

1 the provisions, we actually think you will not have  
2 adulterated products. And so you shouldn't have  
3 more recalls.

4 If you don't agree, certainly let us no.  
5 If you think there will still be adulteration, let  
6 us know. But that's our premise.

7 And this questioner asks: can you describe  
8 a small operation with fewer than three people  
9 under the proposed rules?

10 And I guess what they're asking is: is it  
11 feasible to actually manufacture dietary  
12 supplements with only three people. And we do have  
13 survey evidence that there are firms with only  
14 three people.

15 MS. ACOSTA: [Off mike] Should I go  
16 through my questions, now?

17 One of the questions I have is: while not  
18 stating a size requirement for the quality control  
19 unit, it does appear you expect this unit to be a  
20 separate entity, not an [inaudible].

21 Oh--sorry--can you hear me now?

22 While not stating a size requirement for  
23 the quality control unit, it does appear you expect  
24 this unit to be a separate entity, not an added  
25 responsibility for existing employees. Is this a

1 correct assumption?

2 No. The quality control unit does not  
3 need to be a separate entity. It will be probably  
4 mostly added responsibilities for current  
5 employees. It doesn't have to be separate. And,  
6 also, the regulation doesn't say who can be in this  
7 unit, or if it has to be segregated from other  
8 functions. It can be anyone that you select, and  
9 any number that you select.

10 And another question--also regarding the  
11 quality control unit: can personnel who perform  
12 quality control procedures but report to  
13 manufacturing departments be considered part of the  
14 quality control unit?

15 Umm--there's no specification as to who  
16 can be part of the quality control unit. Any  
17 person can form part of that unit.

18 And another question--I'm sorry, is there  
19 any follow--up to the questions regarding quality  
20 control unit?

21 [No response.]

22 So, on to the next question. With the  
23 proposal, no product that has been rejected for  
24 microbe can be reworked? And that is correct for  
25 final product--finished product--that is detected

1 for microbe cannot be reworked.

2           And another question is: what about herbs  
3 that are sterilized high microbe count? If the  
4 sterilization of the raw ingredient or the raw  
5 material is part of the process, then you can--it  
6 can be incorporated into the batch production or  
7 master manufacturing records--the sterilization of  
8 the botanical product.

9           Then another question is: will foreign  
10 firms have to register with FDA and be inspected?

11           This is probably, in regards to the new  
12 registration for firms for bioterrorism. And,  
13 right now, I don't have an update for that  
14 information. So, probably look into the  
15 information that comes out when the bioterrorism is  
16 explained to the public.

17           Then, another question: there is no  
18 definition in the proposed GMPs for identity,  
19 purity, quality, strength and composition. Is the  
20 definition written somewhere?

21           And you can look for the interpretation  
22 for identity, purity, quality, strength and  
23 composition in the definition of a batch in the  
24 proposed regulations. That's what a batch--the  
25 description of what a batch should be.

1           The one more question: are practicing  
2 components to be tested to ensure conformance to  
3 the contact material requirements? The components  
4 need to be either tested or examined.

5           [Pause.]

6           Then I have one more question here: when  
7 you state a label copy or copies must be attached  
8 to the production papers, will private label  
9 companies be required to attach a copy of each  
10 label used? Or will a copy of the master label be  
11 acceptable?

12           I don't know if the person means someone  
13 who's producing something in bulk and sending it to  
14 someone else. But when you're producing your  
15 packaging under different kinds of labels, a copy  
16 of each of those labels needs to be in the batch  
17 record.

18           MS. STRAUSS: I'll answer a couple more  
19 questions.

20           This question says: how does the proposed  
21 rule address unsubstantiated label claims? If this  
22 question refers to structure/function claims, or  
23 health claims, the rule does not address those.  
24 Those are addressed by other regulations. If it  
25 refers to misbranding, as a label not including in

1 the--the product not including what is claimed on  
2 the label, that's called "misbranding." And it is  
3 covered in the regulation, and that's why we  
4 require testing, to ensure that the product is of  
5 the identity, purity, quality, strength and  
6 composition that's claimed on the label.

7 Another question here is regarding  
8 safety. It says if you are addressing consumer  
9 concerns, how does this proposed rule address your  
10 stated consumer concern regarding safety. And on  
11 the issues regarding safety, that the CGMP  
12 addresses are those that are related to  
13 manufacturing. And there are some safety issues  
14 that are of concern: too much, too little,  
15 contamination--those kinds of things. Maybe  
16 packaging that has some unhealthy leaching--or  
17 something like that.

18 But if it refers to the safety of a  
19 dietary ingredient itself, then that's the  
20 manufacturer's responsibility to start with an  
21 ingredient that is reasonably expected to be safe.

22 A related question is this: we are  
23 proposing to manufacturer a dietary supplement from  
24 transgenic rice extract. Do we need to obtain GRFs  
25 on the grain before the manufacture process, or can

1 we do the GRFs on extract, or do we not need to  
2 obtain GRFs? I think it's GRFs--its acronym is  
3 transposed.

4           The answer to this comment is that I  
5 suspect that this is a new dietary ingredient that  
6 this manufacturer is intending to use in a dietary  
7 supplement. And there is a separate regulation  
8 concerning new dietary ingredients, and there's a  
9 notification that is required to the agency that  
10 gives the evidence that the manufacturer relies on  
11 to assure that the new dietary ingredient is  
12 reasonably expected to be safe.

13           So, because the safety of the dietary  
14 ingredient is really, you know, something that the  
15 manufacturer deals with before manufacture, we've  
16 not addressed it in this rule. And that question  
17 was asked in ANPRM--something about substantiating  
18 safety of a dietary ingredient, and there is a  
19 question--I can't remember the number of the  
20 question--but it's one of the nine questions that  
21 was asked in the ANPRM that we answered in the  
22 preamble.

23           But this is a new dietary ingredient  
24 question--that transgenic rice--and there needs to  
25 be a notification to the agency. And it's in 21

1 CFR 190.6, I believe.

2 Another question regards the temperature  
3 and humidity controls: please clarify when  
4 temperature and humidity controls must be  
5 installed. Does FDA presume controls are required  
6 unless a manufacturer demonstrates through testing  
7 that they are not necessary?

8 And we haven't--if a control is necessary  
9 to prevent adulteration, to prevent microbe growth,  
10 then the manufacturer would be required to have  
11 those kinds of controls. And we've not specified  
12 what kind of documentation would be necessary to  
13 determine whether or not FDA would decided when the  
14 controls should be there or not. So this would be  
15 a good comment to send to the docket, to ask the  
16 agency this particular question--that could be  
17 considered in a final rule.

18 This question is related also to  
19 equipment and utensils: if that section is modeled  
20 after 21 CFR section 110, where in section 110 is  
21 there discussion of equipment calibration? And it's  
22 .40(f), and all it says is that it needs to be  
23 accurate. There's some other--"adequate" is  
24 another word that's used. And we thought, for  
25 clarity, we needed to give some additional

1 information there. And also there are some other  
2 food--specific food commodity manufacturing  
3 regulations that have other descriptions of  
4 calibration that we modeled that after.

5 Another question on instrument and  
6 controls--I don't see any hands, and I'm kind of  
7 going through these. I'm presuming that there  
8 aren't any needs for clarification. Did I miss  
9 some?

10 [No response.]

11 Okay. Can you describe the fundamental  
12 difference between a requirement for equipment  
13 calibration and the equipment requirements in  
14 proposed Section 111?

15 We've not required that equipment be  
16 calibrated, but that instruments and controls be  
17 calibrated--and there's a difference there. And I  
18 would interpret "equipment calibration" as more  
19 like equipment validation, which we've not  
20 required.

21 And I have some others--maybe I'll just  
22 turn to some other cards.

23 MR. MUSSER: Well, since I still have a  
24 significant pile here--if a dietary supplement  
25 manufacturer validates its manufacturing processes



1 and has adequate data to demonstrate these  
2 processes are operating and statistical control,  
3 will FDA consider allowing the manufacturer to  
4 perform finished product testing for label--claimed  
5 items at a frequency less than once per batch?

6           There's a note to this that this is not an  
7 arbitrary skip--lot testing program, which we  
8 understand is not allowed in the proposal, but one  
9 based on sound statistical principles, and only  
10 applies to validated processes.

11           Umm--as the rule is currently written that  
12 would not be allowed, however, we are still taking  
13 comments. And if you feel that this is something  
14 we should consider, we do consider these things and  
15 we would ask that you submit a comment to the  
16 docket.

17           Could FDA publish a list of approved FDA  
18 lab testing facilities for ingredients and final  
19 products?

20           FDA does not and does not intend to  
21 approve facilities for testing. So we would then  
22 not have a list of approved facilities for testing.

23           Are certain substances going to be  
24 required to be tested for certain toxins, or are  
25 all supplements going to be required to be tested

1 for a panel of toxins. The latter would be  
2 difficult, particular experience and not logical.  
3 If a toxin has never been found in a particular  
4 ingredient or product, why should it be tested for?

5 We are not going to specify a list of  
6 toxins that must be tested for. The rule, we  
7 believe, puts that requirement on the manufacturer,  
8 that the manufacturer is familiar with their  
9 product, is familiar with the kinds of toxins that  
10 they would encounter, and contaminants that they  
11 might encounter, and would have those  
12 specifications in its manufacturing record.

13 Now this is a good question: would  
14 certificates from the city water tests suffice, or  
15 do we test water in--house?

16 City water, interestingly enough, is  
17 generally tested to EPA standards for drinking  
18 water. And therefore, if you could get a copy of  
19 their test records for that, then that would be  
20 appropriate in this case.

21 Will electronic signatures be acceptable  
22 so paperless records can be maintained?

23 Yes, that is clearly pointed out in the  
24 proposed rule. And something else that I'd like to  
25 point out. You would, then, need to be in

1 compliance with CFR Part 11--the electronic  
2 signatures part of the food code, as well as other  
3 things that are not necessarily in the GMPs. You  
4 are required, for all aspect of the food code not  
5 just the GMPs.

6 I'll take this one and then we'll move on.

7 Will manufacturers be required to do  
8 pesticide or herbicide testing on all botanicals?  
9 And which specific contaminants would be required  
10 to be tested for?

11 Currently, EPA sets the allowable limits  
12 and allowed pesticides and herbicides that are  
13 present in those products, and they have not  
14 determined those levels for these particular  
15 products yet. And until they do, there wouldn't be  
16 an enforceable level at this point for GMPs. There  
17 may be for other items in the food code, but not  
18 for the GMPs as proposed.

19 MS. STRAUSS: Okay?

20 MR. VARDON: I have a few more questions.

21 What did FDA calculate as testing? Cost  
22 per batch or cost per dietary supplement?

23 And we estimated as cost per batch. And  
24 the question I'm asked--did that cost estimate take  
25 into account analytical testing, such as HPLC on

1 each ingredient, whether active or inactive, in  
2 multi--ingredient products, such as when there are  
3 30 or more?

4           And, yes, we did. We summarize how we  
5 estimated the testing cost on page 427, Table 14.  
6 But just to give you some of the results, we did  
7 look at multi--ingredient products, and we used as  
8 a probability distribution a product with between  
9 one and 30, and we felt the mean would be somewhere  
10 in there. And we assumed that there would be about  
11 three tests per finished batch for product quality.  
12 And one test, per defect, per control point--there  
13 would be five defects that they would test for--as  
14 a mean estimator. But we recognize there is a wide  
15 uncertainty around that, and so we used Monte Carlo  
16 simulations for each of those numbers.

17           And: in the cost impact analysis, did you  
18 consider how much it will cost FDA taxpayers to  
19 enforce the GMPs?

20           And, no, we did not look at enforcement as  
21 a cost. And that's not required, and that's not  
22 done in accordance with Executive Order 12866.

23           But then the questioner asks: does FDA  
24 currently have adequate funds to vigorously enforce  
25 new GMPs?

1           And this question comes up quite a bit.  
2           And I think we're not really--we can't answer that  
3           at the table, but what we can say is that there are  
4           about 500,000 food manufacturers in the country,  
5           and only about 1,500 dietary supplement  
6           manufacturers, so the impact to FDA from this rule  
7           won't potentially be as significant as the impact  
8           to you yourselves. However large a rule this seems  
9           so you, to FDA it's not particularly overwhelming.

10           And another questioner asks: what time is  
11           spent, actually, by the consumer shopping for OTC  
12           drugs?

13           And our estimate, based on the methods  
14           that I mentioned, was about 3.75 minutes per unit.

15           And how dissimilar is this from shopping  
16           for dietary supplements?

17           And we think it's a close proxy. We don't  
18           have any other evidence to suggest otherwise. But  
19           we only used that model--we used this model in  
20           addition to the other two models--the grocery store  
21           model and use--of--time model, also. And,  
22           ironically, those models converged fairly closely  
23           to between, I think, three and five or six minutes.  
24           But we recognize, also, that shopping time is just  
25           a fraction of search time. And so our

1 total--okay--

2 MR. : Follow up question.

3 I guess what escapes me in the economic  
4 analysis is the "benefit"--in quotes--provided by  
5 GMPs applicable to dietary supplements in shopping  
6 habits, when GMPs which are already in place for  
7 OTC drugs have had no impact. That one just kind  
8 of escapes me. If the model is 3.7 minutes per  
9 OTC, they have GMPs--it's unclear to me how  
10 reduction of shopping time is going to occur for  
11 dietary supplements by the implementation of a rule  
12 on GMPs.

13 MR. VARDON: Well, you'd have to look at  
14 the drug OTCs without GMPs and with GMPs. And I'm  
15 not aware of any study without the GMPs. So you  
16 can't look at the difference.

17 MR. : So then I would suggest,  
18 then, that comparison is invalid, just as--you've  
19 officially compared an apple and an orange, and I  
20 don't think, therefore, there's validity to that.  
21 And I apologize for the harshness of the comment.

22 MR. VARDON: Can I ask you a question?

23 MR. : Please.

24 MR. VARDON: Now, do you believe consumer  
25 behavior will change, by adopting this? Do you

1 think they will have--

2 MR. : I don't have data one way  
3 or the other.

4 MR. VARDON: Uh--huh--just as a general  
5 principle, do you think that's true?

6 MR. : You know, personally--my  
7 personal belief--and this is just personal belief--

8 MR. VARDON: Uh--huh.

9 MR. : --is that I think that  
10 people who shop for dietary supplements are  
11 concerned about their health, number one. Number  
12 two, they're generally interested in those things  
13 that they take inside their body, and so, number  
14 three, it's not an inconvenience for them to look  
15 at a label, to read literature and information,  
16 because they are concerned and conscious about  
17 their health. They're not attempting to treat a  
18 disease--

19 MR. VARDON: Right.

20 MR. : --they're attempted to  
21 take better care of themselves.

22 MR. VARDON: Right. But the search time  
23 that we're looking at is the difference in product  
24 quality, so that they can compare--

25 MR. : Okay.

1 MR. VARDON: --different products. But  
2 they won't have a way of distinguishing one product  
3 quality from another product quality merely by  
4 looking at the label, or the brand name.

5 And so we're saying that if you adopt  
6 these rules, they'll have the assurance--they won't  
7 have to look. They can't look, but they won't have  
8 to look either.

9 MR. : I wholeheartedly concur.  
10 However, the shopper will continue to look for an  
11 appropriate combination of products, because these  
12 are not monographed items, with single indices  
13 mandated. They are, as of today, and as of the  
14 implementation of this final rule, a wealth of  
15 products across a panoply of dosages, encompassing  
16 a host of appropriate and completely safe dietary  
17 ingredients. It doesn't change their shopping  
18 pattern one iota.

19 MR. VARDON: Well, we do have evidence,  
20 though, that they do look at product quality, so  
21 that even if they're interested in one ingredient,  
22 they'll still want to know that the manufacturer  
23 actually has that ingredient in the product.

24 MR. : I concur that there is an  
25 issue of concern within the consumer's mind



1 concerning overall product quality, and that  
2 GMPs--regulatory GMPs are intended to address that.  
3 But to equate that as a cost benefit, in terms of  
4 shopping pattern and time saved by the American  
5 consumer, i.e. taxpayers, is a bit on the  
6 fallacious side, based on the comparison of one  
7 entity versus an entirely different entity as the  
8 model.

9                   That's really the point of the  
10 dissertation.

11                   MR. VARDON: Okay. Well, send your  
12 comment.

13                   MR.                   : I do have one other point  
14 concerning the water quality issue.

15                   Municipalities will, indeed, provide  
16 certification that their water is, in fact, in  
17 conformance, but they do not carry that guarantee  
18 inside your facility. Once it hits your door,  
19 they're done. And in many instances, once it  
20 leaves their facility, they're done.

21                   So, in answer to the question of "do you  
22 have to test at your facility," you probably  
23 should, because that guarantee is only--unless you  
24 physically carried the water in a sterile bucket  
25 from their facility to your facility and then used

1 it, that certification's invalid.

2 MS. STRAUSS: That would be a good comment  
3 to send to the docket.

4 MS. ACOSTA: I have some more questions.

5 One says: please describe what is mean by  
6 cross--referencing of receiving and batch  
7 production records. This is a requirement within  
8 the batch production record.

9 The cross--referencing means saying what  
10 lot of incoming raw material is used in your batch.

11 Another person asks: please clarify what  
12 the preamble refers to as "regulatory  
13 specifications." Are these required only for  
14 situations that safeguard against adulteration as  
15 the term is defined in Section 402 of the Food,  
16 Drug and Cosmetic Act? And, if so, how does the  
17 need for setting specifications for strength fit  
18 into this definition?

19 The requirement that a batch of product  
20 have the strength for an ingredient--for any given  
21 ingredient that it claims on the label--is that  
22 each ingredient should be what it's represented to  
23 be on the label. If there's way too much or way  
24 too little, in regarding--and that would be our  
25 definition, or what we interpret "strength"--too

1 much or too little of an ingredient versus the  
2 label claim, is that there could be health  
3 consequences to having too much or too little of  
4 that ingredient. And that's why it would be  
5 included under an adulterated product.

6 MR. : If I could just add a  
7 follow--up to that, in many places it says the  
8 specifications have to be set to safeguard against  
9 adulteration, and these other terms are used for  
10 purity, quality, etcetera, and strength. There  
11 seems to be a disconnect between adulteration and  
12 how it's defined in the statute. And then these  
13 other terms, including "strength." Strength, to  
14 me, seems to be more of a misbranding issue than it  
15 is an adulteration issue.

16 So, I don't quite understand how these  
17 tend to be used interchangeably.

18 MS. STRAUSS: I think we're relating to  
19 adulteration in two different ways. And if this is  
20 unclear, that would be--that's something we need to  
21 clear in any final rule.

22 Adulteration as it's used in foods is, you  
23 know, the filthy--you know, in 403, I think it is.  
24 Also, 402(g), that gives us authority to prescribe  
25 CGMPs also says if something is not manufactured in

1 accordance with the CGMP it's adulterated. So  
2 that's a different kind of adulteration that's  
3 related specifically to not following the CGMPs.

4           So in the CGMPs we indicate that dietary  
5 ingredient and dietary supplement must have  
6 specifications for identity, purity, quality,  
7 strength and composition. And it doesn't--our  
8 regulation says it must have those in a final rule.  
9 Then it would be adulterated if it doesn't have  
10 specifications for those in the testing to ensure  
11 that those specifications are met.

12           MR.                   : So, in the final analysis,  
13 then, we should really look at that longer list of  
14 identity, purity, quality, strength and so forth,  
15 rather than the definition of adulteration that  
16 appears elsewhere.

17           MS. STRAUSS: Right--not only that, but  
18 also the CGMP, so they're both important.

19           MR.                   : Thank you.

20           MS. ACOSTA: Another question says: are we  
21 allowed to make batches to better homogenize the  
22 final product; that is, if you have a sub--potent  
23 batch, can you mix them to change the composition  
24 of this batch?

25           And, pending that the firm does the

1 material review and disposition decision--yes, this  
2 is allowed.

3 Another question says: what does it mean,  
4 practically, about calibrations or checks and  
5 written records of them? For example, filling and  
6 counting equipment is checked during production by  
7 weighing or counting product in the bottle. Is  
8 that sufficient?

9 I think this is asking whether the filling  
10 and counting equipment needs to be calibrated and  
11 reviewed. I mean--you have to define a process on  
12 how to do the calibration and if weighing or  
13 counting the product that's in the machine to  
14 verify that the counter is working, then that would  
15 be your specification.

16 I have just a few more questions: if all  
17 components are required to be generally approved as  
18 safe, approval for food additive or color or  
19 dietary ingredients and materials not present in  
20 the finished dietary ingredient or dietary  
21 supplement or components, what if you use a  
22 particular solvent used in the manufacture, for  
23 example, of B--12 vitamins?

24 It is the ingredients that need to be  
25 approved, food additives or GRFs. The solvents are

1 not part of the ingredients, they're part of the  
2 components.

3 MR. : Perhaps it's an ambiguity  
4 within the preamble itself, but essentially what  
5 you have here is: if A equals B and B equals C,  
6 does A equal C-- question. Solvents used in  
7 dietary ingredient or dietary supplement are  
8 defined as being components.

9 MS. ACOSTA: Components.

10 MR. : A equals B. Components  
11 must be GRFs, approved food additives or food  
12 colors--

13 MS. ACOSTA: Ingredients.

14 MR. : --or dietary ingredients.

15 MS. ACOSTA: Ingredients. Not the  
16 components.

17 MR. : Not components.

18 MS. ACOSTA: The main heading is  
19 "components," and within components is dietary  
20 ingredients, ingredients and solvents.

21 MR. : Thank you.

22 MS. ACOSTA: Okay.

23 I just have a few more questions, and then  
24 Ill let other people that have a lot more questions  
25 than me go on with it.

1           If the quality control unit must not  
2 release a product unless all specifications are  
3 met, what purpose does the material review panel  
4 serve when it looks at products that are not in  
5 conformance for any reason?

6           I think, here, you need to look at the  
7 material review as part of the quality control  
8 unit. For a product to be released, there needs to  
9 be a series of steps that are performed, and  
10 material review is part of the functions of the  
11 quality control unit. And it's--again, the  
12 question says "a product will not be released  
13 unless all specifications are met." Then that  
14 material review is part of the--trying to--or  
15 determining if all specifications are met.

16           Does that answer the question?

17           [No response.]

18           And just a couple more questions: is  
19 finished product testing done before packaging or  
20 after packaging?

21           It can be done at any point that you  
22 choose.

23           Then, last question is: what specifically  
24 would the proposed regulation require be done as  
25 part of the material review and disposition

1 decision for returned products? Would it require  
2 complete testing for all specifications again?

3 This depends on the reason for return, but  
4 if it's returned for problem or failure, then you  
5 would need to test to make sure that all the  
6 specifications of this product are met.

7 MR. : I just want to follow up  
8 on the point that was just made before about  
9 component or ingredient--

10 MS. ACOSTA: Sure.

11 MR. : The reg--and it does talk  
12 about "any substance, other than the dietary  
13 ingredients--"--blah, blah, blah--"--which may  
14 reasonably be expected to result indirectly in its  
15 becoming a component, or otherwise affect the  
16 dietary ingredient or dietary supplement not  
17 [inaudible] authorized--"--blah, blah, blah.

18 So there may be an issue with how it's  
19 drafted, if that's not the intent.

20 MS. ACOSTA: Okay. Thank you.

21 MS. STRAUSS: If you'd point that out in a  
22 written comment to us.

23 I'll answer a few more.

24 The CGMP imply that records be kept for  
25 utensil cleaning, which would require excessive



1 documentation for cleaning numerous small items.  
2 Can you clarify the agency's position on this?

3 Umm--the records that would be required  
4 for maintenance, cleaning and sanitization are  
5 those for equipment and processing lines. And  
6 they're identified in the batch records. We  
7 don't--we've not required documentation of cleaning  
8 and sanitation of utensils. But it's equipment and  
9 processing lines.

10 Can you cite the legal authority to be  
11 granted access to written records for manufacturing  
12 dietary supplements.

13 I believe it's 701 of the Act, and it's  
14 for efficient enforcement. And there are other  
15 records that are required for other food  
16 commodities-- manufacturing regulations.

17 In what fundamental way do these  
18 regulations on in--process controls differ from  
19 HACCP?

20 I think perhaps they--as far as  
21 in--process--they're probably similar, in that  
22 in--process, in HACCP, the manufacturer decides  
23 what controls are necessary. And in our  
24 regulation, the manufacturer also decides what  
25 controls are necessary in--process to prevent an

1 alteration.

2 I would add, though, that HACCP has many,  
3 many steps, in an overall plan. And so there are  
4 many aspects and principles are HACCP that we've  
5 not addressed in our GMP.

6 Concerning complaint documentation and  
7 investigation--this would be consumer  
8 complaints--for U.S. manufacturing operations, are  
9 overseas complaints to be included, or only  
10 U.S.--originated complaints?

11 This--as we've written the rule, it would  
12 be all consumer complaints that come to the firm.  
13 If you think that foreign complaints--actually, the  
14 desire here is to see a trend, so that a  
15 manufacturer can identify whether there's a  
16 problem. And if the manufacturer doesn't think  
17 that overseas complaints are useful in trend  
18 analysis, then I guess they wouldn't need to be  
19 included, and you should send us a comment  
20 concerning that.

21 This is another question concerning  
22 foreign manufacturers. Due to the relative  
23 proximity of the United States manufacturers, will  
24 foreign manufacturers have an unfair advantage if  
25 they are not as accessible to regulatory agencies?

1           The agency does look at imports. They  
2 have a history with certain manufacturers, and they  
3 also do testing when they suspect that there's need  
4 to do testing. So, realistically, they probably  
5 wouldn't have the same inspection periodicity that  
6 domestic would, but there still are measures to  
7 ensure that foreign manufacturers do comply. And  
8 if--with all of these comments and questions, you  
9 know, follow up with something to the docket--the  
10 address is up there--so that they're considered.

11           I'll take one more, and then I'll give it  
12 back to Steve for some.

13           Do you have a model for the education,  
14 training and experience necessary to handle,  
15 identify and segregate consumer complaints for  
16 adverse event reports?

17           Umm--really, I'm not sure I understand the  
18 question, but you wouldn't want to segregate--

19           MS.                   :    CGMP versus  
20 ingredient--dependent--

21           MS. STRAUSS: Oh. Okay. So the question  
22 is, how would you separate consumer complaints that  
23 are related to a dietary ingredient pharmacologic  
24 activity, versus CGMPs?

25           MS.                   :    That's--no. That's--

1 MS. STRAUSS: That would be related--I  
2 mean, that's a manufacturer's discretion. And it  
3 is a thorny issue.

4 MR. : The requirement is that  
5 the person who handles consumer complaints--if A  
6 equals B, B equals C--the person who handles  
7 consumer complaints be qualified by education,  
8 training and experience. And the curiosity was  
9 whether or not there was anything in mind as far as  
10 what that would be, because the duties include  
11 taking in the complaint, assessing whether or not  
12 the mico--toxin report from the consumer--how they  
13 determine that I'm unsure--is either related to a  
14 quality issue, as opposed to an adverse event.

15 And I was just curious as to whether or  
16 not the agency has given some thought to what those  
17 qualifications might be.

18 MS. STRAUSS: That mico--toxin might be  
19 related to an adverse event. I mean, we're not  
20 saying that CGMP complaints records should not be  
21 kept if an adverse event is related to it. That's  
22 not what we're saying.

23 We're saying that you get a consumer  
24 complaint, and somebody looks at it and says, "This  
25 one's GMP, this one's because of dietary ingredient

1 itself--there's something wrong." Like that. They  
2 make that decisions. Then the next step is looking  
3 at that quality complaint: is there an adverse  
4 event that's associated with it? And if the answer  
5 is yes, then the quality control unit would need to  
6 investigate that to see if there's a failure of a  
7 batch, or specification, or something else--so that  
8 they need to correct. That's what we're saying  
9 they need to do.

10 If that's not clear--

11 MR. : |That's abundantly clear.

12 The question was, whether or not you--

13 MS. STRAUSS: We have some ideas of what  
14 training--

15 MR. : --what that education,  
16 training and experience would look like to make a  
17 person qualified to perform this task, since you  
18 will be--you intend to look at the personnel  
19 records to verify that. I just--

20 MS. STRAUSS: That's a good point to be  
21 raised, because that holds true for anyone in the  
22 firm doing anything.

23 MR. : Right.

24 MS. STRAUSS: And I would imagine that once  
25 there's a final rule there will be guidance

1 documents. There will be training that will be,  
2 hopefully, going on for firms, that would be done  
3 jointly by industry and the agency. And I think--I  
4 don't think, I know, that somewhere in that  
5 preamble, that--

6 [Technical difficulty.]

7 MS. STRAUSS: Good question.

8 MR. MUSSER: I'd just like to address  
9 one--I have a whole pile of them here yet, but some  
10 are kind of comments, and others I feel I should at  
11 least address. And the one that I'm going to pick  
12 in the little bit of remaining time that I have  
13 here has to do with method validation and what we  
14 mean by method validation, and what is validation.

15 And validation is different things to  
16 different people. And, for example, validation is  
17 not instrument calibration. Instrument calibration  
18 just confirms that your instrument is reading the  
19 correct reading. It's not validation. What me  
20 mean by "method validation," is that you conform to  
21 any number of what are now becoming internationally  
22 harmonized methods for analytical method  
23 validation. I would point you to a number of  
24 websites: the International Conference on  
25 Harmonization has a very nice website, with a very

1 nice summary of how you validate, what performance  
2 criteria are needed for method validation; what  
3 people mean by method validation.

4           The FDA also has guidance documents on its  
5 drugs website; that would be the Center for Drug  
6 Evaluation and Research--what would that be, that  
7 would be--yes, I'm trying to think of the website.  
8 Its www.--well, go to the FDA website, which is  
9 www.FDA.gov--FDA.com may take you to someplace that  
10 you don't want to be.

11           But the .gov website, within that, you  
12 would look at the Center for Drugs, and the Center  
13 for Drugs has a very complete section on guidance  
14 documents, and method validation is addressed in a  
15 guidance document in that particular website.

16           Let's see if there's anything else.

17           Oh, on stability requirements, the--I'm  
18 sorry--the proficiency testing--proficiency testing  
19 is not a measure of method validation, and so that  
20 is not included in the method; plus, I don't think  
21 the agency would have the resources to do  
22 proficiency testing.

23           There is also--stability requirements are  
24 not specified in the method. That goes to the  
25 expiration.

1           There were a number of comments on  
2 expiration dating. If you feel that we need to  
3 address that, once again, since there were a number  
4 of comments about expiration dating and shelf life,  
5 then we would ask that you send us those comments.

6           I guess we'll close.

7           MS. STRAUSS: I just want to thank you all  
8 for coming.

9           And your comments are really important to  
10 us. We did our best to kind of do the breadth and  
11 depth of what we thought should be in it. We want  
12 you to send your comments to the docket if there  
13 are some places where we've not been clear. I  
14 think wherever we tried to give real flexibility,  
15 we've created real confusion.

16           So if you could help us clarify that, that  
17 would be great.

18           This afternoon, Sara and Steve and I won't  
19 be here for that question and answer period that's  
20 on the agenda. We thank you for your questions  
21 this morning, and really want to ensure that you  
22 get them to the docket so we can consider theme in  
23 any final rule.

24           Do you have anything further to say?

25           MS. McDONALD: This is just for the



1 latecomers. This morning. We do have a restaurant  
2 list. The cafeteria on the fifth floor is one of  
3 your options, or you can go out the Clay Street  
4 entrance of the building. You do have to go back  
5 to the main bank of elevators and exit on the first  
6 floor. Go out the Clay Street side, cross the  
7 street, and in the City Center Plaza you'll see all  
8 sorts of choices of restaurants. But remember that  
9 you will have to have your photo ID, etcetera, to  
10 get back into the building through security.

11 I am going to babysit--but don't leave any  
12 valuables. You know, don't leave your wallet here.  
13 But--or your computer.

14 [Luncheon break.]

15 **Regulatory Flexibility Act and How to Comment**

16 MR. VARDON: Well, why don't we get started  
17 again. We're running a little late, but I know  
18 people are also waiting downstairs. And so we'll  
19 give you a chance to get to your seats.

20 [Pause.]

21 And thank you again for coming back this  
22 afternoon.

23 I mentioned this morning that the economic  
24 impact on small business is going to be quite  
25 great, and I characterized that as saying--or I

1 mentioned that several hundred firms are at risk of  
2 going out of business. At the break somebody  
3 didn't like that characterization, using "several  
4 hundred."

5           So let me be more precise. Our estimate  
6 is that 250 firms are at risk of going out of  
7 business. And, again, I don't want that 250 number  
8 to create a sort of a sense of false precision.  
9 It's just a mean estimator. But we recognize that  
10 many are at risk of going out of business. And so  
11 this session's particularly important if you're a  
12 small business owner, and commenting to improve the  
13 rule will be very important to you. And whatever  
14 the true number is, if our estimate is even  
15 remotely close, if 250 out of 1,500 firms are at  
16 risk of going out of business--how many?--15, 16,  
17 17 percent of the industry is at risk of going out  
18 of business. So it's going to have a very large  
19 impact on this industry.

20           And so the importance of commenting, then,  
21 to improve the rule will be significant if you are  
22 one of those small business owners. And so this  
23 session is devoted to you.

24           And what I'm going to do in the next 15 or  
25 20 minutes is give you more detail on how to

1 comment on the rule--the kind of information that  
2 we think will be most useful to help our economic  
3 analysis.

4           And two laws that require FDA to ask for  
5 and consider comments on these small business  
6 concerns: the Regulatory Flexibility Act of 1980,  
7 and the Small Business Regulatory Enforcement and  
8 Fairness Act of 1996--both require that we take  
9 your considerations into account in the development  
10 of the rule.

11           Mark is going to talk a little more about  
12 the guidance and assistance that FDA can offer you,  
13 but the important point to mention now is that FDA  
14 and the Federal government does require that we  
15 listen to your concerns, and we take that very  
16 seriously, and that's an enforceable requirement.

17           And what the two laws do that I just  
18 mentioned are to allow you to have more influence  
19 in the development of the regulations, and to  
20 create additional compliance assistance in the  
21 development of the Federal rules. And it also  
22 creates a new enforcement mechanism, but I won't go  
23 into that.

24           As I mentioned this morning, some  
25 suggested areas for your comments are the need for

1 the rule. Do you believe there's a market failure?  
2 Do you believe consumers are protected or are not  
3 protected now? The present state, under the  
4 present conditions?

5 Can the consumer distinguish an  
6 adulterated product from a non--adulterated  
7 product? And if they can't, is there a better way  
8 of achieving that goal? And what will it cost for  
9 you to comply with this rule. It's very important  
10 to us, because the best way to influence the  
11 development of the rule is to show that the costs,  
12 in fact, exceed the benefits, and we've somehow  
13 underestimated or overestimated either one or the  
14 other.

15 And let us know whether you think this  
16 rule will actually accomplish the goal of  
17 preventing adulteration. Should we have a stronger  
18 rule? Or are there other ways--are there other  
19 regulatory options that we didn't address that can  
20 allow you, or allow manufacturers to accomplish  
21 these goals with a less significant compliance  
22 cost?

23 Let me begin by saying don't send  
24 sensitive information, proprietary information. We  
25 don't need to know the specific proprietary

1 information about your recipe, about your product.  
2 We don't want information that--about the impact on  
3 specific employees, for instance. But we do want  
4 to know what's going to happen to your firm. And  
5 the more specific and more detailed information you  
6 can send us, the more persuasive it will be. And  
7 so we'd be very interested in knowing what your  
8 before and after sales revenue will be, by this  
9 rule, if it's adopted as it's currently written.

10 We'd like to know what you think is going  
11 to happen to the price? Is it going to drive the  
12 price up? Is it--what is it going to do to the  
13 price of your products? And what is going to  
14 happen to your before and after profit? For  
15 several hundred, we think profitability will go  
16 below zero. And we'd like to know what you think  
17 this will do to your profitability.

18 But we recognize that's also very  
19 sensitive information, so we don't want tax forms.  
20 But if you can let us know within several hundred  
21 thousand, or several thousand dollars what your  
22 current revenues are and what your current  
23 profitability is going to be, that would be helpful  
24 to us.

25 And if you're an economist, or a business

1 analyst, or if you work with a trade group, we'd  
2 like you to comment on the overall analysis. One  
3 of the commenters this morning didn't like our  
4 estimate of change in consumer behavior. So if you  
5 can provide evidence that we've miscalculated, or  
6 we don't reflect what will really happen with  
7 consumer behavior, let us know that. We'd be very  
8 interested. And, as the questioner mentioned, we  
9 don't have specific evidence about the specific  
10 industry. We had to rely on other industries. We  
11 think they're closely related industries, but if  
12 you don't, let us know that. So always supply new  
13 data or additional literature sources for us.

14           This rule, we think, is going to have a  
15 big impact on the number of workers in your firm.  
16 And so we'd like you to let us know how many--what  
17 is this going to do to the number of workers you  
18 have. If you don't have people already doing  
19 quality control and now you have to hire somebody  
20 to do quality control, let us know that. Or if  
21 you're a manager, and now suddenly you have to wear  
22 two hats instead of just doing management, let us  
23 know that also.

24           We think record--keeping is going to have  
25 a significant impact. So let us know what it will

1 cost you to develop and store records, and let us  
2 know what it will do to you to train employees to  
3 use the records, and will this slow down your  
4 production? Do you have to stop production each  
5 time you have to maintain a record? And there's  
6 certainly a cost of that.

7           And let us know if you agree with us that  
8 there's going to be a benefit in the form of fewer  
9 recalls because you're maintaining records, or  
10 because you're complying with the rule in other  
11 ways.

12           And one way of showing the  
13 information--for instance, if you previously didn't  
14 use records, the cost to develop them will be the  
15 development cost for the individual records, and  
16 the frequency in which you have to develop them--if  
17 you have to change the master manufacturing record  
18 each year, then each year you're going to have a  
19 new development cost. And if you have to train  
20 employees to use those new manufacturing records,  
21 then the training costs are going to be a  
22 significant cost that you would incur that you  
23 otherwise wouldn't. And if you have to maintain a  
24 separate record for each batch, let us know what  
25 those recording costs will be--those

1 record--keeping costs will be for you. So the  
2 frequency is important--is as important as the  
3 actual cost per record.

4           So, for instance, although almost  
5 everybody does maintain master manufacturing  
6 records, we actually have survey evidence that show  
7 that some people don't. Some small firms don't  
8 maintain master manufacturing records. So to  
9 comply with this rule, they would have to develop  
10 those master manufacturing records, and that may  
11 involve shifting of the role of the quality control  
12 person, and it may involve changing the role of a  
13 production supervisor or management--all three may  
14 be affected by this new need to develop the master  
15 manufacturing records.

16           We want to know how many people are going  
17 to be affect, what their wage rate is, how many  
18 minutes or hours they're going to have to spend per  
19 record, and then the frequency of the  
20 record--keeping. And although the formula is very  
21 straightforward, very simple, if it's really not  
22 presented in this way, however simple it is, then  
23 it won't be as usable for us in really influencing  
24 and informing us about the total cost impact to  
25 you. So we'd like to know the number of people,



1 the wage rate, the hours, and then the frequency of  
2 record--keeping. It's a very straightforward  
3 formula, and if you can just follow this kind of  
4 thing in the development of your cost information,  
5 that would help us evaluate the economic impact.

6 We also think that finished product  
7 testing costs are going to be significant. So we'd  
8 like to know from you how many identity or product  
9 quality tests you think you'll have to incur--or  
10 how many tests you'll have to adopt to ensure  
11 compliance with this proposed rule. How many  
12 microbial tests will you have to do? How many  
13 other contamination tests will you have to do for  
14 lead or, aflatoxin or pesticides and others? What  
15 do you think this will do to you, and what  
16 frequency of those tests are you going to have to  
17 do? And how much are those tests going to cost?

18 And it would be helpful to know if there's  
19 a one--time development cost--for instance to  
20 validate the methods--and then, over time, those  
21 testing costs go down? Or what is that cost going  
22 to look like over time?

23 So let us know the number of tests per  
24 finished batch, the number of tests for  
25 contaminants per batch, the hours taking and

1 preparing samples and running the tests, and the  
2 costs for maintaining batch samples and for new  
3 equipment, and space for storing samples. Let us  
4 know if there's going to be lost production time,  
5 and what it's going to cost you to maintain the  
6 records for that. These are all potentially  
7 significant.

8 MS. : [Off mike] [inaudible].

9 MR. VARDON: Oh, sure.

10 MR. : [Off mike] [inaudible].

11 MR. VARDON: Oh, okay--it's static?

12 MR. VARDON: Yes?

13 MS. : [Off mike] Do you want this  
14 information as to what the costs are currently,  
15 compared to what it's going to cost to comply with  
16 the GMPs in the future?

17 MR. VARDON: Well, if you think there's a  
18 difference--if you think testing costs per batch  
19 are going to go up, we clearly want to know the  
20 difference in cost to you. So, in other words, if  
21 you're currently testing now--you're following some  
22 kind of periodic testing plan, and now you're going  
23 to have to test every finished product, then we'd  
24 want to know the difference.

25 You're currently incurring some cost

1 because you're complying with your own  
2 specification requirements. Now you've got a new  
3 requirement, and that difference is the cost that  
4 we would be most interested in. And that's an  
5 excellent question. Thank you for asking that.

6 Are you ready to go on?

7 MS. : [Off mike][inaudible].

8 MR. VARDON: Thank you, Janet. These  
9 slides will be available. I don't know how  
10 quickly, but my guess is probably a week or two  
11 from now. But I don't know.

12 But I would check the FDA website in the  
13 next couple of weeks.

14 Are we ready to move on?

15 Just one slide left.

16 As I mentioned this morning, there are  
17 five do's and don't's.

18 Do send specific numbers whenever  
19 possible.

20 Don't send unsupported opinions.

21 Do send comments in on time. Three's a  
22 little flexibility, but not a lot. The due date  
23 now--the end of the comment period--is June 11<sup>th</sup>,  
24 and keep that date in mind, although there is a  
25 request to extend that by 60 days.

1 Do send the comments to the dockets and  
2 do, if possible, send combined comments through  
3 your association. Having eight questions or  
4 comments about the same topic won't influence us  
5 any more than one would.

6 And don't send sensitive information.

7 And now, I think Mark is going to tell you  
8 about some of the things that FDA can offer you.

9 MR. ROH: Thank you. I'm actually filling  
10 in for Marcia Madrigal, the Small Business  
11 Representative, who can't be here today because  
12 she's sick. And they asked me to fill in for her  
13 because I used to be a Small Business  
14 Representative at one point.

15 And it's a very important program, and  
16 it's a very little known program--I think  
17 particularly in your industry. It's very well  
18 known in the medical device industry and the drug  
19 industry. In the food industry it's not so well  
20 known.

21 But basically this could be your salvation  
22 to compliance--if I could put it so boldly.

23 The Small Business Program--it was  
24 developed as a result of small--the Medical Device  
25 Act of 1976, and Congress required that FDA have

1 people to assist the medical device industry in  
2 complying with the new regulations at that time.  
3 And so an office was created in headquarters, in  
4 the Center for Devices, but also offices were  
5 created in the field in 1978 to help the medical  
6 device industry come into compliance with the  
7 medical device regulations that were new at that  
8 time.

9           Subsequently, the Small Business  
10 Assistance Program has expanded to cover all  
11 programs, not only medical devices.

12           The medical devices, as you can see--or  
13 the Small Business Program, as you can see from  
14 this slide, is really a voluntary program to help  
15 the industry comply with the rules and regulations.  
16 The best thing about the program is that it's  
17 confidential. I was a Small Business Rep for eight  
18 years. I was an investigator for 12 years before  
19 that. The best thing about being a Small Business  
20 Rep is companies invited me out--they wanted me to  
21 come out--and look at their products. They wanted  
22 me to come out and look at their process and give  
23 them advice.

24           The Small Business Reps still do that. So  
25 when you find yourself in a situation where this

1 regulation in some form gets published, and you  
2 have to comply with this regulation, you really  
3 have three alternatives. You can try and do it  
4 yourself. You can hire a consultant that I can  
5 almost guarantee is not going to be cheap. Or you  
6 can call the Small Business Representative.

7           And I was looking at the list of  
8 attendees, and we have attendees here, mostly from  
9 California and Washington and Oregon, but we have  
10 some from Iowa, one from Georgia, Alabama--and  
11 every region has a Small Business Representative.

12           Well, that's the products that they  
13 cover--they cover everything.

14           We don't really define small business in  
15 the Small Business Program. We figured anybody who  
16 requests--voluntarily requests assistance--probably  
17 needs it. So you would get--if there was a list of  
18 people who needed it, and the companies varied in  
19 size from 2 to 2,000, the two--person company would  
20 get the assistance before the 2,000--person company  
21 would get the assistance.

22           Now, what does this Small Business Rep do?  
23 Well, the Small Business Rep--and I just really  
24 want to focus on how the Small Business Rep can  
25 assist you--mostly inquiries. This person can

1 answer your question in a confidential manner, and  
2 can help you walk through the regulations, evaluate  
3 your predicament--if you will--and give you advice  
4 on how to comply. And it's totally confidential.  
5 You don't have to worry about any reprisals. It's  
6 a very helpful program.

7           Also--can conduct training in your  
8 facility. I used to do a lot of training programs  
9 in firms--which might come in handy in the future.  
10 If you've got a crew of people who don't understand  
11 GMPs, you might consider having the Small Business  
12 Rep give a GMP training course in your facility,  
13 and get the employees thinking in terms of GMP  
14 product control.

15           It says "on--site inspections" here. What  
16 these inspections are are voluntary, confidential  
17 consulting visits. What we used to call them is  
18 "on--site visits." I think Marcia Still calls them  
19 on--site visits.

20           Now, it might be a bit premature for you,  
21 since it's not a regulation yet--although, if you  
22 want to get a jump on the regulation, because you  
23 do know it is coming--and you want your facility  
24 evaluated, you might call Marcia up and say, you  
25 know, "Come on out here and look at the way we

1 operate." You can have her evaluate you against  
2 the current food good manufacturing practices, or  
3 against the proposed GMPs for dietary supplements.  
4 It may be a bit premature for that. You may want  
5 to wait until they're actually published, and then  
6 have her evaluate. The nice thing about this is  
7 she can--or any Small Business Rep, if you're  
8 located in a different region--can come out and  
9 look at your process, look at your record--keeping,  
10 look at the training of your employees, evaluate it  
11 from a compliance standpoint, and it remains  
12 totally confidential between that Small Business  
13 Rep and you, the firm. Nothing gets written down.  
14 No report gets made. Nothing gets turned in to  
15 anyone. It's totally confidential between you and  
16 the Small Business Rep.

17           It can be very, very valuable, depending  
18 on how much that Small Business Rep knows about  
19 that particular industry.

20           Again, these are courtesy on--sites.  
21 They're at your request. So you would have to  
22 orally--and I used to ask for a written request,  
23 only for my files. You request that the Small  
24 Business Rep come out and look at your facility.  
25 And you can talk about anything you want. You can



1 talk about--if you just are concerned with  
2 record--keeping, or manufacturing, or raw  
3 materials--you know, whatever it is you're  
4 concerned about. It's your visit. This is--I  
5 don't want to make it--sad little joke about  
6 this--this is your tax dollars at work. But it  
7 really is your tax dollars at work. It's something  
8 that the agency puts money aside to pay for this  
9 program to help you out.

10           So I would take advantage of this program.  
11 It's really a very good program. And like the  
12 second bullet says: it is confidential. Nothing  
13 gets written down.

14           There's only one little caveat: in the  
15 Small Business Program--and it's in all the small  
16 business literature--in fact, when Marcia called me  
17 this morning and said she was going to be ill, I  
18 ran to her office and grabbed a bunch of brochures,  
19 and her business cards. And by the time I got down  
20 here, you guys were pretty much all in here. So  
21 what I did was I put them on the table out there.  
22 So I would encourage you to pick up one of these  
23 brochures and her business card. And there is some  
24 contact information in this presentation later. I  
25 don't know if this presentation will be on the web.

1 I kind of doubt it. But give her a call, and see  
2 if she can help you out.

3           The one little caveat is--which I never  
4 used in my eight years, eight--and--a--half years  
5 of being a Small Business Rep, is if the Small  
6 Business Rep sees anything during the walk--through  
7 of your firm that he or she would think that it is  
8 an immediate threat to health, then that situation  
9 would be discussed with the Health Hazard  
10 Evaluation Committee at the center for whoever  
11 governed your product--whether it was foods, or  
12 drugs or devices--and the Health Hazard Evaluation  
13 Committee would determine whether or not it was,  
14 indeed, an immediate threat to health. And if the  
15 Health Hazard Evaluation Committee did determine it  
16 was an immediate threat to health, then they would  
17 notify the district director of the district in  
18 which your firm sat, and the district director  
19 would initiate an inspection of that facility.

20           But that never happened in the nine years  
21 I was a Small Business Rep, and I never heard it  
22 happening anywhere else. I did see some pretty  
23 nasty situations when I was out there and asked  
24 them to clean them up right away. But it never got  
25 as far as the Heath Hazard Evaluation Committee.

1 So it truly is a confidential program.

2           Again, the Small Business Rep can help you  
3 with a lot of things. And I'm not going to go  
4 through--but basically, what it's all about is  
5 helping the industry to achieve voluntary  
6 compliance. Because in doing so, we help each  
7 other. You save us a lot of time and money by  
8 doing inspections and taking regulatory action. We  
9 help you out, hopefully, by preventing recalls and  
10 helping you to produce a good product.

11           So--I mean, there are ways to approach the  
12 agency in a sort of a friendly manner and get  
13 advice and help back, where, when you get inspected  
14 by an inspector, they cannot give you advice. If  
15 an investigator comes out to give you a formal  
16 inspection, they are only there to evaluate your  
17 compliance with the regulations--to say yea or nay,  
18 this appears to be in compliance, this does not  
19 appear to be. They cannot give you advice, whereas  
20 the Small Business advisor can give you advice.  
21 Now the Small Business advisor won't tell you how  
22 to do it, but they can tell you what they've seen  
23 in other facilities that works--that is--how do I  
24 say--accepting to the FDA. So there's a difference  
25 there between the Small Business person and the

1 investigator.

2 I just found out this morning the  
3 program's changed a little bit in the couple years  
4 I haven't been doing it--that now there is this top  
5 line--this top website is an on--line magazine kind  
6 of thing for food labeling. And it's also a  
7 listserve. So you can sign up--go to this website,  
8 the top one, sign up, get on the listserve,  
9 whenever this labeling--electronic labeling  
10 newsletter comes out, you get an electronic copy.  
11 And, of course, there's other websites you can go  
12 to to visit to see about FDA. Probably if you just  
13 went to the FDA--do you know about this on--line  
14 labeling newsletter? If they just went to the FDA  
15 website, is it easy to click to?

16 MR. VARDON: I don't know that.

17 MS. : [Off mike] It's probably  
18 easier to go to the homepage and click on "Food and  
19 Dietary Supplements" homepage, which is actually on  
20 the bottom, [inaudible] and then it's on that page.

21 MR. ROH: Okay. So if you go to the  
22 homepage, click on "Dietary Supplements," then you  
23 get the bottom link, and then you click on that,  
24 and you'll get a whole bunch of other links. Okay.  
25 Good.

1           Okay. Now, there's still one limitation  
2 that the SBRs cannot do, and that is--remember,  
3 this is a voluntary program. It's preventive in  
4 nature. And--but once you're already in trouble,  
5 it's too late. So I advise you to call the SBR  
6 before you get an inspection rather than after you  
7 get an inspection. Because after you get an  
8 inspection, the SBR can't help you--another reason  
9 to call the SBR early, and see what sort of  
10 assistance they can provide you.

11           And more websites.

12           Okay. This is the Small Business  
13 Representative--Marcia--she can't make it today.  
14 She's ill. But her business card, like I say, it's  
15 out there on the table. There's a whole stack of  
16 them, as well as this pamphlet that sort of  
17 describes the program. I really encourage you to  
18 pick these up and give her a call--particularly in  
19 your situation. You may have been complying with  
20 the food GMPs, Part 110, but these new GMPs are  
21 going to be specific to your industry. It may be a  
22 whole new realm for you. There may be instances  
23 that you have never dealt with FDA before, and this  
24 would be a good introduction to working with FDA,  
25 rather than dealing with FDA, is to start out with

1 this Small Business program.

2 And those are the Small Business Reps  
3 around the country. We won't go there.

4 This is, of course, the CFSAN website, if  
5 you need more help. But if you got to the regular  
6 FDA website, you can click on the little food icon  
7 and get to the CFSAN icon.

8 And let's go industry.

9 Okay. So I'm going to turn it back over  
10 to Janet, who will take it away for this  
11 afternoon--oh, let Peter take it away.

12 **Small Business Questions on Proposed Requirements**

13 MR. VARDON: I'll take it away--although we  
14 do have a few minutes for questions, also.

15 Do you have any questions?

16 [No response.]

17 Otherwise, we were going to devote the  
18 next portion of this program to the breakout  
19 sessions. And, as I mentioned this morning, the  
20 breakout sessions are intended for you, the  
21 small--business owner. We believe you might be  
22 impacted by this rule--just to sit down together  
23 with your peers and talk about this rule. And  
24 unlike other breakout sessions that we've held in  
25 the past, we're going to ask you to actually try to

1 develop a specific comment: what is the single  
2 issue that you think is the greatest--that you  
3 think is going to have the greatest impact on you,  
4 or the issue that you think--that needs the most  
5 reform, or most improvement--or whatever comes to  
6 mind for you. What is the most important thing on  
7 your mind right now, and try to formulate a comment  
8 around that at the breakout session.

9           And the session's originally scheduled to  
10 run about an hour, although we're running early,  
11 and there are fewer people than I expected.

12           So--it's a little after 2:00. I'm going  
13 to suggest that we meet back here at 3:15 if we  
14 can. And then what we would like is--we would have  
15 a facilitator at each breakout session to take  
16 notes; somebody from your group who could take  
17 notes about the general discussion and then could  
18 come back here and report to the general group what  
19 your thoughts were; what comments you want to  
20 report into the record, so that it can be  
21 transcribed.

22           And there will be--I'll be running around  
23 between groups to see that they're focused, and on  
24 the topic. And we have other FDA people also who  
25 will go from room to room.

1           But to get down to the breakout session  
2 rooms, just go to the elevator right out here, out  
3 the door, and then--which is on your left--and then  
4 go down to the second floor. And I think there are  
5 five conference rooms that are available as  
6 breakout sessions. And we just ask that you fill  
7 up each breakout room--or have 10 to 12 people in  
8 each breakout room, and as you see them being  
9 filled, you just go to one room or another, until  
10 you find a seat for yourself.

11           And then we'll just meet back here at  
12 3:15, if that's okay.

13           [Meeting recessed for breakout sessions,  
14 to reconvene at 3:15 p.m.]

15           **Breakout Session Summaries and Discussion**

16           MR. VARDON: Let's just allow one  
17 representative of each of the three groups just to  
18 summarize for the record what you discussed, what  
19 you think the most important issue is that we  
20 should be thinking about now.

21           And so--do we have a representative from  
22 any of the groups who'd like to go first?

23

24           Okay. Great.

25           Yes--why don't you go to the podium? And



1 give us your name. And if you could spell your  
2 name.

3 MR. FLORES: Hello. I'm Ray  
4 Flores--F--L--O--R--E--S, is the last name. Ray.  
5 And I'm from California Marketing, I'm a natural  
6 foods broker in southern California. I also do  
7 some consulting, and I'm also a law student.

8 I'm very pleased--I'd like to thank you  
9 very much for allowing me this opportunity.

10 Our group had some specific concerns. And  
11 I do hope that I do them justice with regard to  
12 everything that it is that they wanted to express.

13 To start off with comment we started  
14 with-- 80 percent of the herbs than many  
15 manufacturers are purchasing are imported. And  
16 therefore it's going to cost quite a bit of money,  
17 and quite a bit of trouble for them to get CAs from  
18 those manufacturers; and that if product shipments  
19 are going to be held up, in addition to--when you  
20 include the Bioterrorism Act that's going to take  
21 effect toward the end of this year, things will be  
22 rather difficult for them and could inhibit  
23 schedules.

24 We were also very concerned that some of  
25 the comments this morning regarding the approximate

1 1,500 businesses that are dietary supplement  
2 business, that several hundred of them--which we  
3 now know is between 250, 350--and I've heard also  
4 that that may be a conservative estimate--may be  
5 forced to go out of business. And that, of course,  
6 is of great concern to us in the natural foods  
7 trade.

8           Also of particular concern was that they  
9 considered large industries to be 596,000 square  
10 feet and over. And in the natural foods trade, I  
11 really don't know of too many manufacturers that  
12 are that large.

13           MR. VARDON: No, we defined as large as  
14 being 500 employees or more.

15           MR. FLORES: Okay--there were different  
16 parts there. And still, 500 employees or  
17 more--still, for the natural foods trade, that's  
18 considerable.

19           Now, there are large businesses that  
20 already have many of these steps in place. And  
21 they probably won't have to add on additional  
22 costs, because they're already complying in so many  
23 ways with this already. It's the smaller firms  
24 that are going to suffer the most, and the ones  
25 that are also in the natural foods trade are also

1 of concern to us as well.

2 Another comment that I made in particular:  
3 that if DSHEA is not being enforced to its fullest  
4 extent, then why add on the GMPs which, in a way,  
5 will be even harder to monitor?

6 And then, also, why is it that if dietary  
7 supplements have such a great track record of  
8 efficacy and safety, then why is it that many of  
9 the ingredients, the raw materials, need to be  
10 tested at more strict standards than many  
11 pharmaceuticals? And so that was a concern.

12 The idea of batch--to--batch testing seems  
13 to be over broad; day--to--day too often--were some  
14 of the comments--every lot, every single item. It  
15 needs to be more friendly and flexible.

16 And we also had another comment here that  
17 the idea of GMPs is a great idea, and the  
18 execution, however, needs to be fine tuned. And,  
19 once again, we thank you for the opportunity to  
20 express our concerns.

21 Really, what we figured out was that the  
22 most efficacious way of handling this, according to  
23 some people from the NMFA, was that what we really  
24 needed was to test ingredients a the raw material  
25 stage, because that is the opportunity when the

1 contamination could occur; that's the greatest  
2 likelihood. Then some in--processing monitoring as  
3 well, and then finally, finished product  
4 testing--perhaps not on every batch; perhaps a  
5 skip--lot, perhaps at different stages.

6           There was also concerns, too, just within  
7 our own industry, that self--policing would be  
8 difficult, since the quality assurance person, or  
9 quality control person, could be just a production  
10 manager. And that person has to keep their job.  
11 So they may not be ready to say that there is a  
12 problem.

13           But, expressing other industry concerns  
14 that have been expressed at the Natural Foods Expo  
15 in Anaheim recently, many people in our trade  
16 consider this a necessary part of what--it is what  
17 we need to do, and we would like to be able to  
18 trust what's being sold ourselves. And if we in  
19 the natural foods trade, as consumers, can't trust  
20 100 percent of what's out there in the market, then  
21 what's a consumer going to believe.

22           So--Thank you very much.

23           MR. VARDON: Thank you.

24           Do we have a second volunteer?

25           MR. CHANG: My name is Michael

1 Chang--C--H--A--N--G. I'm Active Drug Products.

2 Our group is also grateful for this  
3 opportunity to have input. And most of us were  
4 manufacturers. And most of our concerns center  
5 around the testing methodology issues. I mean,  
6 everything related to this whole big issue; from  
7 the development end, who exactly is the final  
8 arbiter? And the lab certification issues--you  
9 know, which labs are qualified to do these tests?

10 We have a few questions about testing, at  
11 which stage? You know, whether it's the raw  
12 material vendor? Is it the grower? Is it the  
13 manufacturer? And, you know, there may be  
14 duplication of testing.

15 We have issues also with skip--lot  
16 testing--you know, we felt that it's more stringent  
17 than the pharmaceutical industry.

18 Also, we have issues concerning the  
19 education and training of personnel. Earlier, they  
20 were saying the qualifications--the QC units can be  
21 anyone. I guess you also addressed issues such as,  
22 you know, the education, the training, the  
23 experience--that aspect--so it doesn't quite jibe.

24 We had questions concerning  
25 reprocessing--what is allowed in reprocessing of a

1 product, and what is not. And we have issues with  
2 definition of adverse events; how do we define  
3 that?

4 And, of course, the cost issues of the  
5 tests, we found absolutely absurd, in the analysis.  
6 We expect that to be much, much higher. And even  
7 the number of tests to be done. I think there's a  
8 lot of ambiguity in that aspect.

9 And, I guess, that's the gist of it.  
10 Basically a lot of questions with the--you know,  
11 overemphasis on testing, and almost not enough in  
12 the actual production procedure aspects. So,  
13 again, some inconsistencies. Those kinds of  
14 things.

15 Did I skip anything from my group? Does  
16 anybody want to add anything to that?

17 I think those are our main concerns.

18 MR. VARDON: Great. Thank you very much.

19 And do we have a third person?

20 MR. MANOUSAKIS: My name is George  
21 Manousakis. I'm from Salt Lake City. Want me to  
22 spell that? M--A--N--O--U--S--A--K--I--S. And I  
23 work for Nutriceutical Solutions. We're a contract  
24 manufacturer.

25 Our group consisted mainly of--well, of

1 both raw material manufacturers and finished  
2 product dietary supplement manufacturers. And most  
3 of our discussion centered around the cost of  
4 implementing all these changes, and the required  
5 testing that would be necessary to comply with  
6 these changes.

7           Our panel strongly felt that the cost for  
8 small businesses to incorporate these regulations  
9 was grossly underestimated. You know, our panel  
10 came up with some small figures, and we didn't have  
11 all the numbers and research that you guys, I'm  
12 sure used. But for someone who is--who doesn't  
13 have--let's say that company does not have a QA  
14 unit, they have no way to analyze for minerals or  
15 vitamins, a company such as this would have to  
16 purchase an ICP--let's say an ICPMS at \$150,000,  
17 HPOC at \$65,000, and then hire an analyst at  
18 \$50,000 a year, which would be an ongoing expense.  
19 And if they had a tremendous volume, they may need  
20 two analysts.

21           So, if you look at those costs alone--and  
22 it appears that--you know, it appears to be a lot  
23 more expensive than was discussed previously today.

24           Second, there was a lot of discussion  
25 regarding C of A's. This was touched upon earlier

1 today, but we felt that it wasn't answered  
2 definitively what would be acceptable and what  
3 wouldn't be. And "let's just not call it a C of A,  
4 let's just use an alternative word for it." So  
5 let's just call it a raw material analysis. Same  
6 thing. But anyhow, just to get away from the  
7 stigmatism of C and A's, which a lot of us agree  
8 they don't seem to be up to snuff a hundred percent  
9 of the time.

10 But what our question was: if a raw  
11 materials supplier gives us an analysis, with the  
12 appropriate supporting documents, will this be  
13 sufficient as a raw material identity and potency  
14 test? As a stand--alone test? Or will this have  
15 to be re--tested by the manufacturer by an outside  
16 party, or through their own in--house lab. We  
17 didn't feel that that question was answered  
18 today--definitively.

19 Also, some of our group members had some  
20 concerns, based on the municipalities that they  
21 live in, whether or not those cities or counties  
22 would allow the chemicals that they may need to  
23 conduct these certain tests that are required.

24 Fourth--our panel--most of our panel felt  
25 that the response--well, I think all of our panel



1 felt that the response regarding foreign  
2 manufacturing firms, and the advantages that they  
3 may have over manufacturing firms in the U.S.--we  
4 felt that response wasn't really--it wasn't really  
5 adequate. I'm trying to be nice here.

6           There's no way that a foreign firm that's  
7 overseas--there's no way that anybody here in FDA  
8 can make sure that they are producing products  
9 under the same conditions that we are supposed to  
10 be producing them under. I mean, someone could  
11 send out a clean product that tests out good, that  
12 gives you high potency numbers, but who knows what  
13 kind of conditions they are operating under?  
14 There's absolutely no way to know. And that puts  
15 them at an unfair advantage, because they  
16 have--they may have lower operating costs, lower  
17 overhead, lower capital equipment costs, and that  
18 can make it hard for some people here, when they  
19 have to compete against that.

20           The last discussion--the last topic of  
21 discussion for our panel centered around what  
22 needed to be tested in the final product. In our  
23 panel it was stated that in a meeting that was held  
24 up at Washington, a meeting similar to this, it was  
25 stated that the final product had to be

1 quantitatively tested for every component that was  
2 added. And there was a lot of discussion regarding  
3 this; whether that was, in fact, the case, or  
4 whether it was--or whether the final product only  
5 had to be tested for items, or claims, that were in  
6 the fact box. For example, would the final product  
7 have to be quantitatively tested for flavoring,  
8 acidulence, thickeners, or hardening agents--things  
9 of that nature? If that's the case, what's the  
10 logic there, if there's not any specific  
11 quantitative claim, why should you have to test for  
12 it. For example, why would you have to test for  
13 the quantity of citric acid that you're going to  
14 add to your product, when what you really care  
15 about is the pH of the final product, not the  
16 quantity of citric acid.

17           And, I guess specifically the section that  
18 we were discussing was 111.35(g)(1), and it talks  
19 about testing all--well, do you have the document  
20 there?

21           [Pause.]

22           It states, "You must test each finished  
23 batch of the dietary ingredient or dietary  
24 supplement produced before releasing for  
25 distribution, to determine whether the established

1 specifications for identity, purity, quality,  
2 strength and composition are met; provided there  
3 are scientifically valid analytical methods  
4 available to conduct such testing."

5           Well, one of the questions that we had  
6 centered around this paragraph was: what is--what  
7 do they mean by "established specifications?" Do  
8 they mean master batch specifications, or do we  
9 mean supplemental fact--box specifications? Or do  
10 they mean batch recipe specifications?

11           You know--so it just seems like it's a  
12 little ambiguous or unclear, as to what we're  
13 supposed to be testing.

14           And that's pretty much what we discussed.  
15 Does anybody have anything to add?

16           MR.                   : [Off mike] In that same  
17 section [inaudible].

18           MR. MANOUSAKIS: Okay--so, in addition to  
19 what we just discussed in regard to  
20 111.35(g)(1)--well, that comes back to this--where  
21 is that here?--"Establish specifications." Well,  
22 when we say "establish specifications," are they  
23 talking about component specifications, or  
24 establish specifications would be a collection of  
25 components, basically--right?

1           That's all I have to say. Thanks for your  
2 time.

3           MR. VARDON: Okay. Thank you very much.

4           Does anybody have any final thoughts?  
5 Anything else you'd like to add to the record, or  
6 that we should know about?

7           [No response.]

8           If not, we can certainly adjourn early.

9           Thank you. Thank you for coming. Your  
10 comments were very helpful.

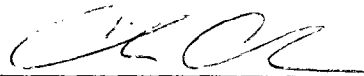
11           [Applause.]

12           [Whereupon, at 3:39 p.m., the proceedings  
13 were adjourned.]

14                           - - -

*C E R T I F I C A T E*

I, hereby certify that the tape recording represented by the foregoing pages were transcribed by me; that the foregoing transcript is a correct and accurate record of the proceedings to the best of my knowledge, ability and belief.



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CLAIRE COHEN

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