INTERNET FILING INSTRUCTIONS

FOR

HAWAII UNEMPLOYMENT INSURANCE EXPRESS

STATE OF HAWAII DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS UNEMPLOYMENT INSURANCE DIVISION

December 1, 2006

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I. INTRODUCTION

The Hawaii Unemployment Insurance (HUI) Express is a secure and easy way for businesses to file their Unemployment Insurance (UI) reports and pay contributions through the states official website at https://hui.ehawaii.gov. Employers or Authorized Transmitters (accountants, service providers, etc.) must apply to obtain a username and password to file Quarterly Wage and Contribution and Employment and Training Assessment Reports and pay contributions online.

Through the Internet, employers or authorized transmitters may send the wage file with the employee detail data, send the contribution report and pay contributions online. Payments can only be made with a contribution report. Users can download the QWRS software program from the HUI Express to create the reports to send online. The program allows a single employer and accountants or service providers with multiple employer accounts to file online. Some users may want to create the record layout for the wage report and the contribution report. Both layouts require the submittal of an application and a test file to UI. Once the application is approved, the wage and contribution report can be sent online. **The contribution record layout is only accepted online via HUI Express.**

Single filers need a Department of Labor (DOL) number, Federal Employer Identification Number (FEIN) and an email address. Multiple filers who are not employers in Hawaii need an email address.

This publication will provide you with step-by-step instructions to register for online filing and demonstrate how to file your Quarterly Wage and Contribution and Employment and Training Assessment Reports and pay contributions online. Once your online application is approved, you can use the HUI Express website to file wage and contribution reports, pay contributions online, file amended reports, view a history of reports filed and update account information.

II. APPLY FOR ONLINE FILING

A. Log on to website

The first step is to access https://hui.eHawaii.gov website to "Create a eHawaii.gov portal account" to obtain a Username and Password. Second, complete the HUI application to "Link your account" to HUI Express. You will receive an email notifying you that the application was submitted. Your application will be reviewed and another email will be sent to notify you of the status of the application. Once your application is approved, you may file reports and make payments online.

There are several ways to access the website to register for online filing. Log on to https://hui.eHawaii.gov. The "Welcome to the Hawaii Unemployment Insurance (HUI) Express" page will be displayed. Employers can also log onto the www.hawaii.gov/labor/ui and click on the link to access the HUI Express. The user will be directed to the "Welcome to the Hawaii Unemployment Insurance (HUI) Express" page.

1. Welcome to the Hawaii Unemployment Insurance (HUI) Express Page
Once you have accessed the HUI Express website, click on Create a eHawaii.gov portal
account to create a Username and Password. If you already have an account, click on Login
to access your online account.



2. Are you a Subscriber to eHawaii.gov? Page

At the "Are you a Subscriber to eHawaii.gov?" page, check "No, I just want to get setup to use this service." Click on the **Continue** button and the "Create a New Account" page will open.

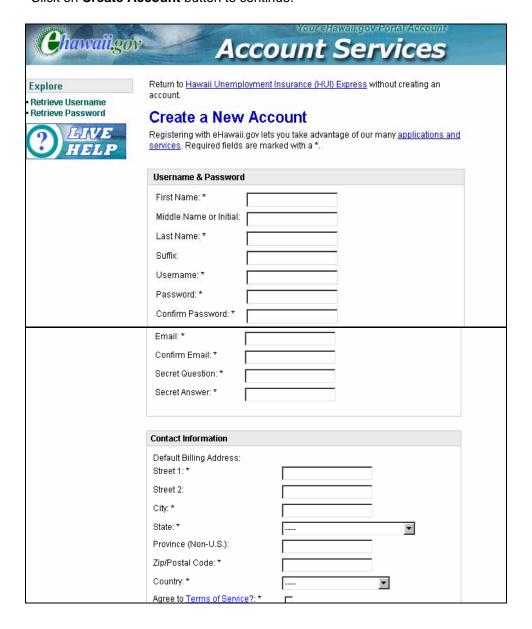


3. Create a New Account Page

At the "Create a New Account" page, complete the application to create a Username and Password. Enter the name of the person who will submit the reports and make payment online. Later you will be asked for the employer's company name or authorized transmitter's company name, the 10-digit Department of Labor (DOL) number and Federal Employer Identification Number (FEIN).

Caution: The Username and Password are case sensitive. Be sure to make a note of your Username, Password and Secret Answer for future use. Fields with an asterisk (*) are required fields.

Click on Create Account button to continue.



Home	Phone Number:		OOO-
Work P	hone Number:	××××××××××××××××××××××××××××××××××××××	(xxx-
	ne about important dates ing to services I use.:	E	
	ne about new eHawaii.gov s as they become le.:	V	
Creat	re Account		
Return to <u>Hawaii Unemployment Insurance (HUI) Express</u> without creating an account.			ng an

4. Create an eHawaii.gov portal account - Confirmation Page

At the "Create an eHawaii.gov portal account - Confirmation" page, click on login to continue.



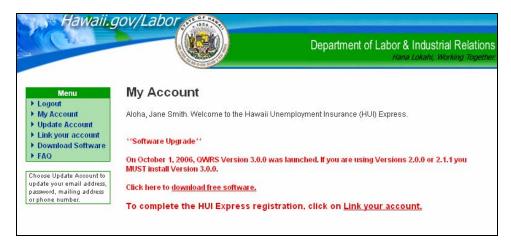
5. Login Page

You will be taken to the **Login** page, enter your eHawaii.gov account Username and Password. Click on the **Login** button to continue.



6. My Account Page

At the My Account page, click on Link your account to complete the HUI Express registration.



7. Create a Hawaii Unemployment Insurance Express Account Page (Accept)

At the "Create a Hawaii Unemployment Insurance Express Account" page, complete the application.

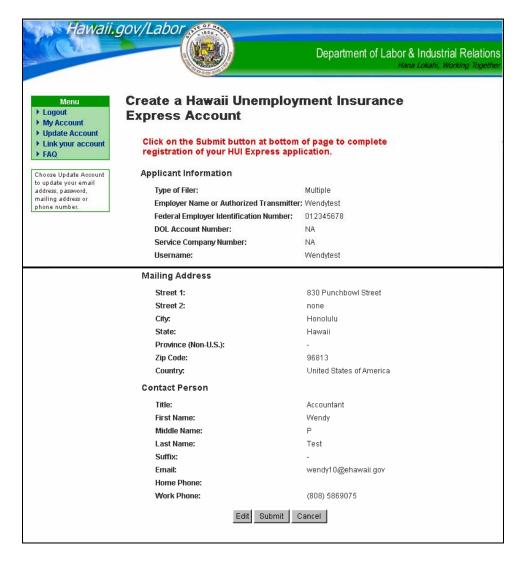
- a) Type of Filer: Enter Single or Multiple. Select Single filer to report for one employer. Select Multiple for multiple employer account reporting such as accountants, service providers and parent companies.
- **b)** Employer Name or Authorized Transmitter: Enter the employer's name. If the applicant is a Multiple Filer, enter the Authorized Transmitter's Name.
- c) Federal Employer Identification Number (FEIN): Enter the 9-digit FEIN. Multiple filers without employees in Hawaii enter NA.
- **d) DOL Account Number:** Enter the 10-digit DOL number. Multiple filers with no employees in Hawaii enter "NA".
- e) Service Company Number: (For Multiple Filers only) Enter your Service Company number if you have been assigned one. If not assigned a Service Company number, enter "NA" and one will be assigned when the application is reviewed and approved.
- f) Title: Enter the Title of the contact person. (i.e.: Owner, President, Partner, etc.)

Click the **Accept** button to continue. Click **Reset Form** to delete all information. Click the **Back** button to return to the My Account page.

Hawaii.g	gov/Labor	Department of Labor & Industrial Relation	
Menu Logout My Account Update Account	Create a Hawaii Unen Express Account	nployment Insurance	
 ▶ Link your account ▶ FAQ 	Applicant Information		
Choose Update Account to update your email address, password, mailing address or phone number.	odate your email Single filers report for only one business. Multiple Filers are transmitters of multiple employer reports such as service bureaus, accounting ing address or practitioners, parent companies, etc. If the applicant is a single filer, enter		
	Type of Filer:	🔻	
	Employer Name or Authorized T	ransmitter:	
	Federal Employer Identification I		
	DOL Account Number: Enter 10 digit DOL number. If you are N without employees in Hawaii, enter NA	Multiple Filer	
	Contact Person		
	Title:		
	First Name:	Wendy	
	Middle Name or Initial:	Р	
	Last Name:	Test	
	Suffix:	suffix	
	Email:	wendy10@ehawaii.gov	
	Home Phone:		
	Work Phone:	(808) 5869075	
	Accept F	Reset Form Back	

8. Create a Hawaii Unemployment Insurance Express Account Page (Submit)

Make sure the information on the application is accurate and then click on the **Submit** button at the bottom of the page to submit the application for HUI Express online filing. Click on the **Edit** button to return to the application to make changes. Click on the **Cancel** button to cancel the application and return to a blank application.



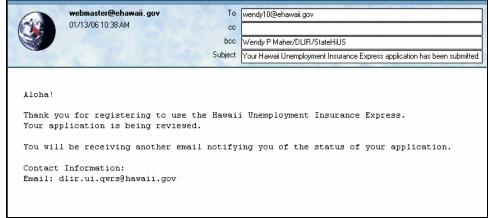
9. Your application has been submitted Page

A copy of the submitted application may be viewed or you may print a PDF version. You will receive an email that your application has been submitted.

Once your application has been reviewed, you will receive another email notifying you of the status of your application.

- **a) Approved Applications:** If your application is "Approved", your email will include a link to return to HUI Express Welcome page and you can login to send reports and pay contributions online.
- **b) Pending Applications:** If your application is marked as "Pending", the email will include the reasons for the pending status and a link to return to the Login page and then to the HUI Express application to make changes.
- **c) Disapproved Applications:** The email for Disapproved applications will include the reasons for disapproval.





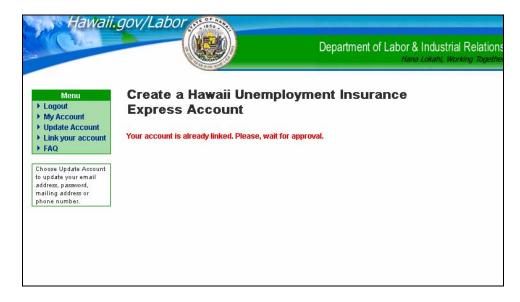
	info-dev@ehawaii.gov	То	wendy7@ehawaii.gov				
	09/25/2006 02:43 PM	cc					
1		bcc					
		Subject	Your Hawaii Unemployment Insurance Express application has				
		P. Calle	been reviewed.				
Aloha!	Aloha!						
Vour er	Your application for "Alice N. Wonderland" was reviewed and approved.						
Tour ap	rout appricacion for Africe W. wonderfand was reviewed and approved.						
-	Now you are able to submit Hawaii Unemployment Insurance Quarterly Wage,						
	Contribution and Employment and Training Assessment Reports (UC-B6) and pay contributions online!						
See you	See you on https://hui.ehawaii.gov/hui						
	Contact Information:						
rmall:	Email: dlir.ui.qwrs@hawaii.gov						





10. Create a Hawaii Unemployment Insurance Express Account Page

If your account is already linked but awaiting approval, you will receive a message to wait for approval. HUI will send an email notifying you of the status of your application.



11. My Account Page (waiting for approval of account)

This is the "My Account" page when your application has been submitted and you are waiting for approval.



12. Approved Accounts - Welcome to the Hawaii Unemployment Insurance (HUI) Express

Once the account has been approved, use the link in your email or log onto https://hui.eHawaii.gov to access the Welcome page. You will see the "Welcome to the Hawaii Unemployment Insurance (HUI) Express" page. Click on **Login** to continue.



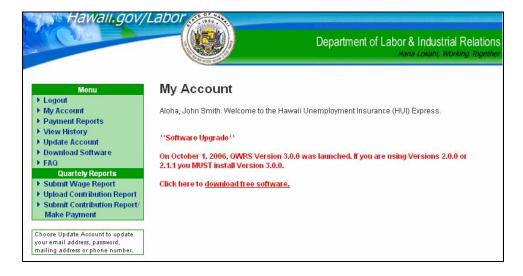
13. Login Page

Enter your Username and Password and click on Login to continue.



14. My Account Page (after approval)

After you login, the "My Account" page opens. Choose an activity from the Menu box to continue. You may Submit Wage Reports, Upload and Submit Contributions Reports and pay contributions online. You may also view a history of all online activities, update your account information, download the QWRS software program and view the frequently asked questions.



B. Using the QWRS software program to register

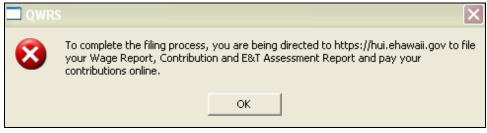
Employers can access the website by using the QWRS software program. Open the QWRS software program and chose **File** then **Setup** from the Main QWRS page. Change the **File Destination** selection to **Internet**. Prepare your quarterly report as usual. Click on **Prepare Transmit File** and enter your covered worker counts, the name, title and phone number of the individual certifying the Form UC-B6 and the date. The Form UC-B6 will print and the transmit file will be created. The QWRS program will access your Internet connection and a message box will display, "To complete the filing process, you are being directed to https://hui.ehawaii.gov to file your Wage Report, Contribution and E&T Assessment Report and pay your contributions online." Click **OK**. The "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens.

For Multiple Filers, enter quarterly wage data for all employers. When you are ready to transmit the reports, select **File** and **Merge Transmit Files**. The Transmittal Report prints and the transmit file is created. The QWRS program will access your Internet connection and a message box will display, "To complete the filing process, you are being directed to https://hui.ehawaii.gov to file your Wage Report, Contribution and E&T Assessment Report and pay your contributions online." Click **OK**. The "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens. See the QWRS User's Manual located on the QWRS software program for detailed instructions on using the program.

1. Do you have a Hawaii Unemployment Insurance (HUI) Express account? Page

After "Transmitting" from the QWRS software program, the "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens. If you already have a Hawaii Unemployment Insurance (HUI) Express account, click "Yes". The Login page opens. Enter your Username and Password. You will be taken to the "Submit Wage Reports" page to submit your quarterly wage file.

If you do not have a HUI Express account, click "No" and the "Welcome to the Hawaii Unemployment Insurance (HUI) Express" page will display. Follow the instructions in the "Getting Started" section to "Create a eHawaii.gov portal account." See Section A1 to A14 above.





III. I ALREADY HAVE AN EHAWAII.GOV ACCOUNT

If you registered for another eHawaii.gov service, such as Hawaii Business Express or Hawaii Compliance Express, log on to https://hui.eHawaii.gov. The "Welcome to the Hawaii Unemployment Insurance (HUI) Express" page will display. Click on **Login** and enter your Username and Password. The "My Account" page will display. Click on **Link your Account** and complete the HUI Express application. Follow Steps A6 thru A14.

IV. HOW TO FILE REPORTS AND MAKE PAYMENT

A. Log on to HUI Express

Log on to https://hui.eHawaii.gov to access the "Welcome to Hawaii Unemployment Insurance (HUI) Express" page. You must already have an eHawaii.gov account that has been linked to the HUI Express. If you do not have an account, see Steps A1 to A14 to create an account. Otherwise, click on Login and enter your Username and Password. The "My Account" page will be displayed. Click on Submit Wage Report in the Menu box. The "Submit Wage Report" page will open. Follow the instructions to submit your Wage Report and then follow the instructions to upload and submit your Contribution Report and pay your contributions. See Section IV. D. for detailed instructions on submitting reports and paying contributions.

B. Using the QWRS software to file reports and make payment

The HUI Express can be accessed by using the QWRS software program. Open the QWRS software program and chose **File** then **Setup** from the Main QWRS page. Change the **File Destination** selection to **Internet**. Prepare your quarterly report as usual. Click on **Prepare Transmit File** and enter your covered worker counts, the name, title and phone number of the individual certifying the Form UC-B6 and the date. The Form UC-B6 will print and the transmit file will be created. The QWRS program will access your Internet connection and a message box will display, "To complete the filing process, you are being directed to https://hui.ehawaii.gov to file your Wage Report, Contribution and E&T Assessment Report and pay your contributions online." Click **OK**. The "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens.

For Multiple Filers, enter quarterly wage data for all employers. When you are ready to transmit the reports, select **File** and **Merge Transmit Files**. The Transmittal Report prints and the transmit file is created. The QWRS program will access your Internet connection and a message box will display, "To complete the filing process, you are being directed to https://hui.ehawaii.gov to file your Wage Report, Contribution and E&T Assessment Report and pay your contributions online." Click **OK**. The "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens.

1. Do you have a Hawaii Unemployment Insurance (HUI) Express account? Page The "Do you have a Hawaii Unemployment Insurance (HUI) Express account?" page opens. If you already have a Hawaii Unemployment Insurance (HUI) Express account, click **Yes**. Then enter your Username and Password. You will be taken to the "Submit Wage Reports" page to submit your quarterly wage file. Otherwise, click **No** and follow the instructions in the "Getting Started" section to "Create a eHawaii.gov portal account." Follow Steps A1 thru A14.





C. Login Page

Enter your Username and Password to continue. If you need to register, click on **Return** to return to the "Welcome to Hawaii Unemployment Insurance (HUI) Express" page.



D. Submit Wage Report

At the Submit Wage Report page, click on the **Browse** button to locate the wage file to be submitted. The Choose file box opens. Locate the QWRS Transmit directory. The directory can be located by opening the QWRS program and clicking on **File**, then **Setup** to verify the location of the QWRS Transmit directory. Open the QWRS Transmit directory and click on the filename to be submitted. Click on the **Open** button and the directory and filename are populated in the File box. If the report is an amended report, check the **Amended Report** box. Click on **Submit Wage Report** button to send the file. **The file has been sent if you receive a successfully transmitted message.** An email will be sent to confirm receipt of the submitted wage file.

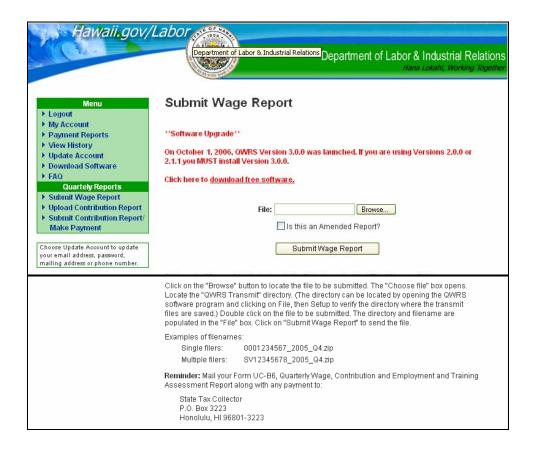
Examples of filenames in the QWRS Transmit directory:

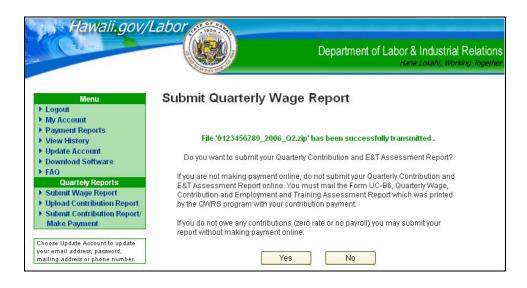
Single filer: 0001234567_2005_Q4.zip Multiple filers: SV12345678_2005_Q4.zip

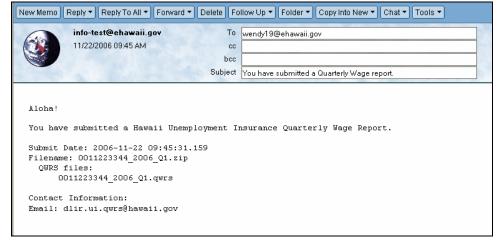
Next, you will be prompted to submit your Quarterly Contribution and E&T Assessment Report. If you are not making contribution payment online, do not submit your Quarterly Contribution and E&T Assessment Report online. You must mail the Form UC-B6, Quarterly Wage, Contribution and Employment and Training Assessment Report which was printed by the QWRS program with your contribution payment.

If you do not owe any contributions (zero rate, no payroll, meet excess wage limit, etc) you may submit your report without making payment online.

Click **Yes** to file your Contribution and E&T Assessment Report online. Click **No** and a message will display to mail your report with payment.

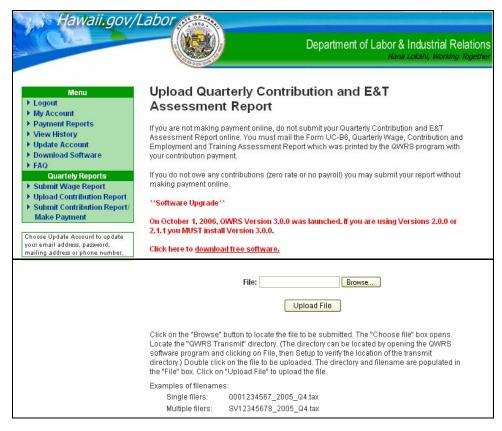






E. Upload Contribution Report (UC-B6)

The Upload Quarterly Contribution and E&T Assessment Report page opens. Click on the **Browse** button to locate the file to be uploaded. The Choose file box opens. Locate the QWRS Transmit directory. The directory can be found by opening the QWRS program and clicking on **File**, then **Setup** to verify the location of the QWRS Transmit directory. Click on the file to be uploaded. Click on **Open** and the directory and filename are populated in the File box. Click on the **Upload File** button. An email will be sent to confirm receipt of the uploaded file. Next, the Submit Contribution Report(s) (UC-B6) page opens.





F. Submit Contribution Report (UC-B6) and Make Payment

Click on **Submit Contribution Report/Make Payment** from the Menu and the Submit Contribution Report(s) (UC-B6) page opens. This page is used to preview the contribution data **and** select the report to be submitted. Your payment amount can be changed in the Remittance Amount box. A summary of the contribution report is displayed. To preview the contribution data details, click on the magnifying glass symbol and the Contribution Data page will open. Click on the **Back** button to return to the Submit Contribution Report(s) (UC-B6) page.

Click on the check box to left of you account number to submit your UC-B6 and/or payment. The remittance amount is pre-filled with the amount due. Change remittance amount by entering the amount in the Remittance Amount field. Enter 0.00 remittance for any account you are not making payment for. You are allowed to make payments using multiple eCheck or credit card accounts. Select the accounts for your initial transaction and then click on the **Submit** button. If no payment is being made, the Thank You page opens and summarizes the reports that were successfully transmitted. An email will be sent to confirm receipt of the submitted contribution file.

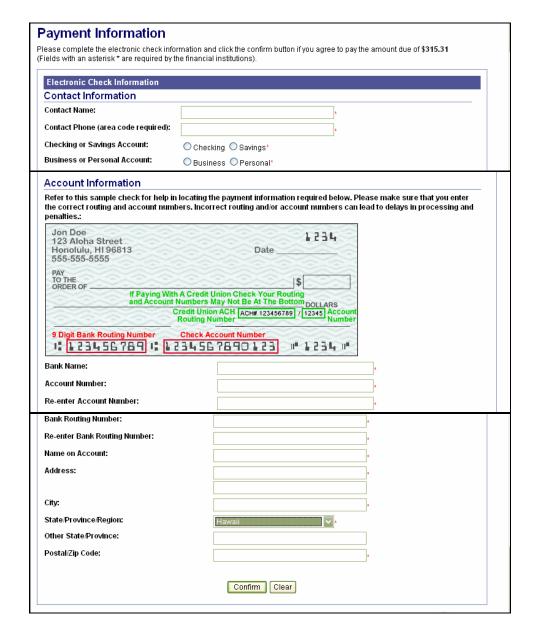
If making payment, the Submit Payment page opens with a summary of the report(s) being filed and remittance amount. To change the remittance amount or account selected, click on the **Back** button. Select payment type (eCheck or Credit Card). Click **Make Payment** button. The Payment Method box opens. Update your email address and click **Continue**. The Payment Information box opens. Enter the payment information and then click on **Confirm**. The Confirmation page opens. Use the **Back** button to make changes. Click on the **Pay Now** button to make payment. The Receipt for Online Transaction box opens. Please print a copy for your records. An email confirmation will be sent to confirm receipt of payment. Click on **Continue** and the Thank You page opens and summarizes the reports and payments that were successfully transmitted. If you have more reports to submit, click on **Submit** to submit more contribution reports.

If you decide **not** to send your Contribution Report online, use the trash can icon (\square) to delete the report or use the **Delete All** button to delete all contribution reports listed. The Submit Contribution Report(s) (UC-B6) page displays the number of contribution files, the total payment due and the total remittance amount for the reports that have been uploaded and are waiting to be submitted. Use the Number of Records to view 10, 20, 50, 100 or All records by clicking on the down arrow and selecting an amount. Use the **Select All** button to select all reports. Use the **Deselect All** button to unselect all reports.





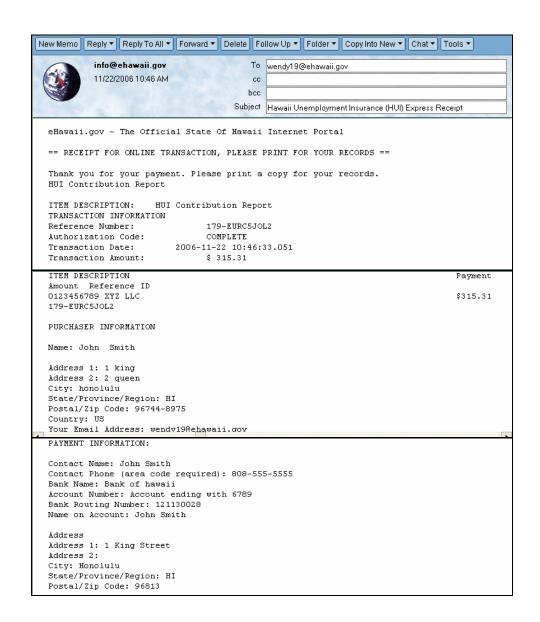








Thank You You have succesfully submitted the following reports: Remittance Employer Year Payment Total Taxable Date Account Number Name Quarter Due Wages Wages Amount Entered 0123456789 XYZLLC 2006/03 \$315.31 \$13083.50 \$13083.50 \$ 315.31 11/22/2006 \$315.31 \$13083.50 \$13083.50 Total: \$ 315.31 Submit more contribution reports.



V. ACCOUNT MAINTENANCE AND NAVIGATION

After you login, at https://hui.eHawaii.gov, the "My Account" page opens. You can submit quarterly wage and contribution reports and pay contributions, view a history of online activities, update your account information, download the QWRS software program and view frequently asked questions.

A. My Account

After you login, the "My Account" page opens. Choose an activity from the Menu box to continue.



B. Payment Reports

Use the Payment Reports page to view a list of contribution payments. Enter search criteria to define the search or leave search criteria blank to display all contribution payments. Based on the search criteria, the number of payments received and total remittance amount is displayed on the top of search results page. If dates are entered, the From/To dates will also be displayed on the results page. Click on **View** to list the search results.

The search results page lists all the records that meet the search criteria. The Contribution Data page can be viewed by clicking on the magnifying glass icon () under the Review column.

From/To Date: Enter the date (MM/DD/YYYY) from which to begin listing the data. If a "From" date is entered, the report will display payment filed from that date forward. If a "To" date is entered, the report will display payments filed up to that date. If no dates are entered, all payment filed will be displayed.

Employer Name: Enter the name of the employer or any part thereof.

Employer Account Number: Enter the 10-digit DOL Account number to display the reports for the specified account number.

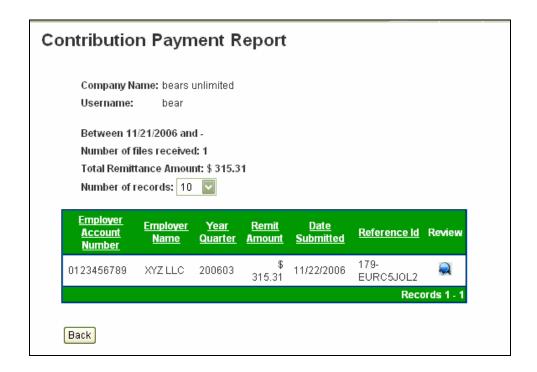
Remittance Amount: Enter the amount of remittance (1234.56).

Year: Enter the year (YYYY) to view reports filed for the specified year.

Quarter: Enter the quarter (Q) to display all contribution payments sent for the quarter. Entering "1" will display all reports sent for 1st quarter of any year.

Reference Number: Enter the reference number from the payment transaction to display the contribution payment report.





C. View History

You can view your online activities for HUI Express by selecting **View History** form the Menu box. Enter criteria to define your search or leave blank and select **Search** to view all activities. The history results shows the filename, date and time the file was transmitted and whether the file was successfully transmitted or not and a check box if the user marked the wage file as amended.

1. Received Date (From/To):

Enter the date (MM/DD/YYYY) from which to begin listing the data. If a "From" date is entered, the report will display activities from that date forward. If a "To" date is entered, the report will display activities filed up to that date. If no dates are entered, all activities will be displayed.

2. Status:

Select Success for view successfully transmitted activities or select Failure to display failed activities. Choose Any to view all activities.

3. Type of Activity:

Enter the type of activity or leave blank to view all.

a) Submitted Wage Data

Select Submitted Wage Data to view a list of wage files submitted. Click on the filename to view the Wage Files Details page which displays the Report File Name, Transmit Date, Download Date, File Size, whether the report is Amended, the Number of .qwrs files and the name of the individual .qwrs files.

b) Uploaded Contribution Report

Select Upload Contribution Report to view a list of contribution reports uploaded. Click on the file name to view the Contribution Reports page. The Contribution Report can be viewed by clicking on the magnifying glass icon ().

c) Removed Contribution Report

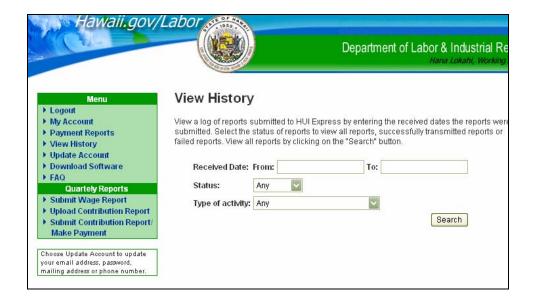
Select Removed Contribution Report to view a list of contribution reports that were uploaded and then deleted by the sender. These reports are not submitted to HUI Express and therefore are not considered received by Unemployment Insurance. Click on the filename to view a facsimile of the Contribution Report that was uploaded and then removed by the sender. If more than one report was deleted, the Contribution Reports page will display with the Account Number, Employer Name, Year/Quarter, Payment Due, Remittance Amount and Date Entered for each removed report. The Contribution Report can be viewed by clicking on the magnifying glass icon ().

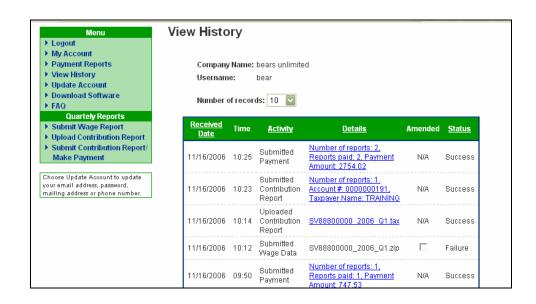
d) Submitted Contribution Report

Select Submitted Contribution Report to view a list of all contributions reports submitted. Click on the contribution details to view the Contribution Reports page which lists Account Number, Employer Name, Year/Quarter, Payment Due, Remittance Amount and Date Entered for each payment. The Contribution Report can be viewed by clicking on the magnifying glass icon ().

e) Submitted Payment

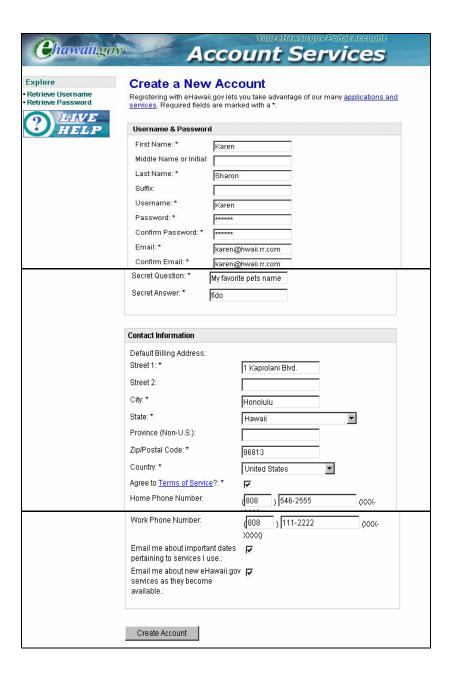
Select Submitted Payment to view a list of all payments. Click on the payment details to view the Contribution Reports page which lists Account Number, Employer Name, Year/Quarter, Payment Due, Remittance Amount and Date Entered for each payment. The Contribution Report can be viewed by clicking g on the magnifying glass icon ().





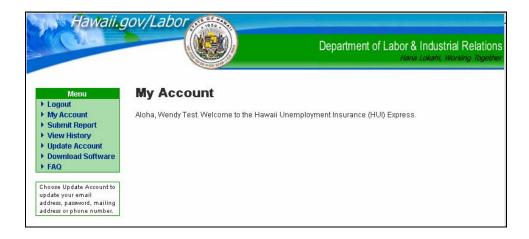
D. Update Account

Update Account allows you to update the account information on eHawaii.gov. Change the information you want to update and then click on **Update My Account**. Your current password must also be entered to make any changes. Upon successful update, your eHawaii.gov and your HUI Express account will reflect the new information. Click on **Hawaii Unemployment Insurance (HUI) Express** link to return without updating the account.



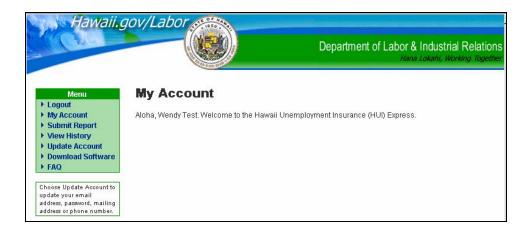
E. Download Software

Choose the **Download Software** from the Menu box to download the QWRS software program and follow the instructions on the web page to download.



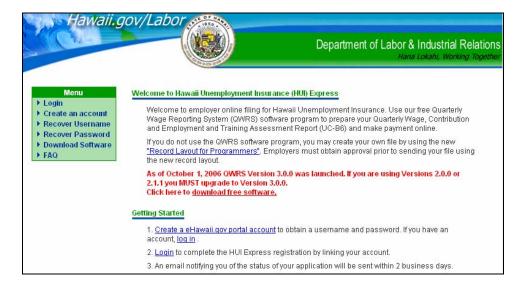
F. Frequently Asked Questions

Click on **FAQ** to view the Frequently Asked Questions for "Online Filing of Quarterly Wage, Contribution and Employment and Training Assessment Report (UC-B6) and payment of contributions."



G. Recover Username

If you forgot your Username, click on Recover Username. Enter your email address and click on **Submit Query** and your username will be emailed to you.







H. Recover Password

If you forgot your Password, click on Recover Password. Enter your username and email address and click on **Continue**. Answer your secret question and click on **Retrieve Password**. Your password will be reset and sent to your email address on file.

