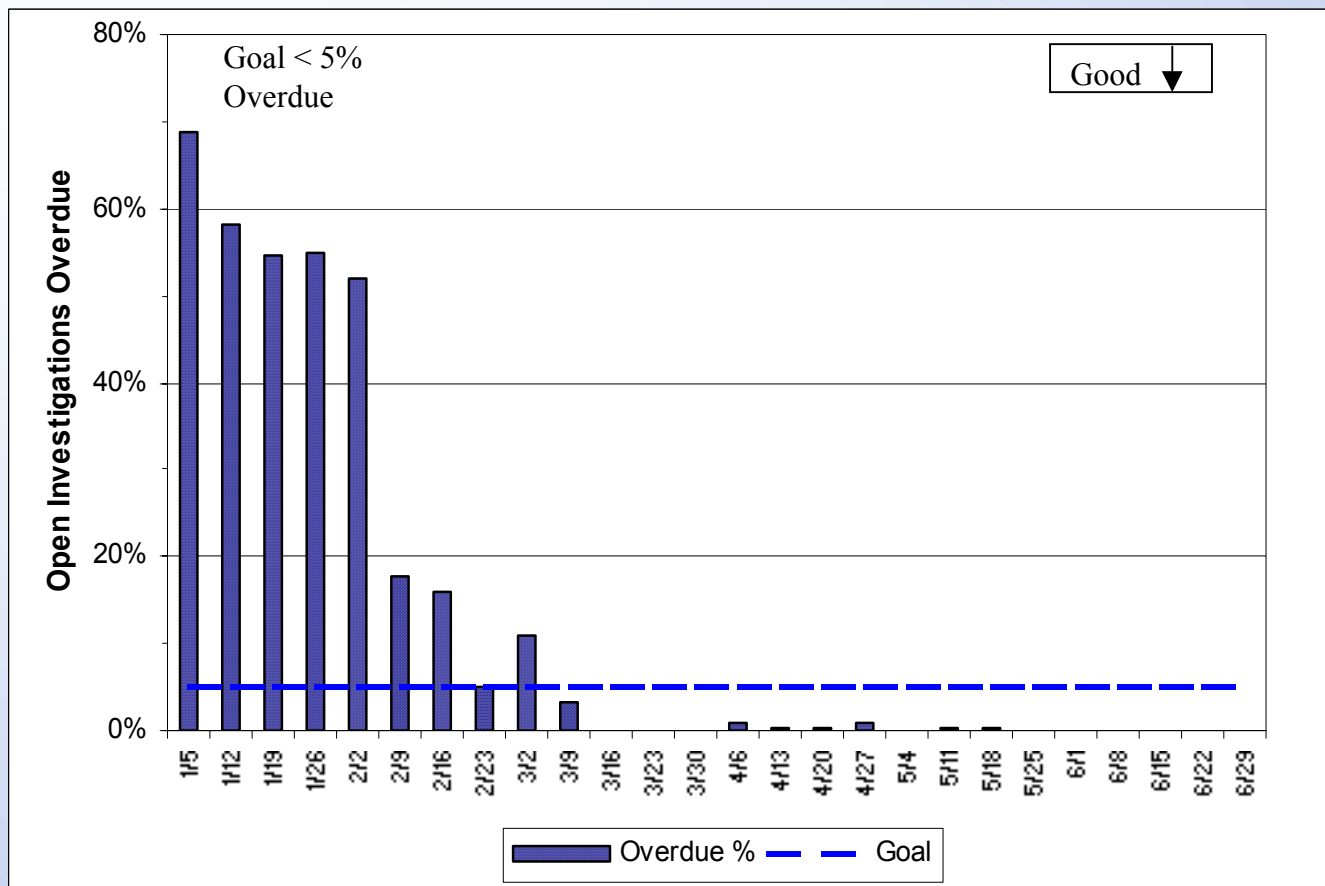


# Corrective Action Program Investigation Timeliness

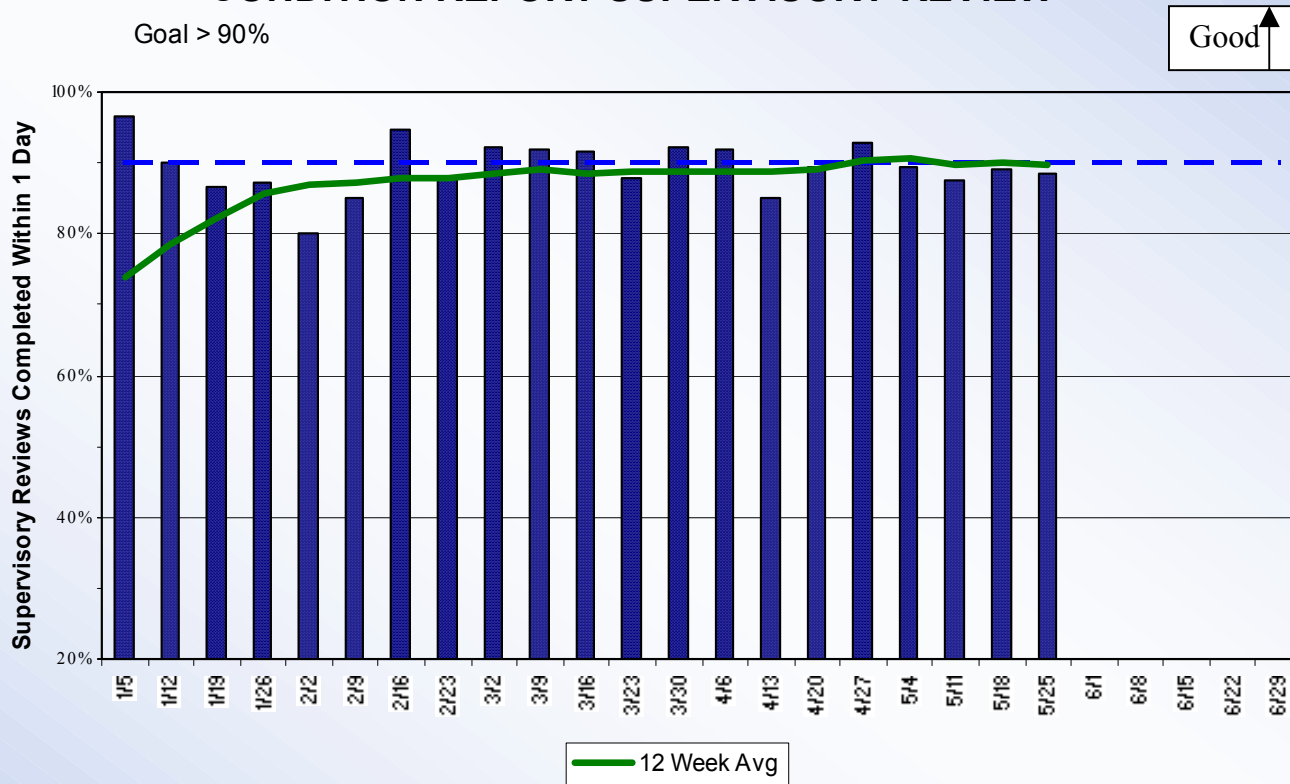


- Goal: < 5% overdue corrective action investigation

# Corrective Action Program

## Supervisor Review Timeliness

### CONDITION REPORT SUPERVISORY REVIEW

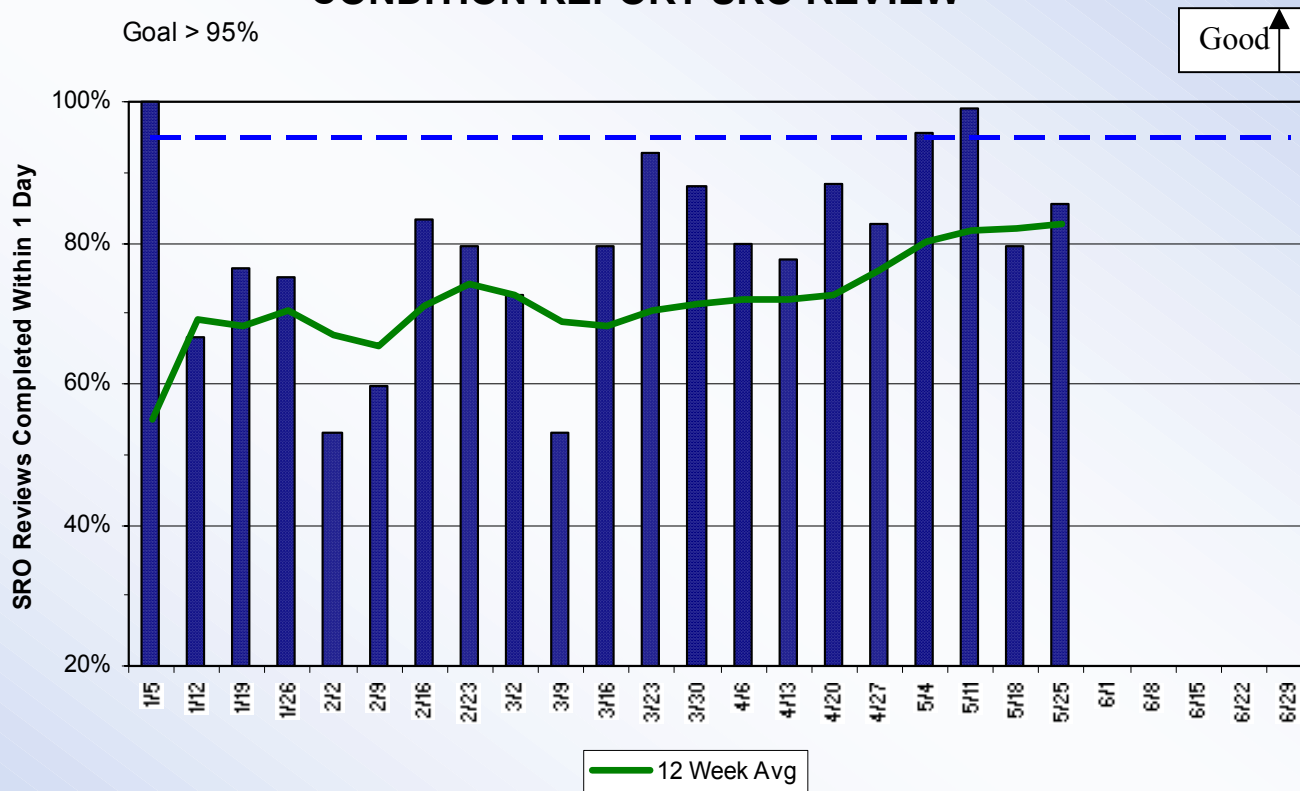


- Goal: 90 % or more supervisor reviews completed one day or less
  - 89% completed within one day or less

# Corrective Action Program

## SRO Review Timeliness

### CONDITION REPORT SRO REVIEW



- Restart goal: > 95% of the SRO reviews to be completed within one day
  - 86% of SRO completed within one day

# Corrective Action Program

## Rollover Process

- Rollover Definition
  - The method of transferring the evaluation (complete or partial) of issues(s) addressed in one Condition Report (CR) to another, more encompassing CR
- Difficulties Identified
  - Paper trail is hard to follow at times
  - Exacerbated by the large number being processed
  - Generally concentrated in specific areas
  - Few isolated cases actually have not been effectively resolved
- Recommended Improvements
  - Perform independent assessment
  - Recently revised NOP-LP-2001, Condition Report Process, has rollover criteria
  - Strengthened rollover criteria in future Nuclear Operating Procedure revision based on lessons-learned

# Quality Assessment Update

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**Steve Loehlein**  
**Manager - Quality Assessment**

# Quality Assessment Update

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## Independent Review of Condition Reports

- Led by Nuclear Quality Assessment
- Team Members from other Departments and other FENOC Sites
- Scope Includes all 0350 Restart Condition Reports/Corrective Actions

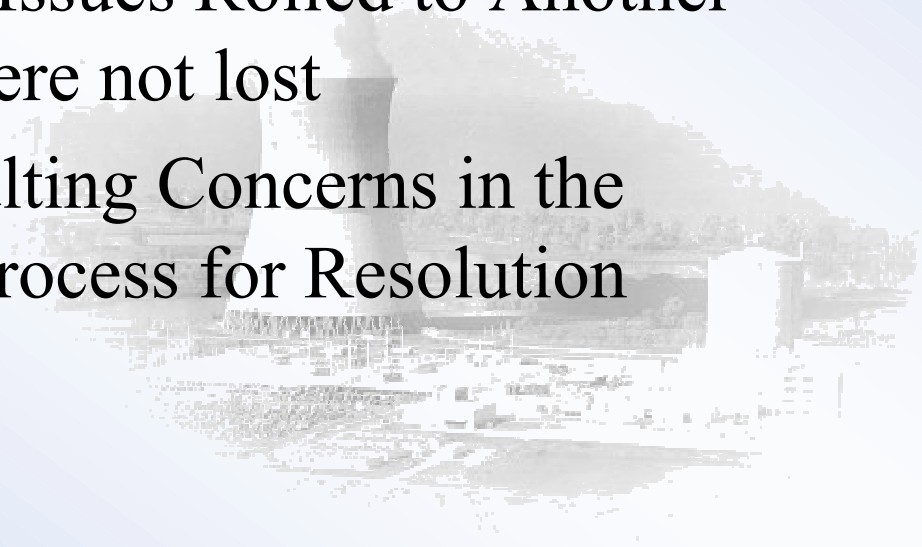


# Quality Assessment Update

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## Objectives

- Confirm that Initially Identified Condition has been Evaluated
- Track/Confirm that Issues Rolled to Another Condition Report were not lost
- Document any Resulting Concerns in the Corrective Action Process for Resolution



# Quality Assessment Update

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## Status of Review (as of May 27)

- 1783 - 0350 Restart Condition Reports (CRs)
- 7700 Associated Corrective Actions (CAs )
- 510 Associated Rollovers





# Quality Assessment Update

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## Reviews Completed to date (as of May 27)

- 5057 CAs reviewed (includes Rollover CAs)
  - 4379 CAs found to be acceptable (87% of those reviewed)
  - 678 CAs continue in review (13% of those reviewed)
- 510 Rollover CAs (100%)
  - 415 Rollover CAs found to be acceptable (81%)
  - 95 Rollover CAs continue in review (19%)

# Quality Assessment Update

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## Identified Concerns

- Weaknesses in Documenting Resolution of the Identified Concern
- Evaluations that do not address Full Scope of Identified Issue
- Two Isolated Examples of incorrect Actions
- Concerns have been Identified with the involved Department and reported on Condition Reports