

Page 4
CA980035

days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

Continuing Obligation

The firm has a continuing obligation to supplement or correct its "Full Report." If, after filing the "Full Report," the firm receives or learns of information concerning other incidents or injuries, or information that affects the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Office immediately.

The Office of Compliance requests that the firm respond **within ten working days of your receipt of this letter**. Please reference the CPSC file number in your response. If you seek assistance or if you have any questions, you may contact Judith Hayes, at: (301) 504-0608, extension 1355. To respond to this letter using the U.S. Postal Service, please address your correspondence to: Office of Compliance, U.S. Consumer Product Safety Commission, Washington, D.C. 20207-0001. For other delivery services, please address the material to: Office of Compliance, U.S. Consumer Product Safety Commission, Room 613, 4330 East West Highway, Bethesda, MD 20814-4408. The Office of Compliance telefax number is (301) 504-0359.

Thank you for your cooperation in this matter.

Sincerely yours,



Lori E. Saltzman
Associate Director
Recalls and Compliance Division

Enclosures:

Consumer Product Safety Act
16 C.F.R. Part 1101, Information Disclosure
Part 1115, Substantial Product Hazard Reports
Part 1116, Section 37 Reports
Corrective Actions Handbook

350

Page 5
CA980035

cc: Consumer Product Safety Commission
Eastern Regional Center
6 World Trade Center
Vesey Street, 3rd Floor
New York, New York 10048

351

Fax: 419-446-3690

RECEIVED
COMMUNICATIONS DIVISION



Sauder Woodworking Co.
502 Middle Street
Archbold, OH 43502

419-446-2711

April 1, 1998

'98 APR -3 10:27

Ms. Lori E. Saltzman
Associate Director, Recalls and Compliance Division
Office of Compliance
U.S. Consumer Product Safety Commission
Washington, D.C. 20207-0001

Dear Ms. Saltzman,

Thank you for giving Sauder Woodworking a little extra time to respond to your request for information. Information on Models 3304 Utility Cart, 4451 TV/VCR Cart, and 5155 TV/VCR Cart is in the accompanying folders. A list of the information included is in each folder.

Our records show Sauder produced a total of 2,645, 679 of the three units in the years 1986 - 1997. This puts the 46 incidents reported for these units in perspective with only one complaint (however minor) per 56,000 units manufactured.


At the recommendation of Sauder's safety committee Sauder carts, where appropriate, feature non-swivel casters in front, carts with casters have a label cautioning consumers of the possibility of tipping, and TV/VCR Carts include anti-skid pads to assist in keeping TVs from sliding forward. We feel Sauder Woodworking is taking a proactive approach to reduce the possibility of carts tipping.

All three of these models have been in Sauder's line for a number of years. Model 3304 was discontinued from production in May 1997 due to declining sales. For the same reason, model 4551 is scheduled to be discontinued in the third quarter of 1998 with shipments continuing through the first quarter of 1999. Sales on model 5155 are also dropping. With newly designed products continually being introduced, Sauder expects this model has also run its course.

Due to a consumer complaint, CPSC has investigated model 5155. In February 1997 Sauder Woodworking received a letter from the Division of Corrective Actions indicating, based on the best available information, CPSC does not believe further action is necessary. A copy of that letter is provided with the information on model 5155.

Sauder Woodworking manufactures a wide range of Utility Carts and TV/VCR Carts and Stands. The enclosed brochure pictures these units. Please indicate if you need us to send instruction sheets, carton labels, etc on any of these units.

Sincerely,
SAUDER WOODWORKING CO.


Kevin J. Sauder
Executive Vice President

*Attachments
in folder # 2*

Enclosures

252



FOR OFFICIAL USE ONLY

U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE
Recalls and Compliance Division
Email: lsaltzman@cpsc.gov

Lori E. Saltzman
Associate Director
Tel: 301-504-0608, Ext. 1203
Fax: 301-501-0359

MAR 10 1998

Certified Mail

Maynard Sauder
President
Sauder Woodworking
502 Middle Street
P.O. Box 156
Archbold, OH 43502-0156

Re: CPSC CA980039
Sauder Woodworking
Television Carts and Stands

Dear Mr. Sauder:

The U.S. Consumer Product Safety Commission (CPSC) is an independent federal regulatory agency established by Congress in the Consumer Product Safety Act, 15 U.S.C. § 2051-2084. The Commission is responsible for protecting the public from unreasonable risks of injury associated with consumer products.

The Commission's staff is currently investigating the risk of injury associated with the instability of television carts and stands. Epidemiological data collected from the Commission's clearinghouse reflect an industry-wide pattern of carts and stands having the potential to tip over causing a television placed on top to fall forward. This tip over action can result in death or severe injury to someone in close proximity to the television at the time it falls from the cart or stand.

Our technical staff evaluated the stability of television carts and stands for compliance with the "Tip Stability Test" in Underwriters Laboratories (UL) Standard 1678, Household, Commercial and Professional-Use Carts and Stands, which covers carts and stands intended for use with audio and video products. Various brands of sample carts and stands were

353

selected for testing from a survey of manufacturers. Included in the samples were Sauder Woodworking TV cart model numbers 4551 and 5155 and utility stand model number 3304. Our staff's test results reflect that the TV cart model numbers 4551 and 5155 and utility stand model number 3304 fail to comply with the requirements of the "Tip Stability Test". Consequently, we are pursuing an investigation of your firm's television carts and stands to determine the scope of the potential safety hazard that may be involved.

Enclosed for your information are the Consumer Product Safety Act and the Commission's regulation, "Substantial Product Hazard Reports," 16 C.F.R. Part 1115. These documents explain the Commission's authority and policy regarding products that may present substantial product hazards and also explain the firm's rights and obligations under the Act.

One of the responsibilities of the Compliance staff is to determine preliminarily whether a defect is present in a product and, if so, whether that defect rises to the level of a substantial product hazard as defined by section 15(a) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2064(a).

Information Requested

For the staff to assess accurately the potential safety hazard, if any, associated with the subject product, it needs certain information from the manufacturer or importer. While the staff recognizes that your firm is not filing a report pursuant to Section 15(b) regarding a possible defect with this product, the type of information requested for a full report is generally the information needed by the staff. **Please follow 16 C.F.R. § 1115.13(d) (1-14) and provide the specified information, to the extent applicable to the product and problem described above. In your response, please reference each question number (1-14).**

In addition to providing the information requested above, please also submit the following information:

- 15(a) Regarding question 6, include **copies** of all consumer or dealer complaints, warranty claims, and reports of injury related to each model television cart and stand manufactured, imported and/or distributed by your firm. Include copies of all court complaints and related documents for lawsuits involving the products and the resolution of those lawsuits.

If copies of consumer complaints and other documents requested above are unavailable, indicate the reason they are unavailable and provide a summary containing the names, addresses and telephone numbers of the consumers or of the plaintiffs' attorneys.

354

- 15(b) Copies of all test reports, analyses, evaluations, and premarket tests related to the tip over problem for each model TV cart and stand manufactured, imported and/or distributed by your firm. Also, include copies of all UL certifications relative to the UL 1678, "Tip Stability Test" for each model TV cart and stand.
- 15(c) Copies of all engineering drawings, engineering change notices and material specifications related to the subject problem for each model TV cart and stand manufactured, imported and/or distributed by your firm.
- 15(d) Copies of all literature provided to consumers concerning the recommended and/or restrictive use of television size and weight for each model TV cart and stand manufactured, imported and/or distributed by your firm.
- 15(e) Individually specify whether casters are to be used with all model TV carts and stands manufactured, imported and/or distributed by your firm. Specifically list whether: (1) casters are to remain installed on the cart/stand; (2) provided for transporting to be removed once cart/stand is stabilized; or (3) not provided with cart/stand.
- 15(f) Provide catalogs or photos of all model TV carts and stands manufactured, imported and/or distributed by your firm. Include all warning labels/stickers and assembly instructions for each model TV cart and stand.
- 15(g) Provide UPC codes for all models involved.

Information Disclosure

Section 6(b)(5) of the CPSA, 15 U.S.C. § 2055(b)(5), prohibits the release of information submitted under section 15(b) of the CPSA unless a remedial action plan has been accepted in writing, a complaint has been issued, or a firm consents to such release.

If the firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, as amended, 15 U.S.C. § 2055(a)(3). The Commission may not disclose to the public trade secret information or proprietary commercial or financial data. If the firm does not request confidential treatment at the time of its submission, or within ten

35

Page 4
CA980035

days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

Continuing Obligation

The firm has a continuing obligation to supplement or correct its "Full Report." If, after filing the "Full Report," the firm receives or learns of information concerning other incidents or injuries, or information that affects the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Office immediately.

The Office of Compliance requests that the firm respond **within ten working days of your receipt of this letter**. Please reference the CPSC file number in your response. If you seek assistance or if you have any questions, you may contact Judith Hayes, at: (301) 504-0608, extension 1355. To respond to this letter using the U.S. Postal Service, please address your correspondence to: Office of Compliance, U.S. Consumer Product Safety Commission, Washington, D.C. 20207-0001. For other delivery services, please address the material to: Office of Compliance, U.S. Consumer Product Safety Commission, Room 613, 4330 East West Highway, Bethesda, MD 20814-4408. The Office of Compliance telefax number is (301) 504-0359.

Thank you for your cooperation in this matter.

Sincerely yours,



Lori E. Saltzman
Associate Director
Recalls and Compliance Division

Enclosures:

Consumer Product Safety Act
16 C.F.R. Part 1101, Information Disclosure
 Part 1115, Substantial Product Hazard Reports
 Part 1116, Section 37 Reports
Corrective Actions Handbook

356

Page 5
CA980035

cc: Consumer Product Safety Commission
Eastern Regional Center
6 World Trade Center
Vesey Street, 3rd Floor
New York, New York 10048

259

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Print your name and address on the reverse of this form so that we can return the permit.
- Write "Return Receipt Requested" on the mailpiece below the article number. The Return Receipt will show to whom the article was delivered and the date delivered.

3. Article Addressed to:

Maynard Sauder
 President
 Sauder Woodworking
 PO Box 156
 Archbold, OH 43502-0156

5. Received By: (Print Name) Will Peterson

6. Signature: (Addressee or Agent) X Will Peterson

PS Form 3811, December 1994

I also wish to receive the following services (for an extra fee):

- 1. Addressee's Address
- 2. Restricted Delivery

Consult postmaster for fee.

4a. Article Number 069

4b. Service Type 249 363

- Registered
- Express Mail
- Certified
- Insured
- COD

7. Date of Delivery 5-16-98

8. Addressee's Address (Only if requested and fee is paid)

Domestic Return Receipt

Thank you for using Return Receipt Service.

Handwritten signature/initials

TV Carts/ Stands

2/24/98 mtg. / Strategy to pursue industry

Attendees: Lori S., Sue Kyle, Mark Filbeck, Judith H

- Compliance to pursue survey of manuf's.
 - ltr sent by 2/13/98
- will decide on Sec. 15 cases once resp. rec'd. fr. industry

appears majority do not meet standard 1678[#]
- based on sample testing 10/97

Check out listing w/ UK

- why not listed if they meet standard?

next steps:

- draft ltr to go to manuf.
- do EPI data review

plans changed
Chairman wants
cases opened
- removed fr.
market place

since starting date of standard?

10/97 memo fr. EPI do used criteria
same as that for furniture tip
incidents; occurs to younger group
of children (ages 10+ under)

- do not use age restraint in EPI/PSA

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:
 Kevin J. Sauder
 VP Sales and Marketing
 Sauder Woodworking
 502 Middle Street
 Archbold, OH 435020156

4a. Article Number
 286 178 555

4b. Service Type
 Registered Certified
 Express Mail Insured
 Return Receipt for Merchandise COD

7. Date of Delivery
 FEB 1 1997

5. Received By: (Print Name)
 Kevin J. Sauder

8. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)
 X *[Signature]*

Thank you for using Return Receipt Service.

360



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of
Corrective Actions
Tel: 301-504-0608
Fax: 301-504-0359

FEB 11 1997

Certified Mail

Kevin J. Sauder
VP Sales and Marketing
Sauder Woodworking
502 Middle Street
Archbold, OH 435020156

Re: CPSC CA960103
Sauder Woodworking
Television Stand

Dear Mr. Sauder:

The staff of the Office of Compliance, U.S. Consumer Product Safety Commission, has completed its review of the information you provided regarding furniture tip-over which you provided in response to our request. Based upon the information currently available, the staff does not believe the problem identified necessitates further action by the Commission under Section 15 of the CPSA.

The firm's obligation to inform the Commission of defects associated with this product which could create a substantial product hazard as defined in 15 U.S.C. § 2064(a) is a continuing obligation. If the firm receives any information affecting the scope, prevalence, or seriousness of the subject defect or hazard, or information regarding other potential defects or hazards, it must report this information to the Division of Corrective Actions immediately.

This determination by the staff is based upon the information presently available to us. The staff will assess any new information concerning this product to determine if action should be taken to protect the public. Should the staff decide to investigate further, we will notify the firm.

261

Page 2
CA960103

If you have any questions concerning this file, please contact Catherine Anne Cumberland, at: (301) 504-0608, extension 1364.

Sincerely,



Marc J. Schoem
Director
Division of Corrective Actions

cc: Consumer Product Safety Commission
Central Regional Center
Suite 2945
230 S. Dearborn St.
Chicago, IL 60604

362



FOR OFFICIAL USE ONLY

U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

AUG 20 1996

Division of
Corrective Actions
Tel: 301-504-0608
Fax: 301-504-0359

Certified Mail

Maynard Sauder
President
Sauder Woodworking
502 Middle Street
Archbold, OH 43502-0156

Re: CPSC CA960103
Sauder Woodworking
Television Stand

Dear Mr. Sauder:

The U.S. Consumer Product Safety Commission (Commission) is the agency of the United States government responsible for administering the Consumer Product Safety Act (CPSA), 15 U.S.C. 2051, et seq. and the regulations for reporting substantial product hazards involving consumer products manufactured, distributed or imported into the United States (16 C.F.R. Part 1115).

The Commission staff reviews reports of incidents, injuries, and deaths relating to consumer products which could present a substantial product hazard to consumers. This information comes from consumer complaints, medical examiner reports, news clippings, death certificates, and reports from hospital emergency rooms. The staff also receives information from various organizations, including trade associations, private testing companies, retailers and other manufacturers, importers and distributors, regarding potential product defects. The staff uses this information to quickly identify and respond to product-related hazards.

The Compliance staff is concerned about the design and

5363

potential for injury associated with television carts, television stands and entertainment centers. We are interested in both those products manufactured with and without casters. There have been a number of incidents involving serious injury and death to young children over the past few months that have initiated this review. I have enclosed a copy of an in-depth investigation stating that a 31" television fell on a 2 year old female after she kicked the compartment door shut on a television stand manufactured by your firm.

The Division of Corrective Actions has the responsibility to preliminarily determine whether a product may present an unreasonable risk of injury to the public. To assist us in our evaluation, please provide the following:

1. Copies of all safety related consumer or dealer complaints, warranty claims, and reports of injury concerning television carts, television stands and entertainment centers manufactured with and without casters. Please include copies of all court complaints and related documents for lawsuits involving the product and the resolution of those lawsuits, if any. If copies of consumer complaints and other documents requested above are unavailable, indicate the reason they are unavailable and provide a summary containing the names, addresses and telephone numbers of the consumers or of the plaintiffs' attorneys.
2. Copies of sales brochures, assembly instructions, and warnings labels relating to all television carts, television stands and entertainment centers manufactured with and without casters.
3. The total number of products manufactured and distributed for each model. Include dates of manufacture and dates of distribution.
4. Discussion of use of casters. Why is the furniture manufactured with casters? Is it for aesthetics, functionality or for shipment only? Have there been any design changes to the casters over the past five years? Has your firm decided not to use casters for any reason on any given product? If so, why?

Please elaborate more on the use of casters or lack thereof, if you so desire. If you have any comments, analyses, or test

764

Page 3
CA960103

results regarding these products that would be helpful in evaluating the problem described above, please also include that information.

If the firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, as amended, 15 U.S.C. § 2055(a)(3) and 16 C.F.R. § 1015.18. The Commission is prohibited from disclosing to the public information that is in fact trade secret or proprietary commercial or financial data. If the firm does not request confidential treatment at the time of its submission or within ten days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

The Division of Corrective Actions requests that the firm provide a response within ten (10) working days of your receipt of this letter. **Please reference the CPSC file number in your response.** If you seek assistance or if you have any questions, you may contact Catherine A. Cumberland, Division of Corrective Actions, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001, telephone: (301) 504-0608 extension 1364.

Sincerely yours,



Marc J. Schoem
Director
Division of Corrective Actions

Enclosures:

Consumer Product Safety Act
16 C.F.R. Part 1101, Information Disclosure
Part 1115, Substantial Product Hazard Reports
Part 1116, Section 37 Reports
Corrective Actions Handbook
In-Depth Investigation

cc: Consumer Product Safety Commission
Western Regional Center
600 Harrison Street
Room 245
San Francisco, CA 94107-1370

367



United States
CONSUMER PRODUCT SAFETY COMMISSION
Washington, D.C. 20207

MEMORANDUM

DATE: February 7, 1997

TO: The File
Through: Marc J. Schoem *mjs 2/11/97 oh*
From: Catherine A. Cumberland *CAC*
Re: Closing Furniture Files

re: CA 960103

Cases were opened on four different manufacturers of television stands or entertainment centers (CA960100 - Thornwood, CA960101 New Directions, CA960102 - Vargas, CA960103 Sauder Woodworking) to gather information on furniture tip-over. Either a hotline complaint or an IDI was sent to the various manufacturers to alert them of what we have been seeing with their product.

After review of their responses and discussion with engineering staff, it has been determined that these cases will be closed and that standards development will begin on the tip-over issue involving television carts and/or entertainment centers to address the problem.

366



Fax: 419-446-4902

September 24, 1996

502 Middle St.
Archbold, OH 43502
419-446-2711

Catherine A. Cumberland
Division of Correction Actions
U.S. Consumer Product Safety Commission
4330 East-West Highway, Room 613
Bethesda, MD 20814

Dear Ms. Cumberland:

Thank you for giving me a little extra time to respond to your request for information. I have included in this packet the following:

1. Product Safety Committee incident reports for any type of complaint received since 1992 on safety-related issues for all TV carts, stands, and other entertainment centers.
2. Sales records in units and dollars for all TV carts, stands, and entertainment centers for the years 1991-1996. This information should be treated as CONFIDENTIAL.
3. Instruction sheet (with caution notice) for the 5155 TV/VCR cart. Sauder manufactures nearly 200 different models of TV carts, stands, and entertainment centers. Please indicate if you need us to send instructions sheets, carton labels, etc. on all 200.
4. Carton label for 5155. Please notice that we state "swivel top accommodates most 27" TV's".
5. Brochure of all current TV carts, stands, and entertainment centers.

Our records show that Sauder produced and distributed [REDACTED] units of the model 5155 TV/VCR cart in the years 1991-1996. This puts the 21 incidents reported in perspective as only one complaint (however minor) per 55,000 units sold.

FOIA EX
314
CPA 6/2

Regarding casters, we believe that consumers like to move their carts within a room or reposition the cart to a better viewing angle. The swivel top only pivots a limited degree, so the casters add function. Our safety committee, however, has changed most casters to the "non-swivel" type to slightly improve the center of gravity for smaller carts like the 5155. This allows the

367

cart to be moved from room to room but limits its function of pivoting in place. As 31"-35" TV's become commonplace, we felt this was a proactive approach to dealing with the new TV's that are heavier and have a more forward positioned center of gravity.

Please let me know what additional information you need. Thanks again for the extension.

Sincerely,

SAUDER WOODWORKING CO



Kevin J Sauder
VP Sales & Marketing

KJS/kag

Enclosures

308

The Shorewood Collection

Model #

5155

TV / VCR Cart

Assembly Instructions

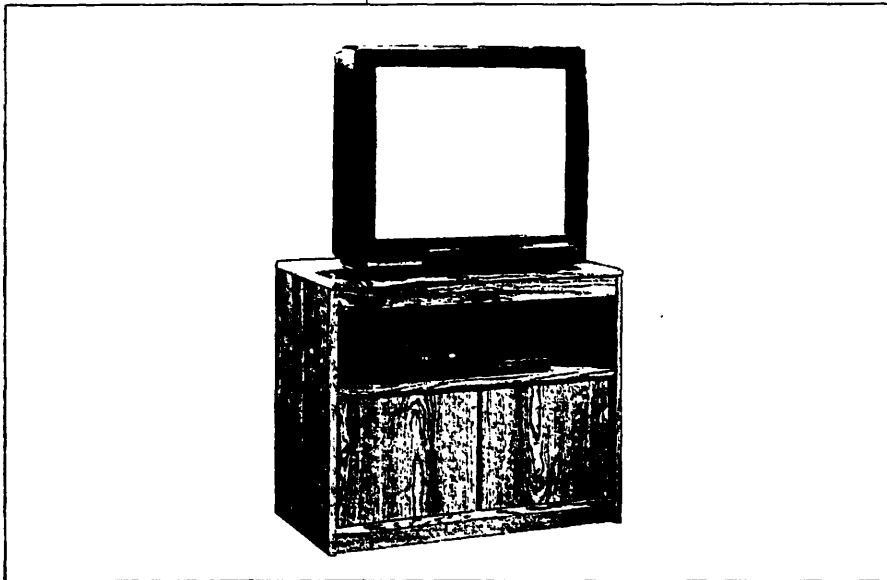
WE'RE HERE TO HELP!

We try to insure that your furniture arrives in excellent condition. Our friendly Customer Service representatives are ready to help you with quick, efficient service if a part is damaged or missing (or if you need assembly assistance). **PLEASE DO NOT RETURN THE UNIT TO THE STORE.** Call this toll-free number:

1-800-523-3987

Monday thru Friday, 7:00 A.M. - 11:00 P.M. Eastern time
Saturdays, 9:00 A.M. - 5:00 P.M. (Except holidays)

If a replacement part is needed, it will leave our facility within 48 hours (weekends and holidays excluded.)



Peel off this label and affix it to your unit on a surface that will not be seen. Fill in the date you purchased the unit.

If you ever need to contact Sauder Woodworking about this unit, refer to this label for our toll-free number, the model # of your unit, and the lot # (packing information).

Les instructions en français et en espagnol sont situées dans l'encart au milieu de ce manuel. Pour plus de commodité, celles-ci sont facilement détachables.

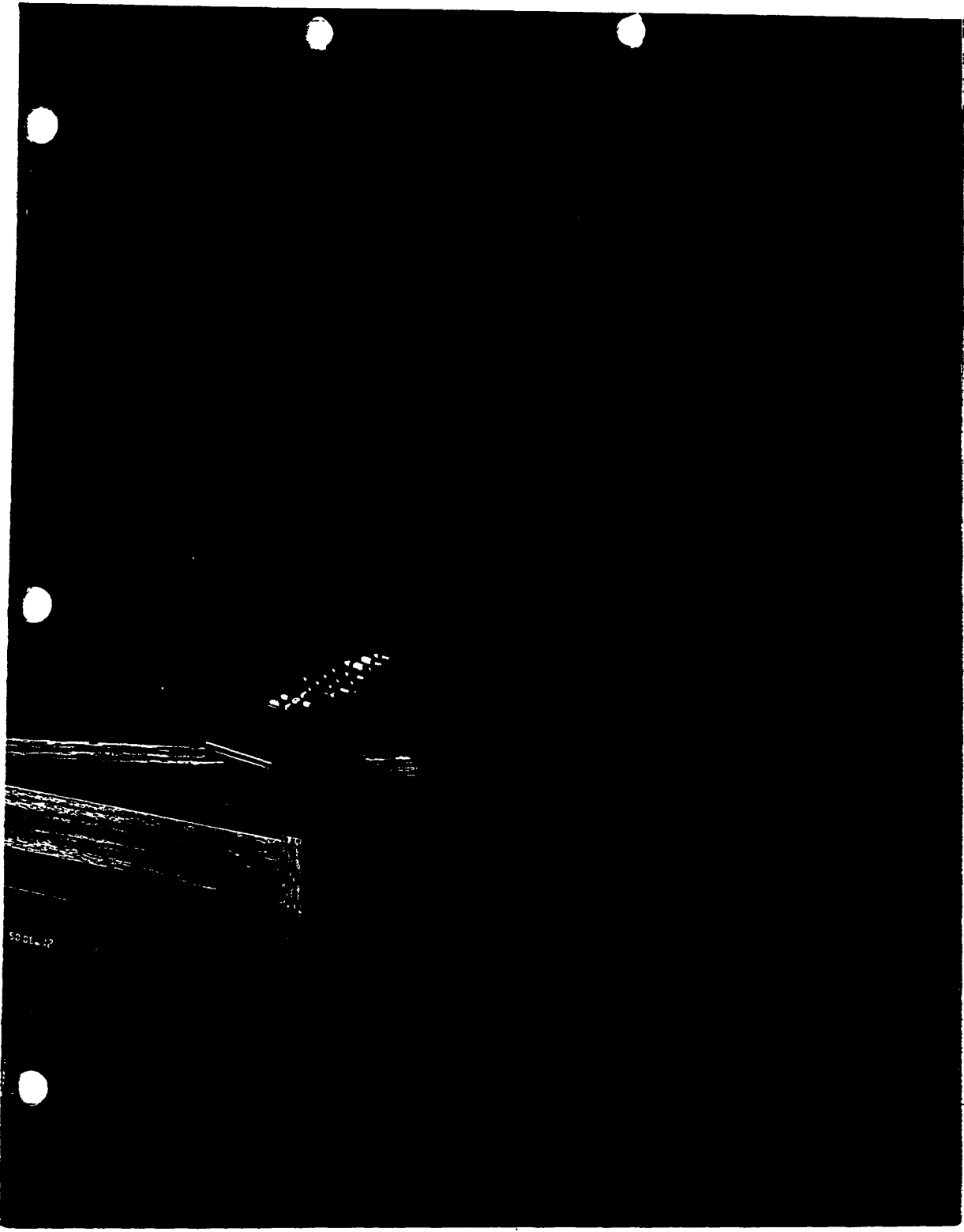
Se incluyen las instrucciones en español y francés en el centro de este folleto. Para facilitar su uso, se puede desprenderlas fácilmente.

The center pages of this book are French and Spanish instructions.

SAUDER®
woodworking

05 / 24 / 96 French & Spanish included

280



381

| | | | |
|---|---|--|---|
| Is your RETURN ADDRESS completed on the reverse side? | SENDER: • Complete items 1 and/or 2 for additional services. • Complete items 3, 4a, and 4b. • Print your name and address on the reverse of this form so that we can return this card to you. • Attach this form to the front of the mailpiece, or on the back if space does not permit. • Write "Return Receipt Requested" on the mailpiece below the article number. • The Return Receipt will show to whom the article was delivered and the date delivered. | | I also wish to receive the following services (for an extra fee): 1. <input type="checkbox"/> Addressee's Address 2. <input type="checkbox"/> Restricted Delivery Consult postmaster for fee. |
| | 3. Article Addressed to: Maynard Sauder President Sauder Woodworking 502 Middle Street Archbold, OH 43502-0156 | 4a. Article Number 256 179 215 | 4b. Service Type <input type="checkbox"/> Registered <input checked="" type="checkbox"/> Certified <input type="checkbox"/> Express Mail <input type="checkbox"/> Insured <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> COD |
| 5. Received By: (Print Name) X <i>Richard</i> | 7. Date of Delivery 8/23/96 RV | 8. Addressee's Address (Only if requested and fee is paid) | |

Thank you for using Return Receipt Service.

389

SAUDER[®]
woodworking

502 Middle Street
Archbold, OH 43502

Phone: 800-537-8560
419-446-2711
Fax: 419-446-4901

April 11, 1996

Ms Katherine Cumberland
Division of Corrective Action
Consumer Product Safety Commission
Washington, D.C.

RE: CLAIM AGAINST SAUDER WOODWORKING TV STAND

Dear Ms. Cumberland,

In response to our telephone conversation of Wednesday, April 11, 1996 and your request for information, I checked Sauder Woodworking's records. The accident you referenced involved a two-year-old girl. The claim states the young girl kicked the doors of a Sauder TV stand and a 31 inch TV fell on her. She received head injuries when the TV hit her head. Sauder does not have any record of this claim other than the information you provided.

Sauder Woodworking manufactures 36 different models of "TV Carts". In addition, Sauder has many models of "Entertainment Centers" and other pieces of furniture designed to accommodate televisions. In order to provide the Consumer Product Safety Commission with pertinent information involving models similar to the one in this accident, Sauder requests more specific details such as the model number or a picture of the unit.

Also, to assist in providing the necessary information, Sauder requests a copy of the claim and a letter outlining what information the Consumer Product Safety Commission needs.

Thank you for your help. Please feel free to contact me at any time. As given in my telephone message, you may call me at 419 446 3157 or fax at 419 446 4901.

Best regards,

SAUDER WOODWORKING CO.



Loren Roth
Product Safety Committee.

29

FIELD ACTIVITY COVERSHEET

| | | | | |
|---|-------------------------------------|---|--|--------------------------|
| 1 Region/State FOWR/SFO | | 2 Operation (Check one) <input type="checkbox"/> Inspection <input type="checkbox"/> Telephone contact <input type="checkbox"/> Other <input checked="" type="checkbox"/> Establishment visit <input checked="" type="checkbox"/> Investigation | | 3 Date 3/27/96 |
| 4 Number 960227CWES007 | | | | |
| 5 Establishment Sauder Woodworking P.O. Box 156 Archold, Ohio 43502-0156 Telephone 1-800-523-3987 | | | | |
| 6 Related firm <input type="checkbox"/> Parent <input type="checkbox"/> Headquarters <input type="checkbox"/> Subsidiary <input type="checkbox"/> Other | | | | |
| 7 Products covered t.v. stand | | | 8 Other consumer products | |
| 9 Establishment Type <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Wholesaler <input type="checkbox"/> Retailer <input type="checkbox"/> Other <input type="checkbox"/> Importer <input type="checkbox"/> Own label distributor <input type="checkbox"/> Repackager | | | 10 Annual production Product covered \$ _____ units _____ Other products \$ _____ units _____ | |
| 11 IS business ‡ received _____ ‡ shipped _____ | 12 Samples collected none | 13 MIS code 32626 | 14 Hours Activity 4 Travel 0 | |
| 15 Reason for activity Doc. H9620077A 2 year old female kicked the compartment door on a television stand and a 31" television fell on top of her. She suffered a hairline fracture above the left eyebrow. | | | | |
| 16 Announced <input type="checkbox"/> (Rationale for announced inspection) Unannounced <input type="checkbox"/> | | | | |
| 17 Employee's Name Michael Ng, 8096 | | Title Investigator | Signature date | |
| 18 Endorsement <input type="checkbox"/> Remarks <input type="checkbox"/> Summary <input type="checkbox"/> Other <input type="checkbox"/> IDI conducted in response to a consumer complaint associated with a television stand. A two year old girl suffered a skull fracture when a 31 inch television fell off the stand onto the victim. The victim allegedly caused the television to fall when she kicked shut the stand's compartment door. The incident was not witnessed. No further follow up. | | | | |
| 19 Reviewer's Name James P. DiGrazia | | Title Supervisory Investigator | Signature | |
| 20 Review Date 960328 | | 21 Distribution O: EHDS cc's: CHI-RO CCA SFRO cc c/s: LDB/LGC | | |

391

| | | | | | |
|--|---|---|------------------------------|--|--|
| 1. CASE NUMBER 9 6 0 2 2 7 C W E 5 0 0 7 | | 2. INVESTIGATOR'S ID 8 0 9 6 | | EPIDEMIOLOGIC INVESTIGATION REPORT | |
| 3. OFFICE CODE 8 6 0 | 4. DATE OF ACCIDENT 9 6 0 2 0 1 | 5. DATE INITIATED 9 6 0 3 0 4 | | | |
| 6. SYNOPSIS OF ACCIDENT OR COMPLAINT A 2-year old female kicked the compartment door shut on a television stand. A 31" television sitting on the stand fell forward and onto the victim. She suffered a hairline fracture above the left eyebrow, a concussion, and a bruised left eye. The mother stated that the television stand is top heavy and does not prevent the television from sliding forward. | | | | | |
| 7. LOCATION(Home,School,etc.) home | | 8. CITY 1 0 Las Vegas | | 9. STATE Nevada N V | |
| 10A. FIRST PRODUCT television stand 0 5 1 9 | | 10B. TRADE/BRAND NAME Sauder Woodworking | | 10C. MODEL NUMBER unknown | |
| 10D. MANUFACTURER NAME AND ADDRESS Sauder Woodworking P.O. Box 156 Archbold, Ohio 43502-0156 | | | | | |
| 11A. SECOND PRODUCT 31" television 0 5 | | 11B. TRADE/BRAND NAME | | 11C. MODEL NUMBER 31" color tv | |
| 11D. MANUFACTURER NAME AND ADDRESS | | | | | |
| 12. AGE OF VICTIM 0 0 2 | 13. SEX female 2 | 14. DISPOSITION treated & admitted 2 | | 15. INJURY DIAGNOSIS fracture 5 7 | |
| 16. BODY PART(S) INVOLVED left eye brow 7 5 | 17. RESPONDENT mother 1 | 18. TYPE OF INVESTIGATION telephone 2 | | 19. TIME SPENT (Operational hours) 0 0 4 | |
| 20. CATEGORY ID | 21. CASE SOURCE H9620077A Hotline | 22. SAMPLE COLLECTION NUMBER | | | |
| 23. PERMISSION TO DISCLOSE NAMES (Non Neiss Cases Only) YES: NO: xx | | | | | |
| 24. REVIEW DATE _960328 _ | 25. REVIEW BY 8101 _ | | 26. REGIONAL OFFICE DIRECTOR | | |
| 27. DISTRIBUTION O: EHDS cc's: CHI-RO; CCA; SFRO | | | | | |

CPSC FORM 182 (REVISED 03/94)

392

Information in this report was obtained from a telephone interview with the mother.

PRE-INCIDENT:

The victim, a 2-year old female, lives with her parents in a single family dwelling. She is 36" tall and weighs about 38 lbs. She is a normal healthy baby girl.

On December 12, 1995, the mother purchased a 31" color television from a large discount retailer. Several days later, she purchased a television stand from a different retail store. She took the stand home and her husband assembled the stand. He had to assemble the top, sides, bottom, back, compartment doors, and casters. Upon completion, they put the 31" color television on the stand and placed a video recorder (VCR) in the compartment below the stand. The television stand was left in the living room.

INCIDENT:

On February 1, 1996 at about 2:00 pm, the victim was watching a video tape (Free Willy) on the 31" color television. The compartment doors below the stand were left open in order to operate the VCR. The victim's mother was cleaning the bathroom. After the video tape ended, the victim removed the tape from the VCR and kicked the compartment door close. At this time, the television fell forward and landed on top of the victim. No one witnessed the incident.

POST INCIDENT:

The mother heard a loud crash while cleaning the bathroom. She walked into the living room and saw the 31" television on top of the victim. She lifted the 31" television off the victim. The victim began to cry. She explained to her mother what happened. The victim's left eye then began to swell up. The mother called 911. Paramedics arrived and transported the victim to a hospital. Doctors examined the victim and found a hairline fracture above the left eyebrow, a concussion, and a bruised left eye. She was hospitalized overnight and released the next day.

393

On 2/6/96, the mother returned the 31" color television to the discount store and received a refund. She then contacted CPSC on 2/7/96 to report this incident. She stated the television stand did not have anything to prevent the 31" color television from tipping over.

STANDARDS INFORMATION:

none

PRODUCT IDENTIFICATION:

The first product involved in this incident is a television stand manufactured by Sauder Woodworking, P.O. Box 156, Archold, Ohio 43502-0156. The stand was purchased in December 1995 from Payless Cash Ways, on Sahara St. in Las Vegas, NV. The mother paid \$65.00 for the stand. She also told me that the salesperson at the store told her that this stand (large size) will fit a 31" color television.

The second product involved in this incident is a 31" television, manufactured by [REDACTED]. The mother purchased this television at Wal-Mart Store in Las Vegas, NV. She told me that the paramedics told her the television weighed about 80 lbs.

About 1 month ago, I sent the respondent a roll of 35mm film. She told me she had a 35mm camera. I had asked her to take photographs of the television stand. She agreed. After two weeks, I called her and she told me that she couldn't find her camera. I then sent her a 35mm disposable camera. After I sent her the 35mm disposable camera, I called her to see if she had received it. She told me "yes" and she will drop it in the mail the next day. As of this date, she hasn't return the disposable camera or the original roll of 35 mm film back to me.

EXHIBITS:

none

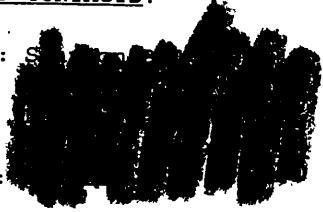
599

960227CWE5007



LIST OF CONTACTS:

mother: S

victim:



395

| FIELD ACTIVITY COVER SHEET | | | |
|--|---|--|---|
| 1. REGION/STATE: FOWR/SFO | 2. OPERATION (Check one): <input type="checkbox"/> Inspection <input type="checkbox"/> Telephone Contact <input checked="" type="checkbox"/> Other: Addendum | 3. DATE: 4/10/96 | 4. NUMBER: 960227CWE5007 (addendum) |
| 5. ESTABLISHMENT: Name: Sauder Woodworking Address: P.O. Box 156 City: Archold State: Ohio Zip: Telephone: 1-800-523-3987 | | | |
| 6. RELATED FIRM: <input type="checkbox"/> Parent <input type="checkbox"/> Headquarters <input type="checkbox"/> Subsidiary <input type="checkbox"/> Other: Name: City: State: | | | |
| 7. PRODUCTS COVERED: television stand | | 8. OTHER CONSUMER PRODUCTS: | |
| 9. ESTABLISHMENT TYPE: <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Importer <input type="checkbox"/> Wholesaler <input type="checkbox"/> Own Label Distributor <input type="checkbox"/> Retailer <input type="checkbox"/> Repackager <input type="checkbox"/> Other: | | 10. ANNUAL PRODUCTION: Product Covered: \$ Unit: Other Products: \$ Unit: | |
| 11. IS BUSINESS: % Received: [] % Shipped: [] | 12. SAMPLES COLLECTED: none | 13. MIS CODE: 32626 | 14. HOURS: Activity: 2 Travel: |
| 15. REASON FOR ACTIVITY: Doc. H962007A 2-year old female kicked the compartment door close on a television stand and a 31" color television fell on top of her. She suffered a hairline fracture above the left eyebrow. | | | |
| 16. ANNOUNCED <input type="checkbox"/> (Rationale for announced inspection) UNANNOUNCED <input type="checkbox"/> | | | |
| 17. EMPLOYEE NAME: Michael Ng 8096 | TITLE: Investigator 8096 | SIGNATURE/DATE:  4/10/96 | |
| 18. <input checked="" type="checkbox"/> Endorsement <input type="checkbox"/> Remarks <input type="checkbox"/> Summary <input type="checkbox"/> Other: Complainant sent the disposable camera back to me for processing. Attached are photos of the television stand. | | | |
| 19. REVIEWER'S NAME: James P. DiGrazia | TITLE: Supervisory Investigator | SIGNATURE:  | |
| 20. REVIEW DATE: 4-15-96 | 21. DISTRIBUTION O:EHDS cc's: CH1-RB;COA;SFR0 | | |

396

960227CWE5007



Photo #1 View of the 24½" high x 29" wide x 15½" deep television stand (the one with the 4 piece stereo components) in the victim's living room. The victim had returned the 31" color television. The victim now use the television stand for her stereo components.



Photo #2 Close-up view of the television stand.

9797

960227CWE5007



Photo #3 View of the television stand with the compartment doors (14" wide x 10" high) open. The victim had kicked one of the door close and caused the 31" color to fall on top of her.



Photo #4 Side view of the television stand.

398

960227CWE5007

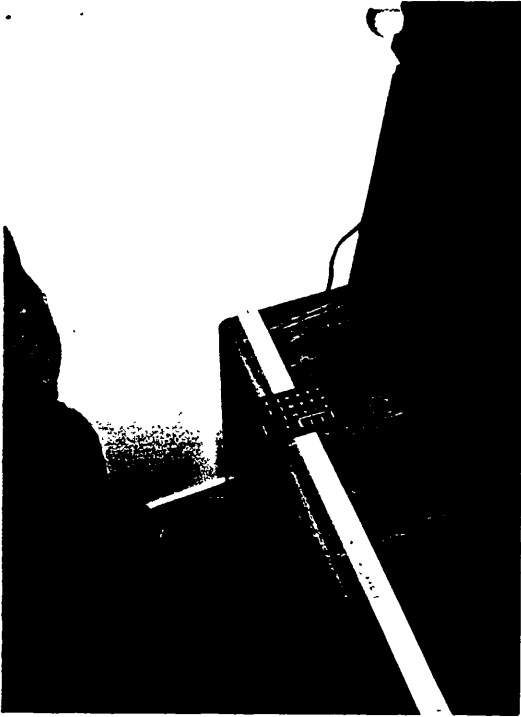


Photo #5 The depth of the television stand is 15½".

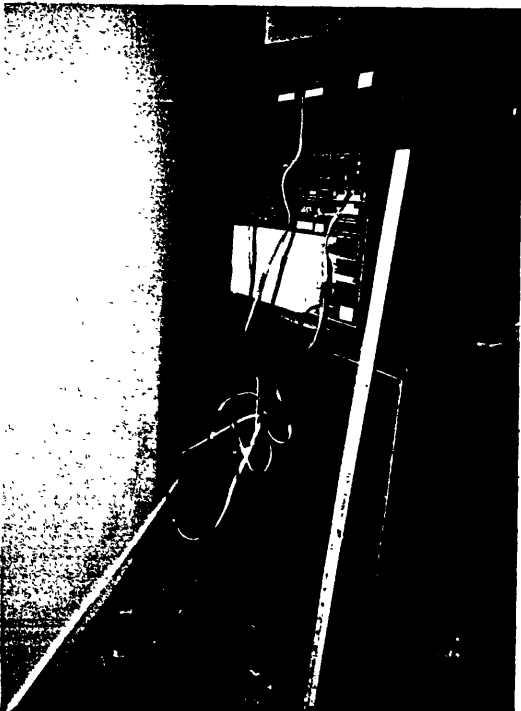


Photo #6 Back view of the television stand.

399

960227CWE5007

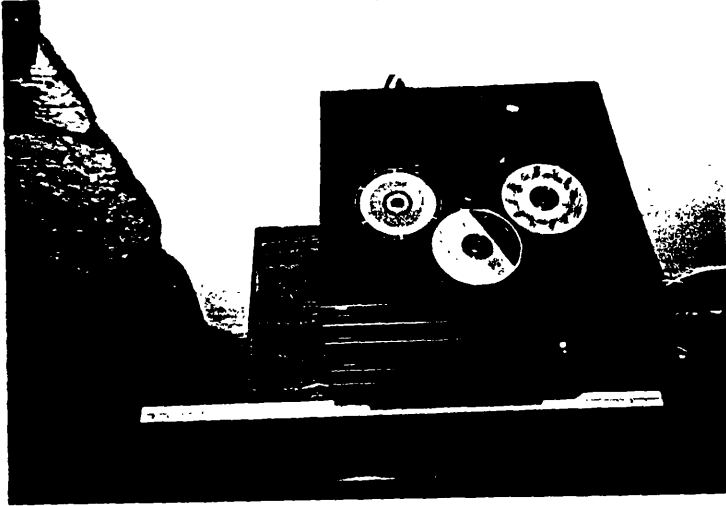


Photo #7 Top view of the television stand.



Photo #8 Photo of the victim standing in front of the television stand.

4010

Incident Report

(1) Sauder Woodworking Co.

11
8/12

15 tip over incidents

0 deaths

4 survivals - 2 skull fx.'s (children); 1 head bump (adult); 1 scratches (child)

Models 5155 and 4551 failed ES tip testing of 1/98

Model 5155 tip over incidents (model 4551 has no reported tip over incidents)

8/9/90 - no injury; TV and cart tipped over as TV placed on top cart.

1/13/92 - no injury; units tips over when pressure applied to door of cabinet.

11/2/92 - no injury; TV and cart tipped over.

11/12/92 - no injury; cart and TV tipped over while moving cart.

12/4/92 - no injury; cart and TV tipped over.

2/1/93 - no injury; 4yr. male moved cart to retrieve toy, cart and TV tipped over missing child.

2/16/93 - survival; adult female sustained bump to head and cut finger; cart and TV tipped forward, TV fell onto female, doors opened on cart.

5/19/93 - no injury; child pushed TV, cart and TV tipped over.

11/19/93 - no injury; cart tipped over soon after being moved to another location, did not tip during moving.

7/19/94 - no injury; cart tipped over as TV placed on top.

2/28/95 - survival; young child sustained scratches; child opened cart door, TV and cart tipped over.

7/8/96 - survival; 2 yr. female sustained skull f.; TV fell from cart while child kicked the cart's door shut.

CPSC IDI 960227CWE5002

8/21/96 - no injury; Unit tipped over while being moved; TV crashed into glass table.

10/10/96 - no injury; cart and TV tipped over while moving cart.

12/10/96 - survival; young female child sustained skull f.; TV with all swivel casters fell on child.

best count
worst count

Sharon has not count I do. ok. scenarios

count 12/18/92 - Donnell, Tana as tip over as per Sharon

no agt no scenarios

401

(2) [REDACTED]

3 tip over incidents
0 deaths
1 no injury
2 survivals; 2 yr. female sustained knee and leg fx., adult sustained bruised foot.

Model 7414 failed ES testing of 1/98

Model 5414 incidents:

8/95 - survival; adult sustained bruised foot, TV and cart tipped over as cart was moved.
6/7/95 - no injury; TV and cart tipped over without any interference from consumer.

Unknown Model TV stand (ID of cart requested from firm)

11/11/95 survival; 2 yr. female sustained fx. to knee and leg when TV fell from cart as sister attempted to swivel TV.

(3) [REDACTED]

1 tip over incident/model TVC TV cart
1 death

5/27/96 - death; 3 yr. female died of skull fx. when TV fell from cart. Child may have climbed onto the cart to manipulate TV controls.
IDI 960605CWE5002

(4) [REDACTED]

1 tip over incident/ model to be determined
1 death

6/5/96 - death; 4 yr. male died of skull fx.; climbed upon entertainment center.
IDI 960614CNE5158

(5) [REDACTED]

1 tip over incident/model MA-EC-100
0 injury

4/11/95 - hard plastic caster on TV cart broke, causing cart to tip over. Not investigated by staff

(6) [REDACTED]

0 tip over incidents
Model 30192 failed ES testing of 1/98

uor

[REDACTED]

1 tip over incident/model 8417 TV cart
0 injuries

1/25/98 - no injury; TV cart immediately tipped forward as
TV was placed onto cart.
IDI 980218CCC0070

(8) [REDACTED]

1 tip over incident/model 56439 entertainment center
1 death

9/8/97 - 2 1/2 yr. female died of skull fx. when
entertainment center in retail store fell on her. No eye-
witnesses to incident.
IDI 970915CMC8041

(9) [REDACTED]

1 tip over incident/model 3501 entertainment center
1 death

12/3/96 - 18 mo. female died when TV fell on chest.
Incident no witnessed by adult, but by 4 yr. sister. It was
known by parents that victim climbed on TV and entertainment
center prior to incident. It is assumed the same scenario
caused the TV and entertainment center to tip over onto
victim.
IDI 980217CCC2285

Statistics

9 firms investigated to date

Tip over Incident Totals:

Incidents: 24
Deaths: 4
Survivals: 6

NOTE: The total figures only reflect information submitted to
date. Three firms have not submitted requested information.

403

Memorandum of Telephone Call

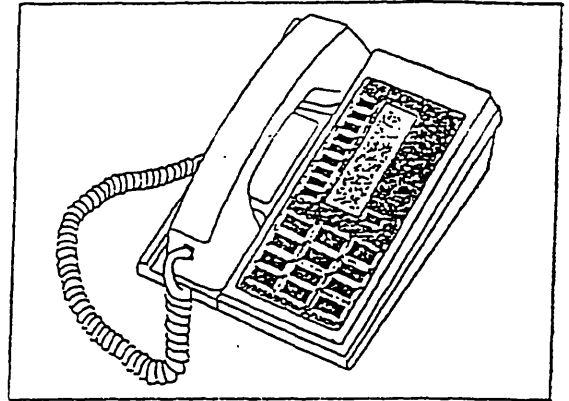
Date: _____

Their 1st Call: _____

Their 2nd Call: _____

My 1st Call: _____

My 2nd Call: _____



Name: _____

Firm: _____

Telephone Number: _____

Case/Subject: _____

[Faint, illegible handwritten notes]

404

Memorandum of Telephone Call

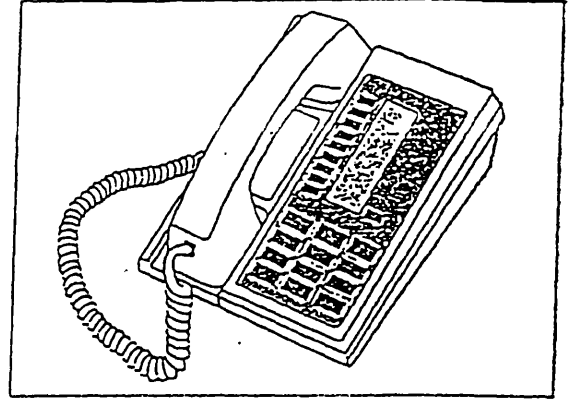
Date: _____

Their 1st Call: _____

Their 2nd Call: _____

My 1st Call: _____

My 2nd Call: _____



Name: _____

Firm: _____

Telephone Number: _____

Case/Subject: _____

[Faint, illegible handwritten notes]

Give me a call you can be 24 or 25 by 5:00

Yol

FIELD ACTIVITY COVERSHEET

| | | |
|---------------------------------------|--|--|
| 1 Region/State FOWR/SFO | 2 Operation (Check one) <input type="checkbox"/> Inspection <input type="checkbox"/> Establishment visit <input type="checkbox"/> Telephone contact <input checked="" type="checkbox"/> Investigation <input type="checkbox"/> Other _____ | 3 Date 3/27/96 4 Number 960227CWE5007 |
|---------------------------------------|--|--|

5 Establishment
 Sauder Woodworking
 P.O. Box 156
 Archold, Ohio 43502-0156
 Telephone 1-800-523-3987

6 Related firm Parent Headquarters Subsidiary Other

| | |
|---|----------------------------------|
| 7 Products covered t.v. stand | 8 Other consumer products |
|---|----------------------------------|

| | |
|--|--|
| 9 Establishment Type <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Importer <input type="checkbox"/> Wholesaler <input type="checkbox"/> Own label distributor <input type="checkbox"/> Retailer <input type="checkbox"/> Repackager <input type="checkbox"/> Other _____ | 10 Annual production Product covered \$ _____ units _____ Other products \$ _____ units _____ |
|--|--|

| | | | |
|--|-------------------------------------|-----------------------------|---|
| 11 IS business % received _____ % shipped _____ | 12 Samples collected none | 13 MIS code 32626 | 14 Hours Activity 4 Travel 0 |
|--|-------------------------------------|-----------------------------|---|

15 Reason for activity Doc. H9620077A 2 year old female kicked the compartment door on a television stand and a 31" television fell on top of her. She suffered a hairline fracture above the left eyebrow.

16 Announced (Rationale for announced inspection)
Unannounced

| | | |
|---|------------------------------|-----------------------|
| 17 Employee's Name Michael Ng, 8096 | Title Investigator | Signature date |
|---|------------------------------|-----------------------|

18 Endorsement Remarks Summary Other _____

IDI conducted in response to a consumer complaint associated with a television stand. A two year old girl suffered a skull fracture when a 31 inch television fell off the stand onto the victim. The victim allegedly caused the television to fall when she kicked shut the stand's compartment door. The incident was not witnessed. No further follow up.

MFR/PRVLBR NOTIFIED

[Signature]

~~No Comments made~~
~~Comments attached~~
~~Excisions/Revisions~~
 Firm has not requested further notice

| | | |
|--|--|------------------|
| 19 Reviewer's Name James P. DiGrazia | Title Supervisory Investigator | Signature |
|--|--|------------------|

| | |
|---------------------------------|---|
| 20 Review Date 960328 | 21 Distribution O: EHDS cc's: CHI-RO CCA SFRO cc c/s: LDB/LGC |
|---------------------------------|---|

| | | | | | |
|--|--------------------------------------|---|---------------------------------------|---|--|
| 1. CASE NUMBER 9 6 0 2 2 7 C W E 5 0 0 7 | | 2. INVESTIGATOR'S ID 8 0 9 6 | | EPIDEMIOLOGIC INVESTIGATION REPORT | |
| 3. OFFICE CODE 8 6 0 | 4. DATE OF ACCIDENT 9 6 0 2 0 1 | 5. DATE INITIATED 9 6 0 3 0 4 | | | |
| 6. SYNOPSIS OF ACCIDENT OR COMPLAINT A 2-year old female kicked the compartment door shut on a television stand. A 31" television sitting on the stand fell forward and onto the victim. She suffered a hairline fracture above the left eyebrow, a concussion, and a bruised left eye. The mother stated that the television stand is top heavy and does not prevent the television from sliding forward. | | | | | |
| 7. LOCATION(Home, School, etc.) home | | 8. CITY 1 0 | | 9. STATE N V | |
| 10A. FIRST PRODUCT television stand | | 10B. TRADE/BRAND NAME 0 5 1 9 Sauder Woodworking | | 10C. MODEL NUMBER unknown | |
| 10D. MANUFACTURER NAME AND ADDRESS Sauder Woodworking P.O. Box 156 Archold, Ohio 43502-0156 | | | | | |
| 11A. SECOND PRODUCT 31" television | | 11B. TRADE/BRAND NAME [REDACTED] | | 11C. MODEL NUMBER 31" color tv | |
| 11D. MANUFACTURER NAME AND ADDRESS [REDACTED] | | | | | |
| 12. AGE OF VICTIM 0 0 2 | 13. SEX female 2 | 14. DISPOSITION treated & admitted 2 | | 15. INJURY DIAGNOSIS fracture 5 7 | |
| 16. BODY PART(S) INVOLVED left eye brow 7 5 | 17. RESPONDENT mother 1 | 18. TYPE OF INVESTIGATION telephone 2 | | 19 TIME SPENT (Operational hours) 0 0 4 | |
| 20. CATEGORY ID ----- | 21. CASE SOURCE H9620077A Hotline | | 22. SAMPLE COLLECTION NUMBER ----- | | |
| 23. PERMISSION TO DISCLOSE NAMES (Non Neiss Cases Only) YES: NO: xx | | | | | |
| 24. REVIEW DATE _960328 _ _ | 25. REVIEW BY 8101 _ _ | | 26. REGIONAL OFFICE DIRECTOR | | |
| 27. DISTRIBUTION O: EHDS cc's: CHI-RO; CCA; SFRO | | | | | |

Information in this report was obtained from a telephone interview with the mother.

PRE-INCIDENT:

The victim, a 2-year old female, lives with her parents in a single family dwelling. She is 36" tall and weighs about 38 lbs. She is a normal healthy baby girl.

On December 12, 1995, the mother purchased a 31" color television from a large discount retailer. Several days later, she purchased a television stand from a different retail store. She took the stand home and her husband assembled the stand. He had to assemble the top, sides, bottom, back, compartment doors, and casters. Upon completion, they put the 31" color television on the stand and placed a video recorder (VCR) in the compartment below the stand. The television stand was left in the living room.

INCIDENT:

On February 1, 1996 at about 2:00 pm, the victim was watching a video tape (Free Willy) on the 31" color television. The compartment doors below the stand were left open in order to operate the VCR. The victim's mother was cleaning the bathroom. After the video tape ended, the victim removed the tape from the VCR and kicked the compartment door close. At this time, the television fell forward and landed on top of the victim. No one witnessed the incident.

POST INCIDENT:

The mother heard a loud crash while cleaning the bathroom. She walked into the living room and saw the 31" television on top of the victim. She lifted the 31" television off the victim. The victim began to cry. She explained to her mother what happened. The victim's left eye then began to swell up. The mother called 911. Paramedics arrived and transported the victim to a hospital. Doctors examined the victim and found a hairline fracture above the left eyebrow, a concussion, and a bruised left eye. She was hospitalized overnight and released the next day.

M06

On 2/6/96, the mother returned the 31" color television to the discount store and received a refund. She then contacted CPSC on 2/7/96 to report this incident. She stated the television stand did not have anything to prevent the 31" color television from tipping over.

STANDARDS INFORMATION:

none

PRODUCT IDENTIFICATION:

The first product involved in this incident is a television stand manufactured by Sauder Woodworking, P.O. Box 156, Archold, Ohio 43502-0156. The stand was purchased in December 1995 from Payless Cash Ways, on Sahara St. in [redacted]. The mother paid \$65.00 for the stand. She also told me that the salesperson at the store told her that this stand (large size) will fit a 31" color television.

The second product involved in this incident is a 31" [redacted] color television, manufactured by [redacted]. [redacted] The mother purchased this television at Wal-Mart Store in Las Vegas, NV. She told me that the paramedics told her the television weighed about 80 lbs.

About 1 month ago, I sent the respondent a roll of 35mm film. She told me she had a 35mm camera. I had asked her to take photographs of the television stand. She agreed. After two weeks, I called her and she told me that she couldn't find her camera. I then sent her a 35mm disposable camera. After I sent her the 35mm disposable camera, I called her to see if she had received it. She told me "yes" and she will drop it in the mail the next day. As of this date, she hasn't return the disposable camera or the original roll of 35 mm film back to me.

EXHIBITS:

none

409

LIST OF CONTACTS:

mother: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

victim: [REDACTED]

410



Photo #1 View of the 24½" high x 29" wide x 15½" deep television stand (the one with the 4 piece stereo components) in the victim's living room. The victim had returned the 31" color television. The victim now use the television stand for her stereo components.



Photo #2 Close-up view of the television stand.

412

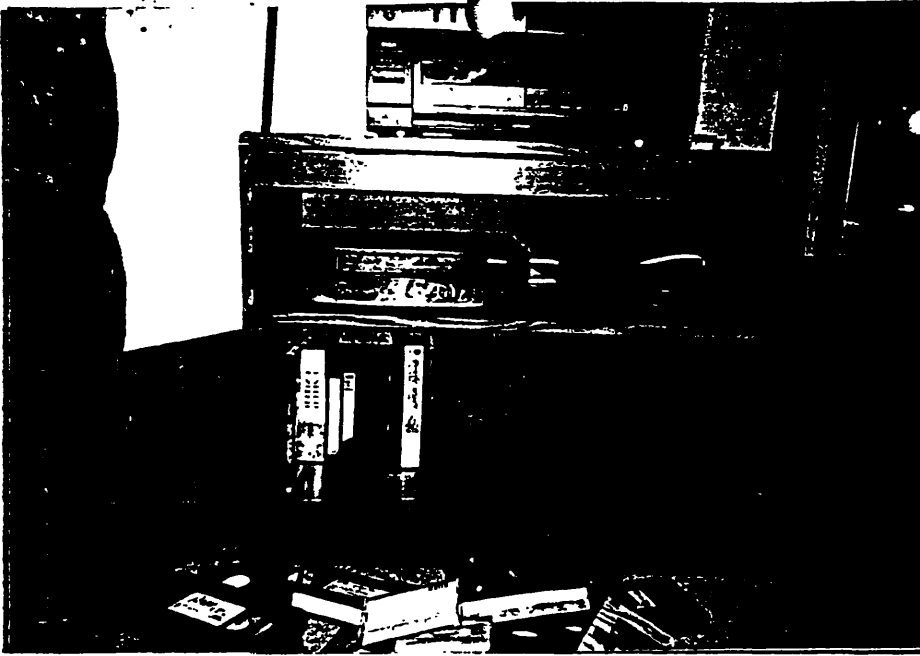


Photo #3 View of the television stand with the compartment doors (14" wide x 10" high) open. The victim had kicked one of the door close and caused the 31" color to fall on top of her.



Photo #4 Side view of the television stand.

Handwritten signature or initials

96Q227CWE5007



Photo #5 The depth of the television stand is $15\frac{1}{2}$ ".

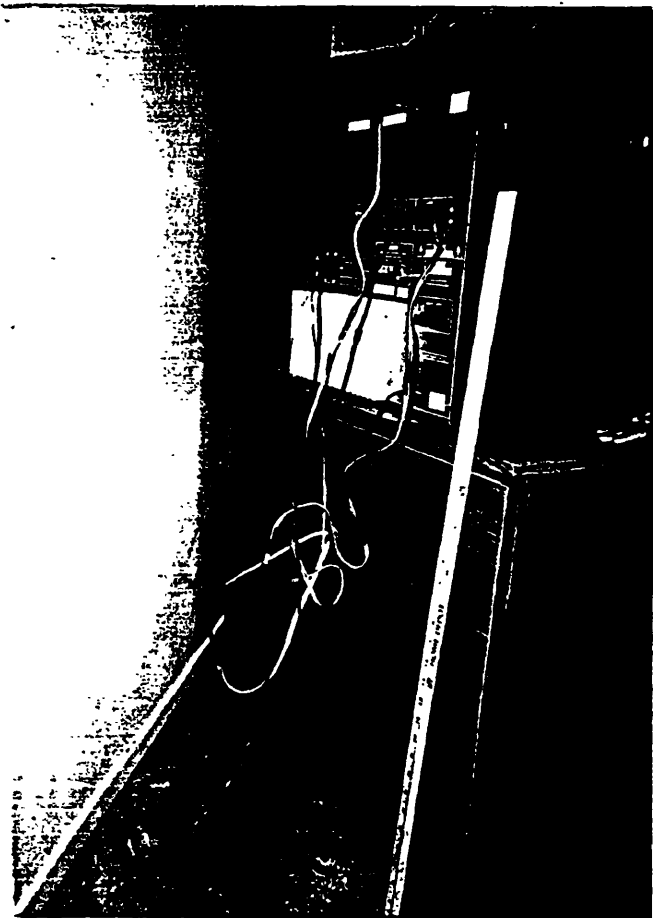


Photo #6 Back view of the television stand.

414

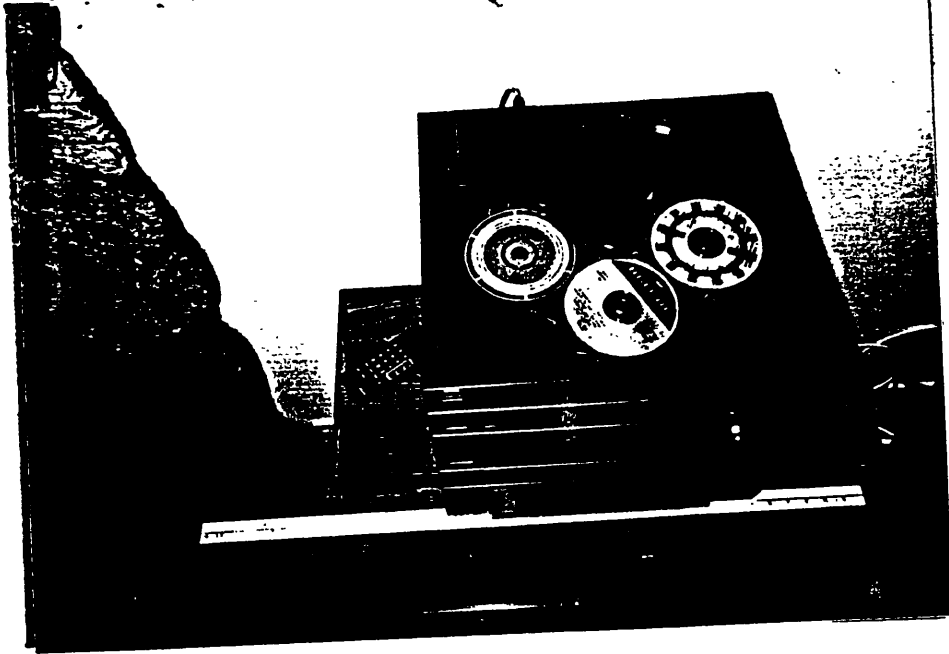


Photo #7 Top view of the television stand.



Photo #8 Photo of the victim standing in front of the television stand.

415

| | | | | |
|---|--|--|---|---|
| 1. TASK NUMBER 990526CCN0212 | | 2. INVESTIGATOR'S ID 8156 | | EPIDEMIOLOGIC INVESTIGATION REPORT |
| 3. OFFICE CODE 830 | 4. DATE OF ACCIDENT YR MO DAY 99 02 12 | 5. DATE INITIATED YR MO DAY 99 06 02 | | |
| 6. SYNOPSIS OF ACCIDENT OR COMPLAINT UPC The 5 year old male victim was laying on the wood living room floor watching TV. The TV sat on a portable cart with rollers that had a storage area with doors. He placed his feet on the open doors and the TV fell off of the cart. It landed on the boy's head, knocking him unconscious. He was hospitalized for seven days for a traumatic head injury and bruise to the brain. | | | | |
| 7. LOCATION (Home, School, etc.) Home 1 | | 8. CITY Cedar | | 9. STATE Minnesota |
| 10A. FIRST PRODUCT TV Cart 0519 | | 10B. TRADE/BRAND NAME Sauder | | 10C. MODEL NUMBER #S155-Brown Oak |
| 10D. MANUFACTURER NAME AND ADDRESS Sauder Woodworking; Archbold, OH. | | | | |
| 11A. SECOND PRODUCT Television Set 0572 | | 11B. TRADE/BRAND NAME [REDACTED] | | 11C. MODEL NUMBER 27" |
| 11D. MANUFACTURER NAME AND ADDRESS [REDACTED] | | | | |
| 12. AGE OF VICTIM 005 | 13. SEX Male 1 | 14. DISPOSITION Hospitalized 4 | 15. INJURY DIAGNOSIS 54- crushing | |
| 16. BODY PART (S) INVOLVED Head 75 | 17. RESPONDENT Complainant 1 | 18. TYPE OF INVESTIGATION On-Site 1 | 19. TIME SPENT (OPERATIONAL HOURS) 9 MH, 4 Travel | |
| 20. ATTACHMENT (S) multiple 9 | 21. CASE SOURCE Complaint 07 | | 22. SAMPLE COLLECTION NUMBER None Available | |
| 23. PERMISSION TO DISCLOSE NAMES (NON NEISS CASES ONLY) No | | | | |
| 24. REVIEW DATE 6/11/99 | 25. REVIEWED BY #9003 | | 26. REGIONAL OFFICE DIRECTOR [REDACTED] | |
| 27. DISTRIBUTION O:EHDS CC: | | | | |

MFR/PRVBR NOTIFIED
 No Comments made
 Comments attached
 Excisions/Revisions
 Firm has not requested
 further notice
 6/29/99

417

POST-INCIDENT

The television landing on the boy's head knocked him unconscious. They called 9-1-1; the paramedics arrived and transported the boy to the hospital. He was hospitalized for seven days for what was diagnosed as a traumatic head injury. The mother said they feel there was some bruising of the brain. The boy is still receiving treatment for his injuries. She said the boy is still having some speech and behavior problems.

They contacted the manufacturer of the portable cart after the incident and they told her there was a recall, which included their unit. They told her that they had received notification of 13 incidents where televisions had fallen off this style of cart. There were also two reported injuries involving televisions falling off their portable TV cart.

The complainant had hired an attorney at the time of my visit to their home. I was told that since they have just begun gathering information on this incident, the Commission couldn't have any copies of medical records.

They also wouldn't allow me to sample the TV cart.

STANDARDS ADHERENCE

There was no information available in respect to the portable television cart adhering to any voluntary or mandatory safety standards.

PRODUCT IDENTIFICATION

The product involved in this accident injury was a portable television cart on rollers that was purchased approximately in February 1998 from:

Target Store
Coon Rapids, MN.

41^a

Page 3

The unit came unassembled in a cardboard shipping carton. The unit is constructed of a particleboard material (5/8") and measures 15.5" (W) X 29.5" (L) X 24.25" (Ht). The dimensions of the individual doors when opened is 12.5" (L) X 11.5" (Ht.) X 5/8" (Thickness).

The only identification found on the unit was the word, "SAUDER". Please see the attached photographs for a view of the suspect portable TV cart. The manufacturer of the TV cart is:

Sauder Woodworking
Archbold, Ohio

After contacting the manufacturer and giving them the dimensions of the unit, the complainant was told that their cart is Model# S155-Brown Oak.

The television that sat on the TV cart is a 27" [REDACTED]. The base of the television measured 15" X 25". The height of the television is 23" in the front and 17" in the back.

ATTACHMENTS

1. Photographs

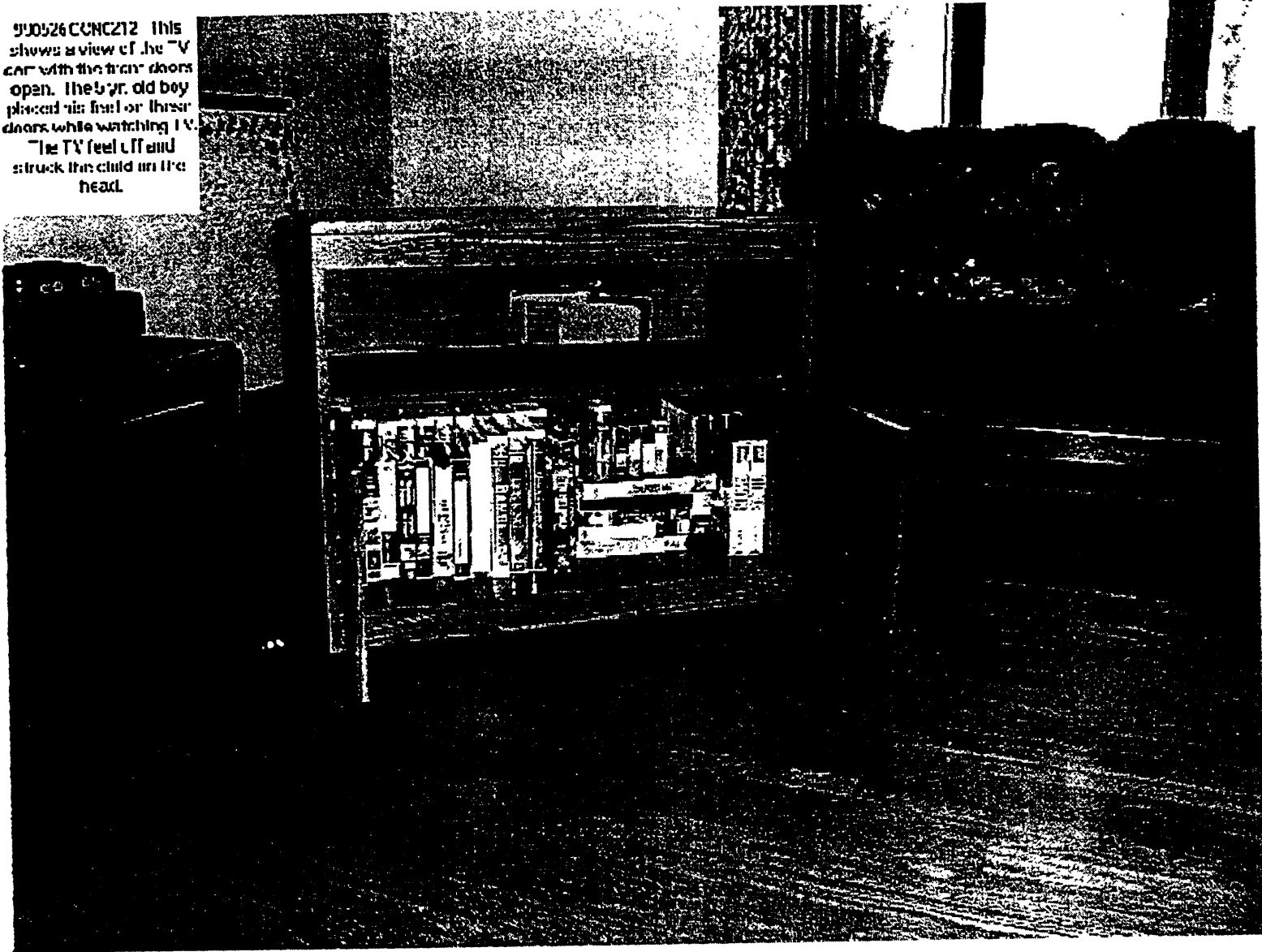
420

9J0926 CONC212 This
shows a view of the
portable TV cart involved
in this incident. There
was a 77" TV sitting on it
at the time of the
incident.



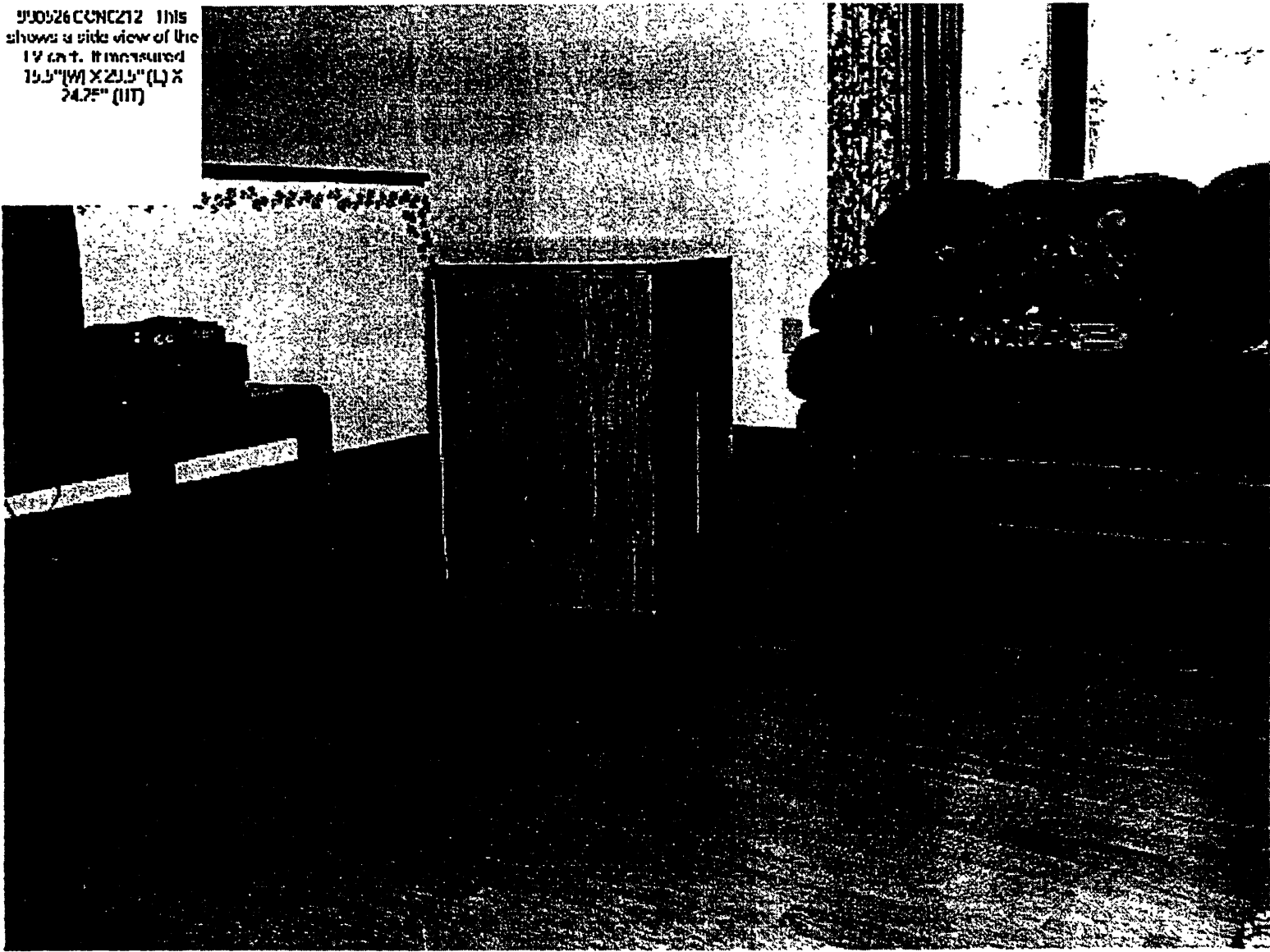
421

990526 CONC212 This shows a view of the TV car with the train doors open. The 5 yr. old boy placed his feet on these doors while watching TV. The TV fell off and struck the child on the head.



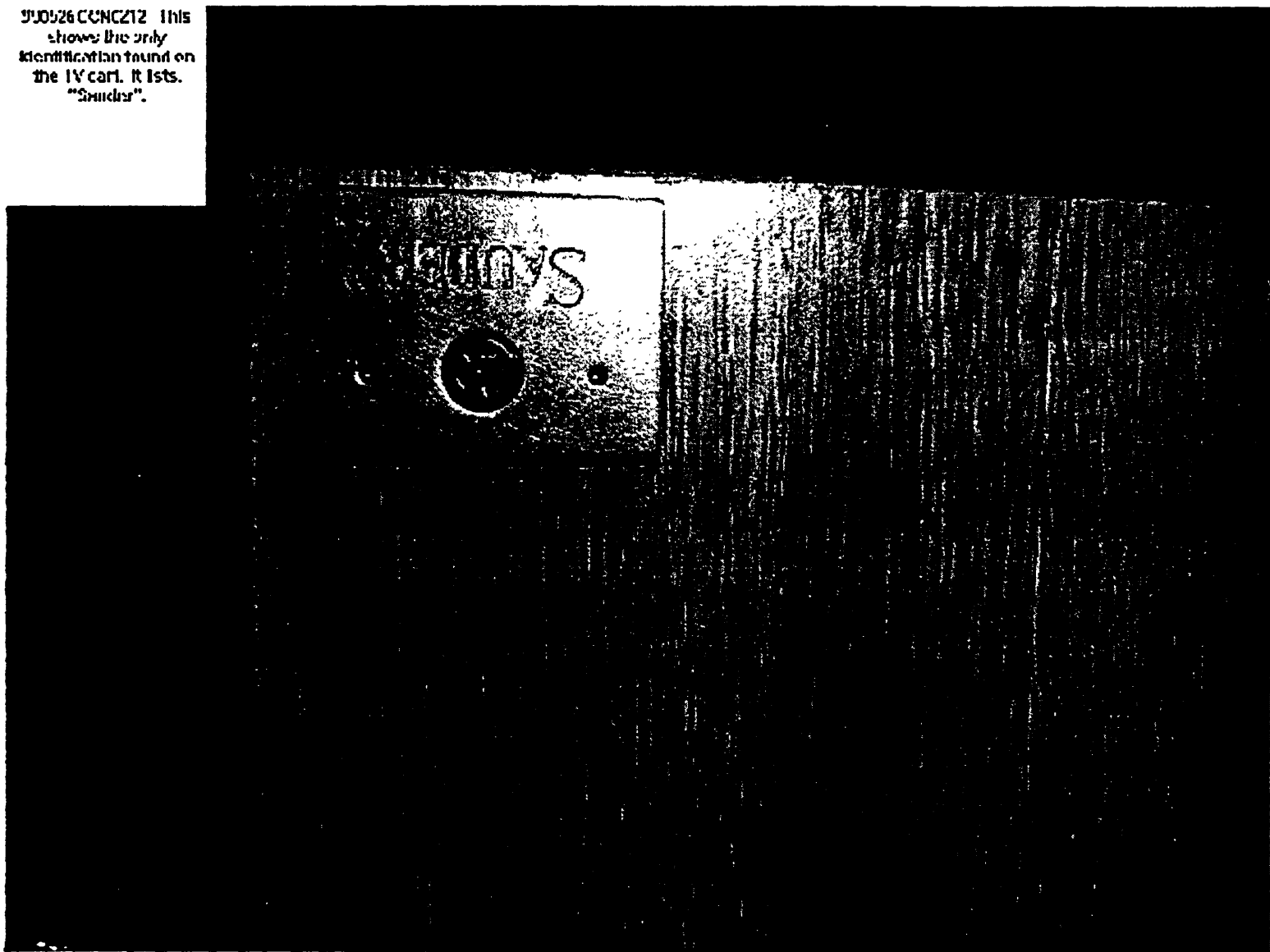
422

990526CUNC212 This
shows a side view of the
TV set. It measured
19.5" (W) X 21.5" (L) X
24.75" (HT)



423

J'0526 CCNC212 This
shows the only
identification found on
the TV cart. It lists
"Sauder".



424

| U.S. Consumer Product Safety Commission ASSIGNMENT REPORT | | | | |
|--|-------------------------------------|--|--|-----------------------|
| Assign No 990528CCN0212 | MIS Code 32212 | Status Open | Assign Type In-Depth Investigation | Region FOCR |
| Investigator | Supervisor Dennis Blasius | Firm | | |
| Assign Date 5/26/99 | | VICTIM INFORMATION | | |
| Target Date | | City CEDAR | | |
| Revised Target Date | | State/Zip MN | | |
| Complete Date | | Product Description PORTABLE TV CART | | |
| | | Document Number G8950158A | | |
| | | HIA No. SECT15 | | |
| Remarks | | | | |
| Assignment | | | | |

425

CONSUMER PRODUCT INCIDENT REPORT

| | | | |
|--|---|--|--|
| 1. Name of Respondent [REDACTED] | | 2. Telephone No. (Home) (Work) [REDACTED] | |
| 3. City State Zip Code Cedar, MN 55011 | | | |
| 5. Describe accident situation or hazard, including data on injuries. (Use second page if necessary.) The complainant had a 27" television sitting on a portable TV cart. The cart had two doors that opened to a storage area. They had a VCR in this area. Their 5 yr. old son had opened the doors and placed a tape in the VCR. He put his feet on the doors as he laid on the wood floor in front of the cart. The TV fell off of the cart and landed on the boys head. He was hospitalized for 7 days for a traumatic head injury. He still is being treated for speech and behavior problems from this incident. | | | |
| 6. Date of incident(s) 2-12-99 | 7. If injury or near miss, obtain Age Sex and describe injury 5 | 8. If victim different from respondent, provide Name: Relationship: Son | |
| 9. Description of Product Portable TV Cart | | 10. Brand Name Sauder | |
| 11. Manufacturer/Distributor Name, Address & Phone Sauder Woodworking Archbold, Ohio | | 12. Model, Serial No.'s S155-Brown Oak 13. Dealer's Name, Address, & Phone Target Store Coon Rapids, MN. | |
| 14. Was the product damaged, repaired or modified? Yes No <input checked="" type="checkbox"/> If yes, before or after the incident? Describe: | | 15. Product purchased <input checked="" type="checkbox"/> New Used Date 02/98 Age 1 yr. | |
| 16. Does product have warning labels? Yes <input checked="" type="checkbox"/> No If so, Note: | | | |
| 17. Have you contacted the manufacturer? Yes <input checked="" type="checkbox"/> No If not, do you plan to contact them? Yes No Other | 18. Is the product still available? Yes <input checked="" type="checkbox"/> No If not, its disposition | 19. May we use your name with this report? Yes <input checked="" type="checkbox"/> No | |
| FOR ADMINISTRATION USE | | | |
| 20. Date Received 5/25/99 | 21. Received by (Name & Office) Jerome R. Boog, MSP-RP | 22. Document No. G995 0158A | |
| 23. Follow-Up Action ID# 990526CCNO212 | | 24. Product Code(s) 0519 | |
| 25. Distribution | | 26. Encoder's Name & Title [Signature] PAs 5/26/99 | |

DRB
TV Stand

MIS: 32 212
CAT: SECT 15

426

Per Broag 6/23/99

- cart did not fall / tip
only TV fell over

- TV model -

27T552C103

Serial # 60734028

manuf: 8/96

no info in manual re weight

TDI

9905-26 CCN 0212

Order cart 5155

TV - [REDACTED] - 27"

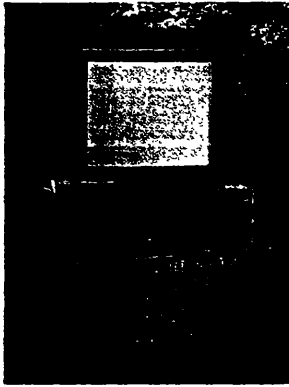
427



S SAUDER®

Kitchen & Utility Furniture

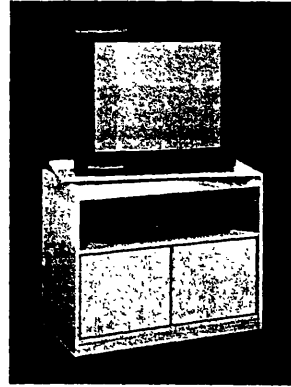
K



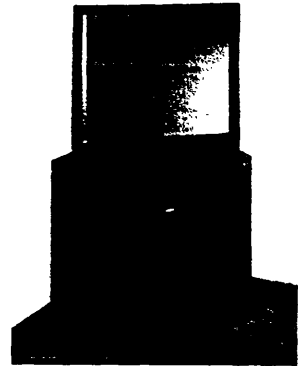
5155 75.0cm W 29½"
TV/VCR Cart 39.4cm D 15½"
 Swivel top 64.2cm H 25¼"
 Hidden casters
 American Oak



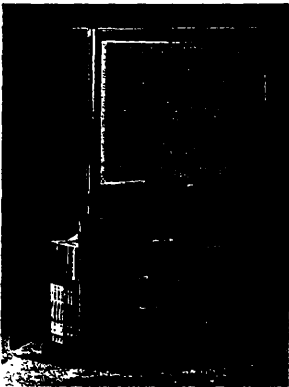
5055 75.0cm W 29½"
TV/VCR Cart 39.4cm D 15½"
 Hidden casters 64.2cm H 25¼"
 Black Oak



5251 74.9cm W 29½"
TV/VCR Cart 39.4cm D 15½"
 Hidden casters 64.2cm H 25¼"
 Swivel top
 Frosted Oak



5453 90.0cm W 35½"
Entertainment Cart 55.9cm D 22"
 74.3cm H 29¼"
 Easy-roll casters
 Matte Black finish

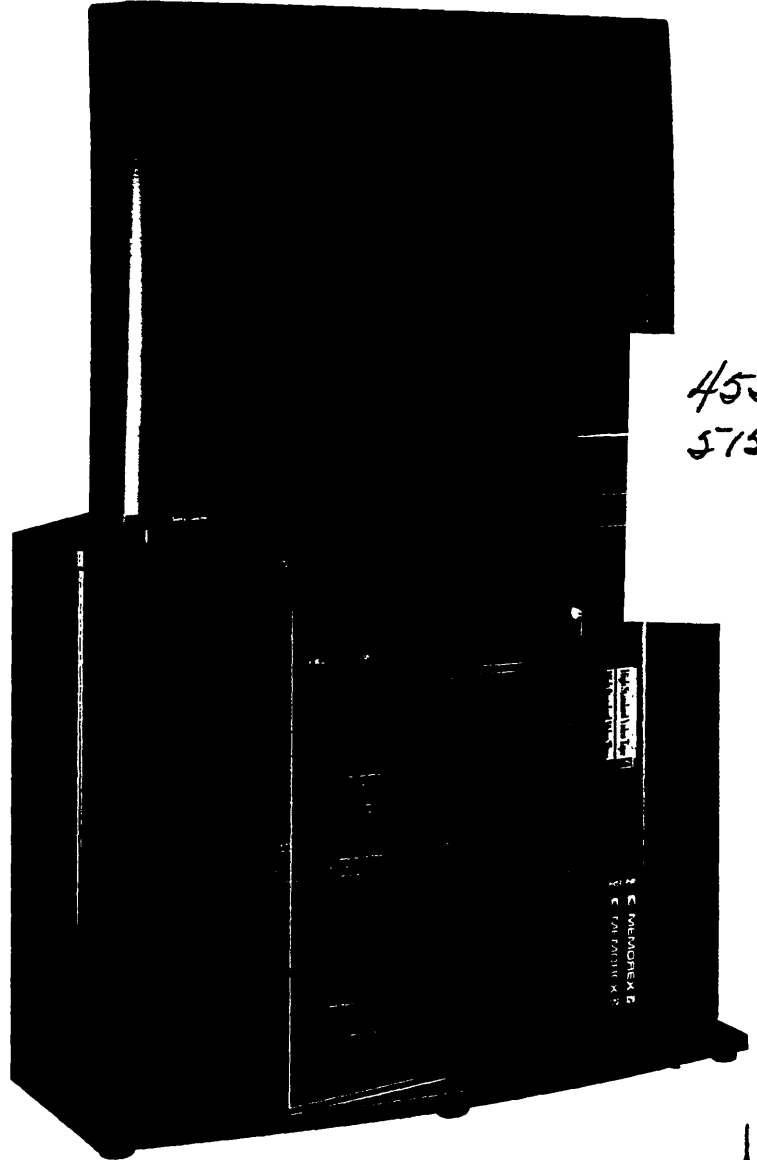


5455 86.8cm W 34¼"
TV/VCR Cart 49.4cm D 19½"
 Accommodates 53.7cm H 21¼"
 most 27" TVs
 Matte Black



4551 71.0cm W 28"
TV/VCR Cart 38.8cm D 15½"
 Slide-out VCR shelf 65.0cm H 25½"
 Plymouth Oak

K



4551
5155
E

5454
Entertainment Stand
 Angled back fits into corner
 Holds most 35" TVs
 Matte Black

90.0cm W 35½"
 55.9cm D 22"
 70.2cm H 27¾"

429



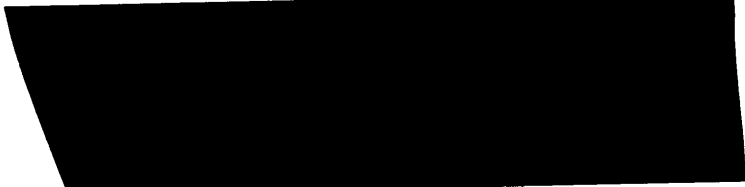
Sauder Woodworking Co.
502 Middle Street
Archbold, OH 43502

419-446-2711

Enclosed please find the following information in response to the U.S. Consumer Product Safety Commission letter of March 10, 1998, CPSC CA980039, regarding Sauder Woodworking Co. model #4551. Reference to 16 CFR 1115.13(d) (1-14) and/or additional information from question 15 is noted after response.

1. Catalogue sheet, instruction booklet, and carton graphics for model #4551
16 CFR 1115.13(d) (3), 15 (d), and 15 (f)
2. The caution label (#226022) was permanently affixed to the back beginning May 1993. The label is illustrated in Step 5 of the instruction booklet. A sample label is included.
16 CFR 1115.13(d) (11) and 15 (f)
3. **CONFIDENTIAL**
Drawings, material specifications, and an Engineering Change Notice for model #4551. The caution label (#226022) was permanently affixed to back beginning May 1993.
16 CFR 1115.13(d) (10) and 15 (c)

4. **CONFIDENTIAL**
The dates and numbers of model #4551 units manufactured - 16 CFR 1115.13(d) (7 & 8)



FOIA
CPSC 6 (g) (2)

5. The UPC Code for model #4551 is 0-42666-34551-4
15 (g)
6. **CONFIDENTIAL**
Copies of the reported occurrences for Sauder Woodworking Co. model #4551
16 CFR 1115.13(d) (6) and 15 (a)
7. Model #4551 has casters which are to remain installed on the unit.
15 (e)

431

8. The recommended TV specifications for model #4551 are found in the carton graphics, inside the cover and in Step 5 of the instructions. Cautions appear inside the cover and in Step 5.
15(d)
9. Model #4551 is scheduled to be discontinued by the end of third quarter 1998. It will be shipped through first quarter 1999.

4/32



DO NOT REMOVE THIS LABEL

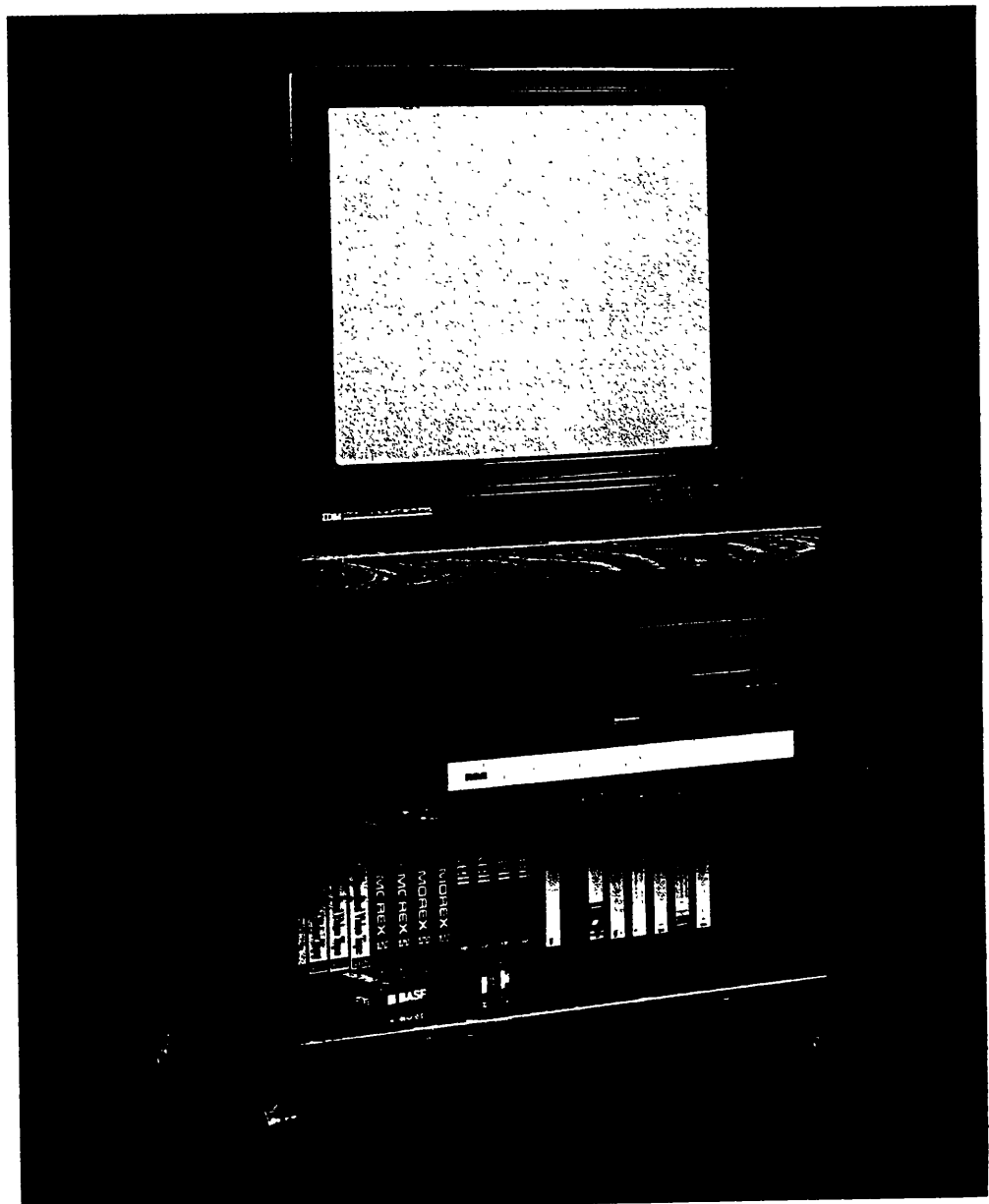
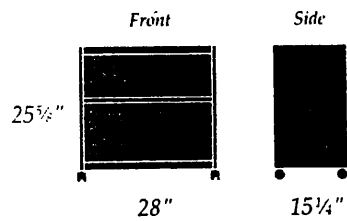
226022

232

4551

TV/VCR Cart

- Center shelf slides out for easy VCR access
- Bottom shelf is perfect for book, magazine or VCR tape storage
- Casters provide easy mobility



all

SWEEPSTAKES ENTRY AND WARRANTY CONFIRMATION

The Copenhagen Collection

Model #

4551

TV / VCR Cart

Assembly Instructions

Don't miss out on your opportunity to enter the \$100,000 Give Away.

Simply fill out the Product Registration and Warranty Confirmation card found in the center section of this booklet to qualify.

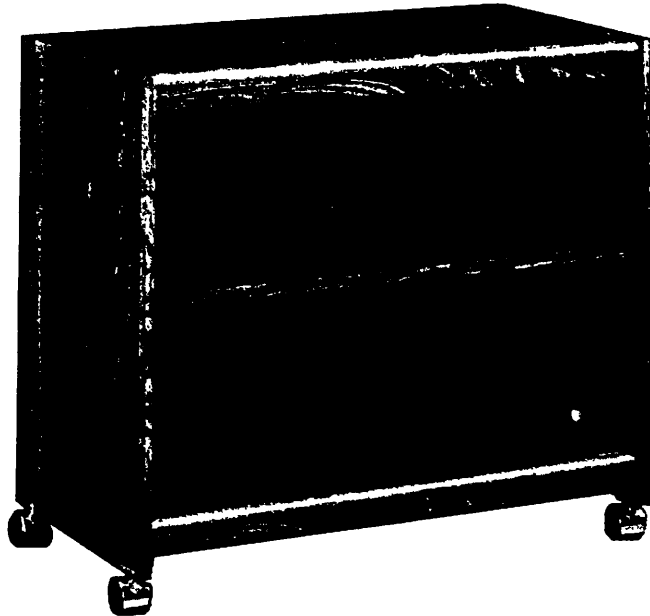
CALL US FIRST

For immediate help with assembly, or for additional product information, call our toll-free number:

800•523•3987

Mon-Fri - 7am-11pm, Sat - 9am-5pm ET
United States and Canada (except holidays)

Our highly trained Customer Service staff is ready to provide friendly assistance. And, if a part is damaged or missing, most replacements ship from our facility in one to two business days.



Peel off this label and affix it to your unit on a surface that will not be seen. Fill in the date you purchased the unit.

If you ever need to contact Sauder Woodworking about this unit, refer to this label for our toll-free number, the model # of your unit, and the lot # (packing

Les instructions en français et en espagnol sont situées dans l'encart au milieu de ce manuel. Pour plus de commodité, celles-ci sont facilement détachables.

Se incluyen las instrucciones en español y francés en el centro de este folleto. Para facilitar su uso, se puede desprenderlas fácilmente.

The center pages of this book are French and Spanish instructions.

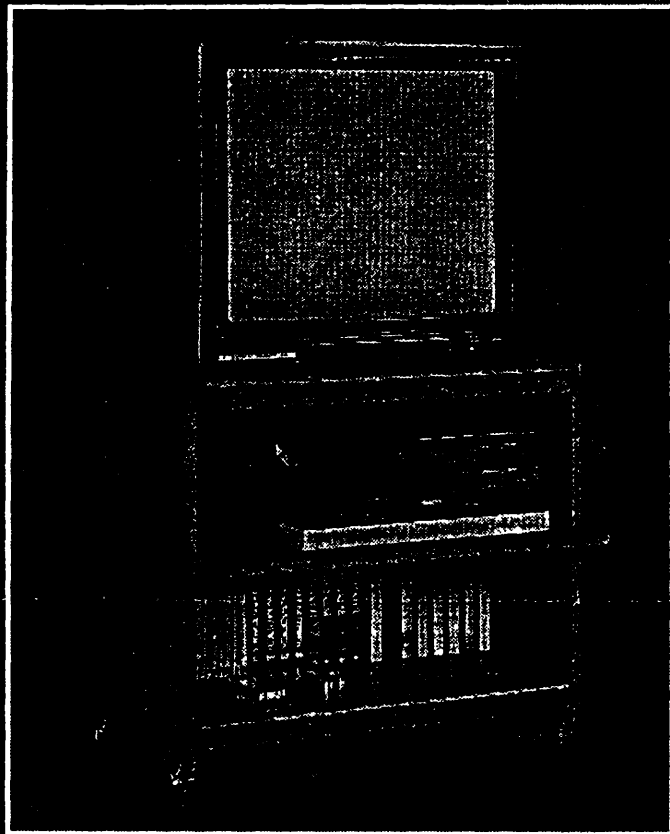
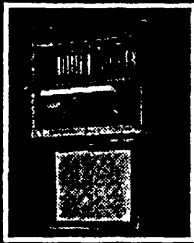
SAUDER®

Handwritten signature or initials.

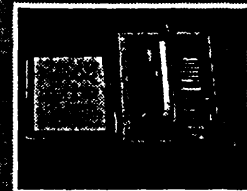
557

| | | | | |
|--|---|--|--|--|
| <p>155P11 29g 59m Model 4551 SAUDER WOODWORKING SAUDER TV/WCR CART</p> | <p>Model 4551 Mfg. No. 134551 SAUDER WOODWORKING TV/WCR CART</p> <ul style="list-style-type: none"> • Holds most 25" TVs • Center shelf slides out for easy VCR access • Easy-roll casters • Ready to assemble • 5-Year Warranty <p>21 lbs. • 14 1/2" H. • 14" W. • 14" D.</p> <p>Call for a number for assembly instructions. 1-800-523-3987</p> <p>CARRITO TV/VIDEO MEUBLE TV/VIDEO</p> <p>SAUDER TV/WCR CART WOODWORKING Model 4551 Mfg. No. 134551</p> <p>CARRITO TV/VIDEO • MEUBLE TV/VIDEO</p> | <p>SAUDER TV/WCR CART WOODWORKING Model 4551 Mfg. No. 134551</p> | <p>1. The TV is placed on the cart.</p> <p>2. The center shelf is pulled out.</p> <p>3. The TV is placed on the center shelf.</p> <p>4. The cart is ready to use.</p> <p>SAUDER WOODWORKING 1-800-523-3987 24 HOURS A DAY 24 HOURS A DAY</p> <p>AGC RECYCLED PAPER</p> | <p>SAUDER TV/WCR CART WOODWORKING Model 4551 Mfg. No. 134551</p> |
|--|---|--|--|--|

- Holds most 25" TVs
- Center shelf slides out for easy VCR access
- Easy-roll casters
- Ready to assemble
- 5-Year Warranty
- Plymouth Oak finish



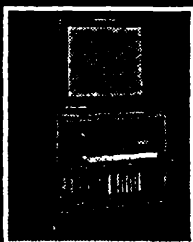
From the Copenhagen Collection in Plymouth Oak



Model 4551
Mfg. No. 134551

SAUDER[®]
woodworking

TV/VCR CART



- Holds most 25" TVs
- Center shelf slides out for easy VCR access
- Easy-roll casters
- Ready to assemble
- 5-Year Warranty
- Plymouth Oak finish



LEFT TO REMOVE

447

ENGINEERING CHANGE NOTICE

ECN #154

MEMO TO:

| | | | | | | |
|------------------|------------------|------------------|-----------------|----------------|-------------------|----------------|
| Alberto Castillo | Gwen Grisier | Char Lee | Jack Planson | Lois Schaffer | Sandy Thatcher | |
| Steve Anders | Darlene Clausen | Steve Gruenhagen | Beth Mellott | Mo Rodriguez | Doug Schmucker | Tina Thompson |
| Tom Avers | Ron Cody | Peggy Hansford | Doug Miller | Loren Roth | Jackie Schnitkey | Rick Volkman |
| Jim Badenhop | Barb Crisenberry | Scott Helberg | Steven Mueller | Ron Roth | Gordon Schumacher | Helen Walborn |
| John Baringer | Tim Dominique | Larry Holland | Jr. Nafziger | Ronda Rupp | Mike Short | Tom Warner |
| John Beck | Kevin Freeman | Debra James | Todd Nafziger | Chris Rychener | Nancy Short | Kevin Whitlock |
| Peggy Bentz | Tom George | Randy Kauffman | Glenda Nofziger | Tom Salisbury | Jeanette Smith | Ross Wyse |
| Dave Brokaw | Wes Graber | Sheila Knox | Richard Nyce | Kevin Sauder | Terry Stamper | Ned Wyse |
| Carol Burk | Jerry Grieser | Ken Laub | Tim Pfof | Myrl Sauder | Janet Taylor | John Yoder |

MEMO FROM: Gordon Schumacher (ext. 3226)

DATE ISSUED: June 9, 1997

MODEL: SEE BELOW

DESCRIPTION OF CHANGE: Addition of Anti Skid Pad

REASON FOR CHANGE: Product Enhancement

ESTIMATED PACK WEEK WITH CHANGE: SEE SCHEDULE LISTED BELOW

FIELD IMPACT: THE ANTI-SKID PAD (#237758) WILL BE ADDED TO THE PRODUCT STRUCTURE BEGINNING WITH THE CORRESPONDING PACK WEEKS LISTED BELOW. THIS ITEM WILL BE ADDED ON THE PACKING LINES. USE WILL BE EXPLAINED IN UPDATED INSTRUCTION SHEET.

| UNIT # | PACK WEEK OF CHANGE |
|--------|---------------------|
| 102755 | 27 |
| 115105 | 27 |
| 147607 | 27 |
| 182255 | 27 |
| 103355 | 28 |
| 110145 | 28 |
| 110149 | 28 |
| 115155 | 29 |
| 178655 | 29 |
| 103106 | 30 |
| 145251 | 30 |
| 172606 | 30 |
| 102706 | 31 |
| 140149 | 31 |
| 172655 | 31 |
| 182951 | 33 |
| 134551 | NSP |
| 145255 | NSP |
| 147605 | NSP |
| 147851 | NSP |
| 160551 | NSP |
| 165055 | NSP |
| 165455 | NSP |
| 172651 | NSP |

CONFIDENTIAL

448

RECYCLE OLD INSTRUCTION SHEETS PRIOR TO ABOVE LISTED PACK DATES.

FEEL FREE TO CALL ME IF YOU HAVE ANY QUESTIONS OR SUGGESTIONS

CONFIDENTIAL

Print Key Output

Page 1

5716SS1 V3R7M0 961108

S1023314

03/23/98 15:03:17

Display Device : RISC11

User : S010627

INSTRUCTION SHEET MASTER INQUIRY FOR ITEM # - 134551

| LIN | SEQ | INSTR. | PART | DESCRIPTION | QTY | COMP. | EFFECT. |
|-----|-----|---------|------|-----------------------------|-------|--------|----------|
| # | # | SHEET# | ID | | REQ'D | ITEM# | DATE |
| 001 | 001 | 02800 | AA | RIGHT END | 1 | 210856 | 3/30/87 |
| 002 | 002 | 2799 | BB | LEFT END | 1 | 210857 | 3/30/87 |
| 003 | 003 | 2801 | C | SLIDING SHELF | 1 | 207018 | 3/03/86 |
| 004 | 004 | 2795 | D | BACK | 1 | 207137 | 3/03/86 |
| 005 | 005 | 01422 | E | MOLDING | 2 | 206922 | 3/03/86 |
| 006 | 006 | 02777 | F | SHELF | 2 | 206917 | 3/03/86 |
| 007 | 007 | * 06625 | G | CASTER (PACK OF 4) | 1 | 203255 | 3/03/86 |
| 008 | 008 | | H | CASTER BRACKET | 4 | 203821 | 3/03/86 |
| 009 | 009 | | I | SLIDING SHELF WHEEL | 6 | 206394 | 3/03/86 |
| 010 | 010 | | J | PIN STOP | 2 | 201368 | 3/03/86 |
| 011 | 011 | | K | 2" ASSEMBLY SCREW | 8 | 206609 | 3/03/86 |
| 012 | 012 | | L | ANGLE BRACKET W/RIB | 6 | 206710 | 3/03/86 |
| 013 | 013 | | M | #8 X 9/16" LARGE HEAD SCREW | 12 | 206608 | 3/03/86 |
| 014 | 014 | | N | BACK NAIL | 16 | 225918 | 10/07/93 |
| 015 | 015 | | O | DECORATIVE BUTTON | 8 | 204161 | 3/03/86 |
| 016 | 016 | | P | APPLIQUE CARD | 2 | 218726 | 3/03/86 |

- NEXT ACTION: -KEY DESIRED ITEM # HERE AND PRESS ENTER.
-KEY LINE# HERE 000 & PRESS CMD 5 TO DISPLAY COMPONENT I/M.
-USE ROLL KEYS FOR PAGING.
-PRESS CMD 1 TO RETURN TO PREVIOUS MENU.

449