

TELEPHONE NUMBERS AND WEB SITE ADDRESSES

Oregon On Line == State Services and Programs - www.oregon.gov

WHAT YOU ARE LOOKING FOR:	AGENCY TYPE	WHAT YOU WILL FIND....	CONTACT INFORMATION
ADA and Disability Oregon Disabilities Commission	State	Technical Assistance Center	800-358-3117 in state only 503-378-3142 http://egov.oregon.gov/ODC/index.shtml
ADA Job Accommodation Network	Federal/ EEOC	Employer assistance identifying potential employee accommodations Hot line – USDOJ	800-526-7234 www.jan.wvu.edu 800-514-0301
Northwest ADA/IT Center	Federal Grant	Answers questions for the Northwest region about disability and ADA-related questions	800-949-4232 www.nwada.org
American Civil Liberties Union	Non-profit	Civil Liberties- no attorneys-collect return calls	503-227-3186 Portland
American with Disabilities Act US Department of Justice	Federal	Information Line: Home page:	800-514-0301 www.usdoj.gov/crt/ada/adahom1.htm
Better Business Bureau	Private	Consumer Complaints	503-226-3981 – automated system www.thebbb.org
Building Codes Division	State	Statewide building codes and inspections; licensing of trade professionals	503-378-4133 Salem http://www.oregon.gov/CCB/index.shtml
Bureau of Census	Federal		www.census.gov
Business Information Center	State	New business information; government permits	503-986-2200 #3 - Salem http://www.filinginoregon.com
Child Labor/Minor Information	State State USDOL	Technical Assistance for Employers Employment Certificate Applications – Federal	971-673-0761 #1 http://egov.oregon.gov/BOLI/WHD/CLU/index.shtml http://egov.oregon.gov/BOLI/WHD/CLU/docs/wh-216-1.pdf http://www.youthrules.dol.gov
Child Support, Division- Department of Justice	State	Employer Reporting Specialist/New Hire form/ Information on Child Support Collection (FAX 1-503-986-6266*)	503-378-2868 Salem 503-986-6072 www.dcs.state.or.us/employers
Citizen's Representative in Salem	State	Governor's representative/complaints against state agencies	503-378-4582 http://governor.oregon.gov/Gov/contact_us.shtml
COBRA – Portability of Insurance Law Insurance Portability Option – State ERISA – EBSA (Employee Benefits Security Administration)	Federal State Federal	Continuation of insurance coverage Oregon Medical Insurance Pool Pension plans; retirement; profit sharing Publications (This service is for employees.)	206-553-4244 Seattle – COBRA 800-542-3104 (toll free in Oregon) http://www.omip.state.or.us/ 202-219-8776 D.C. – EBSA 866-444-3272 San Francisco Electronic inquiries: www.askebsa.dol.gov www.dol.gov/dol/ebsa
Construction Contractor's Board	State	To register/check registration on a building Contractor	503-378-4621 - Salem http://www.oregon.gov/CCB/index.shtml

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Corporation Division	State	To file papers as a corporation, assumed business name or limited partnership. To register as a Notary Public	503-986-2200 option 3 - Salem www.filinginoregon.com 503-986-2200 option 5 – Salem
Davis Bacon	Federal	For rate information contact contracting agency	415-848-6616 http://www.dol.gov/esa/programs/dbra
Department of Justice	State	Consumer Fraud	877-877-9392 toll free statewide #2 503-229-5576
Department of Labor	Federal	Wage and Hour Division - technical questions Minimum Wage and Family Leave Posters Toll free line to Washington D.C. Child Labor FMLA Message Hotline WH-380 Medical Verification WH-381 Request for Family Medical Leave	503-326-3057 option 5 Portland 866-4USADOL – 866-487-2365 866-487-9243 (4USWAGE) D.C. www.wagehour.dol.gov www.youthrules.dol.gov 202-693-0066 http://www.dol.gov/esa/regs/compliance/whd/fmla/wh380.pdf http://www.dol.gov/esa/forms/whd/WH-381.pdf
Department of Revenue	State	Questions/Answers to State tax questions/withholdings	800-356-4222 503-378-4988 Salem http://egov.oregon.gov/DOR/contact_us.shtml
Employment Department	State	Information Affirmative Action Program Alien Labor Certification – LIFE Act Arthur Ayre/Employment Economist BOLI PWR Wage Surveys (Workforce & Economic Research) Oregon Labor Statistics Tax Section Interstate Claims Unit/employee line	800-237-3710 http://egov.oregon.gov/EMPLOY 503-947-1667 503-947-1659 503-947-1268 503-947-1200 503-947-1264 503-947-1488 503-947-1977
Equal Employment Opportunity Commission (EEOC)	Federal	For EEO Publications/Posters Affirmative Action information. Joint Reporting Committee – EEO-1 forms	800-669-3362 206-220-6883 Seattle www.eeoc.gov 866-286-6440
FCRA – Fair Credit Reporting Act	Federal	NW Regional Office/Federal Trade Commission – Consumer Response What Employers Need to Know – Great Info Site	877-382-4357; 206-220-6363 http://www.ftc.gov/bcp/online/edcams/fcra/index.html http://www.ftc.gov/bcp/online/pubs/buspubs/credempl.htm
Health Department	State	Vital Records General Information (Lynn – statistics and various other service numbers))	503-731-4095 Portland 503-731-4354 Portland www.healthoregon.org

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Information	Federal	Federal Agency information Federal Citizen Information Center	800-688-9889; 800-333-4636 www.firstgov.gov
Information	State	State Agency information – Directory Assistance of State of Oregon Government	503-378-6500 www.oregon.gov
Immigration USCIS: U. S. Citizenship and Immigrations Services	Federal	Information and to order I-9 forms Employer, Business Services	800-375-5283 www.uscis.gov 800-357-2099 http://uscis.gov/graphics/formsfee/forms/files/i-9.pdf
Indian Services	State	Legislative Commission on Indian Services	503-986-1067 www.leg.state.or.us/cis/home.htm
Internal Revenue Service	Federal	Federal taxes and withholding Forms distribution center	800-829-1040 #5 800-829-3676 www.irs.ustreas.gov
Insurance Division	State	Rates and Forms Consumer Protection Section – complaints against Insurance companies, not ER's	503-947-7983 503-947-7984 www.cbs.state.or.us/external/ins
Insurance Portability Option	State	Office of Private Health Partnerships (OPHP)	800-848-7280 Toll free in Oregon 503-225-6620 Portland www.oregon.gov/OPHP
Job Corps	Federal	Residential educational/job training program for “at-risk youth”...16/24 yrs	503-326-6800 Portland www.jobcorps.org
Lands, Department of State	State	Lost property/unclaimed wages	503-378-3805 Salem http://egov.oregon.gov/DSL/contact_us.shtml
Legal Research	Private	Web sites for legal research access	www.FindLaw.com www.law.cornell.edu www.willamette.edu/law
Minority Businesses	State	Certification to bid on government contracts Office of Minority, Women, and Emerging Small Business	503-947-7976 http://egov.oregon.gov/DCBS/OMWESB/
National Labor Relations Board	Federal	Investigates complaints of Unfair Labor Practice	206-220-6300 Seattle www.nlrb.gov
New Hire Reporting Department of Justice	State	Child Support Enforcement	503-378-2868 http://dcs.state.or.us

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NW Immigrant Rights Project		Naturalization classes	800-445-5771 206-587-4009
Office of Special Counsel U.S. Department of Justice	Federal	Investigates discrimination complaints based on the Immigration and Naturalization Act.	800-255-8155 www.usdoj.gov/crt/osc
Office of Federal Contract Compliance Program	Federal	For Federal Contractors	503-326-4112 www.dol.gov/dol/esa/public/ofcp_org.htm
Ombudsman for Small Business	State	John R. Booton Workers Compensation Specialistt	503-378-4209 www.cbs.state.or.us/sbo
Oregon Department of Motor Vehicles	State		503-945-5000 www.dmv.state.or.us
Oregon Department of State Lands	State	Lost property/uncollected wages	503-378-3805 http://www.oregon.gov/DSL/index.shtml
OLCC – Oregon Liquor Control Comm.	State	Server License for 18 years or older, to serve, use, or receive money for liquor; information on licenses, obtaining new...	503-872-5000 http://www.oregon.gov/OLCC/index.shtml
Oregon State Bar Referral Service	State	To receive an attorney referral	800-452-7636
OROSHA/Oregon Occupational Safety and Health Administration	State	Message Line: Job Safety:	800-922-2689 503-378-3272 http://www.cbs.state.or.us/external/osha/
OSHA/Occupational Safety and Health Administration	Federal	Safety in the workplace/regulations	503-326-2251 – Portland http://www.osha.gov/index.html
Preferred Worker Program – Workers Compensation	State	Return of Injured Workers to work	503-947-7568 http://www.cbs.state.or.us/external/wcd/docs/reemp_as.htm
Prevailing Wage Rate Unit/BOLI	State	Proper payment rates Prevailing Wage Rate Booklet	971-673-0839 Portland 971-673-0852 Portland http://www.oregon.gov/boli/whd/pwr
Revenue, Dept. of	State	Questions/Answers to State tax questions/withholdings	800-356-4222 503-378-4988 Salem http://egov.oregon.gov/DOR/index.shtml
SAIF/State Accident Insurance Fund	Non-Profit	Information Employer information for insurance	503-373-8000 800-285-8525 www.saif.com
Small Business Administration		Small business assistance	503-326-2682 Portland www.sba.gov/or

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Smokefree Workplace Law	State	Law went into effect 01/01/02	866-621-6107 (toll free) www.healthoregon.org/tobacco
Social Security Administration	Federal	Disability/medicare/retirement/benefit verification	800-772-1213 www.ssa.gov
U.S. Department of Education/Office of Student Financial Assistance	Federal	Ombudsman-will speak to ER's with garnishments for the USD of Education only	877-557-2575 www.sfahelp.ed.gov
USDOL	Federal	FLSA/FMLA Posters Employment Standards Administration ESA – Wage and Hour Division Wage and Hour Division	503-326-3057 #4 http://www.dol.gov/dol/esa http://www.dol.gov/dol/esa/public/whd_org.htm www.dol.gov/dol/esa/public/whd_org.htm
US Postal Service	Federal	Zip Code information/look-up by address	www.usps.gov/ncsc/lookups/lookups.htm
US Securities and Exchange Commission	Federal	SEC	www.sec.gov
VETS USERRA	Federal	Veteran's Employment and Training Services Uniformed Services Employment and Reemployment Act USERRA Ombudsman – Jack Cronise	503-731-3478 Portland ; 503-947-1490 Salem http://www.dol.gov/vets/ www.dol.gov/asp/programs/handbook/userra.htm www.esgr.org 503-632-3158
Vital Statistics, Health Division	State	Birth/ Death/ Marriage/ Divorce Certificate General info--order by mail/fax/person order by phone Health Division	503-731-4095 503-731-4108 www.vitalcheck.com www.oshd.org
Vocational Rehabilitation	State	Rehabilitation services include: Vocational Counseling, Evaluation Skills Training, Job Placement	Contact your local office by phone. http://vrdweb.hr.state.or.us/
WARN – Worker Adjustment and Retraining Notification Act	Federal	US Department of Labor Office of Work-Based Learning	http://www.dol.gov/dol/compliance/comp-warn.htm
Washington State Labor and Industries	State	Apprenticeship – general information Employment Standards – wage claim Workers Compensation Information/Customer Information	360-902-5324 360-902-5316 #2 800-547-8367 http://www.wa.gov/lni 1-800-547-8367
Waste, Fraud & Abuse Government	State	Hotline for possible misuse of state resources	800-336-8218 Audits.Hotline@state.or.us
Workers' Compensation Div.	State	General information Employer Compliance Re-employment assistance Spanish	800-452-0288 888-877-5670 800-445-3948 800-843-8086 www.oregonwcd.org www.cbs.state.or.us/external/dir/index.html