UNITED STATES DISTRICT COURT FOR THE DISTRICT OF COLUMBIA

UNITED STATES OF AMERICA,

PLAINTIFF,

V. : C.A. NO. 98-1232

MICROSOFT CORPORATION,

DEFENDANT.

STATE OF NEW YORK, ET AL.,

PLAINTIFFS,

V. : C.A. NO. 98-1223

MICROSOFT CORPORATION,

DEFENDANT.

MICROSOFT CORPORATION,

COUNTERCLAIM-PLAINTIFF, :

V.

DENNIS C. VACCO, ET AL.,

COUNTERCLAIM-DEFENDANTS.: JANUARY 13, 1999

VOLUME 37-B

TRANSCRIBED DEPOSITION EXCERPTS

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(DEPOSITION EXCERPTS OF MICHAEL L. DERTOUZOS.)

Q. SO, LET'S START WITH THE FIRST CONTACT
IN APPROXIMATELY MAY OF 1998.

CAN YOU RECALL IN WORDS OR SUBSTANCE WHAT WAS DISCUSSED IN THAT TELEPHONE CALL?

- A. I WAS ASKED IF I WOULD TESTIFY ON
 BEHALF OF MICROSOFT AS AN EXPERT WITNESS IN THIS
 TRIAL.
- Q. DID YOU ANSWER YES OR NO AS TO WHETHER
 OR NOT YOU WOULD TESTIFY ON BEHALF OF MICROSOFT
 IN THIS TRIAL?
 - A. I DID ANSWER NO, THAT I WOULD NOT.
- Q. WHY DID YOU ANSWER NO, THAT YOU WOULD NOT TESTIFY ON BEHALF OF MICROSOFT IN MAY OF 1998?
- A. BECAUSE I DID NOT WISH TO TESTIFY ON BEHALF OF THE PRACTICES OF ANY PARTY. I VALUE MY INDEPENDENCE.
- Q. THE FIRST--THE NEXT CONVERSATION I
 BELIEVE YOU SAID YOU HAD WAS IN LATE AUGUST OR
 EARLY SEPTEMBER WITH MR. EDELMAN.

DO YOU RECALL IN WORDS OR SUBSTANCE WHAT OCCURRED IN THAT TELEPHONE CONVERSATION?

A. YES. I HAD, BY THEN, AGREED TO TESTIFY
AND HAD FILLED SOME ANSWERS TO A QUESTIONNAIRE

SENT TO ME BY MR. SULLIVAN, MY ATTORNEY. AND MR. EDELMAN CALLED AND WENT OVER MY ANSWERS ASKING FOR CLARIFICATIONS AND ASKING ME IF I MEANT THIS OR THAT, TO WHICH I RESPONDED.

- Q. IN YOUR LAST ANSWER, YOU SAID, BY THE TIME OF THIS TELEPHONE CALL WITH MR. EDELMAN IN LATE AUGUST OR EARLY SEPTEMBER OF 1998, YOU HAD DECIDED THAT YOU WOULD TESTIFY ON BEHALF OF MICROSOFT. WHAT HAPPENED TO CHANGE YOUR MIND?
- A. BILL GATES CALLED ME IN THE SUMMER AT
 THE BEGINNING OF JULY '98, ASKED ME IF I WOULD
 TESTIFY. I REPEATED MY CONCERNS AND
 TREPIDATIONS, AND HE INDICATED THAT HE WAS
 INTERESTED IN MY TESTIFYING ON A VERY NARROW
 ISSUE ABOUT WHICH I HAD ALREADY WRITTEN, NAMELY
 THE BROWSER AND OPERATING SYSTEMS COMMANDS AS
 SEEN BY THE USER BECOMING INCREASINGLY BLURRED IN
 THE FUTURE.

WE HAD A DISCUSSION IN WHICH I TOLD HIM
THAT IF I WERE TO TESTIFY, I WOULD HAVE SOME
ADDITIONAL REQUIREMENTS IN ORDER TO RETAIN MY
INDEPENDENCE.

- Q. WHAT WERE THOSE ADDITIONAL REQUIREMENTS?
 - A. I WOULD TESTIFY WITHOUT COMPENSATION.

I WOULD LIMIT MY TESTIMONY TO THAT NARROW ISSUE,
AND ONLY THAT ISSUE. I WOULD LIKE TO BEHAVE AND
BE TREATED AS A JUDGE'S WITNESS RATHER THAN AS
MICROSOFT'S WITNESS IN THE EUROPEAN TRADITION OF
BEING NEUTRAL.

- Q. WHY WAS IT IMPORTANT TO YOU TO BE TREATED AS A JUDGE'S WITNESS AS--
- A. EXCUSE ME, AND ONE MORE CONDITION. AND
 I DID NOT WANT TO BE PREPARED IN ANY WAY BY
 MICROSOFT ATTORNEYS.
- Q. WHY WAS IT IMPORTANT FOR YOU TO BE TREATED AS THE JUDGE'S WITNESS?
- A. BECAUSE I REALLY WANTED TO BRING TO THE ATTENTION OF THE COURT AN ISSUE THAT I CONSIDER VERY IMPORTANT FOR THE COURT'S CONSIDERATION, AND I WANTED TO BRING THIS ISSUE TO THE ATTENTION OF THE COURT WITHOUT BECOMING ENGAGED IN WHAT IS MY PERCEPTION OF CONVENTIONAL EXPERT WITNESS PRACTICES, NAMELY THE PREPARATION OF WITNESSES BY THE SIDE ON WHICH THEY TESTIFY AND THE SUBSEQUENT CRITIQUE OF THE PROCEDURES AND PRACTICES OF THAT SIDE OR THE OTHER SIDE. THIS WAS OF NO INTEREST WHATSOEVER TO ME.

WHAT WAS OF INTEREST TO ME WAS MAKING
THE COURT AWARE OF THIS KEY ISSUE WHICH I THINK

IS MATERIAL TO THE FUTURE OF INFORMATION

TECHNOLOGY AS IT WILL BE USED INCREASINGLY BY

PEOPLE AROUND THE WORLD.

Q. WHAT IS THE KEY ISSUE?

A. THE KEY ISSUE IS THAT THE MOST
IMPORTANT THING, FROM MY PERSPECTIVE, FOR ALMOST
THE NEXT CENTURY IS THE EASE OF USE OF COMPUTER
SYSTEMS BY PEOPLE SO THAT THEY MAY ACHIEVE
PRODUCTIVITY INCREASES, AND I MEAN HUMAN
PRODUCTIVITY INCREASES, WHICH I ESTIMATE TO BE
COMPARABLE TO THOSE ACHIEVED IN THE INDUSTRIAL
REVOLUTION.

TO DO THIS, USERS OF TOMORROW'S SYSTEMS SHOULD HAVE TO DEAL WITH A RELATIVELY SMALL SET OF COMMANDS, A STEERING WHEEL, A GAS PEDAL, AND A BRAKE, SO TO SPEAK, OF INFORMATION SYSTEMS THAT THEY CAN COUNT ON WILL DO THE THINGS THEY WANT TO DO WITH INFORMATION.

AND THE KEY ISSUE THAT I WISH TO BRING
TO THE COURT'S ATTENTION IS THAT PEOPLE WANT TO
DO BASICALLY THE SAME FEW THINGS WITH INFORMATION
REGARDLESS OF WHETHER IT IS LOCAL INFORMATION
WITHIN THEIR COMPUTER OR DISTANT INFORMATION IN
THE WORLD'S INTERCONNECTED COMPUTERS ACCESSIBLE
THROUGH THE WEB AND THE INTERNET.

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THEREFORE, IT IS IMPORTANT, FOR THESE REASONS, THAT THE FEW THINGS THAT PEOPLE WILL DO WITH INFORMATION, EITHER LOCALLY OR AT A DISTANCE, BE CONSISTENT, FEW IN NUMBER, AND SIMPLE.

Q. WE'LL GET BACK TO MORE ON THAT LATER.
YOU MENTIONED THAT YOU ANSWERED SOME,
OR FILLED IN SOME QUESTIONS, AND MR. EDELMAN
CALLED YOU TO TALK ABOUT THAT.

DO YOU RECALL WHAT QUESTIONS YOU ANSWERED?

A. MY RECOLLECTION IS THAT MR. EDELMAN
SENT SOME INFORMATION TO MY ATTORNEY,
MR. SULLIVAN, AND MR. SULLIVAN AND I DECIDED THAT
HE, MR. SULLIVAN, WOULD CONVERT THAT INFORMATION
TO QUESTIONS SO THAT I COULD RETAIN MY
INDEPENDENCE, AND THEN I ANSWERED THE QUESTIONS
THE WAY I WANTED TO. AND THERE WERE A VARIETY OF
QUESTIONS ON THIS NARROW ISSUE.

- Q. DO YOU RECALL ANYTHING SPECIFIC ABOUT ANY OF THE QUESTIONS?
 - A. NO.
- Q. DO YOU RECALL, IN SUBSTANCE, WHAT ANY OF THE QUESTIONS WERE?
 - A. THEY HAD TO DO WITH THE NARROW ISSUE

THAT I JUST EXPLAINED OF THE BLURRING OR

COMMONALITY OF THE COMMANDS FOR LOCAL AND DISTANT
INFORMATION IN ORDER TO INCREASE HUMAN
PRODUCTIVITY. AND THEY WERE BASED, TO A LARGE
EXTENT, ON MY WRITINGS, AND WE HAD AGREED IT
WOULD BE THE BASIS FOR MY TESTIMONY.

Q. YOU SAID THAT MR. EDELMAN CALLED YOU TO DISCUSS THOSE QUESTIONS.

DO YOU REMEMBER, IN WORDS OR SUBSTANCE, WHAT WAS DISCUSSED IN THAT TELEPHONE CONVERSATION WITH MR. EDELMAN?

- A. I DON'T REMEMBER EXACT DISCUSSIONS, NO.
- Q. AND THEN YOU ALSO SAID THAT YOU MET
 WITH MR. EDELMAN YESTERDAY FOR ABOUT A HALF HOUR.

 DO YOU RECALL WHAT WAS DISCUSSED
 YESTERDAY WITH MR. EDELMAN?
- A. HE EXPLAINED THE DEPOSITION PROCEDURE TO ME, AND ADVISED ME TO TELL THE TRUTH.
- Q. DID HE GIVE YOU ANY OTHER ADVICE ABOUT THE DEPOSITION?
 - A. NO.
- Q. DO YOU RECALL WHAT HE TOLD YOU ABOUT THE DEPOSITION?
- A. ESSENTIALLY WHAT YOU TOLD ME AT THE BEGINNING OF YOUR REMARKS.

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(EXCERPT.)

O. IS A BROWSER AN APPLICATION?

- A. HISTORICALLY AND TODAY, IT IS THE CASE
 THAT BROWSERS ARE TREATED AS APPLICATIONS, YES.

 (EXCERPT.)
- Q. OKAY. HAVE YOU EVER EXPRESSED AN OPINION ABOUT INTEGRATION OF BROWSERS INTO OPERATING SYSTEMS?
- A. WELL, IT'S CONSISTENT WITH MY VIEW THAT
 THE KINDS OF THINGS YOU WANT TO DO WITH LOCAL AND
 DISTANT INFORMATION HAVE TO BE DONE UNIFORMLY
 WITH A SIMILAR AND IDENTICAL SET OF TOOLS. I
 HAVE CERTAINLY THOUGHT ABOUT, BUT NOT IN A STUDY
 WAY, HOW THIS MIGHT HAPPEN.

I AM NOT REALLY INTERESTED IN HOW IT MIGHT HAPPEN. IT COULD HAPPEN BY A SHARED FRONT END. IT COULD HAPPEN THROUGH SHARED MIDDLE LEVEL GRANULARITY MODULES. IT COULD HAPPEN THROUGH THE DESIGN OF AN ENTIRELY NEW SYSTEM. IT COULD HAPPEN THROUGH AN OPERATING SYSTEM ACQUIRING THE FUNCTIONALITY OF A BROWSER. IT COULD HAPPEN THROUGH A BROWSER ACQUIRING THE FUNCTIONALITY OF AN OPERATING SYSTEM. AND PARTS OF THESE COULD BE LEFT AS APPLICATIONS AND PARTS COULD BE ABSORBED LOWER AND CLOSER TO THE MACHINE AND THE NETWORK.

THERE ARE A LOT OF POSSIBILITIES THERE.

AND I TRULY AM NOT INTERESTED ON HOW THIS WILL

HAPPEN, BUT I REALLY KNOW IT HAS TO HAPPEN. AND

I WANT IT TO HAPPEN FOR PEOPLE TO HAVE THE EASE

OF USE AND PRODUCTIVITY INCREASES I MENTIONED.

- Q. TAKING YOU THROUGH THE FOUR

 POSSIBILITIES THAT YOU JUST LISTED, WITH REGARD

 TO THE FIRST SHARED FRONT END, WHAT DO YOU MEAN

 BY SHARED FRONT END?
- A. WELL, THERE ARE WAYS OF CONSTRUCTING SOFTWARE SYSTEMS OF ASSIGNING THE MODULARITY OF THE INNER PIECES IN SUCH A WAY THAT WHAT THE USER SEES IS SHARED BY TWO, FOR EXAMPLE, BY TWO PIECES OF WHICH ARE OTHERWISE INDEPENDENT. THAT'S WHAT I MEANT BY THAT.
- Q. SO THE END USER, SEEING ONE FRONT END
 REGARDLESS OF WHETHER OR NOT THERE ARE TWO OR
 THREE OR FOUR PIECES BEHIND THAT FRONT END, WOULD
 ACCOMPLISH THE GOAL THAT YOU'RE TALKING ABOUT?

MR. EDELMAN: OBJECT TO THE FORM.

THE WITNESS: IT'S ONE OF THE WAYS, ONE
OF THE WAYS THAT MIGHT ACCOMPLISH THE GOAL.
SOFTWARE DESIGN IS STILL AN EXTREMELY PRIMITIVE
ACTIVITY BASED PRIMARILY ON ART AND CRAFT AND
SECONDARILY ON SYSTEMATIC APPROACHES.

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INSPIRATIO	ON,	MINE	SET .	AND	APPI	ROA	CH,	ONE	OF	THESE
APPROACHES	S MI	GHT	TURN	OUT	TO	BE	THE	BES	ST.	
(EXCERPT.)	ı									

Q. AS AN END USER OF INTERNET EXPLORER AND WINDOWS 95, DID YOU PERCEIVE ANY NEGATIVE RESULTS OR ANYTHING THAT YOU DIDN'T LIKE BY VIRTUE OF THE FACT THAT INTERNET EXPLORER IS INTEGRATED INTO WINDOWS 95?

A. NO. (EXCERPT.)

- Q. ON WHAT DO YOU BASE YOUR OPINION THAT,

 TODAY, PEOPLE HAVE TO USE DIFFERENT TOOLS TO

 HANDLE INFORMATION DEPENDING ON WHERE IT IS

 STORED?
- A. BY OBSERVING THE SCENE OF AVAILABLE PRODUCTS.
- Q. AND WHAT AVAILABLE PRODUCTS ARE YOU TALKING ABOUT?
- A. WE ARE LOOKING AT BROWSERS WHICH CAME
 SOME 30 OR 40 YEARS AFTER OPERATING SYSTEMS, AND,
 AS A RESULT, HAVE A COMMAND SET THAT IS VERY
 DIFFERENT THAN THAT OF OPERATING SYSTEMS. SO I'M
 TALKING ABOUT THE DIFFERENCES BETWEEN ALL
 BROWSERS ON ONE HAND AND ALL THE OPERATING

SYSTEMS AS SEEN BY THE USER ON THE OTHER.

(EXCERPT.)

Q. AT THE END OF PARAGRAPH THREE, YOU SAY,
"HUMAN PRODUCTIVITY WOULD BE INCREASED IF PEOPLE
DID NOT HAVE TO USE DIFFERENT TOOLS TO ACCESS
LOCALLY STORED INFORMATION, E.G., INFORMATION
STORED ON THE HARD DISK OF THEIR PERSONAL
COMPUTERS, AS OPPOSED TO REMOTELY STORED
INFORMATION, E.G., INFORMATION ON CORPORATE
NETWORKS OR THE INTERNET."

MY FIRST QUESTION IS: DOES THE

COMBINATION OF WINDOWS AND INTERNET EXPLORER

ACCOMPLISH THE GOAL THAT'S DESCRIBED IN THIS

PARAGRAPH?

- A. WHICH GOAL?
- Q. THE GOAL OF NOT HAVING TO USE DIFFERENT TOOLS TO ACCESS LOCALLY STORED INFORMATION AND REMOTELY STORED INFORMATION.
- A. I AM NOT PREPARED TO OPINE ABOUT THE INNARDS OF ANY OF THESE SYSTEMS TODAY AS TO HOW WELL THEY DO ONE THING OR ANOTHER.

HOWEVER, IF YOU LOOK AT ALL OF THEM,
THERE IS A DEFINITE DIFFERENCE BETWEEN THE
COMMANDS USED BY BROWSERS AND THE COMMANDS USED
BY OPERATING SYSTEMS. THESE ARE TWO DIFFERENT

WORLDS THAT ARE ALWAYS IN TWO DIFFERENT
HISTORICAL CONTEXTS. AND THEY ARE PRESENTING
DIFFICULTIES TODAY, WHICH I WOULD LIKE TO SEE GO
AWAY IN THE FUTURE.

- Q. I EXPECT THAT YOU'LL HAVE THE SAME

 ANSWER, BUT LET ME ASK YOU: DO YOU KNOW IF THE

 COMBINATION OF WINDOWS AND ANY NETSCAPE PRODUCTS

 ACCOMPLISHES THE GOAL OF ELIMINATING THIS USE OF

 DIFFERENT TOOLS?
 - A. I HAVE NO OPINION ON THAT, EITHER.
- Q. DO YOU HAVE AN OPINION AS TO WHETHER OR NOT THE COMBINATION OF INTERNET EXPLORERS WITH WINDOWS DOES A BETTER OR WORSE JOB THAN THE COMBINATION OF NETSCAPE PRODUCTS WITH WINDOWS?
 - A. NO OPINION.
- Q. TO ACCOMPLISH THIS GOAL OF NOT HAVING
 TO USE DIFFERENT TOOLS, IS IT NECESSARY THAT ONE
 COMPANY SELL THE ENTIRETY OF THE SET OF TOOLS TO
 ACCOMPLISH THAT GOAL?
 - A. I HAVE NO OPINION ABOUT THAT.
- Q. TURNING TO PARAGRAPH FOUR OF YOUR
 REPORT, IT STARTS OUT, THE EXPLOSIVE GROWTH OF
 THE WEB/INTERNET WAS MADE POSSIBLE IN LARGE PART
 BY ITS EASE OF USE--PEOPLE WOULD EASILY AND
 RAPIDLY LEARN THE SIMPLE NAVIGATIONAL METHOD OF

CLICKING ON A PHRASE OR IMAGE AND, AS A RESULT, VIEWING A PAGE IN A DISTANT COMPUTER, REGARDLESS OF WHAT COMPUTER THEY USED OR WAS USED TO STORE THE SOUGHT AFTER INFORMATION.

DID NETSCAPE'S PRODUCTS CONTRIBUTE TO
THIS EXPLOSIVE GROWTH OF THE WEB/INTERNET AS YOU
DESCRIBE IT HERE IN PARAGRAPH FOUR?

- A. I BELIEVE THEY DID, YES.
- Q. AND IN WHAT WAY DID THE NETSCAPE

 PRODUCTS CONTRIBUTE TO THIS EXPLOSIVE GROWTH OF

 THE WEB?
- A. THEY CONTRIBUTED IN THE SAME SENSE AS
 EVERY OTHER BROWSER PRODUCT BY MAKING IT POSSIBLE
 FOR PEOPLE TO DO TWO THINGS; FIRST, ON THE PART
 OF CONSUMER, IF YOU WISH, TO BE ABLE TO REACH
 WHAT BECAME EVENTUALLY MILLIONS OF DIFFERENT
 INFORMATION AMONG WHICH PEOPLE FOUND INTEREST, SO
 IT CREATED AN INTEREST ON THE CONSUMER PART,
 SIDE; AND SECOND, BY MAKING IT POSSIBLE AT THE
 PRODUCER'S SIDE TO GIVE PEOPLE AND ORGANIZATIONS
 AN OUTLET WHERE THEY COULD EXHIBIT THEIR WARES
 AND BE SEEN BY MILLIONS OF OTHER PEOPLE.
 COUNTING ON THE HUMAN PROPERTY, OR WANTING TO BE
 SEEN, THE SIMPLICITY OF THE WEB METAPHOR, CLICK
 AND OPEN A PAGE, WAS REALLY THE KEY.

PEOPLE DIDN'T HAVE TO LEARN ALL KINDS
OF ARCANE LANGUAGES, BUT AS I SAID, A VERY SMALL
SET OF SIMPLE COMMANDS. AND ARMED WITH THAT,
THEY COULD DO A LOT, NOT ENOUGH FOR WHAT IS
COMING IN THE FUTURE, BUT ENOUGH COMPARED TO THE
PAST. AND THAT'S WHAT CONTRIBUTED, IN MY
OPINION, TO THE EXPLOSIVE GROWTH.
(EXCERPT.)

Q. THE NEXT PARAGRAPH OF YOUR REPORT,

PARAGRAPH FIVE, STARTS OUT BY SAYING, THE

BROWSERS ASSOCIATED WITH THE WEB/INTERNET AND THE

OPERATING SYSTEMS IN USE UNTIL RECENTLY HAVE NOW

BEGUN BENDING TOWARD EACH OTHER.

MY FIRST QUESTION IS: WHAT DO YOU MEAN BY OPERATING SYSTEMS IN USE UNTIL RECENTLY?

- A. I MEAN THE FACT THAT ADDITIONAL
 OPERATING SYSTEMS THAT WE'VE HAD, AND INCLUDING
 ALL THE WAY UP TO HERE, BUT SINCE THE BENDING HAS
 BECOME, THEY WERE ALREADY BENDING. SO TODAY'S
 SYSTEMS HAVE BENDING A LITTLE MORE IN THE
 DIRECTION OF THE NETWORKS. THEY HAVE MORE OF THE
 TCP/IP COGNIZANCE WITHIN THEM AND SO ON THAN THEY
 DID TEN YEARS AGO.
- Q. I GUESS, WITHIN THAT PHRASE, MY
 QUESTION REALLY FOCUSES ON THE WORD UNTIL, OR IN

USE UNTIL RECENTLY, AND SO --

- A. THAT IS SUPPOSED TO SIGNIFY THAT THE RECENTLY IS WHEN THE PRESSURES OF THE BENDING HAS STARTED. SO IT'S MERELY A RESTATEMENT OF THE FACT THAT THERE IS A BENDING IN PROGRESS.

 (EXCERPT.)
- Q. WHAT DO YOU MEAN BY HAVE BEGUN BENDING TOWARD EACH OTHER?
- A. ACQUIRING EACH OTHER'S FUNCTIONALITY,
 HABITS, APPROACHES. FOR EXAMPLE, WE'RE BEGINNING
 TO SEE BROWSERS NEEDING TO DO MORE THAN JUST OPEN
 A PAGE AND LET YOU READ IT, WHICH IS HOW IT ALL
 STARTED. NOW THERE ARE DOWNLOADS, UPLOADS,
 EXECUTIONS. SO A LOT OF THE FUNCTIONALITY
 PREVIOUSLY RESERVED FOR A COMPUTER IS MIGRATING
 TO THE BROWSER BECAUSE OF WHAT I SAID EARLIER,
 THAT PEOPLE WANT TO DO THE SAME RELATIVELY FEW
 THINGS WITH INFORMATION, AND THEY'RE APPLYING
 MARKET PRESSURES, WHICH I THINK WE SEE AS THIS
 BENDING.

CONVERSELY, PEOPLE ARE FINDING THE WEB
METAPHOR VERY, VERY EASY TO USE, AND I KNOW OF
SEVERAL INSTANCES WHERE PEOPLE OPT FOR THAT
APPROACH EVEN IN DEALING WITH INFORMATION WITHIN
THEIR OWN SYSTEM, OR WITHIN A LOCAL CORPORATE

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NETWORK.

I REMARK ON PHYSICIANS USING THE WEB TO ACCESS SOME 100 PARAMETERS ON THE HEALTH RECORDS OF THEIR PATIENTS, AND DOING IT VIA THE WEB, HIDES FROM THEM ALL THE COMPLEXITIES OF THE LEGACY SYSTEMS FROM WHICH THIS INFORMATION IS DRAWN.

SO WE SEE THIS BENDING, THE LOCAL INFORMATION, OPERATING SYSTEMS, ACQUIRING WEB BROWSER FUNCTIONALITIES, AND FROM THE OTHER SIDE, WE SEE THE WEB BROWSER ACQUIRING EXECUTION AND INFORMATION, MOVING CAPABILITIES FROM THE OPERATING SYSTEMS, AND THAT IS WHAT I MEAN BY BENDING.

- Q. AND IS IT YOUR OPINION THAT THAT BENDING IS OCCURRING IN RESPONSE TO MARKET PRESSURES?
- A. I BELIEVE IT IS OCCURRING AS A NATURAL RESPONSE OF THE MARKET TO THE DEMAND BY PEOPLE TO DO THE SAME FEW BASIC THINGS WITH INFORMATION THAT I OUTLINED IN PARAGRAPH TWO OF MY OUTLINE. (EXCERPT.)
- Q. AND THE LAST TWO EXAMPLES THAT YOU JUST GAVE, THE HYPERTEXT MODELS AND THE CORPORATE INTRANETS, ARE EITHER OF THOSE EXAMPLES OF THE

OPERATING SYSTEM BENDING TOWARD THE BROWSER, THE BROWSER BENDING TOWARD THE OPERATING SYSTEM, OR, AS WITH REGARD TO THE PHYSICIAN, TRADITIONAL COMPUTER SYSTEMS BENDING TOWARD BROWSERS?

A. WELL, LET ME DESCRIBE THESE AS PRESSURES, BECAUSE IT'S A MORE ACCURATE DESCRIPTION.

OPERATING SYSTEMS ARE LIVE. THEY
CHANGE WITH TIME, AND THEY REFLECT THE NEED FOR
COMMON FUNCTIONALITY. SO, AS THESE PRESSURES
COME ABOUT, IN WHATEVER FORM, FOR PEOPLE TO USE
ON THEIR LOCAL COMPUTERS BROWSER CAPABILITIES OR
POINT-AND-CLICK METAPHORS, THOSE BECOME PART,
NOW, OF THE PRESSURES FROM VARIOUS APPLICATIONS
REQUIRING TO BE SERVICED LOCALLY. AND AS THOSE
PRESSURES INCREASE, THE OPERATING SYSTEMS ACQUIRE
MORE FUNCTIONALITY TO HANDLE THESE CAPABILITIES.
THAT'S WHAT I MEAN BY BENDING. IT IS A PRESSURE
AND BENDING.

IN SOME CASES, THEY HAVE BENT ALREADY.

IN OTHER CASES, THEY ARE BENDING. AND WHAT I AM

GIVING YOU HERE IS A DESCRIPTION OF THESE

PRESSURES. AND THESE ARE ALL ON THE OPERATING

SYSTEMS EXPERIENCING THE BROWSER PHENOMENON AND

ALTERING THEMSELVES, BENDING TOWARD THE BROWSER

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YOU JUST SAID THAT SOME HAVE ALREADY DONE THAT AND OTHERS ARE GOING TO DO THAT. CAN YOU GIVE ME AN EXAMPLE --

A. WELL, IN MAC OS, YOU FIND ALREADY, FOR EXAMPLE, DRIVERS FOR TCP/IP AND CAPABILITIES FOR HANDLING ALL THAT HAVING MIGRATED IN THE OPERATING SYSTEM. AND INCREASINGLY, WE WILL SEE MORE OF THESE PRESSURES IN LOCAL SYSTEMS. (EXCERPT.)

Q. OKAY. LET'S MOVE TO THE LAST PART OF PARAGRAPH FIVE WHICH SAYS, "BROWSERS TOO HAVE BEEN EVOLVING TOWARD OPERATING SYSTEMS, FOR EXAMPLE, BY AUGMENTING THEIR INITIAL NAVIGATIONAL CAPABILITIES WITH THE ABILITY TO EXECUTE PROGRAMS."

AND MY FIRST QUESTION IS: HOW DO BROWSERS ACCOMPLISH THIS ABILITY TO EXECUTE PROGRAMS?

WELL, ORIGINALLY, BROWSERS APPEARED WITH ONLY THE CLICKING ABILITY TO OPEN A DISTANT PAGE. LATER, PLUG-INS WERE INTRODUCED, JAVA APPLICATIONS WERE INTRODUCED, EXECUTABLE PROGRAMS, SO THAT'S AN EXAMPLE OF EXECUTION. DOWNLOADING AND UPLOADING WAS INTRODUCED SO THAT

ONE COULD, BY USING A BROWSER, MOVE INFORMATION FROM ONE COMPUTER TO ANOTHER. AND IT IS MORE THAN JUST EXECUTING.

WHAT I AM EXPLAINING HERE IS THAT OF
THOSE FEW THINGS THAT PEOPLE WANT TO DO WITH
INFORMATION THAT I MENTIONED IN PARAGRAPH TWO, A
WHOLE VARIETY OF THEM HAS APPEARED, AGAIN, AS
PRESSURES, BUT THIS TIME, ON THE BROWSER.

AND THE ORIGINAL BROWSERS WHICH THEY

ALL THEY COULD DO IS CLICK A DISTANT PAGE ALTERED

IN TIME TO BE ABLE TO DO THESE VARIOUS

CAPABILITIES.

(EXCERPT.)

- Q. WHEN YOU SAY THIS MUTUAL BENDING OF
 OPERATING SYSTEMS AND BROWSERS TOWARD EACH OTHER
 IS THE MARKET'S RESPONSE TO THE HUMAN DESIRE TO
 DO THE SAME FEW THINGS WITH INFORMATION
 REGARDLESS OF WHERE THAT INFORMATION MAY RESIDE,
 DO YOU AGREE, THEN, THAT SOFTWARE MANUFACTURERS
 SHOULD RESPOND TO THE DEMANDS OF THE CONSUMERS?
- A. I WOULD LIKE TO ANSWER THE LATTER PART
 OF YOUR QUESTION. I DON'T UNDERSTAND WHY IT'S
 LINKED TO THE FIRST PART, BUT THE LATTER PART
 WILL INCLUDE IT.

I THINK SOFTWARE VENDORS SHOULD BE

RESPONSIVE TO THE WISHES OF PEOPLE, EXCEPT THAT
PEOPLE ARE USUALLY OFTEN INTERESTED IN JUST DOING
A LITTLE MORE WITH WHAT THEY'VE BEEN DOING SO
FAR, AND SOMETIMES A SOFTWARE VENDOR CAN
INTRODUCE A WHOLE NEW APPROACH WHICH PEOPLE HAD
NOT THOUGHT OF. SO THAT A LOT OF THE PROGRESS IN
THIS BUSINESS COMES NOT ONLY BY ADHERING TO
MARKET PRESSURES, BUT ALSO BY HAVING A VISION AND
INTRODUCING NEW METAPHORS AND NEW APPROACHES.
(EXCERPT.)

Q. PARAGRAPH SIX OF YOUR REPORT BEGINS
WITH THE SENTENCE, "THE DEMANDS OF THE
INFORMATION AGE AND THE INFORMATION MARKETPLACE,
MOST IMPORTANTLY THE NEED TO SIMPLIFY THE WAY IN
WHICH INFORMATION OF ALL TYPES IS ACCESSED AND
USED MAKE IT INEVITABLE THAT THE SAME TOOLS WILL
BE USED TO ACCESS LOCALLY AND REMOTELY STORED
INFORMATION."

MY FIRST QUESTION IS: SHOULD THESE
TOOLS DESCRIBED IN THIS FIRST SENTENCE OF
PARAGRAPH SIX BE DEVELOPED IN RESPONSE TO
CONSUMER DEMAND?

A. YES, THEY SHOULD BE DEVELOPED IN

RESPONSE TO CONSUMER DEMAND, AND THEY SHOULD ALSO

BE DEVELOPED AS MUCH OF THE INNOVATIVE SOFTWARE

HAS FROM VISIONARY PERSPECTIVES TO ENABLE NEW 1 2 CAPABILITIES. 3 (EXCERPT.) SHOULD--WITH REGARD TO THE TOOLS 4 DESCRIBED IN PARAGRAPH SIX, SHOULD CONSUMERS HAVE 5 A CHOICE OF WHAT TYPES OF TOOLS THEY WANT TO USE? 6 7 I HAVE REALLY NO OPINION IF THERE IS A CHOICE AVAILABLE OF TOOLS OR NOT AS LONG AS THE 8 PEOPLE CAN HAVE A SIMPLE SET OF CONSISTENT TOOLS 9 FOR ACCESSING LOCAL AND DISTANT INFORMATION. 10 WHEN YOU SAY YOU HAVE NO OPINION, DO Ο. 11 YOU MEAN THAT, WHETHER OR NOT CONSUMERS HAVE A 12 CHOICE IS NOT RELEVANT TO YOUR WISH TO DEVELOP 13 THESE TOOLS THAT WOULD ACCESS LOCAL --14 A. I WOULD BE HAPPY EITHER WAY. I'M 15 16 SORRY. 17 (EXCERPT.) WHAT I AM REALLY SAYING IS I WANT THE Α. 18 19 CONSUMERS TO BENEFIT FROM THE FRUITS OF SIMPLICITY SO THEY CAN INCREASE THEIR 20 PRODUCTIVITY. IF THAT IS THROUGH CHOICE, THAT'S 21 FINE. IF THE CHOICE IS MORE LIMITED OR BROADER, 22 23 FOR MY PURPOSES, THAT'S STILL FINE. THE FOCUS AND THE KEY ISSUE I AM 24

BRINGING UP HERE IS THE TREMENDOUS GAINS THAT WE

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2	A BLURRING, A TURNING INTO COMMON THE TOOLS THAT
3	ACHIEVE THE SAME FEW THINGS WITH INFORMATION THAT
4	PEOPLE WANT TO DO.
5	(EXCERPT.)
6	Q. DO YOU AGREE THAT ONE POSSIBLE WAY TO
7	ACCOMPLISH THE GOAL OF HAVING A COMMON TOOL TO
8	ACCESS LOCAL AND REMOTE INFORMATION WOULD BE
9	THROUGH THE EXPANSION OF WHAT WE NOW KNOW AS
10	BROWSERS?
11	A. YES.
12	(EXCERPT.)
13	Q. I'M GOING TO HAND YOU A DOCUMENT THAT
14	AM MARKING GOVERNMENT EXHIBIT 1077. I BELIEVE
15	THIS IS THE ARTICLE THAT YOU REVIEWED IN
16	PREPARATION FOR YOUR DEPOSITION; IS THAT CORRECT
17	A. THAT IS CORRECT.
18	MS. DE MORY: AND FOR THE RECORD, THIS
19	IS THE TECHNOLOGY REVIEW ARTICLE DATED
20	JULY-AUGUST 1998, ENTITLED "THE PEOPLE'S
21	COMPUTER, TIME FOR FRESH AIR."
22	THE WITNESS: RIGHT.
23	BY MS. DE MORY:
24	Q. THE SECOND PARAGRAPH READS, "BY NOW,
25	DEVELOPERS HAVE REALIZED THIS AND HAVE BEGIN

COMBINING OPERATING SYSTEM SOFTWARE AND BROWSER SOFTWARE, MOSTLY BY ADDING THE FEATURES OF ONE TO THE FEATURES OF THE OTHER. THIS WILL RESULT IN A TANGLE OF COMMANDS AND CONVENTIONS COVERED BY A THIN COSMETIC INTERFACE VENEER TO MAKE US FEEL GOOD. NO SUCH VENEER, HOWEVER, CAN HIDE THE UNDERLYING DIFFERENCES OF DEALING WITH INFORMATION."

WHY DID YOU SAY THAT NO SUCH VENEER CAN HIDE THE UNDERLYING DIFFERENCES OF DEALING WITH INFORMATION?

- A. FIRST, MAY I REMARK, IN READING IT, YOU LEFT OUT THE WORD "USER" IN USER INTERFACE.
 - Q. I APOLOGIZE.
- A. "THIN COSMETIC USER INTERFACE." WOULD YOU REPEAT THE QUESTION?
 - Q. SURE.

WHY DID YOU SAY THAT NO SUCH VENEER CAN HIDE THE UNDERLYING DIFFERENCES OF DEALING WITH INFORMATION?

A. YES. HERE IS WHAT I AM GOING FOR. IT
IS RELATIVELY EASY FOR A SOFTWARE MANUFACTURER,
BE THEY MICROSOFT OR NETSCAPE OR ANYBODY ELSE,
TO, IN EFFECT, COMBINE WHAT THE BROWSERS AND
OPERATING SYSTEMS DO, BUT IN A SUPERFICIAL OR

PERFUNCTORY MANNER, WHICH WOULD MAKE IT LOOK LIKE IT'S ONE HAPPY FRONT END, BUT IN EFFECT, IT IS THE UNION, THE ADDITION OF THE TWO OTHER WORLDS.

SO, IF YOU HAD ONE KIND OF CAR WHICH HAD A STEERING WHEEL AND ANOTHER KIND OF CAR WHICH HAD A JOY STICK TO BE STEERED, THEN THE NEW CAR WOULD HAVE BOTH A STEERING WHEEL AND A JOY STICK, IT WOULD BE CLAIMED TO BE A SINGLE INTERFACE. BUT IT'S NOT. IT'S REALLY THE COMBINED INTERFACES THAT WERE THERE BEFORE.

SO, WHAT I WAS TRYING TO DOWNPLAY HERE
IS THE TENDENCY TO DO A QUICK FIX AND JUST BLEND
SUPERFICIALLY ON THE SURFACE THESE THINGS. AND
WHAT I AM TRYING TO HIGHLIGHT IN THIS ARTICLE,
WHICH IS THE SENSE OF THIS WHOLE STATEMENT, IS
THE PROFOUND NEED WHICH I FEEL FOR A CLEAN, NEW
METAPHOR, IF YOU WISH, WHICH IS MY DREAM, OF A
FEW SIMPLE COMMANDS THAT WOULD LET PEOPLE DO WITH
INFORMATION WHAT THEY WANT TO DO REGARDLESS OF
WHERE IT IS.

- Q. SO, THIS COMBINATION THAT YOU'VE
 DESCRIBED, JUST DESCRIBED, IN YOUR MIND, OR IN
 YOUR OPINION, IS INADEQUATE TO ACCOMPLISH THE
 GOALS THAT YOU ARTICULATED IN YOUR REPORT?
 - A. WHICH COMBINATION?

Q. JUST YOU, IN YOUR LAST ANSWER, AND WE CAN HAVE IT READ BACK, BUT IT WAS, IN YOUR LAST ANSWER, YOU SAID, AND I DON'T WANT TO MISQUOTE YOU, THAT THE COMBINATION OF THE BROWSER AND THE OPERATING SYSTEM, THAT COMBINATION, IN YOUR OPINION, IN THE WAY THAT YOU'VE JUST DESCRIBED IN IT IN YOUR LAST ANSWER, IS INSUFFICIENT IN YOUR MIND TO SOLVE THE GOALS THAT YOU DESCRIBE IN YOUR REPORT; IS THAT CORRECT?

- A. I AM NOT ADDRESSING A SPECIFIC BROWSER
 OPERATING SYSTEM COMBINATION. I AM TRYING TO
 ADMONISH SOFTWARE VENDORS AND MAKERS FROM TAKING
 THAT EASY ROUTE.
- Q. AND JUST SO THAT THE--I WAS NOT

 ADDRESSING IT, EITHER, TO A SPECIFIC OPERATING

 SYSTEM AND OPERATING SYSTEM VENDOR OR BROWSER

 VENDOR OR ANY COMBINATION OF THEM.
 - A. YES.
- Q. MY QUESTION IS SIMPLY: IN YOUR
 OPINION, THE COMBINATION OF THE BROWSER AND THE
 OPERATING SYSTEM IN THE WAY THAT YOU DESCRIBED IN
 YOUR LAST ANSWER IS INADEQUATE, IN YOUR MIND, TO
 ACCOMPLISH THE GOALS SET FORTH IN YOUR REPORT; IS
 THAT CORRECT?
 - A. THAT IS CORRECT. IF THE COMBINATION IS

SUPERVISION AND PERFUNCTORY, BRINGING UP TO THE SURFACE AND TO THE USER ALL THE COMPLEXITIES THAT WERE THERE BEFORE IN THE TWO SYSTEMS BUT COSMETICALLY DISGUISED TO APPEAR AS ONE, THEN I DON'T THINK PROGRESS HAS BEEN MADE, AND I DON'T THINK THE GOALS OF WHAT I AM ASKING HAVE BEEN MET.

(EXCERPT.)

- Q. WITHOUT SPECIFIC REFERENCE TO THESE, TO THESE TWO EXHIBITS, FIRST, WHAT IS JAVA?
- A. IT'S A LANGUAGE FOR WRITING PLATFORM
 INDEPENDENT CODE FOR USE ON THE VARIOUS PLATFORMS
 ON THE INFORMATION MARKETPLACE.
- Q. SO, WHEN YOU SAID "PLATFORMS" IN THAT ANSWER, DO YOU MEAN OPERATING SYSTEMS?
- A. I MEAN COMPUTERS WITH THEIR OPERATING SYSTEMS, YES.
- Q. CAN JAVA ENABLE PROGRAMMERS TO WRITE APPLICATIONS THAT WILL RUN ON MULTIPLE OPERATING SYSTEMS?
 - A. IT SHOULD BE, YES.
- Q. DO YOU ENVISION THAT JAVA AND
 PROGRAMMING LANGUAGES LIKE JAVA WILL HELP BRING
 ABOUT THE EASE OF USE AND TOOLS DESCRIBED IN YOUR
 EXPERT REPORT?

A. NOT SO MUCH THE EASE OF USE AS I WOULD EXPECT THEM TO BRING FORTH WHAT I WOULD CALL THE AUTOMIZATION OR THE INCREASED AUTOMATION WHERE WE FREE THE HUMAN BRAIN FROM THE BURDEN OF DOING ALL THE WORK OURSELVES AND WE TRANSFER SOME OF THAT SLAVISH WORK ON OUR MACHINES.

SO, TO ME, THESE KIND OF LANGUAGES
STAND TO BENEFIT US MOSTLY THROUGH MAKING THESE
AUTOMATED TRANSACTIONS BETWEEN MACHINES AND
REALITY IN THE FUTURE.

- Q. AND WHAT ABOUT JAVA AND PROGRAMMING
 LANGUAGES LIKE JAVA ALLOWS SOMEONE TO ACCOMPLISH
 THE GOAL THAT YOU'VE JUST DESCRIBED?
- A. THE AUTOMIZATION, YOU MEAN? YES, I
 THINK THEY COULD HELP, INDEED. BUT AS I DESCRIBE
 IN THE BOOK, IN THE BOOK WHAT WILL BE, AND IN
 OTHER PLACES, THAT'S NOT ENOUGH. HAVING JAVA IS
 LIKE HAVING, IN THE OLD DAYS, FORTRAN. IN
 PRINCIPLE, YOU COULD HAVE WRITTEN SPREADSHEETS,
 BUT NOBODY DID UNTIL MANY YEARS LATER. SO IT
 TAKES MUCH MORE THAN JAVA OR LANGUAGES LIKE JAVA
 TO ACHIEVE THE AUTOMATION THAT I AM TALKING
 ABOUT.
- Q. AND I GUESS, I THINK MAYBE YOU
 MISUNDERSTOOD MY LAST QUESTION, WHICH WAS: WHAT

ABOUT JAVA MAKES IT CAPABLE OF ACHIEVING THAT AUTOMIZATION?

A. WELL, THE ABILITY TO WRITE CODE THAT

EXECUTES IN DIFFERENT PLATFORMS IS LETS THE

MACHINES DO THINGS INSTEAD OF THE PEOPLE IS ONE

OF THE PREREQUISITES FOR GETTING THIS AUTOMATION

GOING.

UNFORTUNATELY, IT'S NOT THE ONLY THING.
YOU NEED HUMAN AGREEMENTS OF SHARED CONCEPTS
AMONG MACHINES AND MUCH MORE. AND WE'RE BY NO
MEANS THERE YET.

Q. DO YOU BELIEVE THAT THE EXISTENCE OF

JAVA AND PROGRAMMING LANGUAGES LIKE IT THAT ALLOW

YOU TO CREATE THESE CROSS-PLATFORM APPLICATIONS

CREATE A THREAT TO MICROSOFT'S OPERATING SYSTEMS?

MR. EDELMAN: OBJECT TO THE FORM.

THE WITNESS: I REALLY HAVE NO OPINION ABOUT THAT.

Q. I'M GOING TO DIRECT YOUR ATTENTION TO 1081, PAGE 336.

MS. DE MORY: IS THAT THE WRONG ONE?

MR. EDELMAN: MY 1081 IS 332 TO 334.

Q. LET ME JUST READ TO YOU FROM PAGE 336

OF THE SOFTCOVER BOOK OF WHAT WILL BE. THERE IS

A SUBHEAD THAT SAYS--AND IF YOU WANT TO LOOK AT

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THIS, I'M HAPPY TO --

- A. I HAVE IT IN FRONT OF ME.
- Q. OH, YOU DO HAVE IT.

THE WITNESS: WOULD YOU LIKE IT? I PRETTY MUCH KNOW WHAT I SAID.

MR. EDELMAN: OH, OKAY. MY 1081 IS
PROBABLY DIFFERENT FROM EVERYBODY ELSE'S, BUT,
OKAY.

Q. OKAY. THERE'S A QUOTATION THAT SAYS,
"NEW FACADES WILL BE NEEDED TO HELP US WORK IN A
UNIFORM AND NATURAL WAY WITH OUR INFORMATION AND
WITH THE INFORMATION THAT BELONGS TO OTHERS
THROUGHOUT THE INFORMATION MARKETPLACE. A NAIVE
BLENDING OF THE TWO OLD FORMS, OPERATING SYSTEMS
AND BROWSERS, WILL NOT SUFFICE SINCE THEY ARE
SUFFICIENTLY DIFFERENT TO PREVENT UNIFORMITY, AND
SINCE THE NEW FACADES WILL HAVE TO DO WITH THE
MANY NEW CAPABILITIES THAT STAND BETWEEN TODAY'S
INTERNET/WEB AND TOMORROW'S INFORMATION
MARKETPLACE."

IN YOUR OPINION, IS THE COMBINATION OF
INTERNET EXPLORER AND WINDOWS, DOES IT CONSTITUTE
THIS NAIVE BLENDING THAT YOU DISCUSSED HERE ON
PAGE 336 OF WHAT WILL BE?

MR. EDELMAN: OBJECTION. LACK OF

FOUNDATION.

THE WITNESS: I DID NOT HAVE IN MIND AN EXISTING APPROACH, BECAUSE, FRANKLY, WE ARE SO FAR BEHIND HAVING ACHIEVED THIS YET THAT WHAT I HAD IN MIND WHEN I WROTE THIS WAS PERSPECTIVELY LOOKING AT THE FUTURE. I WANTED TO STAVE OFF, AS I TOLD YOU EARLIER, THIS KNEE-JERK REACTION BY SOFTWARE VENDORS TO GO THE EASY ROUTE AND DO A SUPERFICIAL BLENDING OF THE TWO, BECAUSE ONE WAS DESIGNED TO CLICK PAGES AT A DISTANCE FROM HUMAN VIEWING, AND THE OTHER WAS DESIGNED TO CONTROL THE RESOURCES OF AN ENTIRE LOCAL COMPUTER. AND I WANTED TO AVOID THE NOTION THAT SOME SUPERFICIAL BLENDING OF THE TWO WOULD BE ENOUGH.

SO I DIDN'T HAVE A PARTICULAR MACHINE
IN MIND WHEN I WROTE THIS. I HAD IN MIND AN
ADMONITION FOR THE FUTURE.

Q. LEAVING ASIDE WHAT YOU HAD IN MIND WHEN YOU WROTE THIS, YOU'VE TESTIFIED EARLIER TODAY THAT YOU USED WINDOWS 98 AND THAT YOU'VE USED INTERNET EXPLORER. AND SO MY QUESTION IS:

UNDERSTANDING WHAT YOU MEANT WHEN YOU WROTE THIS,

DOES THE COMBINATION OF WINDOWS 98 WITH INTERNET EXPLORER CONSTITUTE THE NAIVE BLENDING THAT'S

DESCRIBED ON PAGE 336 OF WHAT WILL BE?

MR. EDELMAN: BEFORE THE WITNESS

ANSWERS, SAME OBJECTION AS BEFORE. BUT IN

ADDITION, I THINK, IF MEMORY SERVES THE WITNESS'S

TESTIMONY, WAS THAT HE USED EITHER WINDOWS 95

AND/OR WINDOWS 98, BUT THAT HE WASN'T SURE. SO

I'M NOT SURE THAT THE PREDICATE FOR THE QUESTION

HAS BEEN ESTABLISHED. SO I OBJECT ON THAT

ADDITIONAL GROUND AS WELL.

MS. DE MORY: OKAY. I DO BELIEVE THAT THE TESTIMONY IS THAT HE USES WINDOWS 98 AND MAC OS, BUT THAT ASIDE.

THE WITNESS: MY USE OF EXPLORER WAS SO SUPERFICIAL ON MY PART, AND QUICK, THAT I DIDN'T REALLY FORM AN OPINION ABOUT THAT. BUT I SHOULD SAY THAT I DON'T SEE THE--THE KIND OF THING I'M CALLING FOR, I DON'T SEE IN ANY EXISTING SYSTEMS, WHETHER BY MICROSOFT OR BY NETSCAPE OR BY APPLE OR BY ANYBODY ELSE IN ANY COMBINATION. I'M CALLING FOR A NEW METAPHOR HERE, AND THAT'S THE SENSE IN WHICH I'M TALKING ABOUT THESE THINGS.