



MAY - 2 2006

**TO:** Edwin L. Walker  
Deputy Assistant Secretary for Policy and Programs  
Administration on Aging

**FROM:** *Brian Ratchford for*  
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Deputy Inspector General  
for Evaluation and Inspections

**SUBJECT:** Performance Data for the Senior Medicare Patrol Projects: April 2006  
Performance Report, OEI-02-04-00363

The Office of Inspector General (OIG) has collected performance data from the Senior Medicare Patrol Projects since 1997. The Administration on Aging (AoA) recently requested that OIG continue to collect and report on the performance data of the Senior Medicare Patrol Projects to support AoA's efforts to evaluate and improve the performance of these projects. The Senior Medicare Patrol Projects receive grants from AoA to recruit retired professionals to serve as educators and resources in assisting beneficiaries to detect and report fraud, waste, and abuse in the Medicare program. At least 1 project is located in each of 49 States, as well as the District of Columbia, Puerto Rico, Guam, and the Virgin Islands. Currently, there is no project operating in Alabama.

In the 6 months from July through December 2005, a total of 64 projects educated 290,532 beneficiaries in 96,257 group training sessions and one-on-one sessions. As a result of educating beneficiaries, the projects received 16,001 complaints, of which 636 were referred to Medicare contractors for followup. A total of 393 complaints resulted in money recouped to the Medicare program or some other action taken by a Medicare contractor or investigative agency. In total, the projects documented \$102,868 recouped to the Medicare program. The projects also reported \$59,324 in savings to beneficiaries. In all of these cases, the projects provided descriptions of out-of-pocket expenses being returned to beneficiaries and savings due to resolution of billing errors. Additionally, one project's referral led to the removal of 11 providers from the Medicare program.

OIG issued two reports in 1999 on the projects' first- and second-year performance data (OEI-02-97-00522 and OEI-02-97-00523). OIG has since released reports on these performance data for each subsequent 6-month period. Since the inception of the program 8 years ago, a total of 71 projects (7 of which closed between June 2002 and June 2005) have educated approximately 2.5 million beneficiaries in 695,634 group training sessions and one-on-one sessions. As a result of educating beneficiaries, the projects received 75,049 complaints, of which 5,116 resulted in some action. Total savings to the Medicare program attributable to the projects were \$4,087,421. Self-reported savings to beneficiaries, Medicaid, and other payers were approximately \$100 million. Most of the \$100 million in savings is the

result of one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicaid and Medicare. The appendixes contain more information on the performance of each project.

We continue to emphasize that the number of beneficiaries who have learned from the Senior Medicare Patrol Projects to detect fraud, waste, and abuse, and who subsequently call the OIG fraud hotline or other contacts, cannot be tracked. Therefore, the projects may not be receiving full credit for savings attributable to their work. In addition, substantial savings, which cannot be tracked, may be derived from a sentinel effect whereby fraud and errors are reduced in light of Medicare beneficiaries' scrutiny of their bills.

In 2001, the Centers for Medicare & Medicaid Services (CMS) developed a tracking system that requires each contractor to provide semiannual reports of all complaints initiated by the Senior Medicare Patrol Projects. We asked each project director to submit all tracking reports and correspondence that they received from a Medicare contractor, regardless of whether actual savings occurred. In the current reporting period, 18 of the 64 projects submitted a total of 23 forms of documentation. Sixteen of these 18 projects submitted at least 1 tracking system report; the other 2 projects submitted information from a contractor. Ten of the tracking reports documented actual savings to the Medicare program. In addition, CMS sent us another four tracking system reports that the contractors had not sent to the individual projects; these reports collectively documented an additional \$6,112 in savings.

As agreed with AoA, we will continue to monitor the projects and will provide you with summary reports of performance data on an annual basis. If you have any questions, please call me at (202) 619-0480, or you may contact Jodi Nudelman, Regional Inspector General for Evaluation and Inspections, New York Region, at (212) 264-2000.

**ATTACHMENTS:**

Appendix A - Summary of Performance for All Projects Since 1997

Appendix B - Summary of Performance for All Projects for 2005

Appendix C - Projects' Results for Each Performance Measure for 2005

Appendix D - Individual Project Results for 2005

# Senior Medicare Patrol Projects' Performance Measure Results

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## **Summary of Performance for All Projects Since 1997**

The following table provides the overall performance measure results for all 71 projects that have operated since 1997.

Cumulative totals since 1997 are no longer reported for Performance Measure 9.

Total savings to Medicaid, beneficiaries, and other entities were not broken out prior to July 2003. Therefore, the following table does not contain data for performance measures 15A, 15B, and 15C.

A P P E N D I X - A

<b>Summary of Performance for All Projects Since 1997</b>		
	<b>OUTPUT MEASURES</b>	
1	Number of training sessions conducted to train new volunteers	9,165
2	Number of new volunteers trained	58,473
3	Number of media events conducted	149,536
4	Number of community education events conducted	40,094
	<b>OUTCOME MEASURES</b>	
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	22,248
6	Number of group sessions for beneficiaries led by volunteers	47,818
7	Number of beneficiaries who attended group sessions led by volunteers	1,828,827
8	Number of one-on-one sessions held between beneficiaries and volunteers	647,816
7 + 8	Total number of beneficiaries educated	2,476,643
9	Estimated number of people reached by media events	NA
10	Estimated number of people reached by community education events	16,366,272
11	Number of complaints received attributable to the project	75,049
12	Number of complaints referred for followup	10,511
13	Number of complaints that resulted in some action	5,116
14	Medicare funds recovered attributable to the project	4,087,421
15A	Medicaid funds recovered attributable to the project	NA
15B	Savings to beneficiaries attributable to the project	NA
15C	Other savings attributable to the project	NA
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	100,414,095
14 + 15	Total savings attributable to the project	104,501,516

➤ A P P E N D I X ~ B

**Summary of Performance for All Projects for 2005**

The following table provides data for the 66 projects that operated in 2005.

Two projects operated by the Alabama Commission on Aging and the Central Ohio Area Agency on Aging closed in June 2005.

## Summary of Performance of All Projects for 2005

		January - June	July - December	Total for 2005
<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	795	1,032	1,827
2	Number of new volunteers trained	3,715	6,407	10,122
3	Number of media events conducted	20,786	11,633	32,419
4	Number of community education events conducted	3,716	6,949	10,665
<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1,058	2,891	3,949
6	Number of group sessions for beneficiaries led by volunteers	3,378	5,683	9,061
7	Number of beneficiaries who attended group sessions led by volunteers	132,040	199,958	331,998
8	Number of one-on-one sessions held between beneficiaries and volunteers	60,860	90,574	151,434
7 + 8	Total number of beneficiaries educated	192,900	290,532	483,432
9	Estimated number of people reached by media events	57,550,356	60,579,950	118,130,306
10	Estimated number of people reached by community education events	384,427	823,676	1,208,103
11	Number of complaints received attributable to the project	11,963	16,001	27,964
12	Number of complaints referred for followup	408	636	1,044
13	Number of complaints that resulted in some action	358	393	751
14	Medicare funds recovered attributable to the project	\$83,190	\$102,868	\$186,058
15A	Medicaid funds recovered attributable to the project	\$0	\$1,499	\$1,499
15B	Savings to beneficiaries attributable to the project	\$44,497	\$59,324	\$103,822
15C	Other savings attributable to the project	\$0	\$10	\$10
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$44,497	\$60,833	\$105,331
14 + 15	Total savings attributable to the project	\$127,687	\$163,702	\$291,389

## **Projects' Results for Each Performance Measure for 2005**

The following tables provide the results for each performance measure for each of the 66 Senior Medicare Patrol Projects operating in 2005.

Please note that Performance Measure 9, "Estimated number of people reached by media events," is calculated by adding the average number of viewers reached each time an advertisement is aired and the number of readers reached for each individual printed advertisement.

Two projects operated by the Alabama Commission on Aging and the Central Ohio Area Agency on Aging closed in June 2005.



PERFORMANCE MEASURE 1: Number of Training Sessions Conducted to Train New Volunteers							
	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	7	0	7	Nevada	1	0	1
Alaska	5	16	21	New Hampshire	3	9	12
Arizona - DES	15	29	44	New Jersey - JFVS	0	2	2
Arizona - ITZA	0	0	0	New Jersey - DHP	0	5	5
Arkansas	4	6	10	New Mexico	34	48	82
California	22	2	24	New York	41	79	120
Colorado	4	3	7	North Carolina - DOA	4	6	10
Connecticut	5	14	19	North Dakota	2	2	4
Delaware	2	2	4	Ohio - COAAA	0	0	0
District of Columbia - AARP	2	0	2	Ohio - PSI	0	1	1
District of Columbia - FH	5	5	10	Oklahoma	1	1	2
Florida	2	1	3	Oregon - SMP	22	91	113
Georgia - ARC	0	3	3	Oregon - MULTI	0	1	1
Georgia - DHR	28	25	53	Pennsylvania	2	2	4
Guam	0	1	1	Puerto Rico	3	0	3
Hawaii	4	4	8	Rhode Island	0	0	0
Idaho	10	56	66	South Carolina	4	1	5
Illinois	18	19	37	South Dakota	0	1	1
Indiana	22	10	32	Tennessee	5	20	25
Iowa	12	10	22	Texas - BBBEF	1	26	27
Kansas	0	0	0	Texas - NHCOA	9	95	104
Kentucky	12	10	22	Texas - LEP	0	13	13
Louisiana	3	1	4	Utah	48	46	94
Maine	9	20	29	Vermont	2	4	6
Maryland	25	48	73	Virginia - AAA	1	0	1
Massachusetts	2	5	7	Virginia - BPSOS	0	2	2
Michigan - AAA	11	83	94	Virgin Islands	0	0	0
Michigan - MCOP	0	1	1	Washington - IC	214	138	352
Minnesota	132	15	147	Washington - MSC	0	1	1
Mississippi	6	22	28	West Virginia - AARP	2	1	3
Missouri	4	1	5	Wisconsin - CWAG	5	2	7
Montana	5	12	17	Wisconsin - GLITC	2	2	4
Nebraska	12	5	17	Wyoming	1	4	5

PERFORMANCE MEASURE 2: Number of New Volunteers Trained								
	Jan. – June	July – Dec.	Total for 2005			Jan. – June	July – Dec.	Total for 2005
Alabama	51	0	51		Nevada	2	0	2
Alaska	30	133	163		New Hampshire	32	33	65
Arizona - DES	33	38	71		New Jersey - JFVS	0	9	9
Arizona - ITZA	0	0	0		New Jersey - DHP	0	7	7
Arkansas	45	17	62		New Mexico	100	100	200
California	357	19	376		New York	698	650	1,348
Colorado	19	17	36		North Carolina - DOA	109	12	121
Connecticut	16	83	99		North Dakota	4	12	16
Delaware	4	3	7		Ohio - COAAA	0	0	0
District of Columbia - AARP	7	0	7		Ohio - PSI	0	6	6
District of Columbia - FH	6	7	13		Oklahoma	10	26	36
Florida	8	7	15		Oregon - SMP	128	457	585
Georgia - ARC	0	5	5		Oregon - MULTI	0	25	25
Georgia - DHR	118	38	156		Pennsylvania	11	5	16
Guam	0	1	1		Puerto Rico	3	0	3
Hawaii	5	11	16		Rhode Island	0	0	0
Idaho	23	164	187		South Carolina	4	3	7
Illinois	56	82	138		South Dakota	0	17	17
Indiana	107	440	547		Tennessee	46	115	161
Iowa	14	19	33		Texas - BBBEF	12	830	842
Kansas	0	0	0		Texas - NHCOA	128	133	261
Kentucky	45	10	55		Texas - LEP	0	126	126
Louisiana	95	23	118		Utah	212	205	417
Maine	17	100	117		Vermont	19	18	37
Maryland	456	572	1,028		Virginia - AAA	3	0	3
Massachusetts	18	55	73		Virginia - BPSOS	0	10	10
Michigan - AAA	226	927	1,153		Virgin Islands	0	0	0
Michigan - MCOP	0	7	7		Washington - IC	69	247	316
Minnesota	91	219	310		Washington - MSC	0	68	68
Mississippi	19	26	45		West Virginia - AARP	14	7	21
Missouri	32	5	37		Wisconsin - CWAG	96	100	196
Montana	5	58	63		Wisconsin - GLITC	25	39	64
Nebraska	50	16	66		Wyoming	37	45	82

**PERFORMANCE MEASURE 3: Number of Media Events Conducted**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	136	0	136	Nevada	8	0	8
Alaska	1	12	13	New Hampshire	6	15	21
Arizona - DES	14	11	25	New Jersey - JFVS	4	85	89
Arizona - ITZA	0	0	0	New Jersey - DHP	0	8	8
Arkansas	19	16	35	New Mexico	12	25	37
California	36	16	52	New York	26	18	44
Colorado	6	15	21	North Carolina - DOA	16	7	23
Connecticut	17	90	107	North Dakota	17	32	49
Delaware	5	4	9	Ohio - COAAA	130	0	130
District of Columbia - AARP	0	0	0	Ohio - PSI	462	165	627
District of Columbia - FH	3	2	5	Oklahoma	0	1	1
Florida	5	5	10	Oregon - SMP	7	157	164
Georgia - ARC	31	5	36	Oregon - MULTI	0	5	5
Georgia - DHR	78	37	115	Pennsylvania	15	9	24
Guam	0	3	3	Puerto Rico	3	2	5
Hawaii	5	8	13	Rhode Island	1,480	1,345	2,825
Idaho	29	115	144	South Carolina	16	39	55
Illinois	93	43	136	South Dakota	3,070	8	3,078
Indiana	6	15	21	Tennessee	67	59	126
Iowa	2,095	3,071	5,166	Texas - BBBEF	4	6	10
Kansas	4	0	4	Texas - NHCOA	25	3,027	3,052
Kentucky	97	97	194	Texas - LEP	0	9	9
Louisiana	44	27	71	Utah	14	43	57
Maine	94	95	189	Vermont	36	8	44
Maryland	38	94	132	Virginia - AAA	34	37	71
Massachusetts	179	360	539	Virginia - BPSOS	0	5	5
Michigan - AAA	3	5	8	Virgin Islands	0	0	0
Michigan - MCOP	0	5	5	Washington - IC	125	379	504
Minnesota	0	17	17	Washington - MSC	0	1	1
Mississippi	1,009	1,393	2,402	West Virginia - AARP	27	20	47
Missouri	8	7	15	Wisconsin - CWAG	6,091	232	6,323
Montana	5,001	269	5,270	Wisconsin - GLITC	9	19	28
Nebraska	23	15	38	Wyoming	3	15	18

PERFORMANCE MEASURE 4: Number of Community Education Events Conducted							
	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	279	0	279	Nevada	35	0	35
Alaska	5	17	22	New Hampshire	32	102	134
Arizona - DES	24	109	133	New Jersey - JFVS	39	40	79
Arizona - ITZA	0	0	0	New Jersey - DHP	0	22	22
Arkansas	42	84	126	New Mexico	10	161	171
California	176	151	327	New York	41	98	139
Colorado	17	589	606	North Carolina - DOA	60	31	91
Connecticut	40	624	664	North Dakota	15	18	33
Delaware	13	18	31	Ohio - COAAA	50	0	50
District of Columbia - AARP	10	3	13	Ohio - PSI	25	27	52
District of Columbia - FH	19	8	27	Oklahoma	6	21	27
Florida	65	16	81	Oregon - SMP	89	282	371
Georgia - ARC	3	60	63	Oregon - MULTI	0	5	5
Georgia - DHR	207	428	635	Pennsylvania	17	9	26
Guam	0	9	9	Puerto Rico	34	13	47
Hawaii	6	21	27	Rhode Island	12	5	17
Idaho	127	335	462	South Carolina	104	161	265
Illinois	143	187	330	South Dakota	9	22	31
Indiana	93	108	201	Tennessee	159	205	364
Iowa	94	127	221	Texas - BBBEF	36	16	52
Kansas	1	3	4	Texas - NHCOA	23	15	38
Kentucky	103	103	206	Texas - LEP	0	6	6
Louisiana	78	6	84	Utah	36	245	281
Maine	98	129	227	Vermont	10	65	75
Maryland	181	28	209	Virginia - AAA	223	370	593
Massachusetts	334	720	1,054	Virginia - BPSOS	0	2	2
Michigan - AAA	6	87	93	Virgin Islands	0	0	0
Michigan - MCOP	0	8	8	Washington - IC	64	278	342
Minnesota	15	215	230	Washington - MSC	0	20	20
Mississippi	83	52	135	West Virginia - AARP	45	78	123
Missouri	15	34	49	Wisconsin - CWAG	80	65	145
Montana	65	88	153	Wisconsin - GLITC	15	29	44
Nebraska	69	71	140	Wyoming	36	100	136

**PERFORMANCE MEASURE 5: Number of Volunteers Who, for the First Time, Conducted Activities to Educate Beneficiaries**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	17	0	17	Nevada	3	0	3
Alaska	30	73	103	New Hampshire	17	6	23
Arizona - DES	15	8	23	New Jersey - JFVS	0	5	5
Arizona - ITZA	0	0	0	New Jersey - DHP	0	3	3
Arkansas	29	19	48	New Mexico	10	20	30
California	17	20	37	New York	24	11	35
Colorado	4	70	74	North Carolina - DOA	8	5	13
Connecticut	4	12	16	North Dakota	6	2	8
Delaware	3	3	6	Ohio - COAAA	9	0	9
District of Columbia - AARP	1	0	1	Ohio - PSI	1	4	5
District of Columbia - FH	4	4	8	Oklahoma	0	2	2
Florida	7	3	10	Oregon - SMP	0	342	342
Georgia - ARC	0	5	5	Oregon - MULTI	0	7	7
Georgia - DHR	402	58	460	Pennsylvania	5	5	10
Guam	0	1	1	Puerto Rico	1	0	1
Hawaii	0	1	1	Rhode Island	0	0	0
Idaho	3	109	112	South Carolina	0	3	3
Illinois	41	14	55	South Dakota	2	16	18
Indiana	2	11	13	Tennessee	14	20	34
Iowa	12	19	31	Texas - BBBEF	12	830	842
Kansas	0	0	0	Texas - NHCOA	8	20	28
Kentucky	42	5	47	Texas - LEP	0	6	6
Louisiana	38	11	49	Utah	92	125	217
Maine	1	30	31	Vermont	0	3	3
Maryland	0	15	15	Virginia - AAA	0	0	0
Massachusetts	0	3	3	Virginia - BPSOS	0	4	4
Michigan - AAA	0	458	458	Virgin Islands	0	0	0
Michigan - MCOP	0	7	7	Washington - IC	69	247	316
Minnesota	18	118	136	Washington - MSC	0	68	68
Mississippi	19	11	30	West Virginia - AARP	5	7	12
Missouri	32	5	37	Wisconsin - CWAG	7	6	13
Montana	1	10	11	Wisconsin - GLITC	0	1	1
Nebraska	18	8	26	Wyoming	5	12	17

**PERFORMANCE MEASURE 6: Number of Group Sessions for Beneficiaries Led by Volunteers**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	121	0	121	Nevada	13	0	13
Alaska	10	50	60	New Hampshire	7	29	36
Arizona - DES	24	175	199	New Jersey - JFVS	0	5	5
Arizona - ITZA	0	0	0	New Jersey - DHP	0	9	9
Arkansas	59	44	103	New Mexico	48	40	88
California	120	105	225	New York	63	76	139
Colorado	66	6	72	North Carolina - DOA	23	30	53
Connecticut	7	31	38	North Dakota	25	17	42
Delaware	35	12	47	Ohio - COAAA	22	0	22
District of Columbia - AARP	25	42	67	Ohio - PSI	24	50	74
District of Columbia - FH	8	5	13	Oklahoma	22	8	30
Florida	51	21	72	Oregon - SMP	74	0	74
Georgia - ARC	228	45	273	Oregon - MULTI	0	5	5
Georgia - DHR	188	117	305	Pennsylvania	152	139	291
Guam	0	18	18	Puerto Rico	70	48	118
Hawaii	25	30	55	Rhode Island	15	51	66
Idaho	27	449	476	South Carolina	0	212	212
Illinois	182	189	371	South Dakota	5	9	14
Indiana	79	169	248	Tennessee	89	101	190
Iowa	314	596	910	Texas - BBBEF	23	37	60
Kansas	0	0	0	Texas - NHCOA	125	131	256
Kentucky	132	178	310	Texas - LEP	0	8	8
Louisiana	54	9	63	Utah	45	141	186
Maine	94	123	217	Vermont	0	12	12
Maryland	0	337	337	Virginia - AAA	28	85	113
Massachusetts	115	332	447	Virginia - BPSOS	0	0	0
Michigan - AAA	17	28	45	Virgin Islands	0	0	0
Michigan - MCOP	0	2	2	Washington - IC	220	698	918
Minnesota	18	118	136	Washington - MSC	0	15	15
Mississippi	62	33	95	West Virginia - AARP	16	47	63
Missouri	54	67	121	Wisconsin - CWAG	44	68	112
Montana	53	99	152	Wisconsin - GLITC	0	3	3
Nebraska	50	159	209	Wyoming	7	20	27

**PERFORMANCE MEASURE 7: Number of Beneficiaries Who Attended Group Sessions Led by Volunteers**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	2,929	0	2,929	Nevada	117	0	117
Alaska	40	200	240	New Hampshire	149	633	782
Arizona - DES	2,287	4,054	6,341	New Jersey - JFVS	0	148	148
Arizona - ITZA	0	0	0	New Jersey - DHP	0	325	325
Arkansas	1,228	1,164	2,392	New Mexico	1,614	800	2,414
California	3,424	3,696	7,120	New York	2,085	5,388	7,473
Colorado	1,879	202	2,081	North Carolina - DOA	627	850	1,477
Connecticut	163	888	1,051	North Dakota	1,668	295	1,963
Delaware	3,462	2,960	6,422	Ohio - COAAA	372	0	372
District of Columbia - AARP	1,015	1,460	2,475	Ohio - PSI	1,756	2,111	3,867
District of Columbia - FH	268	98	366	Oklahoma	549	911	1,460
Florida	3,999	1,666	5,665	Oregon - SMP	2,021	0	2,021
Georgia - ARC	5,906	972	6,878	Oregon - MULTI	0	74	74
Georgia - DHR	4,694	2,610	7,304	Pennsylvania	11,115	3,849	14,964
Guam	0	950	950	Puerto Rico	2,646	2,716	5,362
Hawaii	1,600	1,500	3,100	Rhode Island	430	3,638	4,068
Idaho	780	11,225	12,005	South Carolina	0	13,030	13,030
Illinois	5,344	6,956	12,300	South Dakota	77	197	274
Indiana	2,015	11,497	13,512	Tennessee	10,539	4,701	15,240
Iowa	23,797	7,728	31,525	Texas - BBBEF	716	1,603	2,319
Kansas	0	0	0	Texas - NHCOA	3,692	3,709	7,401
Kentucky	4,461	7,767	12,228	Texas - LEP	0	346	346
Louisiana	1,112	189	1,301	Utah	1,149	8,555	9,704
Maine	2,399	1,981	4,380	Vermont	0	145	145
Maryland	0	14,305	14,305	Virginia - AAA	355	2,954	3,309
Massachusetts	0	0	0	Virginia - BPSOS	0	0	0
Michigan - AAA	654	909	1,563	Virgin Islands	0	0	0
Michigan - MCOP	0	34	34	Washington - IC	9,322	30,021	39,343
Minnesota	150	7,534	7,684	Washington - MSC	0	300	300
Mississippi	2,227	978	3,205	West Virginia - AARP	656	3,707	4,363
Missouri	860	2,288	3,148	Wisconsin - CWAG	1,167	1,790	2,957
Montana	1,226	2,519	3,745	Wisconsin - GLITC	0	4	4
Nebraska	1,254	8,578	9,832	Wyoming	45	250	295

**PERFORMANCE MEASURE 8: Number of One-on-One Sessions Held Between Beneficiaries and Volunteers**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	940	0	940	Nevada	241	0	241
Alaska	20	200	220	New Hampshire	1,548	164	1,712
Arizona - DES	0	150	150	New Jersey - JFVS	0	10	10
Arizona - ITZA	0	0	0	New Jersey - DHP	0	14	14
Arkansas	60	205	265	New Mexico	17,634	27,909	45,543
California	38	130	168	New York	237	470	707
Colorado	24	118	142	North Carolina - DOA	102	429	531
Connecticut	5	3	8	North Dakota	0	24	24
Delaware	170	72	242	Ohio - COAAA	156	0	156
District of Columbia - AARP	0	4	4	Ohio - PSI	6	6	12
District of Columbia - FH	40	5	45	Oklahoma	2	0	2
Florida	1	31	32	Oregon - SMP	3,076	815	3,891
Georgia - ARC	552	429	981	Oregon - MULTI	0	0	0
Georgia - DHR	202	94	296	Pennsylvania	520	471	991
Guam	0	101	101	Puerto Rico	420	1,145	1,565
Hawaii	0	6	6	Rhode Island	0	0	0
Idaho	759	2,469	3,228	South Carolina	127	3	130
Illinois	7	209	216	South Dakota	177	361	538
Indiana	252	3,045	3,297	Tennessee	2,128	9,651	11,779
Iowa	49	20	69	Texas - BBBEF	104	28	132
Kansas	24	0	24	Texas - NHCOA	436	449	885
Kentucky	2,641	4,531	7,172	Texas - LEP	0	11	11
Louisiana	315	127	442	Utah	1,386	9,345	10,731
Maine	710	1,059	1,769	Vermont	0	0	0
Maryland	1,190	2,439	3,629	Virginia - AAA	0	0	0
Massachusetts	5,676	8,542	14,218	Virginia - BPSOS	0	24	24
Michigan - AAA	27	1,454	1,481	Virgin Islands	0	0	0
Michigan - MCOP	0	8	8	Washington - IC	16,252	7,934	24,186
Minnesota	32	39	71	Washington - MSC	0	100	100
Mississippi	998	989	1,987	West Virginia - AARP	1	20	21
Missouri	82	635	717	Wisconsin - CWAG	15	41	56
Montana	499	1,050	1,549	Wisconsin - GLITC	0	31	31
Nebraska	164	71	235	Wyoming	815	2,884	3,699



**PERFORMANCE MEASURE 9: Estimated Number of People Reached by Media Events**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	108,925	0	108,925	Nevada	4,500	0	4,500
Alaska	500,000	500,000	1,000,000	New Hampshire	220,000	345,000	565,000
Arizona - DES	52,802	18,550	71,352	New Jersey - JFVS	27,350	3,697,955	3,725,305
Arizona - ITZA	0	0	0	New Jersey - DHP	0	126,225	126,225
Arkansas	882,388	216,500	1,098,888	New Mexico	251,310	609,600	860,910
California	5,500,000	8,686,149	14,186,149	New York	435,000	640,000	1,075,000
Colorado	460,300	196,900	657,200	North Carolina - DOA	40,072	432,586	472,658
Connecticut	768,000	2,509,137	3,277,137	North Dakota	122,544	628,085	750,629
Delaware	200,000	150,000	350,000	Ohio - COAAA	200,000	0	200,000
District of Columbia - AARP	0	0	0	Ohio - PSI	4,009,213	1,781,032	5,790,245
District of Columbia - FH	375,000	200,000	575,000	Oklahoma	0	75,984	75,984
Florida	533,300	651,300	1,184,600	Oregon - SMP	7,292	127,700	134,992
Georgia - ARC	186,302	38,270	224,572	Oregon - MULTI	0	669,550	669,550
Georgia - DHR	1,020,801	978,447	1,999,248	Pennsylvania	1,120,000	2,477,000	3,597,000
Guam	0	150,000	150,000	Puerto Rico	375,000	75,000	450,000
Hawaii	200,000	225,000	425,000	Rhode Island	6,000,000	6,300,000	12,300,000
Idaho	627,929	1,086,927	1,714,856	South Carolina	46,800	364,190	410,990
Illinois	8,893,230	2,163,800	11,057,030	South Dakota	284,000	419,750	703,750
Indiana	4,800	985,650	990,450	Tennessee	1,442,023	553,744	1,995,767
Iowa	1,142,908	988,302	2,131,210	Texas - BBBEF	45,300	823,120	868,420
Kansas	22,000	0	22,000	Texas - NHCOA	2,751,000	4,905,000	7,656,000
Kentucky	1,700,797	2,000,000	3,700,797	Texas - LEP	0	26,200	26,200
Louisiana	102,200	50,000	152,200	Utah	8,919	24,792	33,711
Maine	1,144,895	938,500	2,083,395	Vermont	202,000	58,335	260,335
Maryland	183,997	616,350	800,347	Virginia - AAA	1,388,533	1,173,020	2,561,553
Massachusetts	3,608,672	2,641,947	6,250,619	Virginia - BPSOS	0	900	900
Michigan - AAA	215,000	179,868	394,868	Virgin Islands	0	0	0
Michigan - MCOP	0	147,000	147,000	Washington - IC	5,659,464	3,677,237	9,336,701
Minnesota	0	72,485	72,485	Washington - MSC	0	0	0
Mississippi	280,052	190,124	470,176	West Virginia- AARP	1,448,151	2,418,401	3,866,552
Missouri	25,000	135,000	160,000	Wisconsin - CWAG	1,577,345	279,064	1,856,409
Montana	615,400	397,026	1,012,426	Wisconsin - GLITC	647	96,424	97,071
Nebraska	429,195	659,324	1,088,519	Wyoming	100,000	1,500	101,500

**PERFORMANCE MEASURE 10: Estimated Number of People Reached by Community Education Events**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	29,748	0	29,748	Nevada	3,870	0	3,870
Alaska	185	2,572	2,757	New Hampshire	880	3,655	4,535
Arizona - DES	2,598	4,054	6,652	New Jersey - JFVS	5,370	5,044	10,414
Arizona - ITZA	0	0	0	New Jersey - DHP	0	1,533	1,533
Arkansas	5,305	4,535	9,840	New Mexico	4,345	13,107	17,452
California	5,023	7,173	12,196	New York	16,352	21,901	38,253
Colorado	1,328	19,252	20,580	North Carolina - DOA	5,138	4,513	9,651
Connecticut	7,774	22,099	29,873	North Dakota	3,810	2,169	5,979
Delaware	1,550	4,500	6,050	Ohio - COAAA	4,700	0	4,700
District of Columbia - AARP	3,375	5,000	8,375	Ohio - PSI	4,156	782	4,938
District of Columbia - FH	3,325	54,150	57,475	Oklahoma	8,611	117,077	125,688
Florida	3,976	3,279	7,255	Oregon - SMP	4,216	14,956	19,172
Georgia - ARC	212	9,590	9,802	Oregon - MULTI	0	1,944	1,944
Georgia - DHR	7,369	24,744	32,113	Pennsylvania	1,588	1,142	2,730
Guam	0	770	770	Puerto Rico	1,079	700	1,779
Hawaii	5,000	6,000	11,000	Rhode Island	9,000	6,000	15,000
Idaho	9,568	13,193	22,761	South Carolina	12,280	19,011	31,291
Illinois	6,980	12,700	19,680	South Dakota	630	4,609	5,239
Indiana	14,127	11,341	25,468	Tennessee	31,318	13,312	44,630
Iowa	7,127	16,481	23,608	Texas - BBBEF	1,659	4,052	5,711
Kansas	200	350	550	Texas - NHCOA	2,613	2,282	4,895
Kentucky	5,289	5,836	11,125	Texas - LEP	0	588	588
Louisiana	4,019	121	4,140	Utah	1,539	11,390	12,929
Maine	7,235	6,493	13,728	Vermont	320	2,502	2,822
Maryland	5,801	8,184	13,985	Virginia - AAA	12,678	14,791	27,469
Massachusetts	12,949	60,497	73,446	Virginia - BPSOS	0	95	95
Michigan - AAA	799	6,036	6,835	Virgin Islands	0	0	0
Michigan - MCOP	0	975	975	Washington - IC	18,834	37,752	56,586
Minnesota	248	17,329	17,577	Washington - MSC	0	450	450
Mississippi	8,962	76,244	85,206	West Virginia - AARP	27,793	7,939	35,732
Missouri	2,500	10,000	12,500	Wisconsin - CWAG	6,488	12,042	18,530
Montana	3,137	3,748	6,885	Wisconsin - GLITC	660	1,986	2,646
Nebraska	13,791	79,056	92,847	Wyoming	15,000	50	15,050

**PERFORMANCE MEASURE 11: Number of Complaints Received Attributable to the Project**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	38	0	38	Nevada	45	0	45
Alaska	2	1	3	New Hampshire	3	109	112
Arizona - DES	6	5	11	New Jersey - JFVS	1	1	2
Arizona - ITZA	0	0	0	New Jersey - DHP	0	0	0
Arkansas	20	31	51	New Mexico	9,265	9,390	18,655
California	55	16	71	New York	217	302	519
Colorado	4	5	9	North Carolina - DOA	34	47	81
Connecticut	5	6	11	North Dakota	0	1	1
Delaware	28	8	36	Ohio - COAAA	6	0	6
District of Columbia - AARP	10	53	63	Ohio - PSI	10	4	14
District of Columbia - FH	10	0	10	Oklahoma	12	13	25
Florida	13	14	27	Oregon - SMP	15	11	26
Georgia - ARC	9	14	23	Oregon - MULTI	0	0	0
Georgia - DHR	48	12	60	Pennsylvania	99	94	193
Guam	0	0	0	Puerto Rico	23	33	56
Hawaii	25	23	48	Rhode Island	4	3	7
Idaho	262	326	588	South Carolina	2	2	4
Illinois	5	4	9	South Dakota	1	10	11
Indiana	0	1	1	Tennessee	16	41	57
Iowa	49	73	122	Texas - BBBEF	50	9	59
Kansas	0	5	5	Texas - NHCOA	436	380	816
Kentucky	34	1	35	Texas - LEP	0	3	3
Louisiana	11	11	22	Utah	89	164	253
Maine	0	10	10	Vermont	4	4	8
Maryland	403	33	436	Virginia - AAA	12	11	23
Massachusetts	382	662	1,044	Virginia - BPSOS	0	0	0
Michigan - AAA	0	9	9	Virgin Islands	0	0	0
Michigan - MCOP	0	1	1	Washington - IC	12	191	203
Minnesota	47	37	84	Washington - MSC	0	10	10
Mississippi	23	3,708	3,731	West Virginia - AARP	7	7	14
Missouri	5	12	17	Wisconsin - CWAG	24	9	33
Montana	45	10	55	Wisconsin - GLITC	0	0	0
Nebraska	12	51	63	Wyoming	25	10	35

**PERFORMANCE MEASURE 12: Number of Complaints Referred for Followup**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	2	0	2	Nevada	4	0	4
Alaska	0	0	0	New Hampshire	1	22	23
Arizona - DES	3	3	6	New Jersey - JFVS	1	0	1
Arizona - ITZA	0	0	0	New Jersey - DHP	0	0	0
Arkansas	7	16	23	New Mexico	27	52	79
California	55	8	63	New York	53	35	88
Colorado	1	4	5	North Carolina - DOA	10	19	29
Connecticut	4	2	6	North Dakota	0	1	1
Delaware	11	8	19	Ohio - COAAA	2	0	2
District of Columbia - AARP	0	0	0	Ohio - PSI	4	1	5
District of Columbia - FH	10	1	11	Oklahoma	6	4	10
Florida	5	7	12	Oregon - SMP	3	3	6
Georgia - ARC	4	5	9	Oregon - MULTI	0	0	0
Georgia - DHR	10	8	18	Pennsylvania	0	0	0
Guam	0	0	0	Puerto Rico	19	28	47
Hawaii	0	2	2	Rhode Island	0	0	0
Idaho	3	7	10	South Carolina	2	2	4
Illinois	5	2	7	South Dakota	1	0	1
Indiana	0	1	1	Tennessee	2	30	32
Iowa	15	17	32	Texas - BBBEF	9	9	18
Kansas	0	4	4	Texas - NHCOA	26	21	47
Kentucky	3	1	4	Texas - LEP	0	3	3
Louisiana	1	3	4	Utah	22	37	59
Maine	1	10	11	Vermont	1	5	6
Maryland	13	0	13	Virginia - AAA	8	5	13
Massachusetts	0	0	0	Virginia - BPSOS	0	0	0
Michigan - AAA	0	0	0	Virgin Islands	0	0	0
Michigan - MCOP	0	0	0	Washington - IC	7	191	198
Minnesota	24	26	50	Washington - MSC	0	10	10
Mississippi	0	2	2	West Virginia - AARP	3	1	4
Missouri	2	7	9	Wisconsin - CWAG	5	2	7
Montana	1	6	7	Wisconsin - GLITC	0	0	0
Nebraska	6	5	11	Wyoming	6	0	6

**PERFORMANCE MEASURE 13: Number of Complaints That Resulted in Some Action**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	2	0	2	Nevada	0	0	0
Alaska	0	0	0	New Hampshire	1	3	4
Arizona - DES	0	0	0	New Jersey - JFVS	0	0	0
Arizona - ITZA	0	0	0	New Jersey - DHP	0	0	0
Arkansas	4	4	8	New Mexico	27	11	38
California	5	4	9	New York	203	35	238
Colorado	0	5	5	North Carolina - DOA	2	0	2
Connecticut	0	1	1	North Dakota	0	1	1
Delaware	28	8	36	Ohio - COAAA	1	0	1
District of Columbia - AARP	0	0	0	Ohio - PSI	0	0	0
District of Columbia - FH	0	1	1	Oklahoma	0	0	0
Florida	1	0	1	Oregon - SMP	0	0	0
Georgia - ARC	1	1	2	Oregon - MULTI	0	0	0
Georgia - DHR	1	2	3	Pennsylvania	1	0	1
Guam	0	0	0	Puerto Rico	7	22	29
Hawaii	0	2	2	Rhode Island	0	0	0
Idaho	0	0	0	South Carolina	0	2	2
Illinois	2	3	5	South Dakota	0	0	0
Indiana	0	0	0	Tennessee	0	2	2
Iowa	12	13	25	Texas - BBBEF	2	7	9
Kansas	0	0	0	Texas - NHCOA	5	3	8
Kentucky	1	1	2	Texas - LEP	0	3	3
Louisiana	1	2	3	Utah	4	43	47
Maine	1	5	6	Vermont	0	3	3
Maryland	0	0	0	Virginia - AAA	0	0	0
Massachusetts	0	0	0	Virginia - BPSOS	0	0	0
Michigan - AAA	0	0	0	Virgin Islands	0	0	0
Michigan - MCOP	0	0	0	Washington - IC	4	191	195
Minnesota	16	11	27	Washington - MSC	0	0	0
Mississippi	18	0	18	West Virginia - AARP	0	0	0
Missouri	0	0	0	Wisconsin - CWAG	4	2	6
Montana	0	2	2	Wisconsin - GLITC	0	0	0
Nebraska	4	0	4	Wyoming	0	0	0

**PERFORMANCE MEASURE 14: Medicare Funds Recovered Attributable to the Project**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	\$0	\$0	\$0	Nevada	\$0	\$0	\$0
Alaska	\$0	\$0	\$0	New Hampshire	\$0	\$0	\$0
Arizona - DES	\$0	\$0	\$0	New Jersey - JFVS	\$0	\$72	\$72
Arizona - ITZA	\$0	\$0	\$0	New Jersey - DHP	\$0	\$0	\$0
Arkansas	\$4,856	\$8,523	\$13,379	New Mexico	\$0	\$0	\$0
California	\$6,552	\$6,880	\$13,432	New York	\$36,505	\$63,695	\$100,200
Colorado	\$0	\$0	\$0	North Carolina - DOA	\$0	\$0	\$0
Connecticut	\$0	\$0	\$0	North Dakota	\$0	\$0	\$0
Delaware	\$0	\$0	\$0	Ohio - COAAA	\$0	\$0	\$0
District of Columbia - AARP	\$0	\$0	\$0	Ohio - PSI	\$0	\$0	\$0
District of Columbia - FH	\$0	\$0	\$0	Oklahoma	\$0	\$0	\$0
Florida	\$27,668	\$8,160	\$35,828	Oregon - SMP	\$0	\$0	\$0
Georgia - ARC	\$338	\$0	\$338	Oregon - MULTI	\$0	\$0	\$0
Georgia - DHR	\$186	\$2,157	\$2,343	Pennsylvania	\$0	\$0	\$0
Guam	\$0	\$0	\$0	Puerto Rico	\$296	\$2,072	\$2,368
Hawaii	\$0	\$0	\$0	Rhode Island	\$0	\$0	\$0
Idaho	\$0	\$0	\$0	South Carolina	\$0	\$0	\$0
Illinois	\$0	\$0	\$0	South Dakota	\$0	\$0	\$0
Indiana	\$0	\$0	\$0	Tennessee	\$0	\$0	\$0
Iowa	\$0	\$0	\$0	Texas - BBBEF	\$79	\$351	\$430
Kansas	\$0	\$0	\$0	Texas - NHCOA	\$5,829	\$10,345	\$16,174
Kentucky	\$665	\$488	\$1,153	Texas - LEP	\$0	\$0	\$0
Louisiana	\$0	\$0	\$0	Utah	\$0	\$0	\$0
Maine	\$0	\$0	\$0	Vermont	\$0	\$124	\$124
Maryland	\$0	\$0	\$0	Virginia - AAA	\$0	\$0	\$0
Massachusetts	\$0	\$0	\$0	Virginia - BPSOS	\$0	\$0	\$0
Michigan - AAA	\$0	\$0	\$0	Virgin Islands	\$0	\$0	\$0
Michigan - MCOP	\$0	\$0	\$0	Washington - IC	\$0	\$0	\$0
Minnesota	\$216	\$0	\$216	Washington - MSC	\$0	\$0	\$0
Mississippi	\$0	\$0	\$0	West Virginia - AARP	\$0	\$0	\$0
Missouri	\$0	\$0	\$0	Wisconsin - CWAG	\$0	\$0	\$0
Montana	\$0	\$0	\$0	Wisconsin - GLITC	\$0	\$0	\$0
Nebraska	\$0	\$0	\$0	Wyoming	\$0	\$0	\$0

**PERFORMANCE MEASURE 15A: Medicaid Funds Recovered Attributable to the Project**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	\$0	\$0	\$0	Nevada	\$0	\$0	\$0
Alaska	\$0	\$0	\$0	New Hampshire	\$0	\$0	\$0
Arizona - DES	\$0	\$0	\$0	New Jersey - JFVS	\$0	\$0	\$0
Arizona - ITZA	\$0	\$0	\$0	New Jersey - DHP	\$0	\$0	\$0
Arkansas	\$0	\$0	\$0	New Mexico	\$0	\$0	\$0
California	\$0	\$0	\$0	New York	\$0	\$0	\$0
Colorado	\$0	\$0	\$0	North Carolina - DOA	\$0	\$0	\$0
Connecticut	\$0	\$0	\$0	North Dakota	\$0	\$0	\$0
Delaware	\$0	\$0	\$0	Ohio - COAAA	\$0	\$0	\$0
District of Columbia - AARP	\$0	\$0	\$0	Ohio - PSI	\$0	\$0	\$0
District of Columbia - FH	\$0	\$0	\$0	Oklahoma	\$0	\$0	\$0
Florida	\$0	\$0	\$0	Oregon - SMP	\$0	\$0	\$0
Georgia - ARC	\$0	\$0	\$0	Oregon - MULTI	\$0	\$0	\$0
Georgia - DHR	\$0	\$0	\$0	Pennsylvania	\$0	\$0	\$0
Guam	\$0	\$0	\$0	Puerto Rico	\$0	\$0	\$0
Hawaii	\$0	\$0	\$0	Rhode Island	\$0	\$0	\$0
Idaho	\$0	\$0	\$0	South Carolina	\$0	\$0	\$0
Illinois	\$0	\$0	\$0	South Dakota	\$0	\$0	\$0
Indiana	\$0	\$0	\$0	Tennessee	\$0	\$0	\$0
Iowa	\$0	\$0	\$0	Texas - BBBEF	\$0	\$0	\$0
Kansas	\$0	\$0	\$0	Texas - NHCOA	\$0	\$0	\$0
Kentucky	\$0	\$0	\$0	Texas - LEP	\$0	\$0	\$0
Louisiana	\$0	\$0	\$0	Utah	\$0	\$0	\$0
Maine	\$0	\$0	\$0	Vermont	\$0	\$1,499	\$1,499
Maryland	\$0	\$0	\$0	Virginia - AAA	\$0	\$0	\$0
Massachusetts	\$0	\$0	\$0	Virginia - BPSOS	\$0	\$0	\$0
Michigan - AAA	\$0	\$0	\$0	Virgin Islands	\$0	\$0	\$0
Michigan - MCOP	\$0	\$0	\$0	Washington - IC	\$0	\$0	\$0
Minnesota	\$0	\$0	\$0	Washington - MSC	\$0	\$0	\$0
Mississippi	\$0	\$0	\$0	West Virginia - AARP	\$0	\$0	\$0
Missouri	\$0	\$0	\$0	Wisconsin - CWAG	\$0	\$0	\$0
Montana	\$0	\$0	\$0	Wisconsin - GLITC	\$0	\$0	\$0
Nebraska	\$0	\$0	\$0	Wyoming	\$0	\$0	\$0

<b>PERFORMANCE MEASURE 15B: Savings to Beneficiaries Attributable to the Project</b>							
	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Total for 2005</b>		<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Total for 2005</b>
Alabama	\$0	\$0	\$0	Nevada	\$0	\$0	\$0
Alaska	\$0	\$0	\$0	New Hampshire	\$0	\$0	\$0
Arizona - DES	\$0	\$0	\$0	New Jersey - JFVS	\$0	\$2,500	\$2,500
Arizona - ITZA	\$0	\$0	\$0	New Jersey - DHP	\$0	\$0	\$0
Arkansas	\$0	\$0	\$0	New Mexico	\$4,350	\$28,606	\$32,956
California	\$5,355	\$0	\$5,355	New York	\$1,604	\$0	\$1,604
Colorado	\$339	\$1,922	\$2,261	North Carolina - DOA	\$0	\$0	\$0
Connecticut	\$0	\$0	\$0	North Dakota	\$0	\$0	\$0
Delaware	\$1,583	\$0	\$1,583	Ohio - COAAA	\$0	\$0	\$0
District of Columbia - AARP	\$0	\$0	\$0	Ohio - PSI	\$97	\$0	\$97
District of Columbia - FH	\$0	\$0	\$0	Oklahoma	\$0	\$0	\$0
Florida	\$0	\$0	\$0	Oregon - SMP	\$0	\$0	\$0
Georgia - ARC	\$0	\$0	\$0	Oregon - MULTI	\$0	\$0	\$0
Georgia - DHR	\$0	\$0	\$0	Pennsylvania	\$1,673	\$8,520	\$10,193
Guam	\$0	\$0	\$0	Puerto Rico	\$100	\$0	\$100
Hawaii	\$0	\$0	\$0	Rhode Island	\$0	\$0	\$0
Idaho	\$23,614	\$8,743	\$32,357	South Carolina	\$0	\$0	\$0
Illinois	\$200	\$0	\$200	South Dakota	\$0	\$0	\$0
Indiana	\$0	\$0	\$0	Tennessee	\$0	\$0	\$0
Iowa	\$0	\$0	\$0	Texas - BBBEF	\$0	\$0	\$0
Kansas	\$0	\$0	\$0	Texas - NHCOA	\$0	\$0	\$0
Kentucky	\$0	\$0	\$0	Texas - LEP	\$0	\$0	\$0
Louisiana	\$925	\$227	\$1,152	Utah	\$0	\$0	\$0
Maine	\$0	\$0	\$0	Vermont	\$0	\$0	\$0
Maryland	\$0	\$0	\$0	Virginia - AAA	\$0	\$0	\$0
Massachusetts	\$0	\$0	\$0	Virginia - BPSOS	\$0	\$0	\$0
Michigan - AAA	\$0	\$0	\$0	Virgin Islands	\$0	\$0	\$0
Michigan - MCOP	\$0	\$0	\$0	Washington - IC	\$0	\$0	\$0
Minnesota	\$4,344	\$6,910	\$11,254	Washington - MSC	\$0	\$0	\$0
Mississippi	\$298	\$0	\$298	West Virginia - AARP	\$0	\$0	\$0
Missouri	\$0	\$0	\$0	Wisconsin - CWAG	\$0	\$0	\$0
Montana	\$0	\$1,676	\$1,676	Wisconsin - GLITC	\$0	\$0	\$0
Nebraska	\$15	\$220	\$235	Wyoming	\$0	\$0	\$0



**PERFORMANCE MEASURE 15C: Other Savings Attributable to the Project**

	Jan. – June	July – Dec.	Total for 2005		Jan. – June	July – Dec.	Total for 2005
Alabama	\$0	\$0	\$0	Nevada	\$0	\$0	\$0
Alaska	\$0	\$0	\$0	New Hampshire	\$0	\$0	\$0
Arizona - DES	\$0	\$0	\$0	New Jersey - DHPR	\$0	\$0	\$0
Arizona - ITZA	\$0	\$0	\$0	New Jersey - JFVS	\$0	\$0	\$0
Arkansas	\$0	\$0	\$0	New Mexico	\$0	\$0	\$0
California	\$0	\$0	\$0	New York	\$0	\$0	\$0
Colorado	\$0	\$0	\$0	North Carolina - DOA	\$0	\$0	\$0
Connecticut	\$0	\$0	\$0	North Dakota	\$0	\$0	\$0
Delaware	\$0	\$0	\$0	Ohio - COAAA	\$0	\$0	\$0
District of Columbia - AARP	\$0	\$0	\$0	Ohio - PSI	\$0	\$0	\$0
District of Columbia - FH	\$0	\$0	\$0	Oklahoma	\$0	\$0	\$0
Florida	\$0	\$0	\$0	Oregon - SMP	\$0	\$0	\$0
Georgia - ARC	\$0	\$0	\$0	Oregon - MULTI	\$0	\$0	\$0
Georgia - DHR	\$0	\$0	\$0	Pennsylvania	\$0	\$0	\$0
Guam	\$0	\$0	\$0	Puerto Rico	\$0	\$0	\$0
Hawaii	\$0	\$0	\$0	Rhode Island	\$0	\$0	\$0
Idaho	\$0	\$0	\$0	South Carolina	\$0	\$0	\$0
Illinois	\$0	\$0	\$0	South Dakota	\$0	\$0	\$0
Indiana	\$0	\$0	\$0	Tennessee	\$0	\$0	\$0
Iowa	\$0	\$0	\$0	Texas - BBBEF	\$0	\$0	\$0
Kansas	\$0	\$0	\$0	Texas - NHCOA	\$0	\$0	\$0
Kentucky	\$0	\$0	\$0	Texas - LEP	\$0	\$0	\$0
Louisiana	\$0	\$0	\$0	Utah	\$0	\$0	\$0
Maine	\$0	\$0	\$0	Vermont	\$0	\$0	\$0
Maryland	\$0	\$0	\$0	Virginia - AAA	\$0	\$0	\$0
Massachusetts	\$0	\$0	\$0	Virginia - BPSOS	\$0	\$0	\$0
Michigan - AAA	\$0	\$0	\$0	Virgin Islands	\$0	\$0	\$0
Michigan - MCOP	\$0	\$0	\$0	Washington - IC	\$0	\$0	\$0
Minnesota	\$0	\$0	\$0	Washington - MSC	\$0	\$0	\$0
Mississippi	\$0	\$10	\$10	West Virginia - AARP	\$0	\$0	\$0
Missouri	\$0	\$0	\$0	Wisconsin - CWAG	\$0	\$0	\$0
Montana	\$0	\$0	\$0	Wisconsin - GLITC	\$0	\$0	\$0
Nebraska	\$0	\$0	\$0	Wyoming	\$0	\$0	\$0

## **Individual Project Results for 2005**

The following tables provide the results for each performance measure for each of the 66 Senior Medicare Patrol Projects operating in 2005. Each table provides the performance measure results for the two 6-month reporting periods.

Please note that Performance Measure 9, “Estimated number of people reached by media events,” is calculated by adding the average number of viewers reached each time an advertisement is aired and the number of readers reached for each individual printed advertisement.

Two projects operated by the Alabama Commission on Aging and the Central Ohio Area Agency on Aging closed in June 2005.

A P P E N D I X - D

<b>Alabama – Alabama Commission on Aging, Montgomery</b>					
<b>In operation since:</b> July 1999 – closed June 2005		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	7	7	0	-7
2	Number of new volunteers trained	51	51	0	-51
3	Number of media events conducted	136	136	0	-136
4	Number of community education events conducted	279	279	0	-279
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	17	17	0	-17
6	Number of group sessions for beneficiaries led by volunteers	121	121	0	-121
7	Number of beneficiaries who attended group sessions led by volunteers	2,929	2,929	0	-2,929
8	Number of one-on-one sessions held between beneficiaries and volunteers	940	940	0	-940
7 + 8	Total number of beneficiaries educated	3,869	3,869	0	-3869
9	Estimated number of people reached by media events	108,925	108,925	0	-108,925
10	Estimated number of people reached by community education events	29,748	29,748	0	-29,748
11	Number of complaints received attributable to the project	38	38	0	-38
12	Number of complaints referred for followup	2	2	0	-2
13	Number of complaints that resulted in some action	2	2	0	-2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Alaska – Alaska State Division of Senior Services, Anchorage</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	21	5	16	11
2	Number of new volunteers trained	163	30	133	103
3	Number of media events conducted	13	1	12	11
4	Number of community education events conducted	22	5	17	12
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	103	30	73	43
6	Number of group sessions for beneficiaries led by volunteers	60	10	50	40
7	Number of beneficiaries who attended group sessions led by volunteers	240	40	200	160
8	Number of one-on-one sessions held between beneficiaries and volunteers	220	20	200	180
7 + 8	Total number of beneficiaries educated	460	60	400	340
9	Estimated number of people reached by media events	1,000,000	500,000	500,000	0
10	Estimated number of people reached by community education events	2,757	185	2,572	2,387
11	Number of complaints received attributable to the project	3	2	1	-1
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Arizona – Arizona Department of Economic Security, Phoenix</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	44	15	29	14
2	Number of new volunteers trained	71	33	38	5
3	Number of media events conducted	25	14	11	-3
4	Number of community education events conducted	133	24	109	85
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	23	15	8	-7
6	Number of group sessions for beneficiaries led by volunteers	199	24	175	151
7	Number of beneficiaries who attended group sessions led by volunteers	6,341	2,287	4,054	1,767
8	Number of one-on-one sessions held between beneficiaries and volunteers	150	0	150	150
7 + 8	Total number of beneficiaries educated	6,491	2,287	4,204	1917
9	Estimated number of people reached by media events	71,352	52,802	18,550	-34,252
10	Estimated number of people reached by community education events	6,652	2,598	4,054	1,456
11	Number of complaints received attributable to the project	11	6	5	-1
12	Number of complaints referred for followup	6	3	3	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	0	\$0	\$0
15C	Other savings attributable to the project	\$0	0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	0	\$0	\$0

A P P E N D I X - D

<b>Arizona – Inter Tribal Council of Arizona, Phoenix</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	0	0	0	0
2	Number of new volunteers trained	0	0	0	0
3	Number of media events conducted	0	0	0	0
4	Number of community education events conducted	0	0	0	0
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	0	0	0	0
6	Number of group sessions for beneficiaries led by volunteers	0	0	0	0
7	Number of beneficiaries who attended group sessions led by volunteers	0	0	0	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	0	0	0	0
9	Estimated number of people reached by media events	0	0	0	0
10	Estimated number of people reached by community education events	0	0	0	0
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Arkansas – Arkansas Division of Aging and Adult Services, Little Rock</b>					
In operation since: July 2002		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	10	4	6	2
2	Number of new volunteers trained	62	45	17	-28
3	Number of media events conducted	35	19	16	-3
4	Number of community education events conducted	126	42	84	42
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	48	29	19	-10
6	Number of group sessions for beneficiaries led by volunteers	103	59	44	-15
7	Number of beneficiaries who attended group sessions led by volunteers	2,392	1,228	1,164	-64
8	Number of one-on-one sessions held between beneficiaries and volunteers	265	60	205	145
7 + 8	Total number of beneficiaries educated	2,657	1,288	1,369	81
9	Estimated number of people reached by media events	1,098,888	882,388	216,500	-665,888
10	Estimated number of people reached by community education events	9,840	5,305	4,535	-770
11	Number of complaints received attributable to the project	51	20	31	11
12	Number of complaints referred for followup	23	7	16	9
13	Number of complaints that resulted in some action	8	4	4	0
14	Medicare funds recovered attributable to the project	\$13,379	4,856	\$8,523	\$3,667
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$13,379	\$4,856	\$8,523	\$3,667

A P P E N D I X - D

<b>California – California Health Insurance Counseling Advocacy Programs Association, Sacramento</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	24	22	2	-20
2	Number of new volunteers trained	376	357	19	-338
3	Number of media events conducted	52	36	16	-20
4	Number of community education events conducted	327	176	151	-25
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	37	17	20	3
6	Number of group sessions for beneficiaries led by volunteers	225	120	105	-15
7	Number of beneficiaries who attended group sessions led by volunteers	7,120	3,424	3,696	272
8	Number of one-on-one sessions held between beneficiaries and volunteers	168	38	130	92
7 + 8	Total number of beneficiaries educated	7,288	3,462	3,826	364
9	Estimated number of people reached by media events	14,186,149	5,500,000	8,686,149	3,186,149
10	Estimated number of people reached by community education events	12,196	5,023	7,173	2,150
11	Number of complaints received attributable to the project	71	55	16	-39
12	Number of complaints referred for followup	63	55	8	-47
13	Number of complaints that resulted in some action	9	5	4	-1
14	Medicare funds recovered attributable to the project	\$13,432	\$6,552	\$6,880	\$328
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$5,355	\$5,355	\$0	-\$5,355
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$5,355	\$5,355	\$0	-\$5,355
14 + 15	Total savings attributable to the project	\$18,787	\$11,907	\$6,880	-\$5,027



<b>Colorado – Colorado Division of Insurance, Denver</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	7	4	3	-1
2	Number of new volunteers trained	36	19	17	-2
3	Number of media events conducted	21	6	15	9
4	Number of community education events conducted	606	17	589	572
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	74	4	70	66
6	Number of group sessions for beneficiaries led by volunteers	72	66	6	-60
7	Number of beneficiaries who attended group sessions led by volunteers	2,081	1,879	202	-1,677
8	Number of one-on-one sessions held between beneficiaries and volunteers	142	24	118	94
7 + 8	Total number of beneficiaries educated	2,223	1,903	320	-1583
9	Estimated number of people reached by media events	657,200	460,300	196,900	-263,400
10	Estimated number of people reached by community education events	20,580	1,328	19,252	17,924
11	Number of complaints received attributable to the project	9	4	5	1
12	Number of complaints referred for followup	5	1	4	3
13	Number of complaints that resulted in some action	5	0	5	5
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$2,261	\$339	\$1,922	\$1,583
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$2,261	\$339	\$1,922	\$1,583
14 + 15	Total savings attributable to the project	\$2,261	\$339	\$1,922	\$1,583

A P P E N D I X - D

<b>Connecticut – Connecticut Department of Social Services, Hartford</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	19	5	14	9
2	Number of new volunteers trained	99	16	83	67
3	Number of media events conducted	107	17	90	73
4	Number of community education events conducted	664	40	624	584
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	16	4	12	8
6	Number of group sessions for beneficiaries led by volunteers	38	7	31	24
7	Number of beneficiaries who attended group sessions led by volunteers	1,051	163	888	725
8	Number of one-on-one sessions held between beneficiaries and volunteers	8	5	3	-2
7 + 8	Total number of beneficiaries educated	1,059	168	891	723
9	Estimated number of people reached by media events	3,277,137	768,000	2,509,137	1,741,137
10	Estimated number of people reached by community education events	29,873	7,774	22,099	14,325
11	Number of complaints received attributable to the project	11	5	6	1
12	Number of complaints referred for followup	6	4	2	-2
13	Number of complaints that resulted in some action	1	0	1	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Delaware – Delaware Department of Health and Social Services, New Castle</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	4	2	2	0
2	Number of new volunteers trained	7	4	3	-1
3	Number of media events conducted	9	5	4	-1
4	Number of community education events conducted	31	13	18	5
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	6	3	3	0
6	Number of group sessions for beneficiaries led by volunteers	47	35	12	-23
7	Number of beneficiaries who attended group sessions led by volunteers	6,422	3,462	2,960	-502
8	Number of one-on-one sessions held between beneficiaries and volunteers	242	170	72	-98
7 + 8	Total number of beneficiaries educated	6,664	3,632	3,032	-600
9	Estimated number of people reached by media events	350,000	200,000	150,000	-50,000
10	Estimated number of people reached by community education events	6,050	1,550	4,500	2,950
11	Number of complaints received attributable to the project	36	28	8	-20
12	Number of complaints referred for followup	19	11	8	-3
13	Number of complaints that resulted in some action	36	28	8	-20
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$1,583	\$1,583	\$0	-\$1,583
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$1,583	\$1,583	\$0	-\$1,583
14 + 15	Total savings attributable to the project	\$1,583	\$1,583	\$0	-\$1,583

A P P E N D I X - D

<b>District of Columbia – The AARP Foundation, Washington, DC</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	2	2	0	-2
2	Number of new volunteers trained	7	7	0	-7
3	Number of media events conducted	0	0	0	0
4	Number of community education events conducted	13	10	3	-7
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1	1	0	-1
6	Number of group sessions for beneficiaries led by volunteers	67	25	42	17
7	Number of beneficiaries who attended group sessions led by volunteers	2,475	1,015	1,460	445
8	Number of one-on-one sessions held between beneficiaries and volunteers	4	0	4	4
7 + 8	Total number of beneficiaries educated	2,479	1,015	1,464	449
9	Estimated number of people reached by media events	0	0	0	0
10	Estimated number of people reached by community education events	8,375	3,375	5,000	1,625
11	Number of complaints received attributable to the project	63	10	53	43
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>District of Columbia – Friendship House, Washington, DC</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	10	5	5	0
2	Number of new volunteers trained	13	6	7	1
3	Number of media events conducted	5	3	2	-1
4	Number of community education events conducted	27	19	8	-11
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	8	4	4	0
6	Number of group sessions for beneficiaries led by volunteers	13	8	5	-3
7	Number of beneficiaries who attended group sessions led by volunteers	366	268	98	-170
8	Number of one-on-one sessions held between beneficiaries and volunteers	45	40	5	-35
7 + 8	Total number of beneficiaries educated	411	308	103	-205
9	Estimated number of people reached by media events	575,000	375,000	200,000	-175,000
10	Estimated number of people reached by community education events	57,475	3,325	54,150	50,825
11	Number of complaints received attributable to the project	10	10	0	-10
12	Number of complaints referred for followup	11	10	1	-9
13	Number of complaints that resulted in some action	1	0	1	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Florida – Tampa Bay Regional Planning Council, St. Petersburg</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	3	2	1	-1
2	Number of new volunteers trained	15	8	7	-1
3	Number of media events conducted	10	5	5	0
4	Number of community education events conducted	81	65	16	-49
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	10	7	3	-4
6	Number of group sessions for beneficiaries led by volunteers	72	51	21	-30
7	Number of beneficiaries who attended group sessions led by volunteers	5,665	3,999	1,666	-2,333
8	Number of one-on-one sessions held between beneficiaries and volunteers	32	1	31	30
7 + 8	Total number of beneficiaries educated	5,697	4,000	1,697	-2303
9	Estimated number of people reached by media events	1,184,600	533,300	651,300	118,000
10	Estimated number of people reached by community education events	7,255	3,976	3,279	-697
11	Number of complaints received attributable to the project	27	13	14	1
12	Number of complaints referred for followup	12	5	7	2
13	Number of complaints that resulted in some action	1	1	0	-1
14	Medicare funds recovered attributable to the project	\$35,828	\$27,668	\$8,160	-\$19,508
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$35,828	\$27,668	\$8,160	-\$19,508

A P P E N D I X - D

<b>Georgia – Atlanta Regional Commission, Atlanta</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	3	0	3	3
2	Number of new volunteers trained	5	0	5	5
3	Number of media events conducted	36	31	5	-26
4	Number of community education events conducted	63	3	60	57
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	5	0	5	5
6	Number of group sessions for beneficiaries led by volunteers	273	228	45	-183
7	Number of beneficiaries who attended group sessions led by volunteers	6,878	5,906	972	-4,934
8	Number of one-on-one sessions held between beneficiaries and volunteers	981	552	429	-123
7 + 8	Total number of beneficiaries educated	7,859	6,458	1,401	-5057
9	Estimated number of people reached by media events	224,572	186,302	38,270	-148,032
10	Estimated number of people reached by community education events	9,802	212	9,590	9,378
11	Number of complaints received attributable to the project	23	9	14	5
12	Number of complaints referred for followup	9	4	5	1
13	Number of complaints that resulted in some action	2	1	1	0
14	Medicare funds recovered attributable to the project	\$338	\$338	\$0	-\$338
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$338	\$338	\$0	-\$338

A P P E N D I X - D

<b>Georgia – Department of Human Resources, Atlanta</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	53	28	25	-3
2	Number of new volunteers trained	156	118	38	-80
3	Number of media events conducted	115	78	37	-41
4	Number of community education events conducted	635	207	428	221
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	460	402	58	-344
6	Number of group sessions for beneficiaries led by volunteers	305	188	117	-71
7	Number of beneficiaries who attended group sessions led by volunteers	7,304	4,694	2,610	-2,084
8	Number of one-on-one sessions held between beneficiaries and volunteers	296	202	94	-108
7 + 8	Total number of beneficiaries educated	7,600	4,896	2,704	-2192
9	Estimated number of people reached by media events	1,999,248	1,020,801	978,447	-42,354
10	Estimated number of people reached by community education events	32,113	7,369	24,744	17,375
11	Number of complaints received attributable to the project	60	48	12	-36
12	Number of complaints referred for followup	18	10	8	-2
13	Number of complaints that resulted in some action	3	1	2	1
14	Medicare funds recovered attributable to the project	\$2,343	\$186	\$2,157	\$1,971
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$2,343	\$186	\$2,157	\$1,971



A P P E N D I X - D

<b>Guam – Department of Public Health and Social Services, Hagatna</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	1	0	1	1
3	Number of media events conducted	3	0	3	3
4	Number of community education events conducted	9	0	9	9
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1	0	1	1
6	Number of group sessions for beneficiaries led by volunteers	18	0	18	18
7	Number of beneficiaries who attended group sessions led by volunteers	950	0	950	950
8	Number of one-on-one sessions held between beneficiaries and volunteers	101	0	101	101
7 + 8	Total number of beneficiaries educated	1,051	0	1,051	1,051
9	Estimated number of people reached by media events	150,000	0	150,000	150,000
10	Estimated number of people reached by community education events	770	0	770	770
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Hawaii – Hawaii Executive Office of Aging, Honolulu</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	8	4	4	0
2	Number of new volunteers trained	16	5	11	6
3	Number of media events conducted	13	5	8	3
4	Number of community education events conducted	27	6	21	15
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1	0	1	1
6	Number of group sessions for beneficiaries led by volunteers	55	25	30	5
7	Number of beneficiaries who attended group sessions led by volunteers	3,100	1,600	1,500	-100
8	Number of one-on-one sessions held between beneficiaries and volunteers	6	0	6	6
7 + 8	Total number of beneficiaries educated	3,106	1,600	1,506	-94
9	Estimated number of people reached by media events	425,000	200,000	225,000	25,000
10	Estimated number of people reached by community education events	11,000	5,000	6,000	1,000
11	Number of complaints received attributable to the project	48	25	23	-2
12	Number of complaints referred for followup	2	0	2	2
13	Number of complaints that resulted in some action	2	0	2	2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Idaho – Idaho Medicare Watch Partnership, Boise</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	66	10	56	46
2	Number of new volunteers trained	187	23	164	141
3	Number of media events conducted	144	29	115	86
4	Number of community education events conducted	462	127	335	208
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	112	3	109	106
6	Number of group sessions for beneficiaries led by volunteers	476	27	449	422
7	Number of beneficiaries who attended group sessions led by volunteers	12,005	780	11,225	10,445
8	Number of one-on-one sessions held between beneficiaries and volunteers	3,228	759	2,469	1,710
7 + 8	Total number of beneficiaries educated	15,233	1,539	13,694	12155
9	Estimated number of people reached by media events	1,714,856	627,929	1,086,927	458,998
10	Estimated number of people reached by community education events	22,761	9,568	13,193	3,625
11	Number of complaints received attributable to the project	588	262	326	64
12	Number of complaints referred for followup	10	3	7	4
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$32,357	\$23,614	\$8,743	-\$14,870
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$32,357	\$23,614	\$8,743	-\$14,870
14 + 15	Total savings attributable to the project	\$32,357	\$23,614	\$8,743	-\$14,870

<b>Illinois – Suburban Area Agency on Aging, Oak Park</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	37	18	19	1
2	Number of new volunteers trained	138	56	82	26
3	Number of media events conducted	136	93	43	-50
4	Number of community education events conducted	330	143	187	44
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	55	41	14	-27
6	Number of group sessions for beneficiaries led by volunteers	371	182	189	7
7	Number of beneficiaries who attended group sessions led by volunteers	12,300	5,344	6,956	1,612
8	Number of one-on-one sessions held between beneficiaries and volunteers	216	7	209	202
7 + 8	Total number of beneficiaries educated	12,516	5,351	7,165	1814
9	Estimated number of people reached by media events	11,057,030	8,893,230	2,163,800	-6,729,430
10	Estimated number of people reached by community education events	19,680	6,980	12,700	5,720
11	Number of complaints received attributable to the project	9	5	4	-1
12	Number of complaints referred for followup	7	5	2	-3
13	Number of complaints that resulted in some action	5	2	3	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$200	\$200	\$0	-\$200
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$200	\$200	\$0	-\$200
14 + 15	Total savings attributable to the project	\$200	\$200	\$0	-\$200

A P P E N D I X - D

<b>Indiana – Indiana Division of Disability, Aging and Rehabilitation, Indianapolis</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	32	22	10	-12
2	Number of new volunteers trained	547	107	440	333
3	Number of media events conducted	21	6	15	9
4	Number of community education events conducted	201	93	108	15
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	13	2	11	9
6	Number of group sessions for beneficiaries led by volunteers	248	79	169	90
7	Number of beneficiaries who attended group sessions led by volunteers	13,512	2,015	11,497	9,482
8	Number of one-on-one sessions held between beneficiaries and volunteers	3,297	252	3,045	2,793
7 + 8	Total number of beneficiaries educated	16,809	2,267	14,542	12275
9	Estimated number of people reached by media events	990,450	4,800	985,650	980,850
10	Estimated number of people reached by community education events	25,468	14,127	11,341	-2,786
11	Number of complaints received attributable to the project	1	0	1	1
12	Number of complaints referred for followup	1	0	1	1
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Iowa – Iowa Department of Elder Affairs, Waterloo</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	22	12	10	-2
2	Number of new volunteers trained	33	14	19	5
3	Number of media events conducted	5,166	2,095	3,071	976
4	Number of community education events conducted	221	94	127	33
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	31	12	19	7
6	Number of group sessions for beneficiaries led by volunteers	910	314	596	282
7	Number of beneficiaries who attended group sessions led by volunteers	31,525	23,797	7,728	-16,069
8	Number of one-on-one sessions held between beneficiaries and volunteers	69	49	20	-29
7 + 8	Total number of beneficiaries educated	31,594	23,846	7,748	-16098
9	Estimated number of people reached by media events	2,131,210	1,142,908	988,302	-154,606
10	Estimated number of people reached by community education events	23,608	7,127	16,481	9,354
11	Number of complaints received attributable to the project	122	49	73	24
12	Number of complaints referred for followup	32	15	17	2
13	Number of complaints that resulted in some action	25	12	13	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Kansas – Department on Aging, Topeka*</b>					
<b>In operation since: July 2003</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	0	0	0	0
2	Number of new volunteers trained	0	0	0	0
3	Number of media events conducted	4	4	0	-4
4	Number of community education events conducted	4	1	3	2
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	0	0	0	0
6	Number of group sessions for beneficiaries led by volunteers	0	0	0	0
7	Number of beneficiaries who attended group sessions led by volunteers	0	0	0	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	24	24	0	-24
7 + 8	Total number of beneficiaries educated	24	24	0	-24
9	Estimated number of people reached by media events	22,000	22,000	0	-22,000
10	Estimated number of people reached by community education events	550	200	350	150
11	Number of complaints received attributable to the project	5	0	5	5
12	Number of complaints referred for followup	4	0	4	4
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

\*Kansas Department of Aging replaced Kansas Via Christi of Wichita as the SMP in July 2005.

<b>Kentucky – Kentucky Association of Senior Service Corps Programs, Louisville</b>					
In operation since: July 2001		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	22	12	10	-2
2	Number of new volunteers trained	55	45	10	-35
3	Number of media events conducted	194	97	97	0
4	Number of community education events conducted	206	103	103	0
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	47	42	5	-37
6	Number of group sessions for beneficiaries led by volunteers	310	132	178	46
7	Number of beneficiaries who attended group sessions led by volunteers	12,228	4,461	7,767	3,306
8	Number of one-on-one sessions held between beneficiaries and volunteers	7,172	2,641	4,531	1,890
7 + 8	Total number of beneficiaries educated	19,400	7,102	12,298	5196
9	Estimated number of people reached by media events	3,700,797	1,700,797	2,000,000	299,203
10	Estimated number of people reached by community education events	11,125	5,289	5,836	547
11	Number of complaints received attributable to the project	35	34	1	-33
12	Number of complaints referred for followup	4	3	1	-2
13	Number of complaints that resulted in some action	2	1	1	0
14	Medicare funds recovered attributable to the project	\$1,153	\$665	\$488	-\$177
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$1,153	\$665	\$488	-\$177



A P P E N D I X - D

<b>Louisiana – Vernon Parish Council on Aging, Inc., Leesville</b>					
<b>In operation since: July 2000</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	4	3	1	-2
2	Number of new volunteers trained	118	95	23	-72
3	Number of media events conducted	71	44	27	-17
4	Number of community education events conducted	84	78	6	-72
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	49	38	11	-27
6	Number of group sessions for beneficiaries led by volunteers	63	54	9	-45
7	Number of beneficiaries who attended group sessions led by volunteers	1,301	1,112	189	-923
8	Number of one-on-one sessions held between beneficiaries and volunteers	442	315	127	-188
7 + 8	Total number of beneficiaries educated	1,743	1,427	316	-1111
9	Estimated number of people reached by media events	152,200	102,200	50,000	-52,200
10	Estimated number of people reached by community education events	4,140	4,019	121	-3,898
11	Number of complaints received attributable to the project	22	11	11	0
12	Number of complaints referred for followup	4	1	3	2
13	Number of complaints that resulted in some action	3	1	2	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$1,152	\$925	\$227	-\$698
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$1,152	\$925	\$227	-\$698
14 + 15	Total savings attributable to the project	\$1,152	\$925	\$227	-\$698

A P P E N D I X - D

<b>Maine – Maine Department of Human Services' Bureau of Elder and Adult Services, Augusta</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	29	9	20	11
2	Number of new volunteers trained	117	17	100	83
3	Number of media events conducted	189	94	95	1
4	Number of community education events conducted	227	98	129	31
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	31	1	30	29
6	Number of group sessions for beneficiaries led by volunteers	217	94	123	29
7	Number of beneficiaries who attended group sessions led by volunteers	4,380	2,399	1,981	-418
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,769	710	1,059	349
7 + 8	Total number of beneficiaries educated	6,149	3,109	3,040	-69
9	Estimated number of people reached by media events	2,083,395	1,144,895	938,500	-206,395
10	Estimated number of people reached by community education events	13,728	7,235	6,493	-742
11	Number of complaints received attributable to the project	10	0	10	10
12	Number of complaints referred for followup	11	1	10	9
13	Number of complaints that resulted in some action	6	1	5	4
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Maryland – Maryland Office on Aging, Baltimore</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	73	25	48	23
2	Number of new volunteers trained	1,028	456	572	116
3	Number of media events conducted	132	38	94	56
4	Number of community education events conducted	209	181	28	-153
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	15	0	15	15
6	Number of group sessions for beneficiaries led by volunteers	337	0	337	337
7	Number of beneficiaries who attended group sessions led by volunteers	14,305	0	14,305	14,305
8	Number of one-on-one sessions held between beneficiaries and volunteers	3,629	1,190	2,439	1,249
7 + 8	Total number of beneficiaries educated	17,934	1,190	16,744	15554
9	Estimated number of people reached by media events	800,347	183,997	616,350	432,353
10	Estimated number of people reached by community education events	13,985	5,801	8,184	2,383
11	Number of complaints received attributable to the project	436	403	33	-370
12	Number of complaints referred for followup	13	13	0	-13
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Massachusetts – Elder Services of Merrimack, Lawrence</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	7	2	5	3
2	Number of new volunteers trained	73	18	55	37
3	Number of media events conducted	539	179	360	181
4	Number of community education events conducted	1,054	334	720	386
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	3	0	3	3
6	Number of group sessions for beneficiaries led by volunteers	447	115	332	217
7	Number of beneficiaries who attended group sessions led by volunteers	0	0	0	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	14,218	5,676	8,542	2,866
7 + 8	Total number of beneficiaries educated	14,218	5,676	8,542	2866
9	Estimated number of people reached by media events	6,250,619	3,608,672	2,641,947	-966,725
10	Estimated number of people reached by community education events	73,446	12,949	60,497	47,548
11	Number of complaints received attributable to the project	1,044	382	662	280
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Michigan – Area Agencies on Aging Association of Michigan, Lansing</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	94	11	83	72
2	Number of new volunteers trained	1,153	226	927	701
3	Number of media events conducted	8	3	5	2
4	Number of community education events conducted	93	6	87	81
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	458	0	458	458
6	Number of group sessions for beneficiaries led by volunteers	45	17	28	11
7	Number of beneficiaries who attended group sessions led by volunteers	1,563	654	909	255
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,481	27	1,454	1,427
7 + 8	Total number of beneficiaries educated	3,044	681	2,363	1682
9	Estimated number of people reached by media events	394,868	215,000	179,868	-35,132
10	Estimated number of people reached by community education events	6,835	799	6,036	5,237
11	Number of complaints received attributable to the project	9	0	9	9
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Michigan – Monroe County Opportunity Program, Inc., Monroe</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	7	0	7	7
3	Number of media events conducted	5	0	5	5
4	Number of community education events conducted	8	0	8	8
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	7	0	7	7
6	Number of group sessions for beneficiaries led by volunteers	2	0	2	2
7	Number of beneficiaries who attended group sessions led by volunteers	34	0	34	34
8	Number of one-on-one sessions held between beneficiaries and volunteers	8	0	8	8
7 + 8	Total number of beneficiaries educated	42	0	42	42
9	Estimated number of people reached by media events	147,000	0	147,000	147,000
10	Estimated number of people reached by community education events	975	0	975	975
11	Number of complaints received attributable to the project	1	0	1	1
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Minnesota – Minnesota Board of Aging, St. Paul</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	147	132	15	-117
2	Number of new volunteers trained	310	91	219	128
3	Number of media events conducted	17	0	17	17
4	Number of community education events conducted	230	15	215	200
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	136	18	118	100
6	Number of group sessions for beneficiaries led by volunteers	136	18	118	100
7	Number of beneficiaries who attended group sessions led by volunteers	7,684	150	7,534	7,384
8	Number of one-on-one sessions held between beneficiaries and volunteers	71	32	39	7
7 + 8	Total number of beneficiaries educated	7,755	182	7,573	7391
9	Estimated number of people reached by media events	72,485	0	72,485	72,485
10	Estimated number of people reached by community education events	17,577	248	17,329	17,081
11	Number of complaints received attributable to the project	84	47	37	-10
12	Number of complaints referred for followup	50	24	26	2
13	Number of complaints that resulted in some action	27	16	11	-5
14	Medicare funds recovered attributable to the project	\$216	\$216	\$0	-\$216
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$11,254	\$4,344	\$6,910	\$2,566
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$11,254	\$4,344	\$6,910	\$2,566
14 + 15	Total savings attributable to the project	\$11,470	\$4,560	\$6,910	\$2,349

A P P E N D I X - D

<b>Mississippi – Mississippi Department of Human Services, Jackson</b>					
<b>In operation since: July 2000</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	28	6	22	16
2	Number of new volunteers trained	45	19	26	7
3	Number of media events conducted	2,402	1,009	1,393	384
4	Number of community education events conducted	135	83	52	-31
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	30	19	11	-8
6	Number of group sessions for beneficiaries led by volunteers	95	62	33	-29
7	Number of beneficiaries who attended group sessions led by volunteers	3,205	2,227	978	-1,249
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,987	998	989	-9
7 + 8	Total number of beneficiaries educated	5,192	3,225	1,967	-1258
9	Estimated number of people reached by media events	470,176	280,052	190,124	-89,928
10	Estimated number of people reached by community education events	85,206	8,962	76,244	67,282
11	Number of complaints received attributable to the project	3,731	23	3,708	3,685
12	Number of complaints referred for followup	2	0	2	2
13	Number of complaints that resulted in some action	18	18	0	-18
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$298	\$298	\$0	-\$298
15C	Other savings attributable to the project	\$10	\$0	\$10	\$10
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$308	\$298	\$10	-\$288
14 + 15	Total savings attributable to the project	\$308	\$298	\$10	-\$288



A P P E N D I X - D

<b>Missouri – District III Area Agency on Aging, Warrensburg</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	5	4	1	-3
2	Number of new volunteers trained	37	32	5	-27
3	Number of media events conducted	15	8	7	-1
4	Number of community education events conducted	49	15	34	19
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	37	32	5	-27
6	Number of group sessions for beneficiaries led by volunteers	121	54	67	13
7	Number of beneficiaries who attended group sessions led by volunteers	3,148	860	2,288	1,428
8	Number of one-on-one sessions held between beneficiaries and volunteers	717	82	635	553
7 + 8	Total number of beneficiaries educated	3,865	942	2,923	1981
9	Estimated number of people reached by media events	160,000	25,000	135,000	110,000
10	Estimated number of people reached by community education events	12,500	2,500	10,000	7,500
11	Number of complaints received attributable to the project	17	5	12	7
12	Number of complaints referred for followup	9	2	7	5
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Montana – Missoula Aging Services, Missoula</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	17	5	12	7
2	Number of new volunteers trained	63	5	58	53
3	Number of media events conducted	5,270	5,001	269	-4,732
4	Number of community education events conducted	153	65	88	23
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	11	1	10	9
6	Number of group sessions for beneficiaries led by volunteers	152	53	99	46
7	Number of beneficiaries who attended group sessions led by volunteers	3,745	1,226	2,519	1,293
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,549	499	1,050	551
7 + 8	Total number of beneficiaries educated	5,294	1,725	3,569	1844
9	Estimated number of people reached by media events	1,012,426	615,400	397,026	-218,374
10	Estimated number of people reached by community education events	6,885	3,137	3,748	611
11	Number of complaints received attributable to the project	55	45	10	-35
12	Number of complaints referred for followup	7	1	6	5
13	Number of complaints that resulted in some action	2	0	2	2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$1,676	\$0	\$1,676	\$1,676
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$1,676	\$0	\$1,676	\$1,676
14 + 15	Total savings attributable to the project	\$1,676	\$0	\$1,676	\$1,676

<b>Nebraska – Nebraska Department of Health and Human Services, Lincoln</b>					
<b>In operation since: July 2000</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	17	12	5	-7
2	Number of new volunteers trained	66	50	16	-34
3	Number of media events conducted	38	23	15	-8
4	Number of community education events conducted	140	69	71	2
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	26	18	8	-10
6	Number of group sessions for beneficiaries led by volunteers	209	50	159	109
7	Number of beneficiaries who attended group sessions led by volunteers	9,832	1,254	8,578	7,324
8	Number of one-on-one sessions held between beneficiaries and volunteers	235	164	71	-93
7 + 8	Total number of beneficiaries educated	10,067	1,418	8,649	7231
9	Estimated number of people reached by media events	1,088,519	429,195	659,324	230,129
10	Estimated number of people reached by community education events	92,847	13,791	79,056	65,265
11	Number of complaints received attributable to the project	63	12	51	39
12	Number of complaints referred for followup	11	6	5	-1
13	Number of complaints that resulted in some action	4	4	0	-4
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$235	\$15	\$220	\$205
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$235	\$15	\$220	\$205
14 + 15	Total savings attributable to the project	\$235	\$15	\$220	\$205

A P P E N D I X - D

<b>Nevada – Nevada Division of Aging Services, Las Vegas</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	1	1	0	-1
2	Number of new volunteers trained	2	2	0	-2
3	Number of media events conducted	8	8	0	-8
4	Number of community education events conducted	35	35	0	-35
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	3	3	0	-3
6	Number of group sessions for beneficiaries led by volunteers	13	13	0	-13
7	Number of beneficiaries who attended group sessions led by volunteers	117	117	0	-117
8	Number of one-on-one sessions held between beneficiaries and volunteers	241	241	0	-241
7 + 8	Total number of beneficiaries educated	358	358	0	-358
9	Estimated number of people reached by media events	4,500	4,500	0	-4,500
10	Estimated number of people reached by community education events	3,870	3,870	0	-3,870
11	Number of complaints received attributable to the project	45	45	0	-45
12	Number of complaints referred for followup	4	4	0	-4
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>New Hampshire – New Hampshire Division of Elderly and Adult Services, Concord</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	12	3	9	6
2	Number of new volunteers trained	65	32	33	1
3	Number of media events conducted	21	6	15	9
4	Number of community education events conducted	134	32	102	70
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	23	17	6	-11
6	Number of group sessions for beneficiaries led by volunteers	36	7	29	22
7	Number of beneficiaries who attended group sessions led by volunteers	782	149	633	484
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,712	1,548	164	-1,384
7 + 8	Total number of beneficiaries educated	2,494	1,697	797	-900
9	Estimated number of people reached by media events	565,000	220,000	345,000	125,000
10	Estimated number of people reached by community education events	4,535	880	3,655	2,775
11	Number of complaints received attributable to the project	112	3	109	106
12	Number of complaints referred for followup	23	1	22	21
13	Number of complaints that resulted in some action	4	1	3	2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>New Jersey – Jewish Family &amp; Vocational Services of Middlesex County, Inc., Edison</b>					
<b>In operation since: July 2001</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	2	0	2	2
2	Number of new volunteers trained	9	0	9	9
3	Number of media events conducted	89	4	85	81
4	Number of community education events conducted	79	39	40	1
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	5	0	5	5
6	Number of group sessions for beneficiaries led by volunteers	5	0	5	5
7	Number of beneficiaries who attended group sessions led by volunteers	148	0	148	148
8	Number of one-on-one sessions held between beneficiaries and volunteers	10	0	10	10
7 + 8	Total number of beneficiaries educated	158	0	158	158
9	Estimated number of people reached by media events	3,725,305	27,350	3,697,955	3,670,605
10	Estimated number of people reached by community education events	10,414	5,370	5,044	-326
11	Number of complaints received attributable to the project	2	1	1	0
12	Number of complaints referred for followup	1	1	0	-1
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$72	\$0	\$72	\$72
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$2,500	\$0	\$2,500	\$2,500
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$2,500	\$0	\$2,500	\$2,500
14 + 15	Total savings attributable to the project	\$2,572	\$0	\$2,572	\$2,572

A P P E N D I X - D

<b>New Jersey – Diabeticos Hispanos/PERFIL Latino TV Inc., Millville</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	5	0	5	5
2	Number of new volunteers trained	7	0	7	7
3	Number of media events conducted	8	0	8	8
4	Number of community education events conducted	22	0	22	22
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	3	0	3	3
6	Number of group sessions for beneficiaries led by volunteers	9	0	9	9
7	Number of beneficiaries who attended group sessions led by volunteers	325	0	325	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	14	0	14	14
7 + 8	Total number of beneficiaries educated	339	0	339	14
9	Estimated number of people reached by media events	126,225	0	126,225	126,225
10	Estimated number of people reached by community education events	1,533	0	1,533	1,533
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>New Mexico – New Mexico State Agency on Aging, Santa Fe</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. - June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	82	34	48	14
2	Number of new volunteers trained	200	100	100	0
3	Number of media events conducted	37	12	25	13
4	Number of community education events conducted	171	10	161	151
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	30	10	20	10
6	Number of group sessions for beneficiaries led by volunteers	88	48	40	-8
7	Number of beneficiaries who attended group sessions led by volunteers	2,414	1,614	800	-814
8	Number of one-on-one sessions held between beneficiaries and volunteers	45,543	17,634	27,909	10,275
7 + 8	Total number of beneficiaries educated	47,957	19,248	28,709	9461
9	Estimated number of people reached by media events	860,910	251,310	609,600	358,290
10	Estimated number of people reached by community education events	17,452	4,345	13,107	8,762
11	Number of complaints received attributable to the project	18,655	9,265	9,390	125
12	Number of complaints referred for followup	79	27	52	25
13	Number of complaints that resulted in some action	38	27	11	-16
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$32,956	\$4,350	\$28,606	\$24,256
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$32,956	\$4,350	\$28,606	\$24,256
14 + 15	Total savings attributable to the project	\$32,956	\$4,350	\$28,606	\$24,256



<b>New York – New York State Office for the Aging, Albany</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	120	41	79	38
2	Number of new volunteers trained	1,348	698	650	-48
3	Number of media events conducted	44	26	18	-8
4	Number of community education events conducted	139	41	98	57
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	35	24	11	-13
6	Number of group sessions for beneficiaries led by volunteers	139	63	76	13
7	Number of beneficiaries who attended group sessions led by volunteers	7,473	2,085	5,388	3,303
8	Number of one-on-one sessions held between beneficiaries and volunteers	707	237	470	233
7 + 8	Total number of beneficiaries educated	8,180	2,322	5,858	3536
9	Estimated number of people reached by media events	1,075,000	435,000	640,000	205,000
10	Estimated number of people reached by community education events	38,253	16,352	21,901	5,549
11	Number of complaints received attributable to the project	519	217	302	85
12	Number of complaints referred for followup	88	53	35	-18
13	Number of complaints that resulted in some action	238	203	35	-168
14	Medicare funds recovered attributable to the project	\$100,201	\$36,505	\$63,695	\$27,190
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$1,604	\$1,604	\$0	-\$1,604
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$1,604	\$1,604	\$0	-\$1,604
14 + 15	Total savings attributable to the project	\$101,805	\$38,110	\$63,695	\$25,586

<b>North Carolina – Department of Insurance, Raleigh</b>					
<b>In operation since: July 2003</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	10	4	6	2
2	Number of new volunteers trained	121	109	12	-97
3	Number of media events conducted	23	16	7	-9
4	Number of community education events conducted	91	60	31	-29
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	13	8	5	-3
6	Number of group sessions for beneficiaries led by volunteers	53	23	30	7
7	Number of beneficiaries who attended group sessions led by volunteers	1,477	627	850	223
8	Number of one-on-one sessions held between beneficiaries and volunteers	531	102	429	327
7 + 8	Total number of beneficiaries educated	2,008	729	1,279	550
9	Estimated number of people reached by media events	472,658	40,072	432,586	392,514
10	Estimated number of people reached by community education events	9,651	5,138	4,513	-625
11	Number of complaints received attributable to the project	81	34	47	13
12	Number of complaints referred for followup	29	10	19	9
13	Number of complaints that resulted in some action	2	2	0	-2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>North Dakota – Legal Assistance of North Dakota, Inc., Bismarck</b>					
<b>In operation since: July 2003</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	4	2	2	0
2	Number of new volunteers trained	16	4	12	8
3	Number of media events conducted	49	17	32	15
4	Number of community education events conducted	33	15	18	3
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	8	6	2	-4
6	Number of group sessions for beneficiaries led by volunteers	42	25	17	-8
7	Number of beneficiaries who attended group sessions led by volunteers	1,963	1,668	295	-1,373
8	Number of one-on-one sessions held between beneficiaries and volunteers	24	0	24	24
7 + 8	Total number of beneficiaries educated	1,987	1,668	319	-1349
9	Estimated number of people reached by media events	750,629	122,544	628,085	505,541
10	Estimated number of people reached by community education events	5,979	3,810	2,169	-1,641
11	Number of complaints received attributable to the project	1	0	1	1
12	Number of complaints referred for followup	1	0	1	1
13	Number of complaints that resulted in some action	1	0	1	1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Ohio – Central Ohio Area Agency on Aging, Columbus</b>					
<b>In operation since:</b> July 2002 – closed June 2005		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	0	0	0	0
2	Number of new volunteers trained	0	0	0	0
3	Number of media events conducted	130	130	0	-130
4	Number of community education events conducted	50	50	0	-50
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	9	9	0	-9
6	Number of group sessions for beneficiaries led by volunteers	22	22	0	-22
7	Number of beneficiaries who attended group sessions led by volunteers	372	372	0	-372
8	Number of one-on-one sessions held between beneficiaries and volunteers	156	156	0	-156
7 + 8	Total number of beneficiaries educated	528	528	0	-528
9	Estimated number of people reached by media events	200,000	200,000	0	-200,000
10	Estimated number of people reached by community education events	4,700	4,700	0	-4,700
11	Number of complaints received attributable to the project	6	6	0	-6
12	Number of complaints referred for followup	2	2	0	-2
13	Number of complaints that resulted in some action	1	1	0	-1
14	Medicare funds recovered attributable to the project	\$0	0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	0	\$0	\$0
15C	Other savings attributable to the project	\$0	0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	0	\$0	\$0

<b>Ohio – Pro Seniors, Inc., Cincinnati</b>					
<b>In operation since: July 2002</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	6	0	6	6
3	Number of media events conducted	627	462	165	-297
4	Number of community education events conducted	52	25	27	2
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	5	1	4	3
6	Number of group sessions for beneficiaries led by volunteers	74	24	50	26
7	Number of beneficiaries who attended group sessions led by volunteers	3,867	1,756	2,111	355
8	Number of one-on-one sessions held between beneficiaries and volunteers	12	6	6	0
7 + 8	Total number of beneficiaries educated	3,879	1,762	2,117	355
9	Estimated number of people reached by media events	5,790,245	4,009,213	1,781,032	-2,228,181
10	Estimated number of people reached by community education events	4,938	4,156	782	-3,374
11	Number of complaints received attributable to the project	14	10	4	-6
12	Number of complaints referred for followup	5	4	1	-3
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$97	\$97	\$0	-\$97
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$97	\$97	\$0	-\$97
14 + 15	Total savings attributable to the project	\$97	\$97	\$0	-\$97

A P P E N D I X - D

<b>Oklahoma – State of Oklahoma Insurance Department, Oklahoma City</b>					
In operation since: July 1999		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	2	1	1	0
2	Number of new volunteers trained	36	10	26	16
3	Number of media events conducted	1	0	1	1
4	Number of community education events conducted	27	6	21	15
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	2	0	2	2
6	Number of group sessions for beneficiaries led by volunteers	30	22	8	-14
7	Number of beneficiaries who attended group sessions led by volunteers	1,460	549	911	362
8	Number of one-on-one sessions held between beneficiaries and volunteers	2	2	0	-2
7 + 8	Total number of beneficiaries educated	1,462	551	911	360
9	Estimated number of people reached by media events	75,984	0	75,984	75,984
10	Estimated number of people reached by community education events	125,688	8,611	117,077	108,466
11	Number of complaints received attributable to the project	25	12	13	1
12	Number of complaints referred for followup	10	6	4	-2
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Oregon – Senior Medicare Patrol Project, Salem</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	113	22	91	69
2	Number of new volunteers trained	585	128	457	329
3	Number of media events conducted	164	7	157	150
4	Number of community education events conducted	371	89	282	193
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	342	0	342	342
6	Number of group sessions for beneficiaries led by volunteers	74	74	0	-74
7	Number of beneficiaries who attended group sessions led by volunteers	2,021	2,021	0	-2,021
8	Number of one-on-one sessions held between beneficiaries and volunteers	3,891	3,076	815	-2,261
7 + 8	Total number of beneficiaries educated	5,912	5,097	815	-4282
9	Estimated number of people reached by media events	134,992	7,292	127,700	120,408
10	Estimated number of people reached by community education events	19,172	4,216	14,956	10,740
11	Number of complaints received attributable to the project	26	15	11	-4
12	Number of complaints referred for followup	6	3	3	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Oregon – Multnomah County Aging &amp; Disability Services, Portland</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	25	0	25	25
3	Number of media events conducted	5	0	5	5
4	Number of community education events conducted	5	0	5	5
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	7	0	7	7
6	Number of group sessions for beneficiaries led by volunteers	5	0	5	5
7	Number of beneficiaries who attended group sessions led by volunteers	74	0	74	74
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	74	0	74	74
9	Estimated number of people reached by media events	669,550	0	669,550	669,550
10	Estimated number of people reached by community education events	1,944	0	1,944	1,944
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0



A P P E N D I X - D

<b>Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly, Philadelphia</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	4	2	2	0
2	Number of new volunteers trained	16	11	5	-6
3	Number of media events conducted	24	15	9	-6
4	Number of community education events conducted	26	17	9	-8
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	10	5	5	0
6	Number of group sessions for beneficiaries led by volunteers	291	152	139	-13
7	Number of beneficiaries who attended group sessions led by volunteers	14,964	11,115	3,849	-7,266
8	Number of one-on-one sessions held between beneficiaries and volunteers	991	520	471	-49
7 + 8	Total number of beneficiaries educated	15,955	11,635	4,320	-7315
9	Estimated number of people reached by media events	3,597,000	1,120,000	2,477,000	1,357,000
10	Estimated number of people reached by community education events	2,730	1,588	1,142	-446
11	Number of complaints received attributable to the project	193	99	94	-5
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	1	1	0	-1
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$10,193	\$1,673	\$8,520	\$6,847
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$10,193	\$1,673	\$8,520	\$6,847
14 + 15	Total savings attributable to the project	\$10,193	\$1,673	\$8,520	\$6,847

A P P E N D I X - D

<b>Puerto Rico – Governor's Office of Elderly Affairs, San Juan</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	3	3	0	-3
2	Number of new volunteers trained	3	3	0	-3
3	Number of media events conducted	5	3	2	-1
4	Number of community education events conducted	47	34	13	-21
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1	1	0	-1
6	Number of group sessions for beneficiaries led by volunteers	118	70	48	-22
7	Number of beneficiaries who attended group sessions led by volunteers	5,362	2,646	2,716	70
8	Number of one-on-one sessions held between beneficiaries and volunteers	1,565	420	1,145	725
7 + 8	Total number of beneficiaries educated	6,927	3,066	3,861	795
9	Estimated number of people reached by media events	450,000	375,000	75,000	-300,000
10	Estimated number of people reached by community education events	1,779	1,079	700	-379
11	Number of complaints received attributable to the project	56	23	33	10
12	Number of complaints referred for followup	47	19	28	9
13	Number of complaints that resulted in some action	29	7	22	15
14	Medicare funds recovered attributable to the project	\$2,368	\$296	\$2,072	\$1,776
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$100	\$100	\$0	-\$100
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$100	\$100	\$0	-\$100
14 + 15	Total savings attributable to the project	\$2,468	\$396	\$2,072	\$1,676

A P P E N D I X - D

<b>Rhode Island – Aging 2000, Inc., Providence</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	0	0	0	0
2	Number of new volunteers trained	0	0	0	0
3	Number of media events conducted	2,825	1,480	1,345	-135
4	Number of community education events conducted	17	12	5	-7
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	0	0	0	0
6	Number of group sessions for beneficiaries led by volunteers	66	15	51	36
7	Number of beneficiaries who attended group sessions led by volunteers	4,068	430	3,638	3,208
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	4,068	430	3,638	3208
9	Estimated number of people reached by media events	12,300,000	6,000,000	6,300,000	300,000
10	Estimated number of people reached by community education events	15,000	9,000	6,000	-3,000
11	Number of complaints received attributable to the project	7	4	3	-1
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>South Carolina – Department of Health and Human Services, Columbia</b>					
In operation since: July 2000		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	5	4	1	-3
2	Number of new volunteers trained	7	4	3	-1
3	Number of media events conducted	55	16	39	23
4	Number of community education events conducted	265	104	161	57
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	3	0	3	3
6	Number of group sessions for beneficiaries led by volunteers	212	0	212	212
7	Number of beneficiaries who attended group sessions led by volunteers	13,030	0	13,030	13,030
8	Number of one-on-one sessions held between beneficiaries and volunteers	130	127	3	-124
7 + 8	Total number of beneficiaries educated	13,160	127	13,033	12906
9	Estimated number of people reached by media events	410,990	46,800	364,190	317,390
10	Estimated number of people reached by community education events	31,291	12,280	19,011	6,731
11	Number of complaints received attributable to the project	4	2	2	0
12	Number of complaints referred for followup	4	2	2	0
13	Number of complaints that resulted in some action	2	0	2	2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>South Dakota – East River Legal Services Corporation, Sioux Falls</b>					
In operation since: July 2000		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	17	0	17	17
3	Number of media events conducted	3,078	3,070	8	-3,062
4	Number of community education events conducted	31	9	22	13
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	18	2	16	14
6	Number of group sessions for beneficiaries led by volunteers	14	5	9	4
7	Number of beneficiaries who attended group sessions led by volunteers	274	77	197	120
8	Number of one-on-one sessions held between beneficiaries and volunteers	538	177	361	184
7 + 8	Total number of beneficiaries educated	812	254	558	304
9	Estimated number of people reached by media events	703,750	284,000	419,750	135,750
10	Estimated number of people reached by community education events	5,239	630	4,609	3,979
11	Number of complaints received attributable to the project	11	1	10	9
12	Number of complaints referred for followup	1	1	0	-1
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Tennessee – Upper Cumberland Development District/AAA, Cookeville</b>					
In operation since: July 2001		Total for 2005	Jan. – June	July – Dec.	Change in last 6 months
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	25	5	20	15
2	Number of new volunteers trained	161	46	115	69
3	Number of media events conducted	126	67	59	-8
4	Number of community education events conducted	364	159	205	46
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	34	14	20	6
6	Number of group sessions for beneficiaries led by volunteers	190	89	101	12
7	Number of beneficiaries who attended group sessions led by volunteers	15,240	10,539	4,701	-5,838
8	Number of one-on-one sessions held between beneficiaries and volunteers	11,779	2,128	9,651	7,523
7 + 8	Total number of beneficiaries educated	27,019	12,667	14,352	1685
9	Estimated number of people reached by media events	1,995,767	1,442,023	553,744	-888,279
10	Estimated number of people reached by community education events	44,630	31,318	13,312	-18,006
11	Number of complaints received attributable to the project	57	16	41	25
12	Number of complaints referred for followup	32	2	30	28
13	Number of complaints that resulted in some action	2	0	2	2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Texas – Better Business Bureau Education Foundation, Houston</b>					
<b>In operation since: July 2002</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	27	1	26	25
2	Number of new volunteers trained	842	12	830	818
3	Number of media events conducted	10	4	6	2
4	Number of community education events conducted	52	36	16	-20
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	842	12	830	818
6	Number of group sessions for beneficiaries led by volunteers	60	23	37	14
7	Number of beneficiaries who attended group sessions led by volunteers	2,319	716	1,603	887
8	Number of one-on-one sessions held between beneficiaries and volunteers	132	104	28	-76
7 + 8	Total number of beneficiaries educated	2,451	820	1,631	811
9	Estimated number of people reached by media events	868,420	45,300	823,120	777,820
10	Estimated number of people reached by community education events	5,711	1,659	4,052	2,393
11	Number of complaints received attributable to the project	59	50	9	-41
12	Number of complaints referred for followup	18	9	9	0
13	Number of complaints that resulted in some action	9	2	7	5
14	Medicare funds recovered attributable to the project	\$430	\$79	\$351	\$272
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$430	\$79	\$351	\$272

A P P E N D I X - D

<b>Texas – The National Hispanic Council on Aging, Washington, D.C.</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	104	9	95	86
2	Number of new volunteers trained	261	128	133	5
3	Number of media events conducted	3,052	25	3,027	3,002
4	Number of community education events conducted	38	23	15	-8
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	28	8	20	12
6	Number of group sessions for beneficiaries led by volunteers	256	125	131	6
7	Number of beneficiaries who attended group sessions led by volunteers	7,401	3,692	3,709	17
8	Number of one-on-one sessions held between beneficiaries and volunteers	885	436	449	13
7 + 8	Total number of beneficiaries educated	8,286	4,128	4,158	30
9	Estimated number of people reached by media events	7,656,000	2,751,000	4,905,000	2,154,000
10	Estimated number of people reached by community education events	4,895	2,613	2,282	-331
11	Number of complaints received attributable to the project	816	436	380	-56
12	Number of complaints referred for followup	47	26	21	-5
13	Number of complaints that resulted in some action	8	5	3	-2
14	Medicare funds recovered attributable to the project	\$16,174	\$5,829	\$10,345	\$4,516
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$16,174	\$5,829	\$10,345	\$4,516



<b>Texas – Latino Education Project, Inc., Corpus Christi</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	13	0	13	13
2	Number of new volunteers trained	126	0	126	126
3	Number of media events conducted	9	0	9	9
4	Number of community education events conducted	6	0	6	6
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	6	0	6	6
6	Number of group sessions for beneficiaries led by volunteers	8	0	8	8
7	Number of beneficiaries who attended group sessions led by volunteers	346	0	346	346
8	Number of one-on-one sessions held between beneficiaries and volunteers	11	0	11	11
7 + 8	Total number of beneficiaries educated	357	0	357	357
9	Estimated number of people reached by media events	26,200	0	26,200	26,200
10	Estimated number of people reached by community education events	588	0	588	588
11	Number of complaints received attributable to the project	3	0	3	3
12	Number of complaints referred for followup	3	0	3	3
13	Number of complaints that resulted in some action	3	0	3	3
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Utah – Utah Legal Services, Salt Lake City</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	94	48	46	-2
2	Number of new volunteers trained	417	212	205	-7
3	Number of media events conducted	57	14	43	29
4	Number of community education events conducted	281	36	245	209
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	217	92	125	33
6	Number of group sessions for beneficiaries led by volunteers	186	45	141	96
7	Number of beneficiaries who attended group sessions led by volunteers	9,704	1,149	8,555	7,406
8	Number of one-on-one sessions held between beneficiaries and volunteers	10,731	1,386	9,345	7,959
7 + 8	Total number of beneficiaries educated	20,435	2,535	17,900	15365
9	Estimated number of people reached by media events	33,711	8,919	24,792	15,873
10	Estimated number of people reached by community education events	12,929	1,539	11,390	9,851
11	Number of complaints received attributable to the project	253	89	164	75
12	Number of complaints referred for followup	59	22	37	15
13	Number of complaints that resulted in some action	47	4	43	39
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Vermont – Community of Vermont Elders, Montpelier</b>					
<b>In operation since: July 2003</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	6	2	4	2
2	Number of new volunteers trained	37	19	18	-1
3	Number of media events conducted	44	36	8	-28
4	Number of community education events conducted	75	10	65	55
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	3	0	3	3
6	Number of group sessions for beneficiaries led by volunteers	12	0	12	12
7	Number of beneficiaries who attended group sessions led by volunteers	145	0	145	145
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	145	0	145	145
9	Estimated number of people reached by media events	260,335	202,000	58,335	-143,665
10	Estimated number of people reached by community education events	2,822	320	2,502	2,182
11	Number of complaints received attributable to the project	8	4	4	0
12	Number of complaints referred for followup	6	1	5	4
13	Number of complaints that resulted in some action	3	0	3	3
14	Medicare funds recovered attributable to the project	\$124	\$0	\$124	\$124
15A	Medicaid funds recovered attributable to the project	\$1,499	\$0	\$1,499	\$1,499
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$1,499	\$0	\$1,499	\$1,499
14 + 15	Total savings attributable to the project	\$1,623	\$0	\$1,623	\$1,623

A P P E N D I X - D

<b>Virginia – Virginia Association of Area Agencies on Aging, Richmond</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	1	1	0	-1
2	Number of new volunteers trained	3	3	0	-3
3	Number of media events conducted	71	34	37	3
4	Number of community education events conducted	593	223	370	147
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	0	0	0	0
6	Number of group sessions for beneficiaries led by volunteers	113	28	85	57
7	Number of beneficiaries who attended group sessions led by volunteers	3,309	355	2,954	2,599
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	3,309	355	2,954	2599
9	Estimated number of people reached by media events	2,561,553	1,388,533	1,173,020	-215,513
10	Estimated number of people reached by community education events	27,469	12,678	14,791	2,113
11	Number of complaints received attributable to the project	23	12	11	-1
12	Number of complaints referred for followup	13	8	5	-3
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Virginia – Boat People S.O.S, Inc., Falls Church</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	2	0	2	2
2	Number of new volunteers trained	10	0	10	10
3	Number of media events conducted	5	0	5	5
4	Number of community education events conducted	2	0	2	2
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	4	0	4	4
6	Number of group sessions for beneficiaries led by volunteers	0	0	0	0
7	Number of beneficiaries who attended group sessions led by volunteers	0	0	0	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	24	0	24	24
7 + 8	Total number of beneficiaries educated	24	0	24	24
9	Estimated number of people reached by media events	900	0	900	900
10	Estimated number of people reached by community education events	95	0	95	95
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Virgin Islands – Senior Citizens Affairs, Charlotte Amalie</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
<b>OUTPUT MEASURES</b>					
1	Number of training sessions conducted to train new volunteers	0	0	0	0
2	Number of new volunteers trained	0	0	0	0
3	Number of media events conducted	0	0	0	0
4	Number of community education events conducted	0	0	0	0
<b>OUTCOME MEASURES</b>					
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	0	0	0	0
6	Number of group sessions for beneficiaries led by volunteers	0	0	0	0
7	Number of beneficiaries who attended group sessions led by volunteers	0	0	0	0
8	Number of one-on-one sessions held between beneficiaries and volunteers	0	0	0	0
7 + 8	Total number of beneficiaries educated	0	0	0	0
9	Estimated number of people reached by media events	0	0	0	0
10	Estimated number of people reached by community education events	0	0	0	0
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Washington – Office of the Insurance Counselor, Olympia</b>					
<b>In operation since: July 1999</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	352	214	138	-76
2	Number of new volunteers trained	316	69	247	178
3	Number of media events conducted	504	125	379	254
4	Number of community education events conducted	342	64	278	214
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	316	69	247	178
6	Number of group sessions for beneficiaries led by volunteers	918	220	698	478
7	Number of beneficiaries who attended group sessions led by volunteers	39,343	9,322	30,021	20,699
8	Number of one-on-one sessions held between beneficiaries and volunteers	24,186	16,252	7,934	-8,318
7 + 8	Total number of beneficiaries educated	63,529	25,574	37,955	12381
9	Estimated number of people reached by media events	9,336,701	5,659,464	3,677,237	-1,982,227
10	Estimated number of people reached by community education events	56,586	18,834	37,752	18,918
11	Number of complaints received attributable to the project	203	12	191	179
12	Number of complaints referred for followup	198	7	191	184
13	Number of complaints that resulted in some action	195	4	191	187
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Washington – Multi-Service Center, Federal Way</b>					
<b>In operation since: July 2005</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	1	0	1	1
2	Number of new volunteers trained	68	0	68	68
3	Number of media events conducted	1	0	1	1
4	Number of community education events conducted	20	0	20	20
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	68	0	68	68
6	Number of group sessions for beneficiaries led by volunteers	15	0	15	15
7	Number of beneficiaries who attended group sessions led by volunteers	300	0	300	300
8	Number of one-on-one sessions held between beneficiaries and volunteers	100	0	100	100
7 + 8	Total number of beneficiaries educated	400	0	400	400
9	Estimated number of people reached by media events	0	0	0	0
10	Estimated number of people reached by community education events	450	0	450	450
11	Number of complaints received attributable to the project	10	0	10	10
12	Number of complaints referred for followup	10	0	10	10
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0



A P P E N D I X - D

<b>West Virginia – AARP Foundation, Charleston</b>					
<b>In operation since: July 2003</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	3	2	1	-1
2	Number of new volunteers trained	21	14	7	-7
3	Number of media events conducted	47	27	20	-7
4	Number of community education events conducted	123	45	78	33
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	12	5	7	2
6	Number of group sessions for beneficiaries led by volunteers	63	16	47	31
7	Number of beneficiaries who attended group sessions led by volunteers	4,363	656	3,707	3,051
8	Number of one-on-one sessions held between beneficiaries and volunteers	21	1	20	19
7 + 8	Total number of beneficiaries educated	4,384	657	3,727	3070
9	Estimated number of people reached by media events	3,866,552	1,448,151	2,418,401	970,250
10	Estimated number of people reached by community education events	35,732	27,793	7,939	-19,854
11	Number of complaints received attributable to the project	14	7	7	0
12	Number of complaints referred for followup	4	3	1	-2
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Wisconsin – Coalition of Wisconsin Aging Groups, Madison</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	7	5	2	-3
2	Number of new volunteers trained	196	96	100	4
3	Number of media events conducted	6,323	6,091	232	-5,859
4	Number of community education events conducted	145	80	65	-15
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	13	7	6	-1
6	Number of group sessions for beneficiaries led by volunteers	112	44	68	24
7	Number of beneficiaries who attended group sessions led by volunteers	2,957	1,167	1,790	623
8	Number of one-on-one sessions held between beneficiaries and volunteers	56	15	41	26
7 + 8	Total number of beneficiaries educated	3,013	1,182	1,831	649
9	Estimated number of people reached by media events	1,856,409	1,577,345	279,064	-1,298,281
10	Estimated number of people reached by community education events	18,530	6,488	12,042	5,554
11	Number of complaints received attributable to the project	33	24	9	-15
12	Number of complaints referred for followup	7	5	2	-3
13	Number of complaints that resulted in some action	6	4	2	-2
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

A P P E N D I X - D

<b>Wisconsin – Great Lakes Inter-Tribal Council, Lac du Flambeau</b>					
<b>In operation since: July 1997</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	4	2	2	0
2	Number of new volunteers trained	64	25	39	14
3	Number of media events conducted	28	9	19	10
4	Number of community education events conducted	44	15	29	14
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	1	0	1	1
6	Number of group sessions for beneficiaries led by volunteers	3	0	3	3
7	Number of beneficiaries who attended group sessions led by volunteers	4	0	4	4
8	Number of one-on-one sessions held between beneficiaries and volunteers	31	0	31	31
7 + 8	Total number of beneficiaries educated	35	0	35	35
9	Estimated number of people reached by media events	97,071	647	96,424	95,777
10	Estimated number of people reached by community education events	2,646	660	1,986	1,326
11	Number of complaints received attributable to the project	0	0	0	0
12	Number of complaints referred for followup	0	0	0	0
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0

<b>Wyoming – Wyoming Division on Aging, Cheyenne</b>					
<b>In operation since: July 2000</b>		<b>Total for 2005</b>	<b>Jan. – June</b>	<b>July – Dec.</b>	<b>Change in last 6 months</b>
	<b>OUTPUT MEASURES</b>				
1	Number of training sessions conducted to train new volunteers	5	1	4	3
2	Number of new volunteers trained	82	37	45	8
3	Number of media events conducted	18	3	15	12
4	Number of community education events conducted	136	36	100	64
	<b>OUTCOME MEASURES</b>				
5	Number of volunteers who, for the first time, conducted activities to educate beneficiaries	17	5	12	7
6	Number of group sessions for beneficiaries led by volunteers	27	7	20	13
7	Number of beneficiaries who attended group sessions led by volunteers	295	45	250	205
8	Number of one-on-one sessions held between beneficiaries and volunteers	3,699	815	2,884	2,069
7 + 8	Total number of beneficiaries educated	3,994	860	3,134	2274
9	Estimated number of people reached by media events	101,500	100,000	1,500	-98,500
10	Estimated number of people reached by community education events	15,050	15,000	50	-14,950
11	Number of complaints received attributable to the project	35	25	10	-15
12	Number of complaints referred for followup	6	6	0	-6
13	Number of complaints that resulted in some action	0	0	0	0
14	Medicare funds recovered attributable to the project	\$0	\$0	\$0	\$0
15A	Medicaid funds recovered attributable to the project	\$0	\$0	\$0	\$0
15B	Savings to beneficiaries attributable to the project	\$0	\$0	\$0	\$0
15C	Other savings attributable to the project	\$0	\$0	\$0	\$0
TOTAL 15	Total Medicaid funds, beneficiary savings, and other savings	\$0	\$0	\$0	\$0
14 + 15	Total savings attributable to the project	\$0	\$0	\$0	\$0