

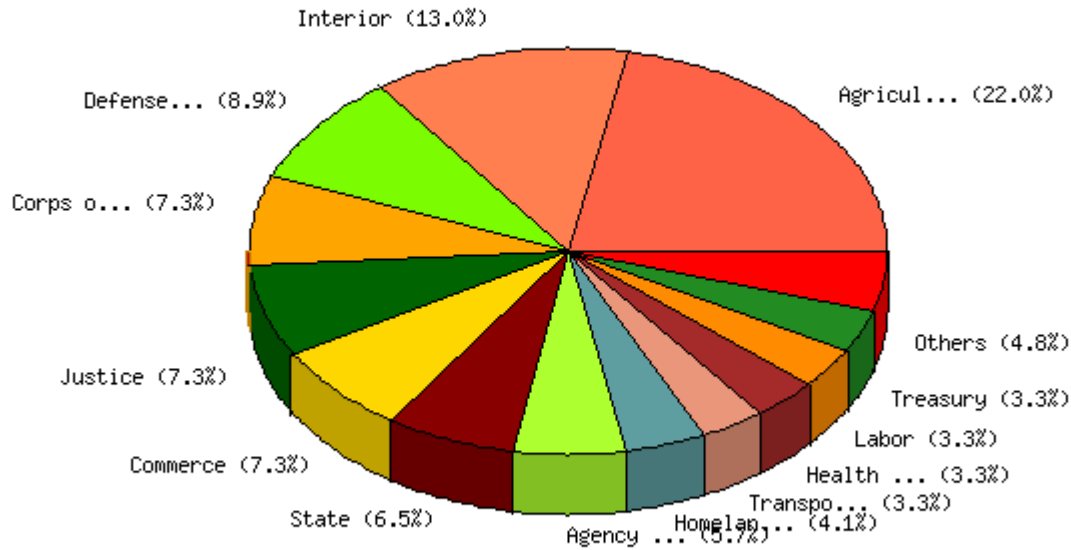
Frequency Analysis

Table: SP_GSA_AGENCY

Filter: None

Question: Name of Cabinet within which your agency resides or Other if your agency does not fall within a Cabinet.

Results

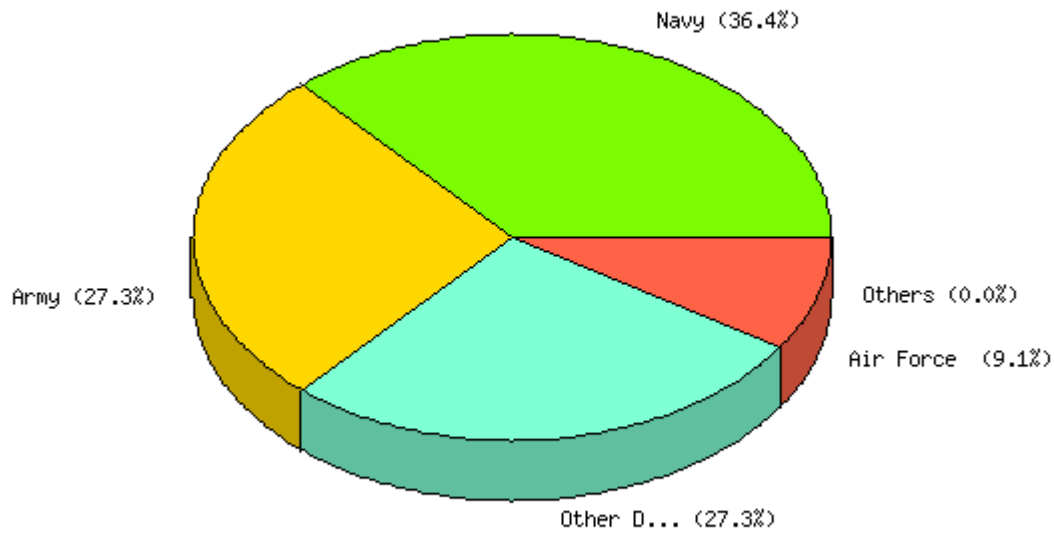


	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Agriculture	27	22.0%	22.0%	22.0%	Minimum Value	1.00
Commerce	9	7.3%	7.3%	7.3%	Maximum Value	18.00
Defense (Except Corps of Engineers)	11	8.9%	8.9%	8.9%	Average	7.25
Corps of Engineers	9	7.3%	7.3%	7.3%	Sum	892
Education	0	0.0%	0.0%	0.0%	Standard Deviation	5.35
Energy	2	1.6%	1.6%	1.6%	Median	8
Health & Human Services	4	3.3%	3.3%	3.3%	Mode	1
Homeland Security	5	4.1%	4.1%	4.1%		
Housing & Urban Development	2	1.6%	1.6%	1.6%		

Interior	16	13.0%	13.0%	13.0%
Justice	9	7.3%	7.3%	7.3%
Labor	4	3.3%	3.3%	3.3%
State	8	6.5%	6.5%	6.5%
Transportation	4	3.3%	3.3%	3.3%
Treasury	4	3.3%	3.3%	3.3%
Veterans Affairs	1	0.8%	0.8%	0.8%
Agency not within Cabinet	7	5.7%	5.7%	5.7%
Government Corporations	1	0.8%	0.8%	0.8%
Not Answered	0	N/A	0.0%	0.0%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Please select the appropriate Defense Agency.

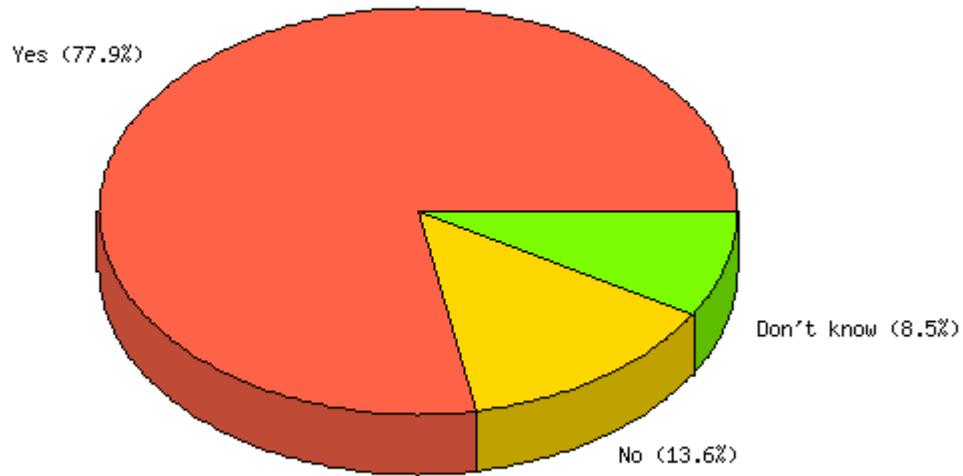
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Air Force	1	9.1%	9.1%	0.8%	Minimum Value	1.00
Army	3	27.3%	27.3%	2.4%	Maximum Value	5.00
Navy	4	36.4%	36.4%	3.3%	Average	3.09
Marine Corps	0	0.0%	0.0%	0.0%	Sum	34
Other DoD organization (Please specify)	3	27.3%	27.3%	2.4%	Standard Deviation	1.38
Not Answered	0	N/A	0.0%	0.0%	Median	3
Not Answered	0	N/A	0.0%	0.0%	Mode	3
Not Asked	112	N/A	N/A	91.1%		
Total	123	100%	100%	100%		

Question: Has your agency developed specific relocation guidance to supplement the Federal Travel Regulation (FTR)?

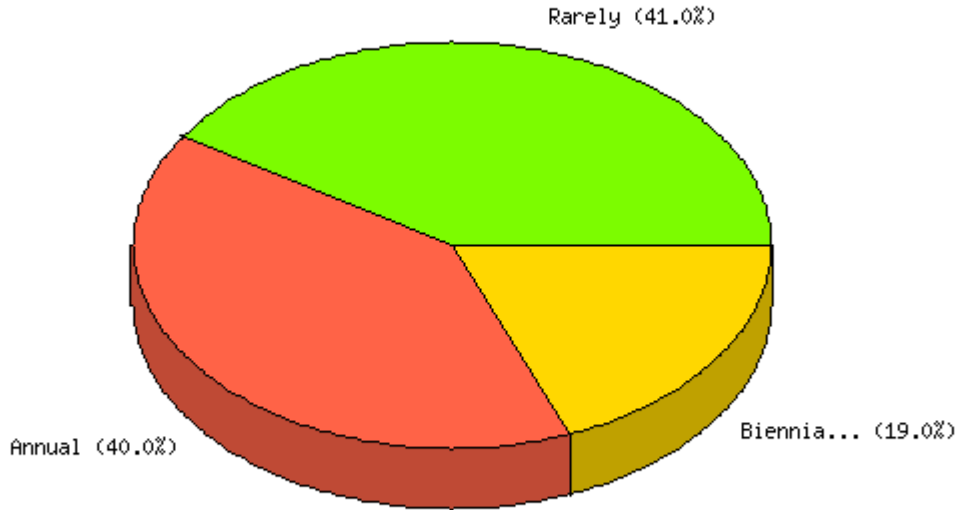
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	92	78.0%	74.8%	74.8%	Minimum Value	1.00
No	16	13.6%	13.0%	13.0%	Maximum Value	3.00
Don't know	10	8.5%	8.1%	8.1%	Average	1.31
Not Answered	5	N/A	4.1%	4.1%	Sum	154
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.62
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: How frequently is your agency's internal relocation policy reviewed and updated?

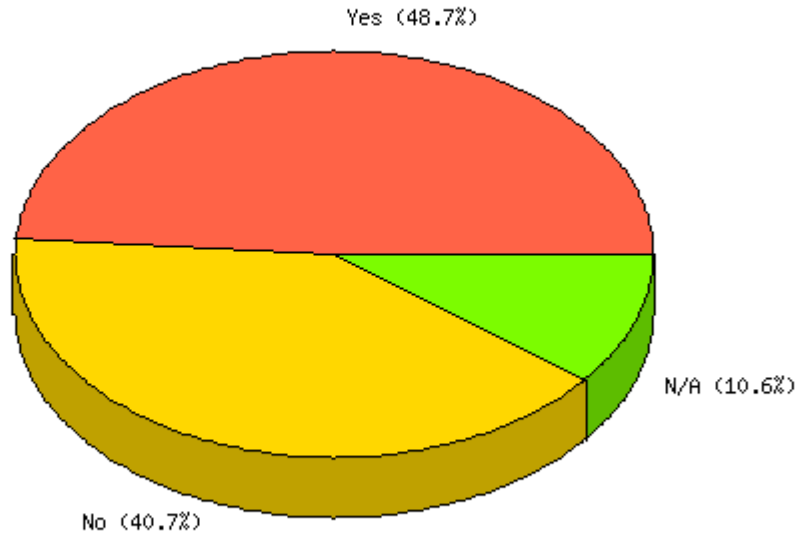
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	40	40.0%	32.5%	32.5%	Minimum Value	1.00
Biennial (every two years)	19	19.0%	15.4%	15.4%	Maximum Value	3.00
Rarely	41	41.0%	33.3%	33.3%	Average	2.01
Not Answered	23	N/A	18.7%	18.7%	Sum	201
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.90
					Median	2
Total	123	100%	100%	100%	Mode	3

Question: Does your agency use the GSA Relocation Policy Guide? (The guide can be found at: http://www.gsa.gov/Portal/gsa/ep/contentView.do?P=MTT&contentId=14886&contentType=GSA_BASIC)

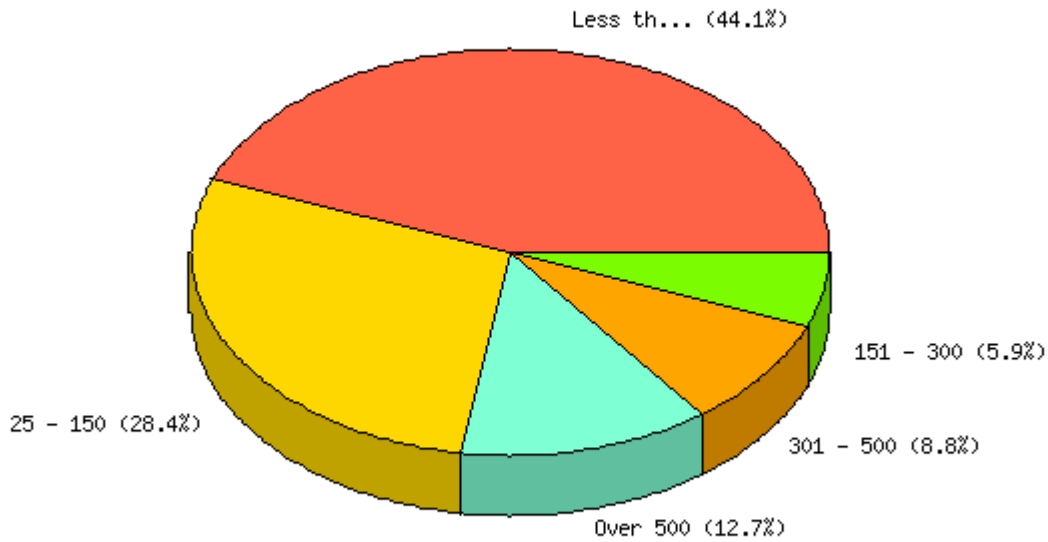
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	55	48.7%	44.7%	44.7%	Minimum Value	1.00
No	46	40.7%	37.4%	37.4%	Maximum Value	3.00
N/A	12	10.6%	9.8%	9.8%	Average	1.62
Not Answered	10	N/A	8.1%	8.1%	Sum	183
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.67
Total	123	100%	100%	100%	Median	2
					Mode	1

Question: Actual number of relocations authorized for Fiscal Year 2004.

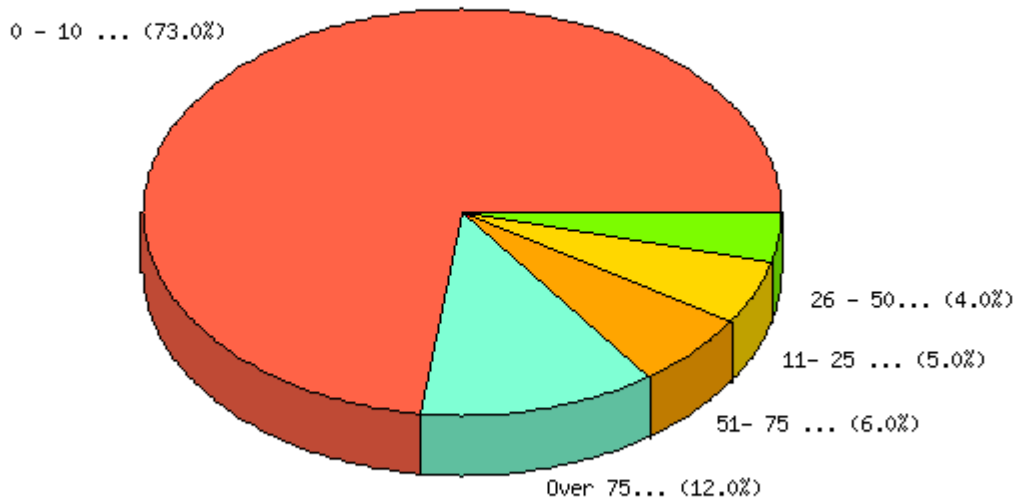
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Less than 25	45	44.1%	36.6%	36.6%	Minimum Value	1.00
25 - 150	29	28.4%	23.6%	23.6%	Maximum Value	5.00
151 - 300	6	5.9%	4.9%	4.9%	Average	2.18
301 - 500	9	8.8%	7.3%	7.3%	Sum	222
Over 500	13	12.7%	10.6%	10.6%	Standard Deviation	1.41
Not Answered	21	N/A	17.1%	17.1%	Median	2
Not Answered	21	N/A	17.1%	17.1%	Mode	1
Not Asked	0	N/A	N/A	0.0%		
Total	123	100%	100%	100%		

Question: For a given fiscal year, please estimate the percentage of relocating employees who handle their relocation on their own with reimbursement for actual expenses.

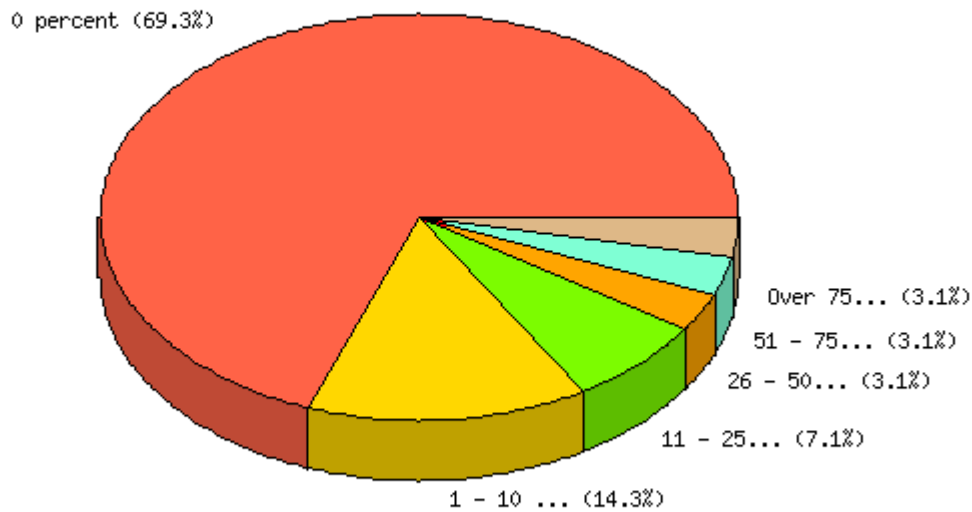
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
0 - 10 percent	73	73.0%	59.3%	59.3%	Minimum Value	1.00
11 - 25 percent	5	5.0%	4.1%	4.1%	Maximum Value	5.00
26 - 50 percent	4	4.0%	3.3%	3.3%	Average	1.79
51 - 75 percent	6	6.0%	4.9%	4.9%	Sum	179
Over 75 percent	12	12.0%	9.8%	9.8%	Standard Deviation	1.44
Not Answered	23	N/A	18.7%	18.7%	Median	1
Not Asked	0	N/A	N/A	0.0%	Mode	1
Total	123	100%	100%	100%		

Question: For a given fiscal year, please estimate the percentage of relocating employees who receive a lump-sum payment as full reimbursement for their relocation.

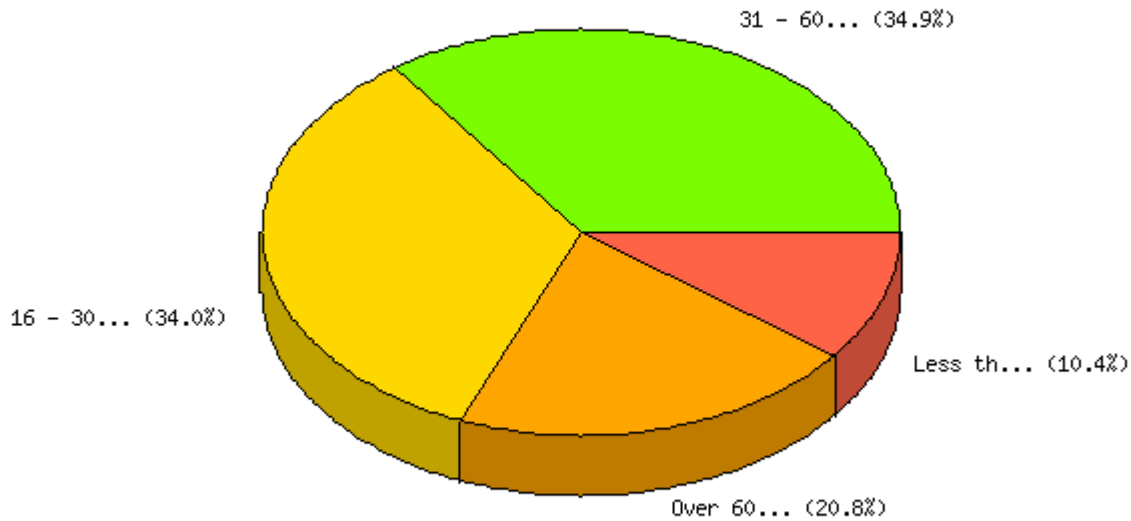
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
0 percent	68	69.4%	55.3%	55.3%	Minimum Value	1.00
1 - 10 percent	14	14.3%	11.4%	11.4%	Maximum Value	6.00
11 - 25 percent	7	7.1%	5.7%	5.7%	Average	1.65
26 - 50 percent	3	3.1%	2.4%	2.4%	Sum	162
51 - 75 percent	3	3.1%	2.4%	2.4%	Standard Deviation	1.24
Over 75 percent	3	3.1%	2.4%	2.4%	Median	1
Over 75 percent	3	3.1%	2.4%	2.4%	Mode	1
Not Answered	25	N/A	20.3%	20.3%		
Not Asked	0	N/A	N/A	0.0%		
Total	123	100%	100%	100%		

Question: On the average, for your agency, which best describes the lead time given to your employees for relocation?

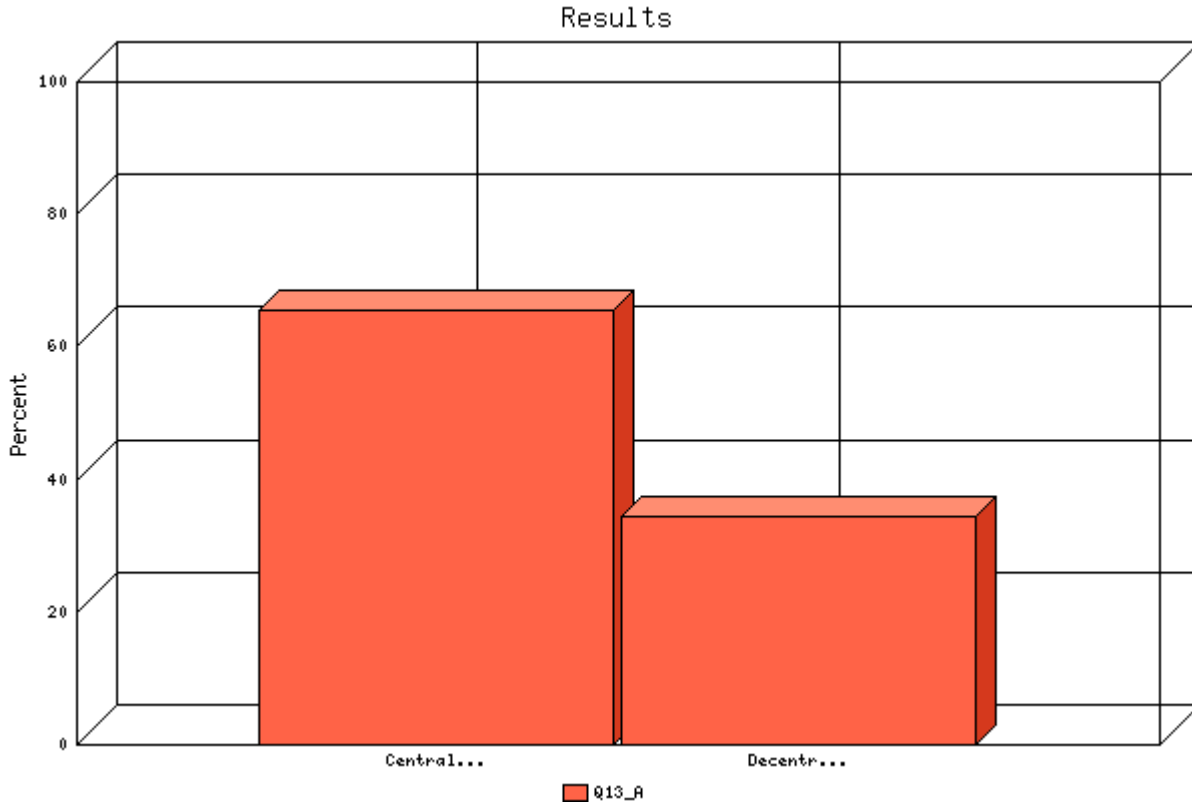
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Less than 15 days	11	10.4%	8.9%	8.9%	Minimum Value	1.00
16 - 30 days	36	34.0%	29.3%	29.3%	Maximum Value	4.00
31 - 60 days	37	34.9%	30.1%	30.1%	Average	2.66
					Sum	282
Over 60 days	22	20.8%	17.9%	17.9%	Standard Deviation	0.92
Not Answered	17	N/A	13.8%	13.8%	Median	3
Not Asked	0	N/A	N/A	0.0%	Mode	3
Total	123	100%	100%	100%		

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

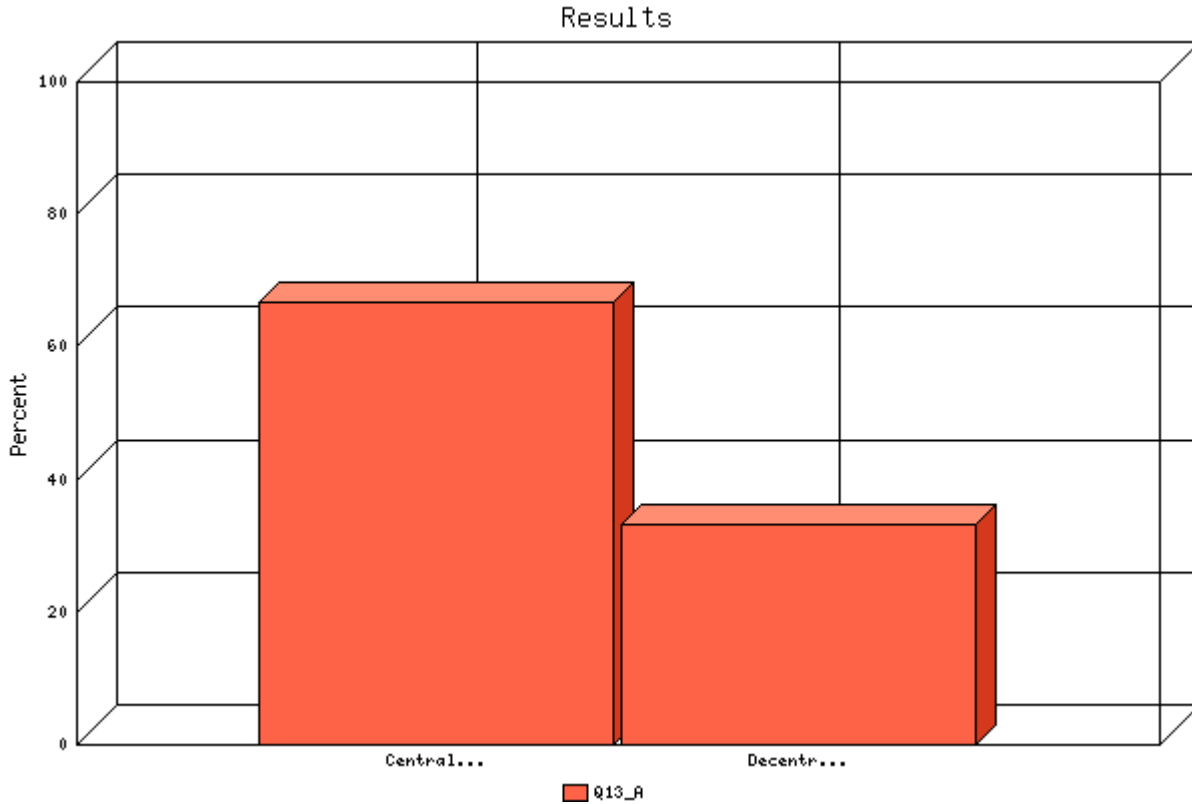
Topic: Function



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	61	65.6%	49.6%	49.6%	Minimum Value	1.00
Decentralized	32	34.4%	26.0%	26.0%	Maximum Value	2.00
Not Answered	30	N/A	24.4%	24.4%	Average	1.34
Not Asked	0	N/A	N/A	0.0%	Sum	125
Total	123	100%	100%	100%	Standard Deviation	0.48
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

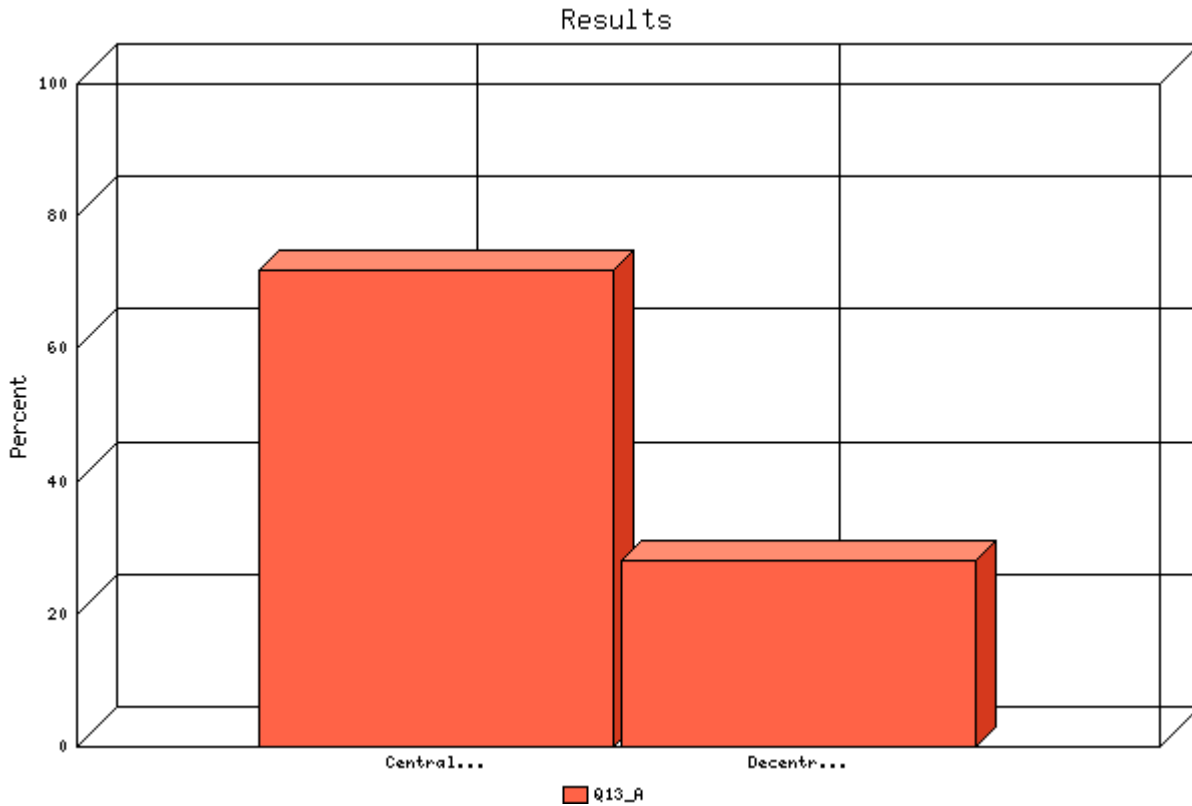
Topic: Administrative



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	68	66.7%	55.3%	55.3%	Minimum Value	1.00
Decentralized	34	33.3%	27.6%	27.6%	Maximum Value	2.00
Not Answered	21	N/A	17.1%	17.1%	Average	1.33
Not Asked	0	N/A	N/A	0.0%	Sum	136
Total	123	100%	100%	100%	Standard Deviation	0.47
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

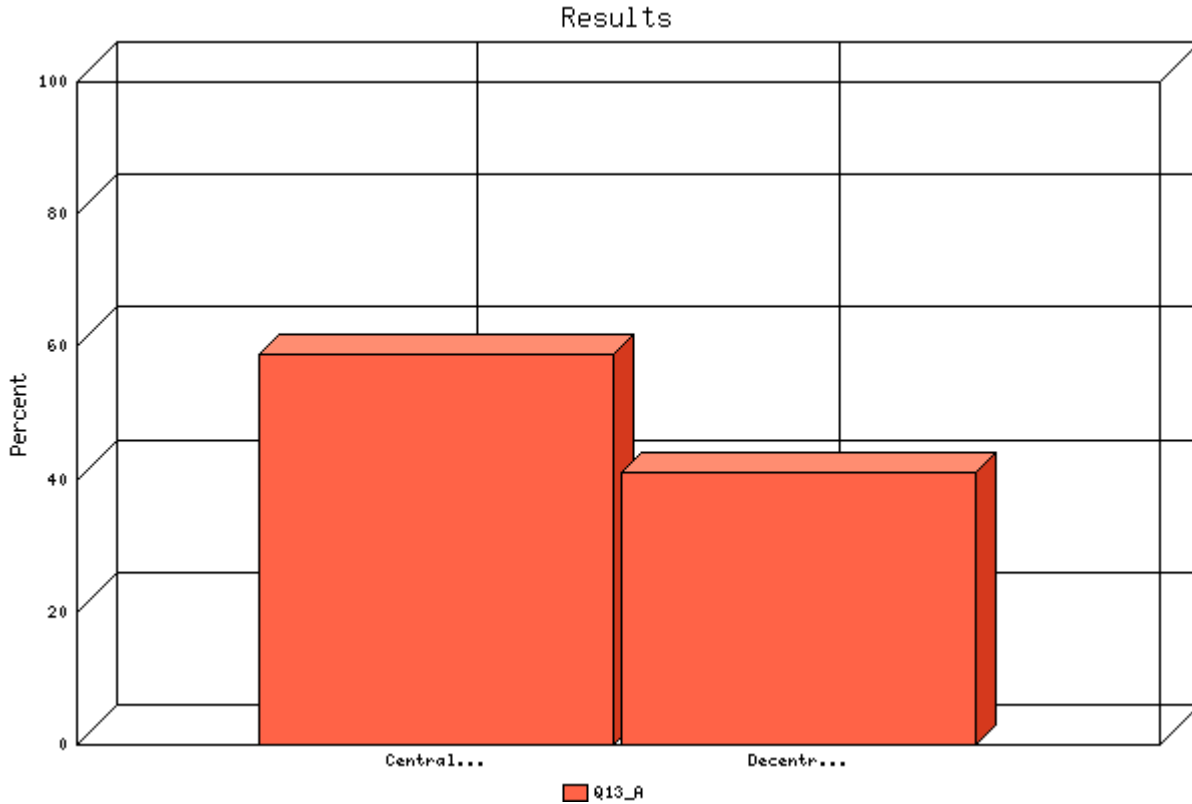
Topic: Finance



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	74	71.8%	60.2%	60.2%	Minimum Value	1.00
Decentralized	29	28.2%	23.6%	23.6%	Maximum Value	2.00
Not Answered	20	N/A	16.3%	16.3%	Average	1.28
Not Asked	0	N/A	N/A	0.0%	Sum	132
Total	123	100%	100%	100%	Standard Deviation	0.45
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

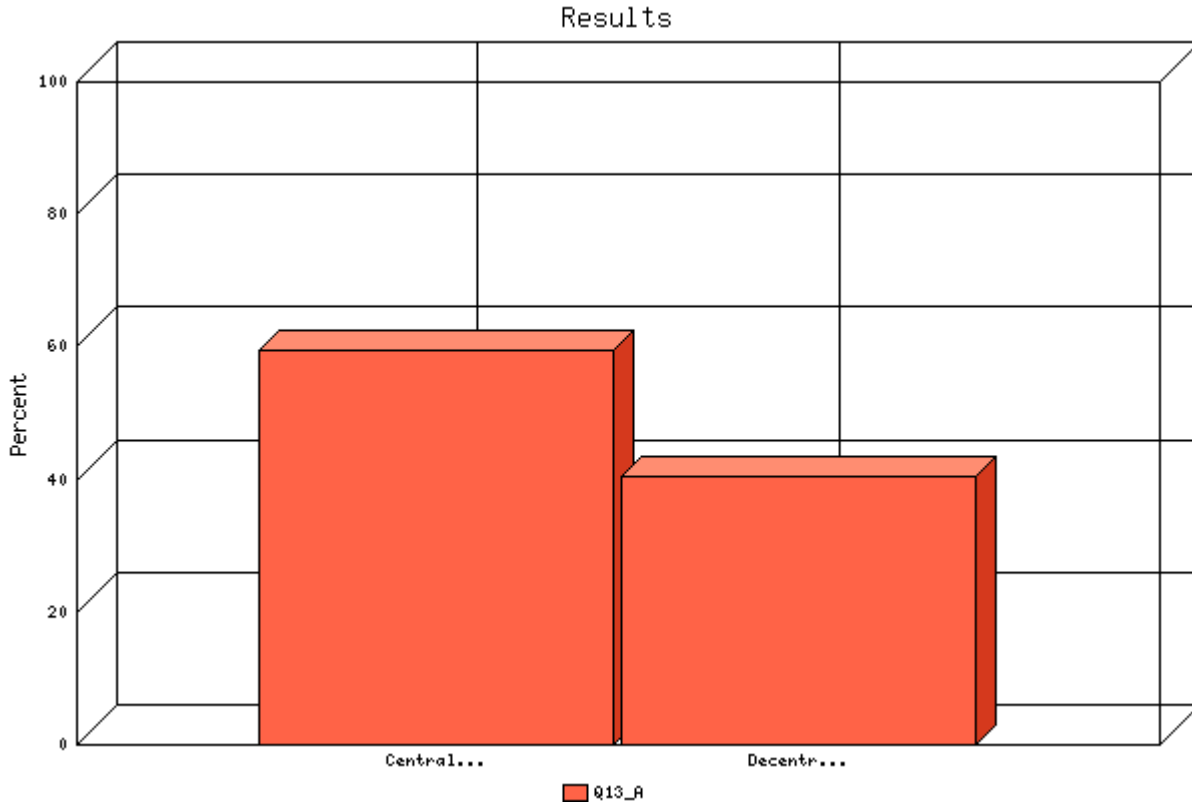
Topic: Human resources



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	60	58.8%	48.8%	48.8%	Minimum Value	1.00
Decentralized	42	41.2%	34.1%	34.1%	Maximum Value	2.00
Not Answered	21	N/A	17.1%	17.1%	Average	1.41
Not Asked	0	N/A	N/A	0.0%	Sum	144
Total	123	100%	100%	100%	Standard Deviation	0.49
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

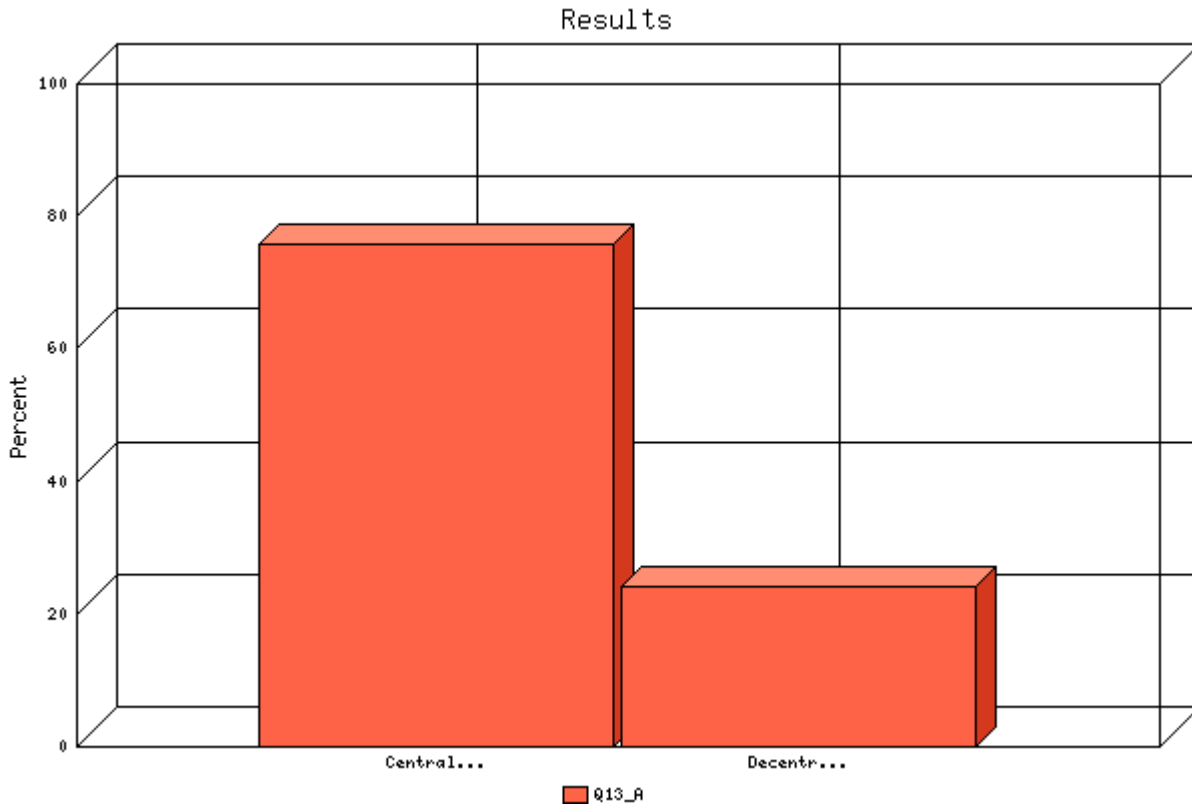
Topic: Shipment & storage of household goods



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	62	59.6%	50.4%	50.4%	Minimum Value	1.00
Decentralized	42	40.4%	34.1%	34.1%	Maximum Value	2.00
Not Answered	19	N/A	15.4%	15.4%	Average	1.40
Not Asked	0	N/A	N/A	0.0%	Sum	146
Total	123	100%	100%	100%	Standard Deviation	0.49
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

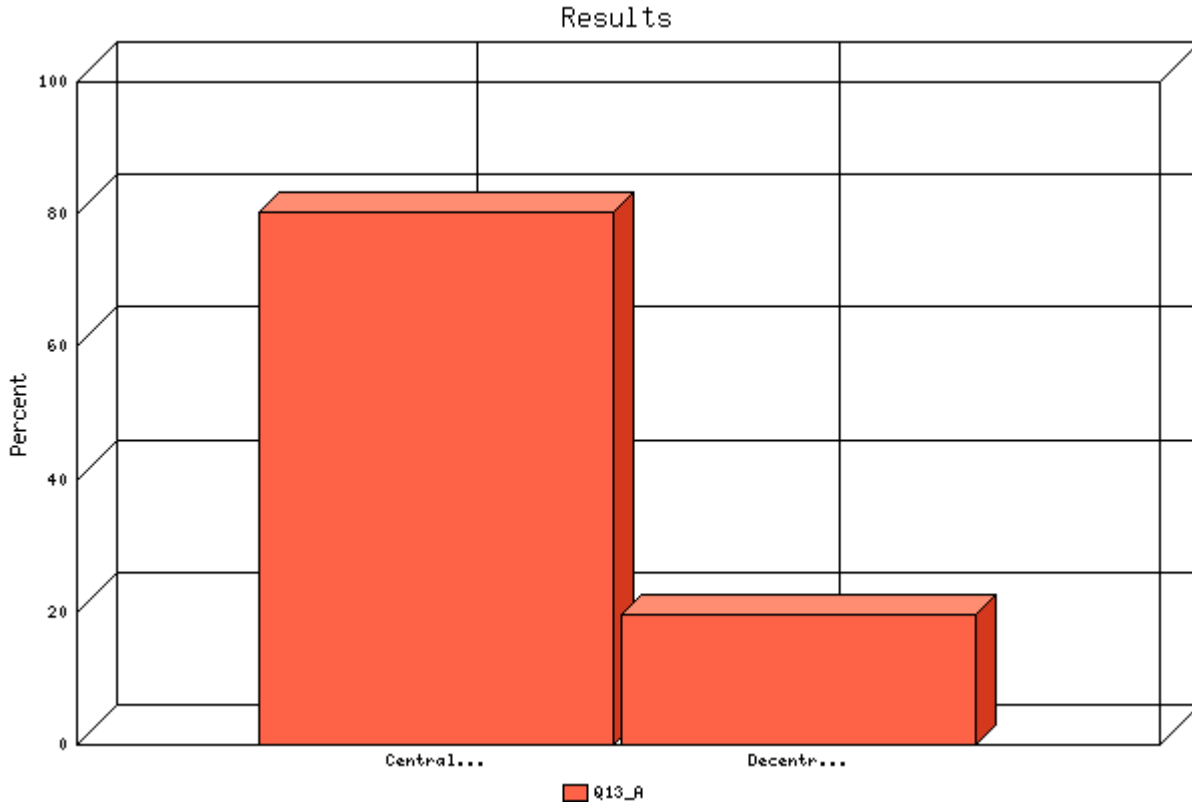
Topic: Voucher payments



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	78	75.7%	63.4%	63.4%	Minimum Value	1.00
Decentralized	25	24.3%	20.3%	20.3%	Maximum Value	2.00
Not Answered	20	N/A	16.3%	16.3%	Average	1.24
Not Asked	0	N/A	N/A	0.0%	Sum	128
Total	123	100%	100%	100%	Standard Deviation	0.43
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

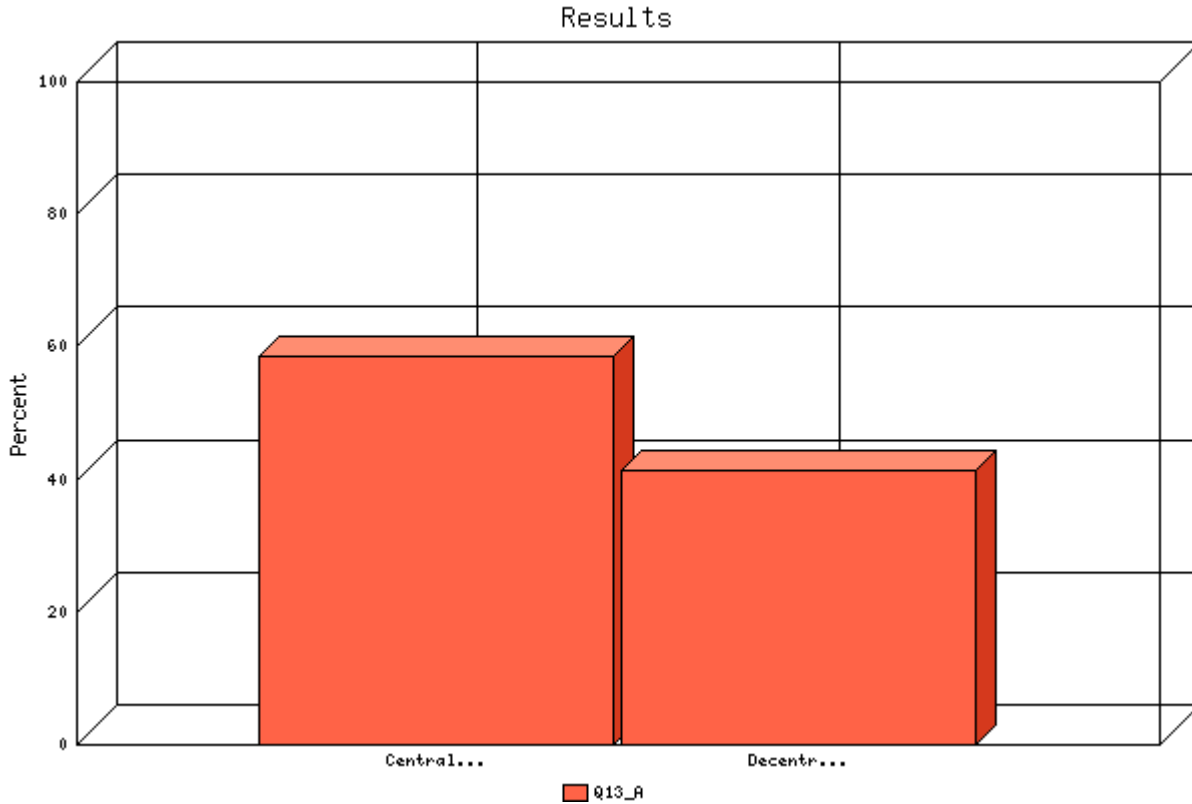
Topic: Relocation policy



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	82	80.4%	66.7%	66.7%	Minimum Value	1.00
Decentralized	20	19.6%	16.3%	16.3%	Maximum Value	2.00
Not Answered	21	N/A	17.1%	17.1%	Average	1.20
Not Asked	0	N/A	N/A	0.0%	Sum	122
Total	123	100%	100%	100%	Standard Deviation	0.40
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

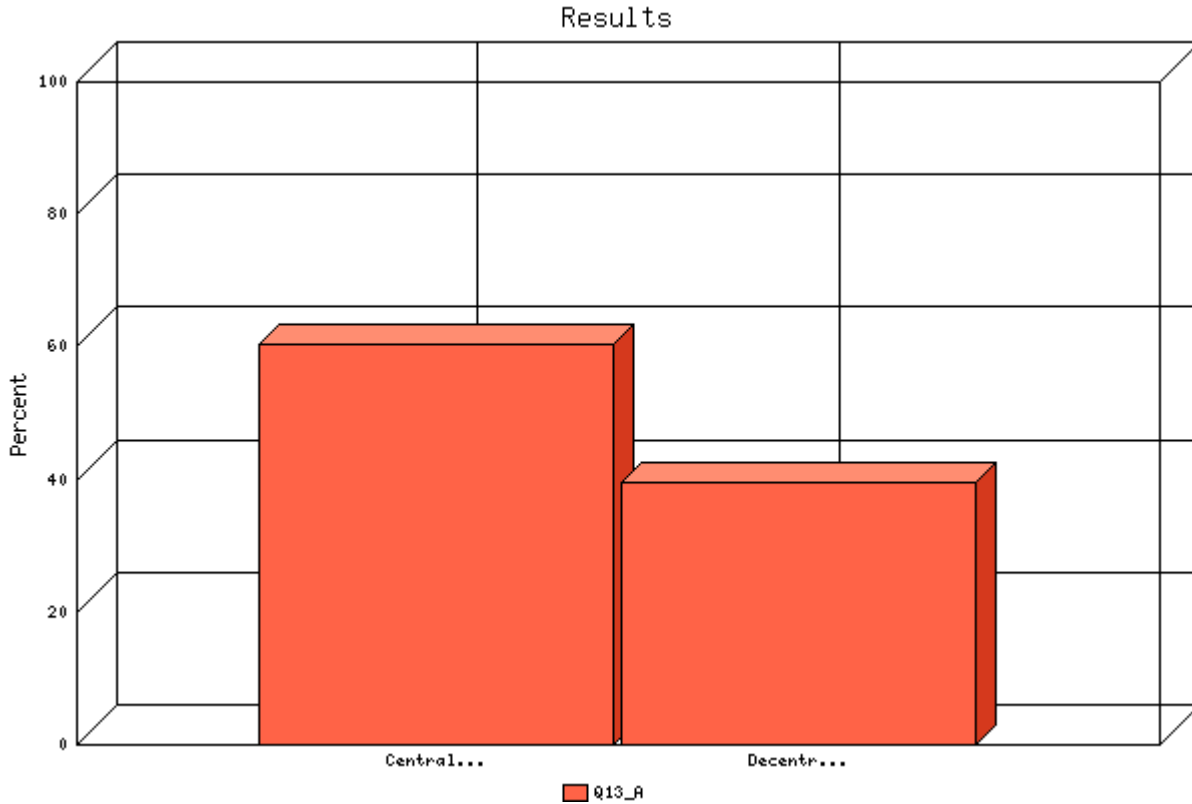
Topic: Third-party relocation contracts



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	55	58.5%	44.7%	44.7%	Minimum Value	1.00
Decentralized	39	41.5%	31.7%	31.7%	Maximum Value	2.00
Not Answered	29	N/A	23.6%	23.6%	Average	1.41
Not Asked	0	N/A	N/A	0.0%	Sum	133
Total	123	100%	100%	100%	Standard Deviation	0.50
					Median	1
					Mode	1

Question: Is your agency's relocation program managed centrally or decentrally, i.e., handled one agency location or dispersed through two or more locations? Please describe.

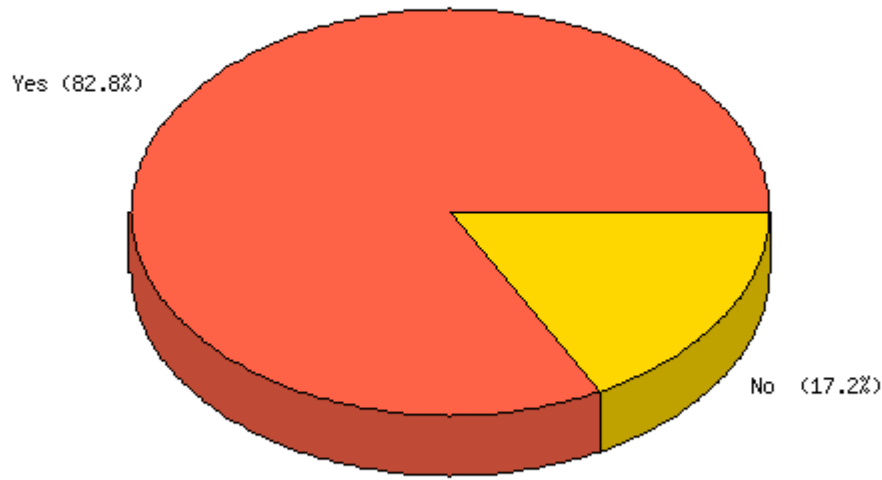
Topic: Counseling



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Centralized	61	60.4%	49.6%	49.6%	Minimum Value	1.00
Decentralized	40	39.6%	32.5%	32.5%	Maximum Value	2.00
Not Answered	22	N/A	17.9%	17.9%	Average	1.40
Not Asked	0	N/A	N/A	0.0%	Sum	141
Total	123	100%	100%	100%	Standard Deviation	0.49
					Median	1
					Mode	1

Question: Is your agency satisfied with the organization of its relocation functions?

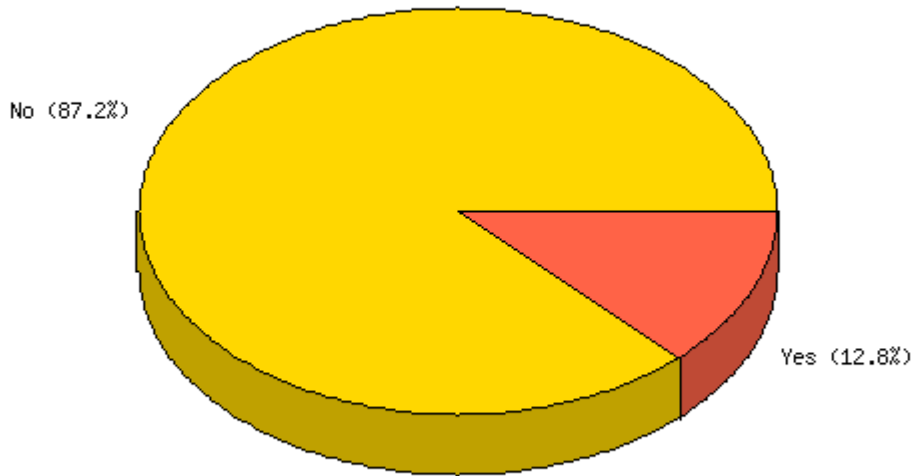
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	82	82.8%	66.7%	66.7%	Minimum Value	1.00
No	17	17.2%	13.8%	13.8%	Maximum Value	2.00
Not Answered	24	N/A	19.5%	19.5%	Average	1.17
Not Asked	0	N/A	N/A	0.0%	Sum	116
Total	123	100%	100%	100%	Standard Deviation	0.38
					Median	1
					Mode	1

Question: Has your agency encountered any problems administering the 1-year Government service agreement?

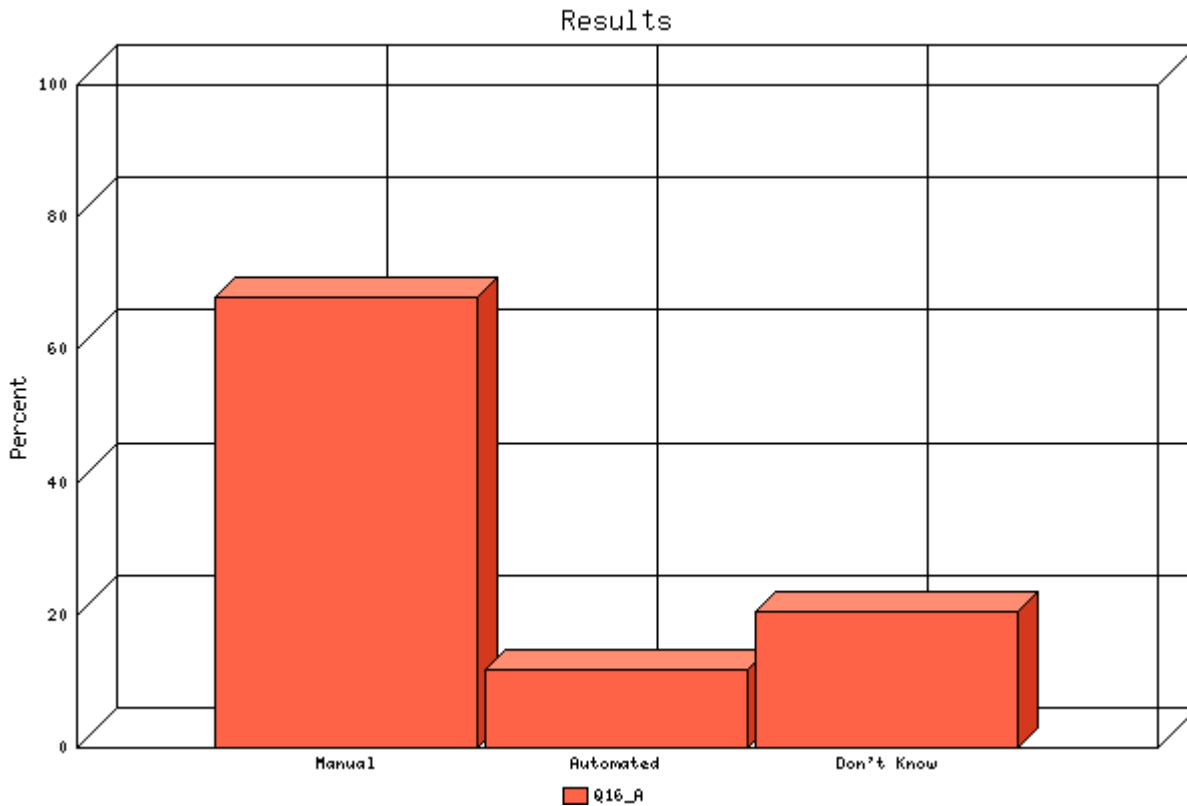
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	12	12.8%	9.8%	9.8%	Minimum Value	1.00
No	82	87.2%	66.7%	66.7%	Maximum Value	2.00
Not Answered	29	N/A	23.6%	23.6%	Average	1.87
Not Asked	0	N/A	N/A	0.0%	Sum	176
Total	123	100%	100%	100%	Standard Deviation	0.34
					Median	2
					Mode	2

Question: Which , if any, aspects of the relocation process in your agency is automated?

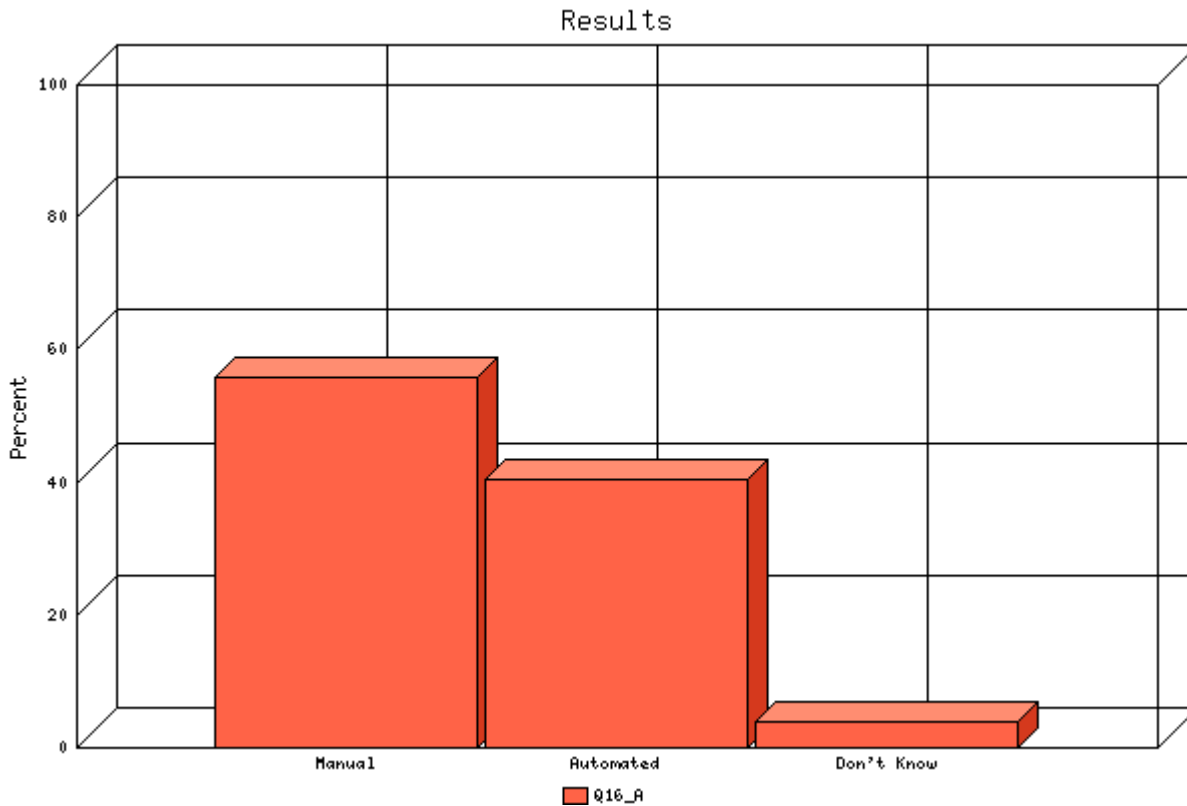
Topic: Service agreement



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	70	68.0%	56.9%	56.9%	Minimum Value	1.00
Automated	12	11.7%	9.8%	9.8%	Maximum Value	3.00
Don't Know	21	20.4%	17.1%	17.1%	Average	1.52
Not Answered	20	N/A	16.3%	16.3%	Sum	157
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.81
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

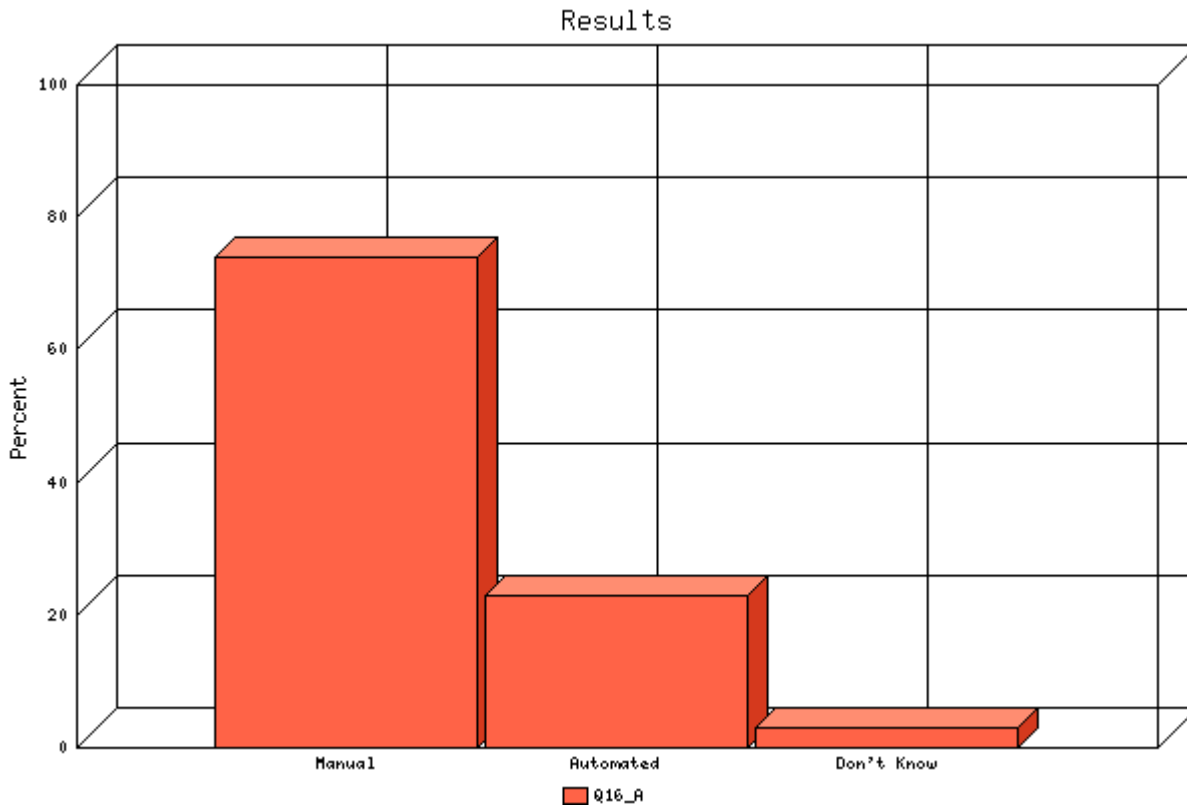
Topic: Travel authorization



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	58	55.8%	47.2%	47.2%	Minimum Value	1.00
Automated	42	40.4%	34.1%	34.1%	Maximum Value	3.00
Don't Know	4	3.8%	3.3%	3.3%	Average	1.48
Not Answered	19	N/A	15.4%	15.4%	Sum	154
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.57
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

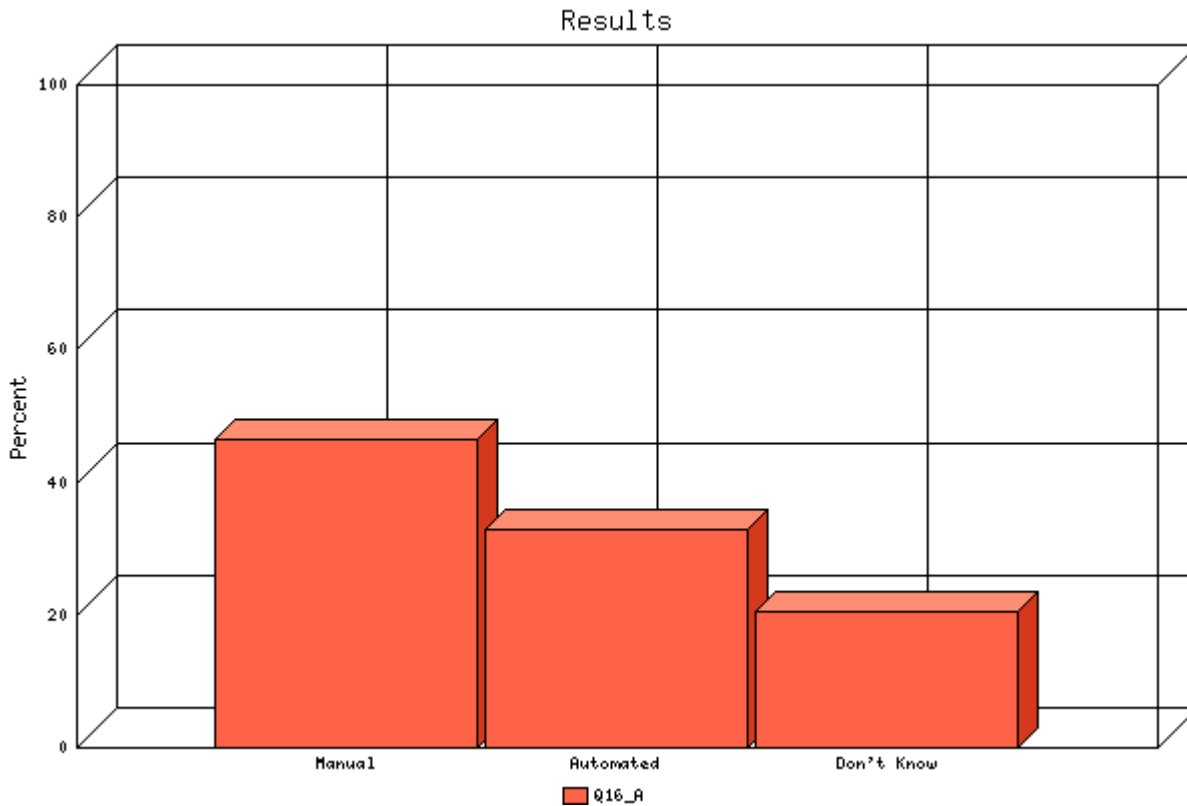
Topic: Voucher preparation



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	77	74.0%	62.6%	62.6%	Minimum Value	1.00
Automated	24	23.1%	19.5%	19.5%	Maximum Value	3.00
Don't Know	3	2.9%	2.4%	2.4%	Average	1.29
Not Answered	19	N/A	15.4%	15.4%	Sum	134
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.52
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

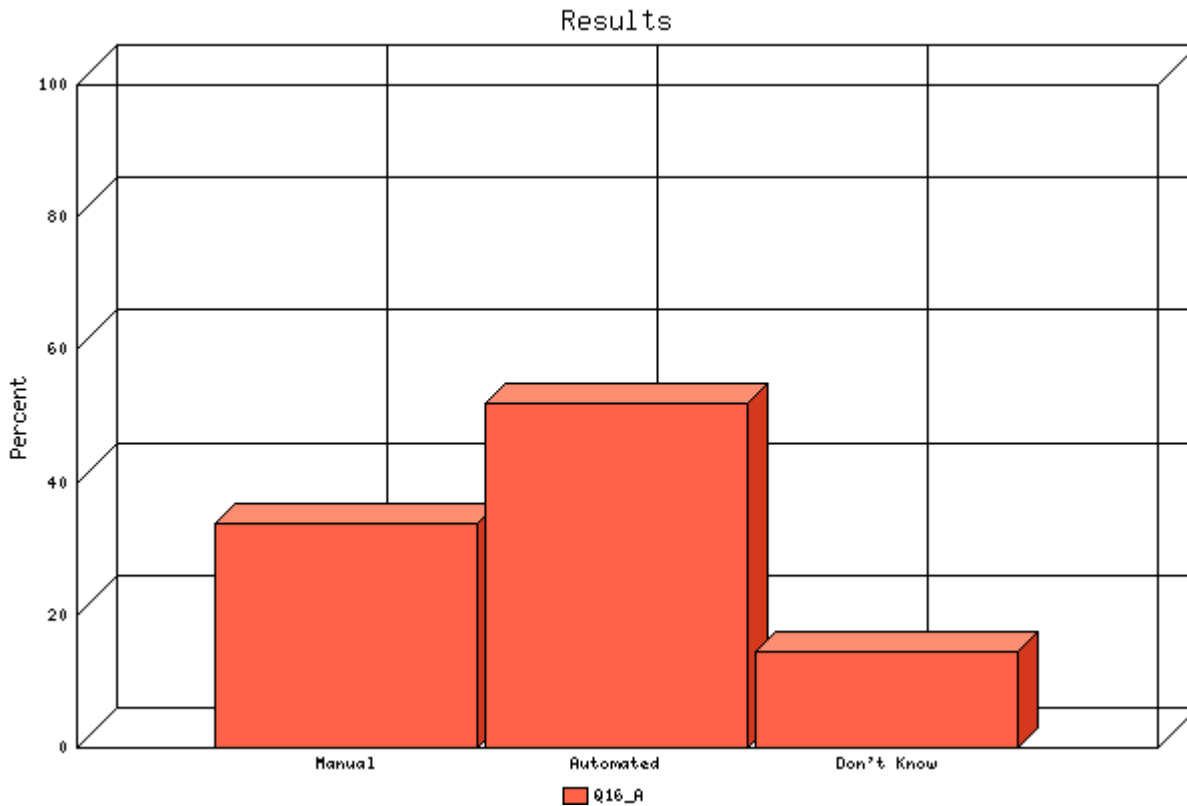
Topic: Relocation Income Tax Allowance/Q941



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	48	46.6%	39.0%	39.0%	Minimum Value	1.00
Automated	34	33.0%	27.6%	27.6%	Maximum Value	3.00
Don't Know	21	20.4%	17.1%	17.1%	Average	1.74
Not Answered	20	N/A	16.3%	16.3%	Sum	179
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.78
Total	123	100%	100%	100%	Median	2
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

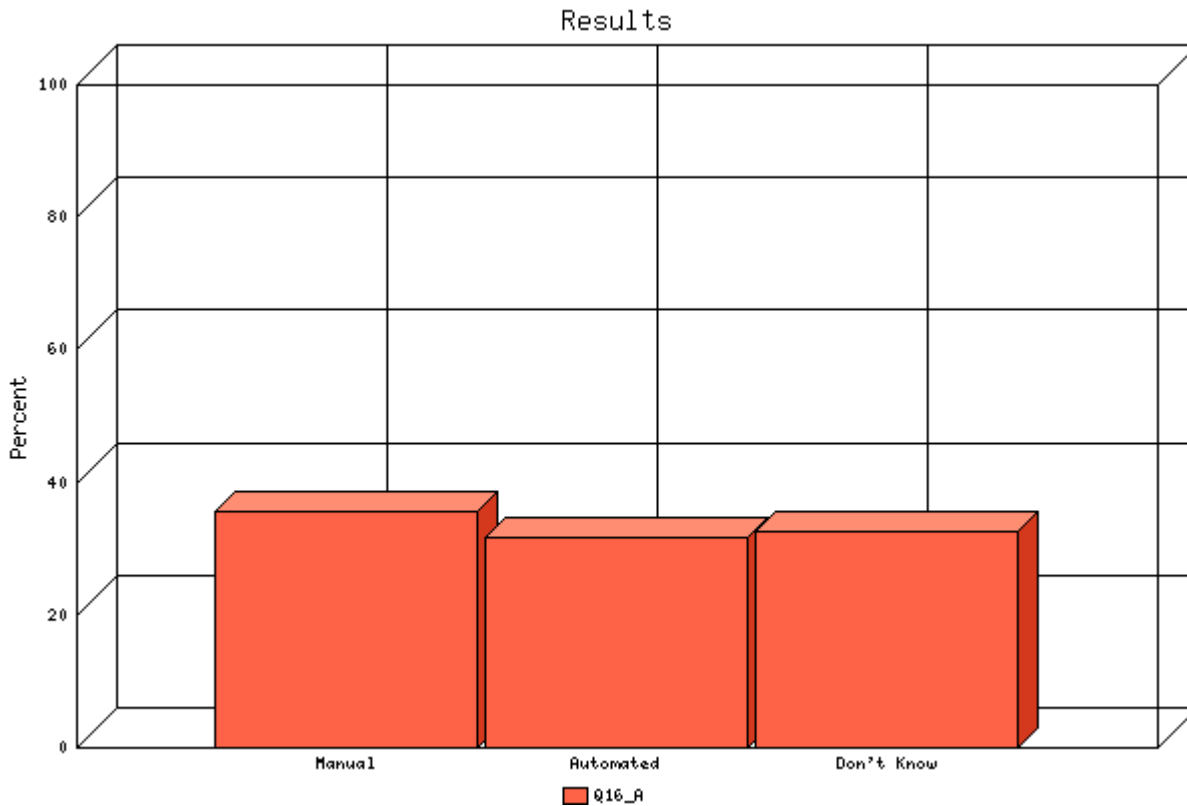
Topic: Integration with payroll/finance



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	35	33.7%	28.5%	28.5%	Minimum Value	1.00
Automated	54	51.9%	43.9%	43.9%	Maximum Value	3.00
Don't Know	15	14.4%	12.2%	12.2%	Average	1.81
Not Answered	19	N/A	15.4%	15.4%	Sum	188
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.67
Total	123	100%	100%	100%	Median	2
					Mode	2

Question: Which , if any, aspects of the relocation process in your agency is automated?

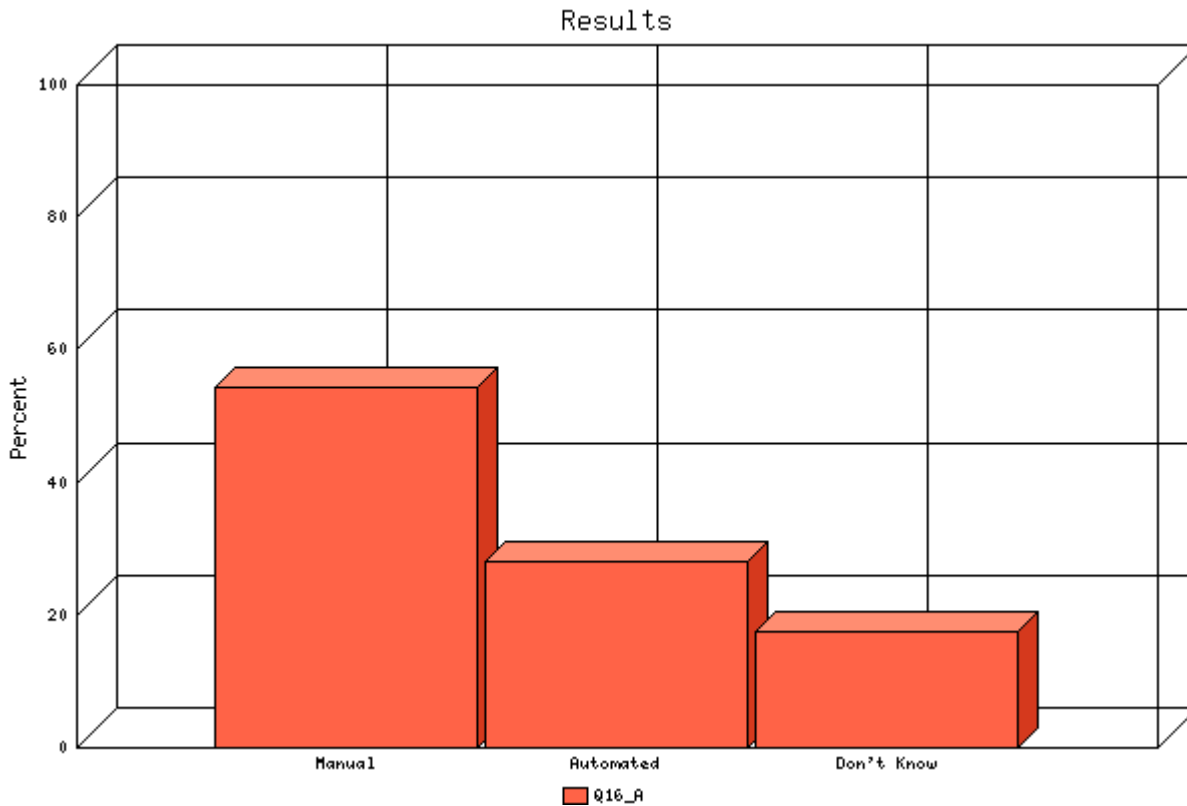
Topic: Integration with Vendor Information



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	37	35.6%	30.1%	30.1%	Minimum Value	1.00
Automated	33	31.7%	26.8%	26.8%	Maximum Value	3.00
Don't Know	34	32.7%	27.6%	27.6%	Average	1.97
Not Answered	19	N/A	15.4%	15.4%	Sum	205
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.83
Total	123	100%	100%	100%	Median	2
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

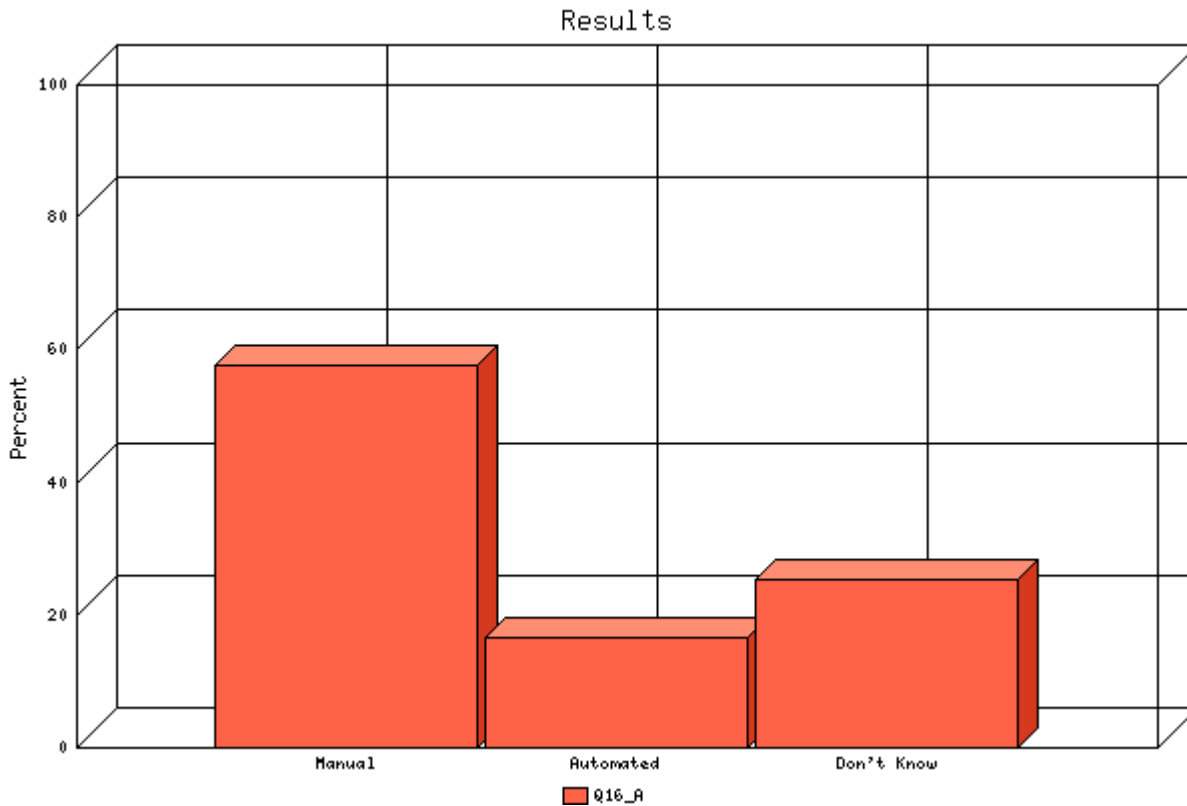
Topic: Household Goods?



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	56	54.4%	45.5%	45.5%	Minimum Value	1.00
Automated	29	28.2%	23.6%	23.6%	Maximum Value	3.00
Don't Know	18	17.5%	14.6%	14.6%	Average	1.63
Not Answered	20	N/A	16.3%	16.3%	Sum	168
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.77
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

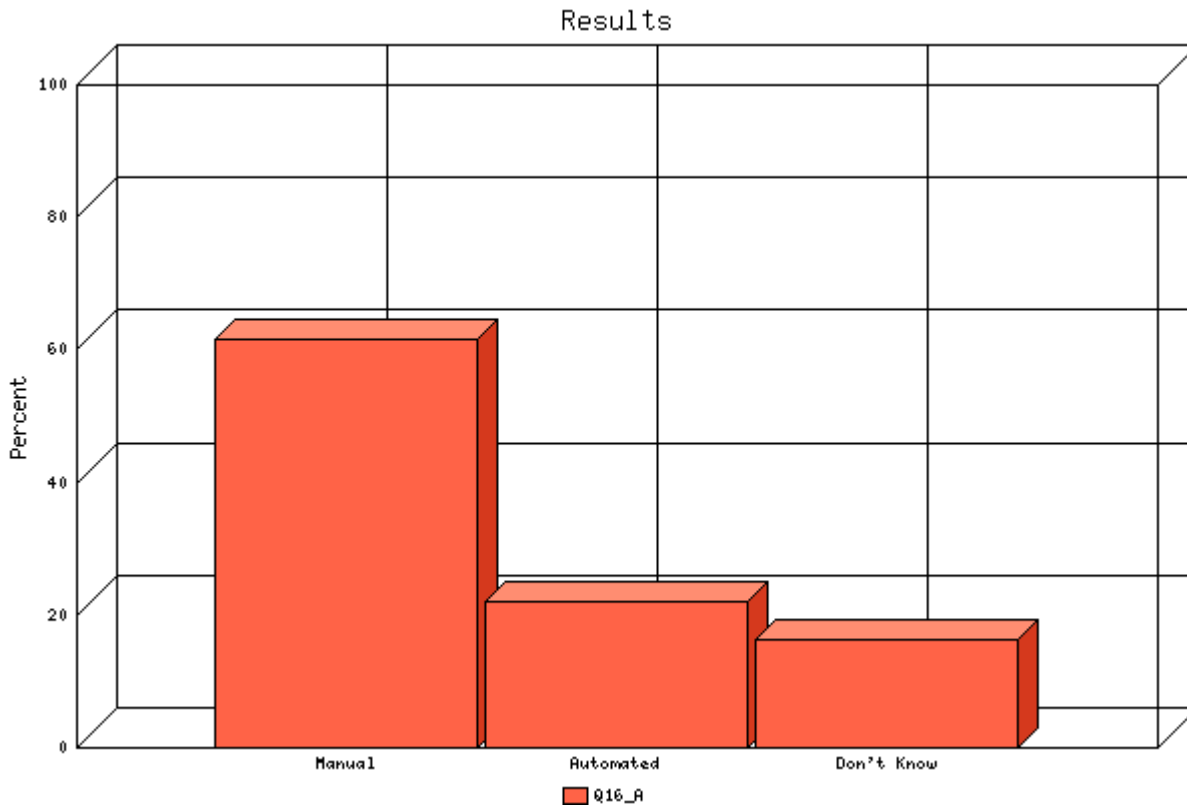
Topic: Home Sale?



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	59	57.8%	48.0%	48.0%	Minimum Value	1.00
Automated	17	16.7%	13.8%	13.8%	Maximum Value	3.00
Don't Know	26	25.5%	21.1%	21.1%	Average	1.68
Not Answered	21	N/A	17.1%	17.1%	Sum	171
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.86
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

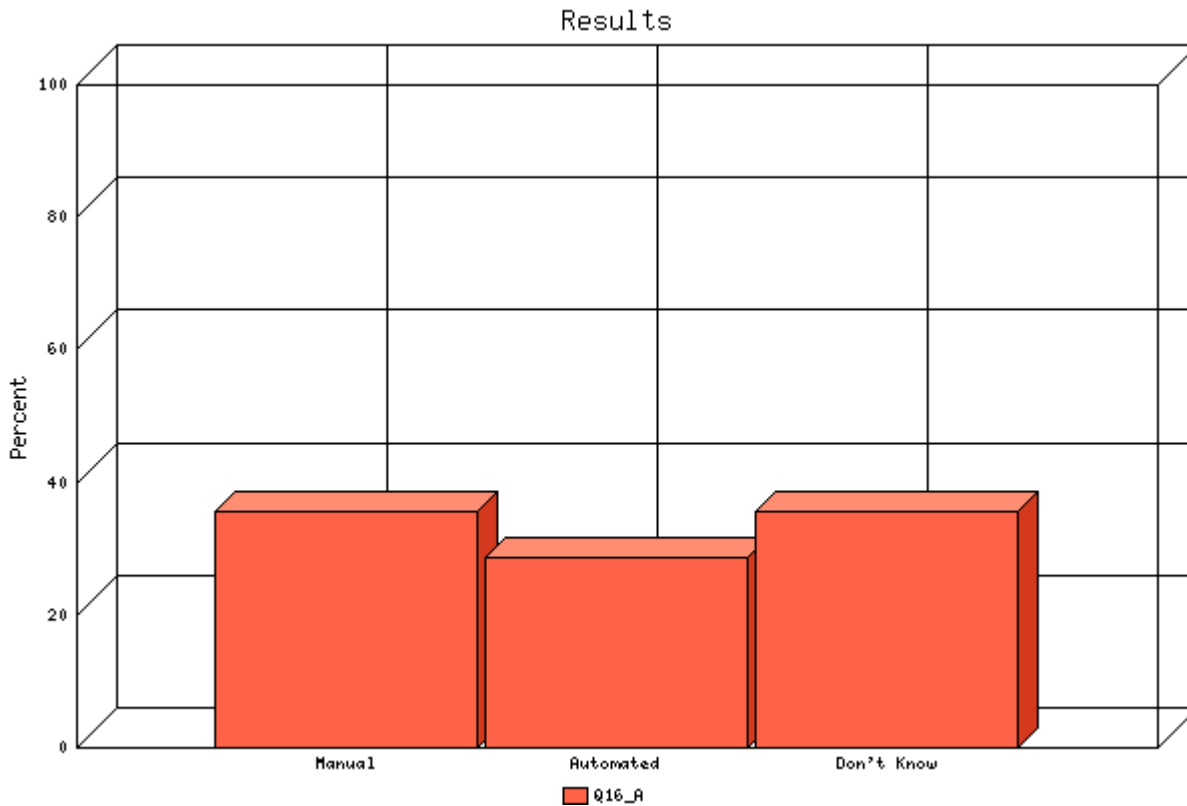
Topic: Relocation information package



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	64	61.5%	52.0%	52.0%	Minimum Value	1.00
Automated	23	22.1%	18.7%	18.7%	Maximum Value	3.00
Don't Know	17	16.3%	13.8%	13.8%	Average	1.55
Not Answered	19	N/A	15.4%	15.4%	Sum	161
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.76
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Which , if any, aspects of the relocation process in your agency is automated?

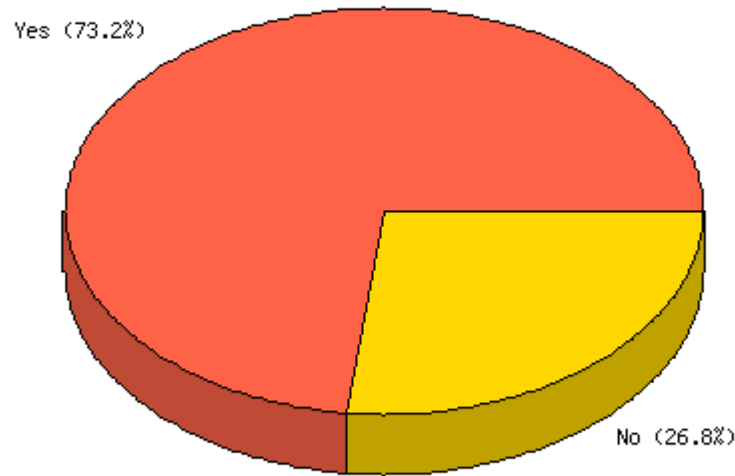
Topic: Access policy



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Manual	37	35.6%	30.1%	30.1%	Minimum Value	1.00
Automated	30	28.8%	24.4%	24.4%	Maximum Value	3.00
Don't Know	37	35.6%	30.1%	30.1%	Average	2.00
Not Answered	19	N/A	15.4%	15.4%	Sum	208
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.85
Total	123	100%	100%	100%	Median	2
					Mode	Multi-Modal

Question: Does your agency agree with the current "keep-whole" philosophy of reimbursement for employee expenses associated with relocation?

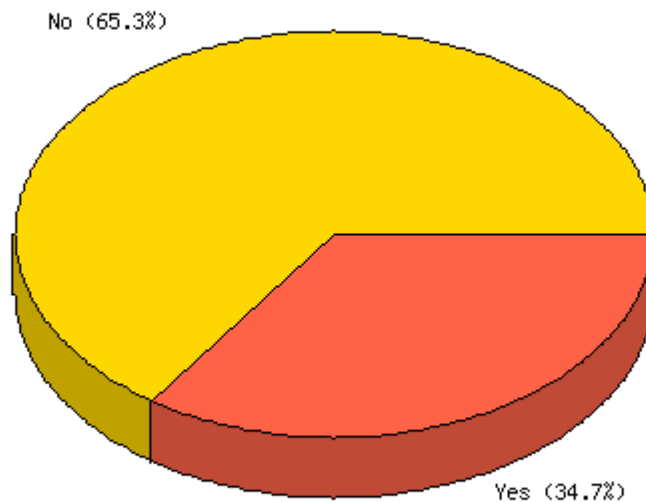
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	60	73.2%	48.8%	48.8%	Minimum Value	1.00
No	22	26.8%	17.9%	17.9%	Maximum Value	2.00
Not Answered	41	N/A	33.3%	33.3%	Average	1.27
Not Asked	0	N/A	N/A	0.0%	Sum	104
Total	123	100%	100%	100%	Standard Deviation	0.45
					Median	1
					Mode	1

Question: Most of the FTR entitlements provide a "one size fits all" or "across-the-board" benefit. Instead, should the Government consider developing "tiered" policies that reflect the needs of specific employee groups (e.g., by grade level)?

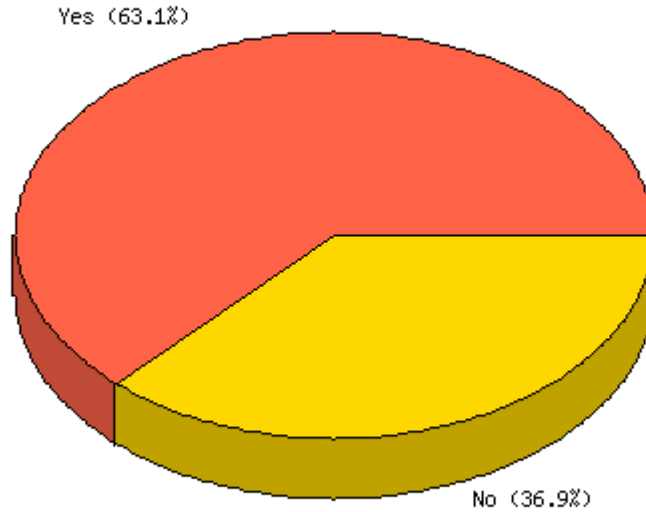
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	35	34.7%	28.5%	28.5%	Minimum Value	1.00
No	66	65.3%	53.7%	53.7%	Maximum Value	2.00
Not Answered	22	N/A	17.9%	17.9%	Average	1.65
Not Asked	0	N/A	N/A	0.0%	Sum	167
Total	123	100%	100%	100%	Standard Deviation	0.48
					Median	2
					Mode	2

Question: Does your agency contract out any relocation services work?

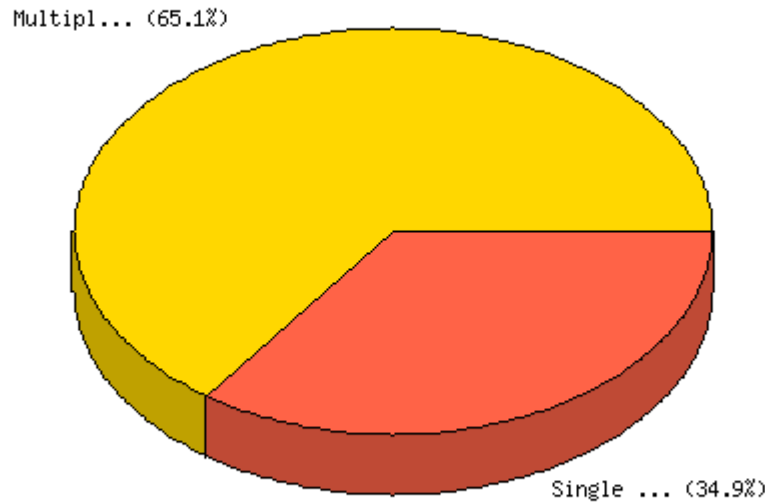
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	65	63.1%	52.8%	52.8%	Minimum Value	1.00
No	38	36.9%	30.9%	30.9%	Maximum Value	2.00
Not Answered	20	N/A	16.3%	16.3%	Average	1.37
Not Asked	0	N/A	N/A	0.0%	Sum	141
Total	123	100%	100%	100%	Standard Deviation	0.48
					Median	1
					Mode	1

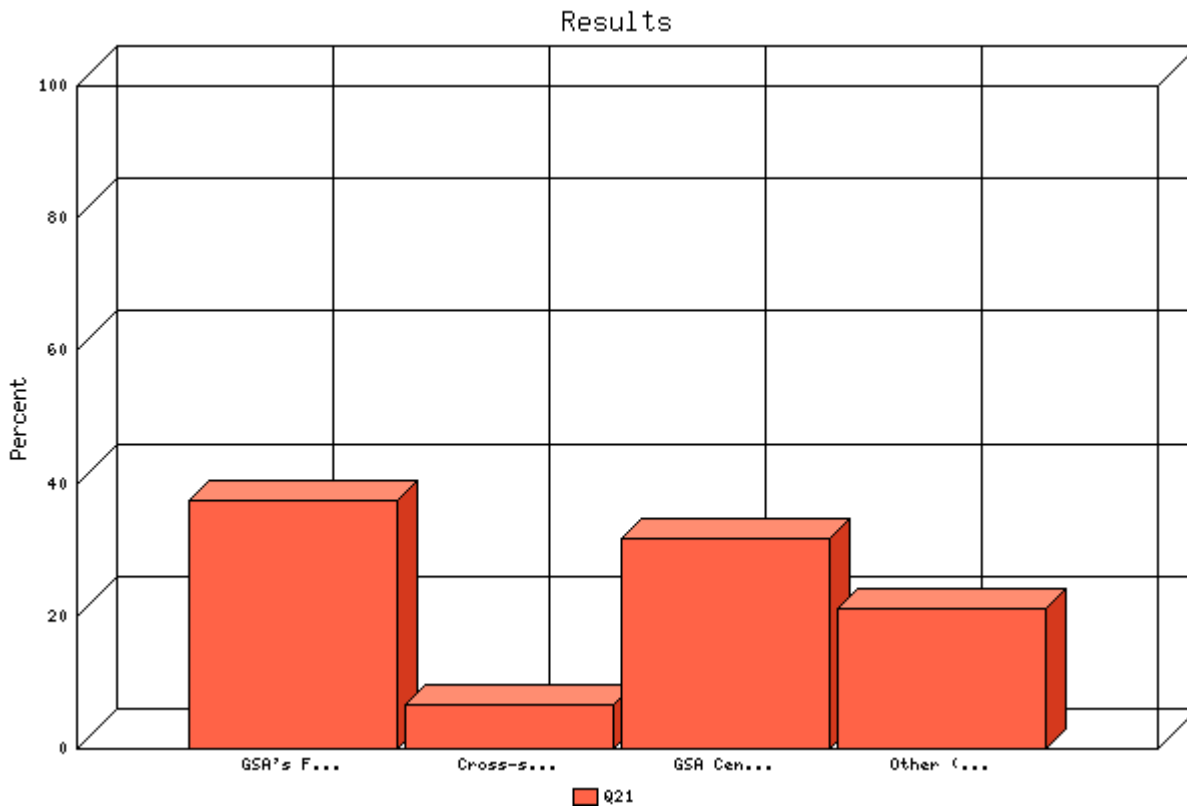
Question: How many vendors does your agency utilize?

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Single Vendor	30	34.9%	24.4%	24.4%	Minimum Value	1.00
Multiple Vendors (Indicate Number)	56	65.1%	45.5%	45.5%	Maximum Value	2.00
					Average	1.65
Not Answered	37	N/A	30.1%	30.1%	Sum	142
					Standard Deviation	0.48
Not Asked	0	N/A	N/A	0.0%	Median	2
Total	123	100%	100%	100%	Mode	2

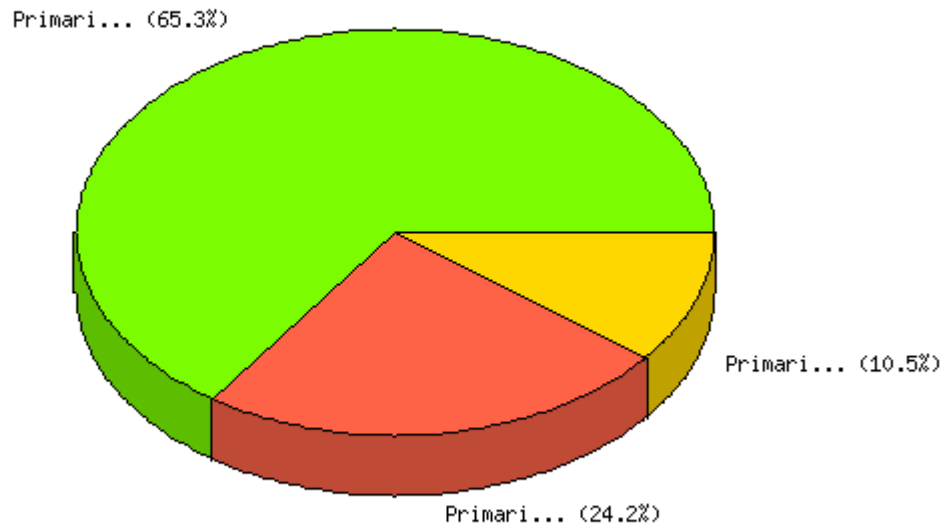
Question: In obtaining your relocation services do you use; (check all that apply)



	Count	% Sample Answered
GSA's Federal Supply Service Relocation Schedules	46	37.4%
Cross-service agreements	8	6.5%
GSA Centralized Household Goods Traffic Management Program (CHAMPS)	39	31.7%
Other (Please specify)	26	21.1%

Question: How would you best describe your agency's approach to developing the annual relocation budget?

Results

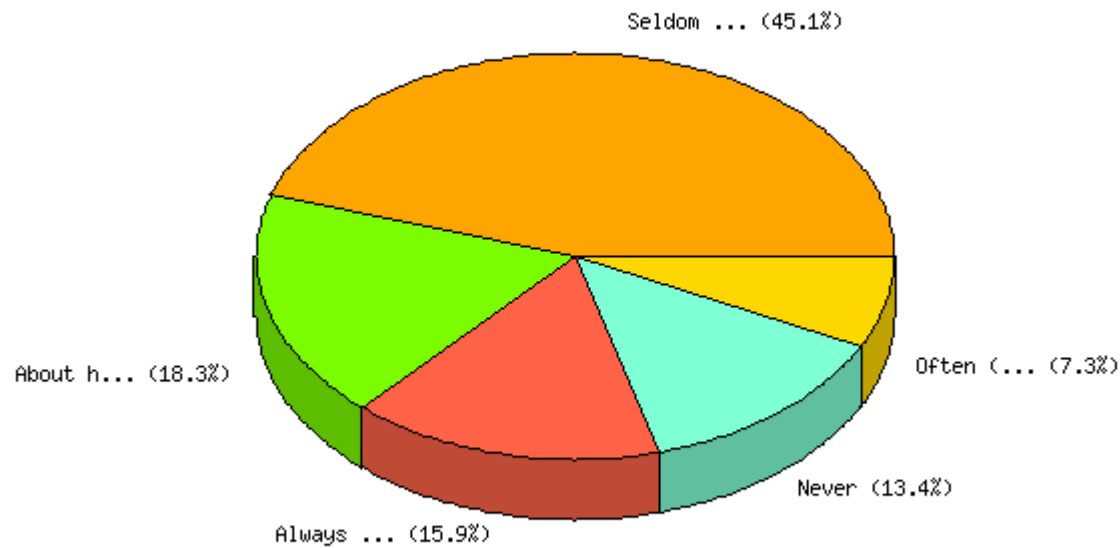


	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics
Primarily based on previous years' funding levels	23	24.2%	18.7%	18.7%	Minimum Value
					1.00
					Maximum Value
					3.00
Primarily based on the impact of future agency mission changes	10	10.5%	8.1%	8.1%	Average
					2.41
					Sum
					229
Primarily based on a combination of a and b.	62	65.3%	50.4%	50.4%	Standard Deviation
					0.86
Not Answered	28	N/A	22.8%	22.8%	Median
					3
Not Asked	0	N/A	N/A	0.0%	Mode
					3

Total	123	100%	100%	100%
--------------	-----	------	------	------

Question: As you execute your budget during the year, do you sometimes need to transfer available funds from other object classes or activities to cover any shortfall or overage in the relocation components of your agency's budget? Choose one of the following that best describes how often yearly adjustments of greater than 5% of the relocation allocation are made between budget allocations for relocations and budget allocations for other purposes.

Results



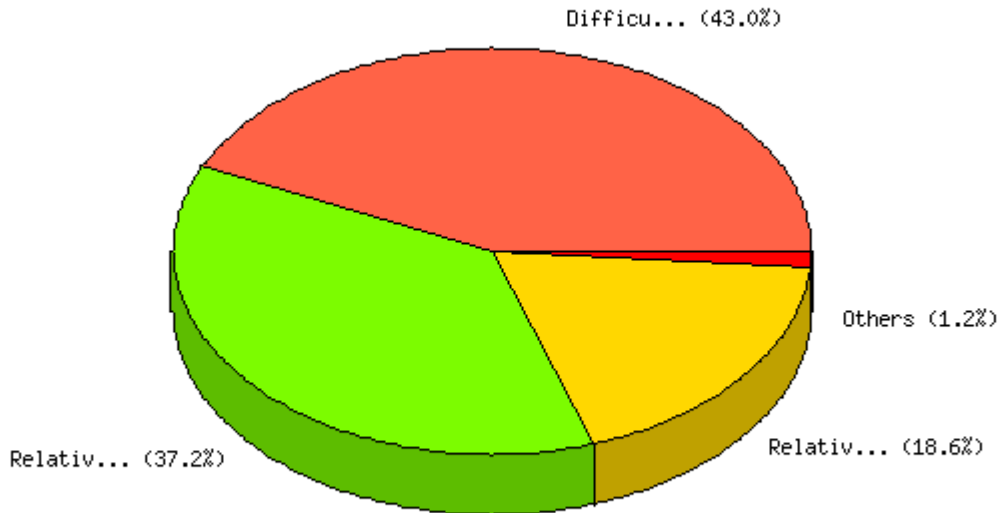
	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Always (Every year)	13	15.9%	10.6%	10.6%	Minimum Value	1.00
Often (three out of every four years)	6	7.3%	4.9%	4.9%	Maximum Value	5.00
					Average	3.33
					Sum	273
					Standard Deviation	1.27
About half the time	15	18.3%	12.2%	12.2%	Median	4
					Mode	4
Seldom (One out of every four)	37	45.1%	30.1%	30.1%		

years)

Never	11	13.4%	8.9%	8.9%
Not Answered	41	N/A	33.3%	33.3%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Please complete the statement that most closely describes your agency's reporting capabilities. Reporting on the full relocation program is:

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Difficult to provide, as information is in separate systems and/or in paper files (oftentimes requiring a manual effort to collect) and there is little or automated integration with the agency's financial systems.	37	43.0%	30.1%	30.1%	Minimum Value	1.00
					Maximum Value	4.00
					Average	1.97
					Sum	169
					Standard Deviation	0.93
					Median	2
					Mode	1

Relatively

easy from a high level but there is limited access to more detailed contractor information and limited automated integration with the agency's financial systems or with contractor systems.

16 18.6% 13.0% 13.0%

Relatively easy with more detailed relocation information centrally available in a database, with some integration with the agency's financial systems.

32 37.2% 26.0% 26.0%

Robust with easy automated access to all relocation data and full automated integration of the relocation system with the agency's financial systems

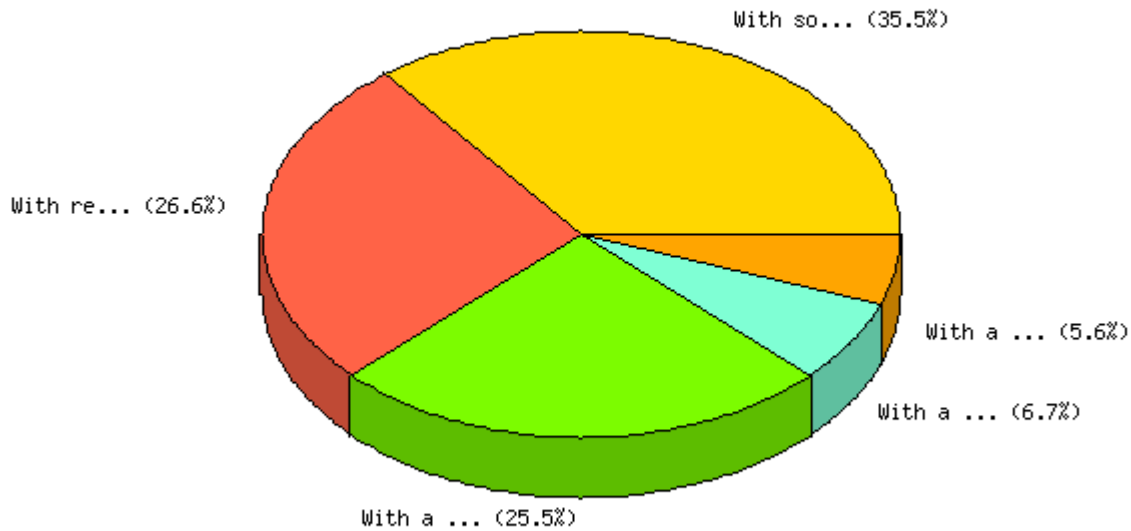
1 1.2% 0.8% 0.8%

and with
contractor
systems.

Not Answered	37	N/A	30.1%	30.1%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Select the statement that best describes your ability to quickly respond with accurate and complete information to agency management requests from levels higher than those directly responsible for the travel and relocation programs and to those stakeholders outside the agency.

Results



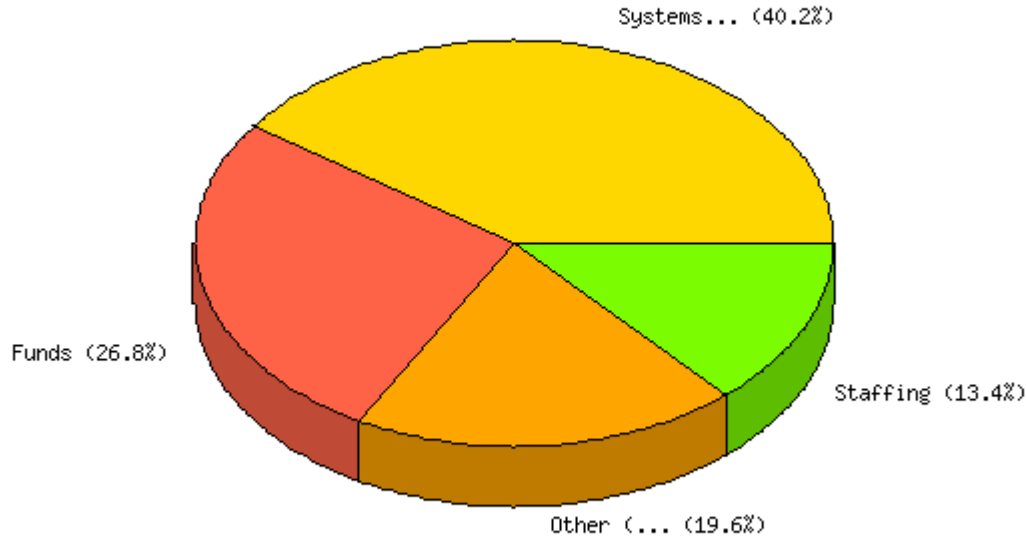
	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
With relative ease, within timeframes required.	24	26.7%	19.5%	19.5%	Minimum Value	1.00
					Maximum Value	5.00
With some difficulty, but within timeframes required.	32	35.6%	26.0%	26.0%	Average	2.30
					Sum	207
					Standard Deviation	1.13
With a great deal of effort, but within timeframes required.	23	25.6%	18.7%	18.7%	Median	2
					Mode	2

With a great deal of effort,

with an incomplete response.	5	5.6%	4.1%	4.1%
With a great deal of effort, with significant gaps and unable to meet timeframes.	6	6.7%	4.9%	4.9%
Not Answered	33	N/A	26.8%	26.8%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: What do you see as the most significant issues facing your agency should a recommendation come from the Governmentwide Relocation Advisory Board (the Board) to improve your information management capabilities?

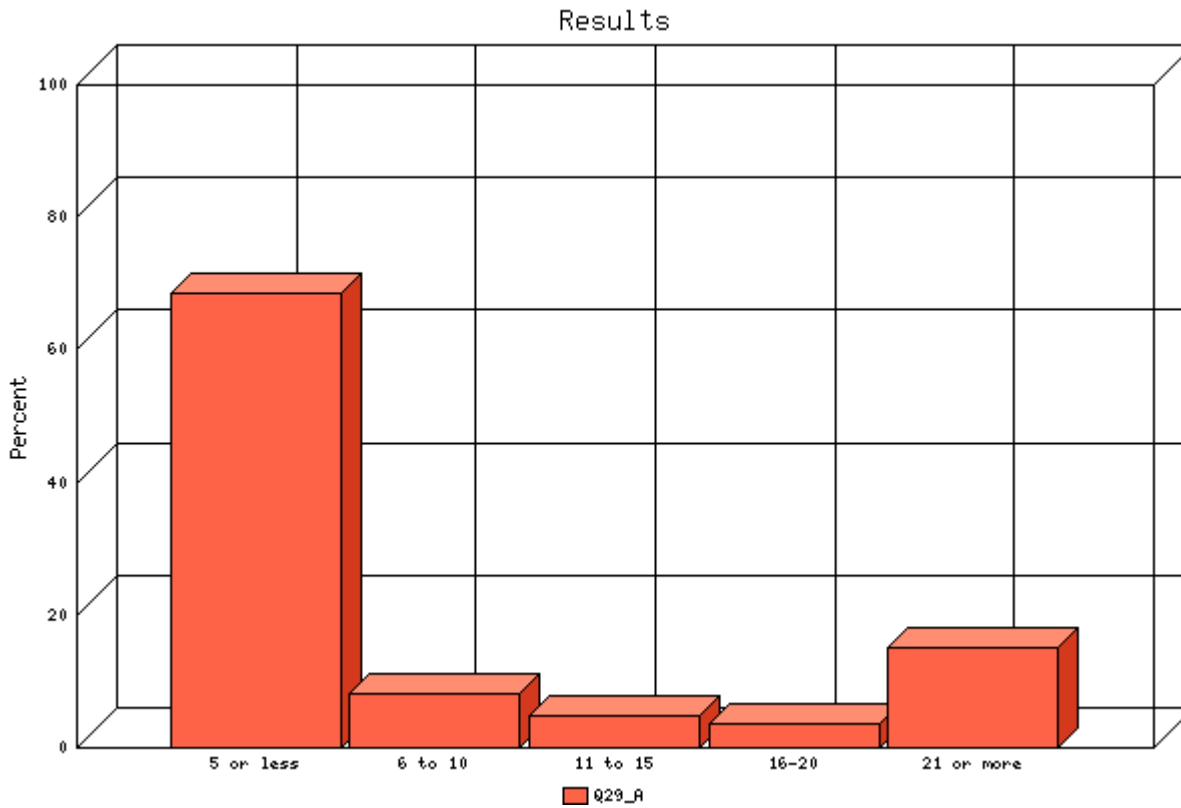
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Funds	26	26.8%	21.1%	21.1%	Minimum Value	1.00
Systems development	39	40.2%	31.7%	31.7%	Maximum Value	4.00
Staffing	13	13.4%	10.6%	10.6%	Average	2.26
Other (Please specify)	19	19.6%	15.4%	15.4%	Sum	219
Not Answered	26	N/A	21.1%	21.1%	Standard Deviation	1.06
Not Asked	0	N/A	N/A	0.0%	Median	2
Total	123	100%	100%	100%	Mode	2

Question: How many employees' (FTE's) perform relocation work (i.e., permanent change of station moves) in your agency? Approximately how many of these employees work full-time and part-time on this program?

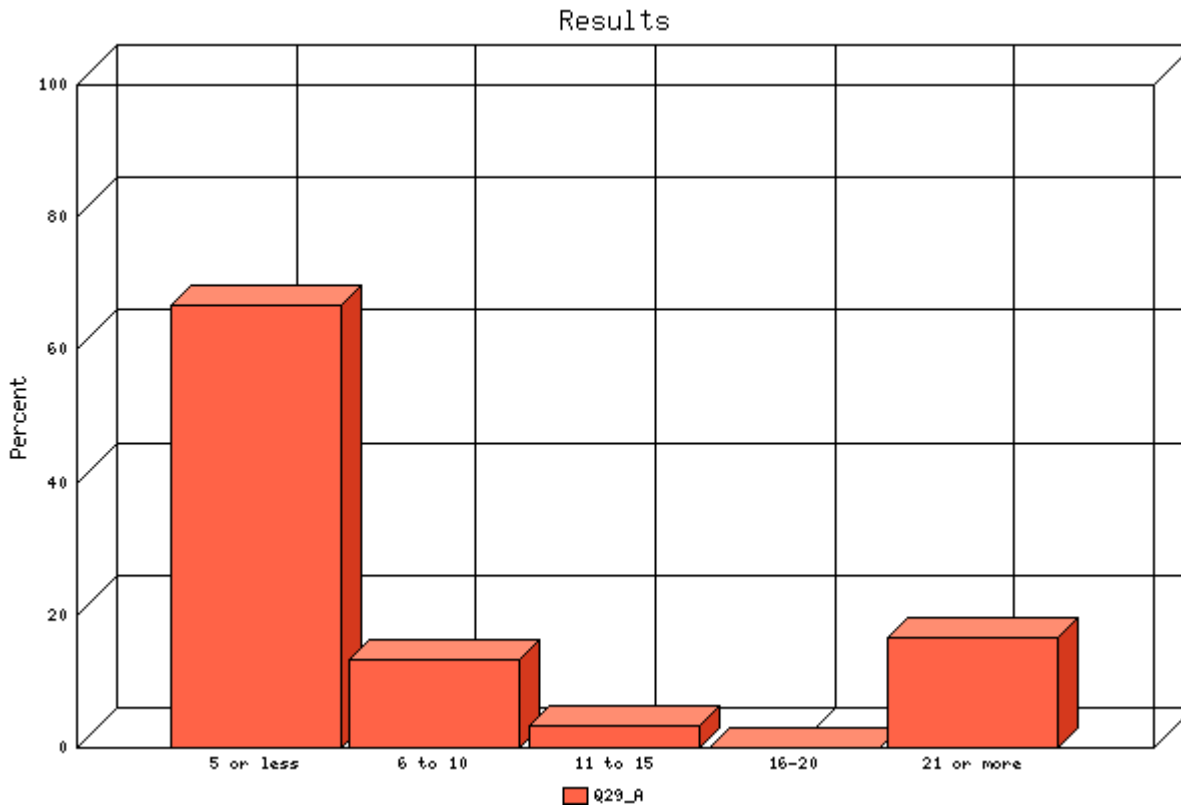
Topic: Full Time



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
5 or less	59	68.6%	48.0%	48.0%	Minimum Value	1.00
6 to 10	7	8.1%	5.7%	5.7%	Maximum Value	5.00
11 to 15	4	4.7%	3.3%	3.3%	Average	1.88
16-20	3	3.5%	2.4%	2.4%	Sum	162
21 or more	13	15.1%	10.6%	10.6%	Standard Deviation	1.50
Not Answered	37	N/A	30.1%	30.1%	Median	1
Not Asked	0	N/A	N/A	0.0%	Mode	1
Total	123	100%	100%	100%		

Question: How many employees' (FTE's) perform relocation work (i.e., permanent change of station moves) in your agency? Approximately how many of these employees work full-time and part-time on this program?

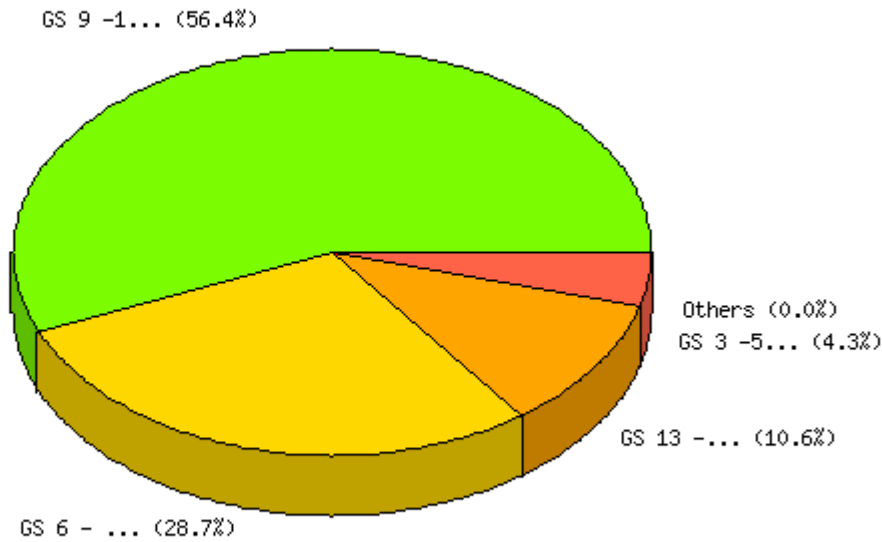
Topic: Part Time



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
5 or less	20	66.7%	16.3%	16.3%	Minimum Value	1.00
6 to 10	4	13.3%	3.3%	3.3%	Maximum Value	5.00
11 to 15	1	3.3%	0.8%	0.8%	Average	1.87
16-20	0	0.0%	0.0%	0.0%	Sum	56
21 or more	5	16.7%	4.1%	4.1%	Standard Deviation	1.50
Not Answered	93	N/A	75.6%	75.6%	Median	1
Not Asked	0	N/A	N/A	0.0%	Mode	1
Total	123	100%	100%	100%		

Question: What is the most common General Schedule (GS) grade level (or equivalent) of the employees administering your agency's relocation program?

Results

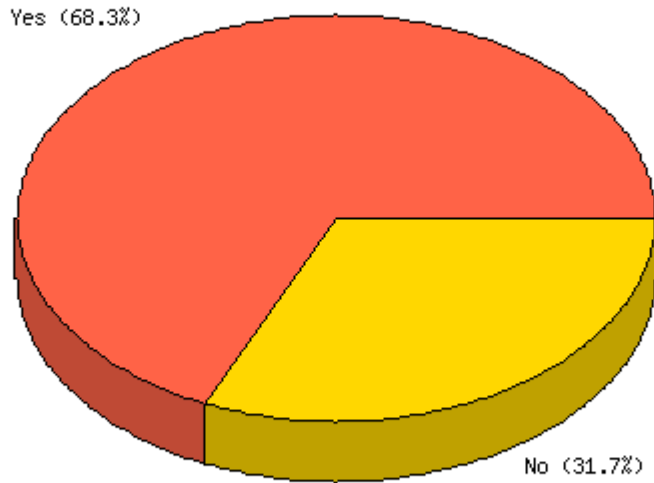


	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
GS 3 -5 (or equivalent)	4	4.3%	3.3%	3.3%	Minimum Value	1.00
GS 6 - 8 (or equivalent)	27	28.7%	22.0%	22.0%	Maximum Value	4.00
GS 9 -12 (or equivalent)	53	56.4%	43.1%	43.1%	Average	2.73
GS 13 - 15 (or equivalent)	10	10.6%	8.1%	8.1%	Sum	257
Senior Executive Service (SES)(or equivalent)	0	0.0%	0.0%	0.0%	Standard Deviation	0.71
Not Answered	29	N/A	23.6%	23.6%	Median	3
					Mode	3

Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Does your agency document service agreements in the employees' Official Personnel Folders (OPFs)?

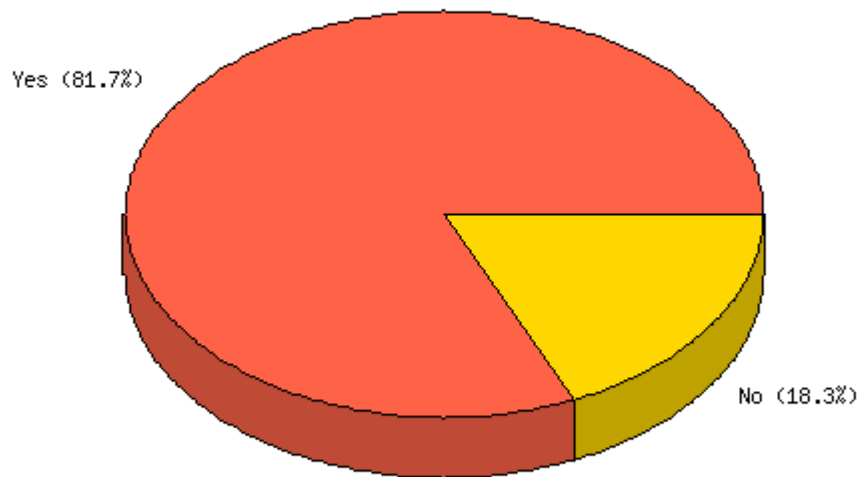
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	84	68.3%	68.3%	68.3%	Minimum Value	1.00
No	39	31.7%	31.7%	31.7%	Maximum Value	2.00
Not Answered	0	N/A	0.0%	0.0%	Average	1.32
Not Asked	0	N/A	N/A	0.0%	Sum	162
Total	123	100%	100%	100%	Standard Deviation	0.47
					Median	1
					Mode	1

Question: Would your agency be in favor of using a remark (optional or required) on the Standard Form 50 (SF-50) in the future that would make it possible to track and report service agreements for employees with paid relocations?

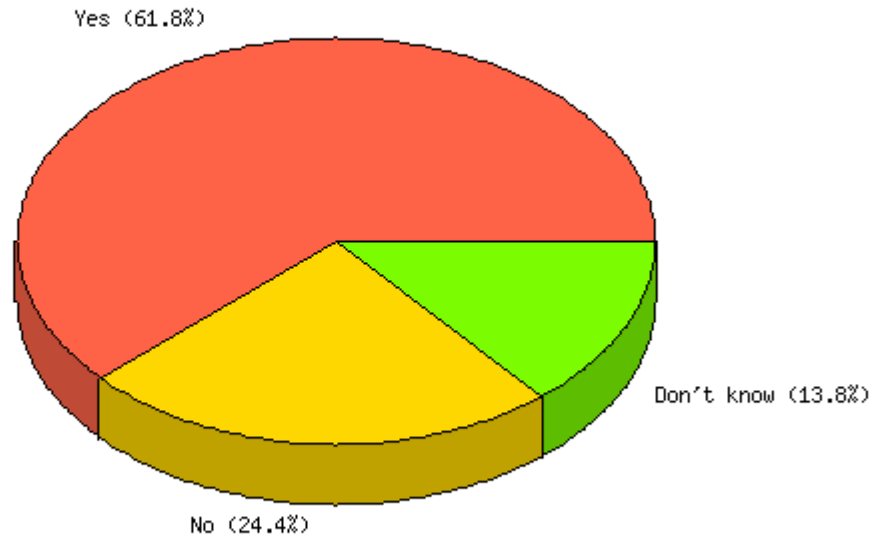
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	85	81.7%	69.1%	69.1%	Minimum Value	1.00
No	19	18.3%	15.4%	15.4%	Maximum Value	2.00
Not Answered	19	N/A	15.4%	15.4%	Average	1.18
Not Asked	0	N/A	N/A	0.0%	Sum	123
Total	123	100%	100%	100%	Standard Deviation	0.39
					Median	1
					Mode	1

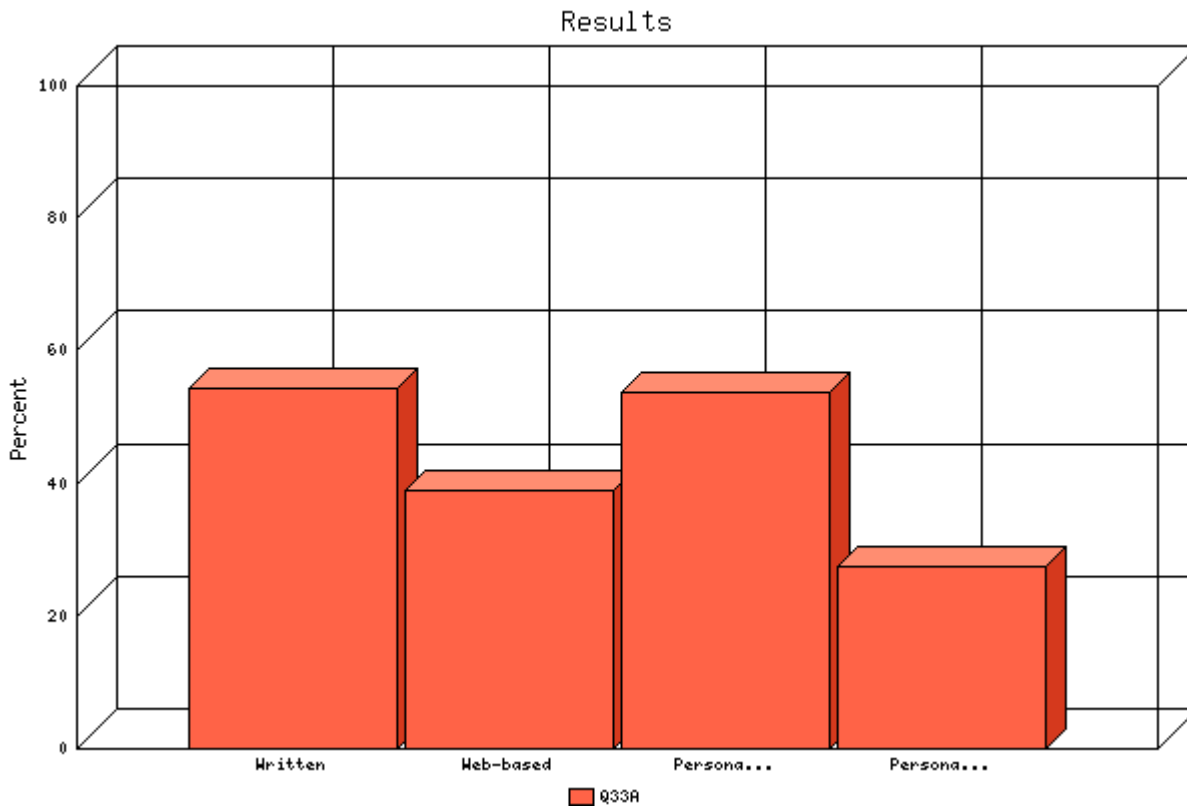
Question: Has your agency developed training, tutorials, or practical advice for employees who relocate?

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	76	61.8%	61.8%	61.8%	Minimum Value	1.00
No	30	24.4%	24.4%	24.4%	Maximum Value	3.00
Don't know	17	13.8%	13.8%	13.8%	Average	1.52
Not Answered	0	N/A	0.0%	0.0%	Sum	187
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.73
Total	123	100%	100%	100%	Median	1
					Mode	1

Question: Select all format(s) your agency uses to advise employees of their relocation benefits.



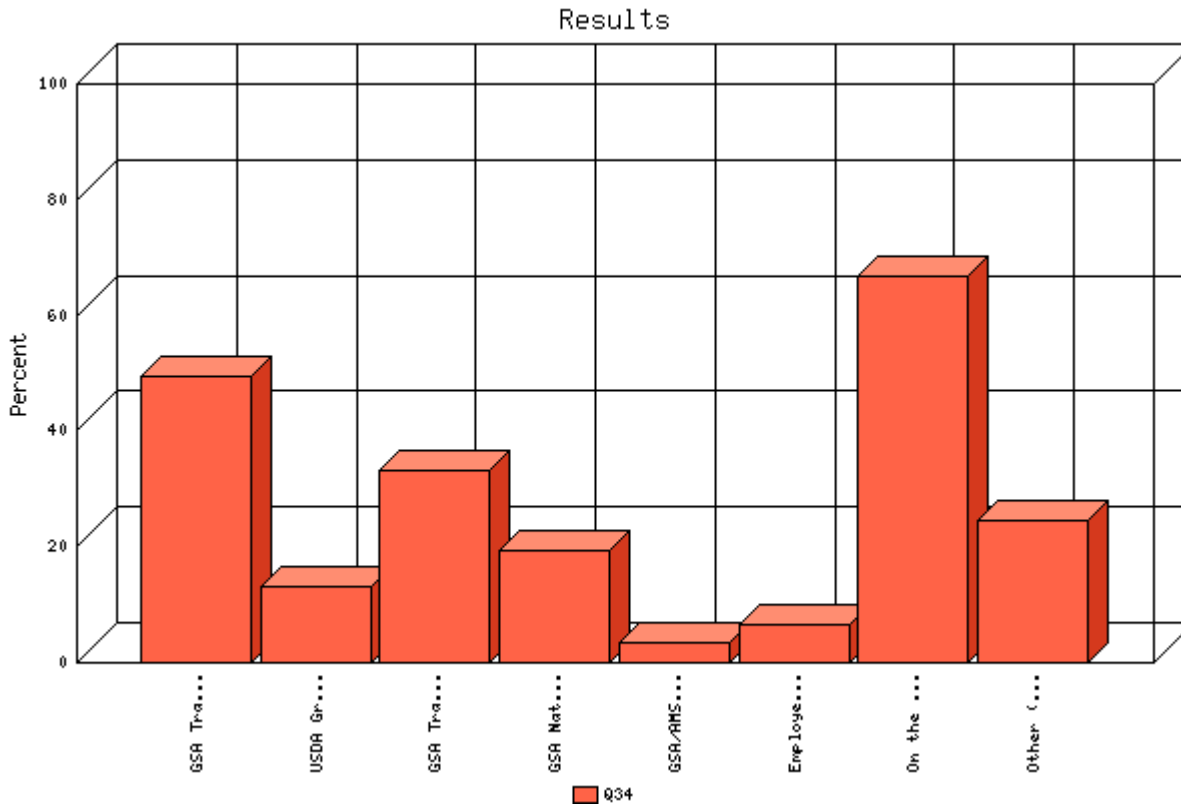
	Count	% Sample Answered
Written	67	54.5%
Web-based	48	39.0%
Personal counseling provided by agency	66	53.7%
Personal counseling provided by third party	34	27.6%

Question: Select all information these formats cover.



	Count	% Sample Answered
FTR entitlement	64	52.0%
Pros and cons of various choices employees can make regarding their relocation	55	44.7%
Pitfalls to avoid	54	43.9%
Practical advice covering aspects of relocation, such as marketing assistance, preparing a home for sale, property management, buyer and rental home finding assistance, mortgage counseling, closing services, etc.	59	48.0%

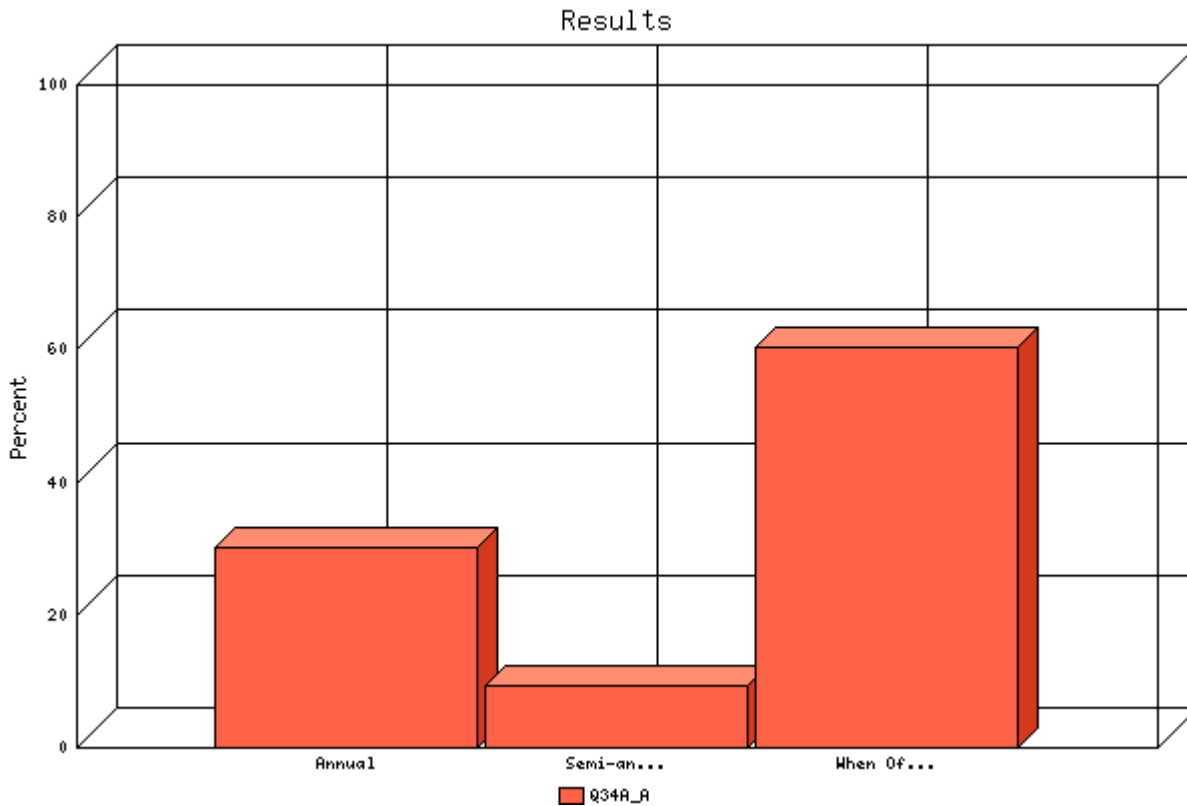
Question: From whom do the Federal employees (relocation specialists) administering the relocation program in your agency get their training.



	Count	% Sample Answered
GSA Travel Training	61	49.6%
USDA Graduate School	16	13.0%
GSA Travel & Transportation Workshops	41	33.3%
GSA National Travel Forum	24	19.5%
GSA/AMSA Annual Forum	4	3.3%
Employee Relocation Council Certificate	8	6.5%
On the job Training	82	66.7%
Other (Please specify)	30	24.4%

Question: How often are these programs offered?

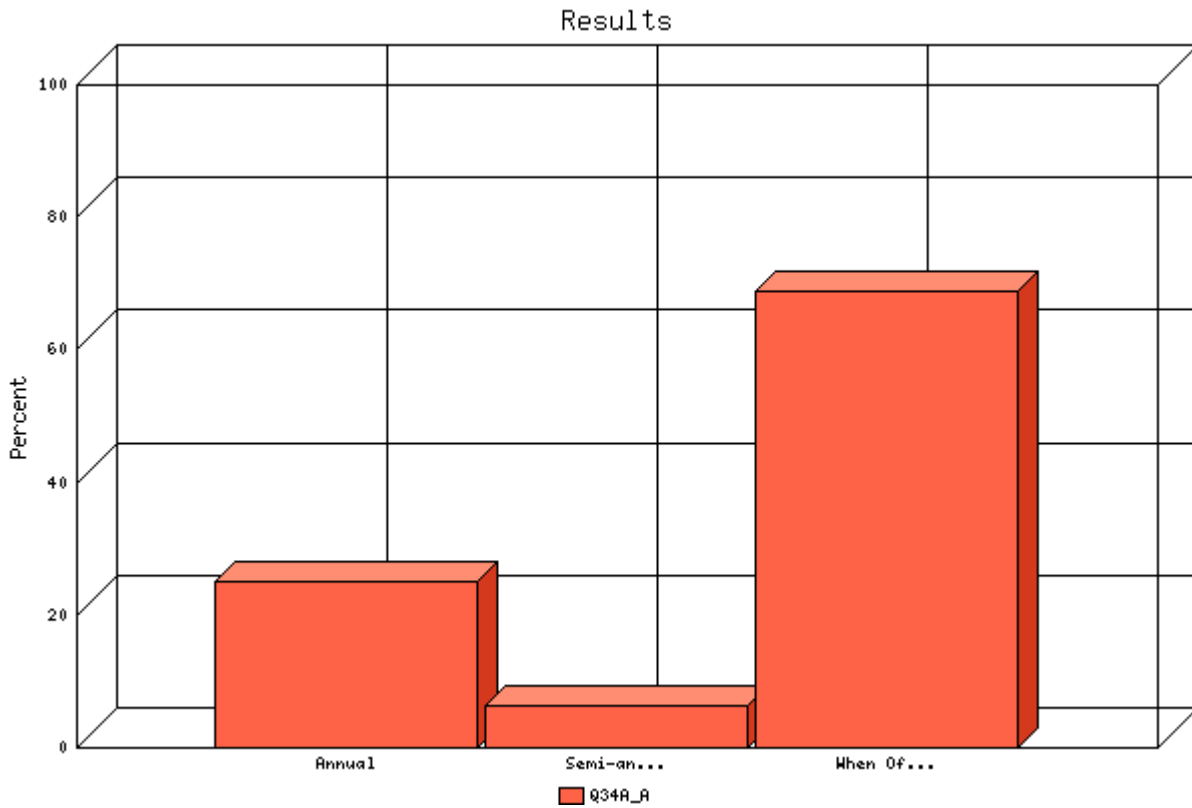
Topic: GSA Travel Training



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	16	30.2%	13.0%	13.0%	Minimum Value	1.00
Semi-annual	5	9.4%	4.1%	4.1%	Maximum Value	3.00
When Offered	32	60.4%	26.0%	26.0%	Average	2.30
Not Answered	70	N/A	56.9%	56.9%	Sum	122
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.91
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

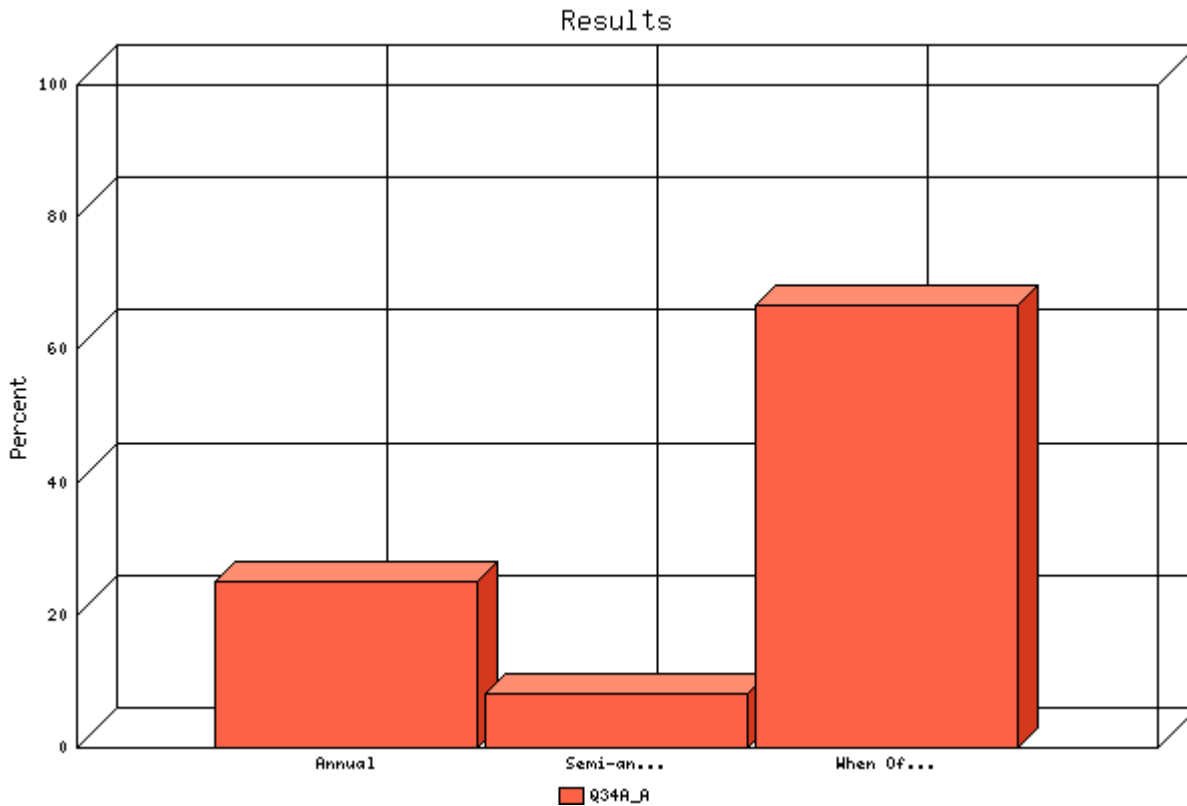
Topic: USDA Graduate School



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	4	25.0%	3.3%	3.3%	Minimum Value	1.00
Semi-annual	1	6.2%	0.8%	0.8%	Maximum Value	3.00
When Offered	11	68.8%	8.9%	8.9%	Average	2.44
Not Answered	107	N/A	87.0%	87.0%	Sum	39
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.89
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

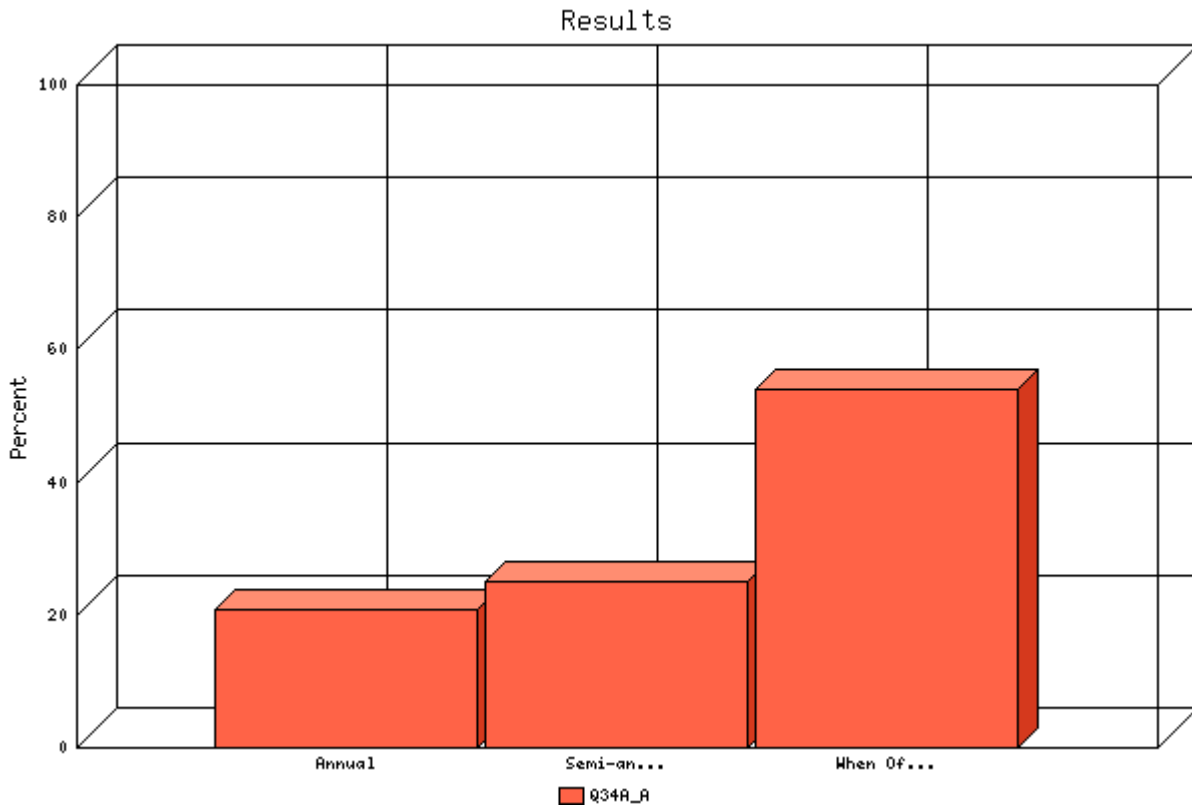
Topic: GSA Travel & Transportation Workshops



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	9	25.0%	7.3%	7.3%	Minimum Value	1.00
Semi-annual	3	8.3%	2.4%	2.4%	Maximum Value	3.00
When Offered	24	66.7%	19.5%	19.5%	Average	2.42
Not Answered	87	N/A	70.7%	70.7%	Sum	87
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.87
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

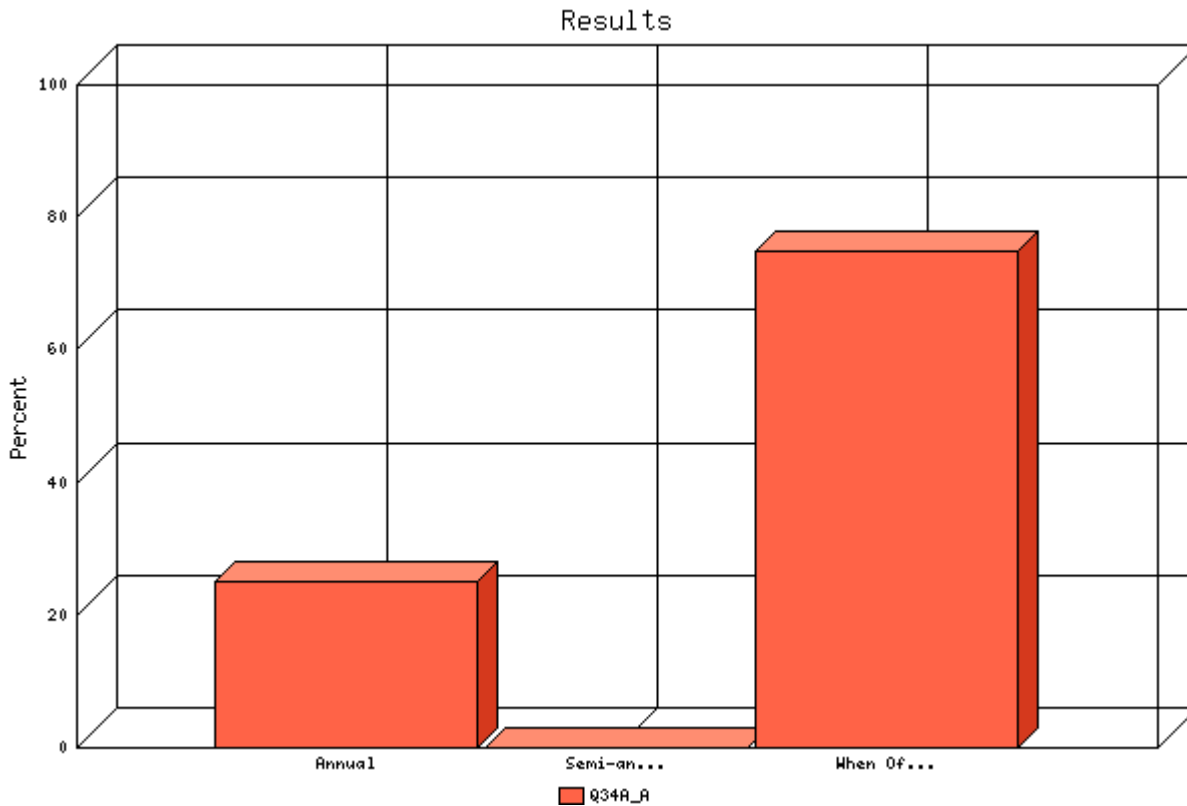
Topic: GSA National Travel Forum



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	5	20.8%	4.1%	4.1%	Minimum Value	1.00
Semi-annual	6	25.0%	4.9%	4.9%	Maximum Value	3.00
When Offered	13	54.2%	10.6%	10.6%	Average	2.33
Not Answered	99	N/A	80.5%	80.5%	Sum	56
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.82
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

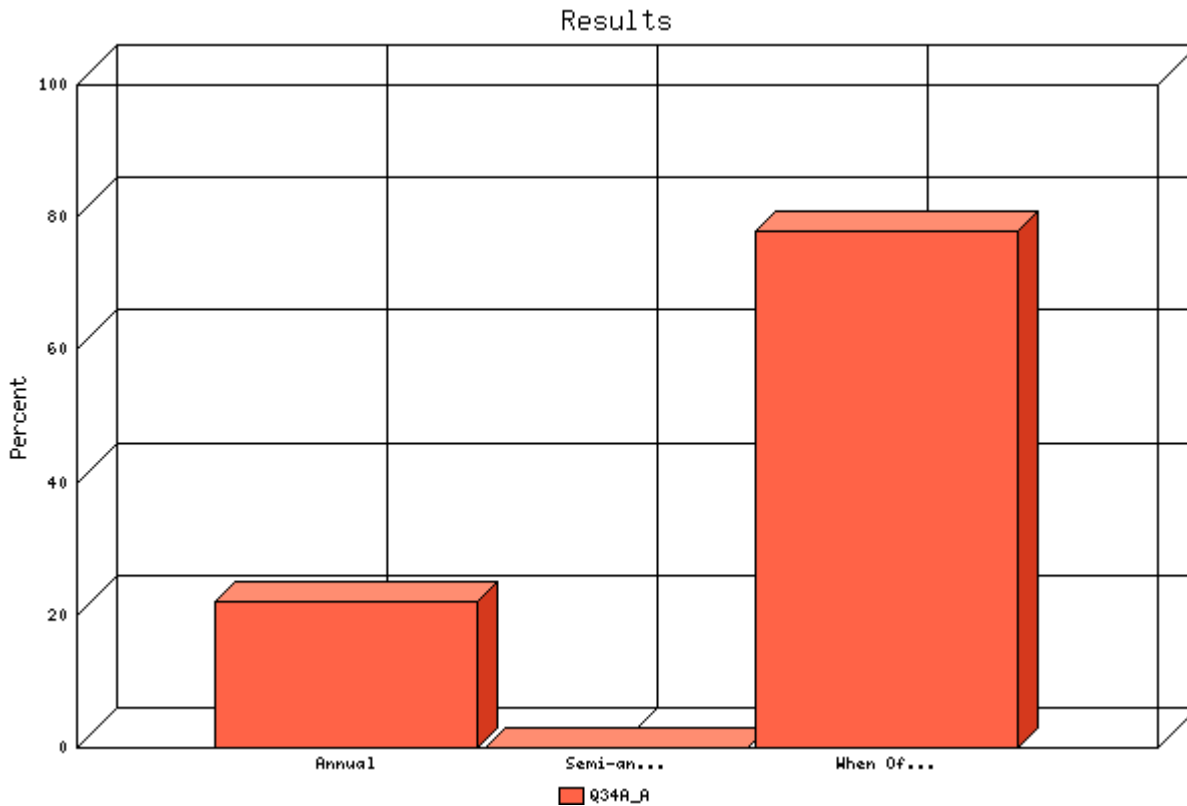
Topic: GSA/AMSA Annual Forum



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	1	25.0%	0.8%	0.8%	Minimum Value	1.00
Semi-annual	0	0.0%	0.0%	0.0%	Maximum Value	3.00
When Offered	3	75.0%	2.4%	2.4%	Average	2.50
Not Answered	119	N/A	96.7%	96.7%	Sum	10
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	1.00
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

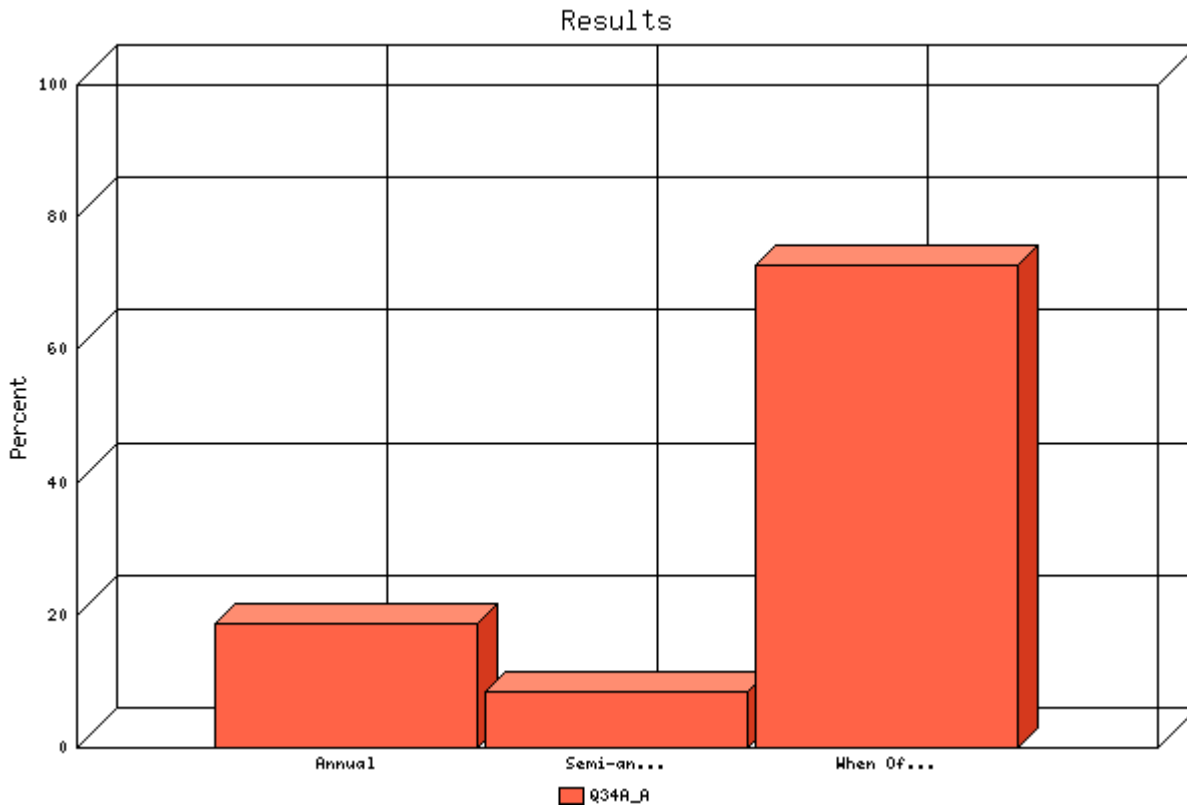
Topic: Employee Relocation Council Certificate



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	2	22.2%	1.6%	1.6%	Minimum Value	1.00
Semi-annual	0	0.0%	0.0%	0.0%	Maximum Value	3.00
When Offered	7	77.8%	5.7%	5.7%	Average	2.56
Not Answered	114	N/A	92.7%	92.7%	Sum	23
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.88
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: How often are these programs offered?

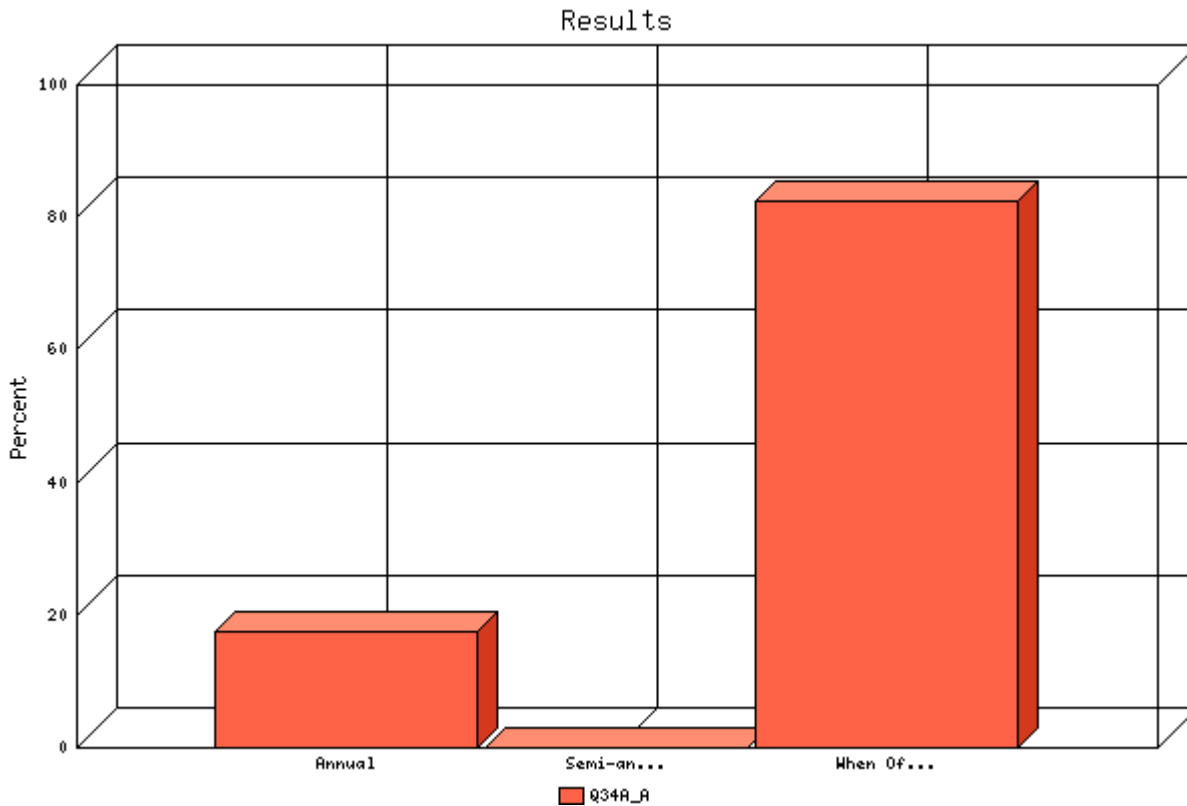
Topic: On the job Training



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	13	18.6%	10.6%	10.6%	Minimum Value	1.00
Semi-annual	6	8.6%	4.9%	4.9%	Maximum Value	3.00
When Offered	51	72.9%	41.5%	41.5%	Average	2.54
Not Answered	53	N/A	43.1%	43.1%	Sum	178
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.79
Total	123	100%	100%	100%	Median	3
					Mode	3

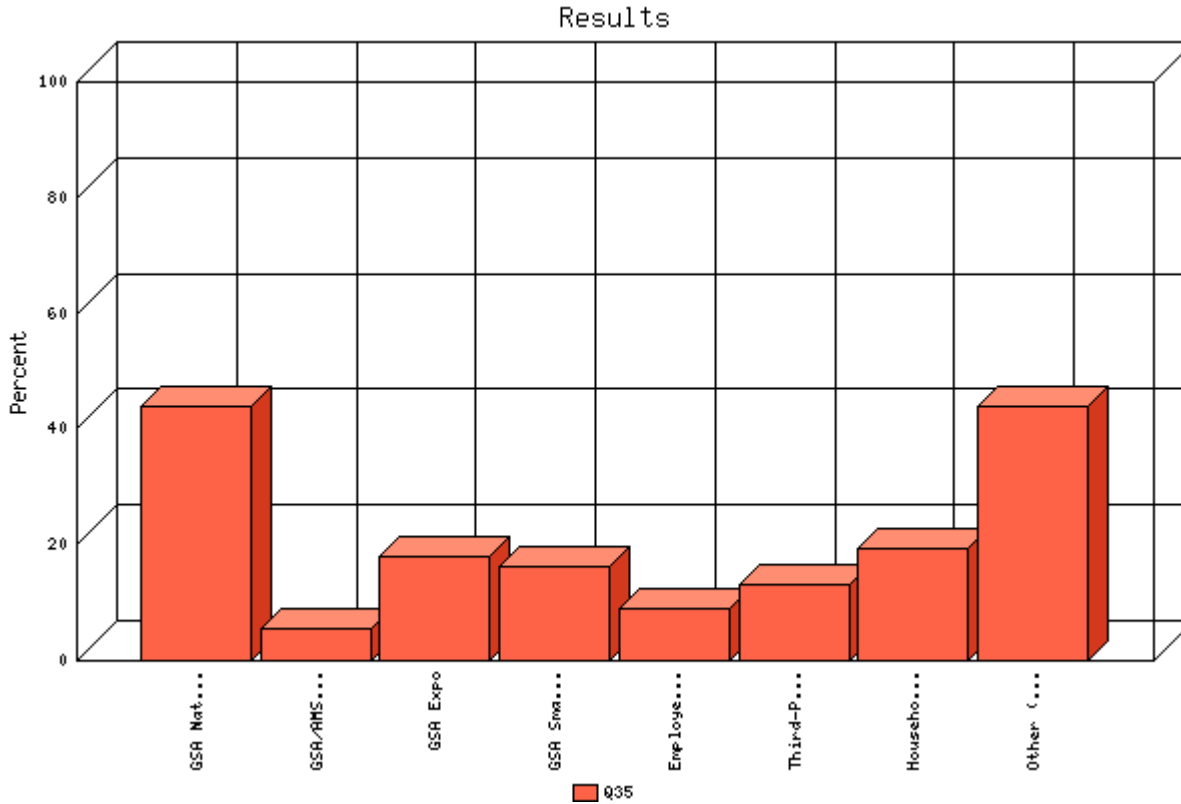
Question: How often are these programs offered?

Topic: %Q34Specified_8%



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Annual	3	17.6%	2.4%	2.4%	Minimum Value	1.00
Semi-annual	0	0.0%	0.0%	0.0%	Maximum Value	3.00
When Offered	14	82.4%	11.4%	11.4%	Average	2.65
Not Answered	106	N/A	86.2%	86.2%	Sum	45
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.79
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: Does your agency send employees to attend the following Government and relocation industry meetings?

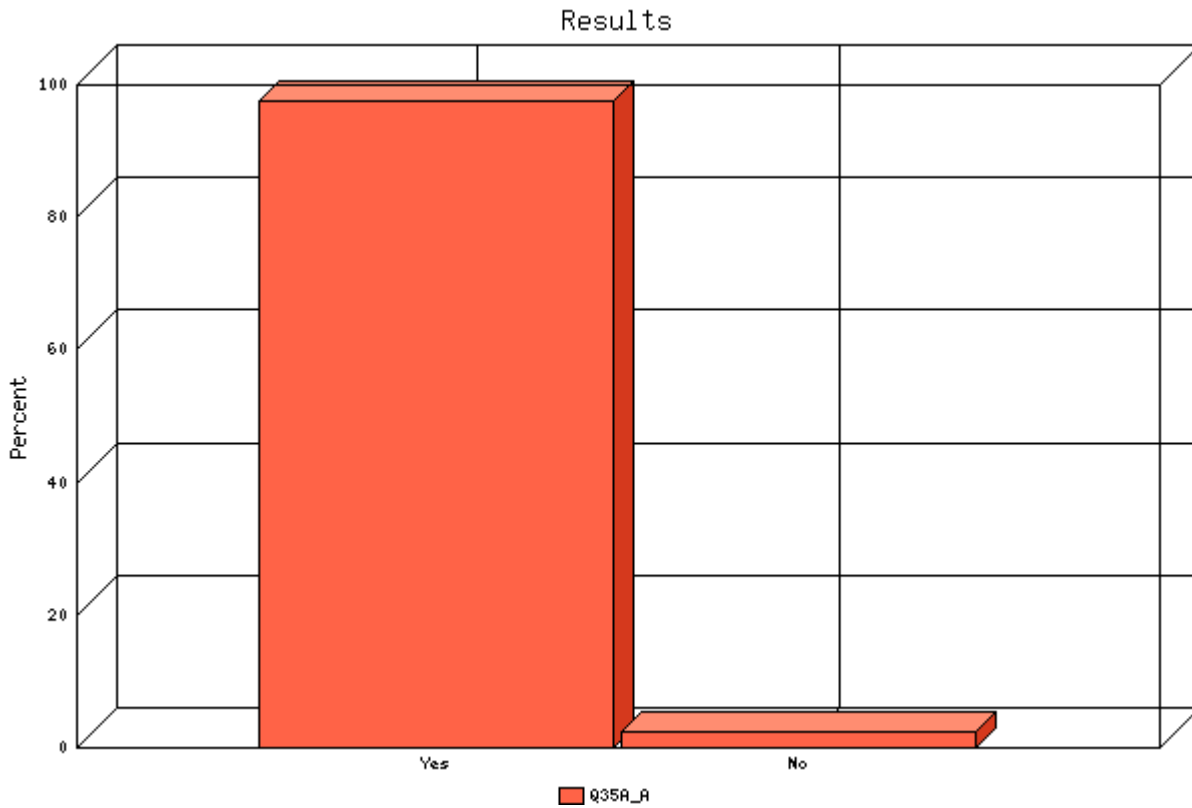


	Count	% Sample Answered
GSA National Travel Forum	54	43.9%
GSA/AMSA Annual Forum	7	5.7%
GSA Expo	22	17.9%
GSA SmartPay	20	16.3%
Employee Relocation Council, National and Regional	11	8.9%
Third-Party Relocation Industry Meetings	16	13.0%
Household Goods Carriers Conferences	24	19.5%
Other (Please specify)	54	43.9%



Question: Did you find the meetings useful?

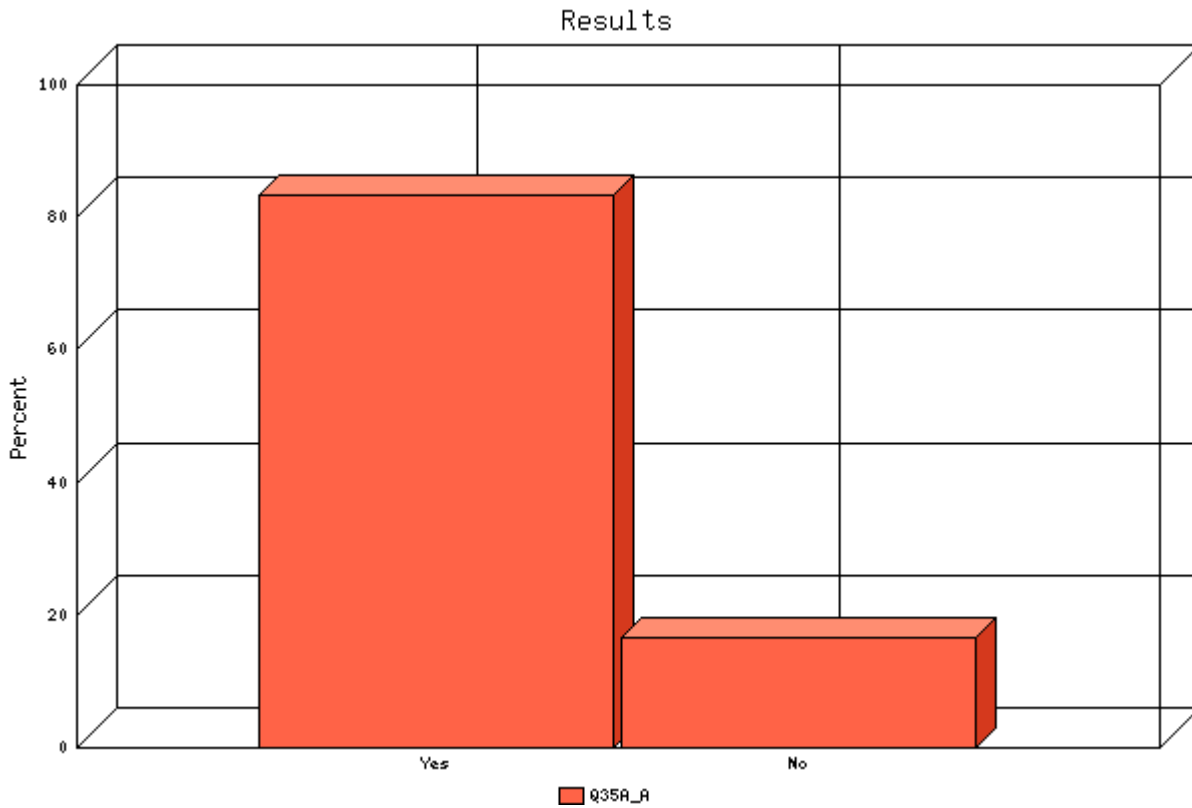
Topic: GSA National Travel Forum



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	41	97.6%	33.3%	33.3%	Minimum Value	1.00
No	1	2.4%	0.8%	0.8%	Maximum Value	2.00
Not Answered	81	N/A	65.9%	65.9%	Average	1.02
Not Asked	0	N/A	N/A	0.0%	Sum	43
Total	123	100%	100%	100%	Standard Deviation	0.15
					Median	1
					Mode	1

Question: Did you find the meetings useful?

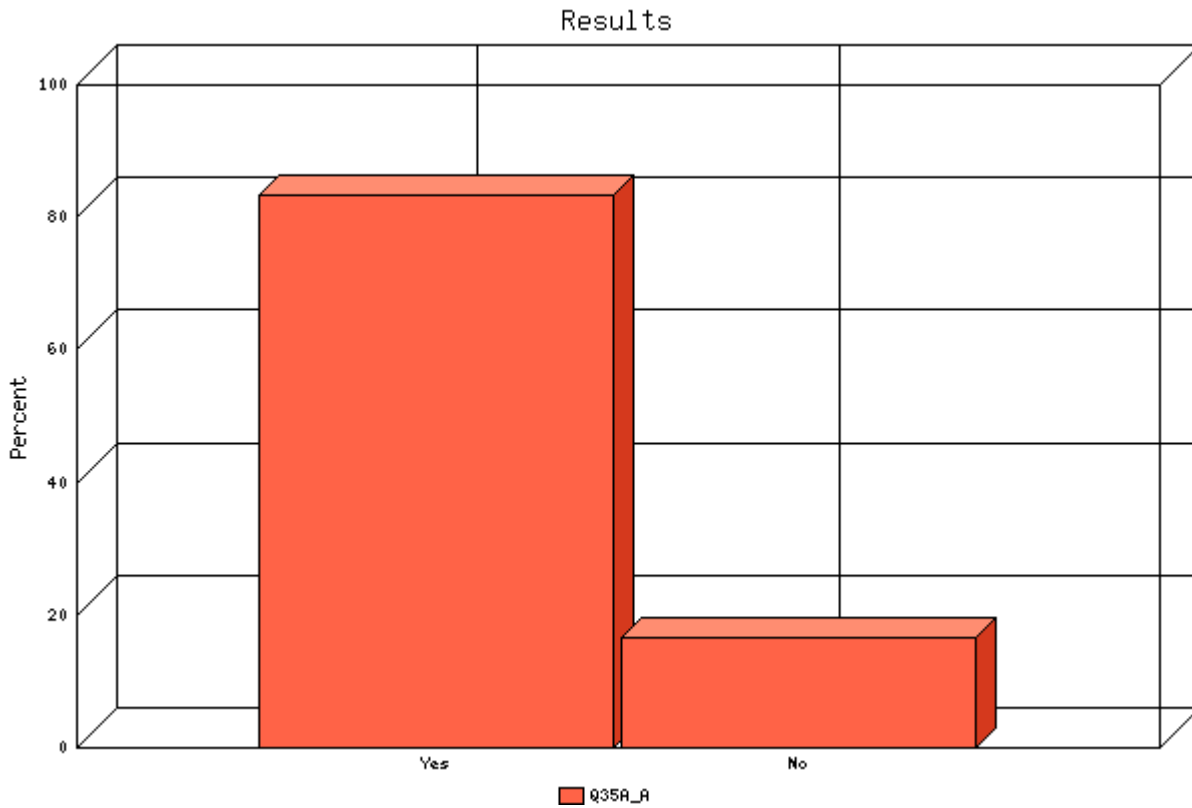
Topic: GSA/AMSA Annual Forum



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	5	83.3%	4.1%	4.1%	Minimum Value	1.00
No	1	16.7%	0.8%	0.8%	Maximum Value	2.00
Not Answered	117	N/A	95.1%	95.1%	Average	1.17
Not Asked	0	N/A	N/A	0.0%	Sum	7
Total	123	100%	100%	100%	Standard Deviation	0.41
					Median	1
					Mode	1

Question: Did you find the meetings useful?

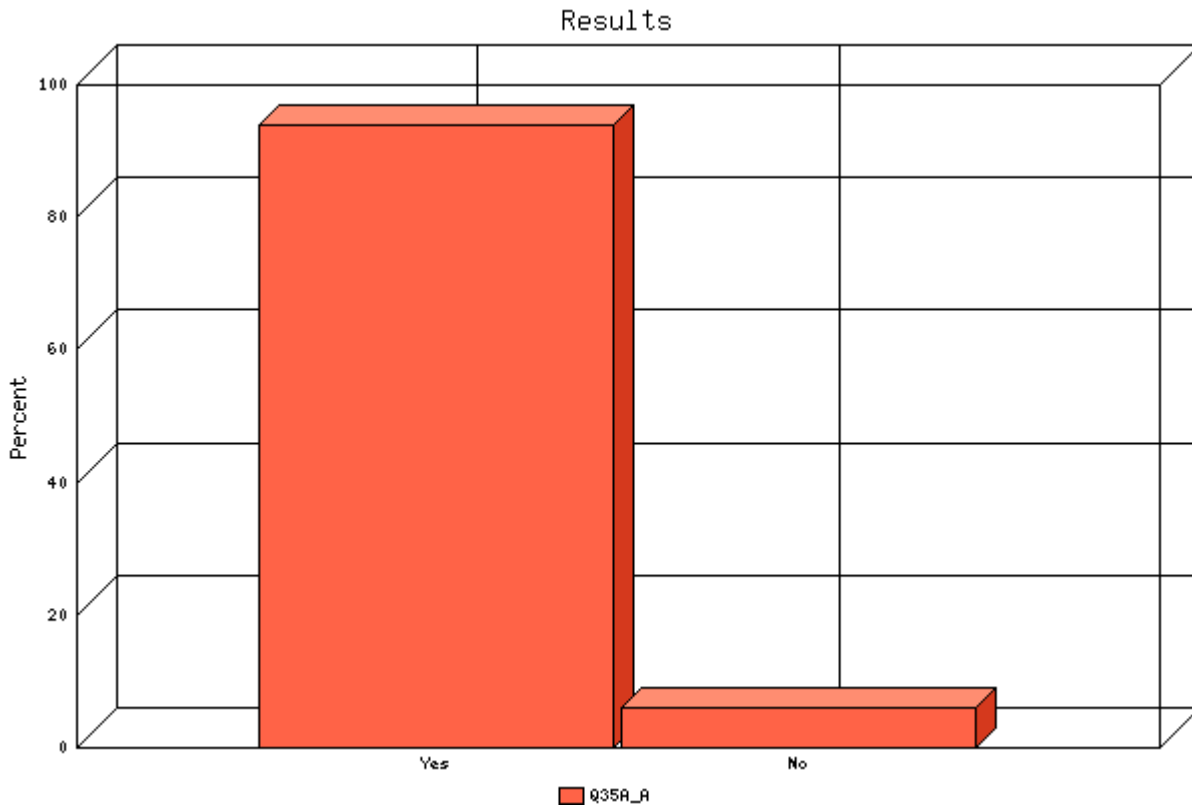
Topic: GSA Expo



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	15	83.3%	12.2%	12.2%	Minimum Value	1.00
No	3	16.7%	2.4%	2.4%	Maximum Value	2.00
Not Answered	105	N/A	85.4%	85.4%	Average	1.17
Not Asked	0	N/A	N/A	0.0%	Sum	21
Total	123	100%	100%	100%	Standard Deviation	0.38
					Median	1
					Mode	1

Question: Did you find the meetings useful?

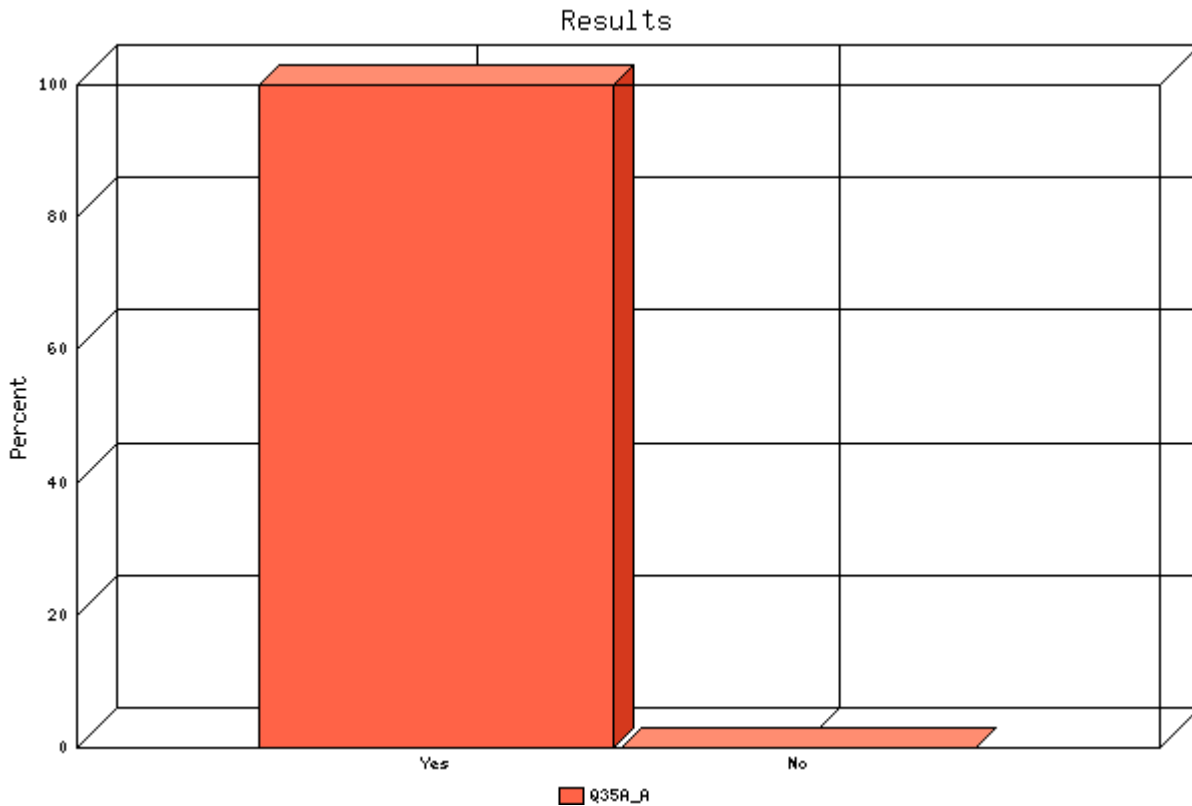
Topic: GSA SmartPay



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	16	94.1%	13.0%	13.0%	Minimum Value	1.00
No	1	5.9%	0.8%	0.8%	Maximum Value	2.00
Not Answered	106	N/A	86.2%	86.2%	Average	1.06
Not Asked	0	N/A	N/A	0.0%	Sum	18
Total	123	100%	100%	100%	Standard Deviation	0.24
					Median	1
					Mode	1

Question: Did you find the meetings useful?

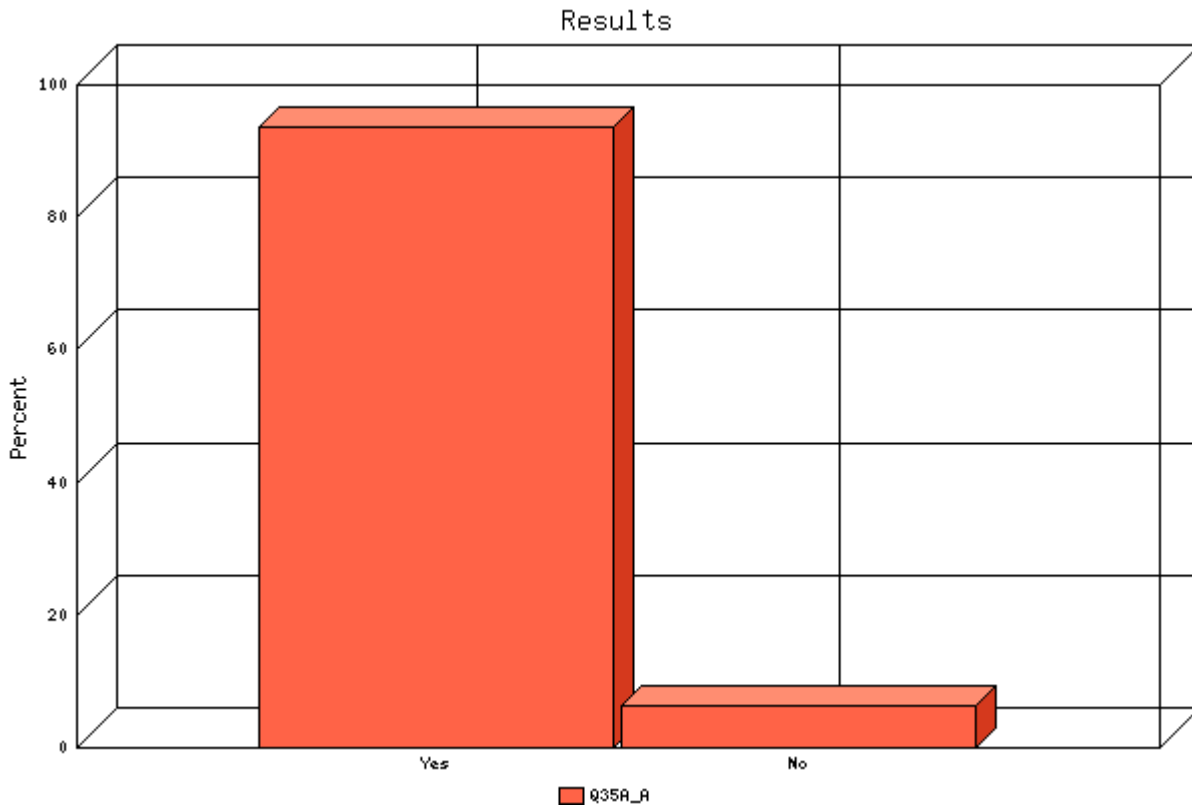
Topic: Employee Relocation Council, National and Regional



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	10	100.0%	8.1%	8.1%	Minimum Value	1.00
No	0	0.0%	0.0%	0.0%	Maximum Value	1.00
Not Answered	113	N/A	91.9%	91.9%	Average	1.00
Not Asked	0	N/A	N/A	0.0%	Sum	10
Total	123	100%	100%	100%	Standard Deviation	0.00
					Median	1
					Mode	1

Question: Did you find the meetings useful?

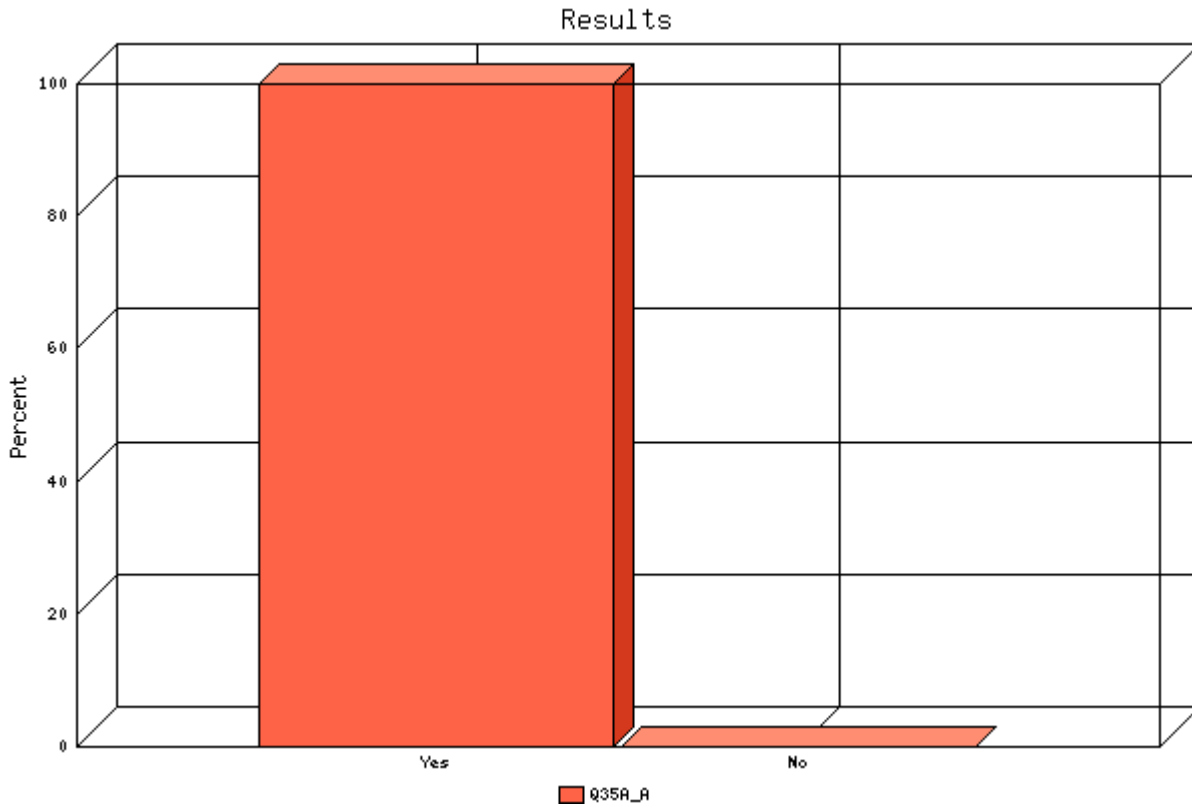
Topic: Third-Party Relocation Industry Meetings



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	15	93.8%	12.2%	12.2%	Minimum Value	1.00
No	1	6.2%	0.8%	0.8%	Maximum Value	2.00
Not Answered	107	N/A	87.0%	87.0%	Average	1.06
Not Asked	0	N/A	N/A	0.0%	Sum	17
Total	123	100%	100%	100%	Standard Deviation	0.25
					Median	1
					Mode	1

Question: Did you find the meetings useful?

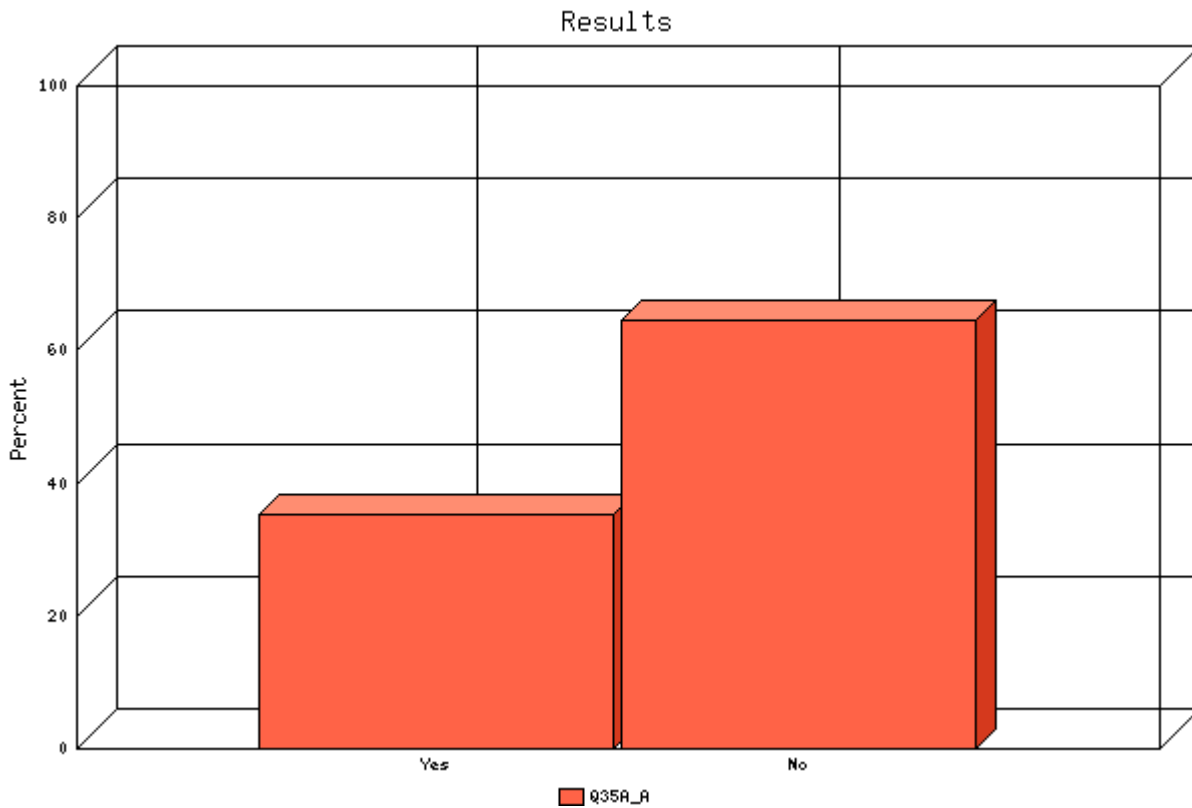
Topic: Household Goods Carriers Conferences



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	21	100.0%	17.1%	17.1%	Minimum Value	1.00
No	0	0.0%	0.0%	0.0%	Maximum Value	1.00
Not Answered	102	N/A	82.9%	82.9%	Average	1.00
Not Asked	0	N/A	N/A	0.0%	Sum	21
Total	123	100%	100%	100%	Standard Deviation	0.00
					Median	1
					Mode	1

Question: Did you find the meetings useful?

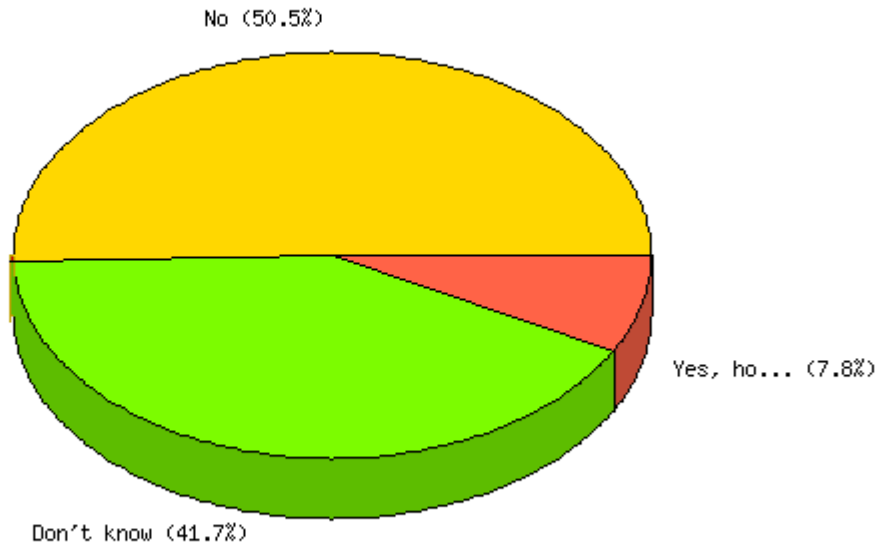
Topic: %Q35Specified_8%



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	12	35.3%	9.8%	9.8%	Minimum Value	1.00
No	22	64.7%	17.9%	17.9%	Maximum Value	2.00
Not Answered	89	N/A	72.4%	72.4%	Average	1.65
Not Asked	0	N/A	N/A	0.0%	Sum	56
Total	123	100%	100%	100%	Standard Deviation	0.49
					Median	2
					Mode	2

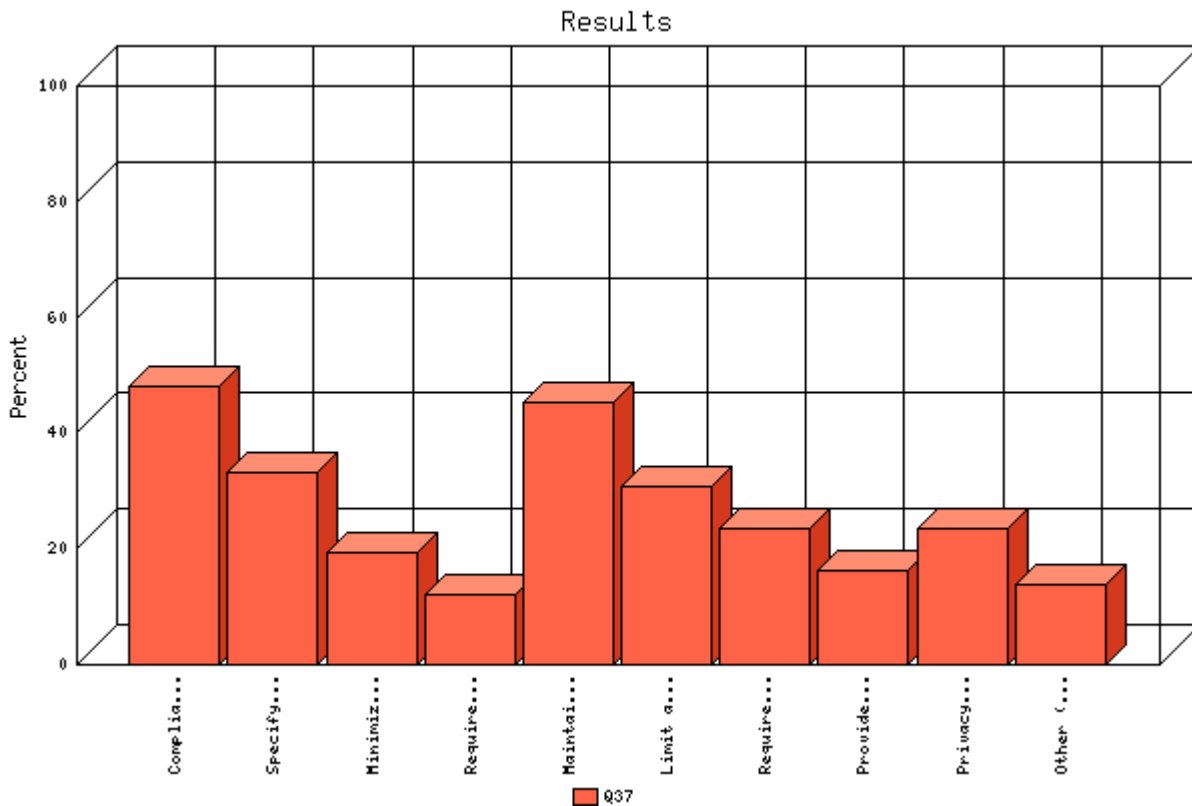
Question: Have any of your agency's employees received the "Certified Relocation Professional" certification awarded by the Employee Relocation Council?

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes, how many	9	7.8%	7.3%	7.3%	Minimum Value	1.00
No	58	50.4%	47.2%	47.2%	Maximum Value	3.00
Don't know	48	41.7%	39.0%	39.0%	Average	2.34
Not Answered	8	N/A	6.5%	6.5%	Sum	269
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.62
					Median	2
Total	123	100%	100%	100%	Mode	2

Question: What safeguards have your agency taken to ensure protection of personal data for relocating employees, especially when sensitive information is turned over to contractors and third-party vendors? Select all that apply:

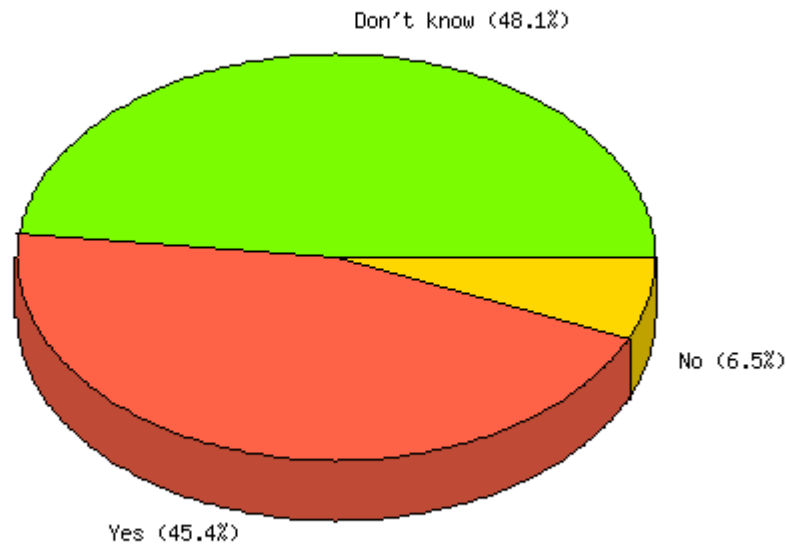


	Count	% Sample Answered
Compliance with Privacy Act (5 U.S.C. 552a) and OPM regulations (5 CFR 297, 293)	59	48.0%
Specify in Government contract, if applicable, that personal information is subject to the Privacy Act	41	33.3%
Minimize the amount of Government information the contractor is permitted to maintain in its		

computer system (if it is permitted to maintain any information at all), and ensure that the information is used only for the approved purposes	24	19.5%
Require background checks of all contractor and subcontractor individuals who will obtain and process personal information of relocating Government employees	15	12.2%
Maintain relocation records in secure filing cabinets	56	45.5%
Limit access to relocation work areas where sensitive information is stored	38	30.9%
Require password- protected relocation electronic documents	29	23.6%
Provide training to appropriate personnel on the provisions of the	20	16.3%
Privacy Act and procedures for safeguarding	29	23.6%
Other (Please specify)	17	13.8%

Question: Do your agency's relocation specialists have proper, updated security clearances?

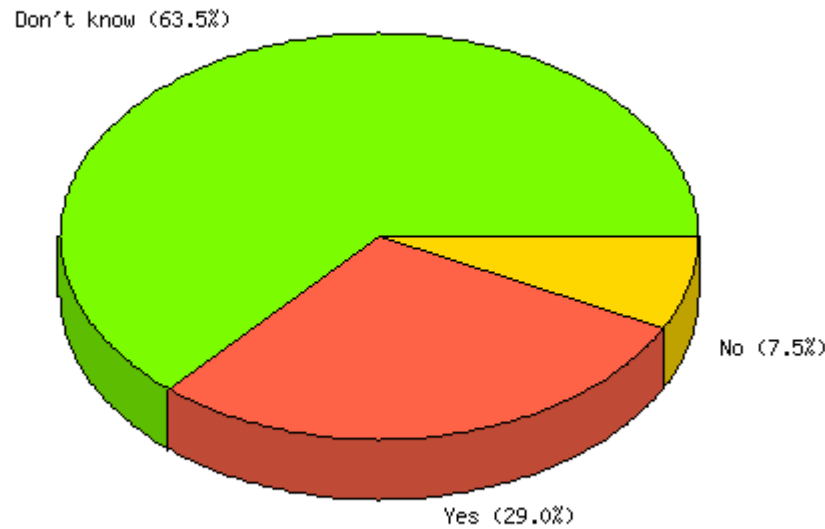
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	49	45.4%	39.8%	39.8%	Minimum Value	1.00
No	7	6.5%	5.7%	5.7%	Maximum Value	3.00
Don't know	52	48.1%	42.3%	42.3%	Average	2.03
Not Answered	15	N/A	12.2%	12.2%	Sum	219
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.97
Total	123	100%	100%	100%	Median	2
					Mode	3

Question: Does your agency require background investigations (drug tests and check of criminal records) for contract employees?

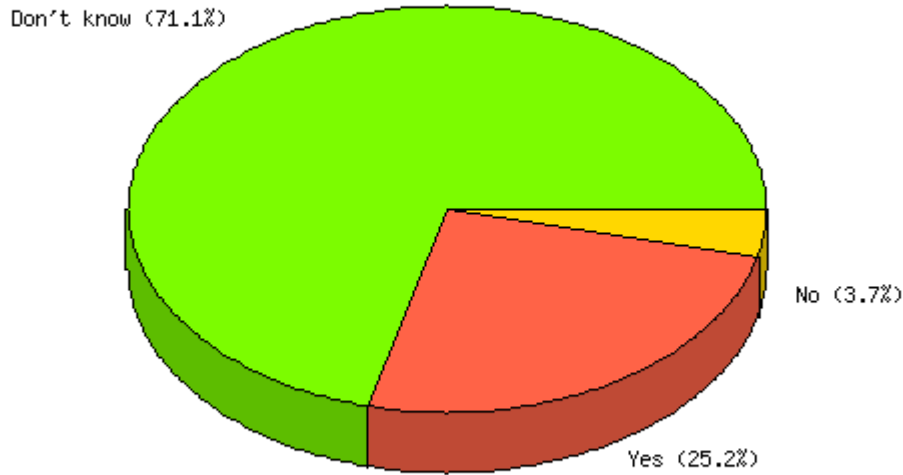
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	31	29.0%	25.2%	25.2%	Minimum Value	1.00
No	8	7.5%	6.5%	6.5%	Maximum Value	3.00
Don't know	68	63.6%	55.3%	55.3%	Average	2.35
Not Answered	16	N/A	13.0%	13.0%	Sum	251
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.90
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: Does your agency have a formal procedure for reviewing and updating these background investigations?

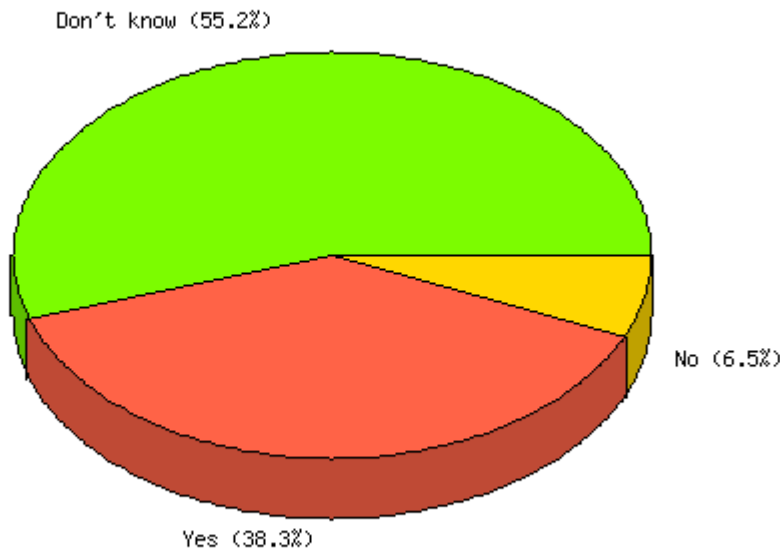
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	27	25.2%	22.0%	22.0%	Minimum Value	1.00
No	4	3.7%	3.3%	3.3%	Maximum Value	3.00
Don't know	76	71.0%	61.8%	61.8%	Average	2.46
Not Answered	16	N/A	13.0%	13.0%	Sum	263
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.87
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: Does your agency have any special emergency policies for its Continuity of Operations Plan (COOP) in response to emergency requirements to relocate employees following terrorist attacks, natural disasters, and other serious conditions?

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	41	38.3%	33.3%	33.3%	Minimum Value	1.00
No	7	6.5%	5.7%	5.7%	Maximum Value	3.00
Don't know	59	55.1%	48.0%	48.0%	Average	2.17
Not Answered	16	N/A	13.0%	13.0%	Sum	232
Not Asked	0	N/A	N/A	0.0%	Standard Deviation	0.96
Total	123	100%	100%	100%	Median	3
					Mode	3

Question: Should HHG (temporary storage en route) be limited?

Results

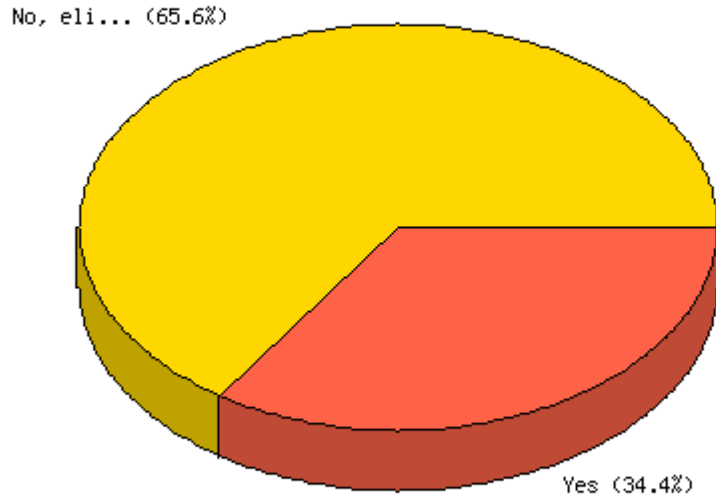


	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics
to 90 days plus 90 days or is there a need for authority?	40	38.8%	32.5%	32.5%	Minimum Value: 1.00
					Maximum Value: 3.00
					Average: 1.83
to allow for exceptional situations in which additional storage time is required?	41	39.8%	33.3%	33.3%	Sum: 188
					Standard Deviation: 0.76
					Median: 2
					Mode: 2
Should the currently allowed storage time be reduced.	22	21.4%	17.9%	17.9%	
Not Answered	20	N/A	16.3%	16.3%	

Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Is the commuted rate method of shipping HHG a desirable method?

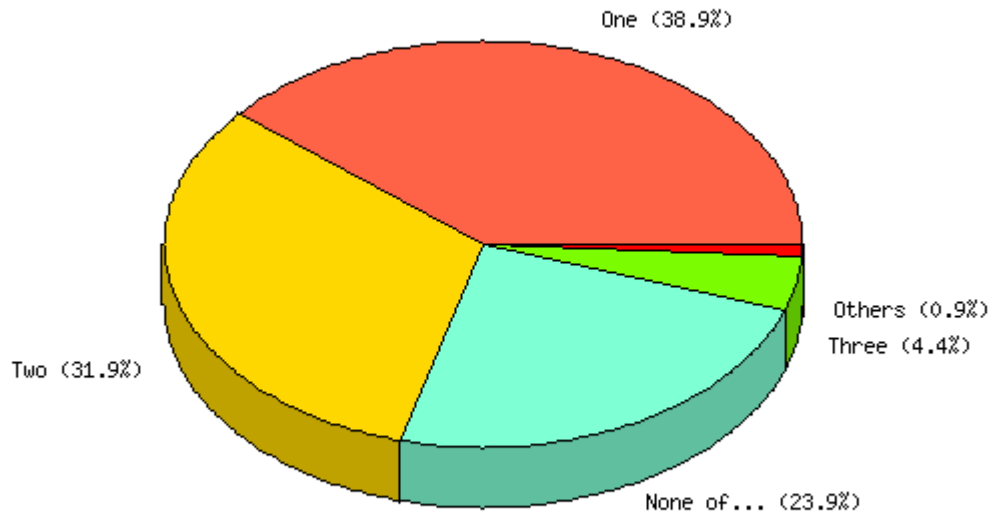
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	33	34.4%	26.8%	26.8%	Minimum Value	1.00
No, eliminate	63	65.6%	51.2%	51.2%	Maximum Value	2.00
Not Answered	27	N/A	22.0%	22.0%	Average	1.66
Not Asked	0	N/A	N/A	0.0%	Sum	159
Total	123	100%	100%	100%	Standard Deviation	0.48
					Median	2
					Mode	2

Question: Incident to a permanent change of station, up to how many POVs is a reasonable amount to be stored at Government expense?

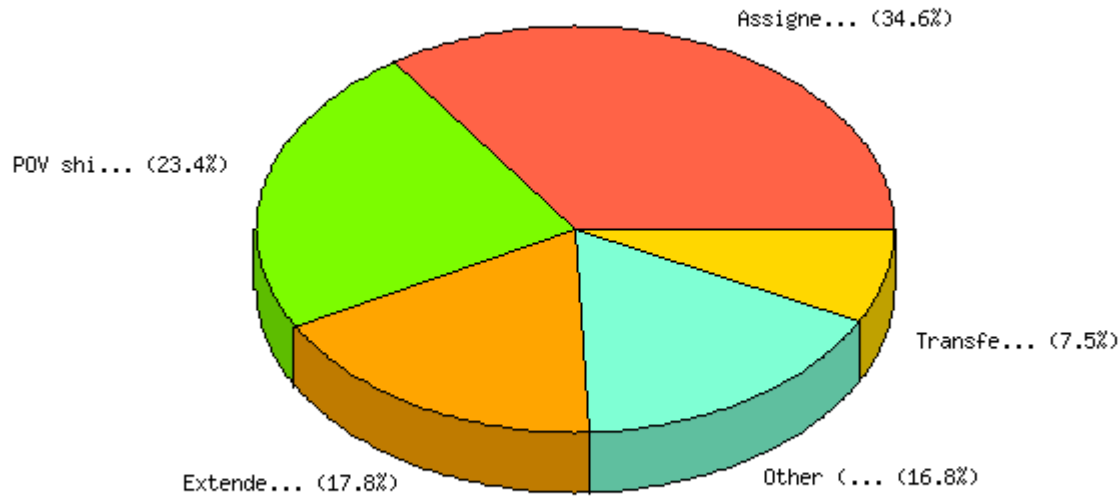
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
One	44	38.9%	35.8%	35.8%	Minimum Value	1.00
Two	36	31.9%	29.3%	29.3%	Maximum Value	5.00
Three	5	4.4%	4.1%	4.1%	Average	2.39
Four	1	0.9%	0.8%	0.8%	Sum	270
None of the above	27	23.9%	22.0%	22.0%	Standard Deviation	1.58
Not Answered	10	N/A	8.1%	8.1%	Median	2
Not Asked	0	N/A	N/A	0.0%	Mode	1
Total	123	100%	100%	100%		

Question: Under what criteria should the Government store a POV?

Results



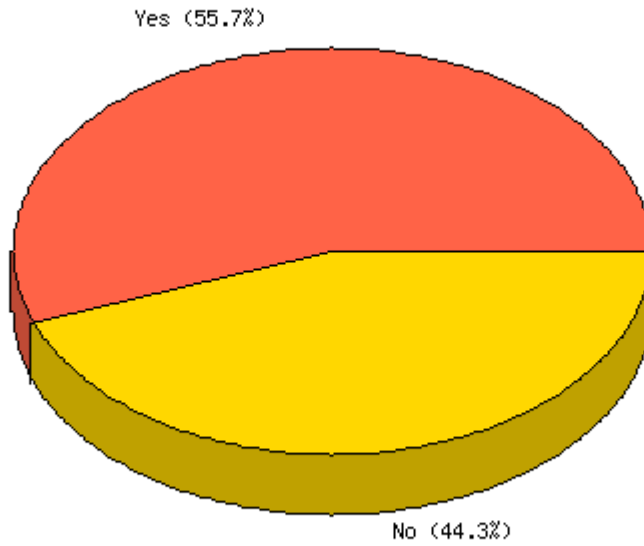
	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Assigned to an isolated duty station .	37	34.6%	30.1%	30.1%	Minimum Value	1.00
					Maximum Value	5.00
Transfer within the continental U.S. with en-route temporary duty	8	7.5%	6.5%	6.5%	Average	2.75
					Sum	294
					Standard Deviation	1.51
					Median	3
					Mode	1
POV shipment prohibited by assignment.	25	23.4%	20.3%	20.3%		
Extended temporary duty assignment within or outside the	19	17.8%	15.4%	15.4%		

continental
U.S.

Other (Please specify)	18	16.8%	14.6%	14.6%
Not Answered	16	N/A	13.0%	13.0%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Should mobile home shipment within CONUS and to/from Alaska in lieu of HHG shipment be continued?

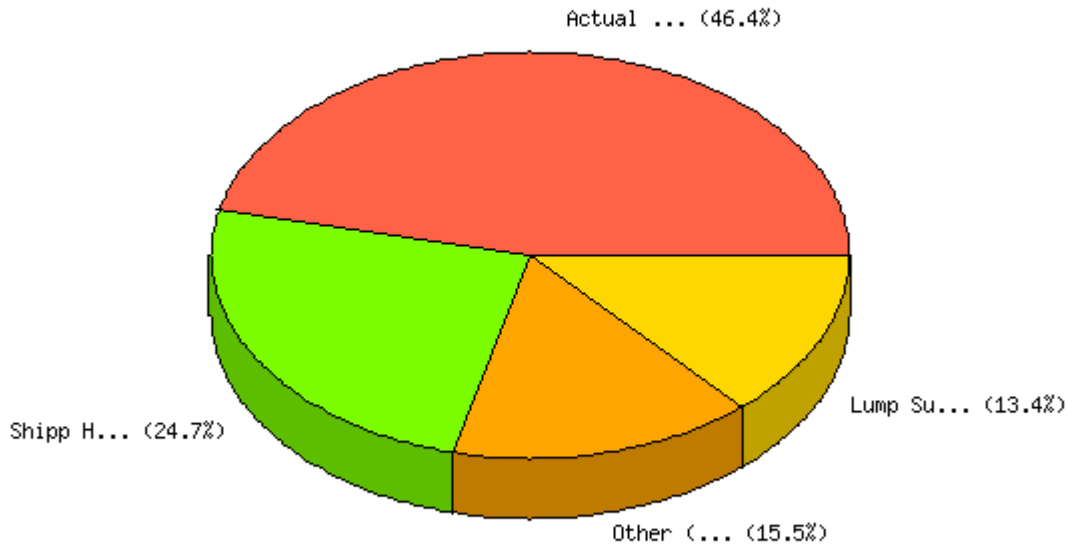
Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	59	55.7%	48.0%	48.0%	Minimum Value	1.00
No	47	44.3%	38.2%	38.2%	Maximum Value	2.00
Not Answered	17	N/A	13.8%	13.8%	Average	1.44
Not Asked	0	N/A	N/A	0.0%	Sum	153
Total	123	100%	100%	100%	Standard Deviation	0.50
					Median	1
					Mode	1

Question: What should the Government reimburse an employee for a mobile home used by an employee as a permanent residence? Limited to the cost of shipping 18,000 lbs of HHG plus 90 days of temporary storage. (Current regulations)

Results



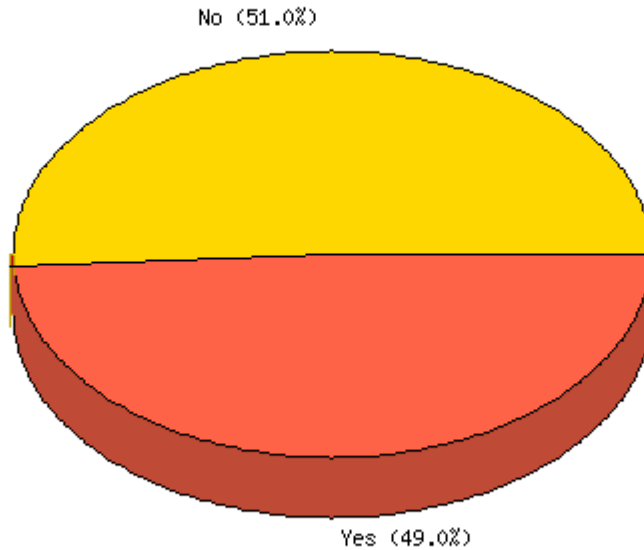
	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics
Actual Cost (prepping and shipping the mobile home)	45	46.4%	36.6%	36.6%	Minimum Value
					1.00
					Maximum Value
					4.00
Lump Sum payment of \$25,000	13	13.4%	10.6%	10.6%	Average
					2.09
					Sum
					203
Shipp HHG and the Mobile home to the new	24	24.7%	19.5%	19.5%	Standard Deviation
					1.16
					Median
					2
					Mode
					1

locations

Other (Please specify)	15	15.5%	12.2%	12.2%
Not Answered	26	N/A	21.1%	21.1%
Not Asked	0	N/A	N/A	0.0%
Total	123	100%	100%	100%

Question: Should HHG be allowed to be shipped AND a mobile home moved?

Results



	Count	% Sample Answered	% Sample Asked	% Sample Total	Statistics	
Yes	51	49.0%	41.5%	41.5%	Minimum Value	1.00
No	53	51.0%	43.1%	43.1%	Maximum Value	2.00
Not Answered	19	N/A	15.4%	15.4%	Average	1.51
Not Asked	0	N/A	N/A	0.0%	Sum	157
Total	123	100%	100%	100%	Standard Deviation	0.50
					Median	2
					Mode	2