1 2 3 4 5 Q Did Microsoft make any effort to 6 convince Intel not to help Sun and Java? 7 Α Not that I know of. Did you or anyone at Microsoft attempt 8 to convince Intel not to engage in any software 9 10 activity? 11 MR. HEINER: Objection. 12 THE WITNESS: No. Q BY MR. BOIES: Did you or, to your 13 knowledge, anyone at Microsoft try to convince Intel 14 15 that it should not engage in any software activity unless Microsoft was involved in that activity? 16 17 I'm sure we pointed out sometimes how Α 18 sometimes a lack of communications between the two companies on various subjects including software 19 20 development led to unfortunate unreliability and 21 mismatch which led to bad customer experiences. 22 And what did that lead you to ask Intel 23 to do? 24 Oh, in general, to see if we couldn't Α

do a better job communicating with each other so that

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people would have better experiences using the PC. -
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9	Q Did you or, insofar as you're aware,
10	anyone else at Microsoft tell people at Intel that
11	they should leave the software side of the PC
12	business entirely to Microsoft?
13	A We were having a hard time coordinating
14	our work with Intel, and we thought the quality of
15	some of their work was very low as well as not
16	working with any of our new Windows work. We may
17	have suggested at some point that the net
18	contribution of their software activities could even
19	be viewed to be negative.
20	Q Did you or insofar as you are aware or
21	anyone else at Microsoft tell representatives of
22	Intel that their software activities were
23	inconsistent with cooperation between Intel and
24	Microsoft?
25	A The specific work they did that

- 1 completely broke our work I'm sure I indicated I
- 2 didn't think that was a good idea for either company.
- 3 Q Other than the specific software that
- 4 would not work on Windows 95 that Intel was working
- 5 on, did you or, insofar as you are aware, anyone else
- 6 at Microsoft tell Intel representatives that the
- 7 software work that Intel was doing was inconsistent.
- 8 with cooperation between Intel and Microsoft?
- 9 A Well, there's some other things that
- 10 they did that created incompatibilities.
- 11 Q Incompatibilities between what and
- 12 what?
- 13 A Between their software and Windows,
- 14 that was intended to run on Windows, that created
- 15 incompatibilities.
- 16 Q And did you tell them that that
- 17 software also was not consistent with cooperation
- 18 between Microsoft and Intel?
- 19 A I doubt I used those words. I
- 20 suggested that it wasn't helpful to any of their
- 21 goals or our goals to have software that had
- 22 incompatibilities and was low quality and broke.

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2 3 4 5 6 Did you, Mr. Gates, personally ever 7 0 express concern to Mr. Grove that Intel's software 8 work was beginning to overlap with Microsoft's 9 10 software work? 11 Only in the sense that the low quality Α and incompatibilities were inconsistent with any 12 goals that Intel might have had in doing that work. 13 14 Q Why was that a concern? .15 Because Intel was wasting its money by Α writing low quality software that created 16 incompatibilities for users, and those negative 17 18 experiences weren't helpful for any goal that Intel 19 had. 20 Were they harmful to any goal that 0 21 Microsoft had? 22 Α Only in the sense of hurting PC popularity by creating negative user experiences. 23 24 Q Is it your testimony that your only

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concern with what Intel was doing in the software

- 1 area was a concern to avoid negative user
- 2 experiences?
- 3 A That's right. Low quality and
- 4 incompatibilities.
- 5 Q Which, according to you, would lead to
- 6 negative user experiences; correct?
- 7 A That's right.
- 8 Q Did you or, insofar as you are aware,
- 9 anybody at Microsoft ever tell Intel representatives
- 10 in words or in substance that they should stick to
- 11 hardware and leave the software to Microsoft?
- MR. HEINER: Objection.
- 13 THE WITNESS: I'm sure there were times
- 14 when we were frustrated about the quality and
- 15 incompatibility problems created about their software
- 16 where someone might have expressed that sentiment in
- 17 an extreme feeling about how tough it had been for
- 18 Intel to do quality work that would have advanced any
- 19 Intel goal.
- 20 Q BY MR. BOIES: Were you aware of any
- 21 work that Intel was doing relating to Internet
- 22 software development?
- 23 A I can't think of any.
- Q Did you ever express any concern to
- 25 anyone at Intel, or to your knowledge, did anyone at

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Microsoft ever express any concern to anyone at Intel
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    concerning Intel's Internet software work, if any?
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                  I don't think Intel ever did any
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    Internet software work.
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           Q And if they did, I take it it's your
    testimony no one ever told you about it?
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    A That's right.
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- 1 Q Did you ask Intel to keep you apprised-
- 2 of what software work Intel was doing?
- 3 A I think I made that request in vein on
- 4 several occasions, nothing ever came of it.
- 5 Q Is it your testimony that they refused
- 6 to keep you apprised of the software work they were
- 7 doing?
- 8 A No. I just said to them that if they
- 9 would -- whatever software work they were doing that
- 10 was intended to help Windows, they should talk to us
- 11 about it early on if they wanted to have the highest
- 12 probability that it would, in fact, achieve that
- 13 qoal.
- 14 And unfortunately, we never achieved
- 15 that result; that is, they would do things related to
- 16 Windows that without talking to us in advance, and
- 17 then once they had done the work, there would be some
- 18 incompatibilities between what they had done and
- 19 Windows itself.
- 20 When is the last time that you asked
- 21 Intel to keep you apprised of what software work they
- 22 were doing?
- 23 A I'm not sure.
- 24 Q Approximately when?
- 25 A I don't know.

- 1 Q Was it within the last year?
- 2 A I don't know.
- 3 Q Was it within the last two years?
- 4 A I honestly don't know.
- 5 Q Was it within the last three years?
- 6 A There's probably one instance where I
- 7 asked them to tell us about things they were doing \_.
- 8 related to Windows.
- 9 Q Did you or others, to your knowledge,
- 10 from Microsoft tell Intel that if Intel began to
- 11 compete with Microsoft, Microsoft would be forced to
- 12 begin to compete with Intel?
- 13 A No.
- 14 Q Not at all, sir; never said that in
- 15 words or in substance?
- 16 A No.
- 17 Q To your knowledge did anyone else from
- 18 Microsoft ever say that?
- 19 A I'm not aware of anybody saying that.
- 20 Q If anybody had said that, would you
- 21 consider that to be inconsistent with company policy?
- MR. HEINER: Objection.
- 23 THE WITNESS: I'm confused. Intel and
- 24 Microsoft are not in the same businesses, so there's
- 25 no policy about one of our people suggesting that

- 1 we're going to go into the chip business.
- Q BY MR. BOIES: Was it part of what you
- 3 wanted to accomplish, Mr. Gates, to be to keep Intel
- 4 and Microsoft in separate businesses?
- 5 A No.
- 6 Q Did you ever take any action intended
- 7 to accomplish that?
- \_8 A No.
  - 9 Q Did you or, to your knowledge, anyone
- 10 from Microsoft ever tell people at Intel that
- 11 Microsoft would hold up support for Intel's
- 12 microprocessors if Intel didn't cooperate with
- 13 Microsoft in areas that Microsoft wanted Intel's
- 14 cooperation in?
- 15 A When we saw Intel doing the low quality
- 16 work that was creating incompatibilities in Windows
- 17 that served absolutely no Intel goal, we suggested to
- 18 Intel that that should change. And it became
- 19 frustrating to us because it was a long period of
- 20 time where they kept doing work that we thought,
- 21 although it was intended to be positive in the
- 22 Windows environment, it was actually negative. And
- 23 we did point out the irony of how while we seemed to
- 24 communicate with them on microprocessor issues and
- yet they seemed on the areas where they were trying

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1 to enhance Windows that the communication worked very
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    poorly.
           Q Did you or others on behalf of
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    Microsoft tell Intel that Microsoft would hold up
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    support for Intel's microprocessors if Intel did not
    cooperate with Microsoft?
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           Α
                  No.
           Q
                  No one ever told Intel that, to your
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    knowledge?
         A
                That's right.
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10	Q Did you, Mr. Gates, ever yourself try
11	to get Intel to reduce its support of Netscape?
12	A I'm not aware of any work that Intel
13	did in supporting Netscape. They may have used their
1.4	browser internally or one of their server things, but
15	that's that's not really support. So I'm not sure
16	of any support they were giving to Netscape.
17	Q You may mean that to answer my .
18	question, but I want to be clear.
19	It is your testimony that you're not
20	aware of any instance where you asked anybody at
21	Intel to reduce the support that Intel was providing
22	to Netscape; is that your testimony?
23	A No. I may have asked I may and I
24	don't remember it but I may have talked to them

about their internal browser use. I don't think so,

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but I may have. And I may have talked to them about
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    their web servers and what they were using, but I
    don't think so.
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