

Advanced Manager Training for International Participants (AMT)

COURSE NUMBER **FAA015002**

This is a collaborative delivery between the FAA Academy and Center for Management and Executive Leadership.

For information, contact Program Resource Personnel:
Sunny Lee Fanning (405) 954-3508 or
Roberta Sappington, Ph.D. (386) 446-7251

DESCRIPTION AND LEARNING STRATEGY

The *Advanced Managers Training for International Participants* course is for middle to upper-level, international managers. Participants will gain an understanding of teamwork, systems thinking, mentoring, organizational communication, strategies to manage workplace change, and the fundamentals of facility air traffic management, quality assurance, and facility training. The course provides participants with opportunities to analyze how leadership style impacts job performance, demonstrate interpersonal skills, and develop an action plan to support continued growth in leadership effectiveness. Instructional methods include reading, videotapes, discussions and highly interactive exercises to simulate the challenges of the workplace.

OBJECTIVES

At the conclusion of this course, participants will enhance the following skills:

- Analyze effectiveness as a leader.
- Identify management approaches for different cultures.
- Determine potential motivational strategies.
- Identify priorities.
- Identify the basic principles of effective delegation.
- Identify the potential systemic impact of management decisions.
- Identify the stages of change management.
- Practice negotiating a work related situation.
- Describe the key components of an effective team.
- Create strategies to improve communication.
- Identify the impact of stress on leaders and the work environment.
- Demonstrate interpersonal skills in work-related situations.
- Apply procedures to manage performance and conduct.
- Identify strategies for Quality Assurance (QA).
- State the benefit of having a training plan and curriculum.
- Describe, in general, Communication, Navigation, Surveillance/Air Traffic Management (CNS/ATM).
- Develop a draft vision plan for the organization.
- State the benefit collaboration has for team effectiveness.

RELATED COMPETENCIES

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| • Accountability and Measurement | • Developing Talent |
| • Building Alliances | • Interpersonal Relations and Influence |
| • Building Teamwork and Cooperation | • Managing Organizational Performance |
| • Communication | • Strategy Formulation |

CLASS SIZE

16 participants

LENGTH

10 days
(Wednesday, 8:00 a.m.–
Tuesday, 4:00 p.m.
of the third week)
79 hours

LOCATION

Customer site or
FAA Center for
Management and
Executive Leadership
Palm Coast, Florida

UPCOMING DELIVERIES

No deliveries are currently scheduled for FY08.

WHO SHOULD ATTEND

International aviation facility managers or others who have supervisory responsibilities

ENROLLMENT

To enroll, contact Ms. Eunsook Welsh, International Training Program Coordinator, Office of International Aviation, FAA by [email](#) or by telephone (202) 267-7958, or facsimile (202) 267-7172.

You may also arrange a **fee-for-service delivery** specifically for your organization. Call Shep Curl at (386) 446-7132.

PREREQUISITE

None

PRECOURSE

None

RELATED COURSES

Strategic Planning
(FAA01275)
Systems Thinking
(FAA01277)