

Office



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D. C. 20207
November 15, 1999



Certified Mail

Shari Dwyer
Product Safety Letter
1117 North 19th Street
Suite 200
Arlington, VA 22209

RE: FOIA Request S-710134A: Derby Cycle Raleigh Bicycle

Dear Ms. Dwyer:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed. We have searched the Commission's injury information files covering the past two years and the current year for information responsive to your request. If you want us to search into older records, please send in a new request and specify the time period.

The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are in file RP950170 and are identified as Establishment Inspection Reports, Laboratory Summaries, Hazard Assessment memoranda, Preliminary Determination Sheet and other correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information. Please note that the Commission's staff, not the Commissioners themselves, made the preliminary determination that this product presented a substantial risk of injury to the public as defined by the Consumer Product Safety Act.

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Processing this request, performing the file searches and preparing the information, cost the Commission \$35.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety. Should you have any questions, contact us by letter, facsimile (301) 504-0127 or telephone (301) 504-0785.

Sincerely,

Eva M. Grady
Paralegal Specialist
Freedom of Information Division
Office of the Secretary

Enclosures



FOR OFFICIAL USE

U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

JAN 22 1996

Division of
Corrective Actions
Tel: 301-504-0608
Fax: 301-504-0359

MFR/PRVLER NOTIFIED

No Comments made

Comments attached

Excisions/Revisions

Firm has not requested
further notice

Certified Mail/Telecopy

Patrick D. McVey, Esquire
Riddell, Williams, Bullitt & Walkinshaw
1001 Fourth Avenue
Suite 4400
Seattle, WA 98154

Re: CPSC RP950170
Derby Bicycle Co./Raleigh, USA
Bicycle Headlug

Dear Mr. McVey:

The staff of the Office of Compliance, U.S. Consumer Product Safety Commission, has completed its review of the information concerning cracking of the frame headlug, due to improper heat treatment of metal on MT400 and FT500 model Technium Mountain Bicycles made in 1993, which you reported under section 15(b) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2064(b). While the staff believes it was appropriate for you to report to the Commission, based upon the information currently available, the staff does not believe the nature and degree of the risk of injury presented by this product necessitate action by the Commission under Section 15 of the CPSA.

Should the firm receive any information that indicates that the risk of injury or hazard presented by the product is greater than or different from that indicated by the information it has already supplied the Commission, it must report that information to the Division of Corrective Actions pursuant to section 15(b) of the CPSA immediately.

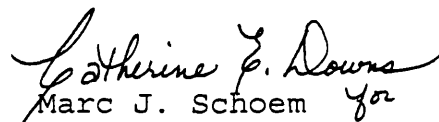
The firm has previously indicated that it has voluntarily implemented a corrective action plan; which includes: a joint press release notice to all dealers, distributors and customers, and a free replacement of the frame; to address the reported problem. The staff acknowledges the actions which Derby Bicycle Co./Raleigh, USA has taken willingly and voluntarily. Such actions by firms add greatly to the level of safety of consumer products in the market.

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The Commission publishes a list of product recalls and other corrective actions initiated by firms in an Annual Report to Congress. This information is also occasionally used in lists for specific product categories. A summary of the firm's corrective action is enclosed. Because the corrective action is being taken voluntarily and in the absence of a preliminary staff determination that this product presents a substantial product hazard, the firm's agreement to include its corrective action in Commission publications is purely voluntary on the firm's part. Unless the firm notifies the staff by telephone or letter within thirty (30) days of the date of this letter, the staff will assume the information in the enclosed summary is accurate and that the firm does not object to its publication. **Please reference the CPSC file number in your response.**

If you have any questions concerning this letter, you may contact James DeMarco, Division of Corrective Actions, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001, telephone: (301) 504-0608 extension 1353. Thank you for your cooperation in this matter.

Sincerely yours,


Marc J. Schoem *for*
Director

Division of Corrective Actions

Enclosed are

Corrective Action Summary

cc: Consumer Product Safety Commission
Western Regional Center
600 Harrison Street
Room 245
San Francisco, CA 24107-1370

Judith Hayes, CCA

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Voluntary Corrective Action Plans Under Section 15
of the Consumer Product Safety Act and
Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.

**Voluntary Corrective Action Plans Under
Section 15 of the Consumer Product Safety Act and
Section 15 of the Federal Hazardous Substances Act**

DATE	FIRM AND PRODUCT	ALLEGED HAZARD	REMEDY
12/95	Derby Bicycle Co./Raleigh, USA Kent, WA Bicycle head-lug	If a head lug fractures the rider would loose ability to steer his bicycle and could suffer a fall and be injured.	Joint Press Release; notice to all dealers, customers, and distributors via mail; FREE replacement frame; and 800 toll free line.





FOR OFFICIAL USE ONLY

United States
CONSUMER PRODUCT SAFETY COMMISSION
Washington, D.C. 20207

MEMORANDUM

DATE: June 8, 1995

TO : J. A. DeMarco, CECA
Through: Marc Schoem, Director, ESME
James F. Hoebel, Acting Director, ESME
FROM : Thomas E. Caton, CECA *Thomas E. Caton*
SUBJECT: PSA 0570, RP950170, Derby Bicycle Company d.b.a.
Raleigh, USA Bicycle Head Lug

REQUEST

Review file and determine if the firm has correctly identified the defect with the head-lugs and also if their data proves this and proves that the "fix" is adequate to correct the problem.

ASSESSMENT OF THE PROBLEM

As of May 19, 1995, Derby Cycle Corporation (Derby) d.b.a. Raleigh U.S.A. (Raleigh) was aware of two Lee Chi Enterprises Co., Ltd. (Lee Chi) aluminum alloy head lugs (Part No. 001-1403-110) involving 16.5 inch frame 1993 Raleigh MT-400 bicycles that resulted in injury. Derby reports that similar Lee Chi head lugs were used with their 1993 Raleigh MT-500 bicycles. They believe that the failures involved defective head lugs that had slipped through their quality control procedures while being received during December 1992. Apparently, the quality control inspection procedures need to be improved.

Derby believes that the questionable head lugs were only used with their 1993 Raleigh 16.5 inch frame MT-400 bicycles and FT-500 bicycles, but not with their 15-inch, 18.5-inch, or 20.5-inch frame 1993 Raleigh MT-400 bicycles. Derby proposed a recall for replacing the suspect 1993 16.5 inch frames. This recall involves: 302 MT-400 bicycles distributed domestically, 633 MT-400 bicycles distributed internationally, and 24 FT-500 bicycles distributed domestically. All of the suspect bicycle frames can be identified by the sixth digit of the frame's serial number. Those frames that have a 3 for the sixth digit of the serial number must be replaced and those that have a 2 for the sixth digit of the serial number do not have to be replaced.

Derby reported two reasons for the Lee Chi head lug failures. The first reason was that the forged aluminum head lugs had received an improper heat treatment. This was determined by a private laboratory, hired by Derby, who examined

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a fractured head lug and determined that it had failed in a brittle manner, which was indicative of an improper heat treatment. Some head lugs had received proper heat treatments because this laboratory also examined a head lug that exhibited the expected degree of ductility during testing. Another laboratory, hired by Derby, confirmed these findings. The second reason for head lug failure was identified as the Technium process that was used to assembly the bicycle's aluminum alloy tubes to the head lug. Derby reported that "...if the machine was not properly aligned, or if the component head lug was improperly sized or otherwise flawed, the head lug could crack." Derby apparently no longer uses the Technium process because they reportedly have ceased marketing the Technium frame.

CONCLUSION

Derby (d.b.a. Raleigh) provided test results that indicate that they have correctly identified the problem as due to the improper heat treated Lee Chi forged aluminum head lugs and the Technium process which may have cracked the head lugs during assembly.

Their "fix" of replacing all of the suspect frames with new frames and ceasing to use the Technium assembly process is adequate. Derby's quality control inspection procedures of incoming head lugs apparently needs to be improved.

****FOR OFFICIAL USE ONLY****

PRODUCT SAFETY ASSESSMENT (PSA) TECHNICAL EVALUATION REQUEST

Note: Print, use black pen, no blue ink.

Requested by: James DeMarco Org. Codes: CECA FOMR

Date: 5-23-95 Priority: Case# RP950170

PRODUCT INFORMATION

Manufacturer: Derby Bicycle Co./Raleigh, VA State: Kent, VA 98032

Product: Bicycle head-lug

Sample number:

Sample Disposition: Return to Requestor Store at Whse Other:

EVALUATION REQUESTED:

ES PLEASE DO A FILE REVIEW AND DETERMINE IF THE FIRM HAS CORRECTLY IDENTIFIED THE DEFECT WITH THE HEAD-LUGS AND ALSO IF THEIR DATA PROVES THIS AND PROVES THAT THE "FIX" IS ADEQUATE TO CORRECT THE PROBLEM. PLEASE COMMENT.

EPI ASSESSMENT: Dates: From TO Sort by Mfg. Yes No

IDI IP11 NEISS Comments NEISS Estimates Deaths NFIRS

Hazard: If a head lug fractures the rider would lose ability to steer his bicycle and could suffer a fall

Requested date: 6-12-95 Attachments: SEE CO FOR FILE RM. 613.11

PSA ACTION (FOR PSA USE ONLY)

Request number: 0570

Date Processed: 5/22/95

Date Requested: 6/12/95

Due Date:

Assigned to:

Organization: E-4

T.O.:

Req. Summary:

5-23-95
45

"CHRONOLOGY"

5/10/85 - Melrose - Fix apartment?

Kick off - Ry/Ceh/AR/ID

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Riddell, Williams, Bullitt & Walkinshaw

LAW OFFICES

PATRICK D. McVEY

November 20, 1995

**CONFIDENTIAL
CONTAINS PROPRIETARY
TRADE SECRET INFORMATION
ATTORNEY WORK PRODUCT
DO NOT RELEASE WITHOUT PERMISSION
OF RALEIGH USA BICYCLE COMPANY**

VIA FAX NO. 301/504-0359 (WITHOUT ENCLOSURES)
ORIGINAL VIA AIRBORNE EXPRESS

Mr. James A. DeMarco
Compliance Officer
Division of Corrective Actions
U.S. Consumer Product Safety Commission
4330 East West Highway, Room 613
Washington, D.C. 20207-0001

3000
\$639.95
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Re: Lee Chi Head Lug on 16.5 Inch Raleigh MT400 Bicycles,
Case No. RP95-170

Dear Mr. DeMarco:

I am writing on behalf of Derby Bicycle Company d/b/a Raleigh U.S.A. Bicycle Company ("Raleigh") in response to your November 13, 1995 facsimile and to provide you an update regarding the above referenced case.

The action plan set forth in Raleigh's May 19, 1995 letter has been implemented. As is described in the Dealer Notice provided with the May 19 letter, Raleigh has offered to provide a free new frame for each bicycle, including shipping the frame to the dealer at Raleigh's expense and prepaid postage on the carton for returning the recalled frame. Raleigh has also agreed to pay the dealer for the frame change over labor upon receipt of the recalled frame.

As discussed in the May 19 letter, Raleigh identified a potential universe of 938 MT-400 and 28 FT-500 bicycles which could possibly have a head lug which was not properly heat

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Mr. James A. DeMarco
November 20, 1995
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treated. Raleigh has confirmed that all 24 of the 28 MT-500 bicycles which were distributed, were distributed domestically. As a result of further review of its sales records, Raleigh has determined it is not possible to determine the exact number of the 938 MT-400 bicycles which were shipped domestically because the 938 were commingled with an additional 187 MT-400 bicycles from production runs which occurred prior to the time Raleigh received the improperly heat treated head lugs from Lee Chi. Raleigh records confirm that 412 of the 1125 bicycles (938 subject bicycles plus 187 from prior runs) were shipped to domestic dealers and that the remaining 713 were shipped to foreign dealers. What Raleigh does not know is how many of the 412 bicycles shipped domestically were from the 938 subject bicycles versus from the 187 MT-400 bicycles manufactured prior to the time Raleigh received the improperly heat treated head lugs. In other words, the actual number of domestically distributed subject bicycles ranges from 412 (if all 187 commingled bicycles were distributed to foreign dealers) to 225 (if all 187 commingled bicycles were distributed to domestic dealers). Based upon Raleigh's understanding of how these bicycles were distributed, Raleigh continues to believe that approximately 300 of the subject bicycles ended up being shipped to domestic dealers.

On May 22, 1995 Raleigh called and sent the dealer notice by certified mail to all dealers who received any of the 1993 16.5 inch MT-400 or FT-500 bicycles, including the 187 domestic dealers who received one or more of the subject MT-400 or FT-500 bicycles. Raleigh was able to contact 171 of the 187 domestic dealers. (Raleigh is attempting to contact the remaining dealers and to obtain information sufficient to contact customers.) Thirty-nine (39) of the dealers contacted provided customer lists to Raleigh which identified a total of 46 consumers. Raleigh sent the consumers notice to each of those consumers along with self-addressed cards for the consumer to return to Raleigh. Raleigh received 17 of these customer return cards. To date as a result of the recall efforts Raleigh has replaced 21 bicycle frames of domestic consumers and has received 14 of the subject bicycle frames from the field.

Raleigh has also followed up on the original recall effort. Raleigh resent dealer notice to the 148 dealers who did not provide the customer list as a requested in the dealer notice and resent the consumer notice to the 29 consumers who did not return

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Mr. James A. DeMarco
November 20, 1995
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the acknowledgement cards as requested in the consumers notice. Raleigh is using personnel to follow up the second dealer and customer notices with telephone calls to encourage response and insure that recall efforts are reported back to Raleigh and will follow the same procedure with additional customers which are identified as a result of this follow up activity.

As a result of the recall effort, and because of the model year of the subject bicycles, Raleigh does not believe that there are any of the subject bicycles in the possession of dealers, other than those being received as part of the recall effort.

Raleigh continues to believe that the most effective way to identify any additional problem bicycles which may remain in the field is to complete the follow up efforts which are currently underway. Attached as Exhibits A and B are copies of the dealer and customer lists which will allow the CPSC staff to complete effectiveness checks. Although no additional accidents or claims have been reported since our letter to Mr. Marc. J. Schoem dated May 19, 1995, Raleigh also intends to issue a press release to trade publications and requests that the CPSC join with Raleigh to issue a joint press release to the CPSC mailing list to achieve broader coverage and greater effectiveness. A draft press release is attached as Exhibit C for your review and input.

As noted in the heading of this letter, Raleigh considers the vendor, dealer, and other information furnished to the Commission in this report to be trade secret and confidential. The release of this information would harm the competitive position of Raleigh. Accordingly, confidential treatment of this letter is requested under the applicable provisions of the Consumer Products Safety Act, Freedom of Information Act, Trade Secrets Act, and the regulations implementing such laws.

Sincerely,


Patrick D. McVey

PDM/lpv:ks
Enclosures

Doc ID: 239-288 5852-38
DHF:KSM 11/20/95

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FT500 Sales - January 14, 1995 to May 1, 1995

Name	City	State	CardRet	Ship
PROTEUS BIKE AND FITNESS	CABIN JOHN	MD	Yes	1
AMERICAN CYCLING RESOURCE	SAN DIMAS	CA	Yes	2
BATH BEACH CYCLES	BROOKLYN	NY	Yes	1
BAYSIDE CYCLE & SPORT	WESTLAKE	OH	Yes	1
CENTRAL CYCLE	REVERE	MA	Yes	1
LONGVIEW SCHWINN & FITNESS	LONGVIEW	WA		1
CORAL WAY BIKE SHOP	MIAMI	FL	Yes	1
DANNY'S WORLD OF CYCLES	SCARSDALE	NY	Yes	1
ESSEX JUNCTION BICYCLES	ESSEX JUNCTION	VT	Yes	1
GARY'S BIKE SHOP	HOLLYWOOD	FL	Yes	1
GRAPEVINE BIKE CENTER	GRAPEVINE	TX	Yes	5
HARRIS' CYCLERY	WEST NEWTON	MA	Yes	1
MOUNTAIN BIKE HEAVEN	SEDONA	AZ	Yes	1
POLICE & LAW ENFORCEMENT	DES MOINES	WA	Yes	5
WILDERNESS SPORTS	DILLON	CO	Yes	1

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MT400 Sales - January 14, 1995 to May 1, 1995

<u>Name</u>	<u>City</u>	<u>State</u>	<u>CertRet</u>	<u>Ships</u>
A & B HOBBIES & CYCLES	SANDUSKY	OH	Yes	1
ABERDEEN BICYCLE SHOPPE	ABERDEEN	SD		1
AL'S BICYCLES	OKLAHOMA CITY	OK	Yes	1
AL'S BICYCLE CO INC	CLEVELAND HEIGHTS	OH	Yes	1
ALL AMERICAN BICYCLE AND FIT.	DAMASCUS	MD	Yes	2
ALL WEATHER SPORTS	FAIRBANKS	AK	Yes	1
AUSTRIAN SKI AND SPORT	GILFORD	PA		2
B & B BIKE SHOP	FORTY FORT	VA	Yes	1
BAYSIDE CYCLE & SPORT	WESTLAKE	OH	Yes	4
BEARTOOTH BICYCLE SHOP	BILLINGS	MT		1
BERNIES BICYCLE & FITNESS	MERCERVILLE	NJ	Yes	2
BICI SPORT BICYCLES	LAGUNA HILLS	CA	Yes	1
BICYCLE BILL'S	ALLSTON	MA	Yes	6
BICYCLE DOCTOR	BLOOMINGTON	IN	Yes	2
BICYCLE DOCTOR	OCONOMOWOC	WI	Yes	1
BICYCLE LAND	GLENDALE	CA	Yes	1
BICYCLE SHACK	LITTLE ROCK	AR		6
BICYCLES WEST	BEAVERTON	OR	Yes	2
BICYCLE SHOP	LAREDO	TX	Yes	2
BICYCLE VILLAGE #1	LITTLETON	CO	Yes	71
HUGHES DELV./BICYCLE VILLAGE	DENVER	CO	Yes	7
BICYCLE & FITNESS STORE, INC.	MIAMI	FL	Yes	2
GARFF SPORTS	MT. PLEASANT	MI	Yes	2
BIKE LINE OF GERMANTOWN	GERMANTOWN	TN	Yes	1
BICYCLE WORLD	SALT LAKE CITY	UT	Yes	2
BICYCLE WORLD HARLINGEN	HARLINGEN	TX	Yes	2
BIG WHEEL BIKE SHOP	ARTESIA	CA	Yes	1
BIG WHEEL SCHWINN INC.	HOLLYWOOD	FL	Yes	1
BIKE LINE OF MONROEVILLE	MONROEVILLE	PA	Yes	1
BIKE AMERICA	OVERLAND PARK	KS	Yes	1
BIKE & SKI TOURING CENTER	MIDDLEBURY	VT	Yes	1
BIKE RACK, THE	GARDEN CITY	KS	Yes	1
BIKE LINE	YORK	PA		1
BIKE WAVE	INDIANAPOLIS	IN	Yes	2
BIKE SHOP	AUBURN	AL	Yes	1
BIKE STOP	CHICAGO	IL	Yes	1
BIKE TECH	MIAMI	FL	Yes	2
BIKES UNLIMITED	FARGO	ND	Yes	1
BIKE WORLD	PADUCAH	KY	Yes	1
BIKOLOGY CYCLING-FITNESS	KALISPELL	MT		3
BIKERS & HIKERS	HOUSTON	TX	Yes	1
BOSTON BICYCLE CO.	COSTA MESA	CA		1
BRANDON SCHWINN	BRANDON	FL	Yes	1
BRITTON AND BRITTON	SAN ANTONIO	TX	Yes	2
BROKEN SPOKE	EASTON	PA	Yes	1
BROKEN SPOKE	OREM	UT	Yes	2
BROWARD SCHWINN	CORAL SPRINGS	FL	Yes	1
CAPITOL CITY CYCLES	OLYMPIA	WA		1

MT400 Sales - January 14, 1995 to May 1, 1995

<u>Name</u>	<u>City</u>	<u>State</u>	<u>Cert/Ret</u>	<u>Ships</u>
CARSON BIKE AND SKI	CARSON CITY	NV		2
CENTURY CYCLES	BEND	OR	Yes	1
CHAPMAN'S ORANGE BICYCLE	ORANGE	CT	Yes	1
CHULA VISTA SCHWINN	CHULA VISTA	CA	Yes	3
CITY BIKE SHOP	TRAVERSE CITY	MI	Yes	2
LONGVIEW SCHWINN & FITNESS	LONGVIEW	WA	Yes	1
CORAL WAY BIKE SHOP	MIAMI	FL	Yes	2
COTHRON'S BIKES MAIN	AUSTIN	TX	Yes	4
COTHRON'S BIKE SHOP	AUSTIN	TX	Yes	2
CYCLE ESCAPE	MONTGOMERY	AL	Yes	1
CYCLE FITNESS	LONGMEADOW	MA	Yes	1
CYCLE-LOGICAL	LANCASTER	CA	Yes	2
CYCLE WORKS	BOISE	ID	Yes	3
CYCLE WORKS	CATONSVILLE	MD		1
CYCLE WORLD	MIAMI	FL	Yes	5
CYCLES PLUS INC	PORT WASHINGTON	NY	Yes	2
COAST TO COAST	STERLING	CO	Yes	2
DESERT CYCLES	LANDER	WY	Yes	6
EAST COAST SKI & CYCLE N.	DEERLAKE	PA	Yes	2
EFLIN SPORTS	CRESTED BUTTE	CO	Yes	2
ELKAY BICYCLE SHOP	KODIAK	AK	Yes	1
ELITE ATHLETE	YAKIMA	WA	Yes	2
F J ROGERS CO	FLORENCE	MA	Yes	1
FAMILY BIKE SHOP	SCOTTSBLUFF	NE	Yes	1
FOG CITY CYCLES, INC.	SAN FRANCISCO	CA	Yes	2
FREEMAN'S BRIDGE SPORTS	SCOTIA	NY	Yes	3
GARY KING'S SPORTING GOODS	KENT	WA	Yes	3
GARY'S BIKE SHOP	HOLLYWOOD	FL	Yes	12
GREAT BASIN BICYCLES	RENO	NV	Yes	1
HABER ENTERPRISES	POUGHKEEPSIE	NY	Yes	1
HARRIS' CYCLERY	WEST NEWTON	MA	Yes	1
HAWLEY'S BICYCLE WORLD	COLUMBIA	SC	Yes	1
HI-LINE SPORTS	PLENTYWOOD	MT		1
HIGH CALIPER BICYCLE COMPANY	WHITE PLAINS	NY	Yes	1
HIGHLAND CYCLE SHOP	LOUISVILLE	KY	Yes	1
HOLLYWOOD BICYCLE CENTER	AVALON	NI	Yes	1
HOLLYLOFT SKI & BIKE	JAMESTOWN	NY	Yes	1
HUMPAL SPORTS	ROCKFORD	IL	Yes	1
J & R CYCLERY	CRAIG	CO	Yes	3
STRATTON MOUNTAIN SPORTS	STRATTON MOUNTAIN	VT	Yes	4
JULES' BICYCLE SHOPPE	DARIEN	CT	Yes	1
L.L. BEAN INC.	PORTLAND	ME	Yes	6
LABEE	FLUSHING	NY	Yes	2
LAHOUT'S COUNTRY SKI	LITTLETON	NH	Yes	1
LARRY'S R.C.	KIRKMAN	IA	Yes	1
MAIN BIKE	ANAHEIM	CA	Yes	1
MAIN STREET BIKES	LITITZ	PA	Yes	1
MARK'S CONEJO CYCLERY	THOUSAND OAKS	CA	Yes	1

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MT400 Sales - January 14, 1995 to May 1, 1995

Name	City	State	Cart/Ret	Ships
MARTIN'S BIKE SHOP	EPHRATA	PA	Yes	2
MCAULEY'S SPORTS CYCLERY	BURBANK	CA	Yes	1
MIDWEST BIKE & BILLIARDS	WAUKEGAN	IL	Yes	2
MOUNTAIN BIKE HEAVEN	SEDONA	AZ	Yes	1
MOUNTAIN SPORTS, INC.	FLAGSTAFF	AZ	Yes	3
MR BIKE & SKI	ESCANABA	MI	Yes	1
MR C'S CYCLE	BROOKLYN	NY	Yes	1
NEW JERSEY CYCLE	ELIZABETH	NJ		2
OLYMPIC SPORTS	LYNNWOOD	WA	Yes	2
ORE-IDA COUNCIL BSA	NAMPA	ID	Yes	2
OPEN ROAD BICYCLES	JACKSONVILLE	FL	Yes	1
PETE'S BIKE SHOP	FLEMINGTON	NJ	Yes	1
PAOLI BIKE & SPORT	WEST CHESTER	PA	Yes	2
PAUL'S BICYCLE WAY OF LIFE INC	EUGENE	OR	Yes	1
BIKES, INC. DBA/THE PEDAL	CORPUS CHRISTI	TX	Yes	1
PEDAL PUSHER SKI & SPORT	HORSHAM	PA	Yes	1
VALLEY CYCLERY	SUNNYVALE	CA	Yes	1
PEDAL SHOP	GRETNA	LA	Yes	1
PELTON CYCLES	LOVELAND	CO	Yes	1
SKI TEK/PINETREE SPORT II	KETCHUM	ID	Yes	1
SILVERDALE CYCLERY	SILVERDALE	WA	Yes	6
RETAIL CONCEPTS	HOUSTON	TX	Yes	13
SUN & SKI SPORTS #6	DALLAS	TX	Yes	1
SUN & SKI SPORTS #3	HOUSTON	TX	Yes	2
SUN & SKI SPORTS #5	HOUSTON	TX	Yes	2
SUN & SKI SPORTS #8	FRIENDSWOOD	TX	Yes	1
RIDE ON BICYCLES INC.	GOODYEAR	AZ	Yes	1
RIVER CITY BICYCLES, INC.	CHATTANOOGA	TN	Yes	1
ROCK N' ROAD CYCLERY	FT. COLLINS	CO	Yes	5
SAN FRANCISCO CYCLERY	SAN FRANCISCO	CA	Yes	1
FAMILY CYCLING CENTER	SANTA CRUZ	CA	Yes	1
SCOTT'S CYCLE	SALEM	OR	Yes	2
SCOTT SKI & SPORT	POCATELLO	ID	Yes	1
SHIRK'S BIKE SHOP	E. EARL	PA	Yes	2
SKI MARKET LTD	WALTHAM	MA	Yes	10
SKI MARKET LTD.	FRAMINGHAM	MA	Yes	1
SKI NORTH	CRANBERRY TOWNSHIP	PA	Yes	3
SKI VALET, INC	VAIL	CO	Yes	2
SPORTING PROPOSITIONS LTD.	OLD FORGE	NY	Yes	1
STAN'S BICYCLES	OXNARD	CA		1
STONELEIGH CYCLE	BALTIMORE	MD	Yes	1
SUMMIT CITY BICYCLES	FORT WAYNE	IN		1
SUN N' SPOKES	SIERRA VISTA	AZ	Yes	2
SUNLIGHT SPORTS	GLENWOOD SPRINGS	CO	Yes	2
SURF & SKI SOUTH	NEW HARTFORD	NY		1
TETON CYCLERY	JACKSON	WY	Yes	1
TRAVIS CYCLE	TAUNTON	MA	Yes	1
TRUE SPORT, INC.	CONCORD	NH	Yes	3

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MT400 Sales - January 14, 1995 to May 1, 1995

<u>Name</u>	<u>City</u>	<u>State</u>	<u>Cert/Rat</u>	<u>Ships</u>
TWO WHEELER DEALER	HAYDEN	ID	Yes	1
TWO WOMEN AND	BROOKLYN	NY		1
UNION BIKES	UNION CITY	NJ	Yes	1
UNIVERSITY CYCLERY	HONOLULU	HI		2
VELO PRO	GOLETA	CA	Yes	1
VIKING CYCLING	WINTER PARK	CO	Yes	1
VILLAGE BICYCLE SHOP	SUNRISE	FL	Yes	2
VILLAGE BIKES	BREWSTER	NY	Yes	1
VILLAGE WHEELS	NEW YORK	NY	Yes	2
MILE HIGH BICYCLES	DENVER	CO	Yes	1
BIKE LOVERS	DENVER	CO	Yes	1
COLORADO SPRINGS BIKE SHOP	COLORADO SPRINGS	CO	Yes	2
WENATCHEE CYCLE & FITNESS	WENATCHEE	WA	Yes	2
BICYCLE & FITNESS STORE, INC.	MIAMI	FL	Yes	4
CALUMET CITY SCHWINN	CALUMET CITY	IL	Yes	1
BICYCLE DOCTOR	OCONOMOWOC	WI	Yes	1
TRI-SPORTS BICYCLE & SPORTS	BAKERSFIELD	CA		1
HARLAND B. FOSTER	GT. BARRINGTON	MA	Yes	1
ISLAND TRIATHLON & BIKE	HONOLULU	HI	Yes	2
BIKE TECH	MIAMI	FL	Yes	4
WESTERN RESERVE CYCLE	CHARDON	OH	Yes	1
WHEELMAN BIKE SHOP	HINESVILLE	GA	Yes	1
DEANS BIKE SHOP	TALLAHASSEE	FL	Yes	1
WHEELS IN MOTION	DALLAS	TX	Yes	3
WHEEL SPORT	SPOKANE	WA	Yes	2
WHISTLE STOP BIKE SHOP	NEW FREEDOM	PA	Yes	2
WIGHT SPORTING GOODS	BREWER	ME	Yes	2
WIGHTS SPORTING GOODS	BANGOR	ME	Yes	1
WHITE RIVER SPORT & CYCLE	OROVILLE	WA	Yes	6
WINTER HALTERS BIC SHOP	BIRDSBORO	PA	Yes	1
VENDOR, SALES-TAXABLE	KENILWORTH	NJ		5
EMPLOYEE PURCHASE-TAXABLE	BUCKLEY	WA		3
PROTEUS BIKE AND FITNESS	CABIN JOHN	MD	Yes	1

412

17

39/46



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: George Tith
 Address: 56 Locust Grove Road
Pittstown, N.J. 08867
 Phone: (908) 735-7758
 Frame Serial #: R908330300
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

EXHIBIT B

18



1993 RALEIGH MT400 16.5" FRAME RECALL

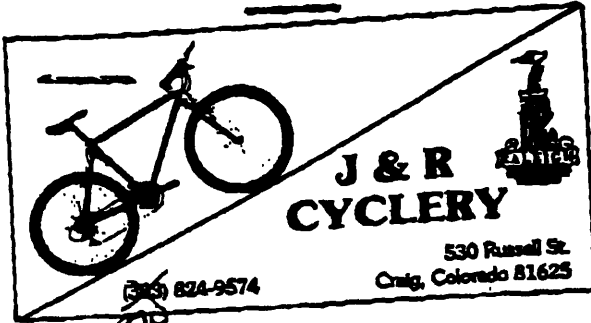
CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Barry Swenson
 Address: 3315 Rt 430
Ramapo N.J. 07712
 Phone: 716-386-3700
 Frame Serial #: R91823 0545
2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

19



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 3 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: CHRIS CHRISTENSEN
 Address: 828 NORTH RANNEY ST.
CRAIG CO. 81625
 Phone: 970-824-9687
 Frame Serial #: R913230405

BIKE STOLEN

2. Consumer Name: PAUL MOCK
 Address: 332 RIVERVIEW AV.
CRAIG CO 81625
 Phone: 970-824-6145
 Frame Serial #: R903330193

CALLED 5-26-95

3. Consumer Name: GARY ACCORD
 Address: 896 VILIA VLAOR
CRAIG CO. 81625
 Phone: 970-824-2834
 Frame Serial #: R911230340

CALLED 5-26-95

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

Mailed card 7-14-95

2



*All Weather Sports
Fairbanks AK*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Greg Taylor
 Address: P.O. Box 1335
Delta Jct., AK 99737
 Phone: (907) 895-5214
 Frame Serial #: R 908330274

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

21



RALEIGH USA
BICYCLE COMPANY

HARLAND B. FOSTER, INC.
15 BRIDGE STREET
GT. BARRINGTON, MASS. 01230

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Dale Martin
Address: RFD 808
Bardonia, ST.
Sheffield, MA 01257
Phone: 415-229-2667
Frame Serial #: # R803330156
- 2. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____
- 3. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____
- 4. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____
- 5. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____

*Mailed Card
7-14-95*



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: BARBARA PROCTOR
 Address: 12821 SW 13 MANOR
DADE, FL 33325
 Phone: 305-472-1751
 Frame Serial #: R900630456

2. Consumer Name: Out of Country Cannot Contact
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

23

1



*Tri Sports Bicycle
Bakersfield Ca*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: JIM STEARER
 Address: 3750 NORD RD.
BAKERSFIELD, CA 93312
 Phone: (205) 589-0108Z
 Frame Serial # _____
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

Mailed 7-14-95

24



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Paul Knopf
 Address: 259 Hi Ridge Pt
Evanston WY 82930
 Phone: 307 785 3949
 Frame Serial #: R908330400
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

Mailed 7-14-95

25



*Fontana Outdoor
Fontana, WI*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: JAY BROAST
 Address: Rt 3 Box 45K
Fontana WI 53125
 Phone: (414) 275-3972
 Frame Serial #: R933720142

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

Mailed 6/14/95

26



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: MATT MAYER
 Address: 1304 E. 33rd
SIOUX FALLS SD 57105
 Phone: (605) 234-0271
 Frame Serial #: R933720218
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

Bike Barn
100 E. CH
Sioux Falls SD 57103

*Matched card
7-14-95*

27



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Gregory Bruce Ernst
 Address: 415 S. Perrine Pt. 48824 Pto Lakeview
near Millard, Mi. 48640 near Baltimore, Mi. 48047
 Phone: 517-631-3948
 Frame Serial #: R933720283
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed Card
7-14-95*

28



Baker Spoke
9508

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Steve Fischer
 Address: 8 White Oak Ridge Rd.
Glen Gardner N.J.
 Phone: 908-537-4420
 Frame Serial #: R900530396

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed back
7-14-95*

29



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Mike Arnold
 Address: 737 CRESSA
Loveland CO 80537
 Phone: 669-6324
 Frame Serial #: R103330160
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

✓
Card sent
8-10-96

30



*Sunlight Sports
Bismuth Sp. Co*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: RARNY CHILDS
 Address: 21203 TRUMPET
SANTA CLARITA? 91321
 Phone: 805-287-0143 / 728-9825
 Frame Serial #: R92103087

2. Consumer Name: TUYET L. TRAN
 Address: 814 W. BLEEKER B-4
ASPEN, CO. 81611
 Phone: 925-5104
 Frame Serial #: R903330242

*Mailed Cash
7-14-95*

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

Researched by Robert Peters



RALEIGH-USA
BICYCLE COMPANY

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 3 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: [Handwritten Name]
 Address: [Handwritten Address]
 Phone: [Handwritten Phone]
 Frame Serial #: [Handwritten Serial]

2. Consumer Name: Kyle Bie Derman
 Address: 2411 W. Trel Dr.
Anch. AK 99516
 Phone: _____
 Frame Serial #: R900630507

Just 8-2

3. Consumer Name: Sharon Bernstedt
 Address: 11500 Our Road
Anch. AK
 Phone: 346-1916
 Frame Serial #: R935030300

"

4. Consumer Name: Eali Stephan
 Address: 21111 1st St
7000 CW
 Phone: _____
 Frame Serial #: 2011002319944

5. Consumer Name: [Handwritten Name]
 Address: [Handwritten Address]
 Phone: [Handwritten Phone]
 Frame Serial #: [Handwritten Serial]

32



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Bruce Starn
 Address: From C-L on
5-18-95
 Phone: _____
 Frame Serial # _____

2. Consumer Name: NO RECORD OF 2nd BIKE
 Address: _____
 Phone: _____
 Frame Serial # _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

33



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Chris Quimby
 Address: unknown
 Phone: (334) 821-3290 last known
 Frame Serial #: R903330111

2. Consumer Name: Chris Quimby
 Address: was a student
 Phone: at Auburn
 Frame Serial #: University

3. Consumer Name: University
 Address: when he
 Phone: purchased his
 Frame Serial #: Bike in 1993.

4. Consumer Name: 1993 He is
 Address: not a student
 Phone: now.

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

I checked with the Alumni office for current information - his last known address is: General Delivery Las Vegas, Nevada
 Laura Beth

33



Turn Fall. Ill

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

We don't remember who we sold it to.

34

1993 RALEIGH FT500 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" FT500 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh FT500 16.5" bicycle and send this information to Raleigh USA, within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Hyattsville Police Dept.
 Address: 4310 Galatin St
Hyattsville, MD 20782
 Phone: 301-985-5060
 Frame Serial #: 93083960
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed cover
7-14-95*

*Certified mail
11-15-95*

35



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 13 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Brandon Stair
 Address: 2502 Akerstone
Spring TX 77388
 Phone: (713) 350-5534
 Frame Serial # R908330/68
- 2. Consumer Name: David McNally
 Address: 4262 Hambleton Village
Houston TX 77014
 Phone: 713-580-0836
 Frame Serial # R932120258
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

only two from this location pm

Mailed card 1-14-95

36

BIKES UNLIMITED, INC.
2745 MAIN AVE.
MARGO, ND 58103
(701) 280-1119

Attn: Bev



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: ~~Gene Schafer~~
Address: ~~1706 3rd St NE~~
Mandan, ND 58554
Phone: ~~(701) 663-4695~~
Frame Serial #: ~~R900630527~~

(easier to read)
←

2. Consumer Name: Gene Schafer
Address: 1706 3rd St NE
Mandan, N.D. 58554
Phone: (701) 663-4695
Frame Serial #: R900630527

3. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____

Mailed card 7-14-95

4. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____

5. Consumer Name: _____
Address: _____
Phone: _____
Frame Serial #: _____

37



*City Bike Shop
Traverse City, Mi*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Thomas Ford
 Address: Box 1501 C
TRAVERSE CITY MI
 Phone: 616-326-5431
 Frame Serial #: R90630387
2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed
1-14-95*

38



*BikeLine
Hemmett Inc*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Keith Saunders
 Address: 8030 Sunny Creek
Orem, UT 84058
 Phone: 901 755-3461
 Frame Serial #: R03370143

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mickel
7-14-95*

39



*Downington Bicyc
Downington Pa*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: JOHN KELLER
 Address: 1207 Glenside Rd
Downington PA 19335
 Phone: 610-269-0363
 Frame Serial #: R933720260
2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed Carol
7-14-95*

AD



*Bike + Fitness
It's Doing Ja*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: TONY BACON
 Address: 907 S 17th
FORT DUNE WA 98001
 Phone: 575-576-7732
 Frame Serial #: R931420548

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Miked Cash
7-14-95*

41



*Bike World
Paducah, Ky*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: David West
 Address: 5450 Contest Rd
Paducah, KY 42001
 Phone: 502-554-1867
 Frame Serial #: R911230319
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

42



*Elroy Bishop
Kathleen*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Brad Stevens
 Address: Box 2472
Kodiak Alaska 99615
 Phone: 907-486-4305
 Frame Serial #: R933720193
2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

A3



*Clearwater Station
Clearwater FL*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: *Flora Hozkiewicz*
 Address: *Drav 2 St - Best Western*
 Phone: *No*
 Frame Serial # *R 926720422 16.5"*

Sold on 7/27/93

2. Consumer Name: *Adrian Nuttin*
 Address: *519 Island Way*
Clearwater
 Phone: *461-7798*
 Frame Serial # *R 932220048*

*No Frame Size recorded.
Sold on 12/29/92*

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial # _____

*Mailed card
7-14-95*

44



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: SHEILA DEBERT
 Address: E MARKET ST
GRWIGSBURG Pa 17961
 Phone: (717) 366-2701
 Frame Serial #: K903330081
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed Card
7-14-95*

LS



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Jim OHADNICKI
 Address: 7326 BURTON ST
Pitt Pa. 15218
 Phone: 351-5352
 Frame Serial #: R900630516
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed
7-14-95*



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Eric Keene
 Address: 1521 Cowling Bay Road
Necnan WI 54956-9732
 Phone: 314-2639
 Frame Serial #: R 933720162
2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed Card
7-14-95*

47



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: DAVID WATROUS
 Address: 1361 ALLEN AVE.
GLENDALE CA 91201
 Phone: 818) 843-6380
 Frame Serial #: R90333028

2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*Mailed card
7-14-95*

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Send notices out

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 3 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: KAREN FONCANNON
 Address: 8637 S. HAZELTON LANE
Tempe, AZ 85284
 Phone: 831-1895
 Frame Serial #: R 931420463

Mailed card 8-2-95

2. Consumer Name: JAY MAYES
 Address: 6302 E. VISTA DR
SCOTTSDALE, AZ 85253
 Phone: 945-5064
 Frame Serial #: R 932120355

NOT ATTEMPT TO VERIFY SIZE

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

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1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 6 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: CYCLE WORLD
 Address: 9541 SW 40 ST.
MIAMI, FL 33165
 Phone: 305-221-2123
 Frame Serial #: R903330096

2. Consumer Name: CYCLE WORLD
 Address: 9541 SW 40 ST.
MIAMI, FL 33165
 Phone: 305-221-2123
 Frame Serial #: R903330080

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: E. Clin Sports
 Address: Po Box 609 Crested Butte Co. 81224 Mail
#10 Crested Butte Way Mt. C. B. Co. 81225 Slip.
 Phone: (970) 349 6121
 Frame Serial #: R908330270
- 2. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

*2nd Bike sold
to Patrick Pierce.
He left area and
no forwarding
address.*

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*Pauli Bihl
Westchester Pa*

1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

- 1. Consumer Name: Chris Mastrosini
 Address: _____

 Phone: Brewster, N.Y. 10509
914-279-4388
 Frame Serial #: R90063047
- 2. Consumer Name: _____
 Address: _____

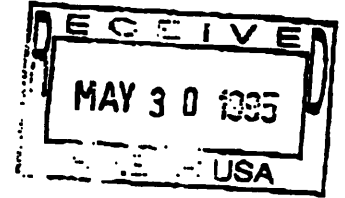
 Phone: _____
 Frame Serial #: _____
- 3. Consumer Name: _____
 Address: _____

 Phone: _____
 Frame Serial #: _____
- 4. Consumer Name: _____
 Address: _____

 Phone: _____
 Frame Serial #: _____
- 5. Consumer Name: _____
 Address: _____

 Phone: _____
 Frame Serial #: _____

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1993 RALEIGH MT400 16.5" FRAME RECALL

Recall Request

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: LEE BRUNZ
 Address: 2535 NIXON
Eugene, OR 97403
 Phone: _____
 Frame Serial #: ~~R902330763~~ R911230550

*BIKE STOLEN
LISTED AS
18"*

2. Consumer Name: DARRELL THERSON
 Address: 109 10th #3
Eugene, OR 97401
 Phone: 686-4307
 Frame Serial #: R902330763

X FRAME SET

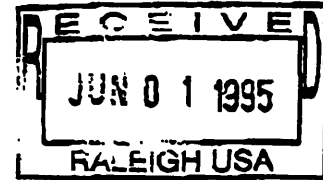
*DON'T KNOW
WHAT THE CUSTOMER
STILL LIVES AT
THIS ADDRESS.
NO ANSWER AT
PHONE NUMBER*

3. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

SB



1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 1 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: ~~STILL ON ORDER~~
 Address: ~~MARK'S CONEJO CYCLERY~~
~~2728 THOUSAND OAKS BL.~~
 Phone: ~~91408-15~~ ~~THOUSAND OAKS, CA 91362~~
 Frame Serial #: ~~R 904457115~~ ~~(805) 495-5313~~

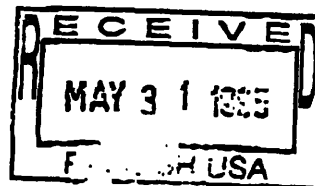
2. Consumer Name: ARIANE TUESSI
 Address: 881 ST. CHARLES DR # A2
THOUSAND OAKS CA 91360 (16.5) ✓
 Phone: (805) 221-1283
 Frame Serial #: R 911940309

3. Consumer Name: PAUL WALDEN
 Address: 168 HELECHO CT.
THOUSAND OAKS, CA. 91360 (16.5) ✓
 Phone: (805) 497-2947
 Frame Serial #: R 90333 0192

4. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

5. Consumer Name: _____
 Address: _____
 Phone: _____
 Frame Serial #: _____

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1993 RALEIGH MT400 16.5" FRAME RECALL

CONSUMER LISTING

Our records indicate that your dealership purchased a maximum possible total of 2 1993 16.5" MT400 bicycles. Please document, below, each consumer that purchased a 1993 Raleigh MT400 16.5" bicycle and send this information to Raleigh USA within one week of receipt, in the self addressed stamped envelope provided.

1. Consumer Name: Daniel Mugali
Address: 18137 Willow DR
Sterling Co 80751
Phone: 522-5619
Frame Serial #: R 911630126

2. Consumer Name: Peter Ader
Address: 537 California
Sterling, Co 80751
Phone: 521-0156
Frame Serial #: R 908330291

3. Consumer Name:
Address:
Phone:
Frame Serial #

4. Consumer Name:
Address:
Phone:
Frame Serial #

5. Consumer Name:
Address:
Phone:
Frame Serial #

4
Cost to Cost



Jenkins, Lanie

3251 S. 176th St, #231

Seattle, WA 98188 ✓

Leo C. Taylor

35302 57th Ave. S. ✓

Auburn, WA 98001

Kanaly, Matt

6833 54th Ave NE ✓

Seattle WA 98115

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TIBIXE
C

57

1/18/96

Just signed

out in typing
Nov. 95



U.S. CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE

Division of
Corrective Actions
Tel: 301-504-0608
Fax: 301-504-0359

Certified Mail/Telecopy

Patrick D. McVey, Esquire
Riddell, Williams, Bullitt & Walkinshaw
1001 Fourth Avenue
Suite 4400
Seattle, WA 98154

Re: CPSC RP950170
Derby Bicycle Co./Raleigh, USA
Bicycle Headlug

Dear Mr. McVey:

The staff of the Office of Compliance, U.S. Consumer Product Safety Commission, has completed its review of the information concerning cracking of the frame headlug, due to improper heat treatment of metal on MT400 and FT500 model Technium Mountain Bicycles made in 1993, which you reported under section 15(b) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2064(b). While the staff believes it was appropriate for you to report to the Commission, based upon the information currently available, the staff does not believe the nature and degree of the risk of injury presented by this product necessitate action by the Commission under Section 15 of the CPSA.

Should the firm receive any information that indicates that the risk of injury or hazard presented by the product is greater than or different from that indicated by the information it has already supplied the Commission, it must report that information to the Division of Corrective Actions pursuant to section 15(b) of the CPSA immediately.

The firm has previously indicated that it has voluntarily implemented a corrective action plan; which includes: a joint press release notice to all dealers, distributors and customers, and a free replacement of the frame; to address the reported problem. The staff acknowledges the actions which Derby Bicycle Co./Raleigh, USA has taken willingly and voluntarily. Such actions by firms add greatly to the level of safety of consumer products in the market.

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The Commission publishes a list of product recalls and other corrective actions initiated by firms in an Annual Report to Congress. This information is also occasionally used in lists for specific product categories. A summary of the firm's corrective action is enclosed. Because the corrective action is being taken voluntarily and in the absence of a preliminary staff determination that this product presents a substantial product hazard, the firm's agreement to include its corrective action in Commission publications is purely voluntary on the firm's part. Unless the firm notifies the staff by telephone or letter within thirty (30) days of the date of this letter, the staff will assume the information in the enclosed summary is accurate and that the firm does not object to its publication. **Please reference the CPSC file number in your response.**

If you have any questions concerning this letter, you may contact James DeMarco, Division of Corrective Actions, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001, telephone: (301) 504-0608 extension 1353. Thank you for your cooperation in this matter.

Sincerely yours,

Marc J. Schoem
Director
Division of Corrective Actions

Enclosed are

Corrective Action Summary

cc: Consumer Product Safety Commission
Western Regional Center
600 Harrison Street
Room 245
San Francisco, CA 24107-1370

Judith Hayes, CCA

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Voluntary Corrective Action Plans Under Section 15
of the Consumer Product Safety Act and
Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.

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rprecerlscov

EXCE NEWS RELEASE REVIEW/CLEARANCE

DATE: December 7, 1995
SUBJECT OF RELEASE: RP950170
PROPOSED RELEASE DATE:

RECALL PRIORITY CLASS: C

SECTION 15 RECALL:

CIVIL PENALTY SETTLEMENT:

For additional information contact: Jay DeMarco

BACKGROUND/SUMMARY: Firm reported in November 1995 and at that time they did some forms of public notice, which proved not so effective 21 of 300 units. They have decided to do a joint PR to further publicize the problem.

The exact text of the proposed release has been negotiated with the firm. Any changes must be conveyed to EXCE for possible renegotiation with this firm.

Products available? Yes No

Photos available? Yes No

Clearance Office	Signature	Approve	Disapprove	Date	6(b)6
Comp. Jay DeMarco Officer		x			
CE Dvsn. Director		x			
EXCE					
EXHR					
EXPA					
OGC					
OEX					

OGC and OEX should each return this form and the attached release to EXPA after it has been reviewed and initialed/signed. The 6(b)6 column indicates clearance is in accordance with CPSC Directive 1450.2 concerning whether the information

NEWS from CPSC

U.S. CONSUMER PRODUCT SAFETY COMMISSION

OFFICE OF INFORMATION AND PUBLIC AFFAIRS

WASHINGTON, D.C. 20207

FOR IMMEDIATE RELEASE
December 18, 1995
Release # 96-045

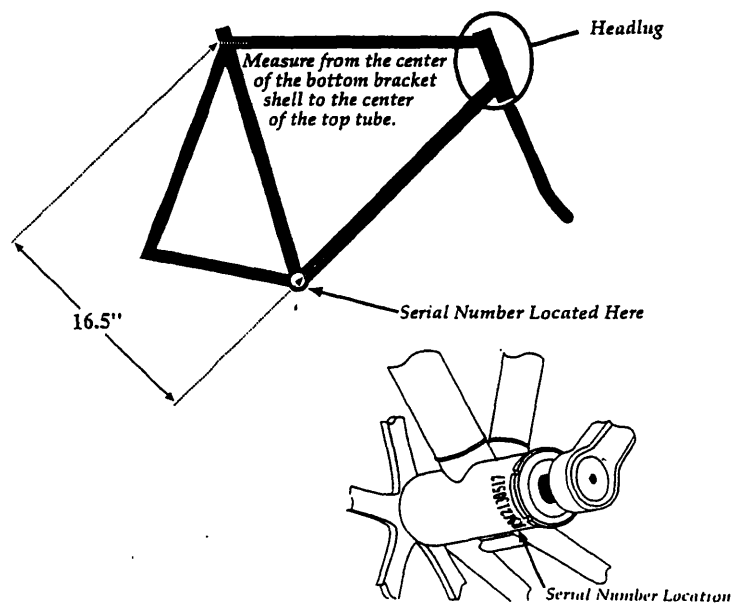
CONTACT: Kate Premo
(301) 504-0580 Ext. 1187

CPSC AND RALEIGH USA ANNOUNCE MOUNTAIN BIKE FRAME RECALL

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Raleigh USA, of Kent, Wash., is recalling approximately 300 Technium MT 400 bicycle frames and 24 Technium FT 500 bicycle frames. The bicycle frames can fracture in the front at the headlug, and as a result, riders could be injured or killed if they are thrown from the bicycles.

Raleigh USA is aware of two incidents in which frames have cracked or broken, causing injuries ranging from cuts and bruises to broken bones.

The Model MT 400 bicycles, measuring 16.5 inches from the center of the bottom bracket to the seat, are red and black. The Model FT 500 bicycles, measuring 16.5 inches from the center of the bottom of the frame to the seat, are black and white. Authorized Raleigh Dealers and bicycle shops nationwide sold the bicycles between January and December 1993, for approximately \$500 to \$700.



---MORE---

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(bike frame)

-2-

Consumers should check their bicycle's serial number, located on the bottom bracket of the bicycle frame. Consumers who own Raleigh Model MT 400 or FT 500 bicycles with serial numbers that have a number 3 as the sixth digit from the left should call Raleigh USA at (800) 222-5577. Raleigh will provide consumers the name of the nearest authorized Raleigh dealer, who will replace the frame free of charge. Raleigh may also be contacted via the Internet at raleighbik@aol.com.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to info@cpsc.gov.

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