



Department of Human Services
Addictions and Mental Health Division

DATE: January 28, 2008

TO: Chemical Dependency Organization
Fully Capitated Health Plans
Chemical Dependency Service Providers
Delivery Systems Unit, DMAP

FROM: Ralph Summers, M.S.W.
Medicaid Policy Manager

Dana C. Hill
OHP A&D Specialist

RE: Case Management and Telephonic Delivery of Service

Effective January 1st 2008, Case Management HCPCS code H0006, is a funded service under the Oregon Health Plan (OHP) for OHP eligible patients needing services related to alcohol or drug abuse/dependence.

Managed Care Organizations retain their responsibility to determine medical appropriateness of the service for members enrolled in their plan. A written Notice of Action must be issued for all denials of a requested covered service(s) in accordance with Oregon Administrative Rule 410-141-0263. The Notice of Action should include information on how a member can exercise their right to file an appeal.

AMH allows specific addiction and Mental Health interventions to be delivered telephonically. H0002, H0004, H0006 and 90887 may be delivered telephonically. The Oregon Administrative Medicaid General Rules 410-120-1200 has been updated to support the Alcohol and Drug Program Rules. The Mental Health Medicaid Procedure Codes and Reimbursement Rates Table has been posted on the

website. The web address is:

<http://www.oregon.gov/DHS/mentalhealth/publications/main.shtml#codebooks>.

The codes that are reimbursable telephonically are indicated with a “T”. Be sure to select the most current table.

AMH understands that telephonic care is appropriate for some members; however, we do not want to discourage services from being delivered in person. The AMH General Rules explicitly encourages the practice of medically necessary services and requires why the service was delivered telephonically be documented in the progress notes.

The United States Department of Health and Human Services, Substance Abuse and Mental Health Services Administration, Center for Substance Abuse Treatment has developed a desk reference based on the Treatment Improvement Protocol (TIP) 27 titled “Case Management for Substance Abuse Treatment: A Guide for Administrators”. The reference document as well as the TIP can be ordered on-line at www.samhsa.gov.

If you have questions please call Dana C. Hill, Oregon health plan alcohol and drug specialist, at 503-945-5962 or Jay Yedziniak, AMH Oregon health plan coordinator, at 503-947-5522.

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