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STA

U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

Todd A. Stevenson  
Deputy Secretary and  
Freedom of Information Officer  
Office of the Secretary

Tel: 301-504-0785X1239  
Fax: 301-504-0127  
Email: tstevenson@cpsc.gov

March 10, 2000

CERTIFIED MAIL

Christopher R. O'Hara, Esq.  
Todd & Weld  
28 State Street  
Boston, MA 02109

Re: FOIA Request S0030024: Stamina Products, Inc., PR-6050 Exercise Equipment  
Corrective Action File RP960127

Dear Mr. O'Hara:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed. The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are from law enforcement investigatory file designated RP960127 and include correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information. Please note that the Commission's staff, not the Commissioners themselves, made the preliminary determination that this product presented a substantial risk of injury to the public as defined by the Consumer Product Safety Act (CPSA).

The remaining records responsive to your request are contained in the Commission's active law enforcement investigatory files. We must withhold the records pursuant to the Exemptions 3, 4, 5, and 7(E), 5 U.S.C. §§ 552(b)(3), (b)(4), (b)(5), and (b)(7)(E), and sections 6(a)(2) and 6(b)(1) of the CPSA, 15 U.S.C. §§ 2055(a)(2), and (b)(1).

FOIA Exemption 3 provides for the withholding from disclosure of matters that are specifically exempted from disclosure by another statute. In applying FOIA Exemption 3 to these records, we are relying in part on section on CPSA section 6(a)(2) to withhold files that

contain proprietary and confidential information. We must withhold pursuant to Exemptions 3 and 4 and section 6(a)(2) of the CPSA. Section 6(a)(2) prohibits the Commission from disclosing information that is exempt from disclosure under Exemption 4 of the FOIA. That exemption protects trade secrets and confidential commercial information directly related to a firm's business that the firm has not made public and whose disclosure could give a substantial commercial advantage to a competitor. The protected records include customer lists, engineering design and quality control information, confidential financial records and other company internal records from pages 123-125, and portions of pages 6, 15, 28, 30-32, 34, 35, 41, 57, 59, 66, 76, 77, 82, 83, 85, 86, 88-91, 104, 188-122, 126, 130-132, 136, 137, 140, 141, 143, 145,-148, 152-158, 161, 163-167, 174, 179, 180 and 184.

Certain internal staff memoranda and analyses are also being withheld pursuant to FOIA Exemptions 5, and 7(E). Exemption 5 provides for the withholding from disclosure of inter-agency and intra-agency memoranda which would not be available by law to a party other than an agency in litigation with the agency. Exemption 7(E) provides for the withholding from disclosure records or information compiled for law enforcement purposes, to the extent that the production of such law enforcement records or information would disclose techniques and procedures for law enforcement investigations or prosecutions or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law. The staff memoranda and analyses being withheld are both predecisional and deliberative, consisting of recommendations, opinions, suggestions and analyses. Any factual materials in the memoranda not covered by some other exemption are inextricably intertwined with exempt materials or the disclosure of the factual materials would itself expose the deliberative process. We have determined that the disclosure of the law enforcement investigatory records responsive to your request would be contrary to the public interest. It would not be in the public interest to disclose these materials because disclosure would (1) impair the frank exchange of views necessary with respect to such matters, and (2) reveal the techniques, guidelines and strategies utilized by the investigative and legal staff in developing the information regarding this investigation and other on-going investigations, which if disclosed would significantly risk circumvention of the statutes and regulations that the Commission administers. .

According to the Commission's regulations implementing the FOIA at 16 C.F.R. § 1015.7, a partial denial of access to records may be appealed to the General Counsel of the Commission within thirty (30) days of your receipt of this letter. An appeal must be in writing and addressed to: FOIA APPEAL, General Counsel, ATTN: Office of the Secretary, U.S. Consumer Product Safety Commission, Washington, D. C. 20207.

Processing this request, performing the file searches and preparing the information, cost the Commission \$80.00. In this instance, we have decided to waive all of the charges.

Sincerely,

Todd A. Stevenson

Enclosures



3277  
SIA

U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

Todd A. Stevenson  
Deputy Secretary and  
Freedom of Information Officer  
Office of the Secretary

Tel: 301-504-0785X1239  
Fax: 301-504-0127  
Email: t Stevenson@cpsc.gov

March 10, 2000

CERTIFIED MAIL

James T. Spratt, Esq.  
Law Offices of Marvin Louis Wolf  
2040 Avenue of the Stars ♦ Suite 400  
Los Angeles, CA 90067

Re: FOIA Request S0020194: Stamina Products, Inc., PR-6050 Exercise Equipment  
Corrective Action File RP960127

• Dear Mr. Spratt:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed. The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are from law enforcement investigatory file designated RP960127 and include correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information. Please note that the Commission's staff, not the Commissioners themselves, made the preliminary determination that this product presented a substantial risk of injury to the public as defined by the Consumer Product Safety Act (CPSA).

The remaining records responsive to your request are contained in the Commission's active law enforcement investigatory files. We must withhold the records pursuant to the Exemptions 3, 4, 5, and 7(E), 5 U.S.C. §§ 552(b)(3), (b)(4), (b)(5), and (b)(7)(E), and sections 6(a)(2) and 6(b)(1) of the CPSA, 15 U.S.C. §§ 2055(a)(2), and (b)(1).

FOIA Exemption 3 provides for the withholding from disclosure of matters that are specifically exempted from disclosure by another statute. In applying FOIA Exemption 3 to these records, we are relying in part on section on CPSA section 6(a)(2) to withhold files that

contain proprietary and confidential information. We must withhold pursuant to Exemptions 3 and 4 and section 6(a)(2) of the CPSA. Section 6(a)(2) prohibits the Commission from disclosing information that is exempt from disclosure under Exemption 4 of the FOIA. That exemption protects trade secrets and confidential commercial information directly related to a firm's business that the firm has not made public and whose disclosure could give a substantial commercial advantage to a competitor. The protected records include customer lists, engineering design and quality control information, confidential financial records and other company internal records from pages 123-125, and portions of pages 6, 15, 28, 30-32, 34, 35, 41, 57, 59, 66, 76, 77, 82, 83, 85, 86, 88-91, 104, 188-122, 126, 130-132, 136, 137, 140, 141, 143, 145,-148, 152-158, 161, 163-167, 174, 179, 180 and 184.

Certain internal staff memoranda and analyses are also being withheld pursuant to FOIA Exemptions 5, and 7(E). Exemption 5 provides for the withholding from disclosure of inter-agency and intra-agency memoranda which would not be available by law to a party other than an agency in litigation with the agency. Exemption 7(E) provides for the withholding from disclosure records or information compiled for law enforcement purposes, to the extent that the production of such law enforcement records or information would disclose techniques and procedures for law enforcement investigations or prosecutions or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law. The staff memoranda and analyses being withheld are both predecisional and deliberative, consisting of recommendations, opinions, suggestions and analyses. Any factual materials in the memoranda not covered by some other exemption are inextricably intertwined with exempt materials or the disclosure of the factual materials would itself expose the deliberative process. We have determined that the disclosure of the law enforcement investigatory records responsive to your request would be contrary to the public interest. It would not be in the public interest to disclose these materials because disclosure would (1) impair the frank exchange of views necessary with respect to such matters, and (2) reveal the techniques, guidelines and strategies utilized by the investigative and legal staff in developing the information regarding this investigation and other on-going investigations, which if disclosed would significantly risk circumvention of the statutes and regulations that the Commission administers. .

According to the Commission's regulations implementing the FOIA at 16 C.F.R. § 1015.7, a partial denial of access to records may be appealed to the General Counsel of the Commission within thirty (30) days of your receipt of this letter. An appeal must be in writing and addressed to: FOIA APPEAL, General Counsel, ATTN: Office of the Secretary, U.S. Consumer Product Safety Commission, Washington, D. C. 20207.

Processing this request, performing the file searches and preparing the information, cost the Commission \$200.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety.

Sincerely,

Todd A. Stevenson

Enclosures

Red Tape



FOR OFFICIAL USE ONLY

U.S. CONSUMER PRODUCT SAFETY COMMISSION

WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of  
Corrective Actions  
Tel: 301-504-0608  
Fax: 301-504-0359

MAY 28 1996

MFR/PRVLR NOTIFIED  
3-1359

Certified Mail/Telecopy: (816) 471-2221

No Comments made  
 Comments attached  
 Excisions/Revisions  
 Firm has not requested further notice

Kirk T. May, Esq.  
Rouse, Hendricks, German, May & Shank  
1010 Walnut  
Suite 400  
Kansas City, MO 64106

Re: CPSC RP960157  
Stamina Products, Inc.  
PR-6050 Exercise equipment

Dear Mr. May:

Thank you for your client's report of May 8, 1996, received May 13, 1996, under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b). In its report, Stamina Products, Inc. identified a number of weld failures on its PR-6050 rider. Stamina Products also reported alleged injuries as a result of the weld failure and collapse of the machine.

Enclosed for your information are the Consumer Product Safety Act and the Commission's regulation, "Substantial Product Hazard Reports," 16 C.F.R. Part 1115. These documents explain the Commission's authority and policy regarding products that may present substantial product hazards and also explain the firm's rights and obligations under the Act.

One of the responsibilities of the Compliance staff is to determine preliminarily whether a defect is present in a product and, if so, whether that defect rises to the level of a substantial product hazard as defined by section 15(a) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2064(a).

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**Information Requested**

For the staff to assess accurately the potential safety hazard, if any, with the reported product, please provide the following information:

1. Is the PR-6050 manufactured exclusively for Stamina Products? If not, please attempt to determine other U.S. importers and distributors of Asia Regent Limited exercise equipment. Also provide a U.S. contact for Asia Regent Limited, if available.
2. Include copies of all consumer or dealer complaints, warranty claims, and reports of injury related to the reported product. Include copies of all court complaints and related documents for lawsuits involving the product and the resolution of those lawsuits.

If copies of consumer complaints and other documents requested above are unavailable, indicate the reason they are unavailable and provide a summary containing the names, addresses and telephone numbers of the consumers or of the plaintiffs' attorneys.

3. Copies of all test reports, analyses, evaluations, and premarket tests related to the strength of the welds. Include the date and place such tests and analyses were conducted by or on behalf of the firm and the identity of the persons involved in the testing and analyses.
4. Copies of all engineering drawings, engineering change notices and material specifications related to the reported problem. Describe the method of welding and welding instructions during assembly.
5. Provide documentation showing that the PR-6050 riders in retailer and distributor inventory were held from distribution and returned to Stamina Products. Also indicate the fate of any returned riders.
6. Provide a samples of a returned or collected PR-6050 rider with a broken weld. NOTE: It is only necessary to provide the specific parts showing the broken weld. However, both ends of the break are required for our review. If there is a cost associated with these samples, notify us prior to sending the samples.
7. A copy of the firm's catalog or brochure depicting the product.

*Handwritten mark: a large asterisk-like symbol followed by the number 2.*

8. The details of and schedule for any contemplated refund, replacement, or repair actions, including plans for disposing of returned products. Include copies of information that has been or will be given to customers and consumers about the potential problem.
9. A complete list of all customer names and addresses who purchased the PR-6050 riders.

### Information Disclosure

Section 6(b)(5) of the CPSA, 15 U.S.C. § 2055(b)(5), prohibits the release of information submitted under section 15(b) of the CPSA unless a remedial action plan has been accepted in writing, a complaint has been issued, or a firm consents to such release.

If the firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, as amended, 15 U.S.C. § 2055(a)(3). The Commission may not disclose to the public trade secret information or proprietary commercial or financial data. If the firm does not request confidential treatment at the time of its submission, or within ten days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

### Continuing Obligation

The firm has a continuing obligation to supplement or correct the information it provides. If after filing, the firm receives or learns of information concerning other incidents or injuries, or information that affects the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Division immediately.

The Division of Corrective Actions requests that the firm respond **within ten working days of your receipt of this letter**. Please reference the CPSC file number in your response. If you seek assistance or if you have any questions, you may contact John Shumlansky, at: (301) 504-0608, extension 1366. To respond to this letter using the U.S. Postal Service, please address your correspondence to: Division of Corrective Actions, U.S. Consumer Product Safety Commission, Washington, D.C. 20207-0001. For other delivery services,

A handwritten signature, possibly "John Shumlansky", followed by the number "3".

please address the material to: Division of Corrective Actions, U.S. Consumer Product Safety Commission, Room 613, 4330 East West Highway, Bethesda, MD 20814-4408. The Office of Compliance telefax number is (301) 504-0359.

Thank you for your cooperation in reporting under section 15 of the Consumer Product Safety Act.

Sincerely,



Marc J. Schoem  
Director  
Division of Corrective Actions

Enclosures:

Consumer Product Safety Act  
16 C.F.R. Part 1101, Information Disclosure  
Part 1115, Substantial Product Hazard Reports  
Part 1116, Section 37 Reports  
Corrective Actions Handbook

cc: Consumer Product Safety Commission  
Central Regional Center  
Suite 2945  
230 S. Dearborn St.  
Chicago, IL 60604

~~A~~4





October 12, 1998

VIA Fax (301) 504-0359  
Tina Adeyeye  
U.S. Consumer Product Safety Commission  
Office of Compliance  
4330 East West Highway  
Room 613  
Bethesda, MD 20814

RE: CPSC RP960157

Dear Ms. Adeyeye:

I am writing on behalf of Stamina Products, Inc. (Stamina) to give the following progress report on the above-referenced corrective action plan for the PR-6050. The following information is for the periods indicated. This report is based on information currently available to Stamina, and in some instances might not be exact. As Stamina has previously indicated, it receives inquiries in the normal course of business concerning the PR-6050 wholly unrelated to the corrective action plan. When those inquiries are received, Stamina informs the consumer of the corrective action plan. Also, Stamina has reported and is reporting the number of PR-6050's returned to it. In addition, there are and have been instances in which RP-6050's are returned to retailers and destroyed by the retailer.

**May 1, 1998 to June 1, 1998**

4 inquiries in the normal course of business  
1 response to direct mailing  
4 PR-6050's returned

**June 1, 1998 to July 1, 1998**

1 inquiry in the normal course of business  
2 PR-6050's returned

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064



Page 2

July 1, 1998 to August 1, 1998

5 inquires in the normal course of business  
1 PR-6050 returned

August 1, 1998 to September 1, 1998

3 inquires in the normal course of business  
1 response to direct mailing  
5 PR-6050's returned

In reviewing and updating Stamina's records, Stamina discovered that the following which have been reported to you as PR-6050 claimants, in fact appear not to be: [REDACTED] As I believe Stamina has previously indicated, in some other instances it is not clear that the claimant's alleged accident even involved a PR-6050.

Since its last report, Stamina has received notice of one claim: [REDACTED] Also, [REDACTED] Woodhaven, NY 11421, should be added to the claimants previously identified.

Sincerely,

Stamina Products, Inc.

Jeffrey C. Hutchens  
President

JCH:nw

cc: John Shumlansky

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064



✓ 2096

U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS  
FAX: 301-504-0359

Tel: 301-504-0608

DATE: 5 / 28 / 96 PAGES TRANSMITTED 4 + cover

TO: Kirk T. May

TITLE: Esq.

OFFICE: Rouse, Hendricks, German, May & Shank

FAX #: 816-471-2221

- Confirmation copy to follow by U.S. Mail
- Fax Transmission Only

FROM: John Shumlansky

Compliance Officer

REMARKS: Enclosures will be mailed.

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.





U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS  
FAX: 301-504-0359

Tel: 301-504-0608

DATE: 5/16/96 PAGES TRANSMITTED 14 + cover

TO: KIRK May, Esq.

TITLE: \_\_\_\_\_

OFFICE: Rouse, Hendricks, German, May & Shank

FAX #: (316) 471-2221

- Confirmation copy to follow by U.S. Mail  
 Fax Transmission Only

FROM: John Shumlanesky

REMARKS: "No PD" program info.

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

8



May 22, 1998

**FAX (301) 504-0359**

Tina Adeyeye  
U.S. Consumer Product Safety Commission  
Office of Compliance  
4330 East West Highway  
Room 613  
Bethesda, MD 20814

98 MAY 29 10 56

**RE: CPSC RP960157**

Dear Ms. Adeyeye:

I am writing on behalf of Stamina Products, Inc. (Stamina) to give the following progress report on the above-referenced corrective action plan for the PR-6050. The following information is for the periods indicated. This report is based on information currently available to Stamina, and in some instances might not be exact. As Stamina has previously indicated, it receives inquiries in the normal course of business concerning the PR-6050 wholly unrelated to the corrective action plan. When those inquiries are received, Stamina informs the consumer of the corrective action plan. Also, Stamina has reported and is reporting the number of PR-6050's returned to it. In addition, there are instances in which PR-6050's are returned to retailers and destroyed by the retailer.

**February 1, 1998 to March 1, 1998**

3 inquiries in the normal course of business

**March 1, 1998 to April 1, 1998**

5 inquiries in the normal course of business  
1 response to direct mailing  
7 PR-6050's returned

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

April 1, 1998 to May 1, 1998

7 inquiries in the normal course of business  
4 PR-6050's returned

Sincerely,

STAMINA PRODUCTS, INC.



Jeffrey C. Hutchens  
President

JCH:nw

cc: John Shumlansky  
Fax (301) 504-0359



Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064



07

'98 APR -6 P 1

April 1, 1998

FAX (301) 504-0359  
Tina Adeyeye  
U.S. Consumer Product Safety Commission  
Office of Compliance  
4330 East West Highway  
Room 613  
Bethesda, MD 20814

**RE: CPSC RP960157**

Dear Ms. Adeyeye:

I am writing on behalf of Stamina Products, Inc. (Stamina) to give the following progress report on the above-referenced corrective action plan for the PR-6050. The following information is for the periods indicated. This report is based on information currently available to Stamina, and in some instances might not be exact.

**December 1, 1997 to January 1, 1998**

3 inquiries in the normal course of business

4 PR-6050's returned

**January 1, 1998 to February 1, 1998**

3 inquiries in the normal course of business

10 PR-6050's returned

Sincerely,

STAMINA PRODUCTS, INC.

Jeffrey C. Hutchens  
President

JCH:nw  
cc: John Shumlansky(FAX 301-504-0359)  
(JefftrCPSC4198)

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

\*\*\*\*\*  
\*\*\* ACTIVITY REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO.

✓  
2096

CONNECTION TEL

918164712221

CONNECTION ID

START TIME

05/28 13:09

USAGE TIME

03'15

PAGES

5

RESULT

OK

12





July 22, 1997

**VIA FAX (301) 504-0359**

Tina Adeyeye  
U.S. Consumer Product Safety Commission  
Office of Compliance  
4330 East West Highway  
Room 613  
Bethesda, MD 20814

**RE: CPSCR60157**

Dear Ms. Adeyeye:

I am writing on behalf of Stamina Products, Inc. (Stamina) to give the following progress report on the above-referenced corrective action plan for the PR-6050. The following information is for the period of June 1, 1997 to July 1, 1997. This report is based on information currently available to Stamina, and in some instances might not be exact.

**June 1, 1997 to July 1, 1997**

1 response to direct mailing  
5 inquiries in the normal course of business  
15 PR-6050's returned

Sincerely,

STAMINA PRODUCTS, INC.

A handwritten signature in black ink, appearing to read "Jeffrey C. Hutchens", written over a horizontal line.

Jeffrey C. Hutchens  
President

JCH:rw

cc: John Shumlansky  
VIA FAX (301) 504-0359  
(John CPSCR6050)

13

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

# FAX

**Date** 07/08/97

**Number of pages including cover sheet**

**TO:** Tina Adeyeye

**FROM:** Jeff Hutchens  
Stamina Products, Inc.  
Springfield, Missouri  
65803

**Phone**

**Fax Phone** 301-504-0359

**Phone** 417-889-7011

**Fax Phone** 417-862-8147

**CC:** John Shumlansky

**REMARKS:**  Urgent  For your review  Reply ASAP  Please Comment

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July 7, 1997

VIA FAX (301) 504-0359

Tina Adeyeye  
U.S. Consumer Product Safety Commission  
Office of Compliance  
4330 East West Highway  
Room 613  
Bethesda, MD 20814

RE: CPSC RP960157

Dear Ms. Adeyeye:

I am writing on behalf of Stamina Products, Inc. (Stamina) to give the following progress report on the above-referenced corrective action plan for the PR-6050. The following information is for the period of May 1, 1997 to June 1, 1997. This report is based on information currently available to Stamina, and in some instances might not be exact.

May 1, 1997 to June 1, 1997

- 4 responses to direct mailing
- 14 inquiries in the normal course of business
- 12 PR-6050's returned
- Notice of one claim (claimant: [REDACTED], address unknown)

Each time Stamina receives, in the normal course of business, an inquiry concerning anything about the PR-6050, it informed the person inquiring of the corrective action program.

Sincerely,

STAMINA PRODUCTS, INC.

Jeffrey C. Hutchens  
President

JCH:nw

cc: John Shumlansky

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

# FAX

**Date** 06/16/97

**Number of pages including cover sheet**

**TO:** Tina Adeyeye

**FROM:** Jeff Hutchens  
Stamina Products, Inc.  
Springfield, Missouri  
65803

**Phone**

**Fax Phone** 301-504-0359

**Phone** 417-889-7011

**Fax Phone** 417-862-8147

**CC:** John Schumfansky

**REMARKS:**  Urgent  For your review  Reply ASAP  Please Comment

16



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U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of  
Corrective Actions  
Tel: 301-504-0608  
Fax: 301-504-0359

JUN 20 1996

Certified Mail

Kirk T. May, Esq.  
Rouse, Hendricks, German, May & Shank, P.C.  
1010 Walnut, Suite 400  
Kansas City, MO 64106

Re: CPSC RP960157  
Stamina Products, Inc.  
Model PR-6050 Exercise Machine

Dear Mr. May:

Thank you for your report of May 8, 1996, received May 13, 1996, under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b), and for promptly initiating a corrective action plan to address the reported problem. In your report you identified a potential weld failure problem with the Stamina Model PR-6050 exercise machine. Consumers could be injured if welds fail in certain areas causing the seat to drop unexpectedly.

To address the problem, the firm has already implemented, or agreed to take the following action:

1. Participate in a joint press release with CPSC to announce the recall.
2. Send direct mail notices to all known consumers who purchased the affected exercise machines.
3. Provide consumers who respond to the recall a replacement or refund of the exercise machine.
4. Contact all retail customers to inform them of the recall.

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The staff of the Office of Compliance of the U.S. Consumer Product Safety Commission has reviewed the actions submitted by Stamina Products. Acting under delegation from the Commission, the staff has accepted the plan as adequate.

Please continue the corrective actions implemented and initiate any others contained in the plan accepted by the staff. The Division of Corrective Actions will be monitoring the firm's corrective action plan. **Please submit a complete list of all customers and known consumers who purchased the affected exercise equipment.** In addition, please provide **monthly progress reports** of the recall, using the enclosed form, to Tina Adeyeye, U.S. Consumer Product Safety Commission, Division of Corrective Actions, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001 by the first of each month or fax to (301)504-0359. If you have any questions, please contact Tina on (301)504-0608 extension 1223. **Please reference the CPSC file number in your response.**

The Division of Corrective Actions will evaluate the effectiveness of the plan. The staff could seek broader corrective action if the corrective action plan does not prove effective.

If the firm receives or learns of any information concerning other incidents or injuries, or information affecting the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Division immediately. Additionally, if the firm receives information which might indicate that its corrective actions are not satisfactory in eliminating the defect or hazard or that the effectiveness of the corrective action program is less than has been anticipated, it must report that information to this Division immediately.

When the firm determines the corrective action plan has been implemented to the best of its ability and as many products as possible have been removed from the marketplace, it may submit a final progress report, referencing the file number, and request that the file be closed. At that time the staff will review the plan's progress and decide whether the file should be closed.

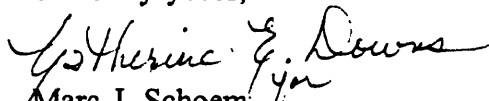
Section 6(b)(1) requires the Commission to give notice thirty days in advance of the intended disclosure of information that identifies the manufacturer or private labeler of a product. The staff is enclosing a summary of the corrective action plan. The Commission publishes a list of product recalls and other corrective actions initiated by firms in an Annual Report to Congress. This information is also occasionally used in lists for specific product categories. This letter gives the firm its opportunity under section 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(1), and 16 C.F.R. Part 1101, to comment on the accuracy of the information.

18

The staff has made every effort to assure that the enclosed information is accurate. If, however, the firm believes that the information is not accurate, please send comments to John Shumlansky. The firm's comments must be received within twenty-three calendar days of your receipt of this certified letter if they are to be considered. Please include with any comments specific information to support any claim that the information is not accurate. If the Commission decides to disclose the information, unchanged, over any accuracy objections, it will give the firm ten (10) working days notice, as required by section 6(b)(2) of the CPSA, 15 U.S.C. § 2055(b)(2).

Thank you for your continued cooperation in this matter. If you have any questions, please contact John Shumlansky, at: (301) 504-0608, extension 1366.

Sincerely yours,

  
Marc J. Schoem

Director  
Division of Corrective Actions

Enclosures:

Corrective Action Summary  
Progress Report Form

cc: Consumer Product Safety Commission  
Central Regional Center  
Suite 2945  
230 S. Dearborn St.  
Chicago, IL 60604

19

Voluntary Corrective Action Plans Under Section 15  
of the Consumer Product Safety Act and  
Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.

A handwritten signature or set of initials, possibly 'RD', located in the bottom right corner of the page.



**Voluntary Corrective Action Plans Under  
Section 15 of the Consumer Product Safety Act and  
Section 15 of the Federal Hazardous Substances Act**

DATE	FIRM AND PRODUCT	ALLEGED HAZARD	REMEDY
00/00	Stamina Products, Inc. Springfield, MO  Model PR-6050 exercise machine	Weld failures resulting in falls from the machine	Contact the company for a refund or replacement of the machine

21

# CORRECTIVE ACTION PLAN PROGRESS REPORT

Case # : RP960157      CO: John Shumlansky      Company Name: Stamina Products, Inc.  
 Product: Exercise equipment      Total Affected: \_\_\_\_\_  
 For Period Ending: \_\_\_\_\_

**1) PRODUCTS CORRECTED**

<u>Location of Products</u>	<u>Total Products</u>	<u>Corrections This Period</u>	<u>Total Corrections</u>	<u>%Corrected</u>
With Manufacturer	_____	_____	_____	_____
With Distributor	_____	_____	_____	_____
With Retailers	_____	_____	_____	_____
With Consumers	_____	_____	_____	_____
Total	_____	_____	_____	_____

**2) CONSUMER AWARENESS OF PROGRAM**

<u>Type of Notification</u>	<u>This Reporting Period</u>	<u>Total</u>
Bill Stuffer	_____	_____
Direct Mail Letter	_____	_____
Magazine	_____	_____
Newspaper	_____	_____
Other/Unknown	_____	_____
Pediatrician Poster	_____	_____
Phone Call	_____	_____
Product Catalog	_____	_____
Radio	_____	_____
Retail Store Poster	_____	_____
TV	_____	_____
VNR	_____	_____

**3) Calls to 800 Number/Correspondence**

<u>This Reporting Period</u>	<u>Total</u>
800 Number	_____
Written Requests	_____

**Note:** Submit completed form by the 1st of each month to Tina Adeyeye at  
 U.S. Consumer Product Safety Commission, Office of Compliance  
 4330 East West Highway, Room 613  
 Bethesda, MD 20814  
 OR, fax to (301)504-0359. If you have any questions, please call Tina at (301)504-0608, ext 1223



U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS  
FAX: 301-504-0359

Tel: 301-504-0608

DATE: 6/20/96 PAGES TRANSMITTED 6 + cover

TO: Kirk May, Esq.

TITLE: Counsel to Senator Proach

OFFICE: Rouse, Hendricks, German, May & Shank

FAX #: (816) 471-2221

Confirmation copy to follow by U.S. Mail

Fax Transmission Only

FROM: John Shumlansky

REMARKS: \_\_\_\_\_  
\_\_\_\_\_

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

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U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS

Tel: 301-504-0608

FAX: 301-504-0359

DATE: 6/19/96 PAGES TRANSMITTED 1 + cover

TO: Kirk May, Esq.

TITLE: Counsel to Stamina Products

OFFICE: Rouse, Hoadricks, Gorman, May & Shank

FAX #: (816) 471-2221

Confirmation copy to follow by U.S. Mail

Fax Transmission Only

FROM: John Shembury

REMARKS: Charge discussed today to the  
Stamina Press Release - please Review

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

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U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS  
FAX: 301-504-0359

Tel: 301-504-0608

DATE: 6/14/96 PAGES TRANSMITTED 1 + cover

TO: KIRK May, Esq.

TITLE: Counsel to STAMINA PRODUCTS

OFFICE: Rouse, Handrick, German, May & Shank

FAX #: (816) 471-2221

- Confirmation copy to follow by U.S. Mail  
 Fax Transmission Only

FROM: John Shumlansky

REMARKS: Please Review our comments to  
the DRAFT Press Release. Thank you.

NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

25

on the reverse side?

**SENDER:**

- Complete items 1 and 2 for additional services.
- Complete items 3, 4, and 5 for additional services.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1.  Addressee's Address
- 2.  Restricted Delivery

Consult postmaster for fee.

Kirk T. May, Esq.  
 Rouse, Hendricks, German, May & Shank  
 1010 Walnut  
 Suite 400  
 Kansas City, MO 64106

a. Article Number

P286174342

b. Service Type

- Registered  Certified
- Express Mail  Insured
- Return Receipt for Merchandise  COD

c. Date of Delivery

5-3

Is your RETURN AD

5. Received By: (Print Name)

8. Addressee's Address (Only if requested and fee is paid)

6. Signature (Addressee or Agent)

X

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

UNITED STATES POST SERVICE



First-Class Mail  
 Postage & Fees Paid  
 USPS  
 Permit No. G-10

• Print your name, address, and ZIP Code in this box •

CCA-RP960157-5DS

U.S. CONSUMER PRODUCT SAFETY COMM.

SUITE 613

4330 EAST WEST HIGHWAY

BETHESDA MD 20814-4408

26



~~Proprietary Information~~

To: Tina Adeyeye

Fax: 301-504-0359

From: Jeff Hutchens

Date: 10/13/98

Re: CPSC RP960157

Pages: 3

CC: John Schumlansky

Urgent

For Review

Please Comment

Please Reply

Please Recycle

21

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

~~Proprietary Information~~



December 7, 1996

U.S. Consumer Products Safety Comm.  
Office of Information & Public Affairs  
Washington, D.C. 20207

45

I received a copy of press release #96 regarding Stamina Products recall of exercise machines. I contacted Stamina's Customer Service Department around mid-October to arrange for the return of the defective machine. I was told someone would get back to me in a week to ten days.

3277

After three weeks I hadn't heard from them. I have left repeated messages for them and I never receive a return phone call. I have voice mail so it isn't a case of not getting messages.

I am writing to you because, at this point, I don't know what else to do. If this is out of your realm, perhaps you can direct me to the proper authority who would handle this situation. Any help you can provide would be greatly appreciated.

Sincerely,



cc: Stamina

28



Dear Consumer:

You recently purchased Stamina's PR 6050 Folding Rider  
(Model # 25-6050) from VALUE VISION.

Stamina, in conjunction with the Consumer Product Safety Commission  
(CPSC) has issued the attached press release concerning the PR 6050  
Folding Rider.

Please read the attached Press Release and contact Stamina's  
Customer Service Department at 1-800-375-7520 between the hours of  
8:00 am and 5:00 pm, Central Time, Monday through Friday to arrange  
for a replacement machine or a refund. You may also fax our office  
at (417) 889-8064.

Sincerely,

Stamina Customer Service Department

Author: William J. Moore at CPSC-HQ2  
Date: 12/9/96 11:00 AM  
Priority: Normal  
Receipt Requested  
TO: John D. Shumlansky  
Subject: Another complaint about Stamina...

Message Contents -----

WHO: [REDACTED]

WHAT: In October, she spoke to [REDACTED] Stamina.  
[REDACTED] told her to send the Stamina exerciser back.

Mrs. Marcotrigiano did so in November.

Since then, Mrs. M. has left several messages for "Connie," but no one calls her back. Mrs. M. is worried that they will not respond to her, now that she sent back the exerciser.

I'm not sure this is a big problem. But Mrs. M. is VERY UPSET. Could Stamina pay some special "customer service" attention to her?

12-9-96

- called Stamina - left a message for Connie to check status of consumers machine and to call me

Connie - She has been trying to call Mrs. [REDACTED] but will continue to try. IT will take a little longer for her to get the replacement.

JD

November 11, 1996

1996 NOV 20 A 10: 51

Stamina Products, Inc.  
R-6050  
2757 SE Austin  
Springfield, MO 65807

RE: Product Recall; Stamina's PR 6050 Folding Rider (Model #25-6050)

Dear Sirs:

On October 11, 1996 my son [REDACTED] telephoned your office in Springfield, MO., to determine the procedure for returning the Stamina PR 6050 Folding Rider (Model #25-6050) per your correspondence dated September 24, 1996. He was told (by [REDACTED]) that you would send a box in which to return the product and that upon receipt of the folding rider, your company would refund the purchase price. (He told [REDACTED] that I did not wish to receive a replacement machine, but a refund of the \$99 I paid for the machine). [REDACTED] has called twice since that date, with the most recent call resulting in being told you were "out of boxes" and were unsure of any date soon when you might receive additional boxes.

In an effort to resolve this issue and obtain the refund you have indicated you will provide upon receipt of the folding rider, I have secured a box and ask that you find enclosed in this shipment the exercise machine which I have been notified is being recalled. (Attached is a copy of the notice of recall of your product, Stamina PR 6050 Folding Rider - Model #25-6050).

Please note I am sending a copy of this correspondence to the U.S. Consumer Products Safety Commission in Washington D.C. Should your response, after receiving the machine, be as negligent as your response was to sending a box (as originally requested in October), I will have a record with the U.S. Consumer Products Safety Commission of my request to you.

*Please refund to me the purchase price of \$99 by return mail, plus the cost for postage. Thank you for your prompt response. Please note the correct spelling of my name and mailing address as indicated below.*

Sincerely,

[REDACTED]  
Altona, OR 97007

ppet as indicated on your correspondence)

cc: ✓ U.S. Consumer Products Safety Commission

31

**PostalANNEX**

UPS SHIPPER NUMBER

085013

FROM

PKG. ID. #

NAME

PHONE

1-212-2662

SHIP TO

NAME

DATE

✓ *Don & Holly*

✓ 11/11/96

COMPANY

PHONE

✓ *Stamina Products*

✓ 934-7011

ADDRESS

✓ *2759 S. Austin*

CITY, STATE

ZIP

✓ *Springfield, MO*

✓ *65801-1071*

CONTENTS

VALUE

✓ *Stamina folding rider*

✓ *\$99.00*

POSTAL ANNEX +  
STORE #150

11-11-96 16:49

COL 0001 47

UPS \$41.00

S/S COPY \$0.60

CASH \$41.60

**IMPORTANT - Please read**

1. FRAGILE AND EXPENSIVE ITEMS. Packages containing: (1) glass or other fragile items, (2) items exceeding \$100.00 in value and (3) hazardous materials must be adequately declared.
2. LOSS AND DAMAGE. Customer releases PostalAnnex+ of any liability for loss or damage to packages or their contents in the event of a loss claim. PostalAnnex+ will assist customer with the claim process.
3. CLAIM VALUE. Purchase of additional declared value coverage for packages containing goods valued over \$100.00, does not guarantee payment of that amount without documentation to substantiate value.
4. CUSTOMER PACKED. Only Loss Claims will be processed by PostalAnnex+ for packages packed by customer.
5. CLAIM DEADLINE. Claims must be made in writing to PostalAnnex+ within 90 days of shipment.
6. C.O.D. PostalAnnex+ is not liable for failure of carrier to properly collect or remit funds for C.O.D. packages.
7. DELIVERY TIME ESTIMATE. PostalAnnex+ shall not be held liable for failure of carrier to make timely delivery on date specified.
8. CARRIER REFUSAL. Packages accepted by PostalAnnex+ are subject to refusal for shipment by the carrier.
9. COMPLETE AGREEMENT. The foregoing is the full agreement between the customer and PostalAnnex+ and supersedes all prior and subsequent representations.

**Questions About Your Shipment?**

Call 1-800-457-4022 after 8:00 AM on the day after the scheduled day of delivery, and reference the Tracking Number shown below.



6387 129 176 1

IERE

RES	GRD	STOR PAC	CUST PAC
COM	AIR		

ZONE 17 WEIGHT 4.05

OVERSIZE \_\_\_\_\_ C.O.D. S \_\_\_\_\_

CALL TAG \_\_\_\_\_ DCR \_\_\_\_\_

SATURDAY \_\_\_\_\_ DV \_\_\_\_\_

TOTAL S 211.00 INT 17.60



✓ SIGNATURE

ADDRESS

32



Dear Consumer:

You recently purchased Stamina's PR 6050 Folding Rider (Model # 25-6050) from Damark International.

Stamina, in conjunction with the Consumer Product Safety Commission (CPSC) has issued the attached press release concerning the PR 6050 Folding Rider.

Please read the attached Press Release and contact Stamina's Customer Service Department at 1-800-375-7520 between the hours of 8:00 am and 5:00 pm, Central Time, Monday through Friday to arrange for a replacement machine or a refund. You may also fax our office at (417) 889-8064.

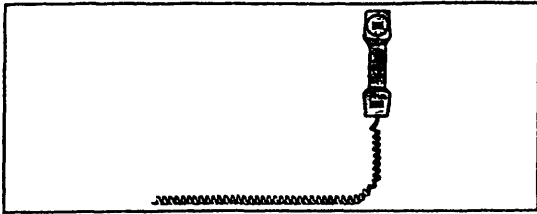
Sincerely,

Stamina Customer Service Department

A large, stylized handwritten signature or set of initials, possibly "SS", in black ink.

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064



# MEMORANDUM OF TELEPHONE CALL

DATE: 11-19-96

NAME AND TITLE: \_\_\_\_\_

FIRM: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

SUBJECT: \_\_\_\_\_

*gave Stamina info about his Rdn about 3 weeks ago -  
he has not heard from them yet*

*Called Jeffrey Hutchens - Stamina  
(417) 862-5012*

*(417) 889-7011 - spoke to cust svc - they  
will call MR. \_\_\_\_\_*

*34*

Author: Ken P. Giles at CPSC-HQ1  
Date: 10/15/96 8:28 AM  
Priority: Normal  
TO: John D. Shumlansky at CPSC-HQ2  
Subject: Consumer hasn't heard from "Stamina" about her machine

----- Message Contents -----

We need to do some "customer service" here.

The following consumer hasn't heard from Stamina, despite repeated letters to the PO Box and calls (always to a "busy" 800 number).

She wants a refund for her Stamina machine.

Could you please have someone at the company contact her:

[REDACTED]

home: [REDACTED] (after 3:30 each day)  
(she works in people's homes and can't be reached before 3:30 each day)

Perhaps the company could write her at her address or call after 3:30?

Thanks.

10-15-96

Called Stamina at the 800# - talked to [REDACTED]

- She will contact [REDACTED]

- [REDACTED] will call me to tell us what happened

10-16-96

- [REDACTED] left a message that she talked to [REDACTED]  
And worked things out

35



U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, DC 20207

OFFICE OF COMPLIANCE

DIVISION OF  
CORRECTIVE ACTIONS  
FAX: 301-504-0359

Tel: 301-504-0608

DATE: 8/8/96 PAGES TRANSMITTED 1 + cover

TO: David Apostolico

TITLE: Associate Counsel

OFFICE: \_\_\_\_\_

FAX #: 610-701-7621 1380

- Confirmation copy to follow by U.S. Mail
- Fax Transmission Only

FROM: Cathy Downs  
Asst Director, Corrective Actions

REMARKS: Your letter to consumers looks fine.  
In your last para. you may want to add  
the article "a" before QVC Insider Club Member.

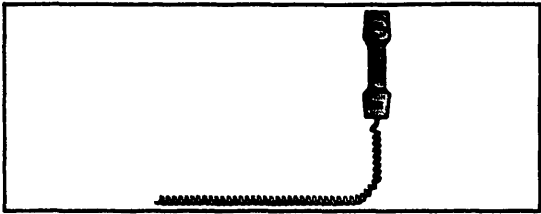
NOTE: If all pages are not received, or if you have problems with this transmittal, please contact the person listed above.

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36



# MEMORANDUM OF TELEPHONE CALL



DATE: 7-31-96

NAME AND TITLE: Neill Graybell

FIRM: QVC

TELEPHONE: (610) 701-8974

SUBJECT: \_\_\_\_\_

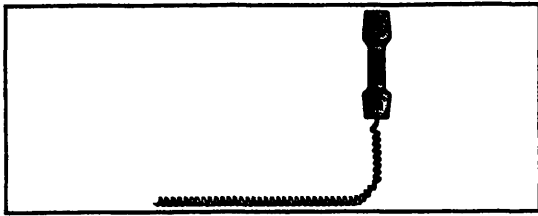
They are concerned w/ sending the customer list to  
Stamina - they would like to send them our  
letter to their customers -

- he will provide a DRAFT for our review
- they can get the release out very quickly
- they will also provide a cust list for  
monitoring purposes

8-1-96  
Kirk May - concerns

- QVC will not get units back before refunding
- Duplicate notices to consumers

37



# MEMORANDUM OF TELEPHONE CALL

DATE: 7-30-96

NAME AND TITLE: Kirk May, Esq

FIRM: STAMINA

TELEPHONE: (316) 471-7700

SUBJECT: \_\_\_\_\_

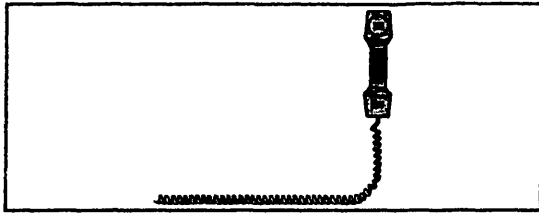
- they are getting together the customer lists  
for us - and will be sent soon

- QVC does not want to provide the customer list
- they also want to send their own notice
- Neil Gray Bell - QVC

~~610~~ (610) 701-8974

- he is also concerned about our letter - IT  
APPEARS CPSC IS making a defect  
determination.

38



# MEMORANDUM OF TELEPHONE CALL

DATE: 6-24-96

NAME AND TITLE: Jeffrey Hutchens

FIRM: \_\_\_\_\_

TELEPHONE: (417) 862-5012

SUBJECT: \_\_\_\_\_

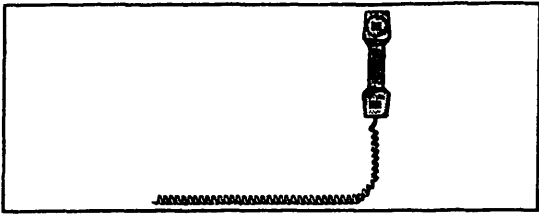
left a message for him to call - Attorney (Kirk Pugh)  
is out of town)

- need clearer picture for release

---

Nancy returned call - they will overnight picture to  
US.

31



# MEMORANDUM OF TELEPHONE CALL

DATE: 6-20-96

NAME AND TITLE: Kirk May

FIRM: \_\_\_\_\_

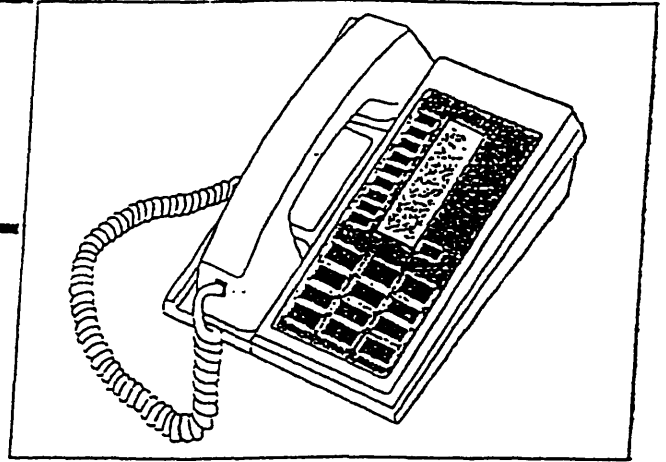
TELEPHONE: (816) 471-7700

SUBJECT: \_\_\_\_\_

*THE Press Release is fine - he will send a picture  
for us to put on the press Release*

40

MEMORANDUM OF  
TELEPHONE  
CALL



DATE: 6-17-96  
TIME: \_\_\_\_\_

NAME AND TITLE: Kirk May, Esq.  
FIRM: \_\_\_\_\_  
TELEPHONE: (816) 471-7700  
SUBJECT: STADINA

Left a message for him to call concerning the  
press release change to Faxed today

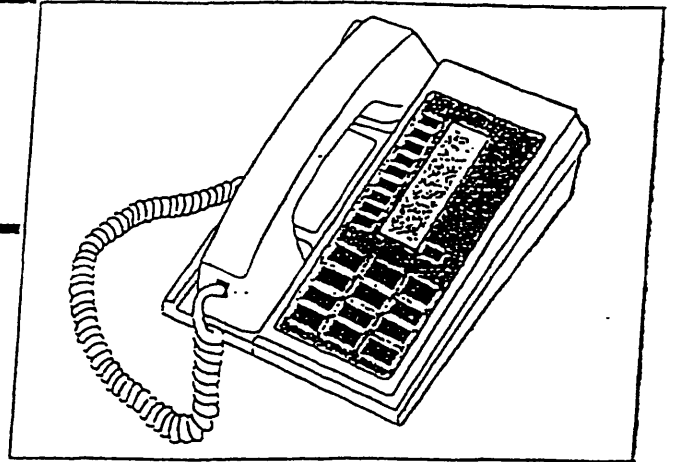
7/19/ Kirk May -  
Different wording in Release  
"Seat Drops unexpectedly"

- [redacted] of products sold by Walmart - no end consumer names  
- QUC could provide some of end consumer names

- they will send the press release directly to known consumers

- they will contact retailers before the release goes out

MEMORANDUM OF  
TELEPHONE  
CALL

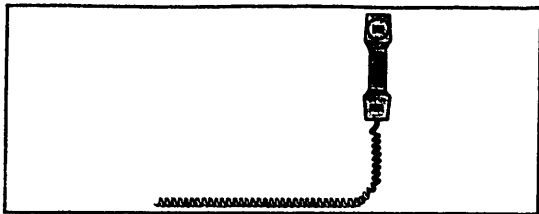


DATE: 6-17-96  
TIME: \_\_\_\_\_

NAME AND TITLE: Kirk May  
FIRM: \_\_\_\_\_  
TELEPHONE: (216) 471-7700  
SUBJECT: \_\_\_\_\_

*left a message for him to call*

- In the Release - injuries include "pulled muscles"*
- this type of inj could occur during any type of exercising. Should it be included?*



# MEMORANDUM OF TELEPHONE CALL

DATE: 6-12-96

NAME AND TITLE: Kirk May

FIRM: \_\_\_\_\_

TELEPHONE: (816) 471-7200

SUBJECT: \_\_\_\_\_

- I asked that he attempt to get end consumer names  
from QVC or other mail order companies.

- Press Release By next week

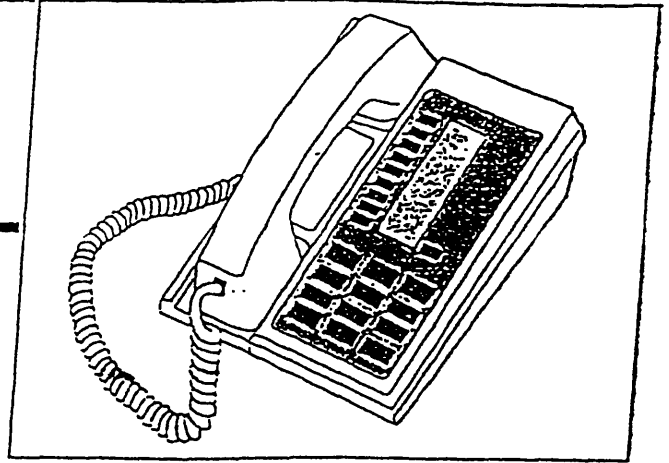
6-14-96

Kirk May - Re: Press Release

- he is concerned about the words "Recall" - "collapsing"

43

MEMORANDUM OF  
TELEPHONE  
CALL



DATE: 5-23-96  
TIME: \_\_\_\_\_

NAME AND TITLE: Kirk May, Esq.  
FIRM: \_\_\_\_\_  
TELEPHONE: (816) 471-7700  
SUBJECT: STAMINA Product

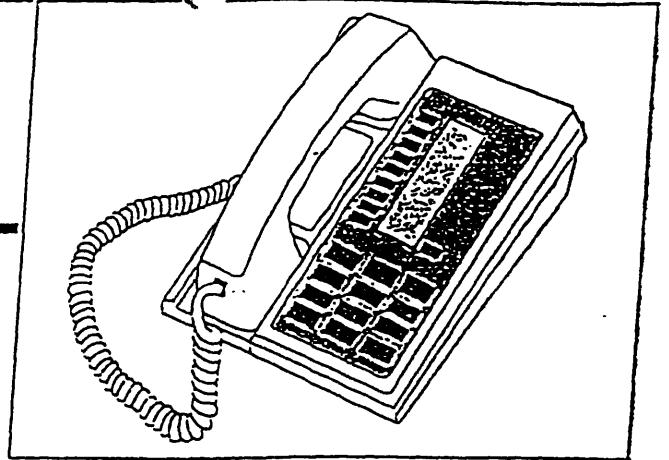
- The company ~~is~~ will properly participate in the "No PD" Program
- We agreed that the CAP should be implemented  
By June 14<sup>th</sup>

6-7-96

the company will have a response to our letter along  
w/ a CAP under the No PD program—  
By Monday 6-10-96



MEMORANDUM OF  
TELEPHONE  
CALL



DATE: 5-14-96  
TIME: \_\_\_\_\_

NAME AND TITLE: Kirk May, Esq.  
FIRM: Rouse, Hendricks, Germain, May & Shank  
TELEPHONE: (816) 471-7700  
SUBJECT: Fax (816) 471-2221

- left a message for him to call

5-16-96

left a message for Kirk May to call

- STOP Sale has already been done  
inventory return.

mfr - ASIA Rengent LTD - china

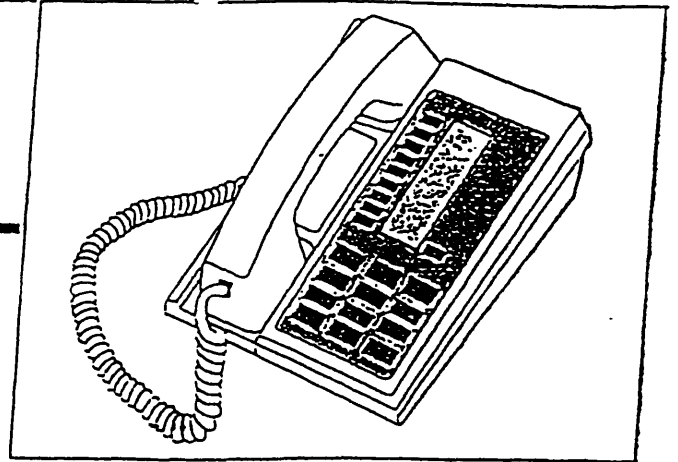
- Don't know if mfr sold to anyone else

- they are not sure if they want to participate  
in the NO PD Program

- I asked for info showing that inventory ~~was~~ was  
Returned

45

MEMORANDUM OF  
TELEPHONE  
CALL



DATE: 5-14-96  
TIME: \_\_\_\_\_

NAME AND TITLE: Jeffrey Hutchens  
FIRM: Stamina Products, Inc.  
TELEPHONE: (417) 862-5012  
SUBJECT: \_\_\_\_\_

Future Production - re-vamping attracting procedure  
- sketches done - approval to make changes

they have looked at 6 or 8 actual samples

250lb limit on machine

- the machine is made specifically for Stamina however, pieces are made by the china mfg for other importers
- they have limited capabilities of contacting end consumers
- I told him I would send the "no PD" info
- Kirk May - attorney for the company - he asked that I call him.

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# News from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

**For Immediate Release**

**June 27, 1996**

**Release # 96-155**

**Contact: Ken Giles**

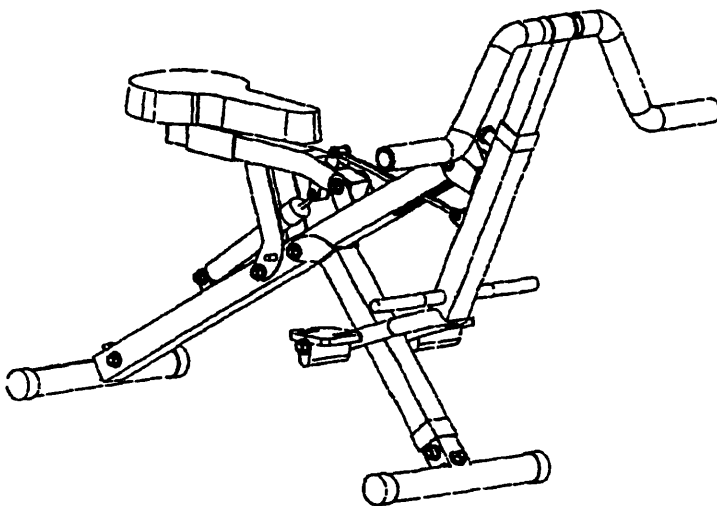
**(301) 504-0580 Ext. 1184**

### **CPSC and Stamina Products Inc. Announce Recall of Exercise Machines**

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Stamina Products Inc. of Springfield, Mo., is announcing a voluntary recall to refund or replace approximately 21,500 exercising machines (model PR-6050). The machine's welds may develop cracks or breaks. Consumers could be injured if the welds break and the seat drops unexpectedly.

Stamina has received notice of 43 reports of the welds allegedly cracking or separating, resulting in injuries such as sprains and bruises.

The black metal exercise machine resembles a bicycle without wheels. "Stamina" is printed in red on the back, lower frame of the machine. To operate the machine, consumers pull the handlebars, which rocks the seat forward. The machine adjusts under the seat to increase resistance and provide a more intense workout.



QVC Network, Damark International Inc., Wal-Mart Stores Inc., and Value Vision sold the PR-6050 from November 1995 through February 1996 for about \$99.

---more---

47

(exercise)

-2-

Consumers who own PR-6050s should immediately contact Stamina to arrange for a refund or free replacement. In order to receive a refund or free replacement, consumers must return the PR-6050 to Stamina at Stamina's cost. For more information, consumers should call Stamina at (800) 375-7520 or write to Stamina at P.O. Box 1071, Springfield, MO 65801-1071.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at [cpsc.gov](http://cpsc.gov) or report product hazards to [info@cpsc.gov](mailto:info@cpsc.gov).

####

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ppraceriscov

# EXCE NEWS RELEASE REVIEW/CLEARANCE

DATE: June 20, 1996

SUBJECT OF RELEASE: RP960157 - Stamina Products exercise machine

PROPOSED RELEASE DATE: 6-25-96

RECALL PRIORITY CLASS: C

SECTION 15 RECALL:  X

CIVIL PENALTY SETTLEMENT:

For additional information contact: John Shumlansky, CCA x1366

**BACKGROUND/SUMMARY:** The company is participating in CPSC's "no PD" program.

Stamina Products has received 43 reports of welds cracking or failing on their model PR-6050 exercise machine. Injuries reported include sprains and bruises when the seat of the machine dropped unexpectedly during use.

Stamina will provide consumers with a replacement or refund of the machine upon returning the old machine to Stamina, at Stamina's cost. Approximately 21,500 were distributed.

X The exact text of the proposed release has been negotiated with the firm. Any changes must be conveyed to EXCE for possible renegotiation with this firm.

Products available?  Yes  X No

Photos available?  X Yes  No

for

Clearance Office	Signature	Approve	Disapprove	Date	6(b)6
Comp. Officer/Atty	<i>J. Shumlansky</i>	x		6-20-96	✓
CE Dvsn. Director	<i>[Signature]</i>	x		6/20/96	<i>[Signature]</i>
EXCE	<i>[Signature]</i>			6/20/96	<i>[Signature]</i>
EXHR					
EXPA					
OGC					
OEX					

OGC and OEX should each return this form and the attached release to EXPA after it has been reviewed and initialed/signed. The 6(b)6 column indicates clearance is in accordance with CPSC Directive 1450.2 concerning whether the information is accurate and not misleading. 8/94

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# News from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

**For Immediate Release**

**June**

**Release # 96**

**Contact:**

**(301) 504-0580 Ext.**

### **CPSC and Stamina Products Inc. Announce Recall of Exercise Machines**

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Stamina Products Inc. of Springfield, Mo., is announcing a voluntary recall to refund or replace approximately 21,500 exercising machines (model PR-6050). The machine's welds may develop cracks or breaks. Consumers could be injured if the welds break and the seat drops unexpectedly.

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The black metal exercise machine resembles a bicycle without wheels. "Stamina" is printed in red on the back, lower frame of the machine. To operate the machine, consumers pull the handlebars, which rocks the seat forward. The machine adjusts under the seat to increase resistance and provide a more intense work out.

Line drawing/photo

QVC Network, Damark International Inc., Wal-Mart Stores Inc., and Value Vision sold the PR-6050 from November 1995 through February 1996 for about \$99.

Consumers who own PR-6050s should immediately contact Stamina to arrange for a refund or free replacement. In order to receive a refund or free replacement, consumers must return the PR-6050 to Stamina at Stamina's cost. For more information, consumers should call Stamina at (800) 375-7520 or write to Stamina at P.O. Box 1071, Springfield, MO 65801-1071.

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# News from CPSC

6-20-96

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

**For Immediate Release**  
**June**  
**Release # 96**

**Contact:**  
**(301) 504-0580 Ext.**

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####

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# Office of Compliance

Firm Name: Stamina Products, Inc.  
File Number: RP960157  
Product: Exercise equipment

## CORRECTIVE ACTION PLAN:

### A. Notice:

<u>Event:</u>	<u>Date:</u>
<input checked="" type="checkbox"/> _X_ press release	6/96
<input checked="" type="checkbox"/> _X_ direct mail - all retail customers and known consumers ( approx. 2-3% of products distributed	6/96
<input type="checkbox"/> _ point of purchase signs	_____
<input type="checkbox"/> _ advertising (describe)	_____
<input type="checkbox"/> _ other (describe)	_____

### B. Repair, replacement, refund:

\_ repair approved by technical support  
\_X\_ replacement with product approved by technical support  
\_X\_ refund

### C. Procedures:

\_X\_ Distribution chain recall  
\_X\_ mfr/importer level  
\_X\_ wholesaler/distributor level  
\_X\_ retailer level  
\_X\_ consumer level  
\_X\_ Mail in to firm - at company cost  
\_ Return to retailer  
\_ repair or replace  
\_ Home visit \_ At dealer \_ At Retailer  
\_ Home repair by consumer  
\_X\_ Toll-free line

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Firm Name: Stamina Products, Inc.  
File Number: RP960157

D. Effectiveness:

Total Products Involved:	Corrected:
At Manufacturer:	Corrected:
At Distributors:	Corrected:
At Retailers:	Corrected:
With Consumers:	Corrected:

E. Decision on corrective action:

Accept CAP and Monitor  
 No Preliminary Determination Case  
 Accept CAP and Close File (provide rationale)  
 Pursue further remedial action  
 Refer to CAL

CAP APPROVALS:

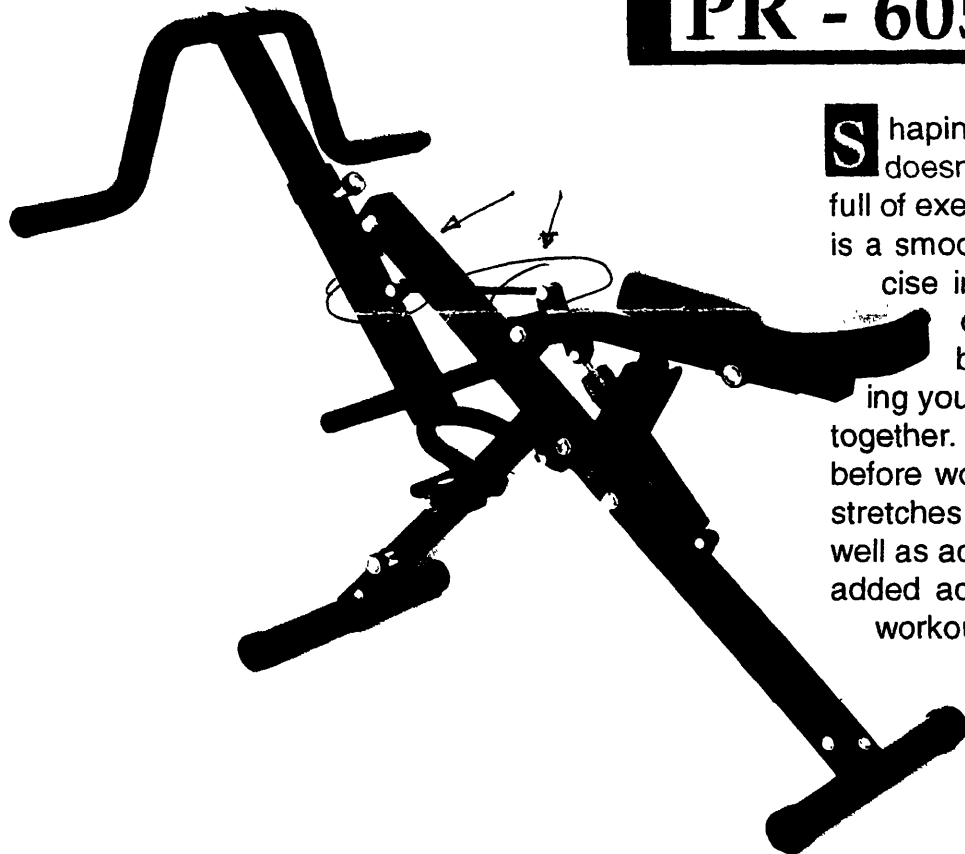
Compliance Officer J. Kennedy 6-20-96 Attorney \_\_\_\_\_

Asst. Director, CCA Phyllis Downs -6-20-96

David Schmeltzer  
(Only if CAP or CAP & Close approval)

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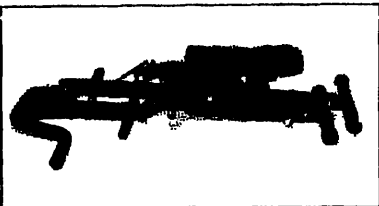
# PR - 6050



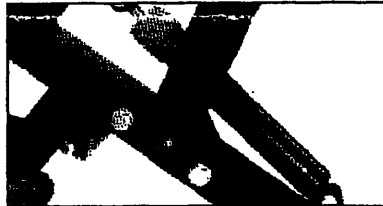
**S**haping your body and being fit in the nineties doesn't require two hours of sweat and a room full of exercise equipment. The Stamina PR - 6050 is a smooth, rhythmic, easy, and fun way to exercise in a short amount of time. This machine operates on a dual-action concept, combined with body weight resistance, allowing you to work both your lower and upper body together. There is no wasted time stretching before working out, because the PR - 6050 gently stretches your muscles while exercising . . . . . as well as adding cardiovascular conditioning and the added adjustable shock allows you to vary your workout intensity strengthening hard to work muscles. The PR - 6050 also comes with a folding feature making this unique workout machine easy to store.

## Features

- Adjustable Shock Resistance
- Provides both upper and lower body workout
- Heavy steel frame construction
- Foam grips and slide resistant pedals
- Large padded seat for comfort
- Extra wide stabilized bars
- Unique folding feature
- Adjustable handle bars
- 5 year limited warranty
- UPS mailable



Has a unique folding feature for easy storage.



The Adjustable shock allows the user to change their workout intensity.

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3 MAY 1996

May 8, 1996

Office of Compliance and Enforcement  
Division of Corrective Actions  
Consumer Product Safety Commission  
Washington, D.C. 20207

Dear Sir or Madam:

My name is Jeffrey C. Hutchens, and I am writing on behalf of Stamina Products, Inc. (hereinafter Stamina), P.O. Box 1071, Springfield, MO 65801-1071, (417) 889-7011. I am Stamina's Chief Executive Officer. I am authorized to make the claims set forth herein on behalf of Stamina. Stamina is writing concerning a May 8, 1996 submission to the Commission concerning a consumer product identified as a PR-6050 rider.

Stamina requests that the referenced submission be exempt from disclosure or dissemination and be given confidential treatment to the full extent legally permitted. Stamina requests that its identity and the fact a submission has been made to the Commission be exempt from disclosure and kept confidential. Stamina also requests that the identity of its customers, its distribution figures, and data concerning the number of units in the market place contained in the submission be kept confidential and exempt from disclosure. That information is confidential and proprietary commercial information. That information has not been released outside of Stamina and is not readily ascertainable by persons outside of Stamina. Disclosure of such information would, among other things, reveal Stamina's market share and its customer base, all to Stamina's competitive detriment.

Stamina request that it be given notice of all requests for disclosure or proposed dissemination of the submission or any information contained therein reasonably (or as required by law) in advance of any dissemination disclosure occurring.

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

A large, handwritten signature or set of initials, appearing to be "SS", is written in black ink over the bottom right portion of the page, partially overlapping the corporate office contact information.

Office of Compliance and Enforcement

May 8, 1996

Page 2

Stamina request that this request for exemption and confidentiality be exempted from dissemination or disclosure and kept confidential. Stamina also request that any communications or request for information concerning the above-referenced submission be relayed through its counsel, Kirk T. May, Rouse, Hendricks, German, May & Shank. 1010 Walnut, Suite 400, Kansas City, MO 64106, telephone (816) 471-7700, fax (816) 471-2221.

Sincerely,

STAMINA PRODUCTS, INC.



Jeffrey C. Hutchens  
Chief Executive Officer

JCH:nm  
(JefftrCPSC)

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13 MAY REC'D

SP960157

May 8, 1996

Office of Compliance and Enforcement  
Division of Corrective Actions  
Consumer Product Safety Commission  
Washington, D.C. 20207

Dear Sir or Madam:

My name is Jeffrey C. Hutchens, and I am writing on behalf of Stamina Products, Inc. (hereinafter Stamina), P.O. Box 1071, Springfield, MO 65801-1071, (417) 889-7011. I am Stamina's Chief Executive Officer. Stamina is writing to notify the Commission pursuant to 15 U.S.C. 2064(b) and related statutes and regulations under the Consumer Product Safety Act concerning matters related to a piece of exercise equipment identified as the PR-6050 rider (hereinafter referred to as the rider). This rider is manufactured in China by Asia Regent Limited. Stamina distributes the rider domestically. Enclosed is a picture of the PR-6050 rider.

Stamina has not obtained information which reasonably supports the conclusion that the rider contains a defect which could create a substantial product hazard or that the rider creates an unreasonable risk of serious injury or death. Stamina does not believe that the rider contains such a defect or that it creates such a risk. Stamina also denies that it has an obligation to report or notify the Commission under 2064(b). Nonetheless, Stamina is making this submission under 2064(b) to the Commission out of an abundance of caution and to ensure that the Commission is informed of the situation involving a consumer product on which Stamina has received claims, some of which allegedly involved injuries. Given the number of riders which Stamina has distributed (approximately [REDACTED] and the relatively small number of injury and non-injury claims Stamina has received (34), the experience with the rider is not necessarily unexpected nor atypical of any new product. Stamina has not received notice of any lawsuits concerning the PR-6050.

In attempting to investigate this matter, Stamina has had to try and evaluate various sources of information, some of which seemed to conflict. Additionally, Stamina has been in the difficult position of being unable to obtain some information desired to make even the most preliminary conclusions. Further, some of the claims information received by Stamina might well be inaccurate and is not necessarily reliable.

Corporate Office

2757 S. Austin  
P.O. Box 1071  
Springfield, MO 65801-1071  
Phone: (417) 889-7011  
Fax: (417) 889-8064

Office of Compliance and Enforcement

May 8, 1996

Page 2

The situation which Stamina is addressing involves specific welds on the rider. Based on information available to Stamina, it appears that in relatively rare instances the welds have cracked and/or the mating surfaces have separated. Enclosed is a picture showing the sites which, based on Stamina's understanding, have allegedly cracked and/or separated. When a crack or separation exists or occurs during the use of the rider, some users have allegedly been injured. Stamina believes that in at least some instances the rider was subjected to an inappropriate load. Although it is unclear, the reported instances seem to be related to isolated manufacturing issues peculiar to each rider involved in the claim.

Of the claims received, only 30 allegedly involved injuries. The injuries have mainly involved sprains, bruises, pulls, and soft tissue injuries generally. Some of the individuals injured have sought medical care and others have not. Many of the injuries are certainly minor. Stamina is aware of one instance in which the individual reported had back surgery. Based on the information available to Stamina, the rider does not present a situation where an injury is likely to occur.

Stamina first became aware of possible cracking or separating of a weld site in December 1995. Stamina has received notice of alleged cracking and/or separating from individual users of the rider as well as from Stamina's customers. Given the number of riders distributed, the difficulty of obtaining reliable information and examining riders allegedly involved in particular accidents, and the potential misuse of the gravity rider, it took Stamina some time to investigate this situation and get even a general idea of what was occurring. The rider had been subjected to testing (including repeated cycles) by Consumer Testing Laboratories and by MLI prior to being distributed by Stamina, and the testing showed no cracking or separating at the weld sites. Between December 1995 and April 1, 1996, Stamina received intermittent reports of possible cracking and/or separating at the weld sites. During that time Stamina attempted to obtain information and analyze the situation in light of its experience. That process included working and communicating with the manufacturer in China and even visiting the manufacturing facility in China. After being notified of a possible weld crack on April 1, Stamina did not receive another notification until almost three weeks later on April 19, 1996. Again, matters were further complicated because in examining some of the riders it appeared, and still does appear, that Stamina was simply looking at isolated welding issues. Stamina last received notice of a claim on May 2, 1996.

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Office of Compliance and Enforcement  
May 3, 1996  
Page 3

Stamina is not in the retail business. Stamina began distributing the rider to its customers, who are retail sellers, in November, 1995. Stamina distributed the rider to the following customers: QVC Network, Inc., Goshen Corporate Park, I [REDACTED]

[REDACTED]  
[REDACTED] Stamina stopped distributing the rider in February, 1996. The rider generally sells at retail for \$99.00.

In response to Stamina's request, its customers have returned to the manufacturer all riders in those customers' possession. Thus, there should be no units in the possession of retailers. Stamina has no riders in its possession. Stamina is unsure of the precise number of units in the possession of consumers, but its best estimate is approximately [REDACTED]

Stamina has proposed to the manufacturer changes to the weld and mating of the surfaces on the rider. Stamina believes these proposed changes will address the isolated welding issues it has seen. Stamina has not yet started distributing the rider with these changes, and it will not do so until testing has been satisfactorily completed on a prototype and Stamina is satisfied that the proposed changes will address the situation.

If the Commission needs additional information, please do not hesitate to contact us.

Sincerely,

STAMINA PRODUCTS, INC.



Jeffrey C. Hutchens  
Chief Executive Officer

JCH:nm

(JefftrStamina)

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Is your RETURN ADDRESS completed on the reverse side?

**SENDER:**

- Complete items 1 and 2 for additional services.
- Complete items 3, 4 and 5.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1.  Addressee's Address
- 2.  Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

Kirk T. May, Esq.  
 Rouse, Hendricks, German, May &  
 1010 Walnut, Suite 400 Shank, P.C.  
 Kansas City, MO 64106

4a. Article Number  
 P286179158

4b. Service Type

Registered  Certified  
 Express Mail  Insured  
 Return Receipt for Merchandise  COD

7. Date of Delivery  
 8-12-96

5. Received By: (Print Name)

8. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)  
 X Tracy Rompl

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

60



UNITED STATES POST SERVICE



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

• Print your name, address, and ZIP Code in this box •

*CCA- RP 960157- JDS*  
U.S. CONSUMER PRODUCT SAFETY COMM.  
4330 EAST WEST HWY STE 613  
BETHESDA MD 20814-4408  
|||

*Col*



**FOR OFFICIAL USE ONLY**

U.S. CONSUMER PRODUCT SAFETY COMMISSION  
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of  
Corrective Actions  
Tel: 301-504-0608  
Fax: 301-504-0359

AUG 08 1996

Certified Mail

Kirk T. May, Esq.  
Rouse, Hendricks, German, May & Shank, P.C.  
1010 Walnut, Suite 400  
Kansas City, MO 64106

Re: CPSC RP960157  
Stamina Products, Inc.  
Model PR-6050 Exercise Machine

Dear Mr. May:

This letter serves as clarification of our June 20, 1996 letter concerning Stamina Products, Inc. In our letter, the staff accepted the firm's corrective actions to replace or refund the model PR-6050 exercise machine to address possible cracks or breaks in the welds.

Stamina Products reported to the Commission on May 13, 1996 under the Commission's "no preliminary determination" pilot program. Under this program, Stamina Products agreed to implement an acceptable voluntary corrective action plan within 20 working days of its report to the Commission. Stamina met all requirements of the program by providing the complete "Full Report" information, sufficient public notice, and an acceptable remedy to correct the reported problem.

Also included in CPSC's pilot program, the staff agreed not to make a preliminary determination that the product does or does not contain a defect that creates a substantial product hazard. Therefore, at no time has the staff made a determination that the Stamina PR-6050 exercise machine does or does not create a substantial product hazard.

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Page 2  
RP960157

If you have any questions, please contact John Shumlansky, at: (301) 504-0608, extension 1366.

Sincerely yours,



Marc J. Schoem  
Director  
Division of Corrective Actions

cc: Consumer Product Safety Commission  
Central Regional Center  
Suite 2945  
230 S. Dearborn St.  
Chicago, IL 60604

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on the reverse side?

**SENDER:**

- Complete items 1 and 2 for additional services.
- Complete items 3 and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

If you wish to receive the following services (for an extra fee):

- 1.  Addressee's Address
- 2.  Restricted Delivery

Consult postmaster for fee.

Is your RETURN

3 Article Addressed to:

Kirk T. May, Esq.  
 Rouse, Hendricks, German, May & Shank, P.C.  
 1010 Walnut, Suite 400  
 Kansas City, MO 64106

4a. Article Number

286 174 476

4b. Service Type

- Registered  Certified
- Express Mail  Insured
- Return Receipt for Merchandise  COD

7. Date of Delivery

01/24/96

5. Received By: (Print Name)

6. Signature: (Addressee or Agent)

X *Sandra Wilson*

8. Addressee's Address (Only if requested and fee is paid)

Thank you for using Return Receipt Service.

64

UNITED STATES POSTAL SERVICE



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

• Print your name, address, and ZIP Code in this box •

*CPA - R0960157-505*

U.S. CONSUMER PRODUCT SAFETY COMM.

SUITE 613

4330 EAST WEST HIGHWAY

BETHESDA MD 20814-4406

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