

FORM **NNHS-1**
(3-19-97)

U.S. DEPARTMENT OF COMMERCE
BUREAU OF THE CENSUS
ACTING AS COLLECTING AGENT FOR THE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR DISEASE CONTROL AND PREVENTION
NATIONAL CENTER FOR HEALTH STATISTICS

FACILITY QUESTIONNAIRE

1997 NATIONAL NURSING HOME SURVEY

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Section A – FACILITY INFORMATION

1a. Facility telephone number	b. Alternate telephone number	c. Alternate telephone number
2a. Administrator name		b. Respondent name

Section B – RECORD OF CONTACTS

Day (a)	Date (b)	Time (c)	Notes (d)
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	
		a.m. p.m.	

Section C – RECORD OF INTERVIEW

1. STATUS OF INTERVIEW – Mark (X) appropriate box.

01 <input type="checkbox"/> Complete interview	05 <input type="checkbox"/> Not a nursing home	09 <input type="checkbox"/> Merged with (Control No.) _____
02 <input type="checkbox"/> Partial interview	06 <input type="checkbox"/> Temporarily closed	10 <input type="checkbox"/> Duplicate (Control No. of duplicate) _____
03 <input type="checkbox"/> Refusal	07 <input type="checkbox"/> Not yet in operation	11 <input type="checkbox"/> Other noninterview – <i>Specify</i> _____
04 <input type="checkbox"/> Unable to locate	08 <input type="checkbox"/> No longer operating	

2. Date of interview Month Day Year	3. Field Representative name	FR Code
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Notes	Facility FAX number
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Section D – ARRANGING THE ADMINISTRATOR APPOINTMENT

1. INTRODUCTION

Good morning (afternoon). My name is *(Name)*. I'm from the Bureau of the Census. We are currently conducting the National Nursing Home Survey for the National Center for Health Statistics of the Centers for Disease Control and Prevention. We are studying nursing homes and their patients. You should have received a letter from Edward J. Sondik, the Director of the National Center for Health Statistics, which describes this project. Have you received this letter?

- Yes – Skip to Item 3, NAME VERIFICATION.
 No – Continue with Item 2, SURVEY EXPLANATION.

3. NAME VERIFICATION

I would like to verify some information from my records. Is *(Name of facility on label)* the correct name of your facility?

- Yes – Go to Item 4, ADDRESS VERIFICATION
 No – Enter correct facility name below.

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4. ADDRESS VERIFICATION

Is *(Address of facility on label)* the correct address?

- Yes – Go to Item 5 – SET APPOINTMENT
 No – Enter correct facility address below.

Number	Street	P.O. Box, Route, etc.
City or town		
State	ZIP code	

5. SET APPOINTMENT

I would like to arrange a morning appointment at your convenience to conduct the survey. What would be a convenient date and time to visit your facility?

Day	Date	Time	a.m. p.m.

Day	Date	Time	a.m. p.m.

6. Could you give me directions to your facility from some easy to identify starting point? *(Record directions in number 7 below.)*

Thank you very much for your time. I will see you at *(Time)* on *(Date)*. Good-bye.

7. DIRECTIONS TO FACILITY

2. SURVEY EXPLANATION

If administrator wants a copy of the letter, explain that you will bring a copy when you visit the facility.

I'm sorry that you did not receive the letter. Let me briefly outline its contents.

The National Nursing Home Survey is authorized under Section 306 of the Public Health Service Act to collect baseline information about nursing care facilities, their services, and patients. The statistics compiled from the data are used to support research for effective treatment of long-term health problems and to study utilization of nursing facilities and the efficient use of the Nation's health care resources.

All information which would permit identification of the individual or individual facility will be held in strict confidence, will be used ONLY by persons involved in the survey, and will not be disclosed or released to others for any purpose.

The survey includes a small sample of nursing homes. Although your participation is voluntary and there are no penalties for refusing to answer any questions, it is essential that we obtain data from all sample facilities.

READ IF NECESSARY:

We are asking participants for a list of current residents and a list of discharges during a designated one-month period. We will draw a sample of 6 current residents and a sample of 6 discharges from the lists and complete a questionnaire for each of the 12 sampled residents.

Continue with Item 3, NAME VERIFICATION

Section E – QUESTIONS ABOUT THE FACILITY

Before I begin the interview, I'd like to take a moment to explain the purpose of the survey. I believe you (received/did not receive) the letter from the National Center for Health Statistics.

If administrator did not receive the letter, hand him/her a copy. Allow him/her to briefly read it through.

As it says in the letter, the purpose of this survey is to collect baseline information about nursing homes such as yours. The information you provide is strictly confidential and will be used only by persons involved in the survey and only for the purposes of the survey.

1. Are any personal care or nursing care services routinely provided to residents in addition to room and board?

- 01 Yes – GO to item 2a
 02 No – THIS FACILITY IS OUT-OF-SCOPE FOR THE SURVEY. PLEASE TERMINATE THE INTERVIEW BY SAYING TO THE RESPONDENT:

It would appear that your facility was incorrectly selected for inclusion in this survey. At this time, I will terminate this interview. I will report the situation to my immediate supervisor who will call you in a few days to verify this information.

Section E – QUESTIONS ABOUT THE FACILITY – Continued

HAND FLASHCARD 1

2a. What is the type of ownership of this facility as shown on this card?

Mark (X) only ONE box.

- 01 PROPRIETARY – Includes individually or privately owned, partnership, corporation
- 02 NONPROFIT – Includes church-related, nonprofit corporation, other nonprofit ownership
- 03 STATE OR LOCAL GOVERNMENT – Includes State, county, city, city-county, hospital district or authority
- 04 FEDERAL GOVERNMENT – Includes USPHS, Armed Forces, Veterans Administration **OR** other Federal Government – Specify if other than listed here
- 05 OTHER – Specify

b. Is this facility a member of a chain or group?

- 01 Yes
- 02 No

3. How many beds are currently available for residents? Include all beds set up and staffed for use whether or not they are in use by residents at the present time. Do not include beds used by staff or owners, or beds used exclusively for emergency purposes, solely day care, or solely night care.

_____ Total available beds

4. What is the total number of residents on the rolls of this facility as of midnight last night?

_____ Number of residents
9999 Don't know

5. HAND FLASHCARD 2

Ask items 5(a) through 5(l) in **PART I FIRST**. As you ask each item, **PAUSE** to allow the respondent time to refer to the flashcard. Mark (X) the "Yes/No" box as appropriate for each item. Then, **GO TO PART II**, and ask the question for each item marked "Yes" in Part I.

PART I

Does your facility have special, physically distinct or designated clusters of beds, or segregated wings or units, used exclusively for —

- (a) AIDS/HIV care? 01 Yes 02 No
- (b) Alzheimer care? 01 Yes 02 No
- (c) Brain injury care? 01 Yes 02 No
- (d) Children with disabilities? 01 Yes 02 No
- (e) Cognitively impaired residents? 01 Yes 02 No
- (f) Dialysis care? 01 Yes 02 No
- (g) Hospice care? 01 Yes 02 No
- (h) Huntington disease care? 01 Yes 02 No
- (i) Rehabilitation care? 01 Yes 02 No
- (j) Sub-acute care? 01 Yes 02 No
- (k) Ventilatory/pulmonary care? 01 Yes 02 No
- (l) Other special care units? Specify

_____ 01 Yes 02 No

PART II

How many beds are in these units?

- (a) _____ beds
- (b) _____ beds
- (c) _____ beds
- (d) _____ beds
- (e) _____ beds
- (f) _____ beds
- (g) _____ beds
- (h) _____ beds
- (i) _____ beds
- (j) _____ beds
- (k) _____ beds
- (l) _____ beds

6. Is this facility certified by both Medicare and Medicaid, Medicare only, Medicaid only, or neither?

- 01 Both Medicare and Medicaid
- 02 Medicare only – SKIP to item 8a
- 03 Medicaid only – SKIP to item 9a
- 04 Neither – SKIP to item 10a

7. How many beds are certified under BOTH Medicare and Medicaid?

_____ Number of beds certified by BOTH Medicare and Medicaid

Section E - QUESTIONS ABOUT THE FACILITY - Continued

<p>8a. How many beds are certified under Medicare?</p>	<p align="right">_____ Medicare beds</p>
<p>b. What is the per diem rate that you receive from Medicare for routine services?</p>	<p align="right">\$ _____ per diem</p>
<p><i>SKIP TO ITEM 10a IF "MEDICARE ONLY" IN ITEM 6.</i></p>	
<p>9a. How many beds are certified under Medicaid?</p>	<p align="right">_____ Medicaid beds</p>
<p>b. What is the per diem rate that you receive from Medicaid for routine services?</p>	<p align="right">\$ _____ per diem</p>
<p>10a. Do you have any beds that are not certified by either Medicare or Medicaid?</p>	<p>01 <input type="checkbox"/> Yes 02 <input type="checkbox"/> No - <i>SKIP to item 11</i></p>
<p>b. How many of these beds does your facility have?</p>	<p align="right">_____ Number of beds not certified by Medicare/Medicaid</p>
<p>11. How many admissions were there to this facility during calendar year 1996?</p>	<p align="right">_____ Admissions in 1996</p> <p>00 <input type="checkbox"/> None</p>
<p><i>HAND FLASHCARD 3</i></p> <p>12. Does this facility offer any of the following services to residents at this facility?</p> <p><i>Mark (X) all that apply.</i></p>	<p>01 <input type="checkbox"/> Dental services 02 <input type="checkbox"/> Help with oral hygiene 03 <input type="checkbox"/> Home health services 04 <input type="checkbox"/> Hospice services 05 <input type="checkbox"/> Medical services 06 <input type="checkbox"/> Mental health services 07 <input type="checkbox"/> Nursing services 08 <input type="checkbox"/> Nutrition services 09 <input type="checkbox"/> Occupational therapy 10 <input type="checkbox"/> Personal care 11 <input type="checkbox"/> Physical therapy 12 <input type="checkbox"/> Podiatry services 13 <input type="checkbox"/> Prescribed medicines or nonprescribed medicines 14 <input type="checkbox"/> Sheltered employment 15 <input type="checkbox"/> Social services 16 <input type="checkbox"/> Special education 17 <input type="checkbox"/> Speech or hearing therapy 18 <input type="checkbox"/> Transportation 19 <input type="checkbox"/> Vocational rehabilitation 20 <input type="checkbox"/> Equipment or devices 21 <input type="checkbox"/> Other - <i>Specify</i> ↗</p> <p align="right">_____</p>
<p><i>HAND FLASHCARD 4</i></p> <p>13. Does this facility provide any of the following services "on-site" or "off-site" to persons who are NOT residents of the facility?</p> <p><i>Mark (X) all that apply.</i></p>	<p>00 <input type="checkbox"/> None 01 <input type="checkbox"/> Adult day care 02 <input type="checkbox"/> Dialysis 03 <input type="checkbox"/> Home health services 04 <input type="checkbox"/> Home delivered meals 05 <input type="checkbox"/> Homemaker or chore services 06 <input type="checkbox"/> Infusion therapy 07 <input type="checkbox"/> Rehabilitation therapy 08 <input type="checkbox"/> Skilled nursing care 09 <input type="checkbox"/> Other services to non-residents - <i>Specify</i> ↗</p> <p align="right">_____</p>
<p>14. Does your facility have an organized program to annually offer influenza vaccination to all residents?</p>	<p>01 <input type="checkbox"/> Yes 02 <input type="checkbox"/> No 03 <input type="checkbox"/> Don't know</p>
<p>15. What proportion of your residents have been vaccinated against influenza in the past 12 months? Include all vaccinated residents, even if not done at this facility.</p>	<p align="right">_____ %</p> <p>01 <input type="checkbox"/> Don't know</p>

Section E - QUESTIONS ABOUT THE FACILITY - Continued

<p>16. Does your facility have an organized program to offer pneumococcal vaccine, that is pneumonia vaccination, to all residents?</p>	<p>01 <input type="checkbox"/> Yes 02 <input type="checkbox"/> No 03 <input type="checkbox"/> Don't know</p>
<p>17. What proportion of your residents have ever been vaccinated against pneumococcal pneumonia? Include all vaccinated residents, even if not done at this facility.</p>	<p>_____ % 01 <input type="checkbox"/> Don't know</p>
<p>18a. Does this facility currently have any patients who are in a PROLONGED AND PROFOUND COMA, and are not arousable?</p>	<p>01 <input type="checkbox"/> Yes 02 <input type="checkbox"/> No - SKIP to item 19a</p>
<p>b. How many patients are in a prolonged and profound coma?</p>	<p>_____ Number of patients</p>
<p>19a. Are dentist services available to residents of this facility?</p>	<p>01 <input type="checkbox"/> Yes, at this facility 02 <input type="checkbox"/> Yes, outside this facility 03 <input type="checkbox"/> No, services not available } <i>SKIP to item 20a</i></p>
<p><i>HAND FLASHCARD 5</i></p> <p>b. What type of dentist services are available in this facility?</p> <p><i>Mark (X) ONLY one box.</i></p>	<p>01 <input type="checkbox"/> Dentist(s) on the premises at all times 02 <input type="checkbox"/> Dentist(s) on the premises during the daytime hours every weekday, and on-call on weekends and at other times 03 <input type="checkbox"/> Dentist(s) on the premises at scheduled times, no less than once per month and on-call remainder of time 04 <input type="checkbox"/> Dentist(s) on the premises at scheduled times but less often than once per month and on-call remainder of time 05 <input type="checkbox"/> Dentist(s) available on-call only 06 <input type="checkbox"/> Other - <i>Specify</i> ↗</p> <p>_____</p>
<p>20a. Are the services of a dental hygienist available to residents in this facility?</p>	<p>01 <input type="checkbox"/> Yes, at this facility 02 <input type="checkbox"/> Yes, outside this facility 03 <input type="checkbox"/> No, services provided by nurse(s) or dentist(s) 04 <input type="checkbox"/> No dental hygienist services available } <i>SKIP to item 21</i></p>
<p><i>HAND FLASHCARD 6</i></p> <p>b. What type of dental hygienist services are available in this facility?</p> <p><i>Mark (X) ONLY one box.</i></p>	<p>01 <input type="checkbox"/> Dental hygienist(s) on the premises at all times 02 <input type="checkbox"/> Dental hygienist(s) on the premises during the daytime hours every weekday 03 <input type="checkbox"/> Dental hygienist(s) on the premises at scheduled times, no less than once per month 04 <input type="checkbox"/> Dental hygienist(s) on the premises at scheduled times, but less often than once per month 05 <input type="checkbox"/> Dental hygienist(s) available on-call only 06 <input type="checkbox"/> Other - <i>Specify</i> ↗</p> <p>_____</p>

Notes

Section E – QUESTIONS ABOUT THE FACILITY – Continued

HAND FLASHCARD 7

21. How many full-time equivalent (FTE) employees work in this facility for each of the following type of employee —

If the respondent cannot provide FTE information, then collect the number of full-time employees and the number of part-time employees for each category.

Make an entry for each type of employee. If the answer is "None," enter "0" in the answer space for the type of employee.

- (1) Administrator/Assistant Administrator?**
- (2) Registered Nurses (R.N.)?**
- (3) Licensed Practical Nurses (LPN) or Licensed Vocational Nurses (L.V.N.)?**
- (4) Nurses Aides/Orderlies?**
- (5) Physicians (M.D. or D.O.), Residents and Interns?**
- (6) Dentists?**
- (7) Dental Hygienists?**
- (8) Physical Therapists?**
- (9) Speech Pathologists and/or Audiologists?**
- (10) Dieticians or Nutritionists?**
- (11) Podiatrists?**
- (12) Social Workers?**
- (13) All others? – Specify** _____

FTE employees	OR	Number of full-time employees	AND	Number of part-time employees
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____
_____		_____		_____

HAND FLASHCARD 8

22. Do volunteers, that is persons serving without pay, provide any of the following services?

Mark (X) all that apply.

- 00 None
- 01 General office help
- 02 Reception
- 03 Visiting, general aides
- 04 Emotional or mental health counseling
- 05 Other – Specify _____

23. What is the basic charge for private pay patients at each level of care —

- a. Skilled?**
- b. Intermediate?**
- c. Residential?**
- d. Other? – Specify** _____

\$ _____ . _____ per	01 <input type="checkbox"/> Day
	02 <input type="checkbox"/> Month
	03 <input type="checkbox"/> Not applicable
\$ _____ . _____ per	01 <input type="checkbox"/> Day
	02 <input type="checkbox"/> Month
	03 <input type="checkbox"/> Not applicable
\$ _____ . _____ per	01 <input type="checkbox"/> Day
	02 <input type="checkbox"/> Month
	03 <input type="checkbox"/> Not applicable
\$ _____ . _____ per	01 <input type="checkbox"/> Day
	02 <input type="checkbox"/> Month
	03 <input type="checkbox"/> Not applicable

Notes

Section E - QUESTIONS ABOUT THE FACILITY - Continued

READ ➔

To complete this survey, I will need a list of all current residents, and a list of discharges for the month of (Insert discharge sample month and year). From these lists, I will select a sample of no more than 6 current residents and 6 discharges.

<p>24a. From whom shall I obtain the list of current residents?</p>	Name
	Title
<p>b. I will need these residents' medical records and the cooperation of a staff member best acquainted with these residents in order to obtain the information on this questionnaire.</p> <p><i>Hand the administrator a copy of the NNHS-3, Current Resident Questionnaire. Allow him/her to examine it briefly. Retrieve the questionnaire and continue reading.</i></p> <p>I will not be contacting or interviewing the residents in any way. I will depend on your staff to consult the medical records.</p> <p>Would (Person named in item 24a) know which staff member I should interview for those residents selected for the sample?</p>	<p>01 <input type="checkbox"/> Yes - Go to item 25a</p> <p>02 <input type="checkbox"/> No - Determine which staff member would have this knowledge and enter the name and title below.</p>
	Name
	Title

<p>25a. From whom shall I obtain the list of discharges?</p>	<input type="checkbox"/> Same as 24a
	Name
<p>b. I will need the help of a staff person familiar with the discharge records to aid me in completing the information requested in this questionnaire.</p> <p><i>Hand the administrator a copy of the NNHS-5, Discharged Resident Questionnaire. Allow him/her to examine it briefly. Retrieve the questionnaire and continue reading.</i></p> <p>Would (person named in item 24a) know which staff member I should interview for those discharges that fall into the sample?</p>	<p>01 <input type="checkbox"/> Yes - GO to item 26 below</p> <p>02 <input type="checkbox"/> No - Determine which staff member would have this knowledge and enter the name and title below.</p>
	Name
	Title

26. Thank you for your time. I will be checking back with you before I leave to say goodbye.
At this time, could you introduce me to (Names of person(s) listed in items 24a, 24b, 25a and 25b).

Notes