Managing for Excellence

Action Items 26 & 27 Outsource and Transfer Opportunities for O&M

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Managing Water in the West

Albuquerque, NM February 27-28, 2007

> U.S. Department of the Interior Bureau of Reclamation

## **Operations and Maintenance (O&M) Outsourcing and Transfer**

- Stated objectives
  - Action Item 26 Identify where opportunities exist for transfer of O&M responsibilities to water users
  - Action Item 27 Identify where opportunities exist for outsourcing of O&M of reserved works





## Facility Status – Transferred vs Reserved

Reclamation-wide	<u>Transferred</u>	Reserved	
Dams	151 <mark>(5</mark> 8%)	110 (42%)	
Power Facilities	27 (33%)	56 (67%)	
Water Facilities	232 (88%)	33 (12%)	
Fish Facilities	42 (48%)	46 (52%)	
Total	452 (65%)	245 (35%)	
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Facility Status – Transferred Works						
By Region	PN	MP	LC	UC	GP	Total
Dams	30	14	15	55	37	151
Power Facilities	0	1	16	10	0	27
Water Facilities	51	52	27	41	61	232
Fish Facilities	40	1	0	0	1	42
Total Transferred Works	121	68	58	106	99	452
Percent Transferred	60%	60%	81%	79%	56%	65%
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# Facility Status - Reserved Works

By Region	PN	MP	LC	UC	GP	Total
Dams	27	23	3	11	46	110
Power Facilities	10	11	3	11	21	56
Water Facilities	3	6	8	6	10	33
Fish Facilities	40	5	0	1	0	46
Total Reserved Works	80	45	14	29	77	245
Percent Reserved	40%	40%	<b>19%</b>	21%	44%	35%
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#### Information Learned from Area Manager Interviews

- Area Managers in each region have identified O&M transfer candidate facilities
- Obstacles and keys to successful transfer of these facilities have been identified
- Known water user interest in O&M transfer has been identified
- Area Manager experience in transfer of facilities has been explored
- Current outsourcing efforts and potential for additional efforts have been explored

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Information Learned from Area Manager Interviews						
By Region	PN	MP	LC	UC	GP	Total
Facilities identified as good transfer candidates	5	7	1	2	4	19
Facilities where water districts or user have expressed interest in transfer of O&M	0	4	1+	1	2	8+
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#### **O&M Transfer**

- Draft criteria for consideration of candidate facilities for transfer of O&M:
  - Interested district or entity
  - Capability of district/entity to perform O&M
  - Potential savings to Reclamation budget & staff
  - Power issues
  - Ease of transition
  - Project authorization
  - Agreement among project beneficiaries
  - Other environmental or third party concerns (including statutes, compacts, treaties, etc.)

# RECLAMATION

#### **O&M** Outsourcing

- Considerations related to outsourcing of O&M:
  - Interested district or entity
  - Entity's relationship with facility and Reclamation
  - Competitive process under A-76 or Federal Acquisition Regulations
  - Potential savings to Reclamation budget and staff
  - Outsourcing options specialized tasks, partial, complete
  - Power issues
  - Ease of transition
  - Other environmental or third party concerns (including statutes, compacts, treaties, etc.)



#### **O&M** Outsourcing and Transfer

#### Next steps:

- Seek stakeholder interest and feedback
- Clearly identify process of transfer
- Develop set of criteria to identify and evaluate potential candidate facilities for O&M transfer
- Develop recommendations and guidelines to be used when considering the outsourcing of O&M work
- Develop final report with findings and recommendations

# O&M Outsourcing and Transfer

#### Next steps:

- The team would like your feedback
  - Are you interested in taking over O&M of facilities that are "Reserved Works" ?
  - Are there other criteria that we should consider when looking for candidate facilities to transfer O&M?
  - Are there other considerations we should include when thinking about outsourcing of O&M?
  - Is there something we have missed?
- The team will develop a draft report covering its findings and recommendations for Reclamation's senior management



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## **Point of Contact**

• Questions, comments, and feedback from stakeholders will be accepted for integration into the team's findings. Please send information to:

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#### Action Items 26 and 27: Outsource and Transfer Opportunities for O&M

Questions or Comments:

(Optional)

Name Ph	one Number	E-mail
You can also comment a	: <u>http://www.usbr.g</u> E-mail: excellenc	
Or send comments to:	Managing for Exc Bureau of Reclam PO Box 25007 Building 67, Denv	ation