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FDA MEETING,

Before Michelle S. Schreadley,
Certified Court Reporter and Notary Public,

At FDA, Atlanta, Georgia,

On April 28, 1999, at 3:20 p.m.

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1 April 28, 1999

2 3:20 p.m.

3 MR. DYKSTRA: Folks, why don't we
4 get started with the second or maybe the third
5 part of your program. I want to again thank
6 you for your patience with this process and
7 again assure you that we are going to try to
8 capture all of your questions and comments.
9 And if we have answers, we'll capture those
10 too.

11 We are employing the use of a court
12 reporter, so it will be necessary, if we get to
13 a point where you want to ask a question
14 verbally, if you would stand up and identify
15 yourself for the court reporter, it will help
16 her.

17 What we're going to do first of all
18 with this session of the program is we have a
19 couple of presenters. Nancy Singer from the
20 Health Industry Manufacturers Association has
21 some remarks that she wants and the Association
22 wants to get into the record. And
23 Betsy Woodward, representing AFDO, Association
24 of Food and Drug Officials, has a short
25 presentation as well.

1 Once we get through those
2 presentations, then we are going to, we have
3 distributed many of your questions among us
4 here in Atlanta, and we're going to go through
5 them. I can't guarantee that we have answers
6 for all of them, but some of them, we can at
7 least comment on and help the process a little
8 bit more.

9 And, again, those will be captured
10 in the formal record, and you will see those,
11 as well as hopefully some reasonable answers,
12 on the Internet in the not-too-distant future.
13 So that's what we want to get through this
14 afternoon. Hopefully we can get through it
15 speedily so we can get you all on your way
16 before that traffic starts backing up out
17 there. So let's get on with it. Nancy?

18 MS. SINGER: Thank you. Good
19 afternoon. My name is Nancy Singer, and I'm
20 special counsel to the Health Industry
21 Manufacturers Association, HIMA. HIMA is a
22 trade association in Washington, D.C., and we
23 have 800 members presently. And we represent
24 90 percent of the sales of medical devices in
25 all of the United States, and we feel very tied

1 into the medical-device industry.

2 I'd like to see how many companies
3 are medical-device manufacturers here? Can I
4 have a show of hands? How many food companies?
5 Can I see how many are in the food industry?
6 Nobody left in foods. How about drugs? Two in
7 drugs. Three in drugs. How about members of
8 consumers? Any consumer representatives or
9 doctors? Okay. So there's mostly industry
10 people in the audience, and the rest of you
11 back there in FDA. So this side of the room is
12 industry, and that side of the room is FDA.
13 It's good to see a little bit about the
14 break-up.

15 Well, over at HIMA, and me
16 representing HIMA, really appreciate the
17 opportunity to be here today. And we broke up
18 for the telephone conferences, the different
19 centers or the different sites around the
20 country, and this is the ORA site. So I
21 thought my remarks would focus on what action
22 do you propose to enable FDA's Office of
23 Regulatory Affairs to focus on those areas of
24 the greatest risk to the public health. That's
25 what I'm going to be talking about today.

1 Now, we at HIMA, we believe that
2 FDA has done a terrific job working with
3 medical-device manufacturers in that they've
4 implemented many changes that really have
5 focused the Agency's resources to make the
6 inspection process fairer and more equitable
7 and more efficient. We believe these
8 cooperative efforts really must continue
9 because this will enable patients to have
10 access to safe and effective medical-device
11 technology.

12 Now, let's look at various roles of
13 different agencies in the industry. Really,
14 medical-device manufacturers see ourselves as
15 the innovators in the diagnosis, care, and
16 treatment of disease, and our success really
17 depends on allowing patients access to safe and
18 effective medical devices. So that's industry.

19 Now, let's consider where FDA is
20 coming from. FDA officials also see themselves
21 as the guardians of the public health. Their
22 mandate is to foster the introduction of new
23 technology but at the same time to ensure that
24 devices that are designed to treat patients
25 really do not cause any harm to those patients

1 inadvertently.

2 One of the ways that the inspector
3 FDA does its job is by inspecting our company's
4 medical-device manufacturers. And during the
5 past few years FDA has really viewed industry
6 as a partner rather than an adversary, and
7 we're just delighted by all the wonderful
8 changes that have gone on.

9 This really has not always been the
10 case. I remember when I first came to HIMA in
11 1990, and at the time I was coming to HIMA,
12 Commissioner Kessler, in November of 1990,
13 became the Commissioner of the Food and Drug
14 Administration. And one of the things that he
15 wanted to do, as some of you will recall, is he
16 wanted to take enforcement up a notch. And so
17 he kind of changed the way business was being
18 conducted, and what he did at that time is he
19 said, let's decentralize the power of
20 enforcement. Let's put more power in the
21 individual district offices, and let's keep
22 everybody on their toes.

23 Let's go into a medical-device
24 manufacturer, find deficiencies, cite them for
25 the deficiency and go into another

1 medical-device manufacturer and find other
2 deficiencies.

3 Now, companies looking for
4 consistency and predictability had a big
5 problem with this because we never knew in what
6 area the Agency was going to strike, and there
7 were really no lessons learned because they
8 were going to various companies and finding
9 different things.

10 At that time, again, in the early
11 '90s, HIMA was upset by this, and we said, the
12 environment is not the way we would like it.
13 We figured we would like to figure out ways to
14 make the system work. What we did is polled
15 our members and said, what can we do to make
16 the inspection process better?

17 And basically what we came up with
18 is we wanted FDA to conduct preannounced
19 inspections. We also wanted FDA to annotate
20 483 observations. We wanted them to take these
21 483 observations and put them in context. For
22 instance, I looked at 50 complaints, and I
23 found out that there was follow-up with
24 relationship to three, a lack of follow-up for
25 three, three out of 50, not just a lack of

1 follow-up for complaints.

2 Lastly, the medical-device
3 manufacturers wanted closure. They wanted
4 close-out letters. The Medical Device Industry
5 Initiatives Grassroots Task Force came up with
6 the same suggestions, and FDA did in fact come
7 up with a pilot program where they piloted
8 these initiatives.

9 What FDA did is they took a survey,
10 surveyed the companies. They surveyed the
11 investigators, and they found out this program
12 was really successful, that it worked.
13 Industry liked it. The investigators liked it.
14 So they began to take the program, and they put
15 it as part of their standard operating
16 procedure. And now the program is being
17 piloted in other centers, and we were just
18 delighted.

19 Well, that went really well, so we
20 said, let's get more suggestions. We said to
21 the industry, ask your customers. Ask the
22 people you're doing business with. So we had
23 meetings all over the country, and actually we
24 had a meeting right here in Atlanta. During
25 that meeting we asked industry, what are more

1 suggestions?

2 We came up with a whole lot of
3 suggestions, and one of the suggestions was,
4 let us in fact conduct joint meetings, joint
5 training. Let's have industry and FDA sit in
6 the same room at the same time and learn about
7 the new requirements. Why should FDA be in the
8 corner all by itself? It doesn't make any
9 sense to us. We should all hear the same
10 thing.

11 We said, you know, those
12 establishment inspection reports should be
13 given out. Why should a company have to
14 request those and let our competitor know that
15 they are making the request. Give them out
16 automatically. That way we could find out
17 about the conclusions early and often, and we
18 wouldn't have to request it.

19 Also, we said, let's exclude from
20 warning letters those ideas, those things, that
21 have been fixed. If you go into a company and
22 you take some corrective action, why put it in
23 a warning letter? It's only vindictive, we
24 thought.

25 Another idea, let's increase the

1 time to respond to 483's so we can really
2 correct and have a better response, rather than
3 do it very quickly initially. Then if you let
4 us do that and we don't, mention that in the
5 warning letter, if we do get one.

6 Well, FDA was incredibly
7 responsive, and we were just delighted. In
8 terms of joint training with the southwest
9 region, FDA partnered with industry, and we had
10 joint training on the MDR requirements. We had
11 organized joint training with FDA and industry
12 on the design-control portion of the new
13 quality system regulation. We were just
14 delighted to participate. FDA was in the
15 room. Industry was in the room. The exchange
16 was absolutely terrific.

17 Additionally, FDA now automatically
18 provides EIR's to companies after they're being
19 inspected. Another program is the new warning
20 letter that was alluded to on the
21 teleconference this afternoon. That program is
22 very effective. The industry was very
23 concerned that FDA would not realize this,
24 because every time industry gets a warning
25 letter, the corporate image goes down. The

1 stock price goes down. This is very
2 detrimental. And many times, if companies have
3 corrected the items, getting that warning
4 letter didn't really seem so fair to us.

5 Now, FDA listened to our concerns,
6 and that's the biggest compliment you can pay
7 anyone. They came up with a phenomenal pilot
8 program which will fix the concern. The way
9 this pilot program works is beginning March 29,
10 1999, after a company has a domestic
11 inspection, FDA will go to that company, and
12 they will have 15 days to respond to a 483
13 observation.

14 If FDA is satisfied with the
15 response, and in most instances if a company
16 was a good compliant company, instead of
17 sending out a warning letter, they will send
18 out a postinspectional letter. What the letter
19 will say is basically, you would have gotten a
20 warning letter, but you have corrected or
21 promised to correct those actions. However, if
22 we find at a later date that you have not
23 corrected those actions, done what you
24 promised, we'll take other sorts of regulatory
25 action.

1 But at least when the company has
2 taken corrective action or promised, they will
3 not be getting warning letters in most
4 instances.

5 The same sort of program is in
6 effect as a pilot program for labeling
7 violations and for failure to submit a 510(k).
8 There will be an untitled letter. It will not
9 be a warning letter. We are just delighted by
10 this effort. We applaud FDA for working with
11 industry and trying out this new program.

12 What we learned from the Atlanta
13 site, the question was asked, will these
14 postinspection letters be on the Web, and they
15 said no. It's between FDA and the company. So
16 we're just delighted by that development.

17 Another initiative which we were
18 very delighted by is that after years industry
19 said, there's a lack of consistency among the
20 various districts. One district is doing one
21 thing. Another district is doing another
22 thing. One district is doing another thing.

23 They came back to HIMA, you're
24 making these allegations. Give us data. And
25 the industry would say, we can't give you data.

1 It's anecdotal, and our companies don't want to
2 step forward. FDA said, what do you want to do
3 if you don't give us data?

4 FDA and industry worked as partners
5 with University of California at Irvine to
6 design a device evaluation inspectional survey.
7 And the way this works is, at the end of an
8 inspection, the investigator will fill out the
9 top portion of the survey, talking about the
10 company's name, the investigator's name,
11 whether a 483 was issued.

12 Then the company will have an
13 opportunity to fill out how the inspection
14 process worked. The survey will then be sent
15 to the University of California at Irvine, and
16 although the names of the company and the
17 investigator will be on the survey, when they
18 enter the data into the database, nobody will
19 have access to that data.

20 At the end of six months and at the
21 end of a year, the University of California at
22 Irvine will give us reports talking about
23 what's going on in each of the individual
24 districts. Again, here we will have hard data
25 about what's going on, and industry is just so

1 pleased that FDA is interested in this data and
2 that they're supporting the program and working
3 with us.

4 The last program that I'd like to
5 talk about is QSIT, Quality System Inspection
6 Technique. Years ago industry complained about
7 individual deviations rather than looking at
8 what was good in the subsystems. So FDA and
9 industry worked together, and now there are
10 seven subsystems that have been identified.

11 During an inspection FDA will look
12 at the first four subsystems. If they're
13 working and in place, then FDA will be
14 satisfied. We're very delighted by this
15 program. They piloted it in three districts.
16 The results from the pilot program found that
17 in these investigations companies were very
18 pleased and the investigators were very
19 pleased. So this is another initiative that is
20 going to start the first quarter of the year
21 2000, so we're just delighted.

22 So in conclusion, FDA and industry
23 working together have made tremendous progress,
24 in working together, making this inspection
25 process better for all the parties involved.

1 We believe that this interaction should serve
2 as a model across the Agency, across all
3 programs, to make sure the consumers have safe
4 and effective products. We're delighted with
5 all the good work going on, and we urge FDA to
6 continue. Thank you very much.

7 MS. WOODWARD: Good afternoon.
8 I'm Betsy Woodward, Executive Director of the
9 Association of the Food and Drug Officials,
10 which is a 103-year-old organization of
11 federal, state and local regulatory officials
12 and associated industry, comprising now about
13 700 members. I'm pleased to offer today some
14 of the comments to Docket No. 99N-0386, on
15 behalf of Joe Corby, on behalf of AFDO.

16 I'll make some formal comments, and
17 I'll have comments specifically relating to ORA
18 and the State's working relationship with ORA.

19 AFDO is proud of its tradition in
20 working with federal agencies whose mission
21 parallels ours for developing strategies to
22 resolve and promote public health and consumer
23 protection issues related to the regulation of
24 foods, drugs and medical devices and consumer
25 products. AFDO applauds the openness of FDA

1 and its willingness to seek stakeholder input.

2 FDA requested that stakeholders
3 address five questions, and we provided the
4 following comments to those five questions.
5 The first question was: What actions do you
6 propose the Agency take to expand FDA's
7 capability to incorporate state-of-the-art
8 science into its risk-based decision making?

9 Our response is that AFDO strongly
10 supports decision making based on sound science
11 and improved risk-assessment tools. The FDA
12 can expand its capability by support and
13 utilization of available university and
14 regulatory networks through cooperative
15 activities, not the least of which is the Joint
16 Institute of Safety and Nutrition, JIFSAN, with
17 the University of Maryland.

18 Through appropriate utilization of
19 JIFSAN, FDA should delineate and prioritize
20 public-health issues requiring science basis,
21 particularly those where current science is
22 weak, emerging or in many, many cases
23 nonexistent.

24 JIFSAN in turn should incorporate
25 stakeholders in its own internal setting of

1 priorities. AFDO believes that JIFSAN offers a
2 unique academic partnership that can enrich
3 FDA's decision-making science needs.

4 JIFSAN should also be used to
5 evaluate other science that impacts on the
6 Agency's mission and in doing so should utilize
7 an advisory group which offers a cross-section
8 of FDA's networks with state and local
9 governments, consumer groups and other academic
10 entities.

11 Most decision making is set in a
12 scientific, social, political and regulatory
13 framework, which makes it more important for
14 all of these to be brought to the
15 decision-making table to ensure the necessary
16 buy-in and support of any decision. We cannot
17 operate in a vacuum in any of these areas.

18 We also believe there is a need for
19 FDA to counsel with other regulatory officials
20 from federal, state and local governments
21 regarding their experiences in addressing
22 various food-safety issues.

23 State officials should continue to
24 be utilized by the FDA, using the credentialing
25 process, to provide valuable input into

1 proposed regulations and regulatory-enforcement
2 schemes the agency may utilize to obtain
3 compliance.

4 Additionally, AFDO believes that
5 academia must be continually utilized on
6 advisory committees and work groups which are
7 designed for dealing with particular
8 public-health concerns.

9 It is very important that our
10 scientific messages and decisions be very
11 clear, and we ask the question, do they result
12 in the action warranted? Science and public
13 health is currently rapidly evolving, and it is
14 extremely important that we in the regulatory
15 community be uniform in our message. This
16 requires very, very good communication, which
17 we have seen improving over the past five
18 years, as Nancy Singer so effectively pointed
19 out.

20 The second question was: What
21 actions do you propose to facilitate the
22 exchange and integration of scientific
23 information to better enable FDA to meet its
24 public-health responsibilities throughout a
25 product's life cycle?

1 AFDO has previously testified at
2 public meetings that FDA must be the scientific
3 leader and singular body for dispersing
4 scientific information to government at all
5 levels. AFDO's vision of a national
6 food-safety system recognizes the critical
7 nature of this matter as we continue to promote
8 this concept.

9 Although state and local
10 governments should continue to provide input on
11 products throughout its development and
12 marketing life cycle, FDA needs to be the
13 centralized body for publicizing the final
14 decision on scientific matters.

15 FDA cannot assume this leadership
16 role without the buy-in of the stakeholders.
17 Therefore, it necessitates that FDA develop a
18 forum, perhaps an advisory committee, to openly
19 discuss the issues which arise. The Agency is
20 tending to do this through the use of public
21 meetings, but frequently the notice is short
22 and many who should be involved cannot.

23 FDA needs to look at a wide variety
24 of and a more long-range approach to anticipate
25 issues where public health and science must

1 converge to bring resolution in a
2 decision-making situation.

3 To implement an effective
4 integrated approach to exchange of scientific
5 information of regulatory significance, CFSAN
6 and/or FDA needs to develop a streamlined
7 internal tracking system that will ensure state
8 officials receive timely responses to
9 inquiries.

10 FDA technical staff should be
11 empowered to provide answers without forwarding
12 draft responses through multiple layers of
13 bureaucracy. State officials should be willing
14 to accept a verbal reply, if possible, although
15 FDA must be sensitive to the needs of state
16 officials who may need responses in writing to
17 convince regulated industry or consumers of the
18 regulatory position on an issue.

19 State officials can no longer wait
20 months to receive replies on scientific or
21 technical matters. This is particularly
22 important when dealing with regulatory issues
23 where it involves an interpretation of federal
24 law or regulation because most state laws
25 mirror the federal law.

1 What action do you propose,
2 question No. 3, for educating the public on
3 this concept of balancing risks against
4 benefits in the public health decision making?

5 Articles on risk, written in
6 laymen's terms and giving examples from
7 everyday life, should be used in any FDA
8 documents that are produced for the general
9 public. Certainly analogies have been used by
10 the most effective teachers in our lifetime,
11 and they need to be used in these documents.
12 Only by giving such examples can the general
13 public understand risk as it refers to the
14 safety of food and drugs.

15 FDA public affairs specialists
16 should be encouraged to continue to address
17 health risks and the importance of consumer
18 education with all interested persons and with
19 groups with whom they meet.

20 Furthermore, AFDO supports the
21 formation of state task forces comprised of all
22 public-health stakeholders within that state
23 for the purpose of debate, education and
24 communication.

25 Because the Agency must allocate,

1 this is question four, its limited resources to
2 achieve the greatest impact, what actions do
3 you propose to enable FDA and its product
4 centers to focus resources on areas of greatest
5 risk to the public health?

6 Where there are issues that involve
7 a perception that FDA disagrees philosophically
8 with the industry or category of regulated
9 products, FDA must meet both privately and
10 publicly with these stakeholders to ensure on
11 the record that the perception is incorrect.

12 For example, if the public or some
13 segments of the industry continue to distrust
14 FDA with respect to the regulation of dietary
15 supplements, little headway can be made with
16 respect to ensuring the safety and proper
17 labeling of the products in the marketplace or
18 the development of future products between the
19 Agency and the industry and the consumers.

20 AFDO also encourages FDA to better
21 establish and maintain its communication
22 network with state and local government
23 agencies, and certainly ORA has been a model
24 agency, model group within the agency, to do
25 this.

1 On occasion FDA regional and
2 district guidance or response to state and
3 local governments differ from what the FDA
4 centers are saying. This results in a confused
5 message for state officials. AFDO suggests
6 that further development of field-coordinator
7 positions in sensitive high-risk areas, such as
8 product recalls and FDA epidemiological
9 investigations, so those individuals can serve
10 as singular contacts during serious events.

11 Question No. 5, because the Agency
12 wants to assure that stakeholders are aware of
13 and participate in this modernization, what
14 additional actions do you propose for enhancing
15 communication processes that allow for ongoing
16 feedback and/or evaluation of our modernization
17 efforts?

18 AFDO supports the continuation
19 and/or the development of work groups to
20 provide necessary feedback and evaluation of
21 serious health matters. Nancy Singer just
22 presented several to us. AFDO hopes FDA can
23 continue to fund the activities of such groups
24 as the National Integrated Food Safety System
25 Work Groups, the FDA/AFDO Recall Work Group,

1 the Foodborne Outbreak Response Coordination
2 Group, the FoodNet and others established to
3 coordinate and better utilize government
4 resources at all levels.

5 The Office of Regulatory Affairs,
6 which our meeting specifically focuses on
7 today, holds a special relationship with state
8 officials. ORA represents the field, the field
9 offices, field personnel, the field
10 laboratories, and in other words, they're our
11 closest contact with state and local food and
12 drug safety programs.

13 AFDO is supporting right now an
14 initiative for integrating of resources for
15 food safety. This means more and improved
16 communication, coordination and interaction is
17 going to be essential.

18 Currently many may not realize that
19 the Office of Regulatory Affairs has sponsored
20 and implemented and is using joint planning
21 with state officials, whereby meetings are
22 held, and workload within that particular
23 jurisdiction is discussed, and plans are made
24 for how the coverage is going to be made with
25 respect to food safety in those industries.

1 We also participate in joint
2 investigations where both federal and state or
3 local officials go into an establishment for an
4 investigation. This proves to be very
5 beneficial because, though the laws are very
6 similar and requirements of the law, if
7 administrative and enforcement powers are
8 different between the federal and states, then
9 the states do have embargo authority, which we
10 can use in a joint investigation.

11 ORA has developed partnerships with
12 the states where a state has an industry fully
13 under control. Then we develop a partnership
14 where we share information, FDA maintains an
15 oversight, and the state then can carry on that
16 particular activity. In Florida, for example,
17 we have this on our farms for pesticide
18 residues, and it has resulted in the
19 elimination of duplication of efforts between
20 state and federal agencies and much better data
21 sharing between the two.

22 Integration, as I mentioned,
23 requires a strong relationship between the
24 state programs, with our representatives at
25 AFDO and the Office of Regulatory Affairs. In

1 addition to the field activities I've talked
2 about, we also utilize laboratories, and
3 exchange analysis, and many of our analysts
4 have been training in laboratories up here.

5 The training branch is located
6 within the Office of Regulatory Affairs. Part
7 of the opposition to more fully integrating the
8 food-safety system is that some states don't
9 have officials who are well enough trained to
10 do the work at an equivalent level to the FDA.

11 That's a training issue, and we're
12 partnering with the FDA to develop those types
13 of training initiatives that will ensure
14 adequate inspectors and well-trained
15 inspectors, even for those states that lack
16 resources to be able to do that.

17 Obviously we are working shoulder
18 to shoulder, and this requires endless
19 communication, and ORA, through its federal and
20 state relations division, is always developing
21 new and better tools for communication to
22 states.

23 Many years ago we used to only hear
24 about issues on Friday afternoon or when the
25 media, local media, called our office. But now

1 with the new communication mechanisms that have
2 been implemented by the Office of Regulatory
3 Affairs, FDA is keeping us abreast of emerging
4 issues. We have moved from minimal
5 communication at the federal level to a very
6 close partnership of sharing, and ORA has led
7 the way.

8 Again, AFDO appreciates the
9 opportunity to comment on these very important
10 matters. Thank you.

11 MR. DYKSTRA: I appreciate the
12 words from both Betsy and Nancy. They are
13 trying very hard to work with our state, our
14 constituent groups, all those people that have
15 a vested interest day in and day out for what
16 FDA does. You don't want to get into a
17 situation where we have to begin to take or
18 think about taking some sort of regulatory
19 action. That's what we're all trying to
20 prevent.

21 I often tell people that the basic
22 mission of FDA is to get good products on the
23 market and get bad products off the market.
24 And obviously we want to be engaged more in the
25 former rather than, well, we want to be equally

1 engaged in both activities. We want to make
2 sure that there are good products out there at
3 all times.

4 So what we want to do now to
5 continue the program is take a look at some of
6 your questions, and myself, Joe Baca and
7 Ballard Graham, we've divided up the questions
8 that you've submitted. Some of those questions
9 actually got answered on air, so we won't try
10 to answer those questions again or offer any
11 divergent viewpoint. They've already been
12 answered by our headquarters folks.

13 So what I want to do is I'll take a
14 crack at the first one here, and we can, we'll
15 alternate around. And if you want to interrupt
16 at any time and ask some questions that didn't
17 occur to you during the course of the
18 broadcast, feel free to do that.

19 The first one that I want to take a
20 crack at comes from Sharon Harris here in the
21 front from the American Red Cross. She asks or
22 says that the annual meeting held in New
23 Orleans, and I take it that was an
24 FDA-sponsored meeting with the blood industry,
25 with FDA and the blood manufacturers is very

1 informative and beneficial. Would it be
2 possible to conduct a similar meeting on a
3 local level? And I assume what you mean at
4 different local levels around the country in
5 different cities.

6 I think that we, FDA, is very
7 interested in doing this sort of thing.
8 Sometimes it's a matter of resources, trying to
9 do these. And we try to do them in such a way
10 that we get the broadest possible coverage.
11 But this is something that will be answered by
12 both ORA, as well as the center for biologics
13 has an interest in this as well.

14 But I think it's a good question,
15 and I think it's something that we probably can
16 address and maybe address more on the local
17 level so that we can have more of these kind of
18 meetings.

19 And the second part is: What is
20 the plan to expand FDA inspections into
21 transfusion services?

22 MS. HARRIS: Hospital transfusion
23 services.

24 MR. DYKSTRA: That's something
25 we'll have to refer to the center of biologics

1 because they're directing most of the programs
2 in terms of the inspection. And whether they
3 want the field people to do more inspections in
4 those kind of services tends to be more their
5 call than our call. But this question will be
6 directed to them, and they'll have to answer
7 it. So we'll see what they answer with.

8 MS. HARRIS: Thank you.

9 MR. DYKSTRA: Joe?

10 MR. BACA: The question I have is:
11 How is FDA planning to address dissemination of
12 information regarding dietary supplements,
13 herbal drugs, homeopathic products?

14 I will say that, as far as dietary
15 supplements and herbals, our web site is a
16 great source of information for all that kind
17 of material. The other place that is a good
18 source is our public affairs specialist. Every
19 district has a public affairs specialist, and
20 they're available by telephone. And they have
21 a great deal of information at their fingertips
22 that they can provide to a consumer or the
23 industry.

24 The consumer magazine has run a
25 number of articles on these kind of products,

1 and they're all out there and available
2 probably through the web site. But there is a
3 great deal of information out there. Of
4 course, the information is coming to light
5 daily, and so we may not be right on the
6 cutting edge. But there's a great deal of
7 information already there.

8 Some of the products that are known
9 to cause problems are included, as well as some
10 of the less obvious ones.

11 MR. DYKSTRA: Ballard?

12 MR. GRAHAM: I have an interesting
13 one here. It says the drug manufacturers claim
14 that with the high cost of getting a new drug
15 product through FDA directly impacts the market
16 and drug costs to the consumer. With the
17 growing number of uninsured in America, what is
18 FDA's plan to limit or control the cost of new
19 drug processes? Remember often the end
20 consumer must decide if they can afford a
21 product or not, even though the product may
22 best help the patient.

23 This was one we're certainly going
24 to refer up, but I'll take a crack at answering
25 some of this. I know that we have made some

1 improvements in the way we're processing the
2 drug approval process, and we try to control
3 costs that way.

4 Of course, the industry is kicking
5 in some funds to help with that process as
6 well. I think we sped up that process in
7 trying to get those things through a lot
8 quicker, although the consumer, I think all of
9 us want a certain amount of information or a
10 certain amount of review done on products when
11 they come through for a new drug or something
12 like that for use with the consumer.

13 The result is out here.
14 Bob Coleman is a resource. He deals with us a
15 lot on these. Do you have anything to deal
16 with that?

17 MR. COLEMAN: No.

18 MR. GRAHAM: We'll certainly refer
19 to headquarters for additional information on
20 this.

21 UNKNOWN SPEAKER: One other thing
22 on that is in prior years the agency has been
23 real big on the generic drug issue, and we have
24 listed generic drugs that have got a patent
25 expiration on it, but it has really lowered the

1 prices on a lot of prescription drugs. And we
2 put a priority on doing those inspections and
3 getting those drugs marked.

4 MR. GRAHAM: That's true.

5 MR. DYKSTRA: Before I get to the
6 next written question, are there any questions
7 or comments from the audience? Okay. The next
8 question comes from John Ostrander, and his
9 question is: Traditionally drug definitions
10 have included USP, NF and homeopathic
11 pharmacopeal products. The homeopathic
12 pharmacopeal products are not mentioned on the
13 list of drugs pharmacies will be allowed to use
14 for compounding. Are there plans to revisit
15 this item and add the homeopathic pharmacopeal
16 drugs to the list of approved drugs for
17 compounding?

18 It's a very complicated issue in
19 terms of what pharmacists and pharmacies are
20 going to be allowed to compound in their own
21 practices. The agency is charged with
22 identifying specific compounds, specific drugs
23 that pharmacists will be allowed to utilize to
24 compound drugs based on a physician's script,
25 prescription.

1 Now, what has happened though is we
2 were proceeding along in doing that and
3 developing the list, as John mentions here, but
4 the, we have been sued over this whole issue of
5 compounding. And the issue has kind of come to
6 a screeching halt while we're waiting for this,
7 some of these compounding issues to be
8 litigated to see if, you know, the law, number
9 one, is constitutional and, number two, you
10 know, meets all the other legal challenges.

11 So that's likely to drag out as we
12 all know. You know these things tend to drag
13 on in court. Meanwhile, we don't get the
14 answers, all the answers that we would like to
15 this. You know, the things that Congress
16 intended us to do will not be done as
17 expeditiously as most people would like.

18 On the issue of including
19 homeopathic products in the compounding list,
20 that's something that the center is and was
21 considering. We'll have to see. We'll forward
22 this question in and see if those products are
23 going to be included in the list when and if
24 that list ever becomes reality. So we'll see
25 what happens in that area.

1 Another one, Joe?

2 MR. BACA: This is a question from
3 Betsy Woodward. FDA is looking at stronger
4 integration of food-safety programs from the
5 federal, state and local jurisdictions in order
6 to leverage all available resources to maximize
7 effectiveness. Where are we with respect to
8 bringing all of the stakeholders, industry,
9 consumer groups and academia, into discussion?

10 I think the bringing it into state
11 and local groups is kind of getting under way.
12 We have had two national meetings. We had one
13 last December, and I think the previous one was
14 in September. And that is a new concept, and I
15 think we're working our way through it.

16 On the other hand, we have
17 traditionally worked with the industry,
18 industry groups, individual companies. For
19 example, when an industry, a company, is going
20 to open a new facility, we have provisions in
21 our procedures that allow us to go in, look at
22 blueprints, discuss with the firm, you know,
23 how they're going to proceed and how they're
24 going to make the facility so that they don't
25 run afoul of the regulations with the law.

1 I think what's going to happen in
2 the future, if I can look that way, is we're
3 going to see more of that kind of interaction.
4 I don't think we'll go back in the other
5 direction. This is going to go back to our
6 headquarters and be made aware that these
7 concerns exist.

8 MS. WOODWARD: We've actually met
9 with the consumer activist groups, which are
10 really unhappy that they hadn't been included
11 in some of the discussion groups, and we told
12 them, the regulatory people that I knew, what
13 FDA would have on there.

14 MR. BACA: One thing at a time.
15 Bring the state and locals in first, and then
16 span our horizons from there.

17 MR. DYKSTRA: Okay. Next question
18 is from Peggy Davis, has to do with the
19 inhalation of fragranced products which are
20 known to trigger migraines and asthma. The EPA
21 names the use of chemically formulated personal
22 care products along with pesticides and
23 household cleaners as contributors to indoor
24 air pollution. How do you propose to raise
25 public awareness of possible health risks from

1 the use of these products?

2 This is a, it's a difficult
3 question. It's one that Peggy has raised with
4 us previously. It's something that we are
5 going to refer to our cosmetics people in
6 particular, and it's also one that, you know,
7 as she points out, is an EPA issue as well.

8 So we've got to see what, if
9 anything, the Environmental Protection Agency
10 is doing on this issue. So this is one, again,
11 as promised, it will go on the web site with
12 the response that will come primarily from our
13 headquarters folks. So we'll see how they deal
14 with it and see where we go from there. Do you
15 have any others, Joe?

16 MR. BACA: I have one more. With
17 this one maybe we can have more dialogue. As
18 regulators maybe we don't realize there's a
19 problem. This is submitted by David Mullis of
20 London International. The question is: How
21 and when do you see FDA's role and
22 responsibility being clarified with that of
23 OSHA in the area of medical devices?

24 I guess my thinking was I never
25 knew we had that big of a problem. OSHA's role

1 is certainly to protect the health of workers,
2 and our role is more geared toward the patient.
3 But maybe we need to address that issue some
4 more. Is Mr. Mullis here? Yes, sir.

5 MR. MULLIS: There are certain
6 devices, particularly those that deal with
7 latex products, that you have got FDA that has
8 the premarket clearance authority quite clearly
9 delineated. But I think of OSHA as a safe
10 working environment and responsibilities in
11 terms of enforcement of that type of thing.

12 And sort of like the previous
13 question, as it gets into, you know, risk to
14 the environment, risk to the patient, risk to
15 the people around, there is obviously more and
16 more concern as to who has the authority and
17 what role is there.

18 I think a letter back in December
19 came out talking about where FDA was going to
20 allow more and more authority through OSHA for
21 inspection kind of activities at the hospital
22 setting. And obviously that, it's stuff that
23 is not clearly defined, and those of us in the
24 industry have some degree of anxiety about it.

25 MR. BACA: Latex is a big problem,

1 and with the infiltration of the use of gloves,
2 I think it's more of a problem. Both of those
3 will help address us on this issue.

4 MR. DYKSTRA: I think there
5 currently are perhaps more than one work group
6 looking at the specific issue of latex, and
7 those kind of materials that can cause
8 reactions in people, are sensitive to different
9 materials. Whether it's gloves or just
10 handling other types of biomaterials can cause
11 problems for these people. That's all the
12 questions that I have.

13 MS. WOODWARD: I have one question.
14 Do you put your work groups out on the web site
15 so interested individuals who want to
16 participate in them can ask your industry? FDA
17 work groups, are they listed somewhere on the
18 web?

19 MR. DYKSTRA: Not to my knowledge.

20 MS. WOODWARD: It might be a good
21 thing to do. It might give the Agency a sense
22 of more openness. Really, I think that would
23 probably be a good thing to consider at least.

24 MR. DYKSTRA: Because, you know, we
25 do have work groups all over the place.

1 MS. WOODWARD: I know. There are
2 some that are more interesting to the industry.

3 MR. DYKSTRA: It would be a good
4 way to identify issues. Usually when a
5 difficult issue comes up, it takes more than
6 one person to take a look at it.

7 MS. WOODWARD: Absolutely.

8 MR. OSTRANDER: I want to put this
9 on as a consumer issue. But recently I was
10 very, very surprised to have a new fellow
11 employee come to me and say they were an
12 asthmatic. They were recently under the HMO
13 that we had at work, and albuterol was
14 generically substituted for Proventil. They're
15 supposed to be generic substitution, and that
16 if it's not in the orange book listed, you
17 shouldn't have gotten it.

18 Well, I was wrong. When I
19 discussed this with the pharmacy people in
20 terms of substitution, if the product is out
21 there on the market labeled as U.S.P.,
22 presumably because that's what it was, that
23 there is no requirement for bioequivalency to
24 the product the physician may have originally
25 prescribed for the pharmacies to substitute

1 these things. At least this is what I was led
2 to believe from the pharmacist when I spoke to
3 him on the phone.

4 I think what might be needed would
5 be some clarification to those of us who may be
6 practitioners in the practitioner setting as to
7 exactly what the criteria are for generic
8 ratings in terms of the orange book listing and
9 where that rating is not necessary for the
10 generic product to get marketed.

11 Because I was just blindsided from
12 this thing, and I was very surprised to see
13 this.

14 MR. DYKSTRA: I don't have a
15 specific answer to that, but we'll capture that
16 as a question and pose it to the people who are
17 more expert on it. Other questions or
18 comments?

19 MR. LAWRENCE: I've got a
20 statement. I'm Mallory Lawrence. I'm with the
21 FDA. I'd like to see, Betsy, this is kind of
22 directed to you. We've had an excellent
23 working relationship with AFDO, the local
24 organization, and AFDO overall. But I think,
25 and when we work with them on other programs to

1 try to bring the seafood industry, this is
2 seafood industry, into compliance, I'd like to
3 see AFDO go one step further.

4 Because one of the shortfalls we've
5 got, one of the problems we've got in the
6 seafood industry is the industry is small in
7 the southeast, and they're not regulated by
8 most standards. I think what's needed is for
9 AFDO to promote and AFDO to maybe carry out to
10 facilitate specialized training in fields that
11 there are not very many trainers located in.

12 For instance, the pasteurization
13 process, salting, smoking. I think if AFDO
14 would work with the universities and put on
15 specialized training, I think that's the next
16 step that needs to be taken.

17 We've already done the training,
18 and we're working further on that. Now, a
19 little bit of technical knowledge will go a
20 long way, and I think this will, I think that's
21 a need. And I don't think that the experts who
22 wrote that are doing, at least at the wholesale
23 level and into the three states that we've got,
24 and not only can you provide training to
25 industry, but you can train, you could provide

1 training on specific technical issues to the
2 states, health and agriculture, as well as to
3 us, our people too.

4 So I think that's the next step to
5 consider where you would offer valuable
6 assistance to industry and FDA and the states
7 alike.

8 MS. WOODWARD: AFDO has a big
9 training thrust right now, and we are seeking
10 grant money to do just some of the things
11 you're talking about. We're going to have to
12 do it through some kind of a grant. Right now
13 we're looking at trying to get a grant for
14 smoking, curing in the sausage, smoked and
15 cured hams. That's going on in retail that are
16 not covered.

17 We are also doing some training in
18 imports with trying to partner with Nancy's
19 group in doing some medical-device regulation
20 training. So we are looking at more and more
21 training.

22 As much as possible, we're doing
23 that with AFDO's resources. But like FDA we
24 don't have a lot of resources. So we're now
25 learning to write grants. I'd like to go on

1 the Hill to Congress and say, please give FDA
2 funds similar to what U.S.D.A. has, where you
3 can partner with associations, not just AFDO,
4 but national, city and county health
5 organizations, to accomplish some of these very
6 needed things in the food-safety arena.

7 MR. DYKSTRA: You know, we can
8 direct that question and comments right back at
9 FDA, and particularly to the center, to direct
10 some of that, some of their money their
11 food-safety money, to people that could put on
12 that kind of training, whether it's directed to
13 AFDO or directly to universities and others who
14 put on that.

15 MS. WOODWARD: I think we partner
16 with a university and take it through regions
17 to get it across the country on a
18 cost-effective basis.

19 MR. DYKSTRA: Right. Other
20 questions or comments? Well, again, I want to
21 remind you that all of this is going to appear
22 on the web, including a web cast for the next
23 30 days, of what you saw today, so you can look
24 at it again if you thought you missed
25 something.

1 And I'll also remind you that there
2 is a formal docket for this that you can get
3 from Joanne, and you can, if you have any
4 questions later that occur to you, you want to
5 get them in, you can either submit them
6 directly or get them to Joanne, and we'll get
7 them into the docket.

8 Okay. Thank you for joining us
9 today. It's been very helpful, and I think
10 we've all learned something. Thank you.

11 (Meeting adjourned at 4:15 p.m.)

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C E R T I F I C A T E

GEORGIA

COBB COUNTY

I hereby certify that the above and foregoing pages 1 through 46 are a true, complete, correct and exact transcript of my shorthand notes taken in the above-referenced matter;

That same constitutes a true, complete, correct and exact record of the above-referenced matter;

That same was transcribed through computer assisted transcription;

That I am not of kin or counsel to any of the attorneys or parties, nor am I in the regular employ of any of the attorneys or parties;

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<p>'90s 7:11</p> <hr/> <p>1</p> <p>1 46:5 103-year-old 15:10 15 11:12 1990 6:11,12 1999 1:11; 2:1; 11:10; 46:19</p> <hr/> <p>2</p> <p>2000 14:21 28 1:11; 2:1 29 11:9</p> <hr/> <p>3</p> <p>3 21:2 30 44:23 3:20 1:11; 2:2</p> <hr/> <p>4</p> <p>46 46:5 483 7:20,21; 11:12; 13:11 483's 10:1</p> <hr/> <p>5</p> <p>5 23:11 50 7:22,25 510 12:7</p> <hr/> <p>7</p> <p>700 15:13</p> <hr/> <p>8</p> <p>800 3:23</p> <hr/> <p>9</p> <p>90 3:24 99N-0386 15:14</p>	<p>29:16,16; 30:11; 38:3; 39:3 addressing 17:21 adequate 26:14 Administration 6:14 administrative 25:7 adversary 6:6 advisory 17:7; 18:6; 19:18 AFDO 2:23; 15:15,19,25; 16:9; 17:1; 18:4; 19:1; 21:20; 22:20; 23:5,18,22; 24:13; 25:25; 27:8; 41:23,24; 42:3,9,9,13; 43:8; 44:3,13 AFDO's 19:5; 43:23 Affairs 4:23; 21:15; 24:5,19; 25:25; 26:6; 27:3; 30:18,19 afford 31:20 afoul 35:25 afternoon 3:14,19; 10:21; 15:7; 26:24 again 2:5,7; 3:9; 7:10; 13:24; 27:8; 28:10; 37:10; 44:20,24 against 21:3 agencies 5:13; 15:20; 22:23; 25:20 Agency 7:6; 15:2; 16:6; 18:2; 19:19; 21:25; 22:19,24,24; 23:11; 32:22; 33:21; 37:9; 39:21 Agency's 5:5; 17:6 agriculture 43:2 air 28:9; 36:24 albuterol 40:13 alike 43:7 allegations 12:24 allocate 21:25 allow 23:15; 35:21; 38:20 allowed 33:13,20,23 allowing 5:17 alluded 10:20 along 34:2; 36:22 already 28:11; 31:7; 42:17 alternate 28:15 although 13:16; 19:9; 20:14; 32:8 always 6:9; 26:20 America 31:17 American 28:21 among 3:3; 12:19 amount 32:9,10 analogies 21:9 analysis 26:3 analysts 26:3 and/or 20:6; 23:16,19 anecdotal 13:1 annotate 7:19 annual 28:22 answer 28:10; 30:6,7; 41:15 answered 28:9,12; 29:11 answering 31:24 answers 2:9; 3:5,11; 20:11; 34:14,14 anticipate 19:24 anxiety 38:24 anyone 11:7 anything 32:15; 37:9 appear 44:21 applaud 12:10 applauds 15:25 appreciate 4:16; 27:11 appreciates 27:8 approach 19:24; 20:4 appropriate 16:18 approval 32:2 approved 33:16 April 1:11; 2:1 area 7:6; 34:25; 37:23 areas 4:23; 17:17; 22:4; 23:7 arena 44:6 arise 19:19</p>	<p>around 4:19; 28:15; 29:4; 38:15 Articles 21:5; 30:25 ask 2:13; 8:21,21; 18:11; 28:16; 39:16 asked 8:25; 12:13 asks 28:21 assistance 43:6 assisted 46:13 associated 15:12 Association 2:20,21,23; 3:21,22; 15:9 associations 44:3 assume 19:15; 29:3 assure 2:7; 23:12 asthma 36:20 asthmatic 40:12 Atlanta 1:10; 3:4; 8:24; 12:12 attorneys 46:15,17 audience 4:10; 33:7 authority 25:9; 38:8,16,20 automatically 9:16; 10:17 available 16:13; 30:20; 31:1; 35:6 aware 23:12; 36:6 awareness 36:25</p> <hr/> <p>B</p> <p>B-1504 46:22 Baca 28:6; 30:10; 35:2; 36:14; 37:16; 38:25 back 4:11; 12:23; 36:4,5; 38:18; 44:8 backing 3:16 bad 27:23 balancing 21:3 Ballard 28:7; 31:11 based 16:10; 33:24 basic 27:21 basically 7:17; 11:19 basis 16:20; 44:18 became 6:13 becomes 34:24 began 8:14 begin 27:17 beginning 11:9 behalf 15:15,15 believe 5:1,7; 15:1; 17:18; 41:2 believes 17:1; 18:4 beneficial 25:5; 29:1 benefits 21:4 best 31:22 Betsy 2:23; 15:8; 27:12; 35:3; 41:21 better 7:16; 10:2; 14:25; 18:23; 22:20; 24:3; 25:20; 26:21 big 7:4; 32:23; 37:25; 38:25; 43:8 biggest 11:6 bioequivalency 40:23 biologics 29:12,25 biomaterials 39:10 bit 3:8; 4:13; 42:19 blindsided 41:11 blood 28:24,25 blueprints 35:22 Bob 32:14 body 19:3,13 book 40:16; 41:8 branch 26:5 break-up 4:14 bring 20:1; 36:15; 42:1 bringing 35:8,10 broadcast 28:18 broadest 29:10</p>	<p>broke 4:17 brought 17:14 bureaucracy 20:13 business 6:17; 8:22 buy-in 17:16; 19:16</p> <hr/> <p>C</p> <p>California 13:5,15,21 call 30:5,5 called 26:25 can't 3:5; 12:25 capability 16:7,12 capture 2:8,9; 41:15 captured 3:9 care 5:15; 36:22 carry 25:15; 42:9 case 6:10 cases 16:22 cast 44:22 category 22:8 cause 5:25; 31:9; 39:7,10 CCR 46:22 center 29:12,25; 34:20; 44:9 centers 4:19; 8:17; 22:4; 23:4 centralized 19:13 certain 32:9,10; 38:5 Certainly 21:9; 22:23; 31:23; 32:18; 38:1 Certified 1:9; 46:22 certify 46:4 CFSAN 20:5 challenges 34:10 changed 6:17 changes 5:4; 6:8 charged 33:21 chemically 36:21 cite 6:24 cities 29:5 city 44:4 claim 31:13 clarification 41:5 clarified 37:22 cleaners 36:23 clear 18:11 clearance 38:8 clearly 38:8,23 close 27:6 close-out 8:4 closest 24:11 closure 8:3 COBB 46:3 Coleman 32:14,17 comes 28:20; 33:8; 40:5 coming 5:20; 6:11; 31:4 comment 3:7; 27:9 comments 2:8; 15:14,16,17; 16:4; 33:7; 41:18; 44:8,20 Commissioner 6:12,13 committee 19:18 committees 18:6 communication 18:16; 21:24; 22:21; 23:15; 24:16; 26:19,21; 27:1,5 community 18:15 companies 4:2,4; 7:3,8; 8:10; 10:18; 11:2; 13:1; 14:17; 35:18 company 9:13,21; 11:10,11,15,16; 12:1,15; 13:12,16; 35:19 company's 6:3; 13:10 competitor 9:14 complained 14:6 complaints 7:22; 8:1 complete 46:6,10 compliance 18:3; 42:2 compliant 11:16</p>
---	--	--	---

complicated 33:18
 compliment 11:6
 compound 33:20,24
 compounding 33:14,17;
 34:5,7,19
 compounds 33:22
 comprised 21:21
 comprising 15:12
 computer 46:13
 concept 19:8; 21:3; 35:14
 concern 11:8; 38:16
 concerned 10:23
 concerns 11:5; 18:8; 36:7
 conclusion 14:22
 conclusions 9:17
 conduct 7:18; 9:4; 29:2
 conducted 6:18
 conferences 4:18
 confused 23:4
 Congress 34:15; 44:1
 consider 5:19; 39:23; 43:5
 considering 34:21
 consistency 7:4; 12:19
 constituent 27:14
 constitutes 46:9
 constitutional 34:9
 consumer 4:8; 15:22,24;
 17:9; 21:17; 30:22,24;
 31:16,20; 32:8,12; 35:9; 36:9;
 40:9
 consumers 4:8; 15:3; 20:17;
 22:19
 contact 24:11
 contacts 23:10
 context 7:21
 continually 18:5
 continuation 23:18
 continue 5:8; 15:6; 17:23;
 19:7,10; 21:16; 22:13; 23:23;
 28:5
 contributors 36:23
 control 25:13; 31:18; 32:2
 converge 20:1
 convince 20:17
 cooperative 5:8; 16:14
 coordinate 24:3
 Coordination 24:1,16
 Corby 15:15
 corner 9:8
 corporate 10:25
 correct 10:2; 11:21; 46:6,10
 corrected 11:3,20,23
 corrective 9:22; 12:2
 cosmetics 37:5
 cost 31:14,18
 cost-effective 44:18
 costs 31:16; 32:3
 counsel 3:20; 17:19; 46:14
 country 4:20; 8:23; 29:4;
 44:17
 county 44:4; 46:3
 couple 2:19
 course 28:17; 31:4; 32:4
 Court 1:9; 2:11,15; 34:13;
 46:22
 coverage 24:24; 29:10
 covered 43:16
 crack 28:14,20; 31:24
 credentialing 17:24
 criteria 41:7
 critical 19:6
 Cross 28:21
 cross-section 17:7
 cured 43:15
 curing 43:14
 current 16:21
 currently 18:13; 24:18; 39:5
 customers 8:21
 cutting 31:6

cycle 18:25; 19:12
D
 D.C. 3:22
 daily 31:5
 data 12:24,25;
 13:3,18,19,24; 14:1; 25:20
 database 13:18
 date 11:22
 David 37:19
 Davis 36:18
 day 27:15,15; 46:18
 days 11:12; 44:23
 deal 30:21; 31:3,6; 32:15;
 37:13; 38:6
 dealing 18:7; 20:22
 deals 32:14
 debate 21:23
 December 35:13; 38:18
 decentralize 6:19
 decide 31:20
 decision 16:8,10; 17:11,16;
 19:14; 21:4
 decision-making 17:3,15;
 20:2
 decisions 18:10
 deficiencies 6:24; 7:2
 deficiency 6:25
 defined 38:23
 definitions 33:9
 degree 38:24
 delighted 6:7; 8:18; 10:7,14;
 12:9,16,18; 14:14,21; 15:4
 delineate 16:19
 delineated 38:9
 depends 5:17
 design 13:6
 design-control 10:12
 designed 5:24; 18:7
 detrimental 11:2
 develop 19:17; 20:6; 25:13;
 26:12
 developed 25:11
 developing 15:21; 26:20;
 34:3
 development 12:16; 19:11;
 22:18; 23:6,19
 deviations 14:7
 Device 8:4; 13:6
 devices 3:24; 5:18,24;
 15:24; 37:23; 38:6
 diagnosis 5:15
 dialogue 37:17
 didn't 11:4; 28:16
 dietary 22:14; 30:12,14
 differ 23:3
 different 4:18,19; 5:13; 7:9;
 25:8; 29:4,5; 39:8
 difficult 37:2; 40:5
 direct 44:8,9
 directed 30:6; 41:22; 44:12
 directing 30:1
 direction 36:5
 directly 31:15; 44:13; 45:6
 Director 15:8
 disagrees 22:7
 discuss 19:19; 35:22
 discussed 24:23; 40:19
 discussion 35:9; 36:11
 disease 5:16
 dispersing 19:3
 dissemination 30:11
 distributed 3:3
 district 6:21; 12:20,21,22;
 23:2; 30:19
 districts 12:20; 13:24; 14:15
 distrust 22:13
 divergent 28:11

divided 28:7
 division 26:20
 Docket 15:14; 45:2,7
 doctors 4:9
 documents 21:8,11
 does 6:3; 27:16
 doesn't 9:8
 doing 8:22; 12:20,21,22;
 17:6; 29:7; 33:2; 34:2; 37:10;
 42:22; 43:17,19,22
 domestic 11:10
 done 5:2; 11:23; 32:10;
 34:16; 42:17
 down 10:25; 11:1
 draft 20:12
 drag 34:11,12
 Drug 2:24; 6:13; 15:9; 24:12;
 31:13,14,16,19; 32:2,11,23;
 33:9
 drugs 4:6,7,7; 15:24; 21:14;
 30:13; 32:24;
 33:1,3,13,16,16,22,24
 duplication 25:19
 during 6:4; 8:24; 14:11;
 23:10; 28:17
 DYKSTRA 2:3; 27:11; 29:24;
 30:9; 31:11; 33:5; 36:17;
 39:4,19,24; 40:3; 41:14;
 44:7,19
E
 early 7:10; 9:17
 edge 31:6
 educating 21:2
 education 21:18,23
 effect 12:6
 effective 5:10,18; 10:22;
 15:4; 20:3; 21:10
 effectively 18:18
 effectiveness 35:7
 efficient 5:7
 effort 12:10
 efforts 5:8; 23:17; 25:19
 EIR's 10:18
 either 45:5
 elimination 25:19
 embargo 25:9
 emerging 16:22; 27:3
 employ 46:16
 employee 40:11
 employing 2:11
 empowered 20:11
 enable 4:22; 5:9; 18:23; 22:3
 encouraged 21:16
 encourages 22:20
 end 13:7,20,21; 31:19
 endless 26:18
 enforcement 6:16,20; 25:7;
 38:11
 engaged 27:24; 28:1
 enhancing 23:14
 enough 26:9
 enrich 17:2
 ensure 5:23; 17:15; 20:7;
 22:10; 26:13
 ensuring 22:16
 enter 13:18
 entities 17:10
 environment 7:12; 38:10,14
 Environmental 37:9
 EPA 36:20; 37:7
 epidemiological 23:8
 equally 27:25
 equitable 5:6
 equivalent 26:10
 essential 24:17
 establish 22:21
 established 24:2

establishment 9:12; 25:3
 evaluate 17:5
 evaluation 13:6; 23:16,20
 events 23:10
 everybody 6:22
 everyday 21:7
 evolving 18:13
 exact 46:6,10
 exactly 41:7
 example 22:12; 25:16; 35:19
 examples 21:6,12
 excellent 41:22
 exchange 10:15; 18:22;
 20:4; 26:3
 exclude 9:19
 Executive 15:8
 exist 36:7
 expand 16:6,12; 29:20
 expeditiously 34:17
 experiences 17:21
 expert 41:17
 experts 42:21
 expiration 32:25
 extremely 18:14
F
 facilitate 18:21; 42:10
 facility 35:20,24
 fact 8:6; 9:4
 failure 12:7
 fair 11:4
 fairer 5:6
 far 30:14
 farms 25:17
 FDA 1:7,10; 4:11,12;
 5:2,19,20; 6:3,5; 7:18,19;
 8:6,9; 9:5,7;
 10:6,9,11,14,17,23;
 11:5,11,14; 12:10,15; 13:2,4;
 14:1,8,11,13,22; 15:5,25;
 16:2,11,19; 17:19,24; 18:23;
 19:2,12,15,17,23; 20:6,10,15;
 21:7,15; 22:3,7,9,14,20;
 23:1,3,8,22; 25:14; 26:10,12;
 27:3,16,22; 28:25; 29:6,20;
 30:11; 31:15; 35:3; 36:13;
 38:7,19; 39:16; 41:21;
 43:6,23; 44:1,9
 FDA's 4:22; 16:6; 17:3,8;
 31:18; 37:21
 FDA-sponsored 28:24
 FDA/AFDO 23:25
 federal 15:11,20; 17:20;
 20:23,25; 25:2,8,20; 26:19;
 27:5; 35:5
 feedback 23:16,20
 feel 3:25; 28:18
 fellow 40:10
 few 6:5
 field 24:8,8,9,9; 26:1; 30:3
 field-coordinator 23:6
 fields 42:10
 figure 7:13
 figured 7:13
 fill 13:8,13
 final 19:13
 find 6:24; 7:1; 9:16; 11:22
 finding 7:8
 fingertips 30:21
 firm 35:22
 first 2:17; 6:10; 14:12,20;
 16:5; 28:14,19; 36:15
 five 16:3,4; 18:17
 fix 11:8
 fixed 9:21
 Florida 25:16
 focus 4:21,23; 22:4
 focused 5:5

focuses 24:6
Folks 2:3; 28:12; 37:13
follow-up 7:23,24; 8:1
following 16:4
Food 2:24; 4:4,5; 6:13; 15:9; 21:14; 23:24; 24:11,15,25
food-safety 17:22; 19:6; 26:8; 35:4; 44:6,11
Foodborne 24:1
FoodNet 24:2
foods 4:6; 15:24
Force 8:5
forces 21:21
foregoing 46:5
formal 3:10; 15:16; 45:2
formation 21:21
former 27:25
formulated 36:21
forum 19:18
forward 13:2; 34:21
forwarding 20:11
foster 5:22
found 7:23; 8:11; 14:16
four 14:12; 22:1
fragranced 36:19
framework 17:13
free 28:18
frequently 19:21
Friday 26:24
front 28:21
fully 25:12; 26:7
fund 23:23
funds 32:5; 44:2
further 23:6; 42:3,18
Furthermore 21:20
future 3:12; 22:18; 36:2

G

geared 38:2
general 21:8,12
generic 32:23,24; 40:15; 41:7,10
generically 40:14
Georgia 1:10; 46:2
gets 10:24; 38:13
getting 11:3; 12:3; 31:14; 33:3; 35:11
giving 21:6,12
gloves 39:1,9
going 2:7,17; 3:2,4; 4:25; 7:6,8; 13:23,25; 14:20; 15:5; 24:17,24; 31:23; 33:20; 34:23; 35:19,23,24; 36:1,3,5; 37:5; 38:19; 43:11,15; 44:21
gone 6:8
Good 3:18; 4:13; 11:16; 14:8; 15:5,7; 18:16; 27:22; 28:2; 29:14; 30:17; 39:20,23; 40:3
gotten 11:19; 40:17
government 19:4; 22:22; 24:3
governments 17:9,20; 19:10; 23:3
Graham 28:7; 31:12; 32:18; 33:4
grant 43:10,12,13
grants 43:25
Grassroots 8:5
great 30:16,21; 31:3,6
greatest 4:24; 22:2,4
group 17:7; 22:24; 23:25; 24:2; 39:5; 43:19
groups 17:9; 18:6; 21:19; 23:19,23,25; 27:14; 35:9,11,18; 36:9,11; 39:14,17,25
growing 31:17

guarantee 3:5
guardians 5:21
guess 37:24
guidance 23:2

H

hadn't 36:10
halt 34:6
hams 43:15
hand 35:16
handling 39:10
hands 4:4
happen 36:1
happened 34:1
happens 34:25
hard 13:24; 27:13
harm 5:25
Harris 28:20; 29:22; 30:8
headquarters 28:12; 32:19; 36:6; 37:13
headway 22:15
Health 2:20; 3:20; 4:24; 5:21; 15:22; 18:13; 19:25; 21:4,17; 22:5; 23:21; 36:25; 38:1; 43:2; 44:4
hear 9:9; 26:23
held 24:22; 28:22
help 2:15; 3:7; 31:22; 32:5; 39:3
helpful 45:9
herbal 30:13
herbals 30:15
hereby 46:4
high 31:14
high-risk 23:7
Hill 44:1
HIMA 3:21,21; 4:15,16; 5:1; 6:10,11; 7:11; 12:23
HMO 40:12
holds 24:7
homeopathic 30:13; 33:10,11,15; 34:19
hopefully 3:11,14
hopes 23:22
horizons 36:16
Hospital 29:22; 38:21
household 36:23
However 11:21

I

I'll 15:16,17; 28:13; 31:24; 45:1
I've 26:1; 41:19
idea 9:25
ideas 9:20
identified 14:10
identify 2:14; 40:4
identifying 33:22
image 10:25
impact 22:2
impacts 17:5; 31:15
implement 20:3
implemented 5:4; 24:20; 27:2
importance 21:17
important 17:13; 18:9,14; 20:22; 27:9
Imports 43:18
improved 16:11; 24:15
improvements 32:1
improving 18:17
inadvertently 6:1
included 31:9; 33:10; 34:23; 36:10
including 34:18; 44:22
incorporate 16:7,24
incorrect 22:11

increase 9:25
incredibly 10:6
Individual 6:21; 13:23; 14:7; 35:18
Individuals 23:9; 39:15
Indoor 36:23
Industries 24:25
Industry 2:20; 3:20; 4:1,5,9,12; 5:13,18; 6:5; 8:4,13,21,25; 9:5; 10:9,11,15,22,24; 12:11,18,25; 13:4,25; 14:6,9,22; 15:12; 20:17; 22:8,13,19; 25:12; 28:24; 30:23; 32:4; 35:8,17,18,19; 38:24; 39:16; 40:2; 42:1,2,6,6,25; 43:6
Infiltration 39:1
Information 18:23; 19:4; 20:5; 25:14; 30:12,16,21; 31:3,4,7; 32:9,19
Informative 29:1
Inhalation 36:19
Initially 10:3
Initiative 12:17; 14:19; 24:14
Initiatives 8:5,8; 26:13
Innovators 5:15
Input 16:1; 17:25; 19:10
Inquiries 20:9
Inspected 10:19
Inspecting 6:3
Inspection 5:6; 7:16; 9:12; 11:11; 13:8,13; 14:5,11,24; 30:2; 38:21
Inspectional 13:6
Inspections 7:19; 29:20; 30:3; 33:2
Inspector 6:2
inspectors 26:14,15
Instance 7:22; 42:12
Instances 11:15; 12:4
Instead 11:16
Institute 16:16
integrated 20:4; 23:24
integrating 24:14; 26:7
Integration 18:22; 25:22; 35:4
intended 34:16
interaction 15:1; 24:16; 36:3
interest 27:15; 29:13
interested 14:1; 21:18; 29:7; 39:15
interesting 31:12; 40:2
internal 16:25; 20:7
International 37:20
Internet 3:12
interpretation 20:23
interrupt 28:15
introduction 5:22
investigation 25:4,10
investigations 14:17; 23:9; 25:2
investigator 13:8,17
investigator's 13:10
Investigators 8:11,13; 14:18
involve 22:6
involved 14:25; 19:22
involves 20:23
Irvine 13:5,15,22
issue 20:18; 26:11; 32:23; 33:18; 34:4,5,18; 37:7,10; 38:3; 39:3,6; 40:5,9
issued 13:11
issues 15:23; 16:20; 17:22; 19:19,25; 20:22; 22:6; 26:24; 27:4; 34:7; 40:4; 43:1
item 33:15
items 11:3
its 6:3; 15:19; 16:1,8,12,25;

18:23; 19:11; 22:1,3,21; 26:19
itself 9:8

J

JIFSAN 16:16,19,24; 17:1,4
Joanne 45:3,6
job 5:2; 6:3
Joe 15:15; 28:6; 30:9; 35:1; 37:15
John 33:8; 34:3
joining 45:8
joint 9:4,4; 10:8,10,11; 16:15; 24:20; 25:1,10
jurisdiction 24:23
Jurisdictions 35:5

K

keep 6:21
keeping 27:3
Kessler 6:12
kicking 32:4
kin 46:14
kind 6:17; 29:17; 30:4,16,25; 34:5; 35:11; 36:3; 38:21; 39:7; 41:21; 43:12; 44:12
knowledge 39:19; 42:19
known 31:8; 36:20

L

labeled 40:21
labeling 12:6; 22:17
laboratories 24:10; 26:2,4
lack 7:24,25; 12:19; 26:15
last 14:4; 35:13
Lastly 8:2
later 11:22; 45:4
latex 38:7,25; 39:6
law 20:24,25; 25:6; 34:8; 35:25
LAWRENCE 41:19,20
laws 20:24; 25:5
layers 20:12
laymen's 21:6
leader 19:3
leadership 19:15
learn 9:6
learned 7:7; 12:12; 45:10
learning 43:25
least 3:7; 12:1; 16:15; 39:23; 41:1; 42:22
led 27:6; 41:1
left 4:6
legal 34:10
less 31:10
lessons 7:7
let's 3:17; 5:12,19; 6:19,20,21,23; 8:20; 9:5,19,25
letter 9:23; 10:5,20,25; 11:4,17,18,18,20; 12:8,9; 38:18
letters 8:4; 9:20; 12:3,14
level 26:10; 27:5; 29:3,17; 42:23
levels 19:5; 24:4; 29:4
leverage 35:6
life 18:25; 19:12; 21:7
lifetime 21:10
light 31:4
liked 8:13,13
likely 34:11
limit 31:18
limited 22:1
list 33:13,16; 34:3,19,23,24

listed 32:24; 39:17; 40:16
 listened 11:5
 listing 41:8
 litigated 34:8
 little 3:7; 4:13; 22:15; 42:19
 local 15:11; 17:8,20; 19:9;
 22:22; 23:3; 24:11; 25:3;
 26:25; 29:3,4,16; 35:5,11;
 41:23
 locals 36:15
 located 26:5; 42:11
 London 37:20
 long 42:20
 long-range 19:24
 longer 20:19
 look 5:12; 14:11; 19:23;
 28:5; 35:21; 36:2; 40:6;
 44:23
 looked 7:22
 looking 7:3; 14:7; 35:3; 39:6;
 43:13,20
 lot 9:2; 32:7,15; 33:1; 43:24
 lowered 32:25

M

magazine 30:24
 maintain 22:21
 maintains 25:14
 make 5:5; 7:14,15; 9:8;
 15:3,16; 28:1; 35:24
 makes 17:13
 making 9:15; 12:24; 14:24;
 16:8,10; 17:11; 21:4
 Mallory 41:20
 mandate 5:22
 manufacturer 6:24; 7:1
 Manufacturers 2:20; 3:21;
 4:3; 5:3,14; 6:4; 8:3; 28:25;
 31:13
 March 11:9
 marked 33:3
 market 27:23,23; 31:15;
 40:21
 marketed 41:10
 marketing 19:12
 marketplace 22:17
 Maryland 16:17
 material 30:17
 materials 39:7,9
 matter 19:7; 29:8; 46:8,11
 matters 19:14; 20:21; 23:21;
 27:10
 maximize 35:6
 may 18:2; 20:16; 24:18;
 31:5,21; 40:24; 41:5
 maybe 2:4; 29:16; 37:17,18;
 38:3; 42:9
 MDR 10:10
 mean 29:3
 means 24:15
 Meanwhile 34:13
 mechanisms 27:1
 media 26:25,25
 medical 3:24; 5:18; 8:4;
 15:24; 37:23
 medical-device 4:1,3;
 5:3,10,14; 6:4,23; 7:1; 8:2;
 43:19
 meet 18:23; 21:19; 22:9
 MEETING 1:7; 8:24,25; 24:6;
 28:22,24; 29:2
 Meeting 15
 meetings 8:23; 9:4; 19:2,21;
 24:21; 29:18; 35:12
 meets 34:10
 members 3:23; 4:7; 7:15;
 15:13
 mention 10:4

mentioned 25:22; 33:12
 mentions 34:3
 message 18:15; 23:5
 messages 18:10
 met 36:8
 Michelle 1:8; 46:22
 migraines 36:20
 minimal 27:4
 mirror 20:25
 missed 44:24
 mission 15:20; 17:6; 27:22
 model 15:2; 22:23,24
 modernization 23:13,16
 money 43:10; 44:10,11
 months 13:20; 20:20
 mostly 4:9
 moved 27:4
 Mullis 37:19; 38:4,5
 multiple 20:12

N

name 3:19; 13:10,10
 names 13:16; 36:21
 Nancy 2:19; 3:17,19; 18:18;
 23:21; 27:12
 Nancy's 43:18
 national 19:5; 23:24; 35:12;
 44:4
 nature 19:7
 necessary 2:12; 17:15;
 23:20; 41:9
 necessitates 19:17
 need 17:18; 20:16; 21:11;
 38:3; 42:21
 needed 41:4; 42:8; 44:6
 needs 17:3; 19:12,23;
 20:6,15; 42:16
 network 22:22
 networks 16:14; 17:8
 new 5:22; 9:7; 10:12,19;
 12:11; 26:21; 27:1; 28:22;
 31:14,18; 32:11; 35:14,20;
 40:10
 next 33:6,7; 36:17; 42:15;
 43:4; 44:22
 NF 33:10
 Nobody 4:6; 13:18
 nonexistent 16:23
 not-too-distant 3:12
 Notary 1:9; 46:23
 notch 6:16
 notes 46:7
 notice 19:21
 November 6:12
 number 30:25; 31:17; 34:8,9
 Nutrition 16:16

O

observation 11:13
 observations 7:20,21
 obtain 18:2
 obvious 31:10
 Obviously 26:17; 27:24;
 38:15,22
 occasion 23:1
 occur 28:17; 45:4
 off 27:23
 offer 15:13; 28:10; 43:5
 offers 17:1,7
 Office 4:22; 24:5,19; 25:25;
 26:6,25; 27:2
 offices 6:21; 24:9
 Officials 2:24; 5:20; 15:9,11;
 17:19,23; 20:8,13,16,19;
 23:5; 24:8,21; 25:3; 26:9
 often 9:17; 27:21; 31:19
 Okay 4:9; 33:7; 36:17; 45:8

Once 3:1
 One 6:2,14; 9:3; 10:5;
 12:20,20,22; 28:14,19;
 31:13,23; 32:21; 34:9;
 35:1,12,13; 36:14;
 37:3,6,10,16,17; 39:5,13;
 40:6; 42:3,4,5
 ones 31:10
 ongoing 23:15
 open 35:20
 openly 19:18
 openness 15:25; 39:22
 operate 17:17
 operating 8:15
 opportunity 4:17; 13:13;
 27:9
 opposition 26:7
 ORA 4:20; 15:17,18; 22:23;
 24:8; 25:11; 26:19; 27:6;
 29:12
 orange 40:16; 41:8
 order 35:5
 organization 15:10; 41:24
 organizations 44:5
 organized 10:11
 originally 40:24
 Orleans 28:23
 OSHA 37:23; 38:9,20
 OSHA's 37:25
 Ostrander 33:8; 40:8
 others 24:2; 37:15; 44:13
 ourselves 5:14
 Outbreak 24:1
 overall 41:24
 oversight 25:15
 own 16:25; 33:20

P

p.m 1:11; 2:2
 pages 46:5
 parallels 15:21
 part 2:5; 8:15; 26:6; 29:19
 participate 10:14; 23:13;
 25:1; 39:16
 particular 18:7; 24:22;
 25:16; 37:6
 particularly 16:21; 20:21;
 38:6; 44:9
 parties 14:25; 46:15,17
 partner 6:6; 43:18; 44:3,15
 partnered 10:9
 partnering 26:12
 partners 13:4
 partnership 17:2; 25:13;
 27:6
 partnerships 25:11
 past 6:5; 18:17
 pasteurization 42:12
 patent 32:24
 patience 2:6
 patient 31:22; 38:2,14
 patients 5:9,17,24,25
 pay 11:6
 Peggy 36:18; 37:3
 people 4:10; 8:22; 27:14,21;
 30:3; 34:17; 36:12; 37:5;
 38:15; 39:8,11; 40:19; 41:16;
 43:3; 44:11
 percent 3:24
 perception 22:7,11
 perhaps 19:18; 39:5
 person 40:6
 personal 36:21
 personnel 24:9
 persons 21:18
 pesticide 25:17
 pesticides 36:22
 pharmacies 33:13,19; 40:25

pharmacist 41:2
 pharmacists 33:19,23
 pharmacopeal 33:11,12,15
 pharmacy 40:19
 phenomenal 11:7
 philosophically 22:7
 phone 41:3
 physician 40:24
 physician's 33:24
 pilot 8:7; 11:7,9; 12:6; 14:16
 piloted 8:7,17; 14:15
 place 14:13; 30:17; 39:25
 plan 29:20; 31:18
 planning 24:20; 30:11
 plans 24:23; 33:14
 please 44:1
 pleased 14:1,18,19; 15:13
 point 2:13
 pointed 18:18
 points 37:7
 political 17:12
 polled 7:14
 pollution 36:24
 portion 10:12; 13:9
 pose 41:16
 position 20:18
 positions 23:7
 possible 20:14; 29:2,10;
 36:25; 43:22
 postinspection 12:14
 postinspectional 11:18
 power 6:19,20
 powers 25:7
 practices 33:21
 practitioner 41:6
 practitioners 41:6
 preannounced 7:18
 predictability 7:4
 premarket 38:8
 prescribed 40:25
 prescription 33:1,25
 presentation 2:25
 presentations 3:2
 presented 23:22
 presenters 2:19
 presently 3:23
 presumably 40:22
 prevent 27:20
 previous 35:13; 38:12
 previously 19:1; 37:4
 price 11:1
 prices 33:1
 primarily 37:12
 prior 32:22
 priorities 17:1
 prioritize 16:19
 priority 33:2
 privately 22:9
 probably 29:15; 31:2; 39:23
 problem 7:5; 37:19,25;
 38:25; 39:2
 problems 31:9; 39:11; 42:5
 procedure 8:16
 procedures 35:21
 proceed 35:23
 proceeding 34:2
 process 2:6; 3:7; 5:6; 7:16;
 13:14; 14:25; 17:25; 32:2,5,6;
 42:13
 processes 23:15; 31:19
 processing 32:1
 produced 21:8
 product 22:3; 23:8;
 31:15,21,21; 40:20,24; 41:10
 product's 18:25
 products 15:4,25; 19:11;
 22:9,17,18; 27:22,23; 28:2;
 30:13,25; 31:8; 32:10;
 33:11,12; 34:19,22; 36:19,22;

37:1; 38:7
program 2:5,18;
 8:7,11,14,16; 10:19,21;
 11:8,9; 12:5,6,11;
 14:2,4,15,16; 28:5
programs 15:3; 24:12;
 25:24; 30:1; 35:4; 41:25
progress 14:23
promised 11:21,24; 12:2;
 37:11
promote 15:22; 19:7; 42:9
proper 22:16
propose 4:22; 16:6; 18:21;
 21:1; 22:3; 23:14; 36:24
proposed 18:1
protect 38:1
protection 15:23; 37:9
proud 15:19
Proventil 40:14
proves 25:4
provide 17:25; 19:10; 20:11;
 23:20; 30:22; 42:24,25
provided 16:3
provides 10:18
provisions 35:20
Public 1:9; 4:24; 5:21; 15:22;
 18:12; 19:2,20,25;
 21:2,4,9,13,15; 22:5,12;
 30:18,19; 36:25; 46:23
public-health 16:20; 18:8,24;
 21:22
publicizing 19:13
publicly 22:10
purpose 21:23
put 6:20; 7:21; 8:14; 9:22;
 33:2; 39:14; 40:8; 42:14;
 44:11,14

Q

QSIT 14:5
quality 10:13; 14:5
quarter 14:20
question 2:13; 12:13; 16:5;
 18:11,20; 21:2; 22:1; 23:11;
 29:14; 30:5,10; 33:6,8,9;
 34:22; 35:2; 36:17; 37:3,20;
 38:13; 39:13; 41:16; 44:8
questions 2:8; 3:3; 16:3,4;
 28:6,7,8,10,16; 33:6; 39:12;
 41:17; 44:20; 45:4
quicker 32:8
quickly 10:3
quite 38:8

R

raise 36:24
raised 37:3
rapidly 18:13
rather 6:6; 10:2; 14:7; 27:25
rating 41:9
ratings 41:8
reactions 39:8
real 32:23
reality 34:24
realize 10:23; 24:18; 37:18
really 4:16; 5:4,8,13,16,25;
 6:5,9; 7:7; 8:12,19; 10:1;
 11:4; 32:25; 36:10; 39:22
reasonable 3:11
recall 6:15; 23:25
recalls 23:8
receive 20:8,20
recently 40:9,12
recognizes 19:6
record 2:22; 3:10; 22:11;
 46:10
Red 28:21

refer 29:25; 31:24; 32:18;
 37:5
refers 21:13
regarding 17:21; 30:12
region 10:9
regional 23:1
regions 44:16
regular 46:16
regulated 20:17; 22:8; 42:7
regulation 10:13; 15:23;
 20:24; 22:14; 43:19
regulations 18:1; 35:25
regulators 37:18
Regulatory 4:23; 11:24;
 15:11; 16:14; 17:12,19;
 18:14; 20:5,18,22; 24:5,19;
 25:25; 26:6; 27:2,18; 36:12
regulatory-enforcement
 18:1
related 15:23
relating 15:17
relations 26:20
relationship 7:24; 15:18;
 24:7; 25:23; 41:23
remarks 2:21; 4:21
remember 6:10; 31:19
remind 44:21; 45:1
replies 20:20
reply 20:14
Reporter 1:9; 2:12,15; 46:22
reports 9:12; 13:22
represent 3:23
representatives 4:8; 25:24
representing 2:23; 4:16
represents 24:8
request 9:14,15,18
requested 16:2
requirement 40:23
requirements 9:7; 10:10;
 25:6
requires 18:16; 25:23; 26:18
requiring 16:20
residues 25:18
resolution 20:1
resolve 15:22
resource 32:14
resources 5:5; 22:1,4;
 24:4,14; 26:16; 29:8; 35:6;
 43:23,24
respect 22:14,16; 24:25;
 35:7
respond 10:1; 11:12
response 10:2; 11:15; 16:9;
 23:2; 24:1; 37:12
responses 20:8,12,16
responsibilities 18:24;
 38:10
responsibility 37:22
responsive 10:7
rest 4:10
result 18:11; 32:13
resulted 25:18
results 14:16; 23:4
retail 43:15
review 32:10
revisit 33:14
right 8:24; 24:13; 31:5;
 43:9,12; 44:8,19
risk 4:24; 21:5,13; 22:5;
 38:13,14,14
risk-assessment 16:11
risk-based 16:8
risks 21:3,17; 36:25
role 19:16; 37:21,25; 38:2,17
roles 5:12
room 4:11,12; 9:6; 10:15,15
run 30:24; 35:25

S

safe 5:10,17; 15:3; 38:9
Safety 16:16; 21:14; 22:16;
 23:24; 24:12,15,25
sales 3:24
salting 42:13
satisfied 11:14; 14:14
sausage 43:14
saw 44:23
saying 23:4
says 28:22; 31:13
schemes 18:2
Schreadley 1:8; 46:22
science 16:8,10,20,21;
 17:3,5; 18:12; 19:25
scientific 17:12; 18:10,22;
 19:2,4,14; 20:4,20
screeching 34:6
script 33:24
seafood 42:1,2,6
second 2:4; 18:20; 29:19
seek 16:1
seeking 43:9
seem 11:4
seen 18:17
segments 22:13
send 11:17
sending 11:17
sense 9:9; 39:21
sensitive 20:15; 23:7; 39:8
sent 13:14
September 35:14
serious 23:10,21
serve 15:1; 23:9
services 29:21,23; 30:4
session 2:18
set 17:11
setting 16:25; 38:22; 41:6
seven 14:10
several 23:22
share 25:14
sharing 25:21; 27:6
Sharon 28:20
short 2:24; 19:21
shortfalls 42:4
shorthand 46:7
shoulder 26:17,18
shouldn't 40:17
show 4:4
side 4:11,12
significance 20:5
similar 25:6; 29:2; 44:2
Singer 2:19; 3:18,19; 18:18;
 23:21
singular 19:3; 23:10
sir 38:4
sit 9:5
site 4:20; 12:13; 30:15; 31:2;
 37:11; 39:14
sites 4:19
situation 20:2; 27:17
six 13:20
small 42:6
smoked 43:14
smoking 42:13; 43:14
social 17:12
something 29:11,15,24;
 32:11; 34:20; 37:4; 44:25;
 45:10
Sometimes 29:8
somewhere 39:17
sort 12:5; 27:18; 29:7; 38:12
sorts 11:24
sound 16:10
source 30:16,18
southeast 42:7
southwest 10:8
span 36:16
SPEAKER 32:21

special 3:20; 24:7
specialist 30:18,19
specialists 21:15
specialized 42:10,15
specific 33:22,22; 39:6;
 41:15; 43:1
specifically 15:17; 24:6
sped 32:6
speedily 3:15
spoke 41:2
sponsored 24:19
staff 20:10
stakeholder 16:1
stakeholders 16:2,25; 19:16;
 21:22; 22:10; 23:12; 35:8
stand 2:14
standard 8:15
standards 42:8
start 14:20
started 2:4
starts 3:16
state 15:11; 17:8,20,23;
 19:9; 20:7,13,15,19,24;
 21:21,22; 22:22; 23:2,5;
 24:7,11,21; 25:2,12,15,20,24;
 26:20; 27:13; 35:5,10; 36:15
State's 15:18
state-of-the-art 16:7
statement 41:20
States 3:25; 25:8,9,12;
 26:8,15,22; 42:23; 43:2,6
step 13:2; 42:3,16; 43:4
stock 11:1
strategies 15:21
streamlined 20:6
strike 7:6
strong 25:23
stronger 35:3
strongly 16:9
stuff 38:22
submit 12:7; 45:5
submitted 28:8; 37:19
substitute 40:25
substituted 40:14
substitution 40:15,20
subsystems 14:8,10,12
success 5:16
successful 8:12
sued 34:4
suggestions 8:6,20; 9:1,3,3
suggests 23:5
supplements 22:15;
 30:12,15
support 16:12; 17:16
supporting 14:2; 24:13
supports 16:10; 21:20;
 23:18
supposed 40:15
surprised 40:10; 41:12
survey 8:9; 13:6,9,14,17
surveyed 8:10,10
system 7:14; 10:13; 14:5;
 19:6; 20:7; 23:24; 26:8

T

table 17:15
taken 12:2; 42:16; 46:7
takes 40:5
taking 27:18
talk 14:5
talked 26:1
talking 4:25; 13:9,22; 38:19;
 43:11
Task 8:5; 21:21
teachers 21:10
technical 20:10,21; 42:19;
 43:1
Technique 14:6

technology 5:11,23
 teleconference 10:21
 telephone 4:18; 30:20
 tell 27:21
 tend 34:12
 tending 19:20
 tends 30:4
 terms 10:8; 21:6; 30:2;
 33:19; 38:11; 40:20; 41:8
 terrific 5:2; 10:16
 testified 19:1
 thank 2:5; 3:18; 15:6; 27:10;
 30:8; 45:8,10
 that's 3:13; 4:24; 5:18; 11:6;
 26:11; 27:19; 29:24; 33:4;
 34:11,20; 39:11; 40:22;
 42:15,20; 43:4,15
 themselves 5:20
 there's 4:9; 12:19; 31:6;
 37:18
 Therefore 19:17
 they'll 30:6
 they're 10:18; 14:2,12;
 24:10; 30:1,20; 31:1;
 35:23,23; 40:14; 42:7
 they've 5:3; 28:11
 thing 9:10; 12:21,22,22;
 29:7; 32:21; 36:14; 38:11;
 39:21,23; 41:12
 things 6:14; 7:9; 9:20; 32:7;
 34:12,15; 41:1; 43:10; 44:6
 think 27:18; 29:6,14,15;
 32:6,8; 35:10,13,15; 36:1,4;
 38:9,18; 39:2,4,22; 41:4,24;
 42:8,13,15,20,20,21; 43:4;
 44:15; 45:9
 thinking 37:24
 third 2:4
 thought 4:21; 9:24; 44:24
 Three 4:7; 7:24,25,25; 14:15;
 42:23
 throughout 18:24; 19:11
 thrust 43:9
 tied 3:25
 time 5:23; 6:11,18; 7:10; 9:6;
 10:1,24; 28:16; 36:14
 timely 20:8
 times 11:2; 28:3
 today 4:17,25; 15:13; 24:7;
 44:23; 45:9
 toes 6:22
 together 14:9,23,24
 told 36:11
 took 8:9
 tools 16:11; 26:21
 top 13:9
 toward 38:2
 tracking 20:7
 trade 3:22
 tradition 15:19
 Traditionally 33:9; 35:17
 traffic 3:16
 train 42:25
 trained 26:9
 trainers 42:11
 training 9:5; 10:8,10,11;
 26:4,5,11,13; 42:10,15,17,24;
 43:1,9,17,20,21; 44:12
 transcribed 46:12
 transcript 46:6
 transcription 46:13
 transfusion 29:21,22
 treat 5:24
 treatment 5:16
 tremendous 14:23
 trigger 36:20
 true 33:4; 46:5,9
 try 2:7; 28:9; 29:9; 32:2;
 42:1

trying 12:11; 27:13,19; 29:8;
 32:7; 43:13,18
 turn 16:24
 Two 4:6; 25:21; 34:9; 35:12
 type 38:11
 types 26:12; 39:10

U

U.S.D.A 44:2
 U.S.P. 40:21
 understand 21:13
 unhappy 36:10
 uniform 18:15
 uninsured 31:17
 unique 17:2
 United 3:25
 universities 42:14; 44:13
 University 13:5,15,21;
 16:13,17; 44:16
 UNKNOWN 32:21
 untitled 12:8
 upset 7:11
 urge 15:5
 use 2:11; 19:20; 25:10;
 32:12; 33:13; 36:21; 37:1;
 39:1
 used 17:4; 21:7,9,11; 26:23
 using 17:24; 24:20
 USP 33:10
 Usually 40:4
 utilization 16:13,18
 utilize 17:6; 18:2; 24:3; 26:2;
 33:23
 utilized 17:24; 18:5

V

vacuum 17:17
 valuable 17:25; 43:5
 variety 19:23
 various 5:12; 7:8; 12:20;
 17:22
 verbal 20:14
 verbally 2:14
 vested 27:15
 viewed 6:5
 viewpoint 28:11
 vindictive 9:23
 violations 12:7
 vision 19:5

W

wait 20:19
 waiting 34:6
 want 2:5,13; 3:13; 13:1,2;
 27:16,24,25; 28:1,4,13,15,19;
 30:3; 32:9; 39:15; 40:8;
 44:20; 45:4
 wanted 6:15,16; 7:18,19,20;
 8:3,3
 wants 2:21,22; 23:12
 warning 9:20,23; 10:5,19,24;
 11:3,17,20; 12:3,9
 warranted 18:12
 Washington 3:22
 ways 6:2; 7:13
 we'll 2:9; 11:24; 28:14;
 29:25; 30:7; 32:18;
 34:21,21,24; 36:4; 37:13;
 41:15; 45:6
 we're 2:17; 3:4; 6:7; 12:16;
 14:14,21; 15:4; 26:11; 27:19;
 31:23; 32:1; 34:6; 35:15;
 36:2; 42:18; 43:11,13,22,24
 we've 28:7; 36:8; 37:8;
 41:22; 42:4,5,17,23; 45:10

weak 16:22
 Web 12:14; 30:15; 31:2;
 37:11; 39:14,18; 44:22,22
 well-trained 26:14
 went 8:19
 whereby 24:21
 whether 13:11; 30:2; 39:9;
 44:12
 whole 9:2; 34:4
 wholesale 42:22
 whom 21:19
 whose 15:20
 why 2:3; 9:7,13,22
 wide 19:23
 will 2:12,15; 3:9,10; 5:9;
 6:15; 11:8,11,12,17,19;
 12:2,8,8,13;
 13:8,12,14,17,18,22,24;
 14:11,13; 20:7; 26:13; 29:11;
 30:5,14; 33:13,23; 34:16;
 37:11,12; 39:3; 42:19,20
 willing 20:13
 willingness 16:1
 within 21:22; 22:24; 24:22;
 26:6
 without 19:16; 20:11
 won't 28:9
 wonderful 6:7
 Woodward 2:23; 15:7,8;
 35:3; 36:8; 39:13,20; 40:1,7;
 43:8; 44:15
 words 24:10; 27:12
 work 7:14; 15:5; 18:6;
 23:19,25,25; 26:10; 27:13;
 39:5,14,17,25; 40:13; 41:25;
 42:14
 worked 8:12; 13:4,14; 14:9;
 35:17
 workers 38:1
 working 5:2; 12:10;
 14:2,13,23,24; 15:18,20;
 26:17; 35:15; 38:10; 41:23;
 42:18
 workload 24:22
 works 11:9; 13:7
 wouldn't 9:18
 write 43:25
 writing 20:16
 written 21:5; 33:6
 wrong 40:18
 wrote 42:22

Y

year 13:21; 14:20
 years 6:5; 12:18; 14:6;
 18:18; 26:23; 32:22
 you're 8:22; 12:23; 43:11
 you've 28:8