

Business Support Services: 2002

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2002 Economic Census

*Administrative and Support and Waste Management and
Remediation Services*

Industry Series



USCENSUSBUREAU

Helping You Make Informed Decisions

U.S. Department of Commerce
Economics and Statistics Administration
U.S. CENSUS BUREAU



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| -- Not applicable for this report. | |

Table 1. Summary Statistics for the United States: 2002

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census]

| 2002 NAICS code | Kind of business | Estab-lishments (number) | Receipts (\$1,000) | Annual payroll (\$1,000) | First-quarter payroll (\$1,000) | Paid employees for pay period including March 12 (number) | Percent of receipts— | |
|-----------------|---|--------------------------|--------------------|--------------------------|---------------------------------|---|---|------------------------|
| | | | | | | | From admini-strative records ¹ | Estimated ² |
| 5614 | Business support services | 34 509 | 43 916 985 | 17 055 726 | 4 237 909 | 743 619 | 15.0 | 11.0 |
| 56141 | Document preparation services | 5 476 | 2 331 369 | 964 312 | 236 035 | 39 248 | 30.8 | 11.6 |
| 561410 | Document preparation services | 5 476 | 2 331 369 | 964 312 | 236 035 | 39 248 | 30.8 | 11.6 |
| 56142 | Telephone call centers | 5 638 | 13 508 821 | 6 780 559 | 1 721 398 | 392 523 | 9.3 | 13.8 |
| 561421 | Telephone answering services | 2 327 | 2 153 117 | 1 088 398 | 259 257 | 51 153 | 15.4 | 18.0 |
| 561422 | Telemarketing bureaus | 3 311 | 11 355 704 | 5 692 161 | 1 462 141 | 341 370 | 8.1 | 13.0 |
| 56143 | Business service centers | 10 413 | 8 451 250 | 2 293 742 | 560 511 | 91 265 | 24.9 | 9.9 |
| 561431 | Private mail centers | 4 561 | 2 037 139 | 347 798 | 86 169 | 20 590 | 45.4 | 11.5 |
| 561439 | Other business service centers (including copy shops) | 5 852 | 6 414 111 | 1 945 944 | 474 342 | 70 675 | 18.3 | 9.4 |
| 56144 | Collection agencies | 5 234 | 8 829 413 | 3 681 832 | 888 612 | 127 733 | 9.4 | 9.9 |
| 561440 | Collection agencies | 5 234 | 8 829 413 | 3 681 832 | 888 612 | 127 733 | 9.4 | 9.9 |
| 56145 | Credit bureaus | 1 096 | 4 767 298 | 1 304 856 | 348 873 | 27 217 | 6.9 | 12.2 |
| 561450 | Credit bureaus | 1 096 | 4 767 298 | 1 304 856 | 348 873 | 27 217 | 6.9 | 12.2 |
| 56149 | Other business support services | 6 652 | 6 028 834 | 2 030 425 | 482 480 | 65 633 | 22.2 | 6.6 |
| 561491 | Repossession services | 978 | 569 795 | 172 524 | 41 168 | 6 323 | 28.0 | 11.6 |
| 561492 | Court reporting and stenotype services | 3 322 | 1 647 008 | 496 890 | 111 906 | 13 516 | 32.3 | 7.4 |
| 561499 | All other business support services | 2 352 | 3 812 031 | 1 361 011 | 329 406 | 45 794 | 17.0 | 5.5 |

¹Includes receipts information obtained from administrative records of other federal agencies.

²Includes receipts information that was imputed based on historic data, administrative data, industry averages, or other statistical methods.

Note: The data in this table are based on the 2002 Economic Census. To maintain confidentiality, the Census Bureau suppresses data to protect the identity of any business or individual. The census results in this table contain nonsampling error. Data users who create their own estimates using data from this table should cite the Census Bureau as the source of the original data only. See also explanation of terms and geographic definitions. For the full technical documentation, see Appendix C.

Table 2. Comparative Statistics for the United States (1997 NAICS Basis): 2002 and 1997

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 and 1997 Economic Censuses. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 1997 NAICS code | Kind of business | | Establishments (number) | Receipts (\$1,000) | Annual payroll (\$1,000) | Paid employees for pay period including March 12 (number) |
|-----------------|---|--------|-------------------------|--------------------|--------------------------|---|
| 5614 | Business support services | 2002.. | 34 509 | 43 916 985 | 17 055 726 | 743 619 |
| | | 1997.. | 32 920 | 36 026 350 | 11 899 821 | 604 575 |
| 56141 | Document preparation services | 2002.. | 5 476 | 2 331 369 | 964 312 | 39 248 |
| | | 1997.. | 4 587 | 1 468 966 | 624 586 | 31 380 |
| 561410 | Document preparation services | 2002.. | 5 476 | 2 331 369 | 964 312 | 39 248 |
| | | 1997.. | 4 587 | 1 468 966 | 624 586 | 31 380 |
| 56142 | Telephone call centers | 2002.. | 5 638 | 13 508 821 | 6 780 559 | 392 523 |
| | | 1997.. | 6 271 | 11 982 655 | 4 573 680 | 292 315 |
| 561421 | Telephone answering services | 2002.. | 2 327 | 2 153 117 | 1 088 398 | 51 153 |
| | | 1997.. | 3 102 | 3 809 953 | 1 105 646 | 56 758 |
| 561422 | Telemarketing bureaus | 2002.. | 3 311 | 11 355 704 | 5 692 161 | 341 370 |
| | | 1997.. | 3 169 | 8 172 702 | 3 468 034 | 235 557 |
| 56143 | Business service centers | 2002.. | 10 413 | 8 451 250 | 2 293 742 | 91 265 |
| | | 1997.. | 10 130 | 8 503 608 | 2 076 267 | 106 697 |
| 561431 | Private mail centers | 2002.. | 4 561 | 2 037 139 | 347 798 | 20 590 |
| | | 1997.. | 4 350 | 1 659 348 | 264 933 | 19 476 |
| 561439 | Other business service centers (including copy shops) | 2002.. | 5 852 | 6 414 111 | 1 945 944 | 70 675 |
| | | 1997.. | 5 780 | 6 844 260 | 1 811 334 | 87 221 |
| 56144 | Collection agencies | 2002.. | 5 215 | 8 816 729 | 3 678 926 | 127 605 |
| | | 1997.. | 5 250 | 5 083 245 | 2 128 147 | 84 333 |
| 561440 | Collection agencies | 2002.. | 5 215 | 8 816 729 | 3 678 926 | 127 605 |
| | | 1997.. | 5 250 | 5 083 245 | 2 128 147 | 84 333 |
| 56145 | Credit bureaus | 2002.. | 1 096 | 4 767 298 | 1 304 856 | 27 217 |
| | | 1997.. | 1 588 | 4 698 934 | 1 165 319 | 34 146 |
| 561450 | Credit bureaus | 2002.. | 1 096 | 4 767 298 | 1 304 856 | 27 217 |
| | | 1997.. | 1 588 | 4 698 934 | 1 165 319 | 34 146 |
| 56149 | Other business support services | 2002.. | 6 671 | 6 041 518 | 2 033 331 | 65 761 |
| | | 1997.. | 5 094 | 4 288 942 | 1 331 822 | 55 704 |
| 561491 | Repossession services | 2002.. | 997 | 582 479 | 175 430 | 6 451 |
| | | 1997.. | 899 | 486 652 | 140 948 | 5 692 |
| 561492 | Court reporting and stenotype services | 2002.. | 3 322 | 1 647 008 | 496 890 | 13 516 |
| | | 1997.. | 3 097 | 1 348 870 | 410 914 | 15 447 |
| 561499 | All other business support services | 2002.. | 2 352 | 3 812 031 | 1 361 011 | 45 794 |
| | | 1997.. | 1 098 | 2 453 420 | 779 960 | 34 565 |

Note: The data in this table are based on the 2002 and 1997 Economic Censuses. To maintain confidentiality, the Census Bureau suppresses data to protect the identity of any business or individual. The census results in this table contain nonsampling error. Data users who create their own estimates using data from this table should cite the Census Bureau as the source of the original data only. See also explanation of terms and geographic definitions. For the full technical documentation, see Appendix C.

Table 3. Product Lines by Kind of Business for the United States: 2002

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 2002 NAICS code | 2002 Product line code | Kind of business and product line | Establishments with the product line | | Product line receipts | | | Response coverage ² (percent) |
|-----------------|------------------------|---|--------------------------------------|--------------------------|-------------------------------|---------------------------------------|----------------------------------|--|
| | | | Number | Total receipts (\$1,000) | Amount ¹ (\$1,000) | As percent of total receipts of— | | |
| | | | | | | Estab-lishments with the product line | All estab-lishments ¹ | |
| 5614 | | Business support services | 34 509 | X | 43 916 985 | X | 100.0 | 66.6 |
| | 30400 | Membership dues | 366 | 507 192 | 31 866 | 6.3 | .1 | X |
| | 36650 | Display lettering services (sign painting) | 92 | 38 302 | 2 349 | 6.1 | Z | X |
| | 37710 | Document preparation services | 8 958 | 7 011 941 | 2 586 829 | 36.9 | 5.9 | X |
| | 37720 | Telephone call services | 6 588 | 16 069 043 | 13 831 448 | 86.1 | 31.5 | 58.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 3 240 | 4 553 785 | 2 375 739 | 52.2 | 5.4 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 3 705 | 11 918 649 | 11 408 453 | 95.7 | 26.0 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 9 858 | 9 694 714 | 6 663 882 | 68.7 | 15.2 | X |
| | 37740 | Fax services | 6 483 | 3 791 359 | 115 733 | 3.1 | .3 | X |
| | 37750 | Postal, shipping, and mailing services | 8 817 | 7 516 497 | 3 367 800 | 44.8 | 7.7 | 65.4 |
| | 37751 | Mailbox rental | 4 785 | 1 381 587 | 140 325 | 10.2 | .3 | X |
| | 37752 | Postal and shipping services | 8 605 | 7 464 828 | 3 227 475 | 43.2 | 7.3 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 5 599 | 9 183 478 | 8 608 584 | 93.7 | 19.6 | 54.8 |
| | 37761 | Consumer accounts | 4 292 | 7 139 875 | 6 014 845 | 84.2 | 13.7 | X |
| | 37762 | Commercial accounts | 3 265 | 4 657 978 | 2 593 739 | 55.7 | 5.9 | X |
| | 37770 | Repossession services (fees from repossessing tangible assets for nonpayment of debt) | 1 023 | 602 670 | 557 390 | 92.5 | 1.3 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals .. | 1 290 | 4 966 274 | 4 402 117 | 88.6 | 10.0 | 52.0 |
| | 37781 | Receipts from furnishing credit reports on business firms | 638 | 2 090 756 | 1 296 033 | 62.0 | 3.0 | X |
| | 37782 | Receipts from furnishing credit reports on individuals | 1 072 | 3 724 984 | 3 106 084 | 83.4 | 7.1 | X |
| | 37790 | Stenographic and court reporting services | 3 422 | 1 702 170 | 1 620 887 | 95.2 | 3.7 | X |
| | 37810 | Packaging and labeling services | 2 171 | 672 282 | 74 727 | 11.1 | .2 | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 162 | 47 572 | 11 950 | 25.1 | Z | X |
| | 38140 | Investigative and detective services | 256 | 481 347 | 29 706 | 6.2 | .1 | 65.0 |
| | 38141 | Personal background checks | 205 | 418 413 | 19 047 | 4.6 | Z | X |
| | 38142 | All other investigative and detective services | 49 | 71 484 | 7 232 | 10.1 | Z | X |
| | 39000 | Merchandise sales | 5 572 | 3 893 899 | 405 757 | 10.4 | .9 | 66.3 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 5 572 | 3 893 899 | 405 757 | 10.4 | .9 | X |
| | 39500 | All other receipts | 6 042 | 8 824 907 | 1 597 294 | 18.1 | 3.6 | 65.9 |
| | 39552 | All other operating receipts | 6 014 | 8 822 831 | 1 595 218 | 18.1 | 3.6 | X |
| 56141 | | Document preparation services | 5 476 | X | 2 331 369 | X | 100.0 | 57.0 |
| | 37710 | Document preparation services | 5 458 | 2 326 642 | 2 207 472 | 94.9 | 94.7 | X |
| | 37720 | Telephone call services | 653 | 94 043 | 23 499 | 25.0 | 1.0 | 39.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 653 | 94 043 | 23 499 | 25.0 | 1.0 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 567 | 129 245 | 23 173 | 17.9 | 1.0 | X |
| | 37740 | Fax services | 267 | 52 000 | 791 | 1.5 | Z | X |
| | 37750 | Postal, shipping, and mailing services | 318 | 67 286 | 6 933 | 10.3 | .3 | 57.0 |
| | 37751 | Mailbox rental | 244 | 45 576 | 1 650 | 3.6 | .1 | X |
| | 37752 | Postal and shipping services | 248 | 64 193 | 5 283 | 8.2 | .2 | X |
| | 37790 | Stenographic and court reporting services | 93 | 22 708 | 12 587 | 55.4 | .5 | X |
| | 37810 | Packaging and labeling services | 33 | 3 979 | 47 | 1.2 | Z | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 109 | 28 338 | 1 698 | 6.0 | .1 | X |
| | 39000 | Merchandise sales | 74 | 26 454 | 3 630 | 13.7 | .2 | 55.2 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 74 | 26 454 | 3 630 | 13.7 | .2 | X |
| | 39500 | All other receipts | 307 | 118 682 | 46 789 | 39.4 | 2.0 | 55.1 |
| | 39552 | All other operating receipts | 307 | 118 682 | 46 789 | 39.4 | 2.0 | X |
| 561410 | | Document preparation services | 5 476 | X | 2 331 369 | X | 100.0 | 57.0 |
| | 37710 | Document preparation services | 5 458 | 2 326 642 | 2 207 472 | 94.9 | 94.7 | X |
| | 37720 | Telephone call services | 653 | 94 043 | 23 499 | 25.0 | 1.0 | 39.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 653 | 94 043 | 23 499 | 25.0 | 1.0 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 567 | 129 245 | 23 173 | 17.9 | 1.0 | X |
| | 37740 | Fax services | 267 | 52 000 | 791 | 1.5 | Z | X |
| | 37750 | Postal, shipping, and mailing services | 318 | 67 286 | 6 933 | 10.3 | .3 | 57.0 |
| | 37751 | Mailbox rental | 244 | 45 576 | 1 650 | 3.6 | .1 | X |
| | 37752 | Postal and shipping services | 248 | 64 193 | 5 283 | 8.2 | .2 | X |
| | 37790 | Stenographic and court reporting services | 93 | 22 708 | 12 587 | 55.4 | .5 | X |
| | 37810 | Packaging and labeling services | 33 | 3 979 | 47 | 1.2 | Z | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 109 | 28 338 | 1 698 | 6.0 | .1 | X |
| | 39000 | Merchandise sales | 74 | 26 454 | 3 630 | 13.7 | .2 | 55.2 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 74 | 26 454 | 3 630 | 13.7 | .2 | X |
| | 39500 | All other receipts | 307 | 118 682 | 46 789 | 39.4 | 2.0 | 55.1 |
| | 39552 | All other operating receipts | 307 | 118 682 | 46 789 | 39.4 | 2.0 | X |

See footnotes at end of table.

Table 3. Product Lines by Kind of Business for the United States: 2002—Con.

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 2002 NAICS code | 2002 Product line code | Kind of business and product line | Establishments with the product line | | Product line receipts | | | Response coverage ² (percent) |
|-----------------|------------------------|---|--------------------------------------|--------------------------|-------------------------------|--------------------------------------|---------------------------------|--|
| | | | Number | Total receipts (\$1,000) | Amount ¹ (\$1,000) | As percent of total receipts of— | | |
| | | | | | | Establishments with the product line | All establishments ¹ | |
| 56142 | | Telephone call centers | 5 638 | X | 13 508 821 | X | 100.0 | 72.2 |
| | 37710 | Document preparation services | 56 | 16 686 | 1 766 | 10.6 | Z | X |
| | 37720 | Telephone call services | 5 519 | 13 508 799 | 13 349 515 | 98.8 | 98.8 | 62.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 2 315 | 2 270 137 | 2 014 105 | 88.7 | 14.9 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 3 509 | 11 612 250 | 11 288 154 | 97.2 | 83.6 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 61 | 37 332 | 3 995 | 10.7 | Z | X |
| | 37740 | Fax services | 149 | 64 248 | 7 062 | 11.0 | .1 | X |
| | 37750 | Postal, shipping, and mailing services | 130 | 178 570 | 17 602 | 9.9 | .1 | 71.9 |
| | 37751 | Mailbox rental | 47 | 18 758 | 1 000 | 5.3 | Z | X |
| | 37752 | Postal and shipping services | 91 | 166 406 | 16 602 | 10.0 | .1 | X |
| | 39000 | Merchandise sales | 101 | 51 333 | 6 643 | 12.9 | Z | 63.6 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 101 | 51 333 | 6 643 | 12.9 | Z | X |
| | 39500 | All other receipts | 426 | 932 207 | 120 633 | 12.9 | .9 | 71.6 |
| | 39552 | All other operating receipts | 426 | 932 207 | 120 633 | 12.9 | .9 | X |
| 561421 | | Telephone answering services | 2 327 | X | 2 153 117 | X | 100.0 | 60.9 |
| | 37710 | Document preparation services | 56 | 16 686 | 1 766 | 10.6 | .1 | X |
| | 37720 | Telephone call services | 2 264 | 2 153 095 | 2 102 260 | 97.6 | 97.6 | 51.8 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 2 264 | 2 153 095 | 1 987 897 | 92.3 | 92.3 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 264 | 303 802 | 114 363 | 37.6 | 5.3 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 56 | 28 851 | 1 959 | 6.8 | .1 | X |
| | 37740 | Fax services | 149 | 64 248 | 7 062 | 11.0 | .3 | X |
| | 37750 | Postal, shipping, and mailing services | 87 | 54 064 | 3 919 | 7.2 | .2 | 60.0 |
| | 37751 | Mailbox rental | 42 | 15 770 | 765 | 4.9 | Z | X |
| | 37752 | Postal and shipping services | 51 | 42 784 | 3 154 | 7.4 | .1 | X |
| | 39000 | Merchandise sales | 66 | 31 091 | 5 964 | 19.2 | .3 | 60.9 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 66 | 31 091 | 5 964 | 19.2 | .3 | X |
| | 39500 | All other receipts | 280 | 223 620 | 29 713 | 13.3 | 1.4 | 60.9 |
| | 39552 | All other operating receipts | 280 | 223 620 | 29 713 | 13.3 | 1.4 | X |
| 561422 | | Telemarketing bureaus | 3 311 | X | 11 355 704 | X | 100.0 | 74.3 |
| | 37720 | Telephone call services | 3 255 | 11 355 704 | 11 247 255 | 99.0 | 99.0 | 64.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 51 | 117 042 | 26 208 | 22.4 | .2 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 3 245 | 11 308 448 | 11 173 791 | 98.8 | 98.4 | X |
| | 37750 | Postal, shipping, and mailing services | 43 | 124 506 | 13 683 | 11.0 | .1 | 74.3 |
| | 37752 | Postal and shipping services | 40 | 123 622 | 13 448 | 10.9 | .1 | X |
| | 39000 | Merchandise sales | 35 | 20 242 | 679 | 3.4 | Z | 54.3 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 35 | 20 242 | 679 | 3.4 | Z | X |
| | 39500 | All other receipts | 146 | 708 587 | 90 920 | 12.8 | .8 | 73.5 |
| | 39552 | All other operating receipts | 146 | 708 587 | 90 920 | 12.8 | .8 | X |
| 56143 | | Business service centers | 10 413 | X | 8 451 250 | X | 100.0 | 63.4 |
| | 36650 | Display lettering services (sign painting) | 66 | 23 277 | 1 218 | 5.2 | Z | X |
| | 37710 | Document preparation services | 2 975 | 2 916 565 | 311 071 | 10.7 | 3.7 | X |
| | 37720 | Telephone call services | 169 | 100 305 | 4 992 | 5.0 | .1 | 28.7 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 167 | 97 659 | 4 082 | 4.2 | Z | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 43 | 22 154 | 910 | 4.1 | Z | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 8 777 | 7 346 865 | 5 604 799 | 76.3 | 66.3 | X |
| | 37740 | Fax services | 5 865 | 3 616 293 | 89 740 | 2.5 | 1.1 | X |
| | 37750 | Postal, shipping, and mailing services | 6 492 | 4 320 743 | 1 694 078 | 39.2 | 20.0 | 61.7 |
| | 37751 | Mailbox rental | 4 306 | 1 256 233 | 131 566 | 10.5 | 1.6 | X |
| | 37752 | Postal and shipping services | 6 416 | 4 290 461 | 1 562 512 | 36.4 | 18.5 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 191 | 59 187 | 2 788 | 4.7 | Z | 63.4 |
| | 37761 | Consumer accounts | 74 | 15 009 | 1 361 | 9.1 | Z | X |
| | 37762 | Commercial accounts | 160 | 47 947 | 1 427 | 3.0 | Z | X |
| | 37810 | Packaging and labeling services | 1 816 | 544 702 | 46 481 | 8.5 | .6 | X |
| | 39000 | Merchandise sales | 5 127 | 3 640 748 | 333 338 | 9.2 | 3.9 | 63.3 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 5 127 | 3 640 748 | 333 338 | 9.2 | 3.9 | X |
| | 39500 | All other receipts | 4 106 | 3 758 029 | 356 191 | 9.5 | 4.2 | 62.5 |
| | 39552 | All other operating receipts | 4 106 | 3 758 029 | 356 191 | 9.5 | 4.2 | X |

See footnotes at end of table.

Table 3. Product Lines by Kind of Business for the United States: 2002—Con.

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 2002 NAICS code | 2002 Product line code | Kind of business and product line | Establishments with the product line | | Product line receipts | | | Response coverage ² (percent) |
|-----------------|------------------------|---|--------------------------------------|--------------------------|-------------------------------|--------------------------------------|---------------------------------|--|
| | | | Number | Total receipts (\$1,000) | Amount ¹ (\$1,000) | As percent of total receipts of— | | |
| | | | | | | Establishments with the product line | All establishments ¹ | |
| 561431 | | Private mail centers | 4 561 | X | 2 037 139 | X | 100.0 | 45.3 |
| | 37710 | Document preparation services | 602 | 217 678 | 9 301 | 4.3 | .5 | X |
| | 37720 | Telephone call services | 125 | 86 839 | 4 030 | 4.6 | .2 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 2 938 | 934 532 | 92 903 | 9.9 | 4.6 | X |
| | 37740 | Fax services | 3 523 | 1 043 473 | 36 388 | 3.5 | 1.8 | X |
| | 37750 | Postal, shipping, and mailing services | 4 559 | 2 035 131 | 1 642 394 | 80.7 | 80.6 | 42.0 |
| | 37751 | Mailbox rental | 4 096 | 1 207 504 | 124 362 | 10.3 | 6.1 | X |
| | 37752 | Postal and shipping services | 4 540 | 2 026 014 | 1 518 032 | 74.9 | 74.5 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 189 | 58 225 | 2 788 | 4.8 | .1 | 45.3 |
| | 37761 | Consumer accounts | 74 | 15 009 | 1 361 | 9.1 | .1 | X |
| | 37762 | Commercial accounts | 158 | 46 985 | 1 427 | 3.0 | .1 | X |
| | 37810 | Packaging and labeling services | 1 736 | 503 471 | 44 814 | 8.9 | 2.2 | X |
| | 39000 | Merchandise sales | 2 576 | 738 590 | 93 961 | 12.7 | 4.6 | 45.1 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 2 576 | 738 590 | 93 961 | 12.7 | 4.6 | X |
| | 39500 | All other receipts | 1 784 | 586 810 | 108 349 | 18.5 | 5.3 | 43.7 |
| | 39552 | All other operating receipts | 1 784 | 586 810 | 108 349 | 18.5 | 5.3 | X |
| 561439 | | Other business service centers (including copy shops) | 5 852 | X | 6 414 111 | X | 100.0 | 69.2 |
| | 36650 | Display lettering services (sign painting) | 66 | 23 277 | 1 218 | 5.2 | Z | X |
| | 37710 | Document preparation services | 2 373 | 2 698 887 | 301 770 | 11.2 | 4.7 | X |
| | 37720 | Telephone call services | 44 | 13 466 | 962 | 7.1 | Z | 61.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 42 | 10 820 | 326 | 3.0 | Z | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 39 | 12 224 | 636 | 5.2 | Z | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 5 839 | 6 412 333 | 5 511 896 | 86.0 | 85.9 | X |
| | 37740 | Fax services | 2 342 | 2 572 820 | 53 352 | 2.1 | .8 | X |
| | 37750 | Postal, shipping, and mailing services | 1 933 | 2 285 612 | 51 684 | 2.3 | .8 | 69.1 |
| | 37751 | Mailbox rental | 210 | 48 729 | 7 204 | 14.8 | .1 | X |
| | 37752 | Postal and shipping services | 1 876 | 2 264 447 | 44 480 | 2.0 | .7 | X |
| | 37810 | Packaging and labeling services | 80 | 41 231 | 1 667 | 4.0 | Z | X |
| | 39000 | Merchandise sales | 2 551 | 2 902 158 | 239 377 | 8.2 | 3.7 | 69.1 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 2 551 | 2 902 158 | 239 377 | 8.2 | 3.7 | X |
| | 39500 | All other receipts | 2 322 | 3 171 219 | 247 842 | 7.8 | 3.9 | 68.3 |
| | 39552 | All other operating receipts | 2 322 | 3 171 219 | 247 842 | 7.8 | 3.9 | X |
| 56144 | | Collection agencies | 5 234 | X | 8 829 413 | X | 100.0 | 66.4 |
| | 30400 | Membership dues | 90 | 58 362 | 3 433 | 5.9 | Z | X |
| | 37710 | Document preparation services | 61 | 30 105 | 3 609 | 12.0 | Z | X |
| | 37720 | Telephone call services | 79 | 484 674 | 119 716 | 24.7 | 1.4 | 66.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 44 | 292 026 | 86 492 | 29.6 | 1.0 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 42 | 200 631 | 33 224 | 16.6 | .4 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 22 | 23 063 | 2 465 | 10.7 | Z | X |
| | 37740 | Fax services | 16 | 13 468 | 352 | 2.6 | Z | X |
| | 37750 | Postal, shipping, and mailing services | 51 | 315 663 | 24 295 | 7.7 | .3 | 66.4 |
| | 37751 | Mailbox rental | 16 | 24 675 | 392 | 1.6 | Z | X |
| | 37752 | Postal and shipping services | 49 | 315 483 | 23 903 | 7.6 | .3 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 5 228 | 8 829 413 | 8 503 187 | 96.3 | 96.3 | 54.5 |
| | 37761 | Consumer accounts | 4 096 | 6 935 605 | 5 968 638 | 86.1 | 67.6 | X |
| | 37762 | Commercial accounts | 3 025 | 4 471 579 | 2 534 549 | 56.7 | 28.7 | X |
| | 37770 | Repossession services (fees from repossessing tangible assets for nonpayment of debt) | 43 | 27 728 | 12 676 | 45.7 | .1 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals | 179 | 182 391 | 39 700 | 21.8 | .5 | 66.1 |
| | 37781 | Receipts from furnishing credit reports on business firms | 74 | 84 825 | 10 344 | 12.2 | .1 | X |
| | 37782 | Receipts from furnishing credit reports on individuals | 143 | 159 782 | 29 356 | 18.4 | .3 | X |
| | 38140 | Investigative and detective services | 47 | 75 439 | 9 419 | 12.5 | .1 | 66.4 |
| | 38141 | Personal background checks | 31 | 55 643 | 5 142 | 9.2 | .1 | X |
| | 38142 | All other investigative and detective services | 20 | 38 834 | 4 277 | 11.0 | Z | X |
| | 39000 | Merchandise sales | 31 | 26 760 | 5 370 | 20.1 | .1 | 45.9 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 31 | 26 760 | 5 370 | 20.1 | .1 | X |
| | 39500 | All other receipts | 245 | 390 133 | 104 575 | 26.8 | 1.2 | 64.8 |
| | 39552 | All other operating receipts | 245 | 390 133 | 104 575 | 26.8 | 1.2 | X |

See footnotes at end of table.

Table 3. Product Lines by Kind of Business for the United States: 2002—Con.

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 2002 NAICS code | 2002 Product line code | Kind of business and product line | Establishments with the product line | | Product line receipts | | | Response coverage ² (percent) | |
|-----------------|------------------------|---|--------------------------------------|--------------------------|-------------------------------|--------------------------------------|---------------------------------|--|------|
| | | | Number | Total receipts (\$1,000) | Amount ¹ (\$1,000) | As percent of total receipts of— | | | |
| | | | | | | Establishments with the product line | All establishments ¹ | | |
| 561440 | | Collection agencies | 5 234 | X | 8 829 413 | X | 100.0 | 66.4 | |
| | 30400 | Membership dues | 90 | | 58 362 | 3 433 | 5.9 | Z | X |
| | 37710 | Document preparation services | 61 | | 30 105 | 3 609 | 12.0 | Z | X |
| | 37720 | Telephone call services | 79 | | 484 674 | 119 716 | 24.7 | 1.4 | 66.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 44 | | 292 026 | 86 492 | 29.6 | 1.0 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 42 | | 200 631 | 33 224 | 16.6 | .4 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 22 | | 23 063 | 2 465 | 10.7 | Z | X |
| | 37740 | Fax services | 16 | | 13 468 | 352 | 2.6 | Z | X |
| | 37750 | Postal, shipping, and mailing services | 51 | | 315 663 | 24 295 | 7.7 | .3 | 66.4 |
| | 37751 | Mailbox rental | 16 | | 24 675 | 392 | 1.6 | Z | X |
| | 37752 | Postal and shipping services | 49 | | 315 483 | 23 903 | 7.6 | .3 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 5 228 | | 8 829 413 | 8 503 187 | 96.3 | 96.3 | 54.5 |
| | 37761 | Consumer accounts | 4 096 | | 6 935 605 | 5 968 638 | 86.1 | 67.6 | X |
| | 37762 | Commercial accounts | 3 025 | | 4 471 579 | 2 534 549 | 56.7 | 28.7 | X |
| | 37770 | Repossession services (fees from repossessing tangible assets for nonpayment of debt) | 43 | | 27 728 | 12 676 | 45.7 | .1 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals | 179 | | 182 391 | 39 700 | 21.8 | .5 | 66.1 |
| | 37781 | Receipts from furnishing credit reports on business firms | 74 | | 84 825 | 10 344 | 12.2 | .1 | X |
| | 37782 | Receipts from furnishing credit reports on individuals | 143 | | 159 782 | 29 356 | 18.4 | .3 | X |
| | 38140 | Investigative and detective services | 47 | | 75 439 | 9 419 | 12.5 | .1 | 66.4 |
| | 38141 | Personal background checks | 31 | | 55 643 | 5 142 | 9.2 | .1 | X |
| | 38142 | All other investigative and detective services | 20 | | 38 834 | 4 277 | 11.0 | Z | X |
| | 39000 | Merchandise sales | 31 | | 26 760 | 5 370 | 20.1 | .1 | 45.9 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 31 | | 26 760 | 5 370 | 20.1 | .1 | X |
| | 39500 | All other receipts | 245 | | 390 133 | 104 575 | 26.8 | 1.2 | 64.8 |
| | 39552 | All other operating receipts | 245 | | 390 133 | 104 575 | 26.8 | 1.2 | X |
| 56145 | | Credit bureaus | 1 096 | X | 4 767 298 | X | 100.0 | | 68.8 |
| | 30400 | Membership dues | 207 | | 427 535 | 20 348 | 4.8 | .4 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 133 | | 225 300 | 46 007 | 20.4 | 1.0 | 68.8 |
| | 37761 | Consumer accounts | 98 | | 175 599 | 35 854 | 20.4 | .8 | X |
| | 37762 | Commercial accounts | 52 | | 75 438 | 10 153 | 13.5 | .2 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals | 1 096 | | 4 767 298 | 4 361 973 | 91.5 | 91.5 | 53.1 |
| | 37781 | Receipts from furnishing credit reports on business firms | 559 | | 2 000 985 | 1 285 533 | 64.2 | 27.0 | X |
| | 37782 | Receipts from furnishing credit reports on individuals | 914 | | 3 548 617 | 3 076 440 | 86.7 | 64.5 | X |
| | 38140 | Investigative and detective services | 171 | | 370 163 | 17 184 | 4.6 | .4 | 66.9 |
| | 38141 | Personal background checks | 167 | | 360 089 | 13 757 | 3.8 | .3 | X |
| | 39500 | All other receipts | 311 | | 1 400 340 | 307 308 | 21.9 | 6.4 | 68.8 |
| | 39552 | All other operating receipts | 311 | | 1 400 340 | 307 308 | 21.9 | 6.4 | X |
| 561450 | | Credit bureaus | 1 096 | X | 4 767 298 | X | 100.0 | | 68.8 |
| | 30400 | Membership dues | 207 | | 427 535 | 20 348 | 4.8 | .4 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 133 | | 225 300 | 46 007 | 20.4 | 1.0 | 68.8 |
| | 37761 | Consumer accounts | 98 | | 175 599 | 35 854 | 20.4 | .8 | X |
| | 37762 | Commercial accounts | 52 | | 75 438 | 10 153 | 13.5 | .2 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals | 1 096 | | 4 767 298 | 4 361 973 | 91.5 | 91.5 | 53.1 |
| | 37781 | Receipts from furnishing credit reports on business firms | 559 | | 2 000 985 | 1 285 533 | 64.2 | 27.0 | X |
| | 37782 | Receipts from furnishing credit reports on individuals | 914 | | 3 548 617 | 3 076 440 | 86.7 | 64.5 | X |
| | 38140 | Investigative and detective services | 171 | | 370 163 | 17 184 | 4.6 | .4 | 66.9 |
| | 38141 | Personal background checks | 167 | | 360 089 | 13 757 | 3.8 | .3 | X |
| | 39500 | All other receipts | 311 | | 1 400 340 | 307 308 | 21.9 | 6.4 | 68.8 |
| | 39552 | All other operating receipts | 311 | | 1 400 340 | 307 308 | 21.9 | 6.4 | X |
| 56149 | | Other business support services | 6 652 | X | 6 028 834 | X | 100.0 | | 61.1 |
| | 30400 | Membership dues | 62 | | 18 410 | 8 065 | 43.8 | .1 | X |
| | 36650 | Display lettering services (sign painting) | 22 | | 5 694 | 603 | 10.6 | Z | X |
| | 37710 | Document preparation services | 408 | | 1 721 943 | 62 911 | 3.7 | 1.0 | X |
| | 37720 | Telephone call services | 168 | | 1 881 222 | 333 726 | 17.7 | 5.5 | 58.5 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 61 | | 1 799 920 | 247 561 | 13.8 | 4.1 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 111 | S | 86 165 | S | 1.4 | | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 431 | | 2 158 209 | 1 029 450 | 47.7 | 17.1 | X |
| | 37740 | Fax services | 184 | | 43 856 | 17 649 | 40.2 | .3 | X |
| | 37750 | Postal, shipping, and mailing services | 1 824 | | 2 633 957 | 1 624 892 | 61.7 | 27.0 | 60.4 |
| | 37751 | Mailbox rental | 172 | | 36 345 | 5 717 | 15.7 | .1 | X |
| | 37752 | Postal and shipping services | 1 799 | | 2 628 007 | 1 619 175 | 61.6 | 26.9 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 42 | | 63 585 | 55 697 | 87.6 | .9 | X |

See footnotes at end of table.

Table 3. Product Lines by Kind of Business for the United States: 2002—Con.

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only establishments of firms with payroll. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census.]

| 2002 NAICS code | 2002 Product line code | Kind of business and product line | Establishments with the product line | | Product line receipts | | | Response coverage ² (percent) |
|-----------------|------------------------|---|--------------------------------------|--------------------------|-------------------------------|--------------------------------------|---------------------------------|--|
| | | | Number | Total receipts (\$1,000) | Amount ¹ (\$1,000) | As percent of total receipts of— | | |
| | | | | | | Establishments with the product line | All establishments ¹ | |
| 56149 | | Other business support services—Con. | | | | | | |
| | 37770 | Repossession services (fees from repossessing tangible assets for nonpayment of debt) | 978 | 569 795 | 544 559 | 95.6 | 9.0 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals . . | 10 | 11 639 | 177 | 1.5 | Z | 61.1 |
| | 37782 | Receipts from furnishing credit reports on individuals | 10 | 11 639 | 177 | 1.5 | Z | X |
| | 37790 | Stenographic and court reporting services | 3 322 | 1 647 008 | 1 591 917 | 96.7 | 26.4 | X |
| | 37810 | Packaging and labeling services | 322 | 123 601 | 28 199 | 22.8 | .5 | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 48 | 12 589 | 9 868 | 78.4 | .2 | X |
| | 38140 | Investigative and detective services | 36 | 34 841 | 2 974 | 8.5 | Z | 57.8 |
| | 38142 | All other investigative and detective services | 29 | 32 650 | 2 955 | 9.1 | Z | X |
| | 39000 | Merchandise sales | 237 | 140 392 | 56 349 | 40.1 | .9 | 60.9 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 237 | 140 392 | 56 349 | 40.1 | .9 | X |
| | 39500 | All other receipts | 647 | 2 225 516 | 661 798 | 29.7 | 11.0 | 60.6 |
| | 39552 | All other operating receipts | 619 | 2 223 440 | 659 722 | 29.7 | 10.9 | X |
| 561491 | | Repossession services | 978 | X | 569 795 | X | 100.0 | 51.9 |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 13 | 10 034 | 3 265 | 32.5 | .6 | 44.8 |
| | 37761 | Consumer accounts | 10 | 8 700 | 2 415 | 27.8 | .4 | X |
| | 37762 | Commercial accounts | 7 | 8 432 | 850 | 10.1 | .1 | X |
| | 37770 | Repossession services (fees from repossessing tangible assets for nonpayment of debt) | 978 | 569 795 | 544 559 | 95.6 | 95.6 | X |
| | 37780 | Receipts from furnishing credit reports on businesses and individuals . . | 8 | 10 074 | 177 | 1.8 | Z | 51.9 |
| | 37782 | Receipts from furnishing credit reports on individuals | 8 | 10 074 | 177 | 1.8 | Z | X |
| | 38140 | Investigative and detective services | 34 | 33 276 | 2 974 | 8.9 | .5 | 51.9 |
| | 38142 | All other investigative and detective services | 29 | 32 650 | 2 955 | 9.1 | .5 | X |
| | 39000 | Merchandise sales | 16 | 20 416 | 8 296 | 40.6 | 1.5 | 51.9 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 16 | 20 416 | 8 296 | 40.6 | 1.5 | X |
| | 39500 | All other receipts | 39 | 30 883 | 9 242 | 29.9 | 1.6 | 51.9 |
| | 39552 | All other operating receipts | 39 | 30 883 | 9 242 | 29.9 | 1.6 | X |
| 561492 | | Court reporting and stenotype services | 3 322 | X | 1 647 008 | X | 100.0 | 62.5 |
| | 30400 | Membership dues | 26 | 3 063 | 33 | 1.1 | Z | X |
| | 37710 | Document preparation services | 192 | 82 416 | 23 651 | 28.7 | 1.4 | X |
| | 37720 | Telephone call services | 26 | 6 259 | 362 | 5.8 | Z | 27.7 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 26 | 6 259 | 362 | 5.8 | Z | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 249 | 129 340 | 12 517 | 9.7 | .8 | X |
| | 37750 | Postal, shipping, and mailing services | 95 | 44 716 | 1 631 | 3.6 | .1 | 62.5 |
| | 37751 | Mailbox rental | 18 | 1 942 | 19 | 1.0 | Z | X |
| | 37752 | Postal and shipping services | 79 | 44 150 | 1 612 | 3.7 | .1 | X |
| | 37790 | Stenographic and court reporting services | 3 322 | 1 647 008 | 1 591 917 | 96.7 | 96.7 | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 16 | 560 | 16 | 2.9 | Z | X |
| | 39000 | Merchandise sales | 26 | 7 642 | 955 | 12.5 | .1 | 62.5 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 26 | 7 642 | 955 | 12.5 | .1 | X |
| | 39500 | All other receipts | 150 | 110 218 | 15 877 | 14.4 | 1.0 | 61.8 |
| | 39552 | All other operating receipts | 150 | 110 218 | 15 877 | 14.4 | 1.0 | X |
| 561499 | | All other business support services | 2 352 | X | 3 812 031 | X | 100.0 | 61.9 |
| | 30400 | Membership dues | 36 | 15 347 | 8 032 | 52.3 | .2 | X |
| | 36650 | Display lettering services (sign painting) | 22 | 5 694 | 603 | 10.6 | Z | X |
| | 37710 | Document preparation services | 213 | 1 634 023 | 38 764 | 2.4 | 1.0 | X |
| | 37720 | Telephone call services | 139 | 1 873 812 | 333 347 | 17.8 | 8.7 | 59.3 |
| | 37721 | Telephone answering (answering calls and relaying messages to clients) | 32 | 1 792 510 | 247 182 | 13.8 | 6.5 | X |
| | 37722 | Telemarketing (providing inbound and outbound call services for selling products and services, taking orders and reservations, providing information, etc.) | 111 | S | 86 165 | S | 2.3 | X |
| | 37730 | Photocopying, blueprinting, and other document duplicating services, excluding quick printing/offset printing | 182 | 2 028 869 | 1 016 933 | 50.1 | 26.7 | X |
| | 37740 | Fax services | 177 | 40 989 | 17 610 | 43.0 | .5 | X |
| | 37750 | Postal, shipping, and mailing services | 1 726 | 2 588 614 | 1 623 255 | 62.7 | 42.6 | 61.2 |
| | 37751 | Mailbox rental | 154 | 34 403 | 5 698 | 16.6 | .1 | X |
| | 37752 | Postal and shipping services | 1 717 | 2 583 230 | 1 617 557 | 62.6 | 42.4 | X |
| | 37760 | Debt recovery services (commissions from collection or adjustment of open debts on accounts) | 27 | 53 320 | 52 416 | 98.3 | 1.4 | X |
| | 37810 | Packaging and labeling services | 319 | 122 251 | 28 131 | 23.0 | .7 | X |
| | 37820 | Convention, trade shows, and other special event production and/or management | 27 | 9 955 | 9 163 | 92.0 | .2 | X |
| | 39000 | Merchandise sales | 195 | 112 334 | 47 098 | 41.9 | 1.2 | 61.6 |
| | 39056 | Sales of merchandise, over-the-counter or separate from services provided | 195 | 112 334 | 47 098 | 41.9 | 1.2 | X |
| | 39500 | All other receipts | 458 | 2 084 415 | 636 679 | 30.5 | 16.7 | 61.4 |
| | 39552 | All other operating receipts | 430 | 2 082 339 | 634 603 | 30.5 | 16.6 | X |

See footnotes at end of table.

Table 3. Product Lines by Kind of Business for the United States: 2002—Con.

¹Product line receipts and/or product line percents may not sum to total due to exclusion of selected lines to avoid disclosing data for individual companies, due to rounding, and/or due to exclusion of lines that did not meet publication criteria.

²Receipts of establishments reporting product lines as percent of total receipts.

Note: The data in this table are based on the 2002 Economic Census. To maintain confidentiality, the Census Bureau suppresses data to protect the identity of any business or individual. The census results in this table contain nonsampling error. Data users who create their own estimates using data from this table should cite the Census Bureau as the source of the original data only. See also explanation of terms and geographic definitions. For the full technical documentation, see Appendix C.

Table 4. Concentration by Largest Firms for the United States: 2002

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only firms and establishments of firms with payroll. Excludes data for corporate, subsidiary, and regional managing offices and establishments of these firms that are classified in other categories than those specified in this table. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. For method of assignment to categories shown, see Appendix C. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census]

| 2002 NAICS code | Kind of business and largest firms based on receipts | Establishments (number) | Receipts | | Annual payroll (\$1,000) | First-quarter payroll (\$1,000) | Paid employees for pay period including March 12 (number) |
|-----------------|--|-------------------------|------------------|---------------------|--------------------------|---------------------------------|---|
| | | | Amount (\$1,000) | As percent of total | | | |
| 5614 | Business support services | | | | | | |
| | All firms | 34 509 | 43 916 985 | 100.0 | 17 055 726 | 4 237 909 | 743 619 |
| | 4 largest firms | 1 236 | 5 116 608 | 11.7 | 1 820 420 | 458 627 | 68 270 |
| | 8 largest firms | 1 440 | 8 173 507 | 18.6 | 2 838 125 | 722 654 | 114 346 |
| | 20 largest firms | 2 042 | 13 196 782 | 30.0 | 4 875 703 | 1 243 870 | 225 086 |
| | 50 largest firms | 2 761 | 17 592 360 | 40.1 | 6 562 865 | 1 677 437 | 293 169 |
| 56141 | Document preparation services | | | | | | |
| | All firms | 5 476 | 2 331 369 | 100.0 | 964 312 | 236 035 | 39 248 |
| | 4 largest firms | 102 | 494 892 | 21.2 | 233 163 | 62 115 | 10 752 |
| | 8 largest firms | 125 | 545 290 | 23.4 | 251 233 | 66 210 | 11 298 |
| | 20 largest firms | 148 | 654 727 | 28.1 | 297 091 | 77 577 | 12 778 |
| | 50 largest firms | 188 | 822 298 | 35.3 | 371 882 | 96 233 | 15 571 |
| 561410 | Document preparation services | | | | | | |
| | All firms | 5 476 | 2 331 369 | 100.0 | 964 312 | 236 035 | 39 248 |
| | 4 largest firms | 102 | 494 892 | 21.2 | 233 163 | 62 115 | 10 752 |
| | 8 largest firms | 125 | 545 290 | 23.4 | 251 233 | 66 210 | 11 298 |
| | 20 largest firms | 148 | 654 727 | 28.1 | 297 091 | 77 577 | 12 778 |
| | 50 largest firms | 188 | 822 298 | 35.3 | 371 882 | 96 233 | 15 571 |
| 56142 | Telephone call centers | | | | | | |
| | All firms | 5 638 | 13 508 821 | 100.0 | 6 780 559 | 1 721 398 | 392 523 |
| | 4 largest firms | 135 | 3 285 865 | 24.3 | 1 609 703 | 416 084 | 80 727 |
| | 8 largest firms | 296 | 4 648 162 | 34.4 | 2 352 690 | 600 964 | 140 540 |
| | 20 largest firms | 478 | 6 184 507 | 45.8 | 3 049 039 | 776 550 | 179 260 |
| | 50 largest firms | 694 | 7 718 182 | 57.1 | 3 756 587 | 956 569 | 213 411 |
| 561421 | Telephone answering services | | | | | | |
| | All firms | 2 327 | 2 153 117 | 100.0 | 1 088 398 | 259 257 | 51 153 |
| | 4 largest firms | 59 | 408 701 | 19.0 | 215 650 | 52 950 | 9 394 |
| | 8 largest firms | 113 | 557 862 | 25.9 | 278 367 | 64 108 | 11 622 |
| | 20 largest firms | 193 | 858 976 | 39.9 | 395 438 | 89 626 | 16 264 |
| | 50 largest firms | 247 | 1 128 944 | 52.4 | 491 163 | 113 407 | 19 971 |
| 561422 | Telemarketing bureaus | | | | | | |
| | All firms | 3 311 | 11 355 704 | 100.0 | 5 692 161 | 1 462 141 | 341 370 |
| | 4 largest firms | 134 | 3 285 861 | 28.9 | 1 609 701 | 416 083 | 80 726 |
| | 8 largest firms | 310 | 4 549 537 | 40.1 | 2 265 955 | 584 294 | 138 862 |
| | 20 largest firms | 457 | 5 945 922 | 52.4 | 2 896 940 | 742 988 | 172 157 |
| | 50 largest firms | 612 | 7 304 883 | 64.3 | 3 559 291 | 916 153 | 210 390 |
| 56143 | Business service centers | | | | | | |
| | All firms | 10 413 | 8 451 250 | 100.0 | 2 293 742 | 560 511 | 91 265 |
| | 4 largest firms | 1 467 | 2 581 322 | 30.5 | 612 704 | 153 180 | 23 199 |
| | 8 largest firms | 1 604 | 3 004 669 | 35.6 | 778 173 | 193 823 | 28 857 |
| | 20 largest firms | 1 745 | 3 555 671 | 42.1 | 949 716 | 238 440 | 35 269 |
| | 50 largest firms | 1 884 | 4 041 666 | 47.8 | 1 110 233 | 277 701 | 40 229 |
| 561431 | Private mail centers | | | | | | |
| | All firms | 4 561 | 2 037 139 | 100.0 | 347 798 | 86 169 | 20 590 |
| | 4 largest firms | 7 | 165 460 | 8.1 | 19 311 | 4 750 | 626 |
| | 8 largest firms | 11 | 217 654 | 10.7 | 27 837 | 6 922 | 1 046 |
| | 20 largest firms | 26 | 344 422 | 16.9 | 57 750 | 16 573 | 1 931 |
| | 50 largest firms | 57 | 517 498 | 25.4 | 94 834 | 25 149 | 3 533 |
| 561439 | Other business service centers (including copy shops) | | | | | | |
| | All firms | 5 852 | 6 414 111 | 100.0 | 1 945 944 | 474 342 | 70 675 |
| | 4 largest firms | 1 467 | 2 581 322 | 40.2 | 612 704 | 153 180 | 23 199 |
| | 8 largest firms | 1 604 | 3 004 669 | 46.8 | 778 173 | 193 823 | 28 857 |
| | 20 largest firms | 1 777 | 3 475 290 | 54.2 | 955 678 | 239 480 | 35 465 |
| | 50 largest firms | 1 896 | 3 913 568 | 61.0 | 1 120 653 | 280 069 | 40 421 |
| 56144 | Collection agencies | | | | | | |
| | All firms | 5 234 | 8 829 413 | 100.0 | 3 681 832 | 888 612 | 127 733 |
| | 4 largest firms | 209 | 1 667 946 | 18.9 | 599 641 | 150 414 | 24 397 |
| | 8 largest firms | 241 | 2 214 509 | 25.1 | 830 478 | 204 840 | 32 373 |
| | 20 largest firms | 331 | 3 060 434 | 34.7 | 1 149 843 | 288 290 | 39 992 |
| | 50 largest firms | 464 | 3 992 711 | 45.2 | 1 581 509 | 393 519 | 55 148 |
| 561440 | Collection agencies | | | | | | |
| | All firms | 5 234 | 8 829 413 | 100.0 | 3 681 832 | 888 612 | 127 733 |
| | 4 largest firms | 209 | 1 667 946 | 18.9 | 599 641 | 150 414 | 24 397 |
| | 8 largest firms | 241 | 2 214 509 | 25.1 | 830 478 | 204 840 | 32 373 |
| | 20 largest firms | 331 | 3 060 434 | 34.7 | 1 149 843 | 288 290 | 39 992 |
| | 50 largest firms | 464 | 3 992 711 | 45.2 | 1 581 509 | 393 519 | 55 148 |
| 56145 | Credit bureaus | | | | | | |
| | All firms | 1 096 | 4 767 298 | 100.0 | 1 304 856 | 348 873 | 27 217 |
| | 4 largest firms | 181 | 3 038 811 | 63.7 | 773 048 | 203 543 | 13 555 |
| | 8 largest firms | 307 | 3 629 351 | 76.1 | 921 969 | 254 814 | 16 691 |
| | 20 largest firms | 331 | 3 987 539 | 83.6 | 1 053 647 | 289 414 | 19 882 |
| | 50 largest firms | 386 | 4 290 335 | 90.0 | 1 138 528 | 308 997 | 22 061 |

See footnotes at end of table.

Table 4. Concentration by Largest Firms for the United States: 2002—Con.

[These data are preliminary and are subject to change; they will be superseded by data released in later reports. Includes only firms and establishments of firms with payroll. Excludes data for corporate, subsidiary, and regional managing offices and establishments of these firms that are classified in other categories than those specified in this table. For meaning of abbreviations and symbols, see introductory text. For explanation of terms, see Appendix A. For method of assignment to categories shown, see Appendix C. Data based on the 2002 Economic Census. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see note at end of table. Enterprise support establishments are included. Because of this, comparability to 1997 Economic Census data may be limited. See introductory text for an explanation of the treatment of enterprise support establishments in the 2002 Economic Census compared to the 1997 Economic Census]

| 2002 NAICS code | Kind of business and largest firms based on receipts | Establishments (number) | Receipts | | Annual payroll (\$1,000) | First-quarter payroll (\$1,000) | Paid employees for pay period including March 12 (number) |
|-----------------|--|-------------------------|------------------|---------------------|--------------------------|---------------------------------|---|
| | | | Amount (\$1,000) | As percent of total | | | |
| 561450 | Credit bureaus | | | | | | |
| | All firms | 1 096 | 4 767 298 | 100.0 | 1 304 856 | 348 873 | 27 217 |
| | 4 largest firms | 181 | 3 038 811 | 63.7 | 773 048 | 203 543 | 13 555 |
| | 8 largest firms | 307 | 3 629 351 | 76.1 | 921 969 | 254 814 | 16 691 |
| | 20 largest firms | 331 | 3 987 539 | 83.6 | 1 053 647 | 289 414 | 19 882 |
| | 50 largest firms | 386 | 4 290 335 | 90.0 | 1 138 528 | 308 997 | 22 061 |
| 56149 | Other business support services | | | | | | |
| | All firms | 6 652 | 6 028 834 | 100.0 | 2 030 425 | 482 480 | 65 633 |
| | 4 largest firms | 50 | 1 605 425 | 26.6 | 565 261 | 136 980 | 15 851 |
| | 8 largest firms | 65 | 1 984 879 | 32.9 | 682 240 | 163 678 | 20 240 |
| | 20 largest firms | 115 | 2 326 073 | 38.6 | 786 019 | 190 795 | 23 398 |
| | 50 largest firms | 209 | 2 720 739 | 45.1 | 925 044 | 223 648 | 28 256 |
| 561491 | Repossession services | | | | | | |
| | All firms | 978 | 569 795 | 100.0 | 172 524 | 41 168 | 6 323 |
| | 4 largest firms | 14 | 40 608 | 7.1 | 14 120 | 3 502 | 575 |
| | 8 largest firms | 19 | 68 051 | 11.9 | 22 260 | 5 342 | 732 |
| | 20 largest firms | 52 | 123 515 | 21.7 | 36 115 | 8 264 | 1 129 |
| | 50 largest firms | 92 | 200 737 | 35.2 | 58 104 | 13 623 | 1 782 |
| 561492 | Court reporting and stenotype services | | | | | | |
| | All firms | 3 322 | 1 647 008 | 100.0 | 496 890 | 111 906 | 13 516 |
| | 4 largest firms | 63 | 205 496 | 12.5 | 99 711 | 22 963 | 1 556 |
| | 8 largest firms | 72 | 260 275 | 15.8 | 113 829 | 26 448 | 1 847 |
| | 20 largest firms | 94 | 361 015 | 21.9 | 141 667 | 31 512 | 2 526 |
| | 50 largest firms | 144 | 500 813 | 30.4 | 183 386 | 39 613 | 3 538 |
| 561499 | All other business support services | | | | | | |
| | All firms | 2 352 | 3 812 031 | 100.0 | 1 361 011 | 329 406 | 45 794 |
| | 4 largest firms | 28 | 1 593 152 | 41.8 | 537 553 | 131 482 | 16 412 |
| | 8 largest firms | 39 | 1 907 398 | 50.0 | 626 905 | 151 938 | 19 917 |
| | 20 largest firms | 56 | 2 191 561 | 57.5 | 711 870 | 173 636 | 23 030 |
| | 50 largest firms | 156 | 2 514 080 | 66.0 | 836 292 | 203 533 | 27 134 |

Note: The data in this table are based on the 2002 Economic Census. To maintain confidentiality, the Census Bureau suppresses data to protect the identity of any business or individual. The census results in this table contain nonsampling error. Data users who create their own estimates using data from this table should cite the Census Bureau as the source of the original data only. See also explanation of terms and geographic definitions. For the full technical documentation, see Appendix C.