



FEMA

Returning Home

Friday, September 5, 2008

FEMA

Register for Assistance
1-800-621-FEMA (3362)

TTY: 800-462-7585

www.fema.gov

**National Emergency
Family Registry and
Locator System**

1-800-588-9822

**American Red Cross Safe
and Well List**

www.redcross.org

For information regarding
shelters, please call

1-800-REDCROSS
or **211** in your local area.

LOUISIANA Evacuees Return



Over the next three days, the State of Louisiana will begin the process of bringing home people who evacuated by air and rail as a result of Hurricane Gustav. Some 5,000 evacuees from three different locations will be flown to New Orleans and we are anticipating the return of 2,000 evacuees from Memphis to New Orleans on Amtrak. The road to recovery will be tough, but FEMA is here to help.

IMPORTANT!

*Widespread Outages. Stock up on
groceries and supplies before
returning home!*

Disaster Help

Disaster aid is now available for the state of Louisiana but evacuees of storm-ravaged Louisiana should wait to return home to until it's safe and secure. Residents are still facing an uphill battle with numerous road blocks, traffic delays, limited food and water, limited utilities, hospitals, few if any, health care facilities, and serious health hazards. If you return to your home and it's damaged or destroyed, the American Red Cross will continue to operate shelters in areas where people have lost their homes, as long as the need exists. More than 700,000 customers are still without power today.

**Helpful information is available on the state
emergency management website:**

www.emergency.louisiana.gov

Q&A: DISASTER ASSISTANCE

Q. What should I do to get help with my disaster losses?

A. If you live in a declared parish call the toll-free registration number, 800-621-FEMA (3362). If you have a speech or hearing impairment, call the TTY number, 800-462-7585. Or you can register online at www.fema.gov

Q. If I have insurance, can I still get assistance?

A. Contact your insurance company. If you believe you have needs not covered by your insurance, do not delay in applying for disaster assistance.

Q. What information do I need to give when I call for assistance?

A. Your name, address of damaged property, Social Security number, insurance information, gross income, and a phone number where you may be reached.

Q. What happens after I apply?

A. It depends. In some cases, you will be referred to other agencies for assistance. If you are applying for disaster housing assistance, a trained FEMA inspector may call you for an appointment within two weeks after you have registered, to assess your disaster-related damages.

Q. I registered with FEMA and then I received a disaster loan application from the U.S. Small Business Administration (SBA). Why?

A. FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, to be eligible for SBA assistance that covers personal property, vehicle repair or replacement, and moving expenses, applicants who receive SBA loan applications must submit them to SBA loan offices. If you have questions call SBA at: **800-659-2955.**

CAUTION: 400 out of 505 sewage substations lack power.

If your parish is under a boil water order, do NOT use water for the following:

- Drinking
- Showers
- Laundry
- Toilets

Use only water that has been properly disinfected for drinking, cooking, making any prepared drink, or for brushing teeth

1. Use **bottled water** that has not been exposed to flood waters if it is available
2. If you don't have bottled water, you should **boil water** to make it safe
3. If you can't boil water, you can **disinfect it using household bleach. Add 8 drops of bleach for each gallon of water.**
4. If you have a well that has been flooded, the water should be tested and disinfected after flood waters recede.

RE-ENTRY/CURFEW *INFORMATION*

Acadia Parish – A dusk to dawn curfew is in place until further notice.

Allen Parish – A dusk to dawn curfew is in place.

Assumption Parish – Residents are allowed to return, although parish officials do not recommend returning. Curfew is in place beginning each night at 8:00 p.m.

Ascension Parish - Dusk to dawn curfew remains in effect until Tuesday morning. People with non-essential business urged to stay off the streets.

Calcasieu Parish – The evacuation order and parish-wide curfew have both been lifted.

East Baton Rouge Parish – Curfew in place from 8:00 p.m. to 6:00 a.m. until further notice

Iberia Parish - Officials are discouraging residents from returning until further notice. Curfew is in place from 6:00 p.m. to 6:00 a.m.

Jefferson Parish - Residents may re-enter beginning at 6:00 a.m. on Wednesday. Curfew will be lifted Wednesday morning.

Jeff Davis Parish - Evacuation order has been lifted.

Lafayette Parish - 8:00 p.m. to 6:00 a.m. in effect Monday, Tuesday and Wednesday.

Lafourche Parish – Parish is open to re-entry. A curfew in place from 10:00 p.m. to dawn due to of lack of electricity.

Orleans Parish – Tier 1 workers are allowed into the parish. Residents will be allowed back in the city beginning Thursday at 12:01 a.m. A dusk to dawn curfew is in place until further notice. Officials request that those with special medical needs do not return to the city, which has limited services, at this time.

Plaquemines Parish – Resident will be allowed to return to the northern part of the parish and portions of the West Bank at 6:00 a.m. Wednesday morning. On the West Bank, only residents of Belle Chasse, Jesuit Bend and areas extending to the ConocoPhillips Alliance Refinery will be allowed re-entry. Residents of south Plaquemines Parish and the east bank will not be allowed to return until conditions there are safe. A 8:00 p.m. to 6:00 a.m. curfew is in place.

Pointe Coupee Parish - An 8:00 p.m. to 5:30 a.m. curfew is in place until further notice.

St. Bernard Parish – Residents could be allowed re-entry beginning Wednesday at 6 a.m. A 24-hour curfew is in place.

St. Charles Parish – Resident are now allowed to enter St. Charles. A 8:00 p.m. to 6:00 a.m. curfew is in place until further notice.

St. James Parish – Only utility personnel and damage assessment teams are being allowed in the parish. A 6:00 p.m. to 6:00 a.m. curfew is in place until further notice.

St. John Parish - Residents will be allowed to re-enter beginning Wednesday at 6:00 a.m. Curfew is in place from 8:00 p.m. to 6:00 a.m. until further notice.

St. Martin Parish – The curfew has been lifted. Residents asked to exercise caution in returning.

St. Tammany Parish - Residents can return Wednesday at 6:00 a.m. Curfew is in place from dusk to dawn until further notice.

Tangipahoa Parish – Parish is open to re-entry. Curfew is in effect from 8:00 p.m. to 6:00 a.m..

Terrebonne Parish – Officials say a tentative plan to allow residents to return beginning Friday at noon. A 24-hour curfew is in effect.

Washington Parish – The parish is open to all residents. The curfew has been lifted.