

Department of Veterans Affairs  
VA Medical Centers  
Castle Point & Montrose, NY

**VA Hudson Valley Health Care System**

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# **News Release**

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## **VA Hudson Valley Health Care System Employee Receives Federal Executive Board Award**

On May 16, 2007, the Federal Executive Board representing 52,000 federal employees in the metropolitan area today honored Robert Fuller of Wappingers Falls for meritorious service. The ceremony was held at the historic Ellis Island National Monument.

Clifford Kirsch, Chairman of the Federal Executive Board praised the hard work and dedication of the forty federal employees and teams honored not only for meritorious service, but for acts of heroism and extraordinary dedication to the public. "We need to remind America's best and brightest that public service remains a noble calling and will provide its employees with greater rewards than monetary ones."

Mr. Fuller developed a software application for the VA Hudson Valley Health Care System which significantly improves patient safety by providing a desktop shortcut on every computer to "Report an Incident." Any computer user with knowledge of a fall, assault, medication error, missing patient, or other incident can report it by answering a few short questions on the computer. The 23.8 percent increase in reporting confirms that the Incident Reporting System represents a significant and important contribution to patient safety in VA health care facilities.

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