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TRANSCRIPT OF PROCEEDINGS

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

FOOD AND DRUG ADMINISTRATION

CENTER FOR FOOD SAFETY AND APPLIED NUTRITION

FDA PROPOSED REGULATION

CURRENT GOOD MANUFACTURING PRACTICES

DIETARY INGREDIENTS AND DIETARY SUPPLEMENTS

PUBLIC STAKEHOLDER MEETING

Pages 1 thru 190

College Park, Maryland
April 29, 2003

MILLER REPORTING COMPANY, INC.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
FOOD AND DRUG ADMINISTRATION
CENTER FOR FOOD SAFETY AND APPLIED NUTRITION

FDA PROPOSED REGULATION
CURRENT GOOD MANUFACTURING PRACTICES
DIETARY INGREDIENTS AND DIETARY SUPPLEMENTS
PUBLIC STAKEHOLDER MEETING

Tuesday, April 29, 2003

9:05 a.m.

Center for Food Safety and Applied Nutrition
5100 Paint Branch Parkway
College Park, Maryland

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P R O C E E D I N G S

Welcome and Opening Remarks

MS. WILKENING: Good morning. I am Virginia Wilkening, the Deputy Director in the Office of Nutritional Products, Labeling and Dietary Supplements. I am very pleased to welcome you this morning to this meeting on FDA's Proposed Rulemaking on Current Good Manufacturing Practices for the Manufacturing, Packing and Holding of Dietary Ingredients in Dietary Supplements.

It is important that consumers have confidence in the dietary supplements they buy. That is why we believe this proposed regulation is a major step in the Agency's effort to help Americans take more control of their own health. By attending this meeting, you are taking an important step in understanding how the proposed regulation impacts the dietary supplement industry.

We also see it as a sign of your commitment to ensuring that consumers get dietary supplements that are accurately labeled and that are not contaminated. That is what this proposed regulation is designed to do.

For the first time, minimum manufacturing practices will be established that will help ensure

1 that dietary ingredients and dietary supplements
2 are produced in a way that ensures the identity,
3 purity, quality, strength, and composition of those
4 supplements.

5 Now, that sounds like a lot to do, but our
6 goals today are simple. First, we are going to
7 provide an overview of the proposed regulation.
8 The Agency's staff that have been involved in the
9 development of this proposed regulation and staff
10 with expertise on the technical matters are here to
11 discuss the proposal with you and to clarify the
12 points as needed.

13 Our second goal is to tell you the process
14 for submitting comments to FDA. We want to receive
15 your comments about what should or should not be
16 included in the final regulation and we want to
17 know what supporting information that you feel is
18 important to that endeavor.

19 We want to emphasize that it is important
20 that any comments you make today be submitted in
21 writing to FDA docket to assure their consideration
22 in the final rule. We have set a 90-day comment
23 period and that means we look forward to your
24 comments and your suggestions by June 11th of this
25 year.

1 For your information, we have also set up
2 additional meetings that I would like to just
3 mention briefly. Those will be held on May 4th in
4 Secaucus, New Jersey, concurrent with the Supply
5 Side East meetings, on May 6th in Oakland,
6 California, a meeting similar to this, and on May
7 9th, a satellite downlink will be held that you can
8 hook into. Additional information on those
9 meetings is available on our CFSAN web site under
10 What's New.

11 The CFSAN staff gathered here today and I
12 look forward to working with all of you on this
13 effort.

14 I am now going to turn the meeting over to
15 Peter Vardon, so that the experts can begin the
16 discussion. First, I would like to briefly
17 introduce Peter. He is an economist with our
18 Office of Scientific Analysis and Support. He has
19 worked on the economic impact analysis of many
20 different regulations, but for today's meeting, it
21 is important that he did the analysis for this
22 rule.

23 Peter has been at FDA for 14 years and
24 held various technical and managerial positions.
25 He received his Bachelor's in civil engineering

1 from the University of Colorado, an MBA from the
2 University of Denver, and is nearing completion of
3 a Ph.D. in economics from George Mason University.

4 Peter.

5 MR. VARDON: Thank you very much,
6 Virginia, and let me welcome you all. Thank you
7 for coming on such a beautiful day.

8 Today, I am going to serve two roles. As
9 Virginia mentioned I was an economist on this rule,
10 so later in the program I am going to describe the
11 economic analysis, but this morning I am also going
12 to bring just a few housekeeping rules and tell you
13 how we are going to proceed throughout the day.

14 You should have received a variety of
15 handouts on your way in. I think there were about
16 10, and if you didn't receive them, they will still
17 be there on your way out, so please take them with
18 you. The handouts included the list of upcoming
19 events, which Virginia just described, a fact sheet
20 and Backgrounder, and a small business guide, which
21 might help you also if you are a small business
22 owner. We included a list of restaurants which
23 were in the area.

24 We are going to have about an hour and a
25 half break, so we hope that will give you enough

1 time to go to a restaurant, and there are a variety
2 of restaurants on Route 1 if you know the area, but
3 if not, we do have a cafeteria adjoining our
4 building, so if you don't want to leave, you can
5 certainly go there for lunch.

6 We are also going to have a couple of
7 breaks throughout the program, placed strategically
8 at mid-morning and mid-afternoon, and those breaks
9 will be about 15 minutes each, and restrooms are
10 near the registration desk on your way in.

11 We also ask that you turn off your cell
12 phones and pagers, so that we don't disturb the
13 speakers this morning, and we ask also that there
14 are no food or drinks in this building or in this
15 auditorium. We recognize we do have drinks up
16 here, but we hope you will forgive the double
17 standard.

18 As you entered the building, you probably
19 received a visitor's badge. On your way out at the
20 end of the day, we ask that you leave the visitor's
21 badge at the guard's desk. If you go out to lunch,
22 you will have to return and go through the
23 magnetometer again, and we hope you will understand
24 that also.

25 Let me just say a word about how we are

1 going to handle questions and answers. We do
2 expect many questions today and we may not have
3 time to address all of them although we are
4 certainly going to do our best.

5 Just to ensure a steady, an even response
6 to all the questions, we are going to ask that you
7 write down your questions on a 3 by 5 card, and as
8 you think of a question while the speaker is
9 speaking, we ask that you just hold up your hand
10 and give your card to a couple of the ushers, Janet
11 McDonald and Monica Revel. They will be on each
12 side of the aisle, each side of the auditorium.

13 Just pass your card on to them and then we
14 will bring it down here, and then we will ask it,
15 and we hope that this way we will be able to get to
16 everybody's questions.

17 We are going to proceed with this program
18 until about 12 o'clock, break for lunch, and we are
19 going to return at 1:30. The afternoon session
20 will be conducted a little differently. We are
21 going to have a breakout session.

22 We recognize that this rule will have a
23 significant impact on the industry and a
24 significant impact on small business owners, so we
25 wanted to create a special opportunity for small

1 business owners to meet with yourselves and discuss
2 how this rule will impact you in special breakout
3 sessions, small groups that will allow you to talk
4 with yourselves about this rule, about how you
5 think it will impact you, what questions you might
6 have, and then we want to reconvene in this
7 auditorium at the end of the breakout sessions and
8 have some representative from each of the sessions
9 summarize what you talked about in your little
10 breakout groups, and we hope that will be a service
11 for you actually.

12 We also have a transcriber in the booth.
13 This is a public meeting, and so what is said here
14 will be in the public record.

15 Let me introduce our next speaker. Our
16 next speaker is Karen Strauss. Karen is a Consumer
17 Safety Officer and Acting Team Leader on the
18 Dietary Supplements Team, which is in the Division
19 of Standards and Labeling Regulations.

20 Her work assignments include drafting of
21 the Current Good Manufacturing Practices proposed
22 rule and working with the Food Advisory Committee
23 Working Groups on Dietary Supplements, and a
24 variety of other regulatory issues with dietary
25 supplements.

1 Karen has worked for 18 years with the
2 Department of Health and Human Services Indian
3 Health Service, and she was the Chief of Nutrition
4 and Dietetics from 1991 to 1997. At the Indian
5 Health Service, she served as the functional head
6 of all nutrition and dietetic activities of the
7 approximately 250 nutritionists and dieticians
8 employed or contracted by the Indian Health Service
9 or the Tribal governments.

10 She provided a professional guidance and
11 conducted research to strengthen and improve the
12 quality and scope of nutrition and dietetic
13 services and community and clinical programs for
14 American Indians and Alaska Natives.

15 In 1997, she transferred to FDA. Karen
16 received her B.S. in secondary education from the
17 University of Minnesota and her M.S. in food
18 science and nutrition from the University of
19 Wisconsin.

20 Karen is going to discuss the background
21 of the rule and some highlights of the rule. She
22 has been working on the rule from the beginning, so
23 there is really nobody more qualified than her to
24 give the next presentation.

25 **Background and Proposal Highlights**

1 MS. STRAUSS: Thank you, Peter.

2 I guess it's all that experience I had
3 with projects and managing at Indian Health
4 Service, that when I came to FDA, this was
5 something that was assigned to me early on and has
6 been the topic that I have worked on since coming
7 to FDA in early 1998, first with the Food Advisory
8 Committee Working Group on CGMPs for Dietary
9 Supplements and then beginning the drafting
10 process.

11 I want to acknowledge first before I start
12 that there are many, many, many, many, many people
13 that participated in the drafting process, some who
14 were at FDA and have since moved on, gave us very
15 good scientific advice in the very beginning, as
16 well as many from industry who participated in
17 stakeholder meetings and on the Food Advisory
18 Committee Working Group, so there were many efforts
19 that have gone into developing this proposal.

20 My part of the presentation today is to
21 give you a background and an overview, and also
22 give some highlights. I will talk about what CGMPs
23 are designed to do, why the Agency developed the
24 proposed rule. I will give some citations for
25 legal authority that we relied on in preparing the

1 proposal, give some information on how the proposal
2 was developed.

3 I will highlight some of the requirements,
4 and one of the handouts that you received included
5 the first few pages of a very lengthy document, and
6 within those pages we have included a Highlight
7 Section, and that section is there in the beginning
8 just for that purpose, to give a highlight of the
9 rule.

10 Then, at the very end, after the other
11 panel presentations, I will come back and I will
12 describe a bit about how comments would be helpful
13 to us and then the next step in proposing the
14 rule--excuse me--going from the proposal to the
15 final rule.

16 So, what are CGMPs designed to do? Well,
17 consistent with FDA's public health mission, the
18 CGMPs are intended to help protect consumers from
19 adulterated products. It is another way of saying
20 from contaminated products.

21 Also, the CGMPs are intended to help
22 protect consumers from products that do not contain
23 what is claimed on the label. These two objectives
24 are what guided us throughout our drafting process.

25 If the proposal becomes final as proposed,

1 it will provide consistent industrywide
2 requirements to ensure that dietary supplements are
3 produced consistently from batch to batch and
4 ensure the identity, purity, quality, strength, and
5 composition of the product.

6 It is important to note, however that
7 CGMPs will not ensure the safety of a particular
8 dietary ingredient, nor will they ensure that a
9 dietary ingredient produces any claimed effect.
10 However, I would mention under the Dietary
11 Supplement Health and Education Act, which we call
12 DSHEA, the manufacturer has a critical and very
13 important role to ensure the safety and efficacy of
14 the dietary ingredients they use in manufacturing a
15 product.

16 I want to also mention that CGMPs will not
17 affect consumers' access to dietary supplements and
18 will not affect health and structure-function
19 claims. It will not affect either any standards,
20 such as kosher standards or organic standards.

21 More on why CGMPs. Congress saw a need by
22 authorizing within DSHEA that the Department of
23 Health and Human Services and FDA, by delegation,
24 have the explicit authority to issue dietary
25 supplement CGMP regulations.

1 FDA has found problems, manufacturing
2 problems that have caused products to be recalled
3 and there has also been independent lab testing
4 that demonstrate need for CGMPs.

5 We received comments from industry and
6 consumers at various stakeholder meetings that
7 urged the Agency to give high priority to
8 developing this proposal, as well as the industry,
9 by submitting an outline of CGMP practices
10 indicated their support for this proposal.

11 More on why CGMPs. I will mention some
12 particular product recalls and independent
13 laboratory testing that demonstrated the need and
14 show some manufacturing problem. On FDA
15 inspections, FDA found some poor sanitation that
16 resulted in bacterial contamination.

17 There have been recalls needed because of
18 ingredient misidentification. One very good
19 example is Digitalis lanata was mistaken for
20 plantain and some very serious heart reactions
21 occurred.

22 There have been superpotents or dietary
23 supplements that contained more than the label
24 claimed. One example is selenium, a product
25 contained from 2 to 20 times what was claimed on

1 the label, and high amounts could produce illness
2 or injury.

3 Also, there have been subpotents, dietary
4 supplements that contained less than was claimed on
5 the label. In this example, a folic acid product
6 contained 35 percent of what was on the label
7 claim, and folic acid has a well documented role in
8 preventing neural tube defects.

9 Also, there have been supplements that
10 have been contaminated with prescription drugs, and
11 these have resulted in recalls.

12 Consumers want assurance of product
13 quality and there are several consumer studies that
14 indicate that consumers want greater assurance of
15 product quality. Consumer surveys show that only
16 37 percent of consumers thought that supplements
17 were adequately tested before marketing. A
18 majority said that there is not as much regulation
19 as is needed to make sure that supplements are pure
20 and dosages are consistent.

21 Surveys of over 50 said that they thought
22 the Federal Government should review safety data
23 and approve a product before it is sold, and only
24 about a third of consumers were confident that
25 products were accurately labeled. So, clearly,

1 consumers would benefit from having some
2 manufacturing standards.

3 Also, because there has been publicity
4 about manufacturing problems and about label claims
5 not being present in dietary supplement products,
6 there is some eroding strength of consumer
7 confidence in the supplement products they
8 purchase.

9 There are also some safety concerns about
10 some products. Quality issues are also of some
11 concern, and inaccurate or unsubstantiated label
12 claims also are some challenges, and by
13 establishing an industrywide CGMP standard, some of
14 these issues, in fact, most of these issues can be
15 improved upon.

16 I will now give you some of the legal
17 authority that we relief on and are cited in the
18 preamble. Section 402(g) of the Act, as I
19 mentioned previously, gives authority to HHS and
20 FDA, by delegation, to prescribe CGMP.

21 Within that authority, Congress gave two
22 directions. One, it stated that the CGMP should be
23 modeled after food, and other states that we may
24 not impose a standard if there is no current and
25 generally available methodology.

1 When we looked at the word "modeled," we
2 went to Webster's Dictionary to see the meaning of
3 modeled. A model is a preliminary pattern, so in
4 developing this proposal, we looked to the food GMP
5 as a preliminary pattern for our proposal.

6 There are some commonalities between the
7 food GMP and in our proposal in that we cover the
8 same kinds of activity, such as receiving,
9 inspecting, production and process controls,
10 packaging, segregating, processing, storing and
11 distributing.

12 There are some similar sanitation
13 requirements between conventional foods and dietary
14 supplements, however, dietary supplements have
15 their own unique set of characteristics, because
16 there are different preparation methods, different
17 dosage or ingestion forms, and the ingredients are
18 different from conventional foods.

19 I am kind of looking back to my basic food
20 background. If you think of distinguishing a green
21 pea from a green bean, conventional foods, you can
22 easily tell by looking at them the difference, but
23 if you look at two white powders that might be made
24 into dietary supplements, it is very difficult to
25 detect the difference or the identity without some

1 kind of further testing.

2 Section 402 is the same section that deals
3 with adulteration of a conventional food, if any
4 product is filthy, putrid, decomposed, or otherwise
5 unfit for food, it is adulterated.

6 Section 403 describes when a product would
7 be misbranded or mislabeled. It gives authority
8 for labeled nutrition information, supplement
9 facts, that is. It also gives authority for
10 identification of dietary ingredients sources, of
11 botanical, so within that label, it needs to
12 identify the dietary ingredients, as well as the
13 quantity of each.

14 There are two other sections of the Food,
15 Drug, and Cosmetic Act that we relied on for
16 efficient enforcement. 701 gives authority for
17 efficient enforcement, NFC section that we relied
18 on for recordkeeping, and there are records
19 required for other commodity-driven food or food
20 manufacturing regulations in the CFR.

21 Section 704 gives authority to inspect
22 warehouses, factories, and other establishments.
23 Then, we also relied on Section 361 of the Public
24 Health Service Act, and this gives authority for
25 requirements to prevent introduction, transmission,

1 and threat of communicable diseases from state to
2 state.

3 Thinking about animal-derived dietary
4 ingredients and plant-derived dietary ingredients,
5 they both come from natural sources, and could be
6 contaminated by soil, by animals, or by handling
7 during harvesting, processing, and transporting, so
8 we rely on this particular act to help prevent
9 communicable diseases from state to state.

10 Then, in looking at the process of what we
11 would require, we really took a look at dietary
12 supplements as a commodity.

13 We looked at how the products are
14 manufactured, what equipment is used, what
15 processes are used. We looked at the unique
16 properties of dietary ingredients, whether
17 vitamins, minerals, or botanicals.

18 We then used plain language techniques and
19 in a detail that we thought would be necessary for
20 a clear enforceable regulation, recognizing that a
21 large percentage of the firms that manufacture
22 dietary supplements may not be using any good
23 manufacturing practices at all, we wanted to
24 include enough detail that it would be
25 understandable, yet still provide further process

1 and performance objectives.

2 Then, lastly, we considered the estimated
3 cost and benefits in what we propose. We wanted to
4 keep the cost and benefits kind of in balance, so
5 that also influenced what we propose.

6 We looked at some outside sources and I
7 think it would be interesting for you to know some
8 of these that we looked at. The White House
9 Commission on Dietary Supplements was established
10 by DSHEA, and they issued a report in 1997, and
11 they supported the industry and FDA working
12 collaboratively to develop CGMPs, and they also
13 supported CGMP recordkeeping as essential to
14 substantiate label claims.

15 There is a Food Advisory Committee Working
16 Group, and we look to this document, the report,
17 for ingredient identity testing insight, as well as
18 records and recordkeeping.

19 Then, in 1999, we visited eight
20 manufacturing sites, and we did that, so that we
21 could see what current practices were in place. We
22 also had some small business meetings. We had
23 three meetings in 1999, and the purpose of these
24 meetings was to get input from small businesses on
25 the kinds of requirements that were proposed in the

1 Advance Notice of Proposed Rulemaking, which is
2 also the industry outline.

3 When we sat down to draft, we began with
4 the foods CGMP, the umbrella food GMP, and we
5 looked at that document primarily as to what was
6 applicable to dietary supplements and what maybe
7 was not. We took out what we thought wasn't
8 applicable, but as we have done throughout the
9 document, we asked for comments on whether, you
10 know, we did that in the right way, whether we
11 should put some things back in.

12 We also updated some of those
13 requirements. For example, the definition of
14 sanitation, in a comment to the ANPRM, we received
15 a suggestion that we use the food code, not the
16 food GMP, but the food code definition of sanitize,
17 so we considered that.

18 We also knew that in the juice
19 manufacturing requirement regulation, that
20 definition is also in use, so we included that in
21 our proposal. Maybe that is something that we will
22 receive comments on that we need to go back to the
23 old or what is currently in the food manufacturing
24 practices.

25 We also looked to other commodity-driven

1 food GMPs. We looked at, for example, low-acid
2 canned foods, juice, fish, fishery products, and
3 infant formula, both the proposed and the
4 established regulations.

5 Then, as far as organizing the proposal,
6 we looked at other FDA GMPs. We looked at drugs
7 and we looked at devices for those organizational
8 principles.

9 Then, from the food GMP, then, we looked
10 for the industry outline, got a lot of insight and
11 information from the industry outline that was in
12 the ANPRM. We also looked at USPs and in a phased
13 outline.

14 This is kind of a schematic that shows
15 kind of the organization and as we drafted, we
16 started from the beginning where the component and
17 the materials like packaging and labels come in.
18 We looked at the warehouse where the materials are
19 segregated.

20 Then, a manufacturer would need a formula
21 or a recipe for producing that dietary ingredients
22 or dietary supplement. We called this a master
23 manufacturing record. They would produce bulk
24 materials, bulk dietary ingredients or a bulk
25 mixture of dietary ingredients and ingredients, and

1 we proposed flexible testing requirements.

2 Because of their certain challenges and in
3 analyzing finished product, we allowed for some
4 choice here, so you will see under Flexible
5 Testing, there is a dotted line coming down first
6 that goes before the bulk production and at bulk
7 production, and another line that goes after bulk
8 production, so a manufacturer has the flexibility
9 to choose whether it should analyze the final
10 product for identity, purity, quality, strength,
11 and composition, or they can test the incoming and
12 in-process to be sure that they start with the
13 right materials and that along the way they are not
14 contaminated.

15 Then, we move on to packaging and
16 shipping. We also have requirements for consumer
17 complaints, and those consumer complaints could tie
18 back to anywhere along the manufacturing process.

19 We have records for certain stages
20 throughout the manufacturing process.

21 Now, I will get into some of the
22 highlights of the proposal. CGMP would apply to
23 domestic firms. It would also apply to foreign
24 firms that want to export dietary ingredients or
25 dietary supplements into the U.S.

1 FDA currently has experience with foreign
2 firms and if they have some questions or concerns
3 about a product coming in, they currently have the
4 authority to conduct some tests to see if there is
5 a problem.

6 Also, firms that really want to get their
7 product imported into the U.S. generally want to be
8 in compliance with whatever regulations the U.S.
9 has.

10 Also, there is a provision that the
11 manufacturer would need to comply with other
12 applicable regulations. An example here would be
13 if a dietary ingredient includes fish oil, for
14 example, the manufacturer of that fish oil would
15 need to comply with Part 123, the Fish and Fishery
16 Products Manufacturing Regulation.

17 GMPs apply to activities associated with
18 manufacturing, packaging, holding, distributing, as
19 well as things like labeling, testing, quality
20 control, and distribution.

21 A manufacturer would need to comply with
22 requirements applicable to the operation for
23 foreign. So, if they are a packager or labeler,
24 they would need to comply with those packaging and
25 labeling requirements.

1 That labeler would also be responsible for
2 the identity, purity, quality, strength, and
3 composition of the dietary supplement that they are
4 including in their package and the responsibility
5 for the label, and we, at this point, left it to
6 the manufacturer's discretion as to how they would
7 ensure that the label matches the product.

8 Maybe in the final rule, we will need to
9 add some detail there, but at this point, we are
10 leaving it to the packager's and labeler's
11 discretion.

12 The manufacturer would need to comply with
13 the operations that were performed. If a
14 contractor contracts with a packager or labeler to
15 do that function for them, the manufacturer would
16 be responsible to ensure that the packager and
17 labeler followed the requirements for packaging and
18 labeling that we have proposed.

19 The contracting firm would also be
20 responsible, so there is really kind of a shared
21 responsibility there.

22 We have proposed personnel requirements
23 that really are consistent with the umbrella food
24 CGMP, and they are basically to help prevent
25 contamination. We would require that there be

1 qualified employees and qualified supervisors, that
2 they must have the training and the experience to
3 perform their assigned duties, but we have not
4 prescribed what that training and experience
5 involves. We have left that to the manufacturer's
6 discretion.

7 The manufacturer would be required to take
8 measures to exclude any person from operations who
9 might be a source of microbial contamination, and
10 they would be required to use hygienic practices to
11 the extent necessary to protect against
12 contamination.

13 The physical plant's internal environment,
14 the proposed requirements really follow the food
15 CGMP quite closely. Here, I want to point out some
16 plain language techniques, which are to put a
17 heading in bullets rather than a whole paragraph.

18 In some cases, it looks like there are
19 more requirements, say, in our proposal than there
20 are for food, the umbrella food GMP, when you look
21 at the amount of space that's taken up, but if you
22 look at how a paragraph is transformed into a
23 heading and bullets, and carefully look at the
24 bullets, they are in many cases just exactly the
25 same as what is in the food CGMP.

1 Here again, the physical plant internal
2 environment proposed requirements are designed to
3 prevent contamination. Looking at the design and
4 construction of that facility, that is, floors,
5 ceilings, walls, can be easily cleaned and
6 maintained.

7 There have to be separate areas or
8 separate systems for specific operations to avoid
9 mix-up and in screening to keep out pests.

10 We have included some requirements for
11 maintenance and sanitation, and that water that
12 contacts dietary ingredients or dietary supplements
13 or that is used in manufacturing at the very
14 minimum meets the EPA drinking water requirement.

15 We propose plumbing, bathroom, lighting
16 ventilation and trash requirements to prevent
17 contamination, and these also model the food GMP.

18 Equipment and utensil requirements.
19 Again, these are to prevent contamination and the
20 requirements, you would require that the design or
21 selection of the equipment needs pre-established
22 specifications. If you have a mixer, it needs to
23 be of the right size and ability to actually get a
24 homogenous mixture if that is the intent.

25 To maintain clean and sanitized equipment

1 and utensils, we have requirements for those, and
2 we would require that instruments and controls be
3 calibrated and that automatic, mechanical, and
4 electronic equipment be inspected or checked to
5 ensure proper performance, and in a general
6 statement, that the manufacturer would be required
7 to ensure that equipment functions as intended. We
8 have not specified how they would do that, we have
9 left that to the manufacturer's discretion.

10 Production and process controls. Sara
11 will give more detailed discussion on this subpart,
12 but, in general, we would require quality control
13 unit, a master manufacturing and batch production
14 record really to ensure batch-to-batch consistency,
15 specifications for incoming, in-process, and final
16 product, and the last bullet here, testing of final
17 product or incoming and in-process materials again
18 to reiterate the flexibility that we propose in
19 testing.

20 Consumer product quality complaint. This
21 is an area that is difficult to understand. It is
22 kind of challenging because we have kind of
23 eliminated one category of consumer complaints that
24 would not be considered consumer complaints under
25 this regulation.

1 Those that would be considered under the
2 CGMPs include product quality complaints. Examples
3 would be superpotent, subpotent or wrong
4 ingredients, or a contaminant, a bacteria,
5 pesticide, toxin, glass, lead or a drug
6 contaminant.

7 The Quality Control Unit would be required
8 to review product quality complaints to see if
9 there is a failure of a specification or if there
10 is some other CGMP that has failed.

11 If there is a reasonable relationship
12 between the consumption of the dietary supplement
13 and an illness or injury, the Quality Control Unit
14 would be required to investigate that and to look
15 at other batches that might be affected.

16 The firm would be required to keep
17 consumer product quality complaints related to
18 CGMPs.

19 The last bullet here, that a consumer
20 complaint, as far as this regulation is concerned,
21 is not related to a CGMP safety issue of a
22 particular dietary ingredient independent of
23 whether the product is produced under CGMP.

24 Holding and distributing requirements that
25 we have proposed again model the food CGMP and

1 really here they are to ensure that the product is
2 not adversely affected, so the requirement proposed
3 includes appropriate conditions of temperature,
4 humidity and light as far as holding and
5 distribution, and under conditions that don't lead
6 to mix-up, contamination or deterioration.

7 We have proposed records and recordkeeping
8 requirements. The records that would be required
9 to be kept would be those calibration records,
10 master manufacturing records, and batch production
11 records, as well as consumer complaints.

12 We have proposed that the records be kept
13 for three years beyond the date of manufacture of
14 the batch that would be associated with those
15 records.

16 We have not proposed an expiration date,
17 so we can't tie the record retention to that, and
18 the reason we haven't proposed an expiration date
19 is that logically, an expiration date should be
20 tied to an active ingredient and because for
21 botanical and herb, the active ingredient many
22 times is not known, so we have not proposed
23 expiration dating for the reason. We do ask for
24 comment on whether there are certain dietary
25 ingredients, such as vitamins, that should have

1 expiration date, and not other.

2 The other proposed requirement is that FDA
3 would have access to records when requested.

4 At this point, I will introduce Sara.
5 Sara is a consumer safety officer from the San
6 Diego Regional Office. She joined FDA in 1998, and
7 has focused her work on food inspection including
8 dietary supplements manufacture.

9 During the summer of 1999, Sara
10 participated with us in our site visits on the West
11 Coast as we visited manufacturers, and then she
12 also reviewed our very lengthy proposal and
13 provided some very helpful comments on our
14 proposal.

15 Before joining FDA, she taught ecology,
16 botany, and general biology at the University of
17 Puerto Rico. She has a Bachelor's degree in
18 science and a Master's degree in botany from the
19 University of Puerto Rico. While there, she was
20 assistant curator of the university herbarium for
21 three years. She has also a Master's in philosophy
22 from the Department of Ecology and Evolution of the
23 State University of New York at Stonybrook.

24 We are going to take some Q and A before
25 Sara.

1 MR. VARDON: I do have some cards.

2 Our first question is concerning a
3 proposed Subpart D regarding equipment and
4 utensils. The questioner first states that much of
5 the equipment and utensils used in dietary
6 supplement manufacturing are identical to those
7 used in food manufacturing including weighing
8 systems, conveying systems, blenders, et cetera,
9 and he asks, therefore, why doesn't Subpart D
10 follow current food GMPs found in 21 CFR 110, isn't
11 it inconsistent to say that it is acceptable for
12 foods, but not for dietary supplements.

13 MS. STRAUSS: I think I have addressed
14 that in that we really have followed the food GMPs
15 very carefully. I think that perhaps there might
16 be some differences in the calibration requirement
17 for instruments and controls, but the instruments,
18 equipment, and utensil sections really do follow
19 very closely the food GMPs.

20 Having said that, in visiting the sites,
21 we did see the kind of equipment that really is
22 used in manufacturing tablets and capsules and gel
23 caps, which is really different than the canning
24 and freezing, and processing of food, so there are
25 some differences, but I think if you will kind of

1 go carefully through the two, you will find that
2 the food GMP and the dietary supplement GMP
3 proposal, the equipment and utensils are really
4 very similar.

5 If you think that there are some
6 differences and you want to address that in a
7 comment and explain to us why something should or
8 should not included, we would be very happy to
9 receive those comments.

10 MR. VARDON: Our next question asks about
11 the fish oil compliance and is the fish oil
12 compliance to cover only the fish oil manufacturer
13 or finished goods containing fish oil.

14 MS. STRAUSS: Well, actually, as we
15 proposed it, it would be both. As a fish oil is
16 prepared, it would be a fish or a fishery product
17 and would need to follow the CGMPs for fish or
18 fishery products, so it would be both for the
19 preparation of the fish oil as a fishery product
20 manufacture. It would need to follow those
21 requirements and then for preparing the dietary
22 ingredients, the dietary supplements, it would need
23 to follow any final rule for CGMPs for dietary
24 ingredients and dietary supplements.

25 MR. VARDON: Our next question regards

1 personnel requirements, and the questioner asks why
2 education, training, and experience instead of
3 education, training and/or experience.

4 MS. STRAUSS: The preamble discusses this
5 and I will see if I can capture it. Training and
6 experience. We think that training is more
7 classroom kind of background, and experience would
8 be things that you had obtained on the job. We
9 think that both are important, and it is not an
10 either/or kind of thing. That is why we used the
11 word "and."

12 MR. VARDON: This questioner asks about
13 calibration. He states that the method seems to be
14 left to the manufacturer's discretion, and he
15 wonders what happens when you disagree with a
16 manufacturer's determination that their method of
17 assuring that equipment functions as it should is
18 adequate for such a determination.

19 MS. STRAUSS: There are certain
20 established general principles of instrument
21 controlling calibration, and we have described that
22 in the preamble, as well as specific practices, and
23 if you think that in the final rule, we should be
24 more explicit, and if you have some comments in
25 that regard as to how that particular set of

1 requirements should be phrased to avoid ambiguity,
2 if you think that is an issue, a comment in that
3 regard would be useful.

4 MR. VARDON: Another questioner asks will
5 the competency of analysts be tested and included
6 as part of the CGMPs within the Training Section of
7 the proposed rule, will there be proficiency
8 training.

9 MS. STRAUSS: In our proposed rule? No,
10 we have left to the manufacturer's discretion that
11 particular training and experience requirement that
12 would be appropriate for a particular position.

13 MR. VARDON: I have a number of questions
14 about testing and I am going to save those
15 questions until after Steve has spoken, so I hope
16 you will bear with me.

17 Are dietary supplement manufacturers now
18 required to conform to food GMPs, CFR-110?

19 MS. STRAUSS: They are basic sanitation
20 requirements, so they should be following those.

21 MR. VARDON: Some CGMPs require that the
22 organization of the Quality Control Unit be
23 independent of manufacturing, i.e., report to a
24 different vice president. Will you have such a
25 requirement?

1 MS. STRAUSS: The requirements we have for
2 Quality Control Unit are what we have specified.
3 In the preamble, we talk about the makeup of the
4 Quality Control Unit and that it can come from a
5 variety of different areas of expertise within
6 manufacturing, and we have not specifically said
7 that it has to include any particular people or
8 exclude any particular people or kinds of positions
9 within a firm, so that really is a manufacturer's
10 discretion.

11 MR. VARDON: Are maintenance records
12 required?

13 MS. STRAUSS: Within the batch production
14 record--and Sara will talk just a bit more about
15 this--the maintenance and sanitation records for a
16 particular piece of equipment used in producing a
17 batch would be required to be kept within the
18 batch, but as far as general facility maintenance
19 records, we have not proposed requirements for
20 them.

21 MR. VARDON: The proposed 111.20(d)
22 requires plans to use equipment to control
23 temperature and humidity. Is it acceptable to just
24 monitor temperature and humidity in areas where it
25 can be justified by scientific rationale, by

1 scientific rationale, that control is not needed?

2 MS. STRAUSS: The purpose of that
3 requirement is to ensure that the dietary
4 ingredients components, packaging and labeling
5 don't deteriorate, and if there would be good
6 scientific reasons for the controls to not require
7 anything specific beyond the monitoring, if that is
8 scientifically appropriate, then, that would meet
9 what we have proposed.

10 MR. VARDON: This questioner asks about
11 smooth, hard floors. Does the proposed rule
12 require plans to be designed and constructed with
13 smooth, hard floors, ceilings, and walls?

14 Is it acceptable for existing packaging
15 areas that aren't smooth and hard to be protected
16 in another manner, such as shield above the area
17 that is exposed, and would FDA also agree that this
18 isn't needed in areas where a product is fully
19 contained, such as warehouses and secondary
20 packaging?

21 Finally, for dietary ingredients where
22 chemical processing occurs in closed tanks, why are
23 smooth, hard ceilings necessary across the whole
24 facility rather than just over the charging area?

25 MS. STRAUSS: That question raises a

1 number of points. We have proposed some general
2 requirements for the facilities. If, in a
3 particular situation, a commenter feels that what
4 we have proposed needs to be reworded in a way, or
5 needs to be adjusted in a way, or revised in a way
6 to meet some circumstances that would require
7 something different than we propose, a comment to
8 that regard that would describe the situation and
9 what would be a better wording, a better proposal,
10 those kinds of things would be welcome.

11 MR. VARDON: I will ask one more question
12 for this round, but I am saving everybody's
13 questions, and as each speaker speaks, I will have
14 these in reserve, and we will get to all the
15 questions, I hope, by the end of the morning.

16 In Section 111.5, initials of operations
17 personnel are specified, whereas, signature is
18 required from 2(c) personnel. Why is there a
19 difference? The initials of the operators, I
20 guess, are specified for the people actually doing
21 the operations, while the signature is required for
22 2(c) personnel.

23 MS. STRAUSS: I think what they are
24 referring to is, say, in a batch production, if
25 certain steps are completed, we said that the

1 initials of the person doing that particular step
2 and the date that the step was performed to be
3 recorded in the batch record, and then more of a
4 signature is the Quality Control Unit.

5 I think just kind of the difference
6 between someone doing a particular step versus
7 approving the whole batch, we want to be sure that
8 you kind of have more of a record of the full name.

9 If you think that that makes a difference,
10 that the final rule should say initials for all or
11 signatures for all, those comments are certainly
12 something that we will consider like all of them.
13 Is that it?

14 MR. VARDON: For right now.

15 MS. STRAUSS: I will reintroduce Sara in
16 my efforts to avoid those questions.

17 As I mentioned, Sara was really very
18 helpful to us in preparing the proposal, and she
19 really was very well trained in botany and was very
20 helpful to us because of her experience as an
21 inspector, also had a perspective on the production
22 and process controls that we are proposing.

23 She graciously agreed to help us in this
24 regard, and I will now turn it over to Sara.

25 **Proposed Production and Process Controls**

1 MS. ACOSTA: Hi. I am going to discuss
2 the production and process controls portion of the
3 proposed regulations. The first thing is that the
4 proposed regulations would require that the
5 manufacturer have a system of production and
6 process controls.

7 The purpose of the control system would be
8 to ensure that the dietary ingredients or dietary
9 supplements are manufactured, packaged, and held in
10 a manner that would prevent adulteration, and this
11 is the goal, to prevent adulteration.

12 The production and process control system
13 would be required to be reviewed and approved by
14 the Quality Control Unit. That production and
15 process control system would include that Quality
16 Control Unit and would also include the
17 manufacturing operations including the laboratory
18 operation, and holding and distributing, and
19 finally recordkeeping, so the Quality Control Unit
20 is going to be the umbrella for all those things.

21 The system of production and process
22 controls is going to include the specifications,
23 the testing that is going to ensure that the
24 specifications are met, the monitoring material
25 review, and disposition decision, and this is I

1 guess the big part or the biggest difference
2 between the current and proposed regulations, that
3 the manufacturer is going to be required to use
4 master manufacturing records and batch production
5 records.

6 So, where are these specifications going
7 to be required? In very general terms, they are
8 going to be required anyplace that control is
9 necessary to prevent adulteration.

10 Examples are if it's heating steps or if
11 there is drying times or cooling steps that is
12 something that would prevent adulteration, then,
13 you need specification for that, anything that a
14 manufacturer identifies as the part that is going
15 to control adulteration, then, that specification
16 is going to be needed for that.

17 In addition, the proposed regulations
18 identify areas that we would require that
19 specifications are provided. That would be for the
20 identity, purity, quality, strength, and
21 composition of the incoming components. I am going
22 to define that a little bit later, but the incoming
23 components would include the dietary ingredients,
24 ingredients and other substances that are used to
25 manufacture, but don't remain in the final product,

1 and I will go back to that.

2 The specifications would be required in
3 process where control is necessary for the final
4 product and for packaging and labels. I am going
5 to go back and define a little bit some of these
6 terms.

7 We are going to define the term
8 "component" to mean any substance intended for use
9 in the manufacture of the dietary ingredient or
10 dietary supplement including those substances that
11 may not appear in the finished dietary ingredient
12 or dietary supplement.

13 As I said before, a solvent is an example
14 of a component that may not appear in the finished
15 product. The components include ingredients and
16 dietary ingredients, and the definition for dietary
17 ingredient is the one that is in Chapter 2 of the
18 Food, Drug, and Cosmetic Act, Definition 201(ff).

19 Ingredient is any substance that is used
20 in the manufacture of the dietary ingredient or
21 dietary supplement that is intended to be present
22 in the finished dietary ingredient or dietary
23 supplement.

24 It includes, but it is not necessarily
25 limited to, the things that are mentioned in that

1 Definition 201(ff) of the Food, Drug, and Cosmetic
2 Act--and in a few slides after this I am going to
3 go into more detail--and other substances, any
4 substance that is not a dietary ingredient within
5 the meaning of that Section 201(ff) and that when
6 used, it is reasonably expected to become a
7 component or otherwise affect the characteristics
8 of the dietary ingredient or dietary supplements
9 should be either an approved food additive or
10 generally recognized as safe.

11 So, what specifications would be needed
12 for packaging and labels? The packaging and labels
13 for dietary ingredients or dietary supplements
14 should be safe and suitable for the intended use,
15 should comply with all other applicable statutory
16 regulatory requirements, and should not be reactive
17 or absorptive to affect the dietary ingredient or
18 dietary supplement.

19 The packaging must protect the dietary
20 ingredients from contamination and from
21 deterioration.

22 What else will a manufacturer be required
23 to do? The manufacturer will be required to
24 monitor the process to ensure specifications are
25 met and detect any unanticipated occurrence. There

1 should be a material review and disposition
2 decisions on different occasions.

3 Anytime that a specification is not met or
4 there is an unanticipated occurrence that may lead
5 to adulteration, you are going to limit your review
6 and disposition decisions.

7 If a master manufacturing record set is
8 not completed, you also need to do this. If an
9 instrument or a controlled calibration suggests a
10 problem, you are going to review, and if a dietary
11 ingredient or dietary supplement is returned to the
12 manufacturer because it has any problem, then, you
13 are going to do a material review and disposition
14 decision.

15 In addition to that material review and
16 disposition decision, there should be documentation
17 of what actions are going to be documented. When
18 this happens, you are going to identify the
19 specific deviation or an anticipated occurrence
20 that you are investigating.

21 You are going to describe that
22 investigation. You are going to evaluate whether
23 or not this deviation or unanticipated occurrence
24 resulted in or could lead to adulteration, identify
25 the actions taken, and show that the Quality

1 Control Unit approved the material disposition
2 decision.

3 The manufacturer would be required to have
4 a Quality Control Unit, and this is one or more
5 persons, we are not specifying the number of
6 persons, that would approve or reject procedures,
7 specifications, controls, test, and deviations, or
8 modifications from any of these, approve or reject
9 materials that are received and products
10 manufactured, packaged, and labeled by the firm,
11 and review and approve the master manufacturing and
12 the batch production records.

13 In addition, an appropriately trained
14 person in the Quality Control Unit would be
15 required to review CGMP-related consumer complaints
16 to determine if there is a quality problem in a
17 particular product. In addition, they would be
18 required to investigate any CGMP-related consumer
19 quality complaints when possible relationships
20 exist between the dietary supplement quality and
21 the reported adverse events.

22 The manufacturer would be required to keep
23 CGMP-related consumer complaint records, and we
24 recommend, but would not require, that a
25 manufacturer report serious adverse events to the

1 FDA.

2 So, what seem to be in the master
3 manufacturing record? The manufacturer needs to
4 prepare and follow this recipe or master
5 manufacturing record, and that recipe is going to
6 include lists of components and as I mentioned
7 before, components are either dietary ingredients,
8 other ingredients, or substances that don't appear
9 in the finished product, and here is where I am
10 going to go, and this is almost directly quoted
11 from the Food, Drug, and Cosmetic Act, Section
12 201(ff).

13 A dietary ingredient is a vitamin, a
14 mineral, an herb or other botanical, an amino acid,
15 or, and I struggled to get this sentence out, but
16 it's a dietary substance for use by man to
17 supplement the diet by increasing the total dietary
18 intake, or a concentrate, metabolite, constituent,
19 extract, or combination of any of the above. So,
20 this is the definition that is directly in the
21 Food, Drug, and Cosmetic Act.

22 Continuing with the master manufacturing
23 record, it is going to need specifications for
24 controls necessary to prevent adulteration.
25 Remember this is the key word for everything that I

1 have been saying, it is preventing adulteration.

2 It is going to include the weight and
3 measure for each component. Remember the master
4 manufacturing record is like a recipe, so as with
5 any recipe, it includes the weight and measure for
6 each of the components, and as with any recipe,
7 instructions for adding, mixing, sampling, and
8 testing.

9 It is going to include expected yield,
10 specifications for the packaging and labels that
11 are to be used with this product, and the
12 manufacturer is going to be required to keep the
13 master manufacturing records.

14 So, once you have that master
15 manufacturing record, what are you going to do with
16 it? You are going to use it to create batch
17 production records. The batch production record is
18 going to accurately follow the master manufacturing
19 record. It is going to just mirror that record.

20 The Quality Control Unit is going to
21 review and approve each batch production record.
22 It is going to be cross-referenced with receiving
23 and batch production record. It is going to include
24 material review and disposition decisions, any
25 instances where reprocessing is needed, and it is

1 going to include the release for distribution of
2 any batch. The records will be required to be
3 maintained for three years beyond the date of the
4 batch production.

5 So, what other things are going to be
6 included in that batch production record? It is
7 going to include, in part, the batch lot or control
8 number for the product, the identity of the
9 equipment and processing lines used, and this next
10 item goes back to the question that was read
11 earlier.

12 The batch production record is going to
13 include the date and time of the maintenance,
14 cleaning, and sanitizing of the equipment, and
15 processing lines that were used, the incoming
16 shipment lot is identifier, and the identity and
17 weight or measure of each component used.

18 The record is also going to include the
19 dates and initials of the persons completing and
20 verifying the steps, the date the batch was
21 produced, the actual test results for any testing
22 performed during the batch production, any material
23 review and disposition decision, documentation that
24 the final product specifications are met, and
25 copies of any container labels used and the results

1 of examinations conducted during labeling
2 operations to ensure that the containers have the
3 correct label.

4 The signature of the Quality Control Unit
5 would be required to document the batch production
6 record review and any approval for reprocessing or
7 repackaging.

8 These manufacturing operations proposed
9 are similar to those in Part 110, the umbrella food
10 CGMP. The manufacturer would be required to design
11 or select equipment to ensure that the
12 specifications are achieved, conduct manufacturing
13 operations in accordance with sanitation
14 principles, and take precautions to prevent
15 contamination.

16 This is my last slide. The precautions to
17 prevent contamination would include protecting
18 against growth of microorganisms and potential for
19 contamination, washing or cleaning components that
20 contain soil or other contaminants, preventing the
21 growth of microorganisms and decomposition by
22 methods, such as sterilizing, pasteurizing,
23 freezing, refrigerating, controlling pH, humidity
24 or water activity, preventing against inclusion of
25 foreign material by using filters, traps, magnets

1 or electronic metal detectors, identifying all
2 processing lines and major equipment used during
3 manufacturing to indicate their content, the batch
4 or lot number and, when necessary, the phase of
5 manufacturing.

6 Questions?

7 MR. VARDON: I have many questions.

8 Will the manufacturer be expected to
9 perform process validations or will in-process
10 testing suffice, and what level of in-process
11 testing will be expected in lieu of process
12 validation data?

13 MS. ACOSTA: I think I will probably have
14 Karen answer that question.

15 MS. STRAUSS: We haven't proposed
16 requirements for process validation.

17 MR. VARDON: This questioner asks about
18 specifications for botanicals. For botanicals used
19 in simple hydro-alcoholic extracts where no marker
20 claim is made or for use in a tea mixture, what is
21 the meaning of strength or composition?

22 MS. ACOSTA: These are not fixed
23 definitions. These are interpretations of
24 identity, purity, quality, strength, and
25 composition, so let me just briefly go over those

1 and maybe that will clarify that.

2 In the case of identity, what we interpret
3 that is that what is represented to be on the
4 label, the purity is without impurities, and that
5 is the desired product. Quality includes the
6 identity, purity, and strength for the intended
7 purpose.

8 Strength is the concentration or the
9 amount intended for unit of use. Composition is
10 the intended mix of product and product-related
11 substances.

12 In terms of strength, I don't know, maybe
13 Karen can talk a little bit more about this, but I
14 would figure if you say in a label that this has so
15 much of this, then, your product should have so
16 much of that.

17 In terms of the tea that is going to be
18 performed, extracted by the consumer, that would be
19 more of a --

20 MS. STRAUSS: The label should give the
21 directions for use, and within the directions for
22 use, there would be quantity per serving or
23 quantity per dose or whatever, whether it is made
24 into a tea or used as a tablet.

25 So, the principle is the same, how that

1 consumer would use that product per dose, per
2 serving.

3 MR. VARDON: The proposal also requires
4 packaging that contacts dietary ingredients and
5 supplements to not be reactive or absorptive, and
6 this implies stability, but the proposal requires
7 no stability testing.

8 Therefore, please clarify the intent of
9 the statement and what is required.

10 MS. STRAUSS: One is referring to the
11 dietary supplement itself and another is the
12 packaging, I mean there are two different concepts,
13 and stability in the packaging relates to the
14 material that is used in the packaging, so that it
15 doesn't affect the dietary supplement product.

16 MR. VARDON: Who can one contact to
17 determine the GRAS or food additive status of an
18 ingredient that is commonly used in the food
19 industry? Shellac is used in confectionery
20 products, but it is used as an inactive ingredient,
21 is not codified in the CFR, nor is it listed in the
22 UFAS database. I am not sure what that is.

23 MS. STRAUSS: I would relate to the CFR
24 for those materials that are GRAS or food
25 additives, and also there is a web site that the

1 Center has on food additive safety that one could
2 reference for those that are already GRAS.

3 MR. VARDON: Do the proposed CGMPs require
4 equipment cleaning and maintenance information
5 including time and date of cleaning be included in
6 the production batch record?

7 This information is ordinarily contained
8 in equipment logbooks. Would this requirement
9 supersede logbooks or be an addition to logbooks,
10 or could the use of logbooks eliminate this
11 requirement in the batch record?

12 MS. STRAUSS: As we proposed it, it would
13 need to be in the batch record. It wouldn't
14 prevent someone from keeping a logbook, but as we
15 have proposed it, that information would need to be
16 in the batch record.

17 MR. VARDON: Will a vitamin formula which
18 requires a prescription fall under the drug CFR or
19 the proposed CGMPs for dietary ingredients and
20 supplements?

21 MS. STRAUSS: If it's a prescription, it
22 would be a drug.

23 MR. VARDON: Is the manufacturer allowed
24 to use vendor certificates documentation to
25 demonstrate that the product meets the established

1 specifications, and then spot check when necessary,
2 or is it possible, or must all testing be completed
3 by the manufacturer or contractor?

4 MS. STRAUSS: I will refer you back to the
5 slide that we showed of kind of the schematic, and
6 Steve will talk more about testing. If a
7 Certificate of Analysis is received and final
8 product testing is performed, that would be
9 acceptable.

10 If final product testing cannot be done
11 because there is not a method available, that
12 Certificate of Analysis could not substitute for
13 the testing of in-process, because somewhere along
14 the way, material needs to be confirmed that it is,
15 in fact, within the product either at the end or at
16 the beginning and the middle, so it depends on when
17 that C of A is looked at.

18 If you are doing final product testing,
19 there is nothing that prohibits the C of A from
20 being used for incoming, but if incoming testing is
21 required, you can't do finished product testing,
22 then, the C of A would not be appropriate. In
23 fact, the situation where Digitalis was
24 misidentified as plantain, and there was a C of A
25 that said it was plantain, but it really wasn't.

1 So, if we need testing to confirm the
2 label contents at incoming, you can't do final
3 product, then, it is not appropriate.

4 MR. VARDON: This questioner asks about
5 production and process controls, and why did you
6 not require an SOP, a written SOP to provide for
7 consistency and continuity?

8 MS. STRAUSS: We didn't require any SOPs
9 to lessen the burden for industry, but we required
10 the necessary records for traceback.

11 MR. VARDON: Given that expiration dating
12 isn't required, if a manufacturer uses an
13 expiration or "used by" date, does that constitute
14 a claim that he can measure potency or efficacy at
15 that point in time, and should they not be using
16 dating if the active ingredient is not known?

17 MS. STRAUSS: We have not proposed
18 expiration dating and we have not prohibited
19 expiration dating. If expiration dating is used,
20 in the preamble we discuss that and interpret that
21 if you are using an expiration date or "best if
22 used by" date, there should be data to support that
23 date.

24 MR. VARDON: If the manufacturer isn't
25 required to report adverse events, what body

1 manages the capturing, recording, and reporting of
2 adverse events?

3 MS. STRAUSS: There is a body within CFSAN
4 and Med Watch that capture the events that are
5 reported to FDA.

6 MR. VARDON: How will safety signals or
7 adverse events, will they be required to be in the
8 label, I guess as a warning?

9 MS. STRAUSS: No, we haven't changed any
10 label requirements by this proposal.

11 MR. VARDON: I should tell you if I
12 mischaracterize your question, we will give you an
13 opportunity at the end to reask it.

14 This questioner asks about the Quality
15 Control Unit. Is the Quality Control Unit
16 responsible for releasing the product
17 specifications, and is the quality testing the
18 analyst's responsibility?

19 I guess maybe if you can describe again
20 what the Quality Control Unit's responsibilities
21 are.

22 MS. ACOSTA: The Quality Control Unit does
23 approve or reject procedures, specifications that
24 controls the tests, and any deviations, so they
25 would -- the answer is yes to the question.

1 MR. VARDON: The proposal requires that
2 you determine the suitability of your equipment,
3 either equipment must be capable of operating
4 satisfactorily within the operation limits required
5 by the process and that the equipment must function
6 as intended.

7 This implies that the equipment
8 installation and operational qualification
9 verification and some level of performance
10 qualification verification, however, the proposed
11 rule states FDA is not proposing verification
12 requirements.

13 Please clarify, if possible, with detailed
14 examples now the intent that must be met without
15 verification.

16 MS. STRAUSS: We have proposed it in the
17 way that we have proposed it by saying that you
18 must ensure that it performs as intended, that the
19 manufacturer has discretion to ensure in whatever
20 manner is appropriate that the machine works as
21 intended.

22 Validation and verification requirements
23 is a process that is well described both in
24 guidance documents, for example, for food equipment
25 that is automated, so there is a process that is

1 pretty well defined, and we have not proposed
2 validation, but by using the phrase that it
3 functions as intended, that leads to the
4 manufacturer's discretion how that is determined.
5 We are clear that we have not proposed validation
6 or verification of equipment used.

7 MR. VARDON: This proposal requires that
8 the laboratory take samples of each batch of
9 packaged labeled product to ensure that the proper
10 label is used. Is that not better suited to the QC
11 Unit employee taking regular samples during the
12 packaging process?

13 MS. STRAUSS: I believe we propose that as
14 a responsibility and authority of the Quality
15 Control Unit, and we haven't said who would do
16 that.

17 I mean there are some things that would be
18 under the Quality Control Unit, responsibilities
19 that could be done by, say, someone in the process
20 of manufacturing, you know, actually doing that
21 batch production as part of master manufacture
22 record gives instructions on sampling and the
23 person running the machine samples. That would be
24 appropriate, but it would still be under the
25 umbrella of responsibility and bodies of the

1 Quality Control Unit.

2 MR. VARDON: I have actually got a couple
3 of short questions, so maybe we can do two more.

4 Should the Quality Control Unit, one or
5 more persons be an employee of the manufacturer, or
6 may the unit be outside, a third party?

7 MS. STRAUSS: It could be a contractor,
8 but then it would be someone that would have the
9 oversight of the manufacturer, so we haven't said
10 that that necessarily has to be someone in-house.

11 MR. VARDON: Will a manufacturer be
12 required to provide a Certificate of Analysis if
13 requested by the federal agency, such as FDA or
14 NIH?

15 MS. STRAUSS: We haven't proposed a
16 requirement for that.

17 MR. VARDON: It is 10:25 according to my
18 clock and it is time for a break. Why don't we
19 meet back here in 15 minutes and I think that will
20 be in time for Steve's presentation.

21 [Break.]

22 MS. STRAUSS: I would like to start by
23 introducing Dr. Steve Musser. He is the Lead
24 Scientist for Chemistry in the Center for Food
25 Safety and Applied Nutrition. He is also Chief of

1 the Instrumentation and Biophysics Branch, Office
2 of Scientific Analysis and Support, here at CFSAN.

3 He is responsible for developing
4 specialized analytical methods for a number of
5 CFSAN program areas including dietary supplements,
6 food contamination, and natural toxins. He has
7 published numerous articles and regularly speaks on
8 these research topics at national and international
9 scientific meetings.

10 He is an expert on analytical
11 instrumentation and has a well-established
12 professional reputation in the areas of analytical
13 chemistry. He has a Ph.D. in medicinal chemistry
14 and served as a research fellow at the National
15 Institutes of Health before coming to FDA as a
16 research chemist in 1991.

17 Steve.

18 **Proposed Laboratory Operations**

19 DR. MUSSER: Thank you, Karen.

20 I would like to talk about laboratory
21 operations now. This is a very small portion of
22 the regulation, but one that we have received quite
23 a number of questions on. I am going to try to
24 clarify a little bit of that, but I know that there
25 will be some additional questions as there always

1 are on this particular portion of the proposed
2 rule.

3 The laboratory operations part of the
4 regulation is divided into three separate parts,
5 that you must establish and follow laboratory
6 controls, that you use adequate facilities in-house
7 or from outside sources to perform testing and
8 examination.

9 That means if you don't want to set up
10 your own analytical shop inside your business, you
11 can contract that out outside, but then you would
12 have to verify the testing and the results used by
13 your contractor, and finally, that you keep the
14 laboratory test and examination records.

15 So, you have basically established the
16 specification and now you have to keep the results
17 from the testing that shows that you have met those
18 specifications.

19 Within the establishment and following of
20 laboratory controls for testing, there are two
21 basic components that will be followed throughout
22 this particular portion of the presentation.

23 You will notice that you may either test
24 the finished product, if you have a test which is
25 capable of measuring all the specifications for

1 that particular product and one final test, then,
2 you can test the finished product.

3 If you can't test the finished product,
4 then, you should process to the next three, which
5 are testing the components, the dietary
6 ingredients, and dietary supplements that might be
7 received, as well as in-process materials as
8 specified in the master manufacturing record, and
9 if you are using water in any way, to ensure that
10 it meets EPA national drinking water regulations.

11 Now, in the food code, it is not specified
12 that we use EPA national drinking water
13 regulations, but we felt that this was a
14 clarification and gave people trying to comply with
15 this particular rule an idea of what we meant when
16 we talked about using water that is in the food
17 code that is safe and well characterized.

18 Laboratory operations then for actual
19 testing, you can test the finished batch of dietary
20 ingredient or dietary supplement to ensure the
21 identity, purity, quality, strength, and
22 composition of that particular finished product.

23 If there is no scientifically valid
24 analytical method available for testing the
25 finished batch--and I will talk a little bit more

1 about what we mean by validated method--available
2 for the finished batch, then, you would need to
3 test the incoming components of dietary ingredients
4 or dietary supplements to determine whether the
5 specifications have been met and test in-process in
6 accordance with the master manufacturing record to
7 ensure the identity, purity, quality, strength, and
8 composition of dietary ingredients or dietary
9 supplements.

10 Now, basically, what this means is that
11 you are testing everything, so if, for example, you
12 have established a supplier that you wish to use
13 for a dietary ingredient, they have given you some
14 product, you have seen that it met your
15 specifications, whatever those specifications are,
16 you are now going to be receiving that product on a
17 routine basis.

18 You can't just take that original test as
19 your test for quality, purity, strength, and
20 identity. You would have to test each batch. You
21 can't skip individual lots that are going to be
22 used for the manufacture.

23 You would have to test each individual lot
24 to see that it met your specific requirements, and
25 those requirements are what you specify, not what

1 the FDA specifies. You know your product best, you
2 specify what those particular criteria are that
3 must be met in the original part of establishing
4 your controls.

5 So, what types of tests are we
6 recommending that you perform? Those would be
7 tests for types of contaminations that may
8 adulterate the product, and they might be filth,
9 insects, or other extraneous material like glass or
10 metal parts, bacterial or microorganisms
11 contamination and toxic substances.

12 Toxic substances could be inorganic
13 compounds, organic compounds, or if there is a
14 historical precedent for particularly in botanicals
15 for one plant being mistaken for another plant
16 where one is very toxic and the other is not, you
17 might then want to have a test for known toxic
18 substances that are commonly confused.

19 Again, the manufacturer decides what tests
20 to perform and the specifications that must be met
21 by those tests.

22 The test must examine or use at least one
23 of the following tests - organoleptic analysis,
24 microscopic analysis, chemical, or any other test
25 that the manufacturer feels is appropriate to meet

1 their specification.

2 I would like to make a clarification here
3 because this really hasn't been clear in a number
4 of the questions that we have gotten. We are
5 saying at least one, so let me give you an example
6 of where you wouldn't want to use just one.

7 Let's say, for example, you have a raw
8 botanical product, that the leaves and stems and
9 all parts that might be needed for its
10 identification could be identified simply by
11 looking at the product and possibly by an
12 organoleptic analysis of that particular plant.

13 If you had a qualified, trained botanist
14 that, you know, you had a documented procedure for
15 what criteria you are going to use to identify this
16 particular plant, then, perhaps one test would be
17 good enough.

18 If, on the other hand, that product came
19 in as a ground product which could not be
20 identified, which would have no characteristics
21 other than a particular taste, you may want to use
22 another test in combination with organoleptic
23 testing to ensure that you have what is claimed to
24 have been provided by the supplier.

25 Establishing and following laboratory

1 controls. This is where we have really gotten into
2 a lot of confusion into what exactly we mean by
3 valid methods and validated methods and use of
4 validated methods.

5 The proposed rule says that you must
6 select and use scientifically valid methods. FDA
7 interprets this to mean that the test is
8 appropriate. That means that if you are testing
9 for water, your test should be appropriate for
10 testing for water, and not soil, but these are
11 commonly understood measurements, and that the
12 method is validated.

13 What we are providing here are some
14 sources of validated methods. They might be
15 obtained from AOAC, from USP, or another
16 international standard, from a peer-reviewed
17 journal, or they can be generated in-house by
18 internationally accepted guidelines, such as
19 ISO-17025.

20 Regardless of where the method comes from,
21 you can't just pluck it off of some Internet site
22 or some book and use it directly. You must
23 validate the method in your laboratory or in your
24 particular facility.

25 You must demonstrate that the method

1 conforms to the specifications which you have
2 identified for that product and that the test works
3 according to those specifications in your
4 laboratory.

5 What we are providing here in this
6 particular case is just a source of some possible
7 places that you might find methods that you can use
8 to meet the criteria that you have specified for
9 your particular product.

10 Finally, you need to keep the results of
11 these records. In other words, you have got a
12 particular criteria. Let's say that you have to
13 have a certain component that has to be present at
14 10 parts per 1,000, and you have got a method for
15 measuring this, you have validated the method.

16 Now, you would need to actually perform
17 the testing and keep the records that you have met
18 those specifications in the record.

19 So, that would be for the finished product
20 if your test is for finished products only, or the
21 components, once again, the components, the dietary
22 ingredients, or the dietary supplements received
23 and in-process materials that might be used in the
24 master manufacturing record, and if you are using
25 water, again, that it meets the EPA primary

1 drinking water requirements.

2 That is really just a summary or a small
3 explanation of a number of the issues that we have
4 already gotten questions on this proposed rule. I
5 know that it is much shorter than a lot of the
6 other presentations, but there has been a lot of
7 interest.

8 I hope that this clarifies some of the
9 questions that you might have on our interpretation
10 or the way we have written the rule.

11 Thank you.

12 MR. VARDON: Thanks, Steve.

13 I do have questions already about testing,
14 so I will begin asking them.

15 If Certificates of Analysis aren't
16 sufficient, this questioner asks, must he test for
17 alcohol and water, which are two of the ingredients
18 in hydroelectric processes for producing of
19 botanicals?

20 DR. MUSSER: Would you read that question
21 again, please.

22 MR. VARDON: Yes. If Certificates of
23 Analysis aren't sufficient, this questioner asks,
24 must they test for alcohol and water?

25 DR. MUSSER: That is kind of a two-part

1 question, and I would like to clarify Certificates
2 of Analysis, because Certificates of Analysis can
3 mean a lot of things, and in some cases they might
4 be appropriate and in some cases they might not be
5 appropriate.

6 So, for example, let's say that all of
7 your testing is done by the particular supplier,
8 which is fine. Let's say you are the final
9 manufacturer, you have got a supplier. You specify
10 to them that they must conform to these
11 specifications.

12 Your Quality Assurance Unit goes to the
13 site. The Quality Assurance Unit assures that the
14 tests are being run correctly and that the test
15 report or what they call their Certificate of
16 Analysis meets all of your specifications and you
17 have inspected them to make sure that they are
18 adhering to those requirements.

19 That is quite a different thing than if
20 you never go to the supplier's site and you just
21 accept what they provide you as having met their
22 specifications.

23 So, it's the same C of A, but two
24 completely different things because, in one case,
25 you have gone there and verified that the supplier

1 has met your specifications, in the other case, you
2 are accepting their word in total.

3 A fine point of clarification, but a very
4 serious one.

5 The second part of that question had to
6 deal with the particular contaminant that might be
7 present in water. If that contaminant were above
8 EPA's recommended level for safe water quality,
9 then, of course, you would want to test for that
10 particular component and make sure that the water
11 did meet those specific guidelines.

12 MS. STRAUSS: Let me just kind of
13 reiterate what Steve has said. When he talked
14 about the Certificate of Analysis that comes from a
15 supplier that you have determined to be reliable,
16 that is just like an outside lab.

17 You are relying on them to do that test
18 for every single incoming, not that they test now
19 and again, but just like you would send it to an
20 outside lab, if you are relying on it for all of
21 the specifications, it would need to be that
22 outside lab or that outside manufacturer would need
23 to be testing for everything that is on that C of
24 A, not just now and again.

25 MR. VARDON: This question also regards

1 the C of A. If a manufacturer uses a Certificate
2 of Analysis on an ingredient to assure compliance
3 with the test, such as a test for aflatoxins, he
4 must also test the finished product, the finished
5 batch for aflatoxins also. Is this correct?

6 DR. MUSSER: Let me see if I can put this
7 in a slightly different perspective. Let's say,
8 for example, that you were producing a product with
9 only one ingredient in it, no other ingredients,
10 just one powdered ingredient that you put in a
11 capsule.

12 Part of your specifications for that
13 product were, let's say it's a ginseng product and
14 you have specified--no, let's say it's a vitamin,
15 let's say it's vitamin C, for example, and you have
16 specified that there be X amount of vitamin C, and
17 your test method is for vitamin C.

18 That test for the finished product would
19 also have to be capable of determining the amount
20 of aflatoxin which is a mold contaminant that would
21 be present in that product, as well.

22 If you couldn't test for the aflatoxin, as
23 well as the component in your finished product,
24 then, you would have to do all of the individual
25 component testing as it came in, so you would be

1 looking at a test for contamination of aflatoxin in
2 this particular product.

3 You might have another test for the amount
4 of the particular ingredient that you were using,
5 and so on, and so forth, according to your
6 specifications.

7 MR. VARDON: Will FDA allow the German
8 pharmacopeia or pharmacopeial standards without
9 validation?

10 DR. MUSSER: The way the rule is currently
11 written, you must validate the method that you are
12 using in-house or by your contractor. It must be
13 validated for your particular purpose, and you may
14 not take just the method--I mean that is a
15 wonderful source of methods, it really is, but you
16 would have to demonstrate that it met your
17 particular performance criteria.

18 MR. VARDON: For EPA testing, what level
19 and schedule of testing is required, how
20 frequently?

21 DR. MUSSER: That's a good question and
22 really one that I am not prepared to answer.

23 MS. STRAUSS: We haven't specified, we
24 haven't required a periodicity of testing. We have
25 just said that water must be tested. That would be

1 a good comment to give to us.

2 MR. VARDON: Do you have to confirm that
3 alcohol is really alcohol and that distilled water
4 is really distilled water and/or are organoleptic
5 tests sufficient?

6 DR. MUSSER: In the case of distilled
7 water, that would have to conform to the drinking
8 water standard, which probably you couldn't meet
9 EPA requirements for drinking water standards by
10 organoleptic testing, although we leave that open
11 for you to demonstrate otherwise.

12 The alcohol, you would have to test to be
13 sure that it was ethyl alcohol, for example, and
14 not isopropanol or that it wasn't contaminated with
15 methanol or something such as that.

16 MS. STRAUSS: Concerning water, I would
17 just like to add that the purpose of the
18 requirement was to ensure that, say, if well water
19 is used from a non-municipal source, that it also
20 meets the drinking water regulations, but we don't
21 prohibit using water of a higher quality than
22 drinking water.

23 So, if a process needs distilled water or
24 any other kind of more purified water, that is not
25 prohibited.

1 MR. VARDON: Let's go to the next
2 question. Here, the questioner asks in the event
3 that there is no valid method for testing a
4 particular finished product, and the requirement is
5 to test incoming components, will the regulations
6 allow for validation of a particular supplier, that
7 you don't have to test each lot of incoming
8 material except for periodic verification purposes.

9 DR. MUSSER: As the rule is currently
10 written, you would be required to test each batch.
11 You wouldn't be allowed to--or validate a
12 manufacturer or supplier.

13 MR. VARDON: Did your answer regarding
14 Certificates of Analysis imply that suppliers must
15 be audited by the Quality Assurance function? Is
16 this a requirement?

17 DR. MUSSER: If you are using that
18 Certificate of Analysis to support your
19 specifications for manufacturing, then, yes, the
20 Quality Assurance Unit would have to audit that
21 supplier and assure that the specifications and
22 procedures used to provide that Certificate of
23 Analysis have been met in accordance with the rules
24 that you identified.

25 MS. STRAUSS: I will just reiterate again

1 that according to what we propose, you couldn't
2 accept a Certificate of Analysis that wasn't
3 substantiated by testing every single shipment lot
4 that you receive, that the manufacturer or the
5 supplier, it would be just the same as an outside
6 lab that a firm would send their incoming shipment
7 lot to be analyzed.

8 You would look at them both as comparable.
9 I know from other tasks involving dietary
10 supplements that Certificates of Analysis in this
11 industry are problematic, the reliability is very
12 questionable in many cases.

13 So, relying on a Certificate of Analysis
14 for substantiating what is claimed on a label
15 without being tested, an incoming lot is really not
16 going to achieve what we want to achieve for
17 consumers, so it is important that every product
18 have testing to support the label claim.

19 MR. VARDON: Steve, in answer to a
20 question, you said that you must validate methods
21 in-house or words to that effect. Does that mean
22 verify as opposed to validate for standard methods,
23 such as AOAC or from other pharmacopeias?

24 DR. MUSSER: No, we mean validate, not
25 verify. We mean that you actually perform the

1 precision and accuracy, validation of that
2 particular method in your analytical laboratory or
3 in whatever testing facility you have identified.

4 MR. VARDON: This questioner asks why does
5 the proposed rule put tighter restrictions on the
6 use of Certificates of Analysis for ingredients
7 than is found in the drug GMPs.

8 DR. MUSSER: In fact, it is identical to
9 drug GMPs in that regard.

10 MR. VARDON: Many companies buy solid
11 dosage and other forms for the purpose of
12 repackaging, and the bulk product isn't subjected
13 to further processing, it is only repackaged.

14 Can that manufacturer or repackager accept
15 the vendor Certificate of Analysis or do they have
16 to test the product after bottling or repackaging?

17 MS. STRAUSS: I included this in my
18 presentation. A packager or labeler is not out of
19 the loop as far as CGMPs are concerned. They need
20 to ensure that what is in the package, in that
21 container, is actually what it says on the label.

22 We have not said how that packager or
23 labeler would ensure that that product in the
24 package conforms to the label. We have left that
25 to the manufacturer's discretion, but they clearly

1 are responsible for what is in the package.

2 If we need to be more detailed in our
3 final rule, we may learn that through comments, but
4 at this point, they are not out of the CGMP loop.

5 DR. MUSSER: I should take this
6 opportunity to point out that just by asking us
7 questions here and responding may not get your
8 particular issue or question in to us and
9 considered for the final rule.

10 So, even though we may give you an
11 appropriate answer, if you feel that the rule, as
12 it is currently written, is not clear enough or
13 needs additional clarity, please provide us with
14 that comment as a written record.

15 MR. VARDON: Steve, validation as used by
16 FDA means that the process is documented. Will
17 this documentation be subject to FDA review?

18 DR. MUSSER: Yes, it would be.

19 MR. VARDON: This questioner states that
20 their product is a peppermint extract, and one
21 provision states that they must establish a
22 specification for strength and composition. What
23 does this mean for their product peppermint
24 extract? Must they establish a spec for methanol?

25 DR. MUSSER: Menthol or methanol?

1 MR. VARDON: Menthol, I am sorry.

2 DR. MUSSER: Thank you, a little
3 different.

4 When we wrote this rule, we tried to allow
5 the manufacturer as much control over their
6 particular product as possible. If you felt that
7 menthol was a critical ingredient in that
8 particular extract and that you were controlling
9 that, or if you were putting, let's say, for
10 example, you put 5 percent menthol or 1 percent
11 menthol on the label of your particular product,
12 then, that would probably be a specification that
13 you would want to meet.

14 So, yes, then, you would have to test for
15 it. If it's part of 20 other products or 20 other
16 components, and you think that there is some other
17 component that is within that extract that is more
18 important for your particular criteria, then, that
19 would be the specification that you wrote, but you
20 would have to have some specification for that
21 particular component in that case.

22 I realize that these are very fine
23 differences and probably why there is the
24 confusion, but we had to allow a lot of flexibility
25 in the rule to encompass all of the particular

1 products that would be regulated under it.

2 MR. VARDON: Can organoleptic tests be
3 used for evaluating microbial levels, i.e., can one
4 remove any darkened leaves and make sure you are
5 only using vibrant botanicals?

6 DR. MUSSER: The key here is that you
7 would have to validate that particular test. Let's
8 say there is a particular coliform specification
9 that you have identified in your particular
10 product. You would have to demonstrate that by
11 your organoleptic means, you were capable of
12 consistently meeting that particular requirement.

13 If you couldn't demonstrate that you were
14 able to meet that particular requirement using an
15 organoleptic test, then, it wouldn't be appropriate
16 and it wouldn't be valid, and therefore, it would
17 fail the criteria for use in the rule.

18 MR. VARDON: A related questioner asks why
19 require each manufacturer to validate methods that
20 have already been validated by USP, AOAC, et
21 cetera. Parts of their initial validations would
22 include inter-laboratory analysis already.

23 Is this in keeping with the food GMPs?

24 DR. MUSSER: We feel that it is. In
25 addition, we feel that simply because a method

1 works in one laboratory, is not going to mean that
2 it works in another laboratory, and we have a lot
3 of documentation to show that this is indeed the
4 case.

5 That is why we are requiring that methods
6 be validated in the laboratory for which they are
7 going to be used.

8 MR. VARDON: Let's make this the last
9 question for this section. I recognize there is
10 still many more questions about testing, and we can
11 get to those later.

12 Karen talks about meeting the label, the
13 label's stated amount. Usually, there are no label
14 claims for excipients. Must you test for the spec
15 amounts of all components in the supplement?

16 MS. STRAUSS: Yes, if it's final product
17 testing, you would want to be sure that the
18 excipients that were used were the ones that were
19 intended to be used by the master manufacturing
20 record. If not tested at the final product stage,
21 they would need to be tested as an incoming.

22 DR. MUSSER: If I can just clarify because
23 I think the questioner might have meant something a
24 little bit different. In addition to what Karen
25 states, if the label claim says, for example, you

1 are using methyl cellulose as a binder in a
2 tableting process, and you don't specify on the
3 label that there is 5 percent methyl cellulose,
4 then, you don't have to verify that that is meeting
5 that particular label claim.

6 Alternatively, if the specification in
7 your master manufacturing record says it must be 5
8 percent methyl cellulose, then, you should have
9 some method of showing that you have met that
10 master manufacturing record, another part of
11 clarity of this.

12 **Public Comment Period and Next Steps**

13 MS. STRAUSS: The last part of my
14 discussion relates to the comment period and the
15 kind of comments that are useful in looking at the
16 various requirements.

17 Throughout the preamble, we have asked for
18 comments on many, many issues, and we have, in that
19 highlight section, focused on certain issues that
20 we in particular want comments on.

21 For example, we have requested comment on
22 whether there should be certain additional
23 personnel records. That would be, for example,
24 records of consultants, records of training of
25 various personnel. We have also asked for comment

1 on whether there should be written procedures.

2 As I mentioned earlier, we have not
3 required this because we wanted to lessen the
4 burden on industry, but this is an area we have
5 asked for specific comment on.

6 Equipment verification or validation,
7 process validation. The only validation that we
8 have required is of the laboratory method in the
9 laboratory operation portion of the proposal, but
10 we also would like comment on whether there should
11 be specific verification or validation requirements
12 for automatic electronic or mechanical equipment.

13 Expiration dating, we have asked for a
14 specific comment on that, and also on
15 animal-derived dietary ingredients. There are some
16 special concerns with regard to certain infective
17 diseases especially VSC kinds of things that we
18 want to know whether we should have some special
19 requirements for animal-derived dietary
20 ingredients. There is considerable discussion in
21 the preamble about this, so I would refer you there
22 if you have any more particular questions about
23 what this relates to.

24 We have also included an exemption for
25 those persons who handle raw agricultural

1 commodities. This parallels the food CGMP, which
2 would exempt just the people who handle, who
3 harvest, transport that raw agricultural commodity.
4 We wonder if this kind of an exemption should be
5 maintained in a final rule.

6 For a comment to be really useful to us,
7 we want to know specifically the requirement that
8 should be included or dropped from the requirement,
9 and then in the absence of that comment, tell us
10 how we could still ensure the identity, purity,
11 quality, strength, and composition of the dietary
12 ingredient, how we could ensure that the dietary
13 ingredient or dietary supplement is not adulterated
14 in the absence of that requirement, or how we could
15 efficiently enforce the rule if we were not to
16 include that particular requirement.

17 So, both the requirement and the whys, the
18 whats and the whys are very important. Many of the
19 questions deal with clarity. If you have asked a
20 question about clarity, and you think that if we
21 include some additional information that would help
22 to clarify something that is now ambiguous, let us
23 know what that would be, as well.

24 I would just kind of reiterate that the
25 90-day comment period after publication ends June

1 11th and that the comments should go to the Dockets
2 Management Branch, and the two addresses are given
3 here.

4 Visually, here are the post-publication
5 outreach meetings that we have planned, and for
6 additional information, you can get that at the
7 CFSAN web site.

8 I think we have left a little bit of time
9 on the agenda for questions on this section,
10 although maybe there won't be any and we can move
11 on.

12 MR. VARDON: Well, actually, we didn't,
13 but my experience in these forums is that most of
14 the questions relate to testing. What I was going
15 to say is that at the end of my presentation, if
16 there aren't many questions about economics, we can
17 turn it over to the remainder of the questions
18 about testing and other things.

19 Someone does ask could you provide a
20 ballpark estimate of when you expect the final rule
21 to be published.

22 MS. STRAUSS: Good question. The next
23 steps in getting to publication are when the
24 comment period closes, we will look at all of the
25 comments that have been submitted to the docket.

1 That is why it is real important that you made a
2 comment here, asked a question, you want
3 clarification, that you send that to the docket,
4 because we look at every comment, analyze every
5 comment that is in the docket.

6 Then, we rewrite the proposal. Then, it
7 goes through the same clearance, rewrite the final
8 rule, and it goes through the same clearance
9 process as did the proposed rule. On a good day, I
10 would suggest that it would be done, that we would
11 have a final rule within the next year, but
12 suggestions are often just that.

13 MR. VARDON: We do have a couple more
14 questions related to that.

15 In light of the length and complexity of
16 the proposed rule, will FDA provide an extension of
17 the comment period, about a three-month extension,
18 and has the Agency already received a request for
19 the extension?

20 MS. STRAUSS: It is my understanding that
21 there was a request for an extension of the comment
22 and it is under consideration. I am operating
23 under the assumption that there will not be an
24 extension, for me, in my role, that is what I need
25 to do until the determination is made.

1 At this time, Peter will give discussion
2 and further information on the analysis of economic
3 impacts.

4 I introduced Peter earlier. He is our
5 economist, was the lead writer on that particular
6 section of our proposal.

7 **Economic Impact Analysis**

8 MR. VARDON: Thank you, Karen.

9 There was a large staff of economists and
10 epidemiologists that conducted this analysis, and
11 we conducted our analysis in accordance with
12 Executive Order 12-866, which requires an
13 assessment of all the costs and benefits.

14 From that assessment, we are required to
15 select the regulatory approach that maximizes net
16 benefits. We determined in our economic analysis
17 that the rule, if adopted as it is, would be
18 significant, which means that it would have an
19 impact of more than \$100 million on the economy,
20 but we think it will have a significant impact
21 above that \$100 million.

22 We also think it will have a significant
23 impact on small businesses, so we looked at
24 regulatory options for those small businesses.

25 We felt the economic rationale for the

1 proposed rule is that there is a market failure,
2 consumers can't take control of their choices
3 because there are hidden defects, so there is the
4 potential for hidden defects as it is, and private
5 incentives aren't sufficient to adopt adequate
6 preventative controls. This is because controls
7 today are costly and voluntary, and those who adopt
8 preventative controls would be at a competitive
9 disadvantage if everyone doesn't adopt them.

10 Consumers can't distinguish between those
11 manufacturers that adopt preventative controls and
12 those that don't. So, consumers would be at a
13 disadvantage also.

14 We looked at regulatory options. The
15 first option we looked at was no new regulatory
16 option, but in a survey we conducted in 1999, and
17 many of you might have participated in that survey,
18 we found that 48 percent of very small firms and
19 even 11 percent of large firms don't follow any GMP
20 model, so they are indicating to us that they are
21 not following a full range of preventative controls
22 now, so we didn't feel that was an ideal regulatory
23 option.

24 We also looked at fewer requirements for
25 vitamin and mineral manufacturers. We felt that

1 might be a viable alternative, if plant and
2 animal-derived dietary supplements have greater
3 variation in product quality than
4 synthetically-derived products, then possibly you
5 could find a rationale for having more requirements
6 for those plant and animal-derived dietary
7 supplements.

8 The advantage of such a requirement is
9 that fewer products and firms would be affected, so
10 the total compliance costs would be less, but the
11 disadvantage is that we don't have any evidence at
12 all that there is a difference in health risk
13 between synthetic and naturally manufactured
14 ingredients.

15 We also looked at more restrictive
16 regulations than what we are proposing, such as
17 product quality testing for each incoming shipment
18 lot in addition to the final product testing, and
19 mandatory written procedures for each provision,
20 but we felt there were disadvantages that it is
21 costly and difficult to link to health benefits.

22 We looked at HACCP without the other
23 elements of the CGMPs, and the advantage is that
24 the manufacturers themselves could determine how
25 best they could eliminate or control the hazards,

1 but we felt the disadvantage is that it wouldn't
2 create uniform minimum product quality across the
3 industry and there are significant benefits that
4 consumers have with a certain knowledge that they
5 are minimum uniform quality standards.

6 We also looked at final product testing
7 only, but the disadvantage we felt was that not
8 every finished product has a test that confirms
9 identity, purity, quality, strength, and
10 composition, and also finished product testing
11 couldn't ensure the discovery of all contaminants,
12 such as when there are hot spots, in other words,
13 there could be false negatives.

14 We looked at the sixth regulatory option
15 just regulating high-risk products or high-risk
16 hazards, but the disadvantage is that we don't know
17 what those high-risk products or hazards are.
18 There is significant under-reporting and what is
19 reported may not be linked with the actual risks or
20 the highest risks, so we didn't feel that was a
21 tenable alternative.

22 As I mentioned, we conducted a survey of
23 the industry in 1999 of those firms that would be
24 covered by this rule, and we developed a database
25 of firms derived from several sources.

1 We have FDA's official establishment
2 inventory, and we used a database that was supplied
3 by various trade organizations, and there were
4 electronic databases, such as Info USA that we
5 used, and we collated all those firms and
6 determined that there are about 1,566 firms that
7 would be covered specifically in this industry at
8 the time the survey was conducted in 1999.

9 Those covered firms are firms that
10 manufacture, package dietary ingredient suppliers,
11 repackers, and holders. We found that most firms
12 are manufacturers, no surprise there, and that most
13 firms are small, as classified by the Small
14 Business Administration, which means there are 500
15 or fewer employees.

16 We sent our survey to about 966 firms on
17 our database, and we received 240 responses.

18 From industry sources also, we know that
19 the consumer use is growing and there is a
20 significant growth in the dietary supplement
21 industry, so there are very large competitive
22 pressures out there.

23 The growth rate has been about 10 percent
24 per year for the last decade, and the per capita
25 consumption, the number of units per U.S. resident,

1 as we measured as the number of units per U.S.
2 resident, has grown also, about 3 percent per year.

3 So, the total industry size has grown, it
4 has grown, it has grown, and the sales from a
5 couple of years ago were about \$15 billion.

6 From our survey, we learned, well, first,
7 let me say that we stratified our survey by product
8 type and size. The product type we use were those
9 who manufacture vitamins and minerals as their
10 primary product, those who manufacture or
11 pre-package botanicals and herbals, and those who
12 manufacture amino acids, proteins, and animal
13 extracts and others, and we stratified by size
14 also.

15 We looked at large firms, we stratified by
16 size of employees, so large firms with 500 or more
17 employees was one strata, looked at small firms,
18 which we identified as those between 20 employees
19 and 500 employees, and we created our own strata
20 called the very small firms, which are those firms
21 with 20 or fewer employees.

22 We did that because this industry is
23 characterized by very small producers. The median
24 manufacturer has 8 employees, and 90 percent of all
25 firms are small as defined by the Small Business

1 Administration, so we wanted to take a careful look
2 at the very small manufacturers.

3 We also had a strata of those who we just
4 didn't have much information about. We knew they
5 manufactured something. So, we had a strata of
6 unknowns, which were about 17 percent of the
7 industry.

8 From our survey, we also determined that
9 there is very large turnover in this industry,
10 about 17 percent enter the industry and about 17
11 percent leave the industry every year.

12 We found from our survey that many of them
13 don't follow any model, any GMP model, and that was
14 a clear signal to us that there is some real need
15 for this kind of rule.

16 We felt that the consumer benefits from
17 this kind of rule are that there would be better
18 consumer health, which we felt would mean that
19 there would be a lower risk of contamination and
20 misbranding, there would be a reduced risk of glass
21 fragments or salmonella or selenium poisoning or
22 superpotency to iron poisoning. Those were all
23 things that we found in recalled products, all
24 defects that are very real today.

25 These risk and health benefits were

1 identified by FDA epidemiologists.

2 We also felt that an important benefit
3 would be that consumers would spend less time
4 searching for safely manufactured products with
5 standardization, with uniform quality standards,
6 consumers will spend less time shopping for
7 differences in quality based on different
8 manufacturing practices, and if we can just save a
9 few minutes every year for adults across the entire
10 population of adult users, it can actually save
11 quite a bit, and we felt that there would be fewer
12 product recalls.

13 We felt the industry will incur
14 significant compliance costs. We felt, in our
15 analysis, that the major costs will come from
16 recordkeeping and final product testing. Those who
17 aren't doing final product testing now and will do
18 final product testing to comply with the regulation
19 will incur a fairly significant cost, and we tried
20 to measure that.

21 But we also recognize that firms will
22 incur capital improvements costs and costs for new
23 laboratory equipment, and a whole range of
24 provisions, but the two major costs we felt for
25 this industry are in recordkeeping and final

1 product testing.

2 I am just going to say a word, a brief
3 word about how we actually measured the health
4 benefits. It is complicated, and there is quite a
5 bit of uncertainty in our analysis, so we would
6 welcome your comments as you read it. I can only go
7 over the highlights, and I don't think the
8 highlights really do justice to the real complexity
9 of the analysis.

10 We had to do original research, and there
11 isn't so much existing literature or existing data
12 that we could use, and because we did original
13 research, we would like your comments on it, and we
14 would like it if you could provide data if you have
15 any about health risks that you have identified.

16 We used the quality-adjusted life method,
17 and to do that, we looked at the loss of
18 functionality, for instance, from lead poisoning.
19 A person who incurs lead poisoning from consuming
20 an adulterated product, they would lose the ability
21 to walk up stairs for the period of their illness,
22 and they would also lose their productivity, they
23 wouldn't be able to go to work, so we tried to
24 measure that, and they would incur the costs of the
25 direct medical interventions, the doctor's time and

1 the hospital's time, and things like that.

2 So, for all the illnesses that we
3 identified as very real from contaminated products,
4 we tried to assess what those costs would be per
5 illness and per severity, and then we looked at the
6 duration of the illness in days, so if a person
7 were out for a week, we would look at that loss in
8 productivity for the week.

9 As you can imagine, there isn't an
10 existing database that you can just go to, so we
11 had to rely heavily on our epidemiologists, and we
12 had to use Monte Carlo simulation to help us
13 characterize the uncertainty in our analysis.

14 We felt that if the industry complies with
15 the GMPs, consumers will change their behavior.
16 They will be able to shop less, and more precisely,
17 they will spend less time shopping for purchase.
18 They will spend less time searching for various
19 products.

20 They will spend less time reading product
21 labels and other literature. They will spend less
22 time comparing one product with other products.
23 They will spend less time searching on the Internet
24 for different manufacturing practices. They will
25 spend less time examining the product itself or

1 thinking about the product and second-guessing
2 their final decisions.

3 There will just be more consumer
4 confidence. Although that is difficult to measure
5 because there aren't formal studies, we did rely on
6 studies that looked at this phenomenon in other
7 industries.

8 We looked at this phenomenon in the
9 drugstore industry and grocery store industry, and
10 other use-of-time studies. Again, because there is
11 quite a bit of uncertainty, we used Monte Carlo
12 simulations to help us characterize that
13 uncertainty.

14 The results of our analysis for the
15 benefits are shown in this slide. We expect that
16 there will be \$105 million worth of fewer
17 illnesses, there will be \$109 million worth of
18 reduced consumer search, and about \$3 million worth
19 of fewer product recalls, but don't let that false
20 precision fool you.

21 We recognize there is quite a bit of
22 uncertainty in this analysis and that the benefits
23 could be quite a bit higher, they could be quite a
24 bit lower, these are really just the mean
25 estimates, and that total is \$217 million in total

1 social benefits.

2 We feel that this industry will incur a
3 large compliance cost, and we estimated that to be
4 about \$86 million per year, so the benefits do
5 exceed the cost, and by exceeding the cost, they
6 justify the costs, we felt, but there will be a
7 significant impact on firms that don't already
8 comply with the proposed provisions.

9 So, very small firms could incur a cost of
10 \$38,000 per firm per year if they are not already
11 complying, and we feel this is an average estimate,
12 and small firms will incur, we feel, about \$61,000
13 per firm per year, and the large firms will incur
14 costs of about \$47,000 per year.

15 The key sources of our uncertainty, these
16 costs are caused by a change in practice, so with
17 the adoption of new practices, firms must comply
18 with the requirements for physical plant if they
19 have to incur capital improvements, such as for
20 replacing of floors and walls with smooth, hard
21 surfaces, there will be a cost for that.

22 You may be required to buy equipment and
23 instrumentation controls. You may have to adopt a
24 quality control or laboratory operation if you
25 don't already have one. Our survey showed that 85

1 percent of firms out there have a Quality Control
2 Unit already, but that means 15 percent don't, so
3 for those 15 percent, there will be a cost for a
4 new QC Unit.

5 The key sources of our uncertainty in our
6 cost estimate are the number and costs of tests per
7 batch, the number and cost of tests per contaminant
8 testing, the costs in creating new records, and the
9 cost to investigate consumer complaints.

10 We have some estimate of that. We have
11 some literature for that, and we got some
12 information from our survey, but we are very eager
13 to hear your comments, and if you could provide
14 data that could help us improve our analysis, that
15 would certainly strengthen the rule.

16 We recognize that the burden is going to
17 be significant on many firms, but especially the
18 very smallest firms, and to estimate the number of
19 firms that are at risk of going out of business, we
20 recognize that there may be many hundreds that are
21 at risk of going out of business.

22 We looked at those firms that now have
23 revenues of less than \$500,000 per year. If they
24 incur the average or higher compliance costs of
25 let's say \$38,000 per firm, and their revenues are

1 now less than \$500,000 per firm, that is going to
2 reduce their profitability fairly significantly, so
3 they would be at risk of going out of business.

4 So, we did look at at least one regulatory
5 option to help those small firms by giving them a
6 three-year compliance period to help them meet the
7 requirements over a longer period.

8 That's it for me.

9 DR. MUSSER: Thank you, Peter, there are a
10 couple of questions for you.

11 Why is the impact greater on small firms
12 than on large firms?

13 MR. VARDON: We found from the survey that
14 large firms are more likely to be in compliance, so
15 the types of provisions that they would have to do
16 to meet the proposed requirements are less, more
17 large firms are already doing final product testing
18 than small firms.

19 DR. MUSSER: If the goal of the proposed
20 rule is to protect the consumer from adulterated
21 product, what is the FDA justification for a
22 three-year time frame for compliance with these
23 GMPs for the smaller manufacturers versus the
24 one-year period for compliance in the case of
25 larger manufacturers?