

7/30/92  
10/27/91.5

STATE OF OHIO DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

KPH052R

USE NO 00010780 DATE 10/02/1991 TIME 10:14  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION OLCC GALLOWAY

NARRATIVE ACCOUNT

USE NO 00010780 DATE 10/02/1991 TIME 10:30  
TYPE OF CONTACT OVD WORKER [REDACTED] NOTATION JAYLIN

NARRATIVE ACCOUNT

SHE DID NOT KNOW WHAT WAS GOING ON WITH PETER. SU EXPLAINED THE CORRECTIO  
NAL SYSTEM. SHE USED PHONE TO TALK WITH INTAKE SERVICE CENTER. AND GET INFO AS  
TO VISITING, ETC.

HE WANTS TO GO VISIT DURING HER LUNCH TIME. MONDAY AND THURSDAY FOR 11 TO 12  
TUESDAY AND FRIDAY FROM 12 TO 1.

HE SAID BE BAPTIST LAST NIGHT. WILL SEE HIM AGAIN FRIDAY.

I ADVISED HER THAT SHE STILL HAD THE OPTION OF PLACING THE KIDS WITH [REDACTED]  
AND HAVING SOME TIME TO SORT OUT THE REST OF THE STUFF. LIKE WORK. AND ARR  
[REDACTED] AND BUDGET. AND FINANCES. ETC. SHE SAID NO. SHE WOULD NOT PLACE THE KIDS  
[REDACTED]

USE NO 00010780 DATE 10/02/1991 TIME 11:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

NARRATIVE ACCOUNT

I ADVISED HER THAT WEDNESDAY EVENING NURTURING CLASSES WERE PAU. PARENTING U  
LD BE HANDLED SOME OTHER DAY. ADVISED HER OF JAYLIN WANTING TO SET VISIT  
RING HER LUNCH HOUR. AND SHE AGREED. ADVISED HER THAT PETER WAS CURRENTLY IN  
[REDACTED] AND HE HAD NO IDEA HOW THAT WOULD EFFECT THE CASE.

USE NO 00010780 DATE 10/02/1991 TIME 11:43  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION GAL

NARRATIVE ACCOUNT

DISCUSSED CURRENT SITUATION. AGREED THAT WE NEEDED TO GET IT BACK TO COURT TO  
[REDACTED] WITH THE CONFLICT ISSUES FOR PARENTS ATTORNEYS AT LEAST.

USE NO 00010780 DATE 10/23/1991 TIME 09:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

NARRATIVE ACCOUNT

[REDACTED] CALLED SU AS A RESULT OF SU CONVERSATION WITH HER ATTORNEY PETER KUBOTA ON  
10/22. SU ADVISED HER THAT WE WOULD LIKE TO PLACE ALL THREE CHILDREN WITH [REDACTED]  
IN OHIO. AND THAT WE HAD [REDACTED] TO BE LICENSED AS FOSTER PARENTS. SU EXPLAIN  
PLACEMENT WOULD TAKE AROUND 2 WEEKS BEFORE WE COULD GET IT ALL ARRANGED.

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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

PH00526

CASE NO 00010780 DATE 10/22/1991 TIME 09:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

[REDACTED] WAS EXCITED. SAID THEY WOULD BE LICENSED AND WOULD BE HAPPY TO TAKE CARE OF THE KIDS. THAT JAYLIN AND PETER COULD VISIT. SU REMINDED HER THAT CONTACT BETWEEN PARENTS AND KIDS MUST BE SUPERVISED AS WE STILL DO NOT KNOW WHO MARRIED PETER JR. SHE SAID SHE UNDERSTOOD THAT, AND WOULD HAVE PARENTS CALL TO ARRANGE VISITS.

CASE NO 00010780 DATE 10/23/1991 TIME 11:14  
TYPE OF CONTACT HVU WORKER [REDACTED] NOTATION AT [REDACTED]

ARRATIVE ACCOUNT

I TALKED WITH [REDACTED] DAUGHTER. [REDACTED] AND PETER WERE PRESENT. ALL 4 WAS IN SCHOOL. SU ADVISED HER THAT CHILDREN WOULD BE MOVED TO KONA [REDACTED] WITHIN A WEEK OR TWO. AND ASKED THAT [REDACTED] CONTACT SU

CASE NO 00010780 DATE 10/25/1991 TIME 10:58  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION KONA-LICENSING

ARRATIVE ACCOUNT

I ARRANGED WITH [REDACTED] TO PREPARE LICENSING PACKAGE FOR FOSTER CARE LICENSING [REDACTED]. SHE WILL PUT IT TOGETHER AND MAKE IT AVAILABLE FOR THE LICENSING WORKER.

CASE NO 00010780 DATE 10/28/1991 TIME 10:26  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION GEORGE RENT A CENTER

ARRATIVE ACCOUNT

ASKED SU FOR CURRENT PHONE AND ADDRESS. SU ASKED HOW HE CAME BY THIS NAME AND NUMBER. GEORGE RESPONDED THAT SU HAD BEEN LEFT AS A REFERENCE FOR MS ACOL'S RETAIL. SU ADVISED PHONE WAS NOT IN SERVICE. ADDRESS THE SAME. GEORGE REPORTED HE HAD CALLED BEN FRANKLIN AND MS ACOL DID NOT WORK THERE ANYMORE.

CASE NO 00010780 DATE 10/29/1991 TIME 12:51  
TYPE OF CONTACT HVU WORKER [REDACTED] NOTATION JAYLIN AND PETER

ARRATIVE ACCOUNT

I ADVISED THEM THAT ALL THREE CHILDREN WERE BEING PLACED WITH [REDACTED] IN KONA WITHIN 2 WEEKS. SU EXPLAINED THAT PARENTS HAD NOT BEEN VISITING, FOR ANY REASON, AND THE LIKELIHOOD OF THE CHILDREN RETURNING TO PETER AND JAY

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STATE OF MARYLAND DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION SO. SER  
LOG OF CONTACTS REPORT - CASE PROCESS

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CASE NO 00010780 DATE 10/29/1991 TIME 12:51  
TYPE OF CONTACT GRI WORKER [REDACTED] NOTATION JAYLIN AND PETER

ARRATIVE ACCOUNT

IN WITHIN THE NEXT 3 TO 4 MONTHS WAS NOT VERY GOOD. THEREFORE, THE CHILDREN WOULD AT LEAST HAVE [REDACTED] WHEN THEY ARE AVAILABLE. NEITHER PARENT CLEANED THE HOUSE. THEY WERE ADVISED OF THEIR RIGHT TO REQUEST A HEARING BEFORE JUDGE GABDIS. THEY COMPLAINED ABOUT THEIR ATTORNEY, SO I GAVE THEM THE # OF THE G [REDACTED] AND ADVISED THEM TO CALL HER ABOUT THEIR ATTORNEY PROBLEMS. I ASKED [REDACTED] TO CALL OFFICE ON AM OF 10/30 AND A VISIT WOULD BE ARRANGED. I ALSO ASKED THEM TO COME TO THE PSYCHOLOGICAL EVALUATION ONE HOUR EARLY ON 11/11.

CASE NO 00010780 DATE 11/07/1991 TIME 08:09  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

HE IS DOING THE LICENSING FOR THE [REDACTED]. THE YARD IS A MESS WITH TRASH, JER CANS, TAKE OUT FOOD CONTAINERS, DIRTY LAUNDRY ALL OVER THE HOUSE, CARTONS OF CANNED GOODS STACKED HERE AND THERE, LOTS OF TOOLS, LADDERS, PAINT BUCKETS AND STUFF LIKE THAT IN THE YARD. [REDACTED] POINTED OUT THINGS THAT NEEDED TO BE LEANED UP. AN OLD REFRIGERATOR NEEDS TO BE DEALT WITH SAFELY. FOR INSTANCE, HE HOME, PHYSICALLY, HAS NOT PREPARED FOR THESE AGE CHILDREN. THEY NEED INDEPENDENT BEDS, SOME DRESSERS, STUFF LIKE THAT.

CASE NO 00010780 DATE 11/07/1991 TIME 08:28  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION PETER KUBOTA

ARRATIVE ACCOUNT

I LEFT MESSAGE

CASE NO 00010780 DATE 11/07/1991 TIME 09:02  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION PETER KUBOTA

ARRATIVE ACCOUNT

LEFT MESSAGE. SU RETURNED IMMEDIATELY AND LEFT MESSAGE

CASE NO 00010780 DATE 11/12/1991 TIME 14:10  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

NOTED SU THAT ALL THE LICENSING OF [REDACTED] IS PAID EXCEPT FOR THE CRI

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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND COMMUNITY SERVICES DIVISION  
LOG OF CONTACTS REFORY - CASE PROCESS

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USE NO 00010780 DATE 11/12/1991 TIME 14:10  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

FINAL HISTORY CHECK, AND THE T B TESTS. EVERYTHING ELSE IS OKAY. THEY SAID THE [REDACTED] CLEANED UP THE YARD AND HOUSE THIS WEEKEND. [REDACTED] SAID SHE HAD A REFERRAL TO [REDACTED] SAYING THAT A CUS WORKER WOULD BE ASSIGNED AS SOON AS HE HOME WAS LICENSED AND THE KIDS WERE PLACED. [REDACTED] ASKED IF THAT WAS WHAT SU HAD INTENDED. SU SAID NO. HE NEED A CUS WORKER TO SPECIAL LICENSE AND SAY HOME. SU WILL PUSH THE PROBLEM THROUGH THE MAIL. OF THE GOVS. SEE IF WE CAN'T FINALLY GET THE KIDS TO KONA

OTE TO SUPERVISOR WITH THIS LOG

USE NO 00010780 DATE 11/12/1991 TIME 14:24  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

ILLED FROM UORF TO SEE HOW THINGS WERE PROGRESSING. SHE AND FAMILY TOOK 2 TRU LOADS TO THE DUMP THIS WEEKEND.

USE NO 00010780 DATE 11/13/1991 TIME 10:00  
TYPE OF CONTACT FOT WORKER [REDACTED] NOTATION [REDACTED] HRNG SET

ARRATIVE ACCOUNT

JUDGE SADDIS, DAB AUNA, PETER KUBOTA, TIM DESTILVA, SU [REDACTED] PRESENT. GAL RADI, B TELEPHONE, C UNION EXCUSED. AFTER SOME ARGUMENT, HEARING SET FOR 11/27/91 11:00. TIM DESTILVA EXCUSED DUE TO CONFLICT WITH [REDACTED] OFFICE OF RO RT MARK APPOINTED FOR JAYLIN AND PETER. MOVE WAS NOT PROHIBITED, BUT JUDGE ASKED THAT DHS PRESENT IT TO THE CHILDREN AS A VISIT [REDACTED] FOR NOW

USE NO 00010780 DATE 11/15/1991 TIME 07:44  
TYPE OF CONTACT CWS WORKER [REDACTED] NOTATION KONA MOVE OKAYED

ARRATIVE ACCOUNT

11/14 [REDACTED] CALLED FROM KONA AND ADVISED THAT SPECIAL LICENSING WO D BE COMPLETED ON THE [REDACTED] BY 11/15. THE FAMILY HAD MADE A CONCERTED EFFORT TO CLEAN UP THE YARD AND HOUSE, AND IT LOOKED VERY GOOD. SHE OKAYED IN HOME WITH [REDACTED] AND WITH [REDACTED] ATTEMPTED TO CONTACT [REDACTED] TO INFORM HER BUT WAS NOT ABLE TO CONNECT. CONFIRM EARLIER CONVERSATIONS REGARDING THE MOVE. BOTH [REDACTED] AND THE [REDACTED] UNDERSTAND THE MOVE IS TO BE DESCRIBED AS A VISIT WITH G [REDACTED] LEFT A MESSAGE FOR [REDACTED] AT 7:45 AM ON 11/15 THAT MOVE WAS OKAY.

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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

RECORDED

CASE NO 00010780 DATE 11/15/1991 TIME 07:46  
TYPE OF CONTACT INS WORKER [REDACTED] NOTATION KORA MOVE GRAYED

ARRIVAL ACCOUNT

[REDACTED] WILL BE IN HONO FOR A BOULING TOURNAMENT ON 11/15 AND WILL COME BY THE OFFICE TO PICK UP THE FOSTER PARENT FORMS (MEDICAL CONSENTS, ETC), AND WILL PICK UP THE KIDS FROM THE [REDACTED] ON 11/15 AND 11/16.

CASE NO 00010780 DATE 11/21/1991 TIME 11:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRIVAL ACCOUNT

LEFT MESSAGE TO RETURN SU CALL.

11/22/91 TCF [REDACTED] RETURNED WORKER'S CALL. SU INFORMED HER THAT A CALL HAD BEEN MADE TO DIET LOVA OF HEADSTART PROGRAM TO EXPLAIN THAT [REDACTED] FOSTER PARENTS WERE OFFICIALLY FOSTER PARENTS, EVEN THO, THEY [REDACTED] SO THAT THEIR INCOME SHOULD NOT BE CONSIDERED FOR [REDACTED] ELIGIBILITY. [REDACTED] REFERRED TO CALL DIET AND EVA, WHO IS ADMINISTRATOR OF PROGRAM IN HILO. I FOLLOW UP ON THIS AND PROVIDE DOCUMENTATION PREPARED BY [REDACTED] IF NECESSARY. SHE WILL ALSO EXPLORE TRANSPORTATION FOR [REDACTED] TO PRE-SCHOOL. THIS IS THE PRESCHOOL IN KEAHOH MAUKA; THE ONE IN KAILUA PRESENTLY HAS NO OPENINGS IT [REDACTED] WILL STAY IN CONTACT WITH GARLAND (328-1828) REGARDING TRANSFERING THE CHILD WHENEVER POSSIBLE.

I ALSO ASSURED [REDACTED] THAT MEDICARD CARD/COUPONS WOULD BE SENT TO DR. LOCATELLI AND HERSELF ASAP. SHE SAID THAT DR. LOCATELLI ONLY TREATED PETER, NOT THE OTHER TWO. PETER HAD A COLD AND SHE WANTED TO MAKE SURE HE WAS OK. IGAI IS THE DOCTOR FOR THE OLDER TWO CHILDREN, AND SHE WANTS ALL THREE TO SEE THE SAME DOCTOR. LOCATELLI'S OFFICE IS VERY CLOSE TO HOME AND SHE MAY HAVE RECORDS TRANSFERRED TO HIM, OR TO SUGAI IN HIS NEW OFFICE IN FRAME 10 CENTER.

[REDACTED] IS PRESENTLY WORKING 3 DAYS/WEEK, BUT AFTER THE KIDS GET SETTLED, SHE WILL TRY RETURNING TO WORK FULL-TIME. IF THIS DOESN'T WORK OUT, SHE MAY HAVE TO CUT HER HOURS BACK. SHE WOULD LIKE FINANCIAL ASSISTANCE WITH DAY CARE, AT LEAST UNTIL FOSTER PAYMENTS ARE INITIATED. [REDACTED] WILL CALL SU WHEN SHE FIGURES OUT WHAT THE CHARGES WILL BE.

[REDACTED] PLANS TO ATTEND COURT HEARING IN HILO. SHE WANTS TO HEAR WHAT THE ORDERS ARE FROM THE JUDGE, THINKING THEY WILL BE ABLE TO UNDERSTAND EASIER. SHE DOES KNOW THAT VISITS MUST BE SUPERVISED AND FEELS SHE CAN HANDLE THIS. [REDACTED]

[REDACTED] HAS CALLED HER AT WORK SEVERAL TIMES AND AT HOME ONCE, BUT HAS NOT MADE ARRANGEMENT TO VISIT. THE DAUGHTER WAS HOPING [REDACTED] WOULD BRING THE WHOLE FAMILY TO HILO FOR THANKSGIVING AND THAT SHE COULD SEE THE CHILDREN AT THAT TIME, BUT [REDACTED] IS NOT GOING TO DO THIS.

TO SCHEDULE HOME VISIT AFTER THANKSGIVING.

KAUAI HEADSTART: DIET (322-9439)  
(322-3626)

1/20/92  
11/27/91

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION SUPERVISOR  
LOG OF CONTACTS REPORT - CASE PROGRESS

KPH:R50P

SEE NO 00010780 DATE 11/21/1991 TIME 11:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

11/22/91 TCF [REDACTED] HAS NOT BEEN ABLE TO CONTACT ANYONE FROM HEADSTART.  
IF SHE WILL KEEP TRYING. BABYSITTING PAYMENT IS BEING REQUESTED FOR:

CHILDREN 11/18, 11/19, 11/21, 11/25, 11/27 IN THE AMOUNT OF \$250.00

DECEMBER: \$700.00:

1 YEAR (INFANT CARE FULL TIME) \$350.00 REDUCED FROM 375.00  
1/2 YEAR (TOODLER CARE FULL TIME) 225.00 REDUCED FROM 350.00  
1/2 YEAR (TOODLER - 1/2 TIME) 125.00

[REDACTED] WOULD LIKE PAYMENT TO GO DIRECTLY TO PROVIDER: [REDACTED]

77 [REDACTED] SU RELAYED ABOVE INFORMATION INCLUDING PROVIDER'S ADDRESS.

SEE NO 00010780 DATE 11/21/1991 TIME 11:54  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

I RETURNED HER CALL. HILO NEEDS TO FOLLOW UP ON: MEDICAL COUPONS TO [REDACTED]  
MEDICAL COUPONS TO DR LOCATELLI; PREPLACEMENT PHYSICAL FORMS COMPLETED AND  
AND VISITING PLAN.

I HILO WILL MEET WITH ACOL/KEMA ON 11/24 TO FINALIZE VISIT PLAN. AS A MINIMUM  
HEY WILL BE EXPECTED TO ARRANGE VISIT AT LEAST 24 HOURS IN ADVANCE; AT A LOCA  
TION APPROVED OF BY [REDACTED]; AT LEAST ONE [REDACTED] TO SUPERVISE ENTIRE  
VISIT. NO EXCEPTIONS; IF 2 PRE ARRANGED VISIT MISSED BY ACOL/KEMA, VISITS SUS  
PENDED UNTIL ACOL/KEMA REARRANGE THROUGH SU (HILO OR KONA OKAY). BUT MUST BE R  
ARRANGED IN FACE TO FACE CONTACT WITH SU INITIATED BY ACOL/KEMA. MAXIMUM FREQ  
QUENCY OF VISITS NOT YET SET; NO CONTACT AT SCHOOL, ETC WHERE UNSUPERVISED CONT  
ACT MAY OCCUR.

SEE NO 00010780 DATE 11/22/1991 TIME 13:29  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED]

ARRATIVE ACCOUNT

ASKED SU TO ATTEMPT GAINING MOTHER'S SIGNATURE FOR CONSENT FOR [REDACTED] TO PARTIC  
IPATE IN A DAY OUTING SPONSORED BY THE FOSTER PARENTS ASSOCIATION. THE KIDS WI  
LL BE GOING ON THE NAUTILUS SUBMARINE, AND THE NEWSPAPER REPORTERS WILL BE THE  
RE. SO THERE MAY BE A PICTURE. [REDACTED] WILL FAX COPY OF RELEASE. HILO WILL ASK  
MOM TO SIGN. IF NO WILL REQUEST COURT GIVE FATHER/DHS PERMISSION

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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

KFH0538

APP NO 00010780 DATE 11/26/1991 TIME 09:23  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED] HAS EAR ACHES

ARRATIVE ACCOUNT

[REDACTED] WANTS TO SEE THE DOCTOR DUE TO AN EAR ACHES AND THE POSSIBILITY THAT [REDACTED] IS (GASSING) INFECTED. [REDACTED] IS TRYING TO MAKE AN APPOINTMENT AT KONA-KOHALA WITH EITHER USE SUGAT OR DR. PEKALA. BOTH OF WHOM HAVE SEEN [REDACTED]. HOWEVER THE CHILD WILL NOT BE SEEN UNLESS [REDACTED] CAN PROVIDE PROOF OF MEDICAL COVERAGE. THERE IS A CONSENT FORM ON FILE WITH KONA-KOHALA SO SERVICES WILL BE PROVIDED SO LONG AS SU PROVIDES PROOF OF MEDICAID. THIS WOULD BE COORDINATED WITH [REDACTED].

[REDACTED] HE WILL FIND OUT IF CHILD HAS MEDICAID ACCOUNT NUMBER.

[REDACTED] CHECKED SYSTEM AND FOUND OUT THAT ALTHOUGH MOTHER'S AFDC CASE WAS PROPERLY TERMINATED EFF 8/31/91 THERE IS NO RECORD THAT CHILDREN'S CASES HAVE BEEN PROCESSED. THIS SU PREPARED EMERGENCY MEDICAL COUPON FOR [REDACTED] FOR MEDICAL/PRESCRIPTION SERVICE EFF. FROM 11/24 - 11/30/91.

[REDACTED] WILL BE BRINGING MEDICAL COUPON FOR [REDACTED] WITHIN THE NEXT 1/2 HOUR. [REDACTED] WILL CALL [REDACTED] TO RESCHEDULE APPOINTMENT AS ONE OF THE DR'S IS OUT ILL AND THE OTHER WAS JUST CALLED AWAY FOR EMERGENCY. APPOINTMENT SHOULD BE SCHEDULED FOR AROUND NOON, TODAY. SU ASKED [REDACTED] TO MAKE SURE [REDACTED] RECEIVED XTRA COPIES OF THE MEDICAL COUPONS SO THAT THEY CAN PURCHASE PRESCRIPTIONS OR GET FOLLOW-UP MEDICAL SERVICES AS NEEDED UNTIL THE END OF THE MONTH.

[REDACTED]: HIS MESSAGE TO THIS SU IS THAT "COUPONS ARE IN THE MAIL". [REDACTED] HAS ALL THE INFOR PERTAINING TO THE CHILDREN'S MEDICAID STATUS.

[REDACTED] LEFT MESSAGE TO CALL THIS SU

[REDACTED] IT SEEMS THERE WAS A BREAKDOWN IN COMMUNICATION WITH [REDACTED] WHO HAD BEEN ASKED TO REESTABLISH THE CHILDREN'S MEDICAID AND THAT THIS JUST IS NOT DONE. THIS SU AGREED TO PREPARE APPS FOR ALL THREE CHILDREN. SINCE [REDACTED] WOULD HAVE TO BE TRANSFERRED TO KONA ANYWAY. [REDACTED] WILL TRANSMIT COPIES OF OUTSTANDING MEDICAL BILLS OF THE CHILDREN WHILE THEY WERE LIVING IN FOSTER CARE IN HILO.

APP NO 00010780 DATE 11/24/1991 TIME 15:30  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION EVA MARA/HEADSTART

ARRATIVE ACCOUNT

[REDACTED] WAS INQUIRING INTO THE STATUS OF [REDACTED]. IT SEEMS THAT THE PROCEDURE FOR REGISTERING A CHILD W/ HEADSTART PROGRAM IS TO SUBMIT APPLICATION TO HILO WITH FINANCIAL INFORMATION ATTACHED. HILO WILL PROCESS AND PLACE CHILD IN PROGRAM THAT BEST FITS CHILD'S NEEDS. KEAHOOU PROGRAM IS 1/2 DAY AND OHLUA IS FULL DAY.

[REDACTED] EXPLAINED TO EVA THAT [REDACTED] IS A FOSTER CHILD. EVEN THOUGH HE IS LIVING IN HILO [REDACTED]. EVA REQUESTED THAT [REDACTED] COMPLETE THE APPLICATION AND ATTACH THE LETTER [REDACTED] PREPARED REGARDING VERIFICATION THAT [REDACTED] ARE FOSTER PARENTS. INCLUDE STATEMENT OF FOSTER CARE BENEFITS BEING

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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION SU SER  
LOG OF CONTACTS REPORT - CASE PROCESS

RECORDED

CASE NO 00010780 DATE 11/26/1991 TIME 15:30  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION EVA MARRA/HEADSTART

NARRATIVE ACCOUNT

RECEIVED AND MAIL TO HER (ADDRESS AT TOP OF APPLICATION FORM). SHE WILL DETERMINE ELIGIBILITY AND PLACEMENT AND NOTIFY [REDACTED] ASAP.

IT [REDACTED] LEFT MESSAGE TO RETURN SU'S CALL.  
11/27 [REDACTED] CALLED OFFICE TO FIND OUT ABOUT DAYCARE. MICHAEL GRADILLAS CALLED THIS SU FOR FOLLOWUP. AS THIS SU WAS OUT OF THE OFFICE THAT DAY, THIS I INFORMED GRADILLAS, WHO THEN INFORMED [REDACTED] THAT 'PROCEDURES' THAT NEEDED TO FOLLOWED WERE FOR [REDACTED] TO COMPLETE APPLICATION AND ATTACH THE STATEMENT PREPARED BY [REDACTED] RE: FOSTER PARENT STATUS, ALONG WITH A STATEMENT THAT [REDACTED] WAS RECEIVING \$529.00 MONTHLY FOSTER CARE BENEFITS FOR [REDACTED] AND MAIL ASAP TO EVA IN HILO.

11/28 TCF [REDACTED] SHE COMPLETED AND MAILED APPLICATION PER ABOVE RECOMMENDATIONS. SU EXPLAINED THAT EVA WILL MAKE THE DETERMINATION AS TO HIGH PROGRAM [REDACTED] WILL BE ENROLLED AND THEN HE CAN FIND OUT INFO ABOUT TRANSPORTATION. [REDACTED] SAID THAT [REDACTED] WAS DOING FINE. HER EAR STOPPED HURTING BUT SHE IS STILL TAKING THE ANTIBIOTICS PRESCRIBED BY DR. KUNZ. DR. KUNZ IS WILLING TO PROVIDE MEDICAL SERVICES TO ALL THREE CHILDREN. HE WILL REMAIN WITH KONA-KOHALA CLINIC AND HOPE WITH THEM BACK TO THE "OLD" OFFICES. (KEVIN KUNZ, M.D.)

CASE NO 00010780 DATE 11/27/1991 TIME 12:48  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION AGREEMENT

NARRATIVE ACCOUNT

BEFORE JUDGE GADDIS, DAG AUNA, GAL RABL, UNION FOR [REDACTED], BILL SMITH AND OTHER, [REDACTED] AND PETER KUBOTA, SU [REDACTED], SUPERVISOR [REDACTED] [REDACTED] PRESENT. HE KEVIN NOT PRESENT. JUDGE GADDIS AGREED TO ASSIGN SEPARATE COUNSEL FOR MR KEMA.

MEETING SET FOR 12/11/91 AT 10 30 AT DHS TO ARRANGE SERVICE PLAN.

1:00 PM REMINDED BY SW, COUNSEL, GAL, AND JUDGE TO CALL 24 HOURS AHEAD TO ARRANGE VISITS FOR NOU.

[REDACTED] ENTERED AS PARTIES SUBJECT TO COURT'S LIMITS.

BILL SMITH WILL REQUEST HEARING FOR NEW SERVICE PLAN AS APPROPRIATE

CASE NO 00010780 DATE 12/02/1991 TIME 15:11  
TYPE OF CONTACT WORKER [REDACTED] NOTATION MEDICAID APPLICATION

NARRATIVE ACCOUNT

DHS AIDE SENT THE MEDICAID APPS FOR ALL THREE CHILDREN TODAY.



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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

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CASE NO 00010780 DATE 12/02/1991 TIME 15:11  
TYPE OF CONTACT WORKER [REDACTED] NOTATION MEDICAID APPLICATION

NARRATIVE ACCOUNT

CASE NO 00010780 DATE 12/11/1991 TIME 14:24  
TYPE OF CONTACT COL WORKER [REDACTED] NOTATION SERVICE PLAN MEETING

NARRATIVE ACCOUNT

CASE CONFERENCE TO DISCUSS A SERVICE PLAN AND VISITING CONDITIONS WAS ARRANGED FOR TODAY AT 1:30. PRESENT WERE MR KENA, HIS ACOG, MS ACOG'S ATTORNEY BILL HITH, GAL EDITH EABL, GEL'S ATTORNEY PETER KUROTA, SU [REDACTED] ALSO PRESENT WERE [REDACTED] TWO OF SYDNEY'S SIBLINGS, AND [REDACTED] SU [REDACTED] DISCUSSED VISITING CONDITIONS WITH [REDACTED] AND BRIEFLY DISCUSSED WHAT AND WHY OF SERVICE PLAN WITH [REDACTED] AND [REDACTED] WILL NOT BE ADDRESSED IN THE SERVICE PLAN AS THERE ARE NO CURRENT ALLEGATIONS ADDRESSING HIS CARE OF THE CHILDREN. HE WILL CONTINUE TO ARRANGE VISITS WITH THE CHILDREN AS BEFORE THROUGH [REDACTED]

[REDACTED] AND THE SIBLINGS WERE RELEASED TO GO SHOPPING, AND THE REMAINING PARTICIPANTS DISCUSSED VISITING AND A SERVICE PLAN. THE BASIC AGREEMENTS REACHED ARE: SERVICES WILL BE "STAGED" TO ADDRESS THE MOST IMPERATIVE NEEDS FIRST; TIME FRAMES FOR REARRANGING SERVICES WILL BE ABOUT 3 MONTH INTERVALS; REQUIREMENTS WILL BE KEPT AS FOCUSED, AND "SIMPLE" AS IS REASONABLE; THERE WILL BE NO UNSUPERVISED CONTACT BETWEEN EITHER PARENT AND THE CHILDREN UNTIL A PERPETRATOR IS IDENTIFIED.

ALL PARTIES AGREED THE IMMEDIATE FOCUS NEEDED TO BE GAINING STABILITY IN HOUSING, TRANSPORTATION, AND EMPLOYMENT. ALL OTHER SERVICES AND VISITS ARE SECONDARY AT THIS POINT.

PARENTS MAY CALL [REDACTED] IN THE EVENINGS BETWEEN 5:30 AND 9:00 P.M. TO ARRANGE VISITS, AND TO TALK WITH THE CHILDREN. CALLS MUST BE INITIATED BY THE PARENT, MUST BE KEPT SHORT AND SPECIFIC. (DO NOT MIX DISCUSSION ABOUT VISITS, TALK WITH THE KIDS, AND ARGUMENTS BETWEEN [REDACTED] IN---ARGUE AT SOME TIME AND PLACE THAT DOES NOT INVOLVE THE CHILDREN OR VISITS) CARETAKERS CAN INTERVENE IN PHONE CALL IF THE CHILDREN ARE UPSET, BUT NOT JUST TO START THEIR OWN CONVERSATION. A KITCHEN TIMER MAY BE USED FOR THE CHILDRENS CALLS KEEPING THEIR ATTENTION SPANS IN MIND. 5 MINUTES PER CHILD IS PROBABLY MORE THAN THE CHILD CAN HANDLE.

PARENTS MUST CALL TO ARRANGE VISITS AT LEAST 24 HOURS IN ADVANCE. [REDACTED] PICK UP AND TIME TO MEET THEIR SCHEDULE. ONE OF THE [REDACTED] MUST BE PRESENT DURING THE ENTIRE VISIT.

IF THE CHILDREN ARE COMING TO HILO, EITHER ON [REDACTED] ROUTINE BUSINESS, OR TO VISIT FORMER FOSTER HOM, PARENTS ARE TO BE INFORMED ASAP, AND OFFERED AN OPPORTUNITY TO VISIT IN HILO. AS PARENTS DO NOT HAVE A PHONE, THEY ARE RESPONSIBLE FOR MAINTAINING CONTACT WITH [REDACTED]. DHS AND GAL ARE NOT EXPECTING THAT PARENTS WILL VISIT KIDS IN KONA WITH ANY REGULARITY FOR THIS TIME PERIOD. DHS AND GAL DO EXPECT THAT PHONE CONTACT WILL BE MAINTAINED. OCCASIONAL VISITS WILL OCCUR. PARENTS WILL BE FINANCIALLY STABLE ENOUGH WITHIN 3 MONTHS TO MAINTAIN HOUSING, TRANSPORTATION, FOOD, AND A PHONE. SU WILL PREPARE DRAFT OF S.P. IS REVIEWED BY GAL, DAG, PARENTS, AND FOSTER PARENTS.

3/30/92  
6127-93.7

STATE OF MASSACHUSETTS DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

NFMCR52R

CASE NO 00010780 DATE 12/11/1991 TIME 14:24  
TYPE OF CONTACT COL WORKER [REDACTED] NOTATION SERVICE PLAN MEETING

RELATIVE ACCOUNT:

CASE NO 00010780 DATE 12/12/1991 TIME 14:19  
TYPE OF CONTACT CNS WORKER [REDACTED] NOTATION FOSTER & DAYCARE PMT

RELATIVE ACCOUNT

RE PAYMENTS WILL BE PROVIDED IN ONE MONTHLY CHECK DIRECTLY TO [REDACTED]. IN  
ORDER TO PAY FOSTER BOARD AND DAY CARE SEPARATELY, A SEPARATE CASE # NEEDS TO  
BE GENERATED, ETC., ETC.

RE DECEMBER PAYMENT WILL BE FIRST WITH FOSTER BOARD OF 1.587 AND DAY CARE OF  
70 FOR A TOTAL OF 2287. AFTER PAYMENT A SUPPLEMENT WILL BE ISSUED FOR NOVEMBER  
WITH FOSTER BOARD OF 793.50 AND DAY CARE OF 250 FOR THE TOTAL OF 1,043.50.

[REDACTED] WILL NEED TO PAY THE DAY CARE PROVIDER. IF THE AMOUNTS CHANGE, DHS  
NEEDS TO BE INFORMED SO THE PAYMENT CAN REFLECT THAT.

CASE NO 00010780 DATE 12/13/1991 TIME 09:16  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION PETER BOY NEEDS EXAM

RELATIVE ACCOUNT

[REDACTED] CALLING TO INFORM SU THAT PETER BOY NEEDS AN EXAM IN ORDER TO GET  
INTO HEADSTART PROGRAM. SHE HAS SCHEDULED AN APP'T. W/ DR. KUNZ OF KONA  
WALA FOR MONDAY, 12/14 AT 2:45 AND WILL NEED MEDICAL COUPON. SU ASKED HER  
TO REQUEST A "PRE-PLACEMENT PHYSICAL" AS WELL AND AGREED TO GET FORM AND  
MONEY FOR PETER BOY TO DOCTOR PRIOR TO APP'T.

[REDACTED] IS ALSO CONCERNED ABOUT THE DAY CARE PAYMENT. NEITHER SHE NOR THE  
SIBSITTER HAVE RECEIVED PAYMENT AS YET.

IT [REDACTED] HE SAYS THAT THEY DID SUBMIT PHS-5 FOR MONTHLY FOSTER CARE AND  
DAY CARE, BUT IT HAS BEEN REJECTED. (SEE LOG OF CONTACTS 12/12 RE:  
IDENTIONS RE: PAYMENTS.) SU AGREED TO TAKE OVER PAYMENT RESPONSIBILITY ONCE  
IF TCF HAS OPENED AND AGREED TO ASSIST [REDACTED] WITH RESOLVING  
THE PROBLEMS.

RE: SU SPOKE WITH SSA [REDACTED] TO DETERMINE STATUS OF [REDACTED]  
OR THE CHILDREN. THE [REDACTED] HAD BEEN RETURNED BY [REDACTED] AND AIDE HAD NOT BEEN  
ABLE TO FIGURE OUT HOW TO RESUBMIT ACCORDING TO NEW PROCEDURES. AIDE AGREED  
TO PREPARE COUPON AND FORM FOR PRE-PLACEMENT EXAM FOR PETER BOY AND DELIVER  
TO DOCTOR'S OFFICE AND MAKE ARRANGEMENTS FOR PRE-PLACEMENT EXAM WITH DOCTOR  
FOR APP'T ON MONDAY.

12/17 CON: AIDE INFORMED SU SHE HAD GIVEN COUPONS AND FORM FOR PRE-PLACEMENT  
EXAM TO [REDACTED] AT HER WORK PLACE. [REDACTED] WILL SEND COMPLETED EXAM FORM TO

7/30/92  
127:33 E

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION SUPERVISOR  
LOG OF CONTACTS REPORT - CASE PROCESS

KFHCR52E

SE NO 00010780 DATE 12/13/1991 TIME 09:14  
RE OF CONTACT TCF WORKER [REDACTED] NOTATION PETER BOY NEEDS EXAM

RELATIVE ACCOUNT

WIFE STILL UNABLE TO FIGURE OUT HOW TO SUBMIT APPS FOR IV-E MEDICAID. SHE REPORTED SHE OBTAINED [REDACTED] MAILING ADDRESS FROM HER AND THAT [REDACTED] INFORMED WIFE SHE HAD NOT RECEIVED FOSTER CARE NOR DAY CARE PAYMENTS AS YET.

SE NO 00010780 DATE 12/17/1991 TIME 09:00  
RE OF CONTACT LET WORKER [REDACTED] NOTATION APP FOR IV-E MEDIC

RELATIVE ACCOUNT

WIFE TO UNRESOLVED PROBLEMS REGARDING THE APPLICATION FOR MEDICAID FOR THE REE CHILDREN. SU RESUBMITTED APPLICATIONS VIA FORM 1577C. ALSO INCLUDED BY FROM CASE RECORD OF DETERMINATION OF IV-E ELIGIBILITY WITH COPY OF LEARE SCREEN ATTACHED. THESE WERE SENT TO NORTH KONA I.M.

SE NO 00010780 DATE 12/18/1991 TIME 10:00  
RE OF CONTACT TCF WORKER [REDACTED] NOTATION PETER BOY NDS. DR.

RELATIVE ACCOUNT

[REDACTED] CALLING TO INFORM SU THAT SHE WANTS TO MAKE AN APPOINTMENT FOR PETER BOY WITH DR. SUGAI DUE TO HIS PERSISTANT COLD. SHE WILL TRY TO MAKE IT FOR TODAY, WHICH IS HER DAY OFF, AND WILL NEED MEDICAL COUPONS. COUPONS MAY BE PUPPED OFF AT DR.'S NEW OFFICE IN FRAME 10 OFFICE BLDG., OR WITH HER AT WORK TODAY, OR HOME TODAY.

[REDACTED] WILL BE STARTING HEADSTART IN KAILUA ON 1/6/92. SHE WILL SEND HIS REPLACEMENT EXAM TO WORKER ASAP. SU ASKED HER TO HAVE DR. SUGAI FILL OUT REPLACEMENT EXAM FORM FOR PETER BOY ON FRIDAY WHICH SHE AGREED TO DO.

PREPARED COUPONS AND PREPLACEMENT EXAM FORMS FOR PETER BOY. ALSO PRE-PLACEMENT EXAM FORM FOR [REDACTED] WITH REQUEST TO DR. SUGAI TO COMPLETE IT E NEXT TIME HE SEES [REDACTED]. DOCUMENTS DELIVERED TO DR. SUGAI'S NEW OFFICE THIS DATE BY [REDACTED] SU.

SE NO 00010780 DATE 12/18/1991 TIME 11:00  
RE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED] RE: PAYMENT

RELATIVE ACCOUNT

WIFE WITH STAFF PERSON WHO ACTUALLY INPUTS TAFS AND DISCUSSED POSSIBLE REASONS WHY TAF WAS REJECTED: I.E., TRY USING BLOCK 34 INSTEAD OF BLOCK 35. PROBABLY CORRECT APPLY FOR CHILDCARE PAYMENTS AND IV-E FOSTER CARE AT THE SAME TIME UNDER E CATEGORY SO TRY GOING IN FOR CHILDCARE AS A SUPPLEMENT UNDER CATEGORY Y.

WIFE WILL PUT IN FOR AN IMMEDIATE SUPPLEMENTAL PAYMENT FOR NOV. FOSTER CARE

3-10-92  
11:27:02.7

STATE OF MARYLAND DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION  
LOG OF CONTACTS REPORT - CASE PROCESS

KFH033R

REF NO 00010780 DATE 12/18/1991 TIME 11:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED] RE: PAYMENT

ARRATIVE ACCOUNT

CLIENT DUE [REDACTED] THEN WILL SUBMIT SUPPLEMENTAL PAYMENT FOR NOV. & DEC. PAYMENT DUE CHILDCARE PROVIDER. CASE WAS ALREADY IN ACTIVE STATUS FOR THE REGULAR \$235.00 MONTHLY FOSTERCARE PAYMENTS FOR EACH CHILD. BUT A CLEARANCE WAS GENERATED WHEN PAYMENT WAS INCREASED TO INCLUDE CHILDCARE.

REF NO 00010780 DATE 12/18/1991 TIME 14:54  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION ATT BILL SMITH

ARRATIVE ACCOUNT

I HAD SENT PROPOSED SERVICE PLANS TO THE PARTIES EARLIER. BILL STATED THE SERVICE PLAN WAS ACCEPTABLE TO HIM AND HIS CLIENT. BUT HE WOULD BE ON OAHU THROUGH 12/21. SU ADVISED HE WOULD HAVE DAD PREPARE STIP IF OTHER'S CONCURRED.

I AND ATT DISCUSSED SOME DIFFICULTY WITH MS ACCL GETTING HOUSING BECAUSE SHE DID NOT HAVE ORIGINALS OF BIRTH CERTIFICATES AND SOCIAL SECURITY CARDS. SU ADVISED HIM SU HAD MADE COPIES OF BIRTH CERTIFICATES AVAILABLE, AND WOULD VERIFY IF NNA THE ORIGINALS IF NECESSARY. JAYLIN HAD GIVEN THE SOCIAL SECURITY CARDS TO [REDACTED] AND SU ADVISED HER TO GET THEM BACK.

REF NO 00010780 DATE 12/18/1991 TIME 15:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION [REDACTED] PAYMENT

ARRATIVE ACCOUNT

[REDACTED] ADVISED MLO THAT PAYMENTS HAD NOT BEEN RECEIVED AND THE FOSTER FAMILY WAS HURTING FINANCIALLY. SU HAD [REDACTED] AND TP INPUT SECRETARY DISCUSS ABOUT ERRORS AND PROBLEMS. A SOLUTION WAS ARRIVED AT AND THE TCF FORWARDED TO SUPERVISOR.

REF NO 00010780 DATE 12/18/1991 TIME 16:30  
TYPE OF CONTACT LET WORKER [REDACTED] NOTATION RE: TAFS

ARRATIVE ACCOUNT

F COMPLETED THIS DATE REGARDING PAYMENT FOR FOSTER CARE AND CHILD CARE PER TAF. PLEASE SEE COPY IN CASE RECORD.

GENERALLY, ACCORDING TO THE RULES MANUAL, IV-E FOSTER CARE DOES INCLUDE CHILD CARE IF IT IS FOR THE PURPOSE OF FOSTER PARENT MAINTAINING EMPLOYMENT. THEREFORE, IT SHOULD BE ALLOWABLE TO PROCESS BOTH PAYMENTS ON THE SAME TAF UNDER THE "TAF" CATEGORY. IF THIS IS NOT ACCEPTED, ISO SHOULD BE NOTIFIED.

4/20/92  
5:27:32.5

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND ADULT SERVICES DIVISION SULLIVAN  
LOG OF CONTACTS REPORT - CASE PROCESS

KFHCR52R

USE NO 00010780 DATE 12/18/1991 TIME 14:30  
TYPE OF CONTACT LET WORKER ██████████ NOTATION RE: TAPS

NARRATIVE ACCOUNT

USE NO 00010780 DATE 12/20/1991 TIME 14:53  
TYPE OF CONTACT TCF WORKER ██████████ NOTATION HAWAII HOUSING

NARRATIVE ACCOUNT

RETURNED CATHY'S CALL AT HAWAII HOUSING 925-5291. SHE STATED JAYLIN HAD BEEN PLACED ON A WAITING LIST FOR A 3 BEDROOM UNIT. SU ADVISED HER THE GOAL WAS TO REUNITE THE CHILDREN IF THAT COULD BE DONE SAFELY. HOWEVER SU COULD NOT ESTIMATE WHEN OR IF THAT WOULD OCCUR. CATHY ADVISED THAT CPS CONTACT HHA IF THE DECISION IS TO RETURN, AND THE DEPTS CAN COORDINATE THE HOUSING NEEDS WITH THE REUNIFICATION.

JAYLIN OFFERED TO HAVE BIRTH CERTIFICATES AND SOCIAL SECURITY CARDS PRODUCED AT THE HHA OFFICE YESTERDAY, BUT THEY WERE NOT PRODUCED. SU OFFERED TO MAIL COPIES OF B.C.'S AT HHA REQUEST. CATHY ADVISED THAT WAS THE APPLICANT'S RESPONSIBILITY.

USE NO 00010780 DATE 12/23/1991 TIME 11:02  
TYPE OF CONTACT TCF WORKER ██████████ NOTATION STEVE STRAUSS-ATT

NARRATIVE ACCOUNT

I RETURNED HIS CALL TO 943-4299 FROM FRIDAY AS REQUESTED ON MONDAY. LEFT MESSAGE ON COBEPHONE

USE NO 00010780 DATE 12/23/1991 TIME 11:03  
TYPE OF CONTACT TCF WORKER ██████████ NOTATION MACAYAN/JAYLIN

NARRATIVE ACCOUNT

JIM LEFT MESSAGES. SU RETURNED CALL TO MACAYAN MOTORS. WAS ADVISED JAYLIN HAD BORROWED A CAR BATTERY, BUT THEY HAD IT STRAIGHTENED OUT NOW.

JAYLIN LEFT MESSAGE FOR 944-5947. SU CALLED AND PHONE WAS BUSY

USE NO 00010780 DATE 12/26/1991 TIME 08:00  
TYPE OF CONTACT TCF WORKER ██████████ NOTATION JAYLIN RE HHA LETTER

NARRATIVE ACCOUNT

HE CALLED TO PERIOD SU TO GET LETTER TO HHA REGARDING HOUSING AND KIDS RETURN. SU WAS WRITING LETTER WHEN SHE CALLED AND ADVISED HER IT WOULD BE TAKEN CARE OF TODAY

4127130.15

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES  
FAMILY AND CHILD SERVICES DIVISION  
LDC OF CONTACTS REPORT - CASE PROCESS

REH02522

REF NO 00010780 DATE 12/26/1991 TIME 08:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION JAYLIN RE. HMA LETTER

NARRATIVE ACCOUNT

REF NO 00010780 DATE 12/30/1991 TIME 08:00  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION VISIT W/ CHILDREN

NARRATIVE ACCOUNT

IF [REDACTED] JAYLIN WANTED TO SET UP VISIT W/ THE CHILDREN SO SHE COULD  
GIVE THE CHRISTMAS PRESENTS AND VISIT WITH THEM. SHE HAS ALREADY TOLD  
THE CHILDREN THAT SHE HAS PRESENTS FOR THEM. THE ARRANGEMENTS KEPT BEING  
CHANGED BY JAYLIN DUE TO PETER'S NEEDS AND SCHEDULE. SHE NOW WANTS TO VISIT  
WITH THEM TODAY AFTER PETER GOES TO COURT IN KAILUA. [REDACTED]  
WILL HAVE TO WORK BUT HER ADULT SON CAN SUPERVISE A ONE HOUR VISIT AND [REDACTED]  
WANTS TO KNOW IF THIS IS O.K. OR IF SU CAN ARRANGE A LONGER SUPERVISED VISIT  
THROUGH AGENCY STAFF. SU EXPLAINED THAT THIS WAS IMPOSSIBLE TODAY. AT THIS  
POINT JAYLIN CALLED ON OTHER LINE. SHE SAID A ONE HOUR VISIT SUPERVISED BY  
[REDACTED] WOULD BE FINE. SHE WILL MEET THEM AT OLD A AS DISCUSSED EARLIER.  
SU INFORMED HER [REDACTED] WOULD BE THERE AT 10 AM AND WOULD ONLY WAIT FOR  
ABOUT 15 MINUTES. BOTH JAYLIN AND [REDACTED] AGREED TO THIS.

IF [REDACTED] JAYLIN DID NOT MEET THE CHILDREN AS ARRANGED. THEY HAVE BEEN  
TRANSPORTED TO BABY SITTER.

IF JAYLIN: SHE HAS RETURNED TO HILO. SHE SAID THEY WAITED AT THE PARK  
UNTIL 10:10 AND THEN LEFT. SHE SAID SHE SAW [REDACTED] OVER BY THE PHONES  
BUT HE DIDN'T SPEAK TO THEM AND SHE FELT FUNNY. SHE DIDN'T KNOW WHAT  
WAS GOING ON SO SHE JUST LEFT. SHE WAS WAITING FOR THE KIDS INSIDE THE PARK.

JAYLIN ALSO REPORTED THAT SHE AND PETER PLAN TO BE MARRIED 1/11 AND SHE WANTS  
THE KIDS TO BE PRESENT HOWEVER SHE DOESN'T WANT [REDACTED] TO BE PRESENT.  
SHE WANTS TO KNOW IF AN AUNT OF PETER'S WOULD BE AN APPROPRIATE SUPERVISOR OF  
THE CHILDREN. SU COMMENTED THAT SOMEONE WOULD HAVE TO INTERVIEW THE AUNT. BUT  
SHE SAID THIS WAS A POSSIBILITY BUT WONDERED HOW THE CHILDREN WOULD GET TO HILO.  
JAYLIN SAID SHE WOULD ASK [REDACTED] TO DRIVE THEM OVER.

IF [REDACTED] (12/31/91) [REDACTED] SAID IT MUST HAVE BEEN A MISUNDERSTANDING.  
JAYLIN WAS AT THE PARK BUT THEY NEVER MET UP. SHE TOLD HER SON TO WAIT AT  
THE ENTRANCE TO BE SURE TO MEET JAYLIN. WHILE JAYLIN WAS WAITING SOMEWHERE  
ELSE.

REF NO 00010780 DATE 12/30/1991 TIME 12:44  
TYPE OF CONTACT TCF WORKER [REDACTED] NOTATION JAYLIN DISABILITY ?

NARRATIVE ACCOUNT

SU ACCIDENTALLY CALLED THROUGHOUT THE DAY, REPEATEDLY LEAVING MESSAGES. SU ASKED RECEPTIONIST  
TO SECURE PHONE # TO RETURN CALL. AND RETURNED CALL ABOUT 14:00. AS A  
RESULT, SU INFORMED SU SHE WAS READY TO DO "THAT PARENTING THING". AFTER SOME DISCUSS

3/20/92  
2:27:33.5

STATE OF MICHIGAN DEPARTMENT OF HUMAN SERVICES  
FAMILY AND GUILT SERVICES DIVISION SUPERVISOR  
LOG OF CONTACTS REPORT - CASE PROCESS

KFM:RSD:

AGE NO 00010780 DATE 12/30/1991 TIME 12:44  
TYPE OF CONTACT TCF WORKER ██████████ NOTATION JAYLIN DISABILITY ?

CREATIVE ACCOUNT

TH OF WHAT SHE IS HEARD, AND ABOUT THE CURRENT SERVICE PLAN. MS ACOL REPORTED  
HE HAD BEEN REFERRED TO DR TERESIA PRESBREY AND DR PRESBREY SAID SHE HAD AN  
EFFECTIVE DISORDER, SO SHE COULD NOT WORK FOR NOW. THIS MADE JAYLIN DISABLED.  
I ADVISED JAYLIN THAT THE CURRENT SERVICE PLAN CALLS FOR SHE AND PETER TO USE  
SCHOOLS TO ACTUALLY PAY THESE BILLS AND MAINTAIN A PLACE TO LIVE. THAT WE HAD  
SPENT HOURS GOING OVER THIS AGREEMENT, AND THAT PARENTING AND DISABILITY WERE  
NOT PART OF THE PROGRAM AT THIS POINT. MS ACOL REPLIED THAT SHE WAS DEPRESSED  
ABOUT LOSING HER KIDS, AND ABOUT PETER BEING SENTENCED, AND DR PRESBREY SAID  
HER DEPRESSION WAS THE KIND THAT "WENT UP AND DOWN". SU ADVISED HER THIS DEVELOP  
MENT WOULD BE DISCUSSED AT GREATER LENGTH UNTIL ALL OF THE ATTORNEYS AS SOON  
AS POSSIBLE. GAL AND SU BURKE WERE ADVISED OF CONVERSATION ON 12/31 BY PHONE

LOG OF CONTACTS

DATE	TYPE	BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT
		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
08-19-91	TCT	8:37 a.m. Fsa called Acol's residence, #964-5623 & disconnected recording came on.
	TCT	8:40 a.m. Fsa called Acol home & disconnection again came on.
08-19-91	HVU	1:20 p.m. Fsa met up w/Miss Acol & Mr. Kema as they were reversing their vehicle into Pepeekeo apartment parking stall. Miss Acol & Mr. Kema notified Fsa they had just come from SW [REDACTED] office. Miss Acol stated that Mr. [REDACTED] informed them that Fsa would provide financial assistance with all of their bills. Fsa said she would discuss matter w/SW [REDACTED] when this worker returns to office. Fsa requested Miss Acol & Mr. Kema to provide this worker w/bill or payment receipts but individuals didn't have them on hand. Miss Acol said that she has requested a current statement from electric & phone company. Fsa asked Miss Acol & Mr. Kema to drop off statements/receipts w/this worker to which client agreed. Miss Acol & Mr. Kema noted they had to go to Hilo tomorrow for scheduled 2:30 p.m. court hearing anyway, therefore both agreed to hand deliver documents to this worker's office sometime in afternoon.
08-22-91	CON	8:19 a.m. SW [REDACTED] informed Fsa that he had just spoken w/Miss Acol on phone & client claimed she would contact Fsa.
08-23-91	OVU	12:50 p.m. Mr. Kema dropped off current monthly bill statements of phone, car, & apartment for this worker to make copies of. Fsa notified Mr. Kema that this worker would be at workshop & vacation from 08-26-91 through 08-30-91.



LOG OF CONTACTS

DATE	TYPE	BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT
		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
08-05-91	TCT	3:10 p.m. Fsa scheduled next h.v. appt. for 08-09-91 9:30 a.m.. Fsa asked Miss Acol if boyfriend's chest pains improved & she confirmed.
08-09-91	TCF	8:40 p.m. Fsa received message from Miss Acol that she is canceling scheduled 9:30 a.m. h.v. because she had to go to the doctor.
08-09-91	CON	10:12 a.m. SW [REDACTED] informed Fsa that Miss Acol was having difficulty finding a physician locally to examine & treat her for abdominal pains & requested this worker to provide assistance. SW [REDACTED] transferred Miss Acol to Fsa on phone.
	TCF	10:17 a.m. Miss Acol noted she has been unsuccessful in getting a physician to examine her for abdominal pains. Miss Acol said she was turned down by Kinole Medical Specialists, Hilo Medical Group & others. Fsa said she would get on the phone a.s.a.p. to retrieve resources & this worker would call her back w/information & client agreed.
	TCT	10:19 a.m. Fsa spoke w/clerk Crystal Miprano at Hilo Medical Group, #961-6631 who verified facility doesn't accept new patients.
	TCT	10:21 a.m. Fsa spoke w/staff from Dr. Hur's office & they said physician in Chicago 'til 08-12-91 & doesn't take new patients.
	TCT	10:23 a.m. Fsa spoke w/worker Pat from Dr. Miles office who claims physician works through referrals from other doctors. Staff referred this worker to Dr. Green, Dr. Carnett, & Dr. Kurohara.
	TCT	10:25 a.m. Fsa spoke w/staff from Dr. Green's office, #969-1661 & doctor doesn't accept new patients. Staff referred this worker to Dr. Bade, Dr. Kurohara.
	TCT	10:27 a.m. Fsa spoke w/staff worker from Dr. Carnett's office, #961-3404 & doctor doesn't accept new patients.
	TCT	10:29 a.m. Fsa spoke w/worker Sherry from Dr. Kurohara's office, #969-3814 who confirmed that doctor doesn't take new patients.
	TCT	10:32 a.m. Fsa spoke w/answering service from Dr. DeSilva's office, #935-6888 who noted that doctor on vacation 'til 08-19-91.
	TCT	10:34 a.m. Fsa spoke w/worker Ronnie from Bay Clinic, #969-1427 who would accept client. Worker Ronnie noted that nearest available vacancy would be 08-15-91 1:15 p.m. & there is no charge for DSSH clients. If medical

LOG OF CONTACTS

<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		problem arise w/patients, Bay Clinic refer them out to other patients.
08-09-91	TCT	10:40 a.m. Fsa conveyed information she received to Miss Acol & apologized for not providing much information. Fsa suggested Miss Acol go directly to emergency room for assistance since client's current medical would cover expenses & client agreed. Fsa asked Miss Acol who was attending physician for her recent births & client stated Dr. Takase. Fsa suggested this doctor also as an alternate route.

LOG OF CONTACTS

<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
08-01-91	TCF	8:07 a.m. Miss Acol requested to cancel scheduled 9:30 a.m. h.v. appt. today because her boyfriend was having chest pains. Fsa asked Miss Acol if boyfriend was going to the doctor for it & girlfriend remarked she didn't know. Fsa asked Miss Acol to keep this worker posted regarding husband to which client agreed.
08-05-91	TCT	2:40 p.m. Fsa called Acol's home-no answer.

LOG OF CONTACTS

DATE            TYPE            BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT

CASE NAME:ACOL, JAYLIN  
CASE NUMBER:CPSS

07-26-91        TCF            12:45 p.m. Miss J. Acol apologized to Fsa for missing last scheduled h.v. appt.. Miss Acol said she forgot because their car broke down & that they are trying to get another one.  
Next scheduled h.v. confirmed w/Miss Acol for 08-01-91 9:30 a.m..

LOG OF CONTACTS

DATE            TYPE            BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT

CASE NAME:ACOL, JAYLIN  
CASE NUMBER:CPSS

07-22-91	TCT	8:35 a.m. Fsa called Acol's residence, #964-5623--no answer.
	TCT	9:17 a.m. Fsa called residence--no answer.
	HVS	10:00 a.m. Fsa arrived for scheduled 10:00 a.m. h.v. & knocked on apartment door--no response. Fsa waited 'til 10:30 a.m. & departed. Fsa left note for Miss J. Acol to contact this worker by the end of this working day. Fsa asked Miss Acol's neighbor Claudia Davis apartment #27 if she had seen family today. Neighbor Davis said family departed early in a.m..

LOG OF CONTACTS

DATE            TYPE            BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT

CASE NAME:ACOL, JAYLIN

CASE NUMBER:CPSS

09-03-91	TCF	<p>1:00 p.m. Miss Acol inquired as to whether or not she needed to provide this worker w/more bill documents. Fsa said to Miss Acol that she didn't need any more at this point &amp; that this worker hasn't had time to evaluate bills yet.</p> <p>Fsa related to Miss Acol that this worker met w/SW [REDACTED] this a.m. regarding DHS making financial payments towards family's rent, phone, &amp; car.</p> <p>Miss Acol then asked Fsa if court hearing was still scheduled 2:00 p.m. this afternoon &amp; this worker said she would find out.</p> <p>Fsa tried to look for SW [REDACTED] calendar but unavailable. Fsa spoke w/Secretary [REDACTED] about when court hearing scheduled for &amp; worker replied 1:00 p.m. today. Fsa notified Miss Acol of time.</p>
09-03-91	TCF	<p>3:20 p.m. Miss Acol said she was told by SW [REDACTED] to contact Fsa to schedule h.v. to look/discuss bills. Fsa &amp; Miss Acol confirmed h.v. for 09-05-91 10:00 a.m.. Fsa requested Miss Acol to contact her IM Worker a.s.a.p. to provide a printed document of family's current DHS assistance. Miss Acol stated she attempted contact w/IM Worker today but unavailable so client left message around 1:30 p.m..</p>
09-03-91	TCT	<p>2:37 p.m. Fsa spoke w/Supv. George Meyer from GTE Hawaiian Telephone, #643-3343 regarding Meyer's account. Supv. Meyer informed Fsa that according to his latest records, outstanding balance is \$368.59. Supv. Meyer noted that Acol also purchased equipment through their company for a period of 6 months totalling \$53.73. Fsa asked Supv. Meyer if this amount was to be including w/outstanding balance &amp; he remarked he didn't know because he wasn't in charge of equipment. Supv. Meyer recommended DHS await Acol's CLOSING BILL which will be forwarded to client's residence about middle or latter part of September to determine exact total.</p> <p>Fsa asked Supv. Meyer if Acol's could qualify for "LINKAGE HOOK UP PROGRAM" &amp; he said client would need to contact service department to make arrangements. Supv. Meyer informed Fsa that Acol's applied for linkage hookup 3/91 &amp; qualified for services 4/91. Supv. Meyer said he couldn't guarantee client could qualify again because of their "credit risk."</p> <p>Fsa notified Supv. Meyer of SW [REDACTED] intention to pay in full Acol's delinquent account. Supv. Meyer issued this forwarding name &amp; address to forward payment to.</p>

LOG OF CONTACTS

<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		<p>ATTENTION: Supv. George Meyer                      GTE Hawaiian Telephone                      P. O. Box 2200                      Honolulu, HI 96841</p>
09-03-91	TCT	2:55 p.m. Fsa called Worker Pam from County Housing Office, #935-8581 regarding information of owner/manager of Kauhale Olu Apartments in Pepeekeo. Pam stated that person in charge phone line was busy & would leave a message for person to contact Fsa.
09-03-91	TCT	3:15 p.m. Fsa spoke w/Mr. John Macayan of Macayan Motors, #935-9100 regarding Acol family car purchase. Fsa notified Mr. Macayan of SW [REDACTED] & DHS intention to issued car payments for client. Mr. Macayan confirmed vehicle balance amounting to \$1,004.05 currently. Mr. Macayan claims that Acol's car payment for August 1991 was \$200.00 but family could only pay \$120.00. For Sept. 1991, payment due is \$200.00, Oct. 1991, \$200.00. Mr. Macayan stated that DHS can forward & address car payments to: ATTENTION: Mr. John Macayan Macayan Motors 709 Kanoelehua Ave. Hilo, HI 96720
09-04-91	TCT	8:05 a.m. Fsa left message for SW [REDACTED] to return this worker's call regarding monthly income of Mr. Kema & Miss Acol.
09-04-91	TCF	8:35 a.m. [REDACTED] confirmed Mr. Kema & Miss Acol's September 1991 monthly FINANCIAL ASSISTANCE \$396.00 & FOODSTAMPS \$308.00.
09-04-91	TCT	8:25 a.m. Fsa left second message for County Housing Worker Pam, #935-8581, to contact this worker regarding Kauhale Olu Apartments.
09-04-91	TCT	1:50 p.m. Fsa spoke w/County Housing Worker Earl regarding management company of Kauhale Olu Apartments. Worker Earl provided resident manager phone #964-5015.
09-04-91	TCT	2:15 p.m. Fsa spoke w/Kauhale Olu Apartment bookkeeper, # regarding an address/attention of information for DHS assistance payments to be forwarded for Acol family. Bookkeeper noted payment should be sent to:

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		<p>ATTENTION: Manager Shareen Matsumoto                  282926 Kumula Street.                  Pepeekeo, Hawaii 96783</p>
09-04-91	TCT	(continued) Bookkeeper verified Miss Acol/Mr. Kema owes by the 10th of each month \$104.00. For Sept./91 is \$104.00, Oct./91 \$104.00, Nov. 91/\$104.00. Fsa notified Bookkeeper Pippinger that DHS would make these payments for a period of 3 months only.
09-05-91	OVS	<p>10:00 a.m. Miss Acol &amp; Mr. Kema hand delivered receipts &amp; other bill statements to Fsa that weren't included in previous itemization done by this worker. Fsa asked Miss Acol how come she didn't bring it by &amp; she stated some of them hadn't arrived yet. Miss Acol claims she has several other collection bills outstanding.</p> <p>Fsa provided &amp; discussed w/Miss Acol &amp; Mr. Kema a typewritten recommendation list made by this worker. Fsa asked couple if they had any questions regarding it &amp; if they understood recommendations &amp; they agreed. Miss Acol claims she is knowledgeable in using coupons to cut expenses when purchasing items from store. Fsa said she expects to see coupons deductions on receipts that are turned in to this worker &amp; couple agreed again.</p> <p>Couple informed Fsa that they had pawned in Mr. Kema's 21" color television &amp; Miss Acol's sewing machine vehicle gas expenses. Couple also provided this worker w/receipts from pawn shop.</p> <p>Miss Acol noted she was hired by Ben Franklin &amp; first workday begins 09-06-91 from 9:00 a.m. to 6:00 p.m.. Miss Acol expressed that she was very excited about position. Mr. Kema then remarked, "I guess now I can join da' service heh?" Fsa asked Mr. Kema to clarify &amp; he said, "Nah, Jaylin no' like I go 'cause she scad' I not goin' come back to her."</p>
09-06-91	TCT	12:40 p.m. Fsa informed Bookkeeper Pippinger that DHS requires an ORIGINAL BILL to be submitted by debtors before P.O. can be made for payment. Bookkeeper Pippinger claims she'd try to work on it & would contact Fsa's or SW [REDACTED] office as to completion of document for it's pickup.
09-06-91	TCT	12:57 p.m. Fsa informed owner Mr. Macayan from Macayan Motors, #935-9100 that DHS would be submitting 3 months payments for Miss Acol/Mr. Kema towards vehicle. Fsa noted to Mr. Macayan that DHS is requesting an ORIGINAL BILL from his company before a P.O. can be made for



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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		payment. Fsa informed Mr. Macayan that payments would be arriving after due date of Sept. 1991 & owner claimed it would be alright. Fsa asked Mr. Macayan to inform this worker or SW [REDACTED] as to when document would be ready for pickup & owner agreed.
09-09-91	TCF	4:15 p.m. Mr. Macayan from Macayan Motors informed Fsa that original bill ready for pickup. Fsa notified Mr. Macayan that this worker would pick document up tomorrow before 12:00 noon & he agreed.
09-10-91	OVU	7:42 a.m. Miss Acol informed Fsa Mr. Kema began employment w/Labor Services temporarily until company establishes boyfriend is a reliable worker. Miss Acol noted that if Mr. Kema qualifies, company will allow boyfriend to remain on job longer. Miss Acol asked Fsa if this worker issued payments towards her bills yet. Fsa emphasized to Miss Acol that it wasn't this worker's responsibility to make bill payments. Fsa reminded Miss Acol that this worker has been chasing debtors to retrieve original bills w/addressees & addresses. Notified Miss Acol that Fsa picked up original bill from Mr. Macayan this morning. Miss Acol then informed Fsa she has an outstanding electric bill w/a termination service date of 9-19-91 & statement was at her apartment. Fsa asked Miss Acol to be sincere & to provide this worker ONE TIME couple's debts instead of piece by piece. Miss Acol stated that while she & Mr. Kema were at laundromat last night, they called foster parents [REDACTED] to request evening visitation but it was refused because [REDACTED] was going bowling. Miss Acol stated she's been having difficulty scheduling appts. to visit w/her children. Fsa suggested Miss Acol/Mr. Kema contact their lawyer. Miss Acol claims she has been leaving messages for lawyer but he hasn't returned calls.
09-10-91	OVS	8:35 a.m. Fsa picked up original bill from Mr. Macayan. Mr. Macayan informed Fsa that he didn't apply repair cost to car because he felt that couple should be responsible for the balance. 9:15 a.m. Fsa issued original bill to Clerical Worker [REDACTED] to be processed for payment.
09-11-91	TCF	3:20 p.m. Manager Shareen Matsumoto from Kauhale Olu Apartments informed Fsa that original bill hasn't been prepared yet & because of new management change, she would need to contact company on mainland tomorrow

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DATE	TYPE	BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT
		<p>morning. Fsa again reminded Manager Matsumoto that DHS will take about 3-4 weeks to process rental payments for Miss Acol/Mr. Kema. Manager Matsumoto assured Fsa that realty company in the mainland would have no problems w/payments. Manager Matsumoto informed Fsa that she would contact this worker or SW [REDACTED] as to when original bill is prepared.</p>
09-12-91	TCF	<p>3:20 p.m. Manager Matsumoto notified Fsa that original bill ready for pickup &amp; this worker said she would come a.s.a.p..            3:55 p.m. Fsa submitted original bill to Clerical Worker [REDACTED] to be processed.</p>
09-13-91	TCT	<p>2:45 p.m. Fsa requested Miss Acol who was working at Ben Franklin, #935-0005, to come to DHS office to pick up a manila envelope from SW [REDACTED] before client gets off work today &amp; she agreed.            3:25 p.m. Miss Acol arrived to pick up envelope from Fsa. Miss Acol informed Fsa that she &amp; Mr. Kema visited w/children last night. Miss Acol commented, "You know Peta' boy, he stay so fat now!" Miss Acol expressed she &amp; Mr. Kema were both glad to visit w/children.            Miss Acol notified Fsa that her monthly rental payments is going to be increased due to couple's employment. Miss Acol noted that she &amp; boyfriend meet w/Manager Matsumoto this evening to determine monthly amount. Fsa requested Miss Acol to notify Fsa a.s.a.p. &amp; client agreed.</p>

## LOG OF CONTACTS

<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
09-17-91	OVU	10:50 a.m. Fsa retrieved information from Governor's Liaison Office, # 933-4299, state ID's done weekly Tuesdays & Thursdays by APPT. ONLY. Office notes service costs \$6.00 IN CASH & clients need to submit certified copy of birth certificate & social security card. If married, clients need to submit certified copy of marriage certificate also. Process takes 15 minutes to do in their office; ID's forwarded to Oahu & then sent to client by mail ranging from 5 days to 3 weeks; depends on Oahu staff.
09-17-91	TCT	11:11 a.m. Fsa called Miss Acol at Ben Franklin, #935-0005 to request original copies of electric & phone bill. Miss Acol stated she would give phone bill to SW Hess this afternoon before/after court hearing. Fsa provided Miss Acol state identification information & emphasized to client appt. mandatory for this procedure. Miss Acol stated she had \$6.00 available to pay for this service.
09-17-91	TCT	1:37 p.m. Fsa spoke w/Senior Teller Pat from Bank of Hawaii, #935-9701 regarding procedures of check cashing w/out identification. Teller Pat informed Fsa that client would need to come in w/someone who currently has an account w/this bank & who also has an ID. Teller Pat suggested client have employer assist employee w/check cashing.
09-17-91	TCT	3:15 p.m. Fsa informed Miss Acol of conversation she had w/Bank of Hawaii teller. Miss Acol stated she wasn't aware of anyone w/Bank of Hawaii account. Miss Acol would notify Mr. Kema regarding information about employer assisting w/cashing of his check.
09-19-91	TCT	9:25 a.m. Fsa spoke w/Billing Supervisor Rodney from Hawaiian Electric Company to request an original bill for Miss J. Acol. Fsa informed Supv. that according to SW [REDACTED] DHS would be responsible for Acol's electric payments UP TO 09/91 ONLY. Supv. said bill would be ready for pickup in 5 minutes. 10:30 a.m. Fsa picked up original bill from HELCO.
09-19-91	TCF	12:25 p.m. Assistant Manager Stan from Rent-A-Center had used Fsa for reference purposes to rent a VCR. Fsa informed Manager that Miss Acol WAS NOT AUTHORIZED to use this worker's name.

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DATE	TYPE	BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT
09-23-91	TCT	<p>9:02 a.m. Fsa spoke w/GTE Hawaiian Telephone Worker Ann, #1-800-222-0300 to retrieve detailed information pertaining to long distance calls for Miss J. Acol's bill. Phone #'s:</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED] 1-900-288-4456 Sweepstake Prize</p> <p>[REDACTED] 1-900-860-6969 Sweepstake Prize</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED] 1-900-740-4203 Romance</p>
09-23-91	DVS	<p>10:05 a.m. Fsa hand delivered Miss Acol's Consent to Release Information regarding outstanding debts w/TRW/Chilton Collection Agency. TRW Worker Ruth stated she would mail information to DHS, attention to Fsa. Worker Ruth informed Fsa that Miss Acol has 6 bills from Clinical Laboratories.</p>
09-23-91	TCT	<p>10:20 a.m. Fsa called Ben Franklin, #935-0005 &amp; requested to meet w/Miss Acol. Miss Acol suggested Fsa meet w/her weekly on Wednesdays during a.m.. Miss Acol asked Fsa if this worker would be able to transport her children at the same time for visitations. Fsa asked Miss Acol if she made previous arrangements w/SW [REDACTED] &amp; client replied yes. Miss Acol then said she needed to discontinue conversation because customers &amp; she would return call.</p>
09-23-91	CON	<p>10:25 a.m. Fsa conveyed to SW [REDACTED] conversation this worker had w/Miss Acol regarding visitation. SW [REDACTED] stated that it is Miss Acol/Mr. Kema's responsibility to visit w/children.</p>
09-23-91	CON	<p>10:42 a.m. SW [REDACTED] informed Fsa that Miss LeAnn Kema called him to deliver message to her brother Peter Kema to return her call. SW [REDACTED] stated that according to Miss Kema, couple moved out of their Pepekeo apartment. SW [REDACTED] said Miss Kema wants Mr. P. Kema to call phone #326-2225.</p>
09-23-91	TCT	<p>10:55 a.m. Fsa called Resident Manager Shareen Matsumoto, Kauhale Olu Apartment, #964-5834 regarding Miss Acol/Mr. Kema's current living arrangement. Resident Manager stated couple continue to live in apartment #Q-26 &amp; will need to transfer into a 2 bedroom soon. Manager Matsumoto stated couple will need to sign transfer 2 bedroom documents &amp; then keys will be issued.</p>

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DATE	TYPE	BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT
09-23-91	TCF	<p>11:47 a.m. Miss Acol again requested Fsa to arrange transportation services for children to visit her &amp; Mr. Kema. Fsa notified Miss Acol that this worker consulted SW [REDACTED] &amp; he stated COUPLE need to arrange themselves. Fsa asked Miss Acol if she &amp; boyfriend moved out of Apartment Q-26 recently &amp; client replied no. Fsa conveyed message to Miss Acol for Mr. Kema to contact [REDACTED]</p> <p>Fsa requested Miss Acol to turn in receipts/bill statements for September's expenses so this worker can do a printout on couple's budget.</p> <p>Fsa notified Miss Acol that TRW (Chilton) Collection Agency Worker Ruth will be forwarding copies of outstanding debts to DHS. Fsa asked Miss Acol for her &amp; boyfriend to turn copies of their paystubs to this worker.</p> <p>Fsa emphasized to Miss Acol that she &amp; Mr. Kema discontinue long distance phone calls using toll number 1-900 because costly.</p> <p>Fsa asked Miss Acol if she &amp; Mr. Kema picked up tv from pawn shop &amp; client replied yes. Fsa emphasized to Miss Acol that <b>THIS WORKER DID NOT AUTHORIZE USING HER NAME FOR REFERENCE PURPOSES &amp; THIS WILL BE DISCONTINUED IMMEDIATELY</b> to which client agreed.</p> <p>Fsa advised Miss Acol to convey to Mr. Kema that they attend/participate in <b>QLCC Nurturing Classes</b> entire session according to SW [REDACTED]. Miss Acol stated that Mr. Kema "got mad at the guy" because he wanted to go home &amp; shower because he smelled like fish &amp; his back hurt. Fsa asked Miss Acol if Mr. Kema has medical coverage to have back examined &amp; client replied no. Fsa emphasized to Miss Acol that DHS arranges sessions to assist in the possible reunification to their children-- not for excuses.</p> <p>Fsa &amp; Miss Acol scheduled next h.v. 09-25-91 2:00 p.m..</p>

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
09-23-91	OVU	3:10 p.m. Mr. Kema dropped his & Miss Acol's paystub along w/a residual statement from Warner Bros.. Mr. Kema expressed feeling stressed from learning directions for new occupation & that he almost lost job today because a co-worker accused him of dropping a marlin fish. Mr. Kema claims he's worried about his ownership w/house in Kona & wants to take off work next week 10-02-91 Wednesday to visit family there regarding legal matters. Mr. Kema claims he's been asking Miss Acol to be honest w/CPS w/expenses/income. Mr. Kema claims Miss Acol has been charging articles at Ben Franklin & recent paycheck was about \$150.00. Mr. Kema claims Miss Acol has been purchasing clothes for herself. Mr. Kema spoke about joining military service but said he can't stand the thought of Miss Acol being alone to pay bills & raise children. Mr. Kema asked Fsa if perhaps nurturing class could begin November instead of this month because he's having difficulty trying to "sort things out" w/new job, visits w/children, & so forth. Mr. Kema talked about wanting to talk w/father of [REDACTED] & other child so he can take responsibility of them. Fsa suggested Mr. Kema have Miss Acol contact Corporation Counsel for that.
09-23-91	TCF	4:25 p.m. Miss Acol notified Fsa she needs to cancel scheduled h.v. 09-25-91 2:00 p.m. because has appt. w/Dr. Barthel in afternoon. Miss Acol & Fsa rescheduled visit 09-25-91 3:00 p.m. & at this worker's office.
09-24-91		9:30 a.m. Fsa received memo from SW [REDACTED] that he's not approving DHS to submit payment for Miss Acol's delinquent electric bill.
09-24-91	TCT	9:35 a.m. Fsa called Hawaii Electric Company, #969-6999 & notified billing Supervisor Rodney that DHS is NOT paying for Acol's electric bill according to SW [REDACTED]
09-25-91	OVS	4:20 p.m. Miss Acol did not show for her scheduled 3:00 p.m. h.v. w/Fsa. Fsa checked her messages & SW [REDACTED] but none available.
09-27-91	OVU	7:45 a.m. Miss Acol was sitting in DHS lobby & requested to meet w/Fsa as this worker arrived at work. Miss Acol informed Fsa she & boyfriend Kema currently moving to 2-bedroom apartment located across from present one. Miss Acol said they would need to be out of Q-26 09-30-91 & couple would do most of moving this weekend. Miss Acol spoke of missing scheduled 3:00 p.m. visit w/Fsa

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09-25-91 because she accompanied Mr. Kema to Kona regarding partnership w/house. Miss Acol said Mr. Kema's sister owes about \$21,000.00 in back taxes & she's trying to make a loan.

Miss Acol said boyfriend Kema having a lot of legal problems & has forwarded copies of house documents to lawyer Victor Cox (Kona.) Miss Acol claims Mr. Kema has gone to Alu Like to look into counseling & other job resources. Fsa noted to Miss Acol that this worker suggested Mr. Kema examine resources of civil service openings & she said he talked about it briefly.

Fsa hand delivered couple's September 1991 budget printout & discussed this worker's recommendations to lessen financial stresses. Miss Acol said disconnected cablevision services several days ago--Fsa commended client. Miss Acol said she spoke w/boyfriend regarding habit of cigarette smoking & he told her he'd try to taper off.

Miss Acol met w/County Housing Worker Carol Davis yesterday & filled new application for herself & Mr. Kema & children. Miss Acol claims Carol Davis told her waiting list is short & agency would pick her name least by March of 1992.

Fsa presented Miss Acol w/a SHIP MEDICAL APPLICATION for herself & Mr. Kema. Miss Acol notes she applied 11/90 at Kona Health Department but never heard anything. Fsa encouraged Miss Acol to submit application again. Miss Acol & Fsa scheduled next h.v. 10-02-91 1:00 p.m. & will task will focus on cleaning & organization of articles they have moved.

09-27-91	TCF	<p>9:15 a.m. Bookkeeper Pippinger informed Fsa she received DHS Purchase Order today &amp; asked this worker what she needed to do w/it. Fsa informed Bookkeeper Pippinger it was documented proof DHS processed payment request &amp; currently decision is w/accounting office Oahu.</p> <p style="padding-left: 40px;">Fsa asked Bookkeeper Pippinger for Miss Acol's new apartment number--#P-20.</p>
09-27-91	TCT	<p>9:30 a.m. Fsa spoke w/male receptionist at D.O.H., #933-4281 regarding enrollment period of SHIP Program. Receptionist informed Fsa for <b>UNEMPLOYED, ENROLLMENT IF ALL YEAR LONG; FOR UNEMPLOYED, ENROLLMENT BEGINS OCT. 1, 1991 THRU NOVEMBER 30, 1991.</b></p>
09-27-91	TCT	<p>9:45 a.m. Fsa spoke w/Labor Services, #935-4196 Worker <del>          </del> regarding Mr. Kema's medical coverage. Worker <del>          </del> noted Mr. Kema would probably be covered w/HMSA</p>

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		beginning November as long as he's working over 20 hours weekly.
09-27-91	CON	9:55 a.m. SW [REDACTED] presented Fsa w/a phone message from Mr. Macayan & DHS purchase order. SW [REDACTED] requested Fsa to return Mr. Macayan's call.
	CON	10:00 a.m. Fsa asked clerk [REDACTED] regarding procedures of DHS purchase orders. Clerk [REDACTED] claims hard copy of purchase order indicates accounting office on Oahu processing to approve payment.
09-27-91	TCT	10:10 a.m. Fsa spoke w/Mr. John Macayan, #935-9100 from Macayan Motors regarding information received from clerk [REDACTED] & client said he understood. Mr. Macayan informed Fsa that Miss Acol/Mr. Kema is accumulating a repair bill & that he hasn't received any form of payment from couple. Fsa requested Mr. Macayan to make written arrangements w/couple himself. Mr. Macayan claims he installed a temporary wheel bearing cover on couple's automobile & they were supposed to return vehicle for permanent cover this past Monday but hasn't. Fsa said she'd relay message to Miss Acol.
09-27-91	TCT	10:20 a.m. Fsa conveyed message to Miss Acol, #935-0005 regarding conversation w/Mr. Macayan & vehicle repair & also SHIP program enrollment dates.
09-27-91	TCF	4:00 p.m. Miss Acol notified Fsa she & Mr. Kema tried to schedule an appt. w/foster parent [REDACTED] to visit w/children this weekend. Miss Acol expressed she was "upset" because foster parents indicated family weren't going to be home on weekend. Miss Acol wanted to know where foster parent were planning to go this weekend. Fsa informed Miss Acol that foster parents are able to leave their homes for outings w/children. Miss Acol insisted Fsa convey her concern to SW [REDACTED] & call her back.
	CNS	4:06 p.m. Fsa spoke w/SW [REDACTED] & he emphasized foster parents [REDACTED] didn't need to explain whereabouts to Miss Acol.
	TCT	4:18 p.m. Fsa informed Miss Acol of message SW [REDACTED] provided.
09-30-91	TCF	10:37 a.m. Miss Acol informed Fsa from her worksite that she & boyfriend Kema moved into apartment #N-14 over weekend. Miss Acol informed Fsa that boyfriend was just served a bench warrant & he is talking to his brother about it. Miss Acol discontinued conversation because she had customers.



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09-30-91	TCT	10:45 a.m. Miss Acol notified Fsa that boyfriend Kema would be turning himself into police soon. Miss Acol that Mr. Kema is being picked up for a "burglary which happened long time ago." Fsa emphasized to Miss Acol to keep SW [REDACTED] or this worker posted as to their circumstances & client agreed.

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		Fsa by end of 10-15-91 to confirm & followup w/this worker. Supv. ██████ requested when Mr. Macayan receives check, dealer needs to write or type a bill. Bill should specify that Miss Acol & Mr. Kema owes \$80.00 for September 1991, \$150.00 for October 1991, \$150.00 for November 1991. Fsa informed Supv. ██████ that clerical staff has forwarded identical letter to their office for Macayan Motors sometime last week. Supv. ██████ said she would contact this worker or SW ██████ should any concerns arise. *Supv. ██████ noted that this IS THE FIRST CASE IN THE STATE OF HAWAII REQUESTING WRAP AROUND FUNDS & THAT SHE NEEDS TO GET TOGETHER W/HER SECTION LEADERS TO DEVELOP PROCEDURES.
10-14-91	TCT	2:17 p.m. Fsa notified Mr. Macayan of information this worker received from Supv. ██████ & what specific information department is requesting.
10-14-91	TCF	3:50 p.m. Supv. ██████ informed Fsa confirmed DHS accounting will probably cut check sometime tomorrow afternoon to Macayan Motors.
10-15-91	TCF	3:15 p.m. Supv. ██████ from Benefit Payment indicated Macayan Motors check was prepared & mailed out this afternoon & this worker commended supv. for all their efforts.
10-16-91	TCT	8:25 a.m. Fsa notified Mr. Macayan about conversation this worker had w/Supv. ██████ yesterday. Fsa reminded Mr. Macayan to provide DHS w/a document indicating couple's monthly payment due & for what month.
10-17-91	TCF	3:50 p.m. Miss Acol informed Fsa that she received written notice to vacate current apartment 10-22-91 if check doesn't arrive for rental payment. Fsa researched this worker's logs & discovered that check was process 10-14-91 & rental department should be receiving it soon.
10-18-91	TCT	9:10 a.m. Miss Acol asked Fsa if a check for September's rent was prepared yet & this worker AGAIN noted to client that DHS accounting office claims it was done 10-14-91. Miss Acol notified Fsa that she was given another written notice that if payment doesn't arrive by 10-22-91, she will need to vacate premises.
10-18-91	TCT	10:17 a.m. Fsa notified Resident Manager S. Matsumoto of DHS accounting on Oahu cutting check 10-14-91 & should be arriving any day now.

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		Doesn't qualify for no fault coverage insurance. Fsa again emphasized to Miss Acol to contact insurance company regarding coverage of vehicle & followup w/this worker.
10-14-91	TCT	10:50 a.m. Worker ██████████ from A.S.O.B.P. Oahu informed Fsa that department just assigned a vendor number to Kauhale Olu Apartments for Miss Acol's rent & check will be processed today; \$104.00 monthly rent & \$14.00 late charges. Worker ██████████ indicated that according to Supervisor ██████████, Mr. Macayan's bill statement isn't sufficient for payment process because there isn't a monthly breakdown & payment due. Fsa asked Worker ██████████ to call owner of Macayan Motors directly or Supervisor ██████████ to explain situation. Worker ██████████ stated Supervisor's line was busy & would convey message to call this worker.
10-14-91	TCF	11:52 a.m. Mr. Macayan indicated Miss Acol & Mr. Kema come to him for vehicle repairs frequently & amount is accumulating. Fsa conveyed to Mr. Macayan this worker's conversation w/accounting & w/Miss Acol. Mr. Macayan agreed to wait for Fsa to followup w/Supervisor ██████████ call from Oahu.
10-14-91	TCF	12:15 p.m. Supervisor ██████████ indicated she would try to send Macayan Motors statement through to DAGS for payment as it is currently written but couldn't guarantee a check would be cut. Fsa asked Supervisor to contact Macayan Motors directly to explain & provided worker w/dealership's number. Supervisor ██████████ noted she herself or Worker ██████████ would followup w/this worker regarding situation.
10-14-91	TCT	12:23 p.m. Fsa conveyed conversation to Mr. Macayan regarding Supervisor ██████████. Mr. Macayan agreed to wait a little longer.
10-14-91	TCT	12:35 p.m. Fsa spoke w/Miss Acol regarding conversation this worker had w/Supv. ██████████ & Mr. Macayan. Fsa asked Miss Acol to contact Resident Manager Matsumoto that check would be arriving about the end of this week or beginning of next.
10-14-91	TCF	2:00 p.m. Fsa received phone call from Supv. ██████████ but this worker at lunch.
10-14-91	TCT	2:05 p.m. Supv. ██████████ indicated she spoke w/DAGS & they have agreed to process Macayan Motors check w/document department has on hand. Supv. ██████████ noted she'd contact

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		<p>didn't know what she could do. Miss Acol also stated that she was told by IM Worker [REDACTED] that client doesn't qualify for no fault coverage insurance. Fsa again emphasized to Miss Acol to contact insurance company regarding coverage of vehicle &amp; followup w/this worker.</p>
10-14-91	TCT	<p>10:50 a.m. Worker [REDACTED] from A.S.O.B.P. Oahu informed Fsa that department just assigned a vendor number to Kauhale Olu Apartments for Miss Acol's rent &amp; check will be processed today; \$104.00 monthly rent &amp; \$14.00 late charges. Worker [REDACTED] indicated that according to Supervisor [REDACTED] Mr. Macayan's bill statement isn't sufficient for payment process because there isn't a monthly breakdown &amp; payment due. Fsa asked Worker [REDACTED] to call owner of Macayan Motors directly or Supervisor [REDACTED] to explain situation. Worker [REDACTED] stated Supervisor's line was busy &amp; would convey message to call this worker.</p>
10-14-91	TCF	<p>11:52 a.m. Mr. Macayan indicated Miss Acol &amp; Mr. Kema come to him for vehicle repairs frequently &amp; amount is accumulating. Fsa conveyed to Mr. Macayan this worker's conversation w/accounting &amp; w/Miss Acol. Mr. Macayan agreed to wait for Fsa to followup w/Supervisor [REDACTED] call from Oahu.</p>
10-14-91	TCF	<p>12:15 p.m. Supervisor [REDACTED] indicated she would try to send Macayan Motors statement through to DAGS for payment as it is currently written but couldn't guarantee a check would be cut. Fsa asked Supervisor to contact Macayan Motors directly to explain &amp; provided worker w/dealership's number. Supervisor [REDACTED] noted she herself or Worker [REDACTED] would followup w/this worker regarding situation.</p>
10-14-91	TCT	<p>12:23 p.m. Fsa conveyed conversation to Mr. Macayan regarding Supervisor [REDACTED]. Mr. Macayan agreed to wait a little longer.</p>
10-14-91	TCT	<p>12:35 p.m. Fsa spoke w/Miss Acol regarding conversation this worker had w/Supv. [REDACTED] &amp; Mr. Macayan. Fsa asked Miss Acol to contact Resident Manager Matsumoto that check would be arriving about the end of this week or beginning of next.</p>

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DATE      TYPE      BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT

she "didn't know." Fsa asked Miss Acol why she was given written 5 days vacating notice & client replied she "didn't know." Fsa emphasized to Miss Acol to contact her Resident Manager Matsumoto to verify issues & to inform this worker. Fsa asked Miss Acol if she prepared for termination of vehicle license & client remarked, "I didn't know this was gonna' happen because da' no fault card says it expires 01-92." Fsa recommended Miss Acol contact IM Worker [REDACTED] to apply for vehicle insurance. Miss Acol indicated Mr. Macayan wants to take "their car away this Friday (10-18-91)" because of no payments. Fsa said she would contact DHS Oahu accounting office for information.

- 10-14-91      TCT      9:46 a.m. Fsa asked Worker [REDACTED] from A.S.O.B.P., #586-5045 if check was cut for Macayan Motors & Kauhale Olu Apartments for Acol accounts. Worker indicated both accounts were red tagged, indicating RUSH & because accounting has never worked w/these businesses in the past, a vendor number will need to be assigned to both which will take "about 2 weeks." Fsa asked Worker [REDACTED] to transfer this worker to supervisor. Fsa conveyed information to Supervisor [REDACTED] who repeated identical information of Worker [REDACTED]. Fsa indicated to Supervisor [REDACTED] of this worker's conversation w/Miss Acol regarding repossession of vehicle 10-18-91. Supervisor remarked again vendor number would take about 2 weeks. Fsa requested Supervisor to contact this worker, SW [REDACTED] or leave message as to when checks are cut for Macayan Motors & for Kauhale Olu Apartments & she agreed.
- 10-14-91      CNS      10:10 a.m. Fsa discussed Acol case w/Supv. [REDACTED] who recommended this worker speak w/Supv. [REDACTED]. As Fsa & Supv. [REDACTED] walked through hallway she referred this worker to Supv. [REDACTED]. Supv. [REDACTED] indicated it would be responsibility of the worker who made arrangements w/Macayan Motors to clearly indicated time span of 4-6 weeks to process payment.
- 10-14-91      TCT      10:12 a.m. Fsa left message w/Mr. John Macayan Jr. for father to return this worker's call.
- 10-14-91      TCT      10:14 a.m. Fsa called Resident Manager Matsumoto, #964-5834 but no answer.
- 10-14-91      TCT      10:37 a.m. Fsa spoke w/Miss Acol regarding conversations this worker had w/DHS accounting office on Oahu & w/resident manager. Miss Acol expressed she

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		board & earliest any vehicle returning would be around 3:45 p.m.. Fsa suggested Miss Acol continue to make contact w/Mr. Kema & call Fsa back.
10-07-91	OVU	3:13 p.m. SW [REDACTED] & Miss Acol were conversing in front office when SW identified Fsa. Fsa asked Miss Acol if she made contact w/anyone & client remarked "nobody stay home." Fsa noted to Miss Acol that earliest state vehicle available would be around 3:45 p.m. or 4:00 p.m. & client would need to wait until then for Fsa to transport. Miss Acol indicated to SW [REDACTED] & Fsa client's rent has increased. SW [REDACTED] remarked to Miss Acol she would be responsible to pay difference in rental increase which would be \$53.00 each month.
10-07-91	HVU	3:30 p.m. Fsa transported Miss Acol to Pepeekeo apartment. Miss Acol observed Mr. Kema wasn't around. Fsa reminded Miss Acol of this worker's weekly Wednesday h.v. 2:00 p.m. & client confirmed.
10-09-91	TCT	8:20 a.m. Fsa called Ben Franklin to leave message for Miss Acol to cancel scheduled 3:00 h.v. w/this worker due to illness. Miss Acol was not scheduled to work today.
10-11-91		7:45 a.m. When Fsa returned to work received written message from Miss Acol at 2:47 p.m. that client couldn't make scheduled 2:00 p.m. h.v. appt. 10-09-91 because she had an appt. w/doctor.
10-11-91	TCT	10:20 a.m. Fsa spoke w/GTE Hawaiian Telephone Supervisor Michelle Soon, #643-3343, regarding Acol's account. Fsa asked Supv. if copies of Miss Acol's phone bill were processed & supervisor noted that Supervisor Tanya in Hilo, #935-9520 would do processing which would take 1 month. Fsa asked Supv. Soon why processing taking 1 month & she stated this is how long it takes. Fsa indicated to Supv. Soon that Miss Acol was told be herself processing would take 1-2 weeks on phone conversation 10-04-91. Again Supervisor Soon stated documents would arrive in a month.
10-14-91	OVU	8:17 a.m. Miss Acol dropped off receipts & copies of certified phone bills w/Fsa. Fsa made copies & issued phone & rent bill to clerical worker [REDACTED]
10-14-91	TCT	9:45 a.m. Fsa notified Miss Acol that this worker made copies of documents client dropped off. Miss Acol noted that she didn't go to work for a week because doctor claims she had a "muscle pull." Fsa asked Miss Acol if \$157.00 is her current rental amount & client remarked

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		CASE NAME:ACOL, JAYLIN CASE NUMBER:CPSS
10-02-91	OVU	10:25 a.m. Miss Acol notified Fsa she would meet w/this worker at DHS office instead of her new apartment since she is running around doing errands in Hilo.
10-04-91	OVS	Fsa encouraged Miss Acol to make necessary phone calls from this worker's office regarding copies of GTE Hawaiian Telephone bill to closing bill, including closing one. Miss Acol asked for Supv. George Meyer, #643-3343 but he was unavailable & returning 10-08-91. Miss Acol was then transferred to representative Tanyel who claimed none of GTE staff could write or record "I certify this document to be accurate" on customer's phone bill; this procedure could only be done if court made a request.
10-04-91	CNS	Fsa contacted DHS accounting office, #586-5020 & spoke w/Worker [REDACTED] regarding Miss Acol's purchase order for phone bill. Worker [REDACTED] noted she spoke w/SW [REDACTED] very briefly & transferred SW to Worker [REDACTED] in ASO Benefit Payments department, #586-5045. Fsa then requested to speak w/Supervisor. Supervisor [REDACTED] indicated he spoke with "someone from Hawaiian Telephone" regarding duplication of telephone bills for Miss Acol. Fsa noted to Supervisor [REDACTED] of Miss Acol's attempt to retrieve duplicate copies of client's phone bill & how GTE is asking for court documents. Supervisor [REDACTED] assured Fsa "GTE representative" told him company would provide copies of phone bill if client contacts phone office directly. Fsa asked Supervisor [REDACTED] for contact name of GTE & supv. replied he "didn't ask for it." Fsa requested Miss Acol to ask for supervisor in charge. Miss Acol transferred to Supervisor Michelle Soon who indicated certified copies of phone documents would be arriving at Miss Acol's current address 1-2 weeks.
10-07-91	TCF	11:50 a.m. Miss Acol informed Fsa Mr. Kema out of prison effective 10-05-91 a.m. & is at new Pepeekeo apartment. Fsa requested Miss Acol to provide this worker w/copies of paystub/income.
10-07-91	TCT	2:44 p.m. Miss Acol expressed she was having pains in stomach area "since this morning" & boss to asked her to go home. Miss Acol noted she's been having difficulty contacting Mr. Kema. Fsa suggested neighbor & Miss Acol said she can't leave apartment because children are ill. Fsa recommended Resident Manager Matsumoto & Miss Acol claims no one answering phone. Fsa check vehicle sign out

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<u>DATE</u>	<u>TYPE</u>	<u>BY WHOM/WITH WHOM/RELATIONSHIP/REASON FOR CONTACT</u>
		should clients call.
10-30-91	TCF	3:55 p.m. Worker [REDACTED] from Benefit Payments Oahu notified Fsa that rent & car payment for Acol/Kema case was mailed out 10-29-91 from their office.
10-31-91	OVU	9:00 a.m. Miss Acol said she & Mr. Kema missed scheduled 2:00 p.m. h.v. yesterday because boyfriend had to work past 3:00 p.m. & she was waiting at his employer to pick him up. Miss Acol stated she called SW [REDACTED] to ask for Fsa but SW told her this worker unavailable. Fsa reminded Miss Acol of next 2:00 p.m. h.v. 11-06-91.
10-31-91	OVU	12:20 p.m. Miss Acol requested to use Fsa's office phone to contact several employers regarding job applications she submitted for herself. Fsa noted to Miss Acol she needed to contact GTE to request July 1991 phone bill for the difference for DHS to pay. Miss Acol spoke w/several GTE representative's & then referred to Miss Tanya, #935-. Miss Acol noted Fsa that their monthly rent increased to \$221.00 effective 11/91. Fsa reminded Miss Acol of scheduled 2:00 p.m. h.v. next week, 11-06-91. Miss Acol wanted to stay longer & "talk stories" & Fsa emphasized this worker needed to complete several tasks.
10-31-91	TCT	1:14 p.m. Fsa conveyed to Mr. Macayan that Miss Acol/Mr. Kema would be responsible for future car payments beginning 11/91.
11-04-91	TCT	8:32 a.m. Fsa notified Bookkeeper Laura Pippinger of Kauhale Olu apartments, #964-5015 that Miss Acol/Mr. Kema responsible for 11/91 & forward rental payments. Bookkeeper stated client's rent increased to the amount of \$221.00 monthly effective 11/91. Bookkeeper noted that office received DHS 2nd payment towards Miss Acol/Mr. Kema's rent.