Safety Attribute Inspection (SAI) Data Collection Tool 1.3.12 SFAR36 (AW)

ELEMENT SUMMARY INFORMATION

Purpose of this Element (certificate holder's responsibility):

 To provide policy, procedures, instructions, and/or information, in the SFAR 36 authorized manual, which allows personnel concerned to perform their duties and responsibilities to a high degree of safety.

Objective (FAA oversight):

- To determine if the certificate holder's SFAR 36 process meets all applicable requirements of Title 14 of the code of the Federal Aviation Regulations (14 CFR) and FAA policies.
- To determine if the certificate holder's SFAR 36 process incorporates the safety attributes.
- To identify any shortfalls in the certificate holder's SFAR 36 process.

Specific Instructions:

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SUPPLEMENTAL INFORMATION

Specific Regulatory Requirements (SRRs):

SRRs:

121.135(a)(1)

121.135(b)(1)

121.135(b)(2)

121.135(b)(3)

SFAR 36(6)(c)

SFAR 36.1

SFAR 36.10(a)

SFAR 36.12(a)

SFAR 36.12(b)

SFAR 36.12(c)

SFAR 36.13(a)

SFAR 36.13(b)

SFAR 36.13(c)

SFAR 36.3(a)(1)

SFAR 36.3(a)(2)

SFAR 36.3(a)(3)

SFAR 36.3(a)(4)

SFAR 36.3(b)(1) SFAR 36.3(b)(2)

SFAR 36.5(a)(2)

SFAR 36.5(a)(3)

SFAR 36.5(b)(1)

SFAR 36.5(b)(2)

SFAR 36.5(b)(3)

SRRs:

SFAR 36.5(b)(4) SFAR 36.6(a)(1) SFAR 36.6(a)(2) SFAR 36.6(b)(1) SFAR 36.6(b)(2)(ii) SFAR 36.6(b)(3) SFAR 36.7(b) SFAR 36.8 SFAR 36.9

Related CFRs & FAA Policy/Guidance:

- Related CFRs: Intentionally left blank
- FAA Policy/Guidance: Intentionally Left Blank

SAI Section 1 - Procedures Attribute

Objective: Procedures, instructions, and information are

documented methods for accomplishing a process. The certificate holder's policies should establish their compliance posture. Policies may be stand-alone statements, or they may be imbedded within procedures, instructions, or information regarding a particular regulatory requirement. The questions in this section of the data collection tool (DCT) are designed to assist the inspector in determining if the certificate holder has documented or prescribed methods of accomplishing the process requirements that provide answers to the associated questions regarding who, what, when, where, and how. This section contains policy questions, procedural

questions, and instructional or informational questions pertaining to various types of certificate holder requirements such as actions, prohibitions, or resources (i.e., personnel, facilities, equipment, technical data, etc.).

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| Tasi | Tasks | | |
| | To meet this objective, the inspector must accomplish the following tasks: | | |
| 1. | Review the information listed in the Supplemental Information section of this DCT. | | |
| 2. | Review the duties and responsibilities for management and other personnel identified by the certificate holder who accomplish the SFAR 36 process. | | |
| 3. | Review the certificate holder's SFAR 36 process to ensure it contains the policies, procedures, instructions and information necessary for personnel to perform their duties and responsibilities with a high degree of safety. | | |

| Questions | | | |
|-----------|--|---|------------------------|
| | To mee | et this objective, the inspector must answer the following questions: | |
| 1. | | ne certificate holder's SFAR 36 process meet the specific regulatory and blicy requirements: | |
| 1.1. | | ne certificate holder have an SFAR 36 Procedures Manual approved by A Aircraft Certification Office (ACO)? | ☐ Yes ☐ No, Explain |
| | SFAR 3 36.6(a) 36.6(b) SFAR 3 | 121.135(a)(1); SFAR 36.3(a)(1); SFAR 36.3(a)(2); SFAR 36.3(a)(3); 36.3(a)(4); SFAR 36.3(b)(1); SFAR 36.3(b)(2); SFAR 36.6(a)(1); SFAR (2); SFAR 36.6(b)(1); SFAR 36.6(b)(2)(ii); SFAR 36.6(b)(2)(iii); SFAR (3); SFAR 36.7(b); SFAR 36.8; SFAR 36.9; SFAR 36.10(a); SFAR 36.1; 36.12(a); SFAR 36.12(b); SFAR 36.12(c); SFAR 36.13(a); SFAR (c); SFAR 36.13(b) | |
| | Relate | d Design JTIs: | |
| | 1. | Check that the Certificate Holder has a procedures manual that complies with, Special Federal Aviation Regulation No. 36. | |
| | | Sources: SFAR 36.3(a)(1); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
| | | Interfaces: 1.3.9(AW); 2.1.1(AW); 2.1.1(OP); 2.1.2(AW); 2.1.2(OP); 2.1.4(AW); 2.1.4(OP) | |
| | 2. | Check if the Certificate Holder's procedures manual includes information on how to develop technical data. | |
| | | Sources: SFAR 36.3(a)(2); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
| | | Interfaces: 1.3.9(AW) | |

 Check that the Certificate Holder's manual has instructions and information for developing technical data for the specific products or articles being repaired.

Sources: SFAR 36.3(a)(3); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 1.2.2(AW); 1.3.9(AW)

4. Check that the Certificate Holder's manual has instructions and information to ensure accomplishment of repairs are done in accordance with the procedures manual.

Sources: SFAR 36.3(a)(4)

Interfaces: 1.1.1(AW); 1.2.2(AW); 1.3.9(AW)

5. Check that the Certificate Holder's manual has instructions and information to ensure accomplishment of repairs are in accordance with the procedures approved by the Administrator for the Certificate Holder.

Sources: SFAR 36.3(a)(4)

Interfaces: 1.1.1(AW); 1.3.9(AW)

6. Check that the Certificate Holder's manual has instructions and information specifying how an evaluation is made to determine whether performing subsequent repairs with the same data on the same type product or article will return the product or article to its original or properly altered condition.

Sources: SFAR 36.3(b)(1); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 1.3.9(AW)

7. Check that the Certificate Holder's manual, if performing subsequent repairs with the same data on the same type product or article, has instructions and information specifying how and when an evaluation is made to determine that the repaired product or article conforms with applicable airworthiness requirements.

Sources: SFAR 36.3(b)(1); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 1.3.9(AW)

8. Check that the Certificate Holder's manual, if performing subsequent repairs with the same data on the same type product or article, has instructions and information specifying that a record is made of each evaluation conducted, to determine that the repaired product or article conforms with applicable airworthiness requirements.

Sources: SFAR 36.3(b)(2)

Interfaces: 1.2.2(AW)

9. Check that the Certificate Holder's manual has instructions and information to notify the Administrator within 48 hours of any change (including a change of personnel) that could affect the ability of the holder to meet the requirements of this Special Federal Aviation Regulation.

Sources: SFAR 36.5(c); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 1.3.9(AW); 1.3.14(AW)

10. Check that the Certificate Holder has a procedures manual that has been approved by the Administrator.

Sources: SFAR 36.6(a)(1); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 2.1.1(AW); 2.1.1(OP)

11. Check that the Certificate Holder's manual has procedures that does not allow approval of a product or article for return to service unless the Certificate Holder complies with their procedures manual.

Sources: SFAR 36.6(a)(2)

Interfaces: 1.3.2(AW); 1.3.7(AW); 1.3.14(AW)

 Check that the Certificate Holder's manual contains procedures for developing and determining the adequacy of technical data for major repairs.

Sources: SFAR 36.6(b)(1); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item

Interfaces: 1.1.1(AW); 1.3.9(AW)

13. Check that the Certificate Holder's manual contains the identification (names, signatures, and responsibilities) of officials and the name of each staff member who has the authority to make changes in procedures requiring a revision to the procedures manual.

Sources: SFAR 36.6(b)(2)(i); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 2.1.1(AW); 2.1.1(OP)

14. Check that the Certificate Holder's manual contains the identification (names, signatures, and responsibilities) of officials and of each staff member who prepares or determines the adequacy of technical data, plans or conducts tests, and approves, on behalf of the authorization holder, test results.

Sources: SFAR 36.6(b)(2)(ii); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 2.1.1(AW); 2.1.1(OP)

15. Check that the Certificate Holder's procedures manual contains a "log of revisions" page that identifies each revised item, page, and date of revision, and contains the signature of the person approving the change for the Administrator.

Sources: SFAR 36.6(b)(3); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item

Interfaces: 2.1.1(AW); 2.1.1(OP)

16. Check that the Certificate Holder's manual has procedures to ensure that a product or article is not approved for return to service after a change in staff, unless the change has been approved by the FAA and entered in the procedures manual.

Sources: SFAR 36.(6)(c); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 2.1.1(AW); 2.1.1(OP)

17. Check that the Certificate Holder ensures that a product or article is not approved for return to service after a change in procedures manual, unless that change has been approved by the FAA and entered in the procedures manual.

Sources: SFAR 36.(6)(c); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 2.1.1(AW); 2.1.1(OP)

18. Check that the Certificate Holder's manual has procedures that ensures upon termination of the authorization, all data developed pursuant to SFAR 36 is surrendered to the FAA or maintained indefinitely by the Certificate Holder.

Sources: SFAR 36.7(a); SFAR 36.7(b); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.2.2(AW)

- 19. Check that the Certificate Holder's manual has instructions and information that will not allow the authorization to be transferred.
 Sources: SFAR 36.8; The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.
- 20. Check that the Certificate Holder's manual has instructions and information ensuring that the Administrator is allowed to inspect its' personnel, facilities, products and articles, and records upon request. Sources: SFAR 36.9; The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.
- 21. Check that the Certificate Holder's manual has instructions and information that ensures the authorization is only utilized on products that the Certificate Holder is authorized to maintain pursuant to its continuous airworthiness maintenance program or maintenance manual. Sources: SFAR 36.10(a); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.

Interfaces: 1.1.1(AW); 1.3.1(AW); 1.3.9(AW)

- 22. Check that the Certificate Holder's manual has instructions and information that ensures they comply with any additional limitations prescribed by the Administrator and made a part of the authorization. Sources: SFAR 36.1; The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.
- 23. Check that the Certificate Holder's manual has instructions and information that ensures an investigation will be conducted on products or articles that do not conform to the applicable airworthiness requirements or that an unsafe feature or characteristic may exist which is attributable to the repair, when notified of such by the Administrator.

 Sources: SFAR 36.12(a); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item

Interfaces: 1.1.1(AW); 1.3.9(AW)

- 24. Check that the Certificate Holder's manual has instructions and information that ensures the results of any investigation conducted on products or articles that do not conform to the applicable airworthiness requirements or that an unsafe feature or characteristic may exist which is attributable to the repair, are reported to the Administrator.
 Sources: SFAR 36.12(b); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item.
- 25. Check that the Certificate Holder's manual has instructions and information that ensures the information necessary for the FAA to issue

| | | an airworthiness directive under part 39 of the Federal Aviation Regulations is provided upon notification by the Administrator that a unsafe condition exists which is attributable to a repair performed under this authorization. Sources: SFAR 36.12(c); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
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| | | Interfaces: 1.2.5(AW) | |
| | 26. | Check that the Certificate Holder's manual has instructions and information for maintaining, at its facility current records containing for each product or article for which it has developed and used major repair data, a technical data file that includes all data and amendments thereto (including drawings, photographs, specifications, instructions, and reports) necessary to accomplish the major repair. | |
| | | Sources: SFAR 36.13(a); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
| | | Interfaces: 1.2.2(AW) | |
| | 27. | Check that the Certificate Holder's manual has instructions and information for maintaining, at its facility, current records containing a list of products or articles by make, model, manufacturer's serial number (including specific part numbers and serial numbers of components) and, if applicable, FAA Technical Standard Order (TSO) or Parts Manufacturer Approval (PMA) identification, that have been repaired under the authorization. | |
| | | Sources: SFAR 36.13(b); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
| | | Interfaces: 1.2.2(AW) | |
| | 28. | Check that the Certificate Holder's manual has instructions and information for maintaining, at its facility, current records containing a file of information from all available sources on difficulties experienced with products and articles repaired under the authorization. Sources: SFAR 36.13(c); The FAA Aircraft Certification Office is an internal resource that should be contacted during activities with this item. | |
| | | Interfaces: 1.2.2(AW); 1.2.5(AW) | |
| 2. | Door # | ne certificate holder s manual include general policies for the SFAR 36 | ☐ Yes |
| ۷. | proces: | s that comply with the SRRs? 121.135(b)(1); SFAR 36.3(a)(1); SFAR 36.5(a)(2); SFAR 36.5(a)(3); 36.5(b)(1); SFAR 36.5(b)(2); SFAR 36.5(b)(3); SFAR 36.5(b)(4) | ☐ No, Explain |
| 3. | Regula inspect | ne certificate holder's manual reference the appropriate Federal Aviation tions listed in the Supplemental Information section of this safety attribute ion (SAI)? 121.135(b)(3) | ☐ Yes ☐ No, Explain |
| 4. | person | ne certificate holder s manual contain the duties and responsibilities for nel who will accomplish the SFAR 36 process? 121.135(b)(2) | Yes No, Explain |
| 5. | person | ne certificate holder s manual include instructions and information for nel to meet the requirements of the SFAR 36 process? 121.135(a)(1) | ☐ Yes ☐ No, Explain |

SAI Section 1 - Procedures Attribute Drop-Down Menu

- 1. No procedures, policy, instructions or information specified.
- 2. Procedures or instructions and information do not identify (who, what, when, where, how).
- 3. Procedures, policy or instructions and information do not comply with CFR.
- 4. Procedures, policy or instructions and information do not comply with FAA policy and guidance.
- 5. Procedures, policy or instructions and information do not comply with other documentation (e.g., manufacturer's data, Jeppesen's Charts, etc.).
- 6. Procedures, policy or instructions and information unclear or incomplete.
- 7. Documentation quality (e.g., unreadable or illegible).
- 8. Procedures, policy or instructions and information inconsistent across Certificate Holder manuals (FOM Flight Operations Manual to GMM General Maintenance Manual, etc.).
- 9. Procedures, policy or instructions and information inconsistent across media (e.g., paper, microfiche, electronic).
- 10. Resource requirements incomplete (personnel, facilities, equipment, technical data).
- 11. Other.

SAI Section 2 - Controls Attribute

Objective: Controls are checks and restraints designed into a process to ensure a desired result. The questions in this section of the DCT are designed to assist the inspector in determining if checks and restraints are designed into the process to ensure the desired result is achieved. Controls should be written into the system to ensure that the most important policies, procedures, or instructions and information will be followed.

Controls may be in the form of administrative controls, which are secondary or supplemental written procedures. Like written procedures, administrative controls also need to provide answers to questions regarding who, what, when, where, and how. Controls may also be in the form of engineered controls, such as automated features or mechanical actions or devices (i.e., safety devices, warning devices, etc.).

| _ | such as automated features or mechanical actions or devices (i.e., safety devices, warning devices, etc.). | | |
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| Tasl | Tasks | | |
| | To meet this objective, the inspector must accomplish the following tasks: | | |
| 1. | Review the control questions below. | | |
| 2. | Review the certificate holder's policies, procedures, instructions, and information to gain an understanding of the controls that it has documented | | |

| Questions | | |
|-----------|--|------------------------|
| | To meet this objective, the inspector must answer the following questions: | |
| 1. | Are the following controls built into the SFAR 36 process: | |
| 1.1. | Is there a control or controls in place to ensure, the certificate holder develops major repair data within the scope and limitations of its SFAR 36 approval? | Yes No, Explain |
| 1.2. | Is there a control or controls in place to ensure, the certificate holder complies with the provisions of its SFAR 36 Procedures Manual? | ☐ Yes ☐ No, Explain |
| 2. | Does the certificate holder have a documented method for assessing the impact of any changes made to the controls in the SFAR 36 process? | ☐ Yes ☐ No, Explain |

| | SAI Section 2 - Controls Attribute Drop-Down Menu | | |
|----|--|--|--|
| 1. | No controls specified. | | |
| 2. | Documentation for the controls do not identify (who, what, when, where, how). | | |
| 3. | Controls incomplete. | | |
| 4. | Controls could be circumvented. | | |
| 5. | Controls could be unenforceable. | | |
| 6. | Resource requirements incomplete (personnel, facilities, equipment, technical data). | | |
| 7. | Other. | | |

SAI Section 3 - Process Measurement Attribute

Objective: Process measurements are used by the certificate holder to measure and to assess its processes, to identify and to correct problems or potential problems, and to make improvements to the processes. The questions in this section of the DCT are designed to assist the inspector in determining if the certificate holder measures or assesses information to identify, analyze, and document potential problems with the process. Process measurements are a certificate holder's internal evaluation or auditing of the most important policies, procedures or instructions, and information associated with an element.

To prevent the duplication of work, process measurements are most commonly addressed through a combination of auditing features contained in both the certificate holder's safety program/internal evaluation program (for operations and cabin safety related issues) and the auditing function of the Continuous Analysis and Surveillance System (for airworthiness or maintenance/inspection related issues). The director of safety and the quality assurance department often work together to accomplish this function for the certificate holder. This approach requires amendment of the safety program/internal evaluation program audit forms or checklists and the Continuous Analysis and Surveillance System audit forms or checklists to include the specific process measurements for each element.

| Tasks | | |
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| | To meet this objective, the inspector must accomplish the following tasks: | |
| 1. | Review the process measurement questions below. | |
| 2. | Review the certificate holder's policies, procedures, instructions, and information to gain an understanding of the process measurements that it has documented. | |

| Questions | | |
|-----------|--|------------------------|
| | To meet this objective, the inspector must answer the following questions: | |
| 1. | Does the certificate holder's SFAR 36 process include the following process measurements: | |
| 1.1. | Is there a process measurement or process measurements that would reveal if the certificate holder failed to develop major repair data within the scope and limitations of its SFAR 36 approval? | Yes No, Explain |
| 1.2. | Is there a process measurement or process measurements that would reveal if the certificate holder failed to comply with the provisions of its SFAR 36 Procedures Manual? | Yes No, Explain |
| 2. | Is there a process measurement or process measurements that would reveal if the certificate holder s policy, procedures, instructions, and information were not followed? | Yes No, Explain |
| 3. | Does the certificate holder document its process measurement results? | Yes No, Explain |
| 4. | Does the certificate holder use its process measurement results to improve its programs? | Yes No, Explain |
| 5. | Does the organization that conducts the process measurements have direct access to the person with responsibility for the SFAR 36 process? | ☐ Yes ☐ No, Explain |

SAI Section 3 - Process Measurement Attribute Drop-Down Menu

- 1. No process measurements specified.
- 2. Documentation for the process measurements does not identify (who, what, when, where, how).
- 3. Inability to identify negative findings.
- 4. No provisions for implementing corrective actions.
- 5. Ineffective follow-up to determine effectiveness of corrective actions.
- 6. Resources requirements (personnel, facilities, equipment, technical data).
- 7. Other.

SAI Section 4 - Interfaces Attribute

Objective: Interfaces are used by the certificate holder to identify and manage the interactions between processes. The questions in this section of the DCT are designed to assist the inspector in determining whether or not interactions between the policies, procedures, or instructions and information associated with other independent processes within the certificate holder's organization are documented. Written policies, procedures, or instructions and information that are interrelated and located in different areas within the certificate holder's system must be consistent and complement each other. For the interfaces to be effectively managed, the certificate holder's system should identify and document the interfaces.

| Tasks | | |
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| | To meet this objective, the inspector must accomplish the following tasks: | |
| 1. | Review the interfaces associated with the SFAR 36 process that have been identified along with the individual questions in section 1, Procedures, of this DCT. | |
| 2. | Review the certificate holder's policies, procedures, instructions, and information to gain an understanding of the interfaces that it has documented. | |

| Questions | | |
|-----------|--|------------------------|
| | To meet this objective, the inspector must answer the following questions: Note: The design job task items (JTIs) displayed with the questions in section 1, Procedures, of this DCT identify potential interfaces (by element number) for this element. | |
| 1. | Does the certificate holder's system properly address the interfaces that are identified along with the questions in section 1, Procedures, of this DCT? | ☐ Yes ☐ No, Explain |
| 2. | Does the certificate holder document a method for assessing the impact of any changes to the associated interfaces within the SFAR 36 process? | ☐ Yes ☐ No, Explain |

SAI Section 4 - Interfaces Attribute Drop-Down Menu

- 1. No interfaces specified.
- 2. The following interfaces not identified within the Certificate Holder's manual system:
- 3. Interfaces listed are inaccurate.
- 4. Specific location of interfaces not identified within the manual system.
- 5. Other

SAI Section 5 - Management Responsibility & Authority Attributes

Objective: The questions in this section of the DCT address the responsibility and authority of the process. They are designed to assist the inspector in determining if there is a clearly identifiable, qualified, and knowledgeable person who is responsible for the process, is answerable for the quality of the process, and has the authority to establish and modify the process. (The person with the authority may or may not be the person with the responsibility.)

| may or may not be the person that the respectationary, | |
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| Tasks | |
| | To meet this objective, the inspector must accomplish the following tasks: |
| 1. | Identify the person who has overall responsibility for the SFAR 36 process. |
| 2. | Identify the person who has overall authority for the SFAR 36 process. |
| 3. | Review the duties and responsibilities of the person(s), documented in the certificate holder's manual. |
| 4. | Review the appropriate organizational chart. |
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| Questions | | |
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| | To meet this objective, the inspector must answer the following questions: | |
| 1. | Does the certificate holder clearly identify who is responsible for the quality of the SFAR 36 process? | ☐ Yes ☐ No, Explain Name/Title: |
| 2. | Does the certificate holder clearly identify who has authority to establish and modify the policies, procedures, instructions, and information for the SFAR 36 process? | Yes No, Explain Name/Title: |
| 3. | Does the certificate holder s manual include the duties & responsibilities of those who manage the work required by the SFAR 36 process? SRRs: 121.135(b)(2) | Yes No, Explain |
| 4. | Does the certificate holder s manual include instructions and information for those who manage the work required by the SFAR 36 process? SRRs: 121.135(a)(1) | Yes No, Explain |
| 5. | Does the certificate holder clearly and completely document the responsibility for this position? | ☐ Yes ☐ No, Explain |
| 6. | Does the certificate holder clearly and completely document the authority for this position? | ☐ Yes ☐ No, Explain |
| 7. | Does the certificate holder clearly and completely document its qualification standards for the person having responsibility for the SFAR 36 process? | ☐ Yes ☐ No, Explain |
| 8. | Does the certificate holder clearly and completely document its qualification standards for the person having authority to establish and modify the certificate holder's policies, procedures, instructions, and information for the SFAR 36 process? | ☐ Yes ☐ No, Explain |
| 9. | Does the certificate holder clearly and completely document the procedures for delegation of authority for the SFAR 36 process? | ☐ Yes ☐ No, Explain |

SAI Section 5 - Management Responsibility & Authority Attributes Drop-Down Menu

- 1. Not documented.
- 2. Documentation unclear.
- 3. Documentation incomplete.
- 4. Other.