

1 I concur that it's amazing what the FDA is
2 doing with limited resources.

3 The one point that was made this
4 morning I want to make sure we don't forget is
5 that the speaker talked about that the speed
6 in which risks are presented is almost twice
7 the speed at which benefits are presented and
8 that this affects comprehension, and I think
9 that this is important and needs to be studied
10 to see that if you slowed down the
11 presentation of risks, does that increase
12 comprehension.

13 But then I was sitting here and had
14 an even larger thought because we've kind of
15 just been focusing on direct to consumer ads
16 and pros and cons, is we don't necessarily
17 know whether consumers are getting this
18 information in their visits with their doctors
19 and what they're comprehending, and are risks
20 being presented and how fast are they
21 presented in relation to benefits?

22 Because in my own research, we've

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 often found there's not a lot of time spent on
2 medication. So I think we almost need to
3 think of the research and even a larger
4 framework of what are people getting from
5 direct-to-consumer ads, what are they getting
6 from their physicians, and then also what are
7 they getting from these leaflets that they get
8 in pharmacies?

9 I know that Nancy and others at the
10 FDA are currently conducting a study looking
11 at how benefits, risks, et cetera, are
12 presented in these leaflets. I know for the
13 past few weeks I've actually been reviewing
14 some of them, and I hope our Committee will
15 some day actually look at the results of that
16 study because it's very sad to me that this
17 information is still -- at least people are
18 getting information, but it is presented in
19 such a complicated, tiny font size. How can
20 the public understand it?

21 And I think that those leaflets
22 have the potential to help whatever is being

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 conveyed in direct-to-consumer advertisement,
2 to reinforce messages. So I think this is
3 more than just direct-to-consumer advertising,
4 but what's happening in the system.

5 And then I'd echo what Michael said
6 about research, that the agency, AHRQ, has
7 these certs across the country that focus on
8 medications in certain areas whether it's
9 pediatrics, whether it's non-steroidals, et
10 cetera, and they could do research probably at
11 a relatively fast turnaround, and I would
12 suggest putting out requests for applications
13 in collaboration with AHRQ or NIH on topics,
14 and maybe the Committee can help come up with
15 topics that we would like to see studied
16 because that has the potential to be
17 constructive.

18 And then the last comment about
19 special populations is the Latino population.
20 We haven't talked about this, and we're
21 currently doing some work in North Carolina,
22 but they tend to buy medicines at these

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 markets where they're buying food, and then
2 the problem is that's often regulated by the
3 Department of Agriculture, not the same people
4 that regulate pharmacies.

5 But I think that's a potential
6 public service area that we need to think
7 about because oftentimes they're buying
8 medicines that were imported from their home
9 countries, and there's potential for dangers
10 because especially it's the use of -- they're
11 purchasing antibiotics, pain killers, and
12 other things. That's just an important area
13 that I hope we consider for underserved
14 populations.

15 DR. PETERS: I just wanted to make
16 a quick follow-up to something Betsy said from
17 AHRQ. AHRQ also has the Eisenberg Center for
18 Communication that's set up to take the
19 results from the different comparative
20 effectiveness reviews and come up with
21 products tested, empirically tested products
22 to communicate that, the results of those

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 evidence based reviews out to patients,
2 physicians and policy makers.

3 And it's another possible
4 opportunity for a collaboration between FDA
5 and AHRQ because these people are basically
6 set up to be doing research around
7 communications, around evidence based
8 medicine.

9 CHAIRMAN FISCHHOFF: While people
10 are recharging, I have a suggestion for FDA to
11 consider, which is we're talking about
12 evaluation and evaluation is expensive. You
13 have to recruit your subjects, you have to
14 expose it. You have to analyze the data. It
15 seems to me that all the things that FDA
16 reviews are tested. They're developed by
17 industry. There's extensive testing. A lot
18 of the testing is for things that are probably
19 not of interest to FDA, some of them may be
20 none of FDA's business. They're proprietary
21 information on sales.

22 But it strikes me that it might be

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 possible for FDA to add some -- I don't know
2 -- items to the evaluation protocol that could
3 be collected at that time and submitted to FDA
4 along with the ads that are being submitted
5 for pre-review. Then submit the evaluation on
6 the issues that are of concern for FDA.

7 The additional cost would be
8 trivial. If it were a general procedure, you
9 could, you know, battle with OMB once under
10 the Paperwork Reduction Act and get, you
11 know, one time approval for this protocol of
12 forcing people to collect new data; that the
13 people who do this work for industry, they're
14 very good, and if you said, "Here's what we're
15 looking for," and they saw it's not testing up
16 so well, people aren't understanding the risks
17 or they're exaggerating the benefits or the
18 other way around, then they're very likely to
19 redesign their communications because they
20 want to do the right thing and they don't want
21 any trouble. So it would give you a
22 performance standard that they could deal

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

(202) 234-4433

www.nealrgross.com

1 with.

2 And if I were the project manager
3 of something, I'd much rather have a fixed
4 standard of saying this is what FDA is going
5 to judge me by rather than trying to predict
6 who is going to be on the committee or, you
7 know, overworked civil servant who's going to
8 be looking at my product.

9 So it might be really a relatively
10 cost free way of putting people on the same
11 page. You'd want to think real hard about
12 that, about what was in that consortium or
13 what was in that evaluation, you know, but it
14 could be work that would have a lot of, you
15 know, leverage.

16 DR. BRUHN: You know, I think
17 that's very clever because putting the expense
18 on the group that is creating it because
19 they're the ones who's creating the ad. I
20 hate to say I'm a little concerned about we
21 lose transparency, and this is proprietary
22 work. I mean, I'm sure they have evaluated

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 the effectiveness of their ads. We found
2 there was very little data.

3 I bet that companies know how
4 effective their ads are, and they know who
5 they're reaching and who they're not reaching
6 and they've decided on their target audience,
7 and they're doing it the way that it works.

8 But as we know, advertisements are
9 a great deal of promotion and puffery, and all
10 of that information is proprietary. So the
11 idea of putting some of the burden on the
12 industry, I think, is positive, but if FDA
13 wants to be sure, they are under public
14 scrutiny. Then the results of the
15 effectiveness and the impact of this
16 communication must also be under public
17 scrutiny.

18 So you've got to maintain the
19 transparency and the objectivity that we are
20 seeking, and I know you would agree with that,
21 too, but I just wanted to add that as a
22 caveat, that whatever method is used, that

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 aspect must be maintained.

2 CHAIRMAN FISCHHOFF: And my
3 thinking was that there are -- you know, I
4 think of the communication as being part of
5 the product, and there's a set of procedures
6 under PDUFA and so on for insuring the
7 transparency and always someone could write
8 in, you know, some routine or randomly
9 selected third party validation, repetition of
10 the evaluation.

11 So I agree entirely, and I think,
12 again, without a lot of expense, I think one
13 could add that as well.

14 MS. VEGA: I just had a comment
15 regarding what Dr. Paling said about the
16 children, and I don't think he's so far off.
17 The National Academy of Family Physicians had
18 this campaign, and it's kind of in alignment
19 with this campaign that has a curriculum for
20 children in school, but the campaign is about
21 smoking cessation. It's called Tar Wars, and
22 they have a curriculum. It's both in English

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 and in Spanish, and each state has a state
2 Academy of Family Physicians. So each state
3 runs that program.

4 And what they do is the physicians
5 volunteer their time or they use medical
6 students or nursing students to go out and
7 teach the curriculum in the schools and they
8 have a pre- and post-test evaluation of what
9 the children have learned.

10 But they go a little beyond that,
11 and what they do is there is a poster contest
12 and the children draw posters in terms of what
13 they have learned about tobacco, smoking
14 cessation, and a big focus of the curriculum
15 and advertisement from the tobacco companies
16 about cigarettes to children. So often there
17 is no regulation for that.

18 So the children draw the posters on
19 what they have learned on why they think it's
20 so important to stop smoking, and they have a
21 national conference, and there is a winner
22 from each state that comes to Washington. The

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 conference is always in Washington, and the
2 children who had won go to meet their
3 Senators. They take them to maybe the
4 Senators from each of their states.

5 And the kids become the ambassadors
6 for that campaign, and they use the posters
7 for publicity, and also there has been a study
8 and there are some peer reviewed publications
9 that have come out of that campaign.

10 So it is possible, and I think you
11 were right on target when it comes to the
12 children.

13 DR. REISS: I just want to make one
14 additional comment. Then I apologize to
15 everyone. I'll have to leave.

16 But within the context of talking
17 about collaboration and having industry be
18 involved in this process, which I think it
19 obviously should be and it has the same goals
20 as everybody, and that's to as best we can
21 increase public health.

22 The other group to think about

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 collaboration with is PhRMA. We haven't
2 really talked about that at all today. I
3 think there is going to be some leadership
4 change within PhRMA in the near future, and I
5 think these questions that we've been talking
6 about today are going to be on their agenda,
7 at least what I hear. I don't know that for
8 certain, but I think it's going to be, and I
9 think that's another avenue for the agency as
10 part of this collaborative effort that we were
11 talking about.

12 MS. GREENBERG: Yes. I'm going to
13 have to excuse myself a little bit early, too,
14 and I apologize for that, but I'm going to
15 sort of jump on the bandwagon in terms of
16 industry and their perspective because I think
17 a number of us inherently understand that
18 industry knows a whole lot about communicating
19 to a number of these communities and has
20 really, really good marketing data.

21 And one of the things that I've
22 come to appreciate in my new role as the head

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 of the National Consumers League is this
2 partnership where you have government,
3 consumer groups, and industry sort of working
4 together where there's kind of a wall between
5 the industry control and content, but you have
6 industry support for various messages, and
7 you've got government and consumer groups in
8 our case getting information out to the
9 public, and I think it's a very potent formula
10 for communicating because as we've seen from
11 these FDA presentations, there's a whole lot
12 of stuff going on to get to hard to reach
13 communities. They really have a lot of
14 expertise, have been doing it for a long time,
15 and we know industry has a huge amount of data
16 that we may not be privy to here for
17 proprietary reasons, but to not take advantage
18 of that, as my colleague here have suggested
19 is kind of silly.

20 I know there's a trustworthy or
21 concern about industry influencing content, et
22 cetera, but I think there's a way to use

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 industry's expertise and sort of say, now, you
2 know, give us your expertise and back off in
3 terms of content and getting out.

4 The National Consumers League works
5 really closely with FDA on a number of these
6 programs, and we do so at times with industry
7 support, but without having industry
8 influencing the actual content.

9 I think FDA has got very strict
10 rules on that as well, and that's very
11 helpful, and the National Consumers League has
12 also very strict rules on being able to
13 control the content once we have a grant or
14 whatever. So I'm going to put in a pitch for
15 that. We should use everybody who has got all
16 of this information and expertise around the
17 table. It would be a shame not to take
18 advantage of that.

19 Thank you.

20 DR. BRUHN: An inspiring comment
21 there, Sally. Thank you.

22 Are you thinking perhaps of a drug

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 related partnership like Fight BAC is for food
2 safety? I mean that's a classic partnership.

3 You've got the industry. You've got the
4 health groups. You've got FDA. You've got
5 USDA, and they have pulled together not only
6 an educational campaign, but I think don't
7 they even sponsor some research sometimes?

8 I know the results of some of the
9 educational materials. The results of some of
10 the research have gone in to developing and
11 validating some of the educational materials.

12 So one might not need to go that far, but
13 when you mention partnership, that just popped
14 to me.

15 MS. GREENBERG: Yes, I'm not
16 familiar with the specifics of that program,
17 but that sounds like from what you said the
18 formula I'm thinking about.

19 DR. BRUHN: When you go home and
20 you get your computer, just put in Google
21 "Fight BAC," capital B-A-C, and you'll see a
22 whole bunch of materials for health educators

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 as well as for the public and teachers and
2 everything.

3 DR. HUNTLEY-FENNER: I just wanted
4 to echo a point, I think from very early this
5 morning about information seeking, and tie
6 that to the notion that there is clearly a
7 massive disparity in the capacity that's
8 available to the FDA relative to the -- I
9 don't know -- \$5 billion or so that was spent
10 last year on marketing direct to consumers.

11 In particular, it seems to me that
12 educating, working with young people is
13 actually a very critical piece of this. And
14 as we think about that, I think we'll want to
15 think about literacy probably more broadly
16 than we have been thinking about it. It's not
17 just a matter of parsing text. There's
18 elements of visual literacy. There's an
19 element of health literacy as well.

20 And when we're introducing -- as a
21 person that's involved in education, I know
22 how difficult it is to introduce new programs

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 into the schools. We can rely on nursing
2 students or public health officials, but
3 really to be most effective, given the large
4 number of educational institutions that are
5 involved K-12 are going to want to increase
6 the uptake within school systems, and they're
7 tying programs to existing curriculum and
8 being very careful about making that work for
9 school districts that are looking to provide
10 new programs for kids as an important piece of
11 the puzzle as well.

12 So DARE is an interesting case. I
13 think that DARE has the infrastructure. It's
14 an interesting case from the point of view of
15 a partner. They have an infrastructure that
16 is in place in lots of different schools, but
17 effectiveness is a question.

18 I do think that at some level it's
19 beyond the purview of this Committee. At some
20 level we ought to be thinking about whether
21 those funds are better spent looking at health
22 issues written more broadly, and I certainly

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 think that that's something we ought to be
2 pushing for.

3 Finally, I don't want us to let go
4 of the fact that self-medication is a concern
5 within school settings. You have students who
6 are under a great deal of stress. You have
7 students who suffer from depression, and to
8 some degree the availability of
9 pharmaceuticals in that environment lends
10 itself naturally to all kinds of abuse.

11 I know we have cases of children
12 sharing prescription drugs when they shouldn't
13 be on an experimental basis, but I think
14 partly what's going on is children are looking
15 for something to help them manage what it is
16 that they're experiencing.

17 And so we'll want to tie whatever
18 curricula we come up with to mental health and
19 how students are dealing with mental health in
20 school environments.

21 DR. GOLDSTEIN: Dr. Sleath's
22 comments triggered some thoughts because I

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 agree the need for clinicians to have some
2 help in having effective conversations with
3 their patients about the medications and the
4 other interventions that they're using, it
5 made me think of another potential way of
6 reaching those in most need, the most
7 vulnerable populations.

8 The community health centers, the
9 Bureau of Primary Health Care supports the
10 health disparities collaboratives, they call
11 them. This is a massive Public Health
12 Service, Bureau of Primary Health Care effort
13 to reduce disparities because the Public
14 Health community health centers are in
15 settings where folks who are most vulnerable
16 are getting their care.

17 And wouldn't it be great to have a
18 special educational campaign to help those
19 sites and help the providers that work there
20 learn how to communicate more effectively with
21 their patients around decisions about
22 medication use.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 And they are set up to do this.
2 They have a national network to test different
3 interventions. They have an evaluation system
4 for evaluating the impact of those
5 interventions, and that might be a good place
6 to do some interventions and evaluation.

7 MS. MAYER: Though I can't make
8 specific recommendations, it seems to me that
9 insurers and other payers are the natural
10 allies of an educational effort like this.
11 From CMS to HMOs, major insurers and so on,
12 all have a vested interest.

13 One thing I've learned in my years
14 at the Institute of Medicine on the forum on
15 drug discovery development and translation is
16 that nothing happens without incentives for it
17 to happen. So I'm sitting here thinking, now,
18 who really has a vested interest in more
19 evidence based use of medications in this
20 country, and it just seems to me that the
21 payers have the most vested interest, aside
22 from the public, of course.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 So that's probably the first place
2 that I would think of looking.

3 DR. GOLDSTEIN: And then there's
4 the government payers.

5 MS. MAYER: Yes, I included CMS in
6 that first and foremost.

7 DR. NEUHAUSER: And the VA.

8 MS. MAYER: And the VA, yes.

9 DR. GOLDSTEIN: And the VA.

10 DR. ANDREWS: I just had a random
11 thought on industry testing of some of the
12 ads. You have to be careful on occasion from
13 my experience. I think you have to set the
14 guidelines a little bit on what you're
15 seeking. So, for example, the National Youth
16 Anti-drug Media Campaign was a wonderful
17 model, I felt, as far as specifying a
18 behavioral brief with research objectives and
19 specifically what you're looking for in a full
20 copy testing, focused groups and tracking data
21 because it could be all over the map.

22 And creative briefs in advertising,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 the bottom line is the net take-away or net
2 impression, and certainly you want to make
3 sure that consumers in different vulnerable
4 segments have the right take-away as far as
5 risks and benefits from the materials.

6 So my recollection is a little dim,
7 but back at the FTC it was all over the map
8 from the data that you would see sometimes
9 from industry. So just a word of caution.

10 MS. VEGA: I just wanted to comment
11 on something. During the break I was
12 approached by a member of industry, and he
13 asked me what recommendations do I have for
14 doing translations, and the reason why he
15 asked that question, he said it was because to
16 his knowledge in industry they are required
17 when it comes to translations to translate
18 word by word. So he felt that it would be
19 very important for this Committee to educate
20 industry about the right ways of doing that
21 type of work.

22 DR. ZWANZIGER: Just informally for

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 the Committee, one of our offices that manages
2 advisory committees would love to have a
3 sample photo of an advisory committee in
4 action. If anybody would object to having
5 such a photo, not a posed group photo, but
6 just a photo taken like now or whenever, if
7 you would object, could you please let me
8 know? Otherwise they will probably show up
9 with a camera and just stand up and take a
10 picture tomorrow and that will be that.

11 That's all.

12 CHAIRMAN FISCHHOFF: A casting call
13 for federal advisory committees.

14 DR. ZWANZIGER: No.

15 CHAIRMAN FISCHHOFF: Do people have
16 more -- we've all worked really hard since
17 8:00 a.m. Do people have more to say? Yes.

18 DR. MORRATO: Just one quick thing
19 since it came up this morning, but in the
20 report around advertising then with children,
21 clarify what does that really mean when it
22 says we're communicating to children. Does it

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 mean they are the audience? Does it mean
2 we're trying to have better safe use with
3 children?

4 I know there was some lack of
5 clarity maybe in what's in the statute, but so
6 that that would be clarified in whatever
7 report so that it's clear.

8 Does that make sense? You can't
9 hear? Okay.

10 So the report is talking about
11 communicating to subpopulations, including
12 children. So is children the audience you're
13 trying to communicate to and get them to
14 understand, comprehend, change behavior, what
15 have you, that we heard about medicines in the
16 home, for example, as OTC, or is the direct-
17 to-consumer advertising communicating to
18 children to insure that caregivers are having
19 the right information and are seeking
20 information from physicians, et cetera? And
21 so what does children really mean in that
22 context?

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 DR. OSTROVE: I think that what we
2 found is that Congress wasn't exactly clear.

3 MS. DAVIS: So are you asking that
4 we seek clarification from Congress on that?

5 DR. OSTROVE: Sometimes we can do
6 that and sometimes we can get the
7 clarification. Sometimes it's a little harder
8 to get the clarification, but it's certainly
9 something we need to do.

10 But the other option, of course, is
11 if we can't get clarification, is to kind of
12 address both pieces of it.

13 DR. MORRATO: Right, exactly, just
14 so that it's clear in your report what does
15 that mean.

16 MS. DAVIS: Absolutely. A very
17 good point. Thank you.

18 CHAIRMAN FISCHHOFF: John.

19 DR. PALING: As one of the most
20 important things that we all know, it's for
21 doctors to ask patients if, in fact, the
22 patients either will repeat back or the level

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 of understanding they have.

2 Mr. Chairman, if we truly have
3 time, I would be fascinated if our audience
4 members, if they choose, would without
5 identifying themselves or their affiliation
6 just give me or us a feedback of what good
7 ideas they felt might have been merged during
8 the course of the day, if that's with your
9 approval.

10 CHAIRMAN FISCHHOFF: I think that
11 that's not allowed.

12 (Laughter.)

13 DR. PALING: Like all my good
14 ideas.

15 CHAIRMAN FISCHHOFF: You can
16 whisper to us in the corridors.

17 Nancy will be good enough to give
18 us some feedback and sort of wrap up and maybe
19 a benediction.

20 DR. OSTROVE: Well, actually, I
21 think this is a good time. As Dr. DeLaRosa
22 asked kind of for some feedback about where

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 things are since the last meeting, I mean, I
2 probably can't give you all of the information
3 that you would like to have, but I can try at
4 least to tell you what I can tell you in a
5 public forum that we can make available.

6 Many of the ideas that the comments
7 that we heard from you during the last meeting
8 take a good deal of internal work, and I think
9 you've all kind of acknowledged that already,
10 and so you know, quick results are not
11 something that we're likely to find.

12 We have, in fact, raised to our
13 senior management a number of issues that came
14 up in the last meeting that were kind of
15 highlighted in the minutes that you all have
16 been looking at, including pre-testing, more
17 pre-testing and evaluation of messages and
18 trying to build in communication issues at the
19 start, perhaps, you know, providing one or two
20 spokespeople who can be clearly identified
21 with the agency, and again, there are a number
22 of kind of logistical issues surrounding that,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 but that's being looked at.

2 Attending to the needs of diverse
3 audiences, especially with regard to language
4 and health literacy, that's something that we
5 brought up as well, and we're pursuing all of
6 these, and there has been a lot of interest
7 and a great deal of support from a senior
8 level to these.

9 Now, the challenges of how to
10 respond to them range from kind of broad
11 questions surrounding regulation itself and
12 consistent practices across the agency, which
13 you all also brought up, to relatively mundane
14 matters like who's going to do it. You know,
15 where do we set up the necessary structures
16 and mechanisms internally, and what kind of
17 implications is that going to have for then if
18 you pull someone out to do this, what's going
19 to happen to what that person does now?

20 So it's also a matter obviously of
21 dealing with what the priorities are and how
22 to figure that out. So that's kind of with

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 regard to the comments and recommendations we
2 got from you the first day of the meeting on
3 February 28th.

4 Now, with regard to the 29th, where
5 basically you were focusing on the draft press
6 release for recall announcements, in fact, the
7 cross-agency working group that's working on
8 that has met. There has been a revision which
9 took into account your comments specifically,
10 and that draft template has been updated to
11 incorporate your suggestions, but that is
12 still in the works.

13 But it is moving forward, and one
14 of the things that we really took to heart is
15 your comments -- I believe especially one of
16 Linda's comments -- about testing what we have
17 before we just go out with it, and so that's
18 going to take a little bit of time for us to
19 do. We're probably going to end up doing that
20 on an informal basis so that we don't have to
21 go through the whole clearance process, which
22 we explained to you in great detail the last

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 time around. But that is moving forward.

2 In addition to that, as a function
3 of one of the comments that we heard during
4 the open public hearing, we are investigating
5 the implications of a suggestion that was made
6 by one of the industry representatives, not
7 the industry representative sitting at the
8 table with us, but at the open public hearing,
9 on identifying a regular pool of industry
10 representatives for this Committee who would
11 actually have more expertise in the risk
12 communication arena rather than borrowing
13 industry representatives who are on other
14 committees that don't necessarily have that
15 focus.

16 So we're looking at the
17 implications of that. We're figuring out kind
18 of how we can go about doing that, and in the
19 meantime, of course, and unfortunately Dr.
20 Reiss is gone already, but in the meantime we
21 wanted to say that we appreciate our guest
22 industry representatives who have been able to

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 participate, but that is ongoing work. We
2 have ongoing work on a number of these things,
3 and we hope you approve of that. I'm really
4 looking forward to the day when we can come in
5 and say, "Oh, look. We have gotten this.
6 This is done," and I anticipate that that will
7 be coming before I retire from FDA.

8 (Laughter.)

9 DR. OSTROVE: So some time in the
10 relatively near future or soon, as I like to
11 say it in government time, which of course has
12 large confidence bounds around it.

13 So that's kind of your update for
14 today, and I'd also like to thank you all
15 again for being here and for giving of
16 yourselves. I wanted to specially note really
17 that we sincerely appreciate all of the input,
18 and again, building on what I just said, we
19 take very seriously what you tell us. We also
20 take very seriously what the public tells us.

21 There are a lot of people -- I've
22 spoken to a lot of people who say, "Oh, come

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 on. You know, you put something in the docket
2 or your Committee is meeting and you pretty
3 much ignore them," and that is not the case.
4 That has never been my experience, and
5 certainly it's not my experience with this
6 group, specifically.

7 So thank you, again, sincerely from
8 the heart.

9 And I think Kristin wanted to --

10 MS. DAVIS: I'd just like to echo
11 Nancy's thanks and let you know again that the
12 feedback that you've given us today, the
13 recommendations as far as what to think about
14 with communication, and then also the really
15 good points you've raised about gaps in our
16 knowledge, the research that should be done
17 and ways that we can do that given limited
18 resources, all of that is going to inform our
19 report and the actions that we take.

20 So thank you so much to the
21 Committee, to the consultants, to the
22 speakers. We really appreciate your time and

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701

1 your expertise and everything that you've
2 given us on this.

3 CHAIRMAN FISCHHOFF: Thank you as
4 well. It was very helpful, and you know, we
5 want to feel like we want to come back and we
6 want to feel like you want us to come back.
7 So I think our incentives are compatible here.

8 Lee, do you have any final comment?

9 So let me just thank everyone on
10 the Committee for their work. Let me thank
11 everybody in the audience for coming, and I
12 hope that we've been useful to you and thank
13 you, everyone, for their input and we'll see
14 everybody tomorrow at 8:00 a.m.

15 (Whereupon, at 4:56 p.m., the
16 meeting was adjourned, to reconvene at 8:00
17 a.m., Friday, May 16, 2008.)

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

WASHINGTON, D.C. 20005-3701