tests, static – tension or compression failure
  - 30 Mechanical tests of all specifications performed
  - 31 Performance tests performed
  - 33 Performance tests of all specifications performed
  - 34 Performed test to determine if incident was the result of interaction with another device(s)
  - 35 User-device interface test performed
  - 36 Analysis of labeling performed
  - 37 Photographic images made during evaluation
  - 38 Visual examination
  - 39 Chemical tests (e.g., corrosion, reaction)
  - 82 Environmental tests; temperature, humidity and vibration
  - 83 Pathological evaluation of returned device (i.e., vascular grafts, heart valves, etc.)
  - 84 Optical tests of all specifications performed
  - 86 Other (code unspecified, describe in H10)
2. Use **evaluation results** codes to describe the results of your evaluation and analyses of the reported device problem(s). The evaluation results codes are found in Appendix D.
  3. Use **conclusion** codes below to describe your evaluation conclusions.
    - 40 Another device caused failure

- 70 Device discarded – unable to follow-up
- 71 Device evaluated and alleged failure could not be duplicated
- 72 Device evaluated and alleged failure could not be duplicated – cause of event unknown
- 41 Device failed during assembly
- 64 Device failed during pre-test/pre-trial
- 42 Device failed just prior to use
- 43 Device failure directly cause event
- 44 Device failure directly contributed to event
- 45 Device failure indirectly caused event
- 46 Device failure indirectly contributed to event
- 47 Device failure occurred and was related to event
- 48 Device failure occurred but not related to event
- 49 Device failure related to maintenance
- 61 Device failure related to user handling
- 50 Device failure/lack of effectiveness related to patient condition
- 51 Device maintenance contributed to event
- 65 Device operated according to specifications
- 63 Device repaired and returned
- 52 Device was out of calibration
- 53 Device was out of specification but this does not relate to event
- 54 Device was out of specification in a manner that relates to event
- 55 Intermittent failure directly caused event
- 56 Intermittent failure directly contributed to event
- 57 Labeling related
- 67 No conclusion can be drawn
- 78 No device failure
- 74 No failure detected and product within specification
- 75 No failure detected but product out of specification
- 76 Operational context caused event
- 77 Operational context contributed to event
- 68 Other (code unspecified, describe in H10)
- 58 Software/firmware caused event
- 59 Software/firmware contributed to event
- 88 This is a report of an accidental radiation occurrence (ARO)
- 66 Unusual event
- 79 User error caused event
- 80 User error contributed to event
- 62 User interface contributed to event
- 60 User-interface caused event

**3. BLOCKS H10 ON FORM 3500A, ADDITIONAL MANUFACTURER NARRATIVE (21 CFR 803.52)**

Manufacturers reporting codes as “other” in Block H6 should fully describe the method, results and/or conclusions in Block H10. If any required information is not reported on the form 3500A, provide an explanation of what is not available, why, and detail the steps taken to obtain the missing information.

**4. BLOCK H11 ON FORM 3500A, CORRECTED DATA (21 CFR 803.52)**

Provide any missing or corrected codes from the user facility or importer (Block F10). For all codes, state whether the event described is addressed in the device labeling.

Dated 4/11/01