#### § 2551.51

#### Subpart E—Senior Companion Terms of Service

### § 2551.51 What are the terms of service of a Senior Companion?

A Senior Companion shall serve a minimum of 15 hours per week and a maximum of 40 hours per week. A Senior Companion shall not serve more than 2088 hours per year. Within these limitations, a sponsor may set service policies consistent with local needs.

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## § 2551.52 What factors are considered in determining a Senior Companion's service schedule?

- (a) Travel time between the Senior Companion's home and place of assignment is not part of the service schedule and is not stipended.
- (b) Travel time between individual assignments is a part of the service schedule and is stipended.
- (c) Meal time may be part of the service schedule and is stipended only if it is specified in the goal statement as part of the service activity.

# § 2551.53 Under what circumstances may a Senior Companion's service be terminated?

- (a) A sponsor may remove a Senior Companion from service for cause. Grounds for removal include but are not limited to: extensive and unauthorized absences; misconduct; inability to perform assignments; and failure to accept supervision. A Senior Companion may also be removed from service for having income in excess of the eligibility level.
- (b) The sponsor shall establish appropriate policies on service termination as well as procedures for appeal from such adverse action.

#### Subpart F—Responsibilities of a Volunteer Station

#### § 2551.61 May a sponsor serve as a volunteer station?

Yes, a sponsor may serve as a volunteer station, provided this is part of the application workplan approved by the Corporation.

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### § 2551.62 What are the responsibilities of a volunteer station?

A volunteer station shall undertake the following responsibilities in support of Senior Companion volunteers:

- (a) Develop volunteer assignments that meet the requirements specified in §\$2551.71 through 2551.72, and regularly assess those assignments for continued appropriateness.
- (b) Select eligible clients for assigned volunteers.
- (c) Develop a written volunteer assignment plan for each client that identifies the role and activities of the Senior Companion and expected outcomes for the client served.
- (d) Obtain a Letter of Agreement for Senior Companions assigned in-home. This letter must comply with all Federal, State and local regulations.
- (e) Provide Senior Companions serving the station with:
- (1) Orientation to the station and any in-service training necessary to enhance performance of assignments;
- (2) Resources required for performance of assignments including reasonable accommodation; and
  - (3) Appropriate recognition.
- (f) Designate a staff member to oversee fulfillment of station responsibilities and supervision of Senior Companions while on assignment.
- (g) Keep records and prepare reports required by the sponsor.
- (h) Provide for the safety of Senior Companions assigned to it.
- (i) Comply with all applicable civil rights laws and regulations including reasonable accommodation for Senior Companions with disabilities.
- (j) Undertake such other responsibilities as may be necessary to the successful performance of Senior Companions in their assignments or as agreed to in the Memorandum of Understanding.

## Subpart G—Senior Companion Placements and Assignments

#### § 2551.71 What requirements govern the assignment of Senior Companions?

(a) Senior Companion assignments shall provide for Senior Companions to give direct services to one or more eligible adults that: