

PBGC - IT Infrastructure

[redacted]

Agency: **012**

Exhibit 300: Capital Asset Plan and Business Case Summary Part I: Summary Information And Justification

Section A: Overview

1. Date of submission: **Sep 10, 2007**
2. Agency: **012**
3. Bureau: **12**
4. Name of this Capital Asset: **PBGC – IT Infrastructure**
5. Unique Project (Investment) Identifier: **012-12-02-00-01-2155-00**
6. What kind of investment will this be in FY2009? **Operations and Maintenance**
7. What was the first budget year this investment was submitted to OMB? **FY2003**
8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: **Investment goal: maintain & stabilize PBGC's IT infrastructure & operational services currently provided, while completing three management improvement initiatives. With the exception of maintenance upgrades totaling less than 3% of the investment, Planning & Acquisition activities have been placed on hold. PBGC is submitting the IT Infrastructure investment as O&M rather than Mixed Life Cycle. The investment provides computer networking, telecommunications, & general support systems for 2,300 PBGC FTEs & contractors at the Washington, DC HQ, 19 remote locations & a large number of remote-access users. All other PBGC investments re-use major portions of this investment. Program elements: Infrastructure Operations; Telecommunications; Operations & Support; Integration & Testing; User Support & Information Security. The assumption of an unprecedented number of pension plans, combined with a change from client/server to middle-tier architecture, created a performance gap as IT infrastructure grew inefficiently. The critical initiatives identified to begin the transformation of this investment are: IT Business Transformation (ITBT), Technical Architecture Assessment (TAA), & restructuring current IT operational support services contracts, focusing them to providing a complete services solution through a performance-based management approach. The outcomes of the initiatives will close the gap by providing mechanisms to ensure the infrastructure life cycle is aligned with agency business needs, managed, evaluated & assessed by stakeholders. In FY06, PBGC conducted an IT Risk Assessment of IT planning, acquisition, & operations which identified gaps in IT risk management, skills & process maturity against 34 elements of the Control Objectives for IT (COBIT) framework. In response, deficiencies & viable alternatives were analyzed to determine the most expeditious approach & solutions to mitigate identified risks. The ITBT effort will address performing IT operations through the execution of: IT Strategic Plan, IT Architecture, Acquisition & Maintenance, Defined Service Levels, Capacity & Data Management, & Systems Security. This Exhibit 300 was coordinated with the ITBT Exhibit 300. Please refer to it for details. TAA will review all**

aspects of IT infrastructure operations & provide a 5-year plan for achieving the "To Be" infrastructure. All contracts supporting IT infrastructure are being restructured. Please see TAA & contract details at Section B, question 3.

9. Did the Agency's Executive/Investment Committee approve this request? **yes**
 - a. If "yes," what was the date of this approval? **Jun 29, 2007**
10. Did the Project Manager review this Exhibit? **yes**
11. Contact information of Project Manager?

Name **Marc A. Felton, PMP Certified**
 Phone Number **202-326-4000** [redacted]
 E-mail **felton.marc@pbgc.gov**

- a. What is the current FAC-P/PM certification level of the project/program manager? **TBD**
12. Has the agency developed and/or promoted cost effective, energyefficient and environmentally sustainable techniques or practices for this project. **no**
 - a. Will this investment include electronic assets (including computers)? **yes**
 - b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) **no**
 1. If "yes," is an ESPC or UESC being used to help fund this investment?
[Not answered]
 2. If "yes," will this investment meet sustainable design principles? [Not answered]
 3. If "yes," is it designed to be 30% more energy efficient than relevant code? [Not answered]
13. Does this investment directly support one of the PMA initiatives? **yes**
Expanded E-Government
 - a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? **E-Gov: PBGC has joined EPA ISS LOB & begun discussions with IOI LOB. IT Infrastructure underpins all PBGC's E-Gov initiatives. It is the electronic transaction & storage infrastructure required by Agency GPEA plan. It eases access for citizens to government services, regardless of physical location, through programs such as MyPBA, providing customer access to pension benefit transactions, & MyPAA, the premium filing system supplying a secure alternative (including e-payment) to paper filings.**
14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) **yes**
 - a. If "yes," does this investment address a weakness found during a PART review? **yes**
 - b. If "yes," what is the name of the PARTed program? **Pension Benefit Guaranty Corporation**
 - c. If "yes," what rating did the PART receive? **Moderately Effective**
15. Is this investment for information technology? **yes**

For information technology investments only:

16. What is the level of the IT Project? (per CIO Council PM Guidance) **Level 2**

- 17. What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) **(1) Project manager has been validated as qualified for this investment**
- 18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2007 agency high risk report (per OMB Memorandum M-05-23)? **no**
- 19. Is this a financial management system? **no**
 - a. If "yes," does this investment address a FFMIA compliance area? **[Not answered]**
 - 1. If "yes," which compliance area: **[Not answered]**
 - 2. If "no," what does it address? **[Not answered]**
 - b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 **[Not answered]**
- 20. What is the percentage breakout for the total FY2009 funding request for the following?
 - Hardware **10**
 - Software **14**
 - Services **76**
 - Other **[Not answered]**

- 21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? **n/a**
- 22. Contact information of individual responsible for privacy related questions:

Name **Philip Hertz**
 Phone Number **202-326-4000** [redacted]
 Title **Deputy General Counsel/Chief Privacy Officer**
 E-mail **hertz.philip@pbgc.gov**

- 23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? **no**
- 24. Does this investment directly support one of the GAO High Risk Areas? **no**

Section B: Summary of Spending

1.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS)									
<small>(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)</small>									
	PY-1 and earlier	PY 2007	CY 2008	BY 2009	BY+1 2010	BY+2 2011	BY+3 2012	BY+4 and beyond	Total
Planning:	0.3	0.2	0	0	0	0	0	0	0.5
Acquisition:	19.05	4.30	0	0	0	0	0	0	25.63
Subtotal Planning	19.35	4.50	0	0	0	0	0	0	26.13

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS)									
(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY-1 and earlier	PY 2007	CY 2008	BY 2009	BY+1 2010	BY+2 2011	BY+3 2012	BY+4 and beyond	Total
& Acquisition:									
Operations & Maintenance:	71.52	35.20	46.30	45.7	44.29	45.62	46.99	48.4	384.81
TOTAL:	90.87	39.70	46.30	45.7	44.29	45.62	46.99	48.4	410.94
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	9.2	4.97	5.20	5.32	5.49	5.67	5.84	6.02	47.66
Number of FTE represented by Costs:	41	35	35	35	35	35	35	35	286

2. Will this project require the agency to hire additional FTE's? **no**
 - a. If "yes", How many and in what year? [Not answered]
3. If the summary of spending has changed from the FY2008 President's budget request, briefly explain those changes: **The growth in the number of pension plan participants, & the resultant increased workload, as described in Section A, question 8 was not matched by a similar growth in the efficiency & effectiveness of the OIT budgeting process. The accuracy of FY2003 & FY2004 cost data cannot be fully validated. Consequently, the summary of spending column PY1& earlier only contains FY2005 & FY2006 data. As the IT Risk Assessment highlighted, a lack of specific IT cost accounting inhibits effectiveness & efficiency. Through the ITBT investment, the TAA & the move to performance-based service acquisitions, PBGC will refine the summary of spending this year & expects to request, next year, that OMB permit this investment to be re-baselined. The TAA will document & evaluate the current baseline ("as-is") and planned IT infrastructure capabilities against industry best practices & identify changes needed to comply with business strategies, policies, processes and standards. It will translate business needs into infrastructure requirements and provide traceability to correlate technical decisions to the business drivers, to include performance, capacity, availability and security. The TAA will assess current state and recommended opportunities to optimize IT investments while keeping technology up-to-date, reducing operational costs & offering services scaled to support diversified requirements & varying demand levels. It will provide an integrated set of project plans & transition strategy for sequencing to the desired target state ("to-be"). All major contracts supporting this investment, currently totaling more than \$17 M annually, are being restructured into the Information Technology Infrastructure Operations contract. ITIO will contain defined SLAs covering all major aspects of contractor performance, focusing on the delivery and quality of services. Performance incentives will be based solely on the results delivered in compliance with the SLAs. With the exception of necessary maintenance upgrades totaling less than 3% of the investment, Planning & Acquisition activities have been placed on hold pending the completion of the management improvement initiatives detailed above. This is why PBGC is submitting the IT Infrastructure investment as Operations and**

Maintenance rather than Mixed Life Cycle. As a result of the budget refinement process & re-baselining request, PBGC expects to submit this investment as Mixed Life Cycle in subsequent years.

Section C: Acquisition/Contract Strategy

1.

Contracts/Task Orders Table:	
Contract or Task Order Number	PBGC01-CT-04-0692
Type of Contract/Task Order	CPFF
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2003
Start date of Contract/Task Order	Oct 1, 2003
End date of Contract/Task Order	Feb 1, 2008
Total Value of Contract/ Task Order (\$M)	22.3
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-06-0293
Type of Contract/Task Order	LH
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 30, 2006
Start date of Contract/Task Order	Sep 30, 2006
End date of Contract/Task Order	Sep 29, 2007
Total Value of Contract/ Task Order (\$M)	8.9
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no

Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
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Contract or Task Order Number	PBGC01-CT-02-0618
Type of Contract/Task Order	CPFF
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2001
Start date of Contract/Task Order	Oct 1, 2001
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	30.2
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
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Contract or Task Order Number	PBGC01-CT-03-0668
Type of Contract/Task Order	CPFF
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Mar 1, 2003
Start date of Contract/Task Order	Mar 1, 2003
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	5.4
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes

Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-CT-05-0739
Type of Contract/Task Order	LH
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 1, 2005
Start date of Contract/Task Order	Sep 1, 2005
End date of Contract/Task Order	Jun 30, 2010
Total Value of Contract/ Task Order (\$M)	2.34
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0241
Type of Contract/Task Order	FFP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Aug 13, 2007
Start date of Contract/Task Order	Aug 13, 2007
End date of Contract/Task Order	Dec 3, 2007
Total Value of Contract/ Task Order (\$M)	0.89
Is this an Interagency Acquisition?	yes
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov

Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	ITIO
Type of Contract/Task Order	CPAF
Has the contract been awarded	no
If so what is the date of the award? If not, what is the planned award date?	Nov 15, 2007
Start date of Contract/Task Order	Nov 15, 2007
End date of Contract/Task Order	Nov 15, 2012
Total Value of Contract/ Task Order (\$M)	105
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC-DO-07-0048
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.76
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the	[Not answered]

CO assigned has the competencies and skills necessary to support this acquisition?	
Contract or Task Order Number	PBGC01-IA-07-0008
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	1.2
Is this an Interagency Acquisition?	yes
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0018
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.4
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-IA-07-0007
Type of Contract/Task Order	FP
Has the contract been awarded	no
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.4
Is this an Interagency Acquisition?	yes
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-CT-02-0650
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2001
Start date of Contract/Task Order	Oct 1, 2001
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	1.05
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-05-0323

Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2004
Start date of Contract/Task Order	Oct 1, 2004
End date of Contract/Task Order	Oct 2, 2007
Total Value of Contract/ Task Order (\$M)	3.48
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-CT-03-0644
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2002
Start date of Contract/Task Order	Oct 1, 2002
End date of Contract/Task Order	Dec 31, 2007
Total Value of Contract/ Task Order (\$M)	3.1
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0019
Type of Contract/Task Order	FP
Has the contract been awarded	yes

If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Nov 30, 2007
Total Value of Contract/ Task Order (\$M)	0.6
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0003
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.35
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0007
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 20, 2006

Start date of Contract/Task Order	Oct 20, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.32
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	
	PBGC01-DO-0140
Type of Contract/Task Order	
	FP
Has the contract been awarded	
	yes
If so what is the date of the award? If not, what is the planned award date?	
	Jan 1, 2005
Start date of Contract/Task Order	
	Jan 1, 2005
End date of Contract/Task Order	
	Dec 31, 2007
Total Value of Contract/ Task Order (\$M)	1.49
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	
	PBGC01-DO-06-0287
Type of Contract/Task Order	
	FP
Has the contract been awarded	
	yes
If so what is the date of the award? If not, what is the planned award date?	
	Oct 13, 2006
Start date of Contract/Task Order	
	Oct 13, 2006
End date of Contract/Task Order	
	Oct 13, 2007

Total Value of Contract/ Task Order (\$M)	0.24
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-06-0212
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 14, 2006
Start date of Contract/Task Order	Oct 14, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.21
Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]
Contract or Task Order Number	PBGC01-DO-07-0028
Type of Contract/Task Order	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2006
Start date of Contract/Task Order	Oct 1, 2006
End date of Contract/Task Order	Sep 30, 2007
Total Value of Contract/ Task Order (\$M)	0.2

Is this an Interagency Acquisition?	no
Is it performance based?	no
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	no
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information	202-326-4000[redacted] Taylor.susan@pbgc.gov
Contracting Officer Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why: **This is a Steady State OMB 300. PBGC has established standard language included in all IT contracts to use the ANSI-748 Compliant Primavera System for tracking and reporting EVM when the DME portion of the contract exceeds the agency threshold of \$500K. When Infrastructure DME projects are implemented, they are required to track and report EVM using Primavera. As part of the TAA, PBGC will determine additional EVM requirements and a plan for maturing its conduct of EVM and the use of the EVM tool.**
3. Do the contracts ensure Section 508 compliance? **yes**
 - a. Explain why: **Section 508 compliance is an explicit, mandatory part of all PBGC contracts, including development of new infrastructure systems. Among mandatory technical requirements are: provide application interface compliant with software application standards required by Section 508 of Rehabilitation Act, as detailed in 36 CFR 1194, Subpart B. QA reviews contractor test plans for completeness and traceability to requirements. During System and User Acceptance Testing, 508 compliance is tested & assured.**
4. Is there an acquisition plan which has been approved in accordance with agency requirements? **yes**
 - a. If "yes," what is the date? **Aug 31, 2007**
 - b. If "no," will an acquisition plan be developed? **[Not answered]**
 1. If "no," briefly explain why: **[Not answered]**

Section D: Performance Information

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2006	Agency Goal 2 – exceptional	Mission and Business Results	Help Desk Services	% of urgent incidents closed within	61.5%	63.5%	67.3%

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources			two hours			
2006	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	81%	82%	82%
2006	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	27 complaints	24 complaints	27 complaints
2006	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% of network and system downtime.	.05%	.05%	.05%
2007	Agency Goal 2 – exceptional service to	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	67.3%	69.5%	Data to be compiled at end of FY2007

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources						reporting period
2007	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	82%	83%	Data to be compiled at end of FY2007 reporting period
2007	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	27 complaints	24 complaints	Data to be compiled at end of FY2007 reporting period
2007	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	99.99%	99.99%	Data to be compiled at end of FY2007 reporting period
2007	Agency Goal 2 – exceptional service to customers	Technology	Availability	% scheduled uptime for production Unix servers	99.99%	99.99%	Data to be compiled at end of FY2007 reporting

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources						period
2008	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2007	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2008 reporting period
2008	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2007	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled at end of FY2008 reporting period
2008	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2007	10% reduction in average monthly number of customers who register complaints, adjusted for staff growth or reduction.	Data to be compiled at end of FY2008 reporting period
2008	Agency Goal 2 – exceptional service to customers and	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2007	Maintain 99.99% scheduled uptime for production storage	Data to be compiled at end of FY2008 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources					area network (SAN)	
2008	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2007	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2008 reporting period
2009	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2008	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2009 reporting period
2009	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2008	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled at end of FY2009 reporting period
2009	Agency Goal 2 – exceptional service to customers and stakeholders	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2008	10% reduction in average monthly number of customers who	Data to be compiled at end of FY2009 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	Agency Goal 3 – effective & efficient stewardship of PBGC’s resources					register complaints, adjusted for staff growth or reduction.	
2009	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2008	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled at end of FY2009 reporting period
2009	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2008	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2009 reporting period
2010	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2009	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2010 reporting period
2010	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2009	1% increase in percentage of customers who rate Help Desk Services	Data to be compiled at end of FY2010 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	3 – effective & efficient stewardship of PBGC’s resources					above average or excellent	
2010	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2009	10% reduction in average monthly number of customers who register complaints, adjusted for staff growth or reduction.	Data to be compiled at end of FY2010 reporting period
2010	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2009	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled at end of FY2010 reporting period
2010	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC’s resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2009	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2010 reporting period
2011	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2010	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2011 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	& efficient stewardship of PBGC's resources						
2011	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2010	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled at end of FY2011 reporting period
2011	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2010	10% reduction in average monthly number of customers who register complaints, adjusted for staff growth or reduction.	Data to be compiled at end of FY2011 reporting period
2011	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2010	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled at end of FY2011 reporting period
2011	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2010	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2011 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	stewardship of PBGC's resources						
2012	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2011	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2012 reporting period
2012	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2011	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled at end of FY2012 reporting period
2012	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2011	10% reduction in average monthly number of customers who register complaints, adjusted for staff growth or reduction.	Data to be compiled at end of FY2012 reporting period
2012	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2011	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled at end of FY2012 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	of PBGC's resources						
2012	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2011	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2012 reporting period
2013	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2012	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled at end of FY2013 reporting period
2013	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2012	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled at end of FY2013 reporting period
2013	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	The baseline will be determined at the end of FY2012	10% reduction in average monthly number of customers who register complaints, adjusted for staff growth or	Data to be compiled at end of FY2013 reporting period

Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	resources					reduction.	
2013	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2012	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled at end of FY2013 reporting period
2013	Agency Goal 2 – exceptional service to customers and stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2012	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled at end of FY2013 reporting period

Section E: Security and Privacy

1. Have the IT security costs for the system(s) been identified and integrated into the overall costs of the investment: **yes**
 - a. If "yes," provide the "Percentage IT Security" for the budget year: **3**
2. Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment. **yes**

3. Systems in Planning and Undergoing Enhancement(s), Development, and/or Modernization - Security Table(s):			
Name of System	Agency/ or Contractor Operated System?	Planned Operational Date	Date of Planned C&A update (for existing mixed life cycle systems) or Planned Completion Date (for new systems)
Client Interface GSS (CIGSS) (IPv6)	Government Only	Jun 30, 2008	Jun 29, 2008
Enterprise Database and Server GSS (EDSGSS) (Oracle)	Government Only	Oct 5, 2007	Mar 30, 2008

3. Systems in Planning and Undergoing Enhancement(s), Development, and/or Modernization - Security Table(s):			
Name of System	Agency/ or Contractor Operated System?	Planned Operational Date	Date of Planned C&A update (for existing mixed life cycle systems) or Planned Completion Date (for new systems)
10g)			

4. Operational Systems - Security Table:							
Name of System	Agency/ or Contractor Operated System?	NIST FIPS 199 Risk Impact level	Has C&A been Completed, using NIST 800-37?	Date Completed: C&A	What standards were used for the Security Controls tests?	Date Completed: Security Control Testing	Date the contingency plan tested
Enterprise Database and Server GSS (EDSGSS)	Government Only	Moderate	no	[Not answered]	FIPS 200 / NIST 800-53	Jul 5, 2007	Aug 11, 2007
Client Interface GSS (CIGSS)	Government Only	Moderate	no	[Not answered]	FIPS 200 / NIST 800-53	Jul 5, 2007	Aug 11, 2007

5. Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG? **yes**
 - a. If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process? **yes**
6. Indicate whether an increase in IT security funding is requested to remediate IT security weaknesses? **yes**
 - a. If "yes," specify the amount, provide a general description of the weakness, and explain how the funding request will remediate the weakness. **No increase in funding is required but certain changes require a detailed explanation. Aggressive steps are under way to improve information security management. PBGC developed FISMA compliant security policies & procedures by leveraging the Department of Labor’s (DOL) Computer Security Policies & Procedures modified slightly to meet PBGC’s operational environment & SDLC. The policies & procedures became effective May 31, 2007. On June 30, 2007, PBGC completed an inventory of systems for FISMA reported using a structured methodology in further compliance of NIST FIPS 199. As a result, PBGC is required to conduct the certification & accreditation (C&A) of it newly defined Client Server General Support System (CIGSS) and Enterprise Database Server General Support System (EDSGSS) and major applications in accordance with OMB, NIST, & FISMA guidelines. PBGC initiated the C&A of its newly defined inventory of systems using the guidelines set forth by NIST SP 800-37. The C&A for the Consolidated Financial System (CFS) was completed June 29, 2007. Although PBGC has not a conducted a full C&A of the underlying**

CIGSS & EDSGSS for CFS, the CFS C&A process did review the components of these underlying GSSs applicable to the security of that application. The full C&As for CIGSS & EDSGSS are scheduled to be completed March 2008. Current funding is sufficient to correct the weaknesses reported in the POA&M submitted with the June 2007 FISMA report, conduct the scheduled C&A, perform monthly scanning of the major applications and GSSs, & to enroll with EPA ISS LoB for FISMA reporting. Sufficient funding is also available for PBGC incident response program which includes the Computer Emergency Response Team (CERT) and a multi-layered, multi-vendor suite of hardware & software, procedures to report all security incidents to US-CERT consistent with the US-Cert Web site reporting requirements, bulk encryption service on all WAN links, encryption for broadband remote access connections, encryption capabilities to protect on PII data on laptops and removable media, determining the suitability of contractors’ employees. Funding is currently sufficient for PBGC’s Senior Agency Security Officer, Information System Security Officer & a staff of six, and independent contractor support to conduct independent scanning of the major applications & GSSs, C&As as required, security training, annual risk assessments, & inspection of all new or renovated contractor hosting sites

7. How are contractor security procedures monitored, verified, and validated by the agency for the contractor systems above? **PBGC has implemented security requirements and procedures relating to contractor staff. PBGC contracts include language to ensure the suitability of contractors’ employees, and inspection of all new or renovated contractor hosting sites. All contractor access to any PBGC system must be approved by the system owner, the COTR and the Federal manager responsible for the business area in which the system resides. Elevated access privileges must also be reviewed and approved the Deputy Chief Information Officer, and the authorization forms are reviewed by the ISSO for completeness. Additionally, PBGC submits all contractor personnel - based on their roles and level of system access - for appropriate background checks and investigations. Contractor personnel are included in annual security training and their general use of the systems is monitored in the same fashion as Federal access with controls in areas such as intrusion detection and access. PBGC Federal staff monitor the activities of all contractor accounts with elevated privileges.**

8. Planning & Operational Systems - Privacy Table:

Name of System	Is this a new system?	Is there a Privacy Impact Assessment (PIA) that covers this system?	Internet Link or Explanation	Is a System of Records Notice (SORN) required for this system?	Internet Link or Explanation
Enterprise and Database Server GSS	no	yes	http://www.pbgc.gov/about/PIA.html	no	This system is not a Privacy Act system of records

8. Planning & Operational Systems - Privacy Table:					
Name of System	Is this a new system?	Is there a Privacy Impact Assessment (PIA) that covers this system?	Internet Link or Explanation	Is a System of Records Notice (SORN) required for this system?	Internet Link or Explanation
(EDGSS)					
Client Interface GSS (CIGSS)	no	yes	http://www.pbgc.gov/about/PIA.html	no	The system is not a Privacy Act system of records.

Section F: Enterprise Architecture (EA)

1. Is this investment included in your agency's target enterprise architecture? **yes**
 - a. If "no," please explain why? [Not answered]
2. Is this investment included in the agency's EA Transition Strategy? **yes**
 - a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. **IT Infrastructure**
 - b. If "no," please explain why? [Not answered]
3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture? **yes**
 - a. If "yes," provide the name of the segment architecture as provided in the agency's most recent annual EA Assessment. **Information Technology Management**

4. Service Component Reference Model (SRM) Table :							
Agency Component Name	Agency Component Description	FEA SRM Service Type	FEA SRM Component	Service Component Reused		Internal or External Reuse?	BY Funding Percentage
				Component Name	UPI		
Computers/Automation Management	Component supports the installation, operation and maintenance of physical devices including desktops, servers and network infrastructure used to support business applications and activities	Asset / Materials Management	Computers / Automation Management	[Not answered]	[Not answered]	Internal	12

4. Service Component Reference Model (SRM) Table :							
Agency Component Name	Agency Component Description	FEA SRM Service Type	FEA SRM Component	Service Component Reused		Internal or External Reuse?	BY Funding Percentage
				Component Name	UPI		
Change and Configuration Management	Component supports the operation of the agency's change and configuration management process	Management of Processes	Configuration Management	[Not answered]	[Not answered]	Internal	3
Service Desk Management	Component supports the operation of the agency's service desk, which coordinates, manages and provide IT support to end users, including initial account provisioning	Customer Relationship Management	Customer / Account Management	[Not answered]	[Not answered]	Internal	4
Operating Systems Management	Component supports the operating systems used on the agency's various physical platforms	Organizational Management	Network Management	[Not answered]	[Not answered]	Internal	11
Storage Area Network (SAN)	Component provides the data storage infrastructure for agency's file and print, and application services.	Document Management	Library / Storage	[Not answered]	[Not answered]	Internal	3
Email	Component supports the provision of internal and external electronic mail services	Collaboration	Email	[Not answered]	[Not answered]	Internal	1

5. Technical Reference Model (TRM) Table:

FEA SRM Component	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Local Area Network (LAN)	Windows 2003
Computers / Automation Management	Component Framework	Security	Supporting Security Services	Active Directory
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Network Devices / Standards	Cisco
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Wide Area Network (WAN)	Sprint Frame Relay Network
Configuration Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	PVCS, Peregrine Service Center 6.1
Customer / Account Management	Component Framework	Business Logic	Platform Dependent	Peregrine Service Center 6.1
Network Management	Service Access and Delivery	Service Transport	Supporting Network Services	SNMP
Network Management	Component Framework	Presentation / Interface	Content Rendering	HP Openview
Library / Storage	Service Platform and Infrastructure	Database / Storage	Storage	Hitachi 9980 Storage Area Network (SAN)
Email	Service Access and Delivery	Access Channels	Collaboration / Communications	Microsoft Outlook and Exchange 2003

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)? **yes**
- a. If "yes," please describe. **The application will leverage existing component across the Government particularly in the area of security. PBGC is currently negotiating a Memorandum of Understanding with the EPA in order to use their ASSERT FISMA reporting application. The projected completion date for full implementation of the ASSERT system is 12/31/2007. PBGC has also begun discussion with the IOI LOB to determine the most effective way to participate in that LOB as well.**

Part III: For "Operation and Maintenance" investments ONLY (Steady State)

Section A: Risk Management

1. Does the investment have a Risk Management Plan? **yes**
- a. If "yes," what is the date of the plan? **Aug 31, 2007**
- b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? **yes**
- c. If "yes," describe any significant changes: **RMP was re-baselined due to ITRA & change to Steady State. RMP was updated during OA & will be again during TAA. The ITBT will implement IT RM policies,**

procedures, roles & responsibilities, & a risk coordinator to identify, manage, & escalate risks proactively per PMBOK & OMB A-11. Risks will be continuously tracked. Those with greatest immediate impact will be reviewed by Operations team on a monthly basis during FY2008 & then on a quarterly basis as part of the milestones review process.

2. If there currently is no plan, will a plan be developed? [Not answered]
 - a. If "yes," what is the planned completion date? [Not answered]
 - b. If "no," what is the strategy for managing the risks? [Not answered]

Section B: Cost and Schedule Performance

1. Was operational analysis conducted? **yes**
 - a. If "yes," provide the date the analysis was completed. **Aug 31, 2007**
 - b. If "yes," what were the results? **This investment continues to provide reliable results for the public by supporting the PBGC mission and the Agency Strategic Goals of providing exceptional service to customers and stakeholders, and supporting effective and efficient stewardship of PBGC's resources. Overall, support to the area of Strategic & Business Results was effective. PBGC recognizes, however, that opportunities for improvement exist. In the Customer Results area, the investment overall met established performance goals but did experience occasional unplanned outages to certain components & less than optimum performance in a major application used by a large portion of the customer base. In the area of Financial Performance, the investment performed within acceptable cost & schedule variances but this was achieved through intense manual oversight rather than as a result of a clear, established management program. In the area of Innovation, efforts to reduce the number of servers through virtualization & to improve the investment's security posture were begun but have not yet come to complete fruition. To improve these areas, PBGC is in the process of implementing a number of initiatives detailed elsewhere in this business case & in the Information Technology Business Transformation (ITB) Exhibit 300 including: the ITBT itself which will have an impact on all four areas; the Technical Architecture Analysis (TAA) which will have an impact on all four areas but most especially Financial Performance & Innovation; a revitalized Capital Planning and Investment Control (CPIC) process which will have an impact on Financial Performance; enrolling the EPA ISS LoB & using the EPA ASSERT application for FISMA report which will have an impact on Innovation; the adoption of an ANSI-748 compliant project management application which will have an impact on all four areas; the adoption of the Information Technology Infrastructure Library (ITIL) methodology for system operations which will have an impact primarily on Customer Results; and the realignment of the four major support contracts into one vehicle that has elements of performance-based contracting & which will move to be fully performance-based contract after sufficient data has been gathered. The operational analysis shows a reliable investment that is providing good value but one which can be substantially improved. PBGC is devoting time, money & effort across**

the board to produce measurable gains in all aspects of the investment.

- c. If "no," please explain why it was not conducted and if there are any plans to conduct operational analysis in the future: [Not answered]
- 2.
- a. What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? **Contractor and Government**

2. b Comparison of Plan vs. Actual Performance Table:						
Description of Milestone	Planned		Actual		Variance	
	Completion Date	Total Cost (\$M)	Completion Date	Total Cost (\$M)	Schedule:Cost (# days/\$M)	
1. FY2005 Planning and Acquisition	Sep 30, 2005	10.2	Sep 30, 2005	10.1	0	-0.1
2. FY2005 Contractor Systems Operation	Sep 30, 2005	32.5	Sep 30, 2005	32.5	0	0
3. FY2005 Federal Systems Operation Supervision	Sep 30, 2005	4.6	Sep 30, 2005	4.6	0	0
4. FY2006 Planning and Acquisition	Sep 30, 2006	4.95	Sep 30, 2006	6.56	0	1.61
5. FY2006 Contractor Systems Operation	Sep 30, 2006	41.02	Sep 30, 2006	42.5	0	1.48
6. FY2006 Federal Systems Operation Supervision	Sep 30, 2006	4.6	Sep 30, 2006	4.6	0	0
7. FY2007 Planning and Acquisition	Sep 30, 2007	6.78	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
7a. FY2007 contractor support to Planning and Acquisition	Sep 30, 2007	1.05	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
7b. FY2007 Planning and Acquisition purchases	Sep 30, 2007	5.73	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8. FY2007 Contractor Systems Operation	Sep 30, 2007	43.24	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8a. Operational Security Activities	Sep 30, 2007	1.41	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8b. Corporate Database Operations	Sep 30, 2007	4.2	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8c. Unix/Linux Operations	Sep 30, 2007	1.4	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8d. Storage Area Network Operations	Sep 30, 2007	0.46	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8e. Corporate Database Backup/Restore Activities	Sep 30, 2007	0.98	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8f. MS-Exchange 2003 Operations	Sep 30, 2007	0.48	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8g. Desktop Support Operations	Sep 30, 2007	0.56	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8h. Service Desk Operations	Sep 30, 2007	1.9	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8i. Configuration, Change and	Sep 30, 2007	1.1	Sep 30, 2007	[Not	[Not	[Not

2. b Comparison of Plan vs. Actual Performance Table:						
Description of Milestone	Planned		Actual		Variance	
	Completion Date	Total Cost (\$M)	Completion Date	Total Cost (\$M)	Schedule:Cost (# days/\$M)	
Asset Management Support				answered]	answered]	answered]
8j. COTS Software Support	Sep 30, 2007	1.1	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8k. Portal and Website Support	Sep 30, 2007	0.98	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8l. Network Administration	Sep 30, 2007	3.2	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8m. Communications Operations	Sep 30, 2007	0.62	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8n. Cisco Maintenance	Sep 30, 2007	0.4	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8o. Broadband Services	Sep 30, 2007	0.76	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8p. WAN Voice and Data Services	Sep 30, 2007	1.2	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8q. Nextel/Blackberry Services	Sep 30, 2007	0.4	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8r. Local Telecommunications and Device Maintenance Services	Sep 30, 2007	0.55	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8s. Network Operations Center Activities	Sep 30, 2007	1.3	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8t. Microsoft Licensing	Sep 30, 2007	1.2	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8u. Filenet Licensing	Sep 30, 2007	0.62	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8v. Oracle Support	Sep 30, 2007	0.6	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8w. HP Server Maintenance	Sep 30, 2007	0.35	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8x. Symantec Security Monitoring Support	Sep 30, 2007	0.32	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8y. Oracle Licensing	Sep 30, 2007	0.49	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8z. Primavera Support	Sep 30, 2007	0.24	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8aa. Cisco Routers and Switch Maintenance	Sep 30, 2007	0.21	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
8ab. Sun Server Maintenance	Sep 30, 2007	0.21	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
9. FY2007 Federal Systems Operation Supervision	Sep 30, 2007	4.97	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
10. Implementation of ANSI-748 compliant EVM system	Sep 30, 2007	1.18	Sep 30, 2007	[Not answered]	[Not answered]	[Not answered]
11. Operational analysis. (No additional cost reported due to use of existing FTE resources.)	Aug 31, 2007	0	Aug 31, 2007	[Not answered]	[Not answered]	[Not answered]
12. Update risk management plan. (No additional costs reported due to use of existing FTE resources.)	Aug 31, 2007	0	Aug 31, 2007	[Not answered]	[Not answered]	[Not answered]
13. Update acquisition plan. (No additional cost reported due to the	Aug 31, 2007	0	Aug 31, 2007	[Not answered]	[Not answered]	[Not answered]

2. b Comparison of Plan vs. Actual Performance Table:						
Description of Milestone	Planned		Actual		Variance	
	Completion Date	Total Cost (\$M)	Completion Date	Total Cost (\$M)	Schedule:Cost (# days/\$M)	
use of existing FTE resources.)						
14. Implementation of EPA ASSERT FISMA application	Dec 31, 2007	0.05	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15. FY2008 Contractor Systems Operation	Sep 30, 2008	41.75	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15a. Operational Security Activities	Sep 30, 2008	1.41	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15b. Corporate Database Operations	Sep 30, 2008	4.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15c. Unix/Linux Operations	Sep 30, 2008	1.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15d. Storage Area Network Operations	Sep 30, 2008	0.46	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15e. Corporate Database Backup/Restore Activities	Sep 30, 2008	0.98	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15f. MS-Exchange 2003 Operations	Sep 30, 2008	0.48	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15g. Desktop Support Operations	Sep 30, 2008	0.56	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15h. Service Desk Operations	Sep 30, 2008	1.9	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15i. Configuration, Change and Asset Management Support	Sep 30, 2008	1.1	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15j. COTS Software Support	Sep 30, 2008	1.1	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15k. Portal and Website Support	Sep 30, 2008	0.98	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15l. Network Administration	Sep 30, 2008	3.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15m. Communications Operations	Sep 30, 2008	0.62	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15n. Cisco Maintenance	Sep 30, 2008	0.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15o. Broadband Services	Sep 30, 2008	0.76	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15p. WAN Voice and Data Services	Sep 30, 2008	1.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15q. Nextel/Blackberry Services	Sep 30, 2008	0.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15r. Local Telecommunications and Device Maintenance Services	Sep 30, 2008	0.55	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15s. Network Operations Center Activities	Sep 30, 2008	1.3	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15t. Microsoft Licensing	Sep 30, 2008	1.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15u. Filenet Licensing	Sep 30, 2008	0.62	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15v. Oracle Support	Sep 30, 2008	0.6	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15w. HP Server Maintenance	Sep 30, 2008	0.35	[Not answered]	[Not answered]	[Not answered]	[Not answered]

2. b Comparison of Plan vs. Actual Performance Table:						
Description of Milestone	Planned		Actual		Variance	
	Completion Date	Total Cost (\$M)	Completion Date	Total Cost (\$M)	Schedule:Cost (# days/\$M)	
15x. Symantec Security Monitoring Support	Sep 30, 2008	0.32	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15y. Oracle Licensing	Sep 30, 2008	0.49	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15z. Primavera Support	Sep 30, 2008	0.24	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15aa. Cisco Routers and Switch Maintenance	Sep 30, 2008	0.21	[Not answered]	[Not answered]	[Not answered]	[Not answered]
15ab. Sun Server Maintenance	Sep 30, 2008	0.21	[Not answered]	[Not answered]	[Not answered]	[Not answered]
16. FY2008 Federal Systems Operation Supervision	Sep 30, 2008	5.15	[Not answered]	[Not answered]	[Not answered]	[Not answered]
17. Performance of Technical Architecture Analysis	Dec 13, 2007	0.89	[Not answered]	[Not answered]	[Not answered]	[Not answered]
18. Enterprise Database and Server GSS C&A	Mar 31, 2008	0.15	[Not answered]	[Not answered]	[Not answered]	[Not answered]
19. Client Interface GSS C&A	Mar 31, 2008	0.15	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20. FY2009 Contractor Systems Operation	Sep 30, 2009	43	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20a. Operational Security Activities	Sep 30, 2009	1.41	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20b. Corporate Database Operations	Sep 30, 2009	4.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20c. Unix/Linux Operations	Sep 30, 2009	1.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20d. Storage Area Network Operations	Sep 30, 2009	0.46	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20e. Corporate Database Backup/Restore Activities	Sep 30, 2009	0.98	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20f. MS-Exchange 2003 Operations	Sep 30, 2009	0.48	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20g. Desktop Support Operations	Sep 30, 2009	0.56	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20h. Service Desk Operations	Sep 30, 2009	1.9	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20i. Configuration, Change and Asset Management Support	Sep 30, 2009	1.1	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20j. COTS Software Support	Sep 30, 2009	1.1	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20k. Portal and Website Support	Sep 30, 2009	0.98	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20l. Network Administration	Sep 30, 2009	3.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20m. Communications Operations	Sep 30, 2009	0.62	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20n. Cisco Maintenance	Sep 30, 2009	0.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20o. Broadband Services	Sep 30, 2009	0.76	[Not answered]	[Not answered]	[Not answered]	[Not answered]

2. b Comparison of Plan vs. Actual Performance Table:						
Description of Milestone	Planned		Actual		Variance	
	Completion Date	Total Cost (\$M)	Completion Date	Total Cost (\$M)	Schedule:Cost (# days/\$M)	
20p. WAN Voice and Data Services	Sep 30, 2009	1.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20q. Nextel/Blackberry Services	Sep 30, 2009	0.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20r. Local Telecommunications and Device Maintenance Services	Sep 30, 2009	0.55	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20s. Network Operations Center Activities	Sep 30, 2009	1.3	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20t. Microsoft Licensing	Sep 30, 2009	1.2	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20u. Filenet Licensing	Sep 30, 2009	0.62	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20v. Oracle Support	Sep 30, 2009	0.6	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20w. HP Server Maintenance	Sep 30, 2009	0.35	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20x. Symantec Security Monitoring Support	Sep 30, 2009	0.32	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20y. Oracle Licensing	Sep 30, 2009	0.49	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20z. Primavera Support	Sep 30, 2009	0.24	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20aa. Cisco Routers and Switch Maintenance	Sep 30, 2009	0.21	[Not answered]	[Not answered]	[Not answered]	[Not answered]
20ab. Sun Server Maintenance	Sep 30, 2009	0.21	[Not answered]	[Not answered]	[Not answered]	[Not answered]
21. FY2009 Federal System Operation Supervision	Sep 30, 2009	5.32	[Not answered]	[Not answered]	[Not answered]	[Not answered]
22. FY2010 Contractor Systems Operation	Sep 30, 2010	44.29	[Not answered]	[Not answered]	[Not answered]	[Not answered]
23. FY2010 Federal Systems Operation Supervision	Sep 30, 2010	5.49	[Not answered]	[Not answered]	[Not answered]	[Not answered]
24. FY2011 Contractor Systems Operation	Sep 30, 2011	45.62	[Not answered]	[Not answered]	[Not answered]	[Not answered]
25. FY2011 Federal Systems Operation Supervision	Sep 30, 2011	5.67	[Not answered]	[Not answered]	[Not answered]	[Not answered]
26. FY2012 Contractor Systems Operation	Sep 30, 2012	46.99	[Not answered]	[Not answered]	[Not answered]	[Not answered]
27. FY2012 Federal Systems Operation Supervision	Sep 30, 2012	5.84	[Not answered]	[Not answered]	[Not answered]	[Not answered]
28. FY2013 Contractor Systems Operation	Sep 30, 2013	48.4	[Not answered]	[Not answered]	[Not answered]	[Not answered]
29. FY2013 Federal Systems Operation Supervision	Sep 30, 2013	6.02	[Not answered]	[Not answered]	[Not answered]	[Not answered]