



UNITED STATES TRANSPORTATION COMMAND

508 SCOTT DRIVE
SCOTT AIR FORCE BASE, ILLINOIS 62225-5357

12 May 2008

Mr. David Bibb
Acting Administrator
US General Services Administration
1800 F Street NW
Washington DC 20405

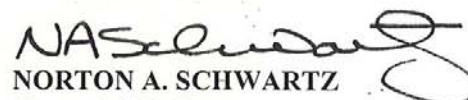
Dear Mr. Bibb

Please accept my sincere appreciation for the great efforts by the US General Services Administration (GSA) in support of the Department of Defense (DoD) warfighter. The innovative work being done by GSA in forward stocking critical material and distribution process streamlining has significantly improved support to forward deployed forces.

I would like to specifically recognize the efforts of Mr. Morris Boiman, Mr. Jim Gillern, Mr. Charles Alston, and Mr. Willie Smith from your Eastern Distribution Center in Burlington, New Jersey. Their energetic improvements to warehouse processes, ocean container utilization, and vessel booking procedures have significantly reduced customer wait time for GSA products in United States Central Command. In United States European Command, their efforts in support of United States Transportation Command's distribution network optimization efforts have been the foundation of remarkable and rapid reductions in process variability, customer wait time, and cost.

I look forward to our collective, continued success in support of the DoD warfighter.

Sincerely


NORTON A. SCHWARTZ
General, USAF
Commander

cc:
Chairman, Joint Chiefs of Staff
USD (LM&R)
D.V. DLA