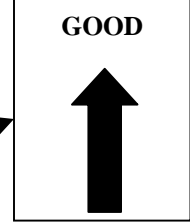


**The mission of the
Department of Human
Services:**

*Assisting people to become
independent, healthy and*

These arrows are shown in each performance measure and indicate the direction of a positive outcome, which may be an increase or a decrease, depending on the measure.



Please click on one of the links below for information related to that performance measure. DHS utilizes performance measure data to constantly strive toward improved outcomes for clients, whether we are currently meeting the goal or not. Performance measures serve as a key management tool to track areas of success and areas needing improvement.

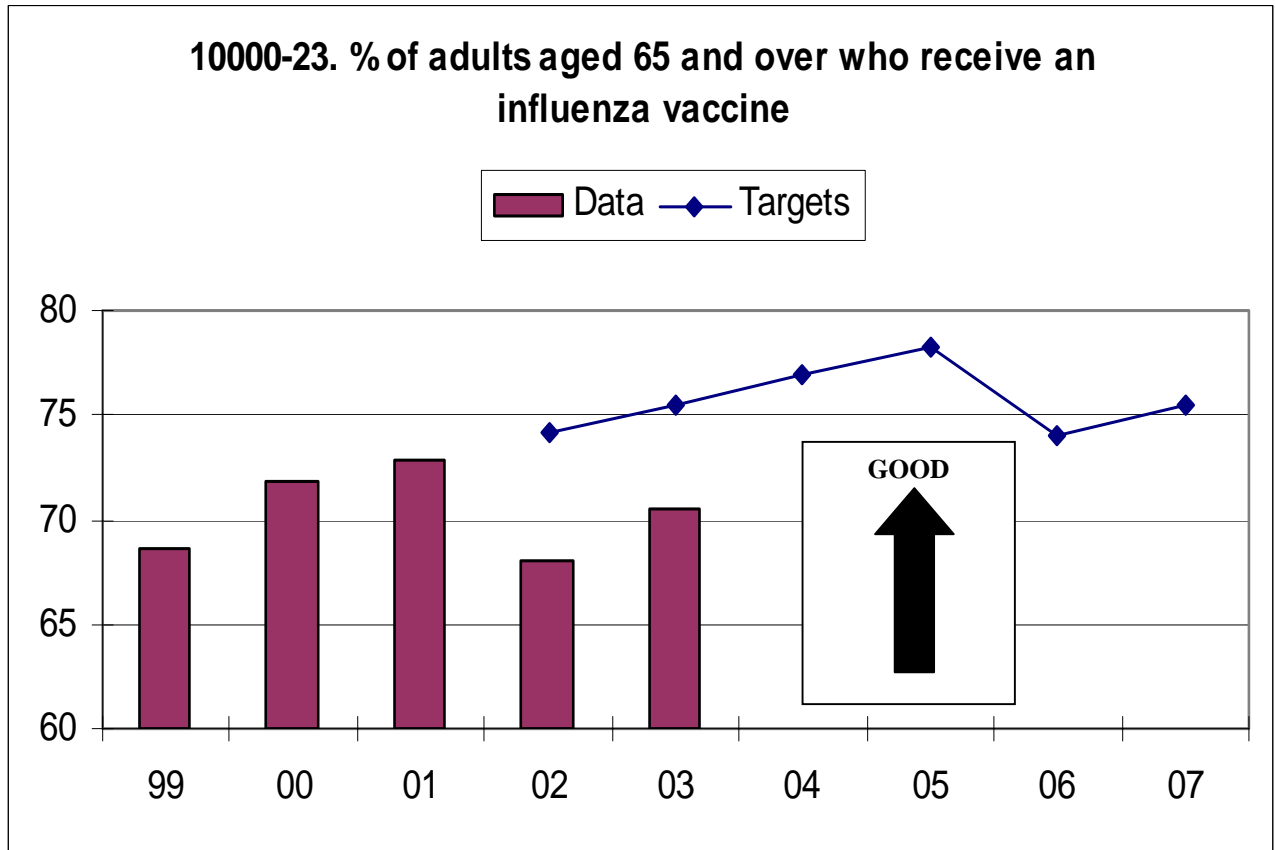
Please note that the charts have the number 10000 in front of the performance measure number. This is the DHS agency number and indicates which agency owns a particular performance measure.

If you have questions about the information presented in this report, please contact Cathy Iles, DHS Performance Measure Coordinator, by phone at (503) 945-5855 or by e-mail at Cathy.F.Iles@state.or.us.

GOAL: PEOPLE ARE HEALTHY
23. The percentage of adults aged 65 and over who receive an influenza vaccine.
24. The annual rate of HIV infection per 100,000 persons.
25. The proportion of Oregon Health Plan (OHP) clients who receive primary health care services annually.
26. The proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually. <ul style="list-style-type: none"> a. African American. b. Asian and Pacific Islander. c. Hispanic. d. Native American. e. White.
27. The percentage of uninsured Oregonians served by safety net clinics.
28. The percentage of mental health clients who maintain or improve level of functioning following treatment.

23. Percentage of adults age 65 and over who receive an annual influenza vaccination.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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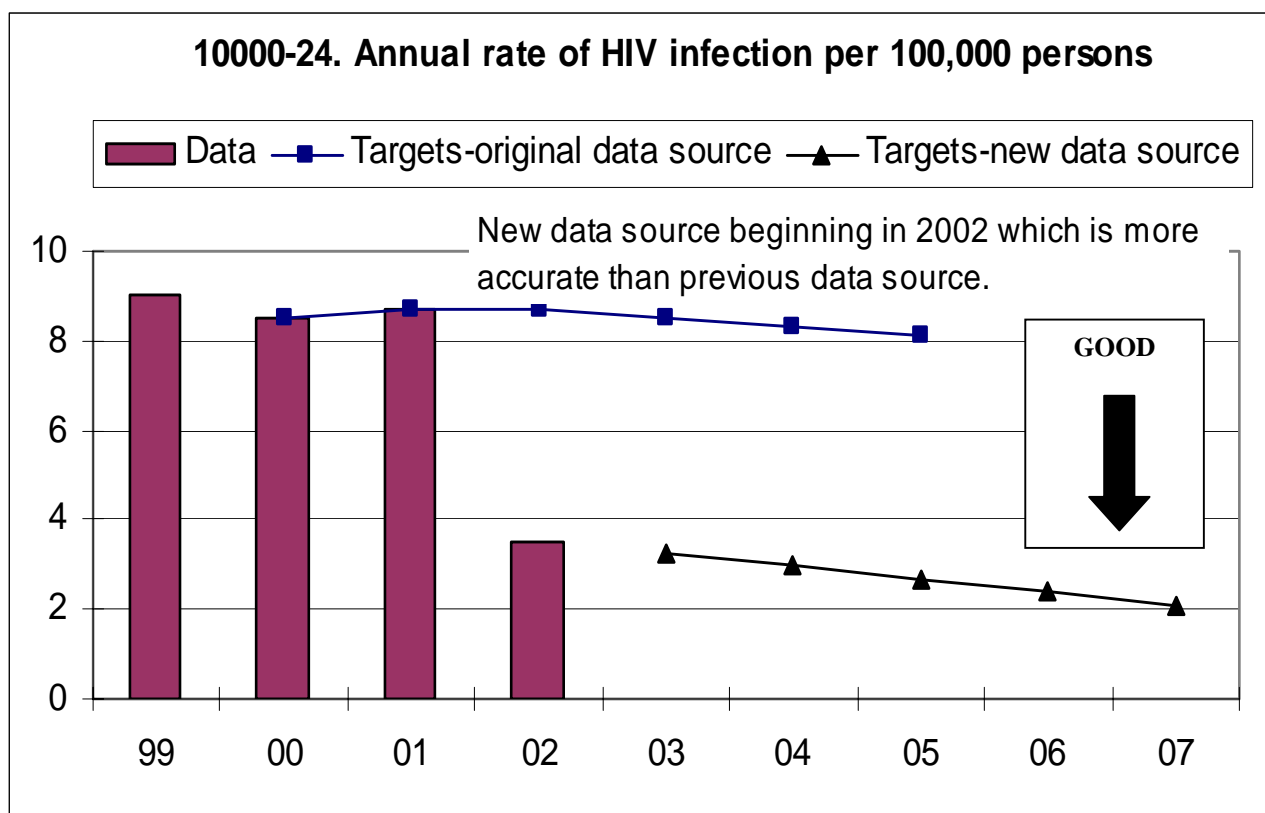


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	74.2	75.5	76.9	78.2	74.0	75.5
Data	68.6	71.8	72.8	68.0	70.5				

[Return to Performance Measure list](#)

24. Annual rate of HIV infection per 100,000 persons.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>Original goal: YES</i> <i>Current Goal: NA</i>
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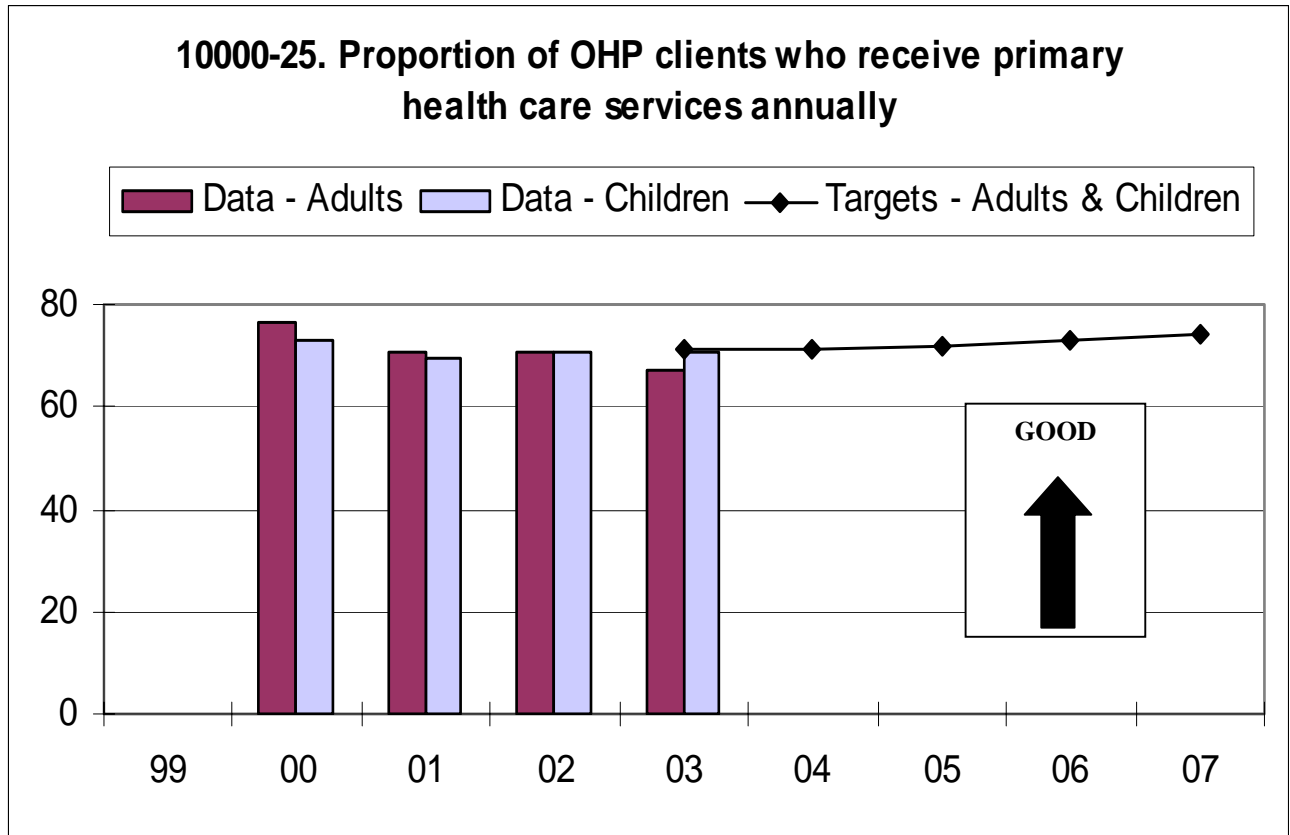
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target – original data source	NA	8.5	8.7	8.7	8.5	8.3	8.1	NA	NA
Target – new data source	NA	NA	NA	NA	3.25	2.96	2.67	2.38	2.10
Data	9.0	8.5	8.7	3.5					

[*Return to Performance Measure list*](#)

25. Proportion of Oregon Health Plan (OHP) clients who receive primary health care services annually:

- a) adults
- b) children

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>Adults – NO Children - NO</i>
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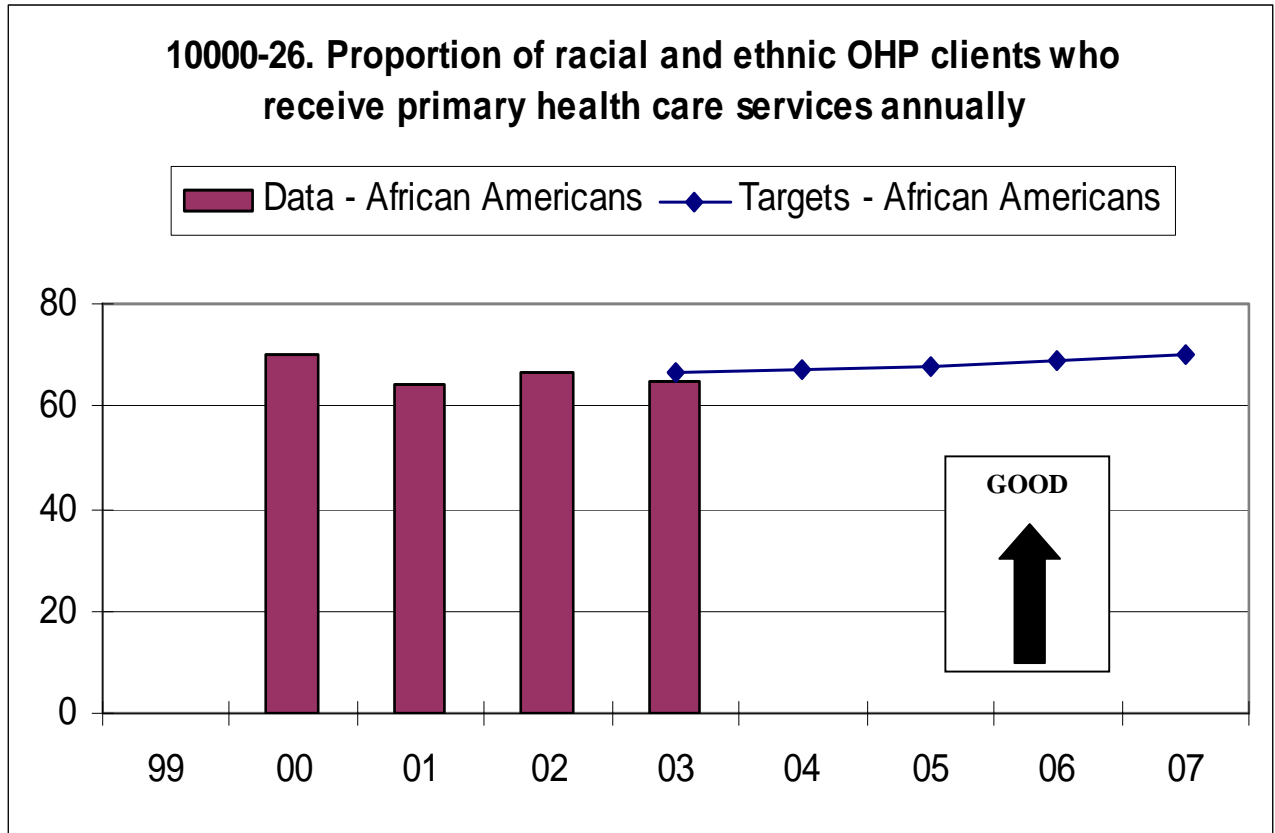
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	a) 71 b) 71	a) 71 b) 71	a) 72 b) 72	a) 73 b) 73	a) 74 b) 74
Data	NA	a) 76.3 b) 72.9	a) 70.4 b) 69.3	a) 70.7 b) 70.7	a) 67.3 b) 70.4				

[County level data is available for this Performance Measure. Click here!](#)

[Return to Performance Measure list](#)

26-A. Proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually: AFRICAN AMERICAN

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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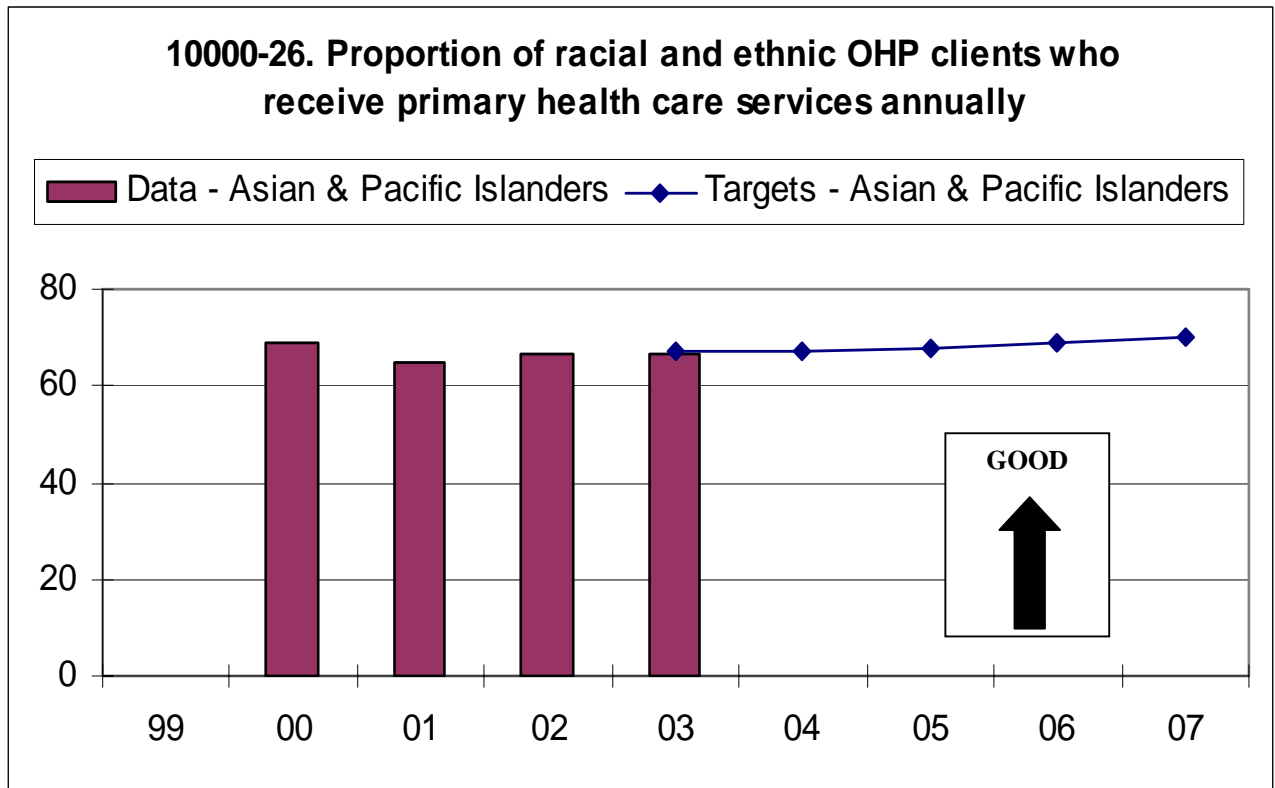


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	66.7	67.0	68.0	69.0	70.0
Data	NA	70.0	64.4	66.5	64.7				

[*Return to Performance Measure list*](#)

26-B. Proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually: ASIAN AND PACIFIC ISLANDER

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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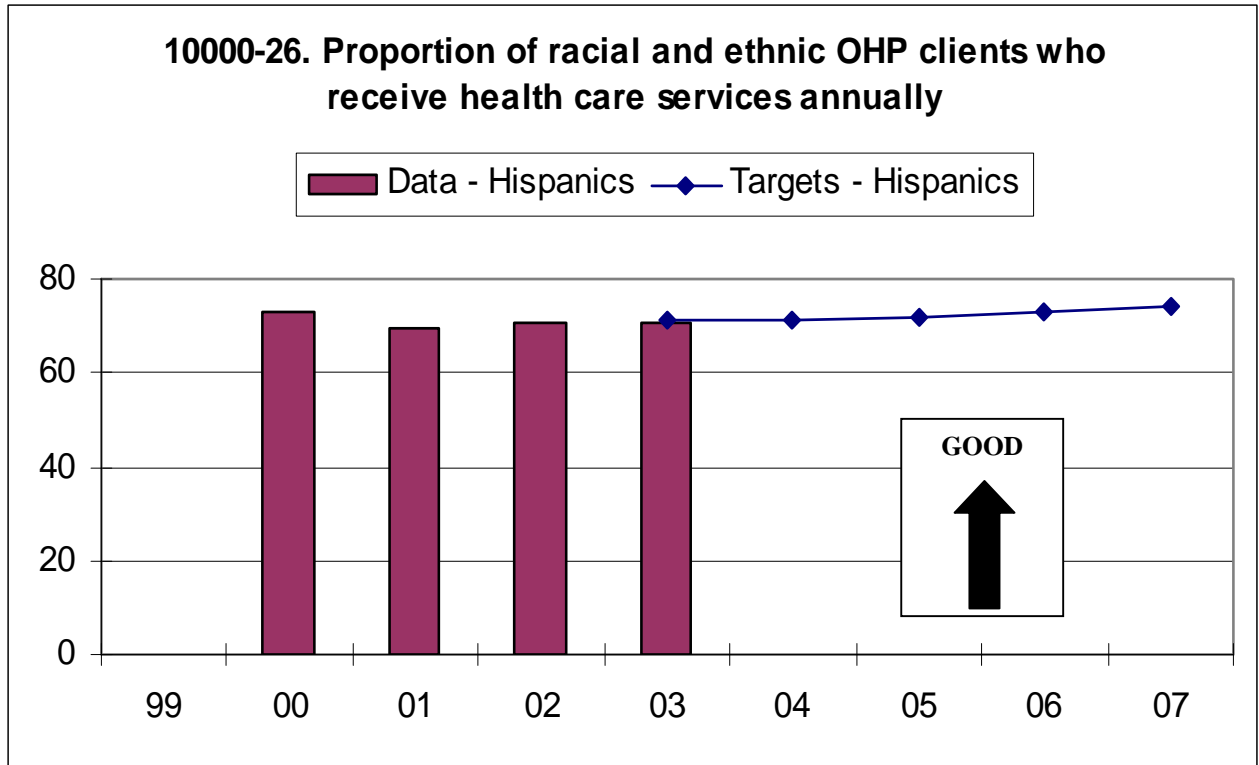


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	66.9	67.0	68.0	69.0	70.0
Data	NA	69.1	64.8	66.8	66.4				

[*Return to Performance Measure list*](#)

26-C. Proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually: HISPANIC

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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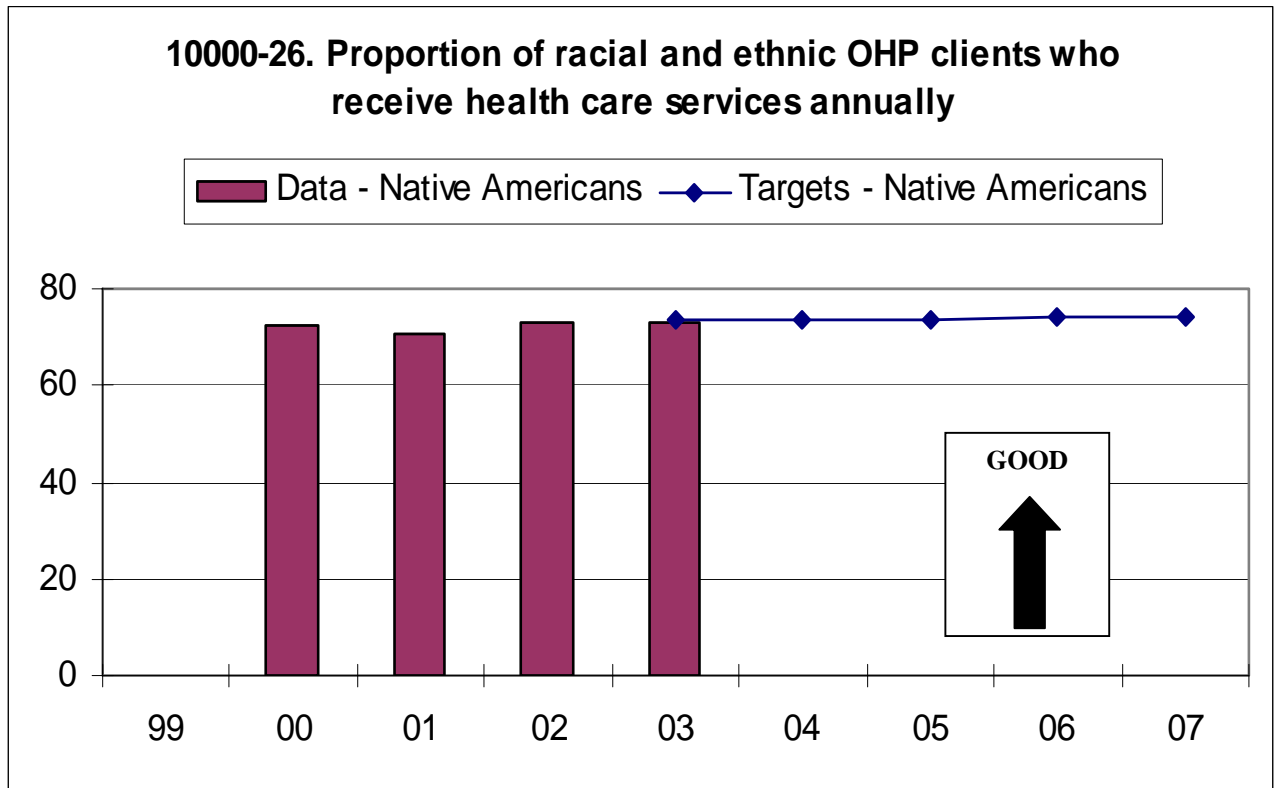


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	71.0	71.5	72.0	73.0	74.0
Data	NA	73.0	69.4	70.7	70.5				

[*Return to Performance Measure list*](#)

26-D. Proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually: NATIVE AMERICAN

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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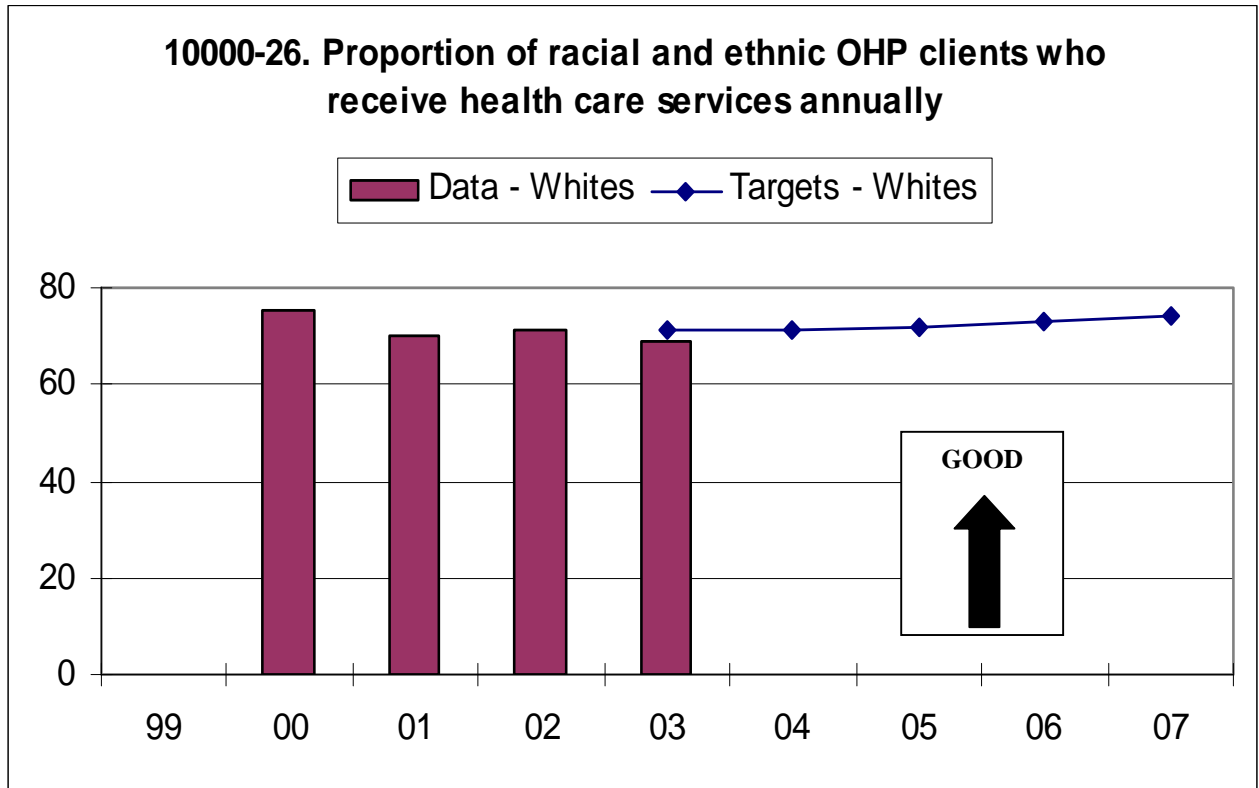


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	73.3	73.5	73.5	74.0	74.0
Data	NA	72.2	70.8	73.1	72.8				

[*Return to Performance Measure list*](#)

26-E. Proportion of racial and ethnic Oregon Health Plan (OHP) clients who receive primary health care services annually: WHITE

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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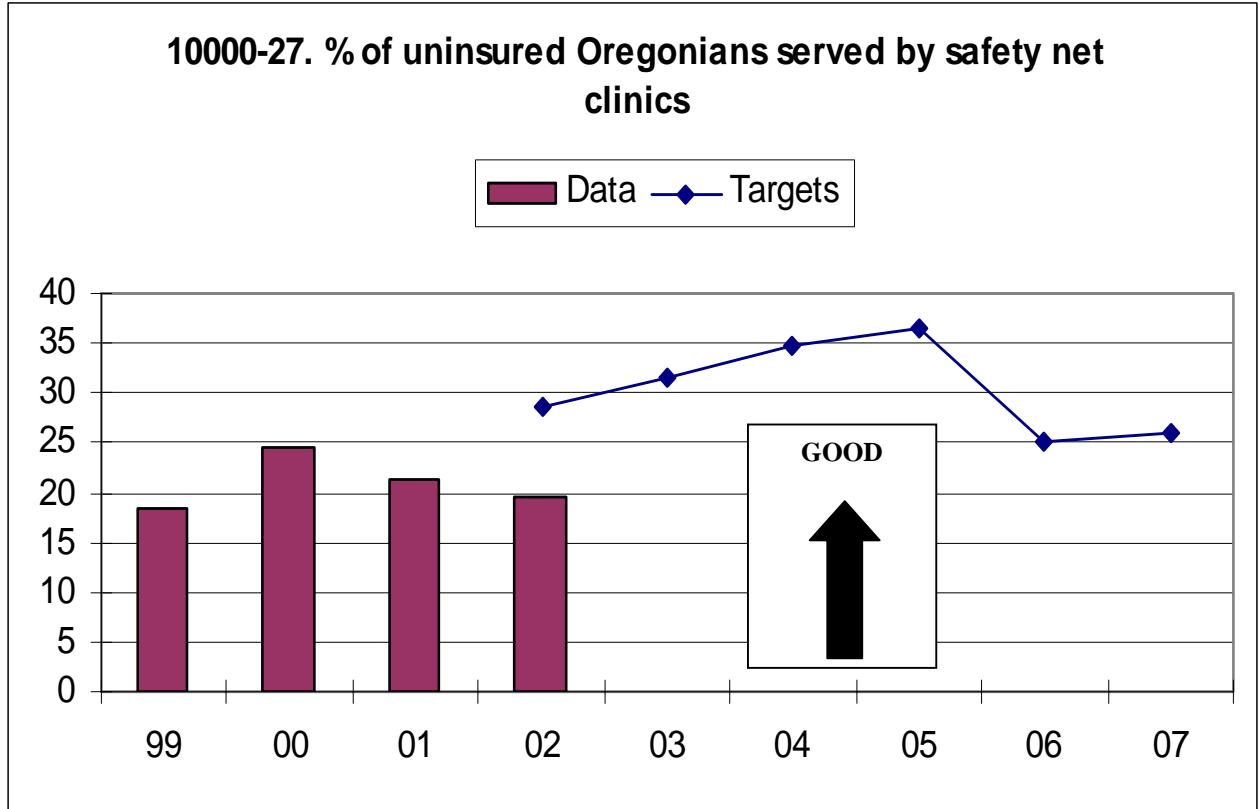


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	NA	71.3	71.5	72.0	73.0	74.0
Data	NA	75.2	70.3	71.0	69.0				

[*Return to Performance Measure list*](#)

27. Percentage of uninsured Oregonians served by safety net clinics.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	NO
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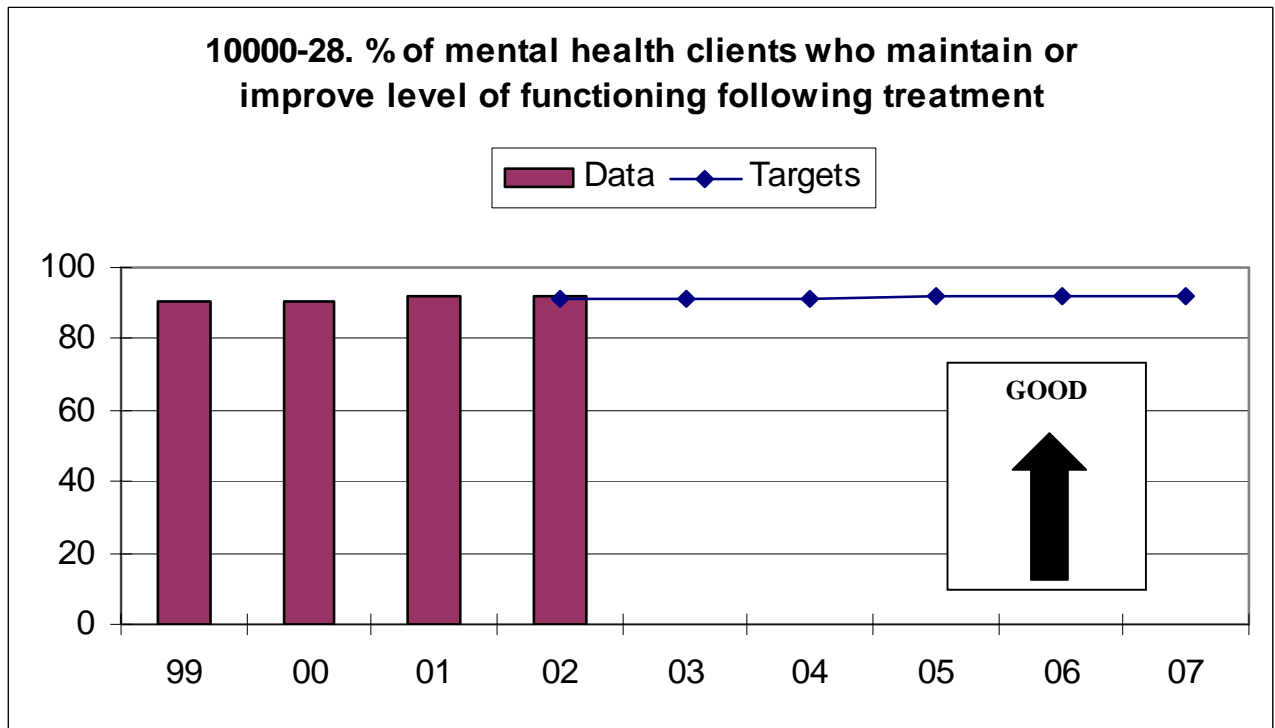


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	28.5	31.4	34.6	36.5	25.0	26.0
Data	18.4	24.4	21.4	19.6					

[Return to Performance Measure list](#)

28. Percentage of mental health clients who maintain or improve level of functioning following treatment.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	YES
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	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	91.3	91.5	91.6	91.7	91.8	92.0
Data	90.5	90.4	92.1	92.0					

[County level data is available for this Performance Measure. Click here!](#)

[Return to Performance Measure list](#)

[Return to Performance Measure summary](#)

Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #25

The proportion of Oregon Health Plan (OHP) clients who receive health care services annually.

Percentage of OHP Clients Receiving Well-Person Medical Services

	ADULTS			CHILDREN		
	2000	2001	2002	2000	2001	2002
Target	NA	NA	NA	NA	NA	NA
Statewide Total	76.3%	70.4%	70.7%	72.9%	69.3%	70.7%
Baker	63.4%	60.9%	76.1%	54.9%	54.8%	60.9%
Benton	79.9%	70.2%	73.1%	77.5%	69.2%	74.7%
Clackamas	73.2%	66.7%	67.9%	70.1%	65.6%	67.6%
Clatsop	80.2%	72.9%	68.1%	74.4%	68.7%	66.6%
Columbia	76.4%	73.2%	74.0%	67.5%	71.3%	73.5%
Coos	76.7%	70.5%	71.4%	77.1%	74.4%	73.1%
Crook	83.6%	76.5%	79.2%	74.6%	69.6%	74.5%
Curry	77.2%	73.3%	77.1%	70.7%	70.4%	70.2%
Deschutes	79.4%	71.9%	70.7%	77.4%	72.4%	73.4%
Douglas	79.1%	72.8%	70.6%	75.3%	71.4%	70.2%
Gilliam	61.4%	63.5%	84.1%	43.0%	46.7%	65.0%
Grant	79.4%	74.5%	74.3%	72.2%	69.1%	72.0%
Harney	79.8%	74.6%	75.6%	75.5%	76.5%	74.7%
Hood River	75.0%	70.0%	70.9%	72.8%	73.0%	76.5%
Jackson	78.0%	72.8%	71.8%	74.8%	71.6%	71.6%
Jefferson	79.0%	72.8%	70.8%	76.5%	71.1%	69.9%
Josephine	77.8%	72.8%	74.6%	72.5%	68.8%	72.1%
Klamath	82.3%	77.8%	77.6%	77.0%	74.7%	74.3%
Lake	81.8%	77.0%	75.1%	74.2%	75.0%	72.7%
Lane	77.7%	71.6%	72.2%	75.4%	72.2%	73.4%
Lincoln	74.8%	71.6%	73.1%	76.5%	73.4%	73.8%
Linn	81.3%	74.6%	75.2%	76.9%	73.0%	74.8%
Malheur	80.0%	73.4%	74.3%	78.9%	75.3%	78.3%
Marion	77.9%	71.4%	70.4%	73.6%	70.5%	70.8%
Morrow	77.1%	71.5%	69.8%	71.1%	68.3%	68.1%
Multnomah	72.8%	66.7%	67.8%	68.6%	64.1%	67.7%
Polk	78.0%	71.5%	71.5%	73.7%	69.9%	70.2%
Sherman	81.6%	78.1%	77.4%	72.0%	64.6%	71.4%
Tillamook	63.3%	67.3%	77.6%	59.9%	65.0%	75.8%
Umatilla	73.1%	66.7%	67.2%	70.2%	67.6%	68.8%
Union	78.1%	72.8%	72.4%	71.4%	71.4%	71.3%
Unknown County*	69.3%	70.6%	58.1%	55.9%	49.8%	48.6%
Wallowa	80.7%	78.8%	78.5%	72.3%	69.9%	71.5%
Wasco	82.1%	76.1%	76.4%	77.6%	73.3%	75.9%
Washington	75.0%	68.9%	68.2%	74.5%	70.4%	71.5%
Wheeler	70.0%	72.0%	72.6%	59.6%	60.9%	74.3%
Yamhill	76.1%	72.4%	71.6%	72.4%	71.1%	71.6%

* County where client resides unknown.

Return to Performance Measure summary

Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #28

The percentage of mental health clients who maintain or improve level of functioning following treatment. (Measured by evaluating the scores on Global Assessment of Functioning scale (Adults) and Children's Global Assessment Scale (Youth) at enrollment and termination.)

	1998	1999	2000	2001	2002	2003	2004
<i>Target</i>	NA	NA	NA	NA	91.3%	91.5%	91.6%
Statewide Total	NA	90.5%	90.40%	92.1%	92.0%	NA	NA
Baker	94.2%	94.3%	98.8%	97.0%	97.7%	93.0%	91.1%
Benton	92.8%	93.5%	90.6%	89.4%	91.6%	94.2%	93.2%
Clackamas	91.2%	93.7%	96.0%	97.7%	95.8%	95.3%	91.6%
Clatsop	91.0%	92.4%	92.0%	88.1%	87.4%	89.7%	88.9%
Columbia	95.0%	89.6%	85.2%	85.9%	80.3%	85.8%	88.8%
Coos	92.1%	92.8%	93.0%	95.7%	92.9%	93.1%	61.0%
Crook	93.4%	85.1%	90.4%	88.4%	92.4%	90.2%	93.9%
Curry	94.3%	83.3%	88.2%	100.0%	100.0%	100.0%	86.0%
Deschutes	91.5%	93.5%	94.1%	93.1%	94.2%	94.5%	93.6%
Douglas	94.1%	92.0%	92.3%	95.6%	97.4%	95.4%	95.7%
Grant	91.5%	92.2%	90.6%	93.9%	90.4%	90.5%	98.1%
Harney	88.3%	84.6%	83.5%	88.7%	94.5%	85.4%	85.2%
Jackson	91.6%	89.4%	90.6%	91.7%	93.7%	91.6%	92.7%
Jefferson	80.6%	88.9%	90.8%	86.5%	92.2%	93.9%	87.7%
Josephine	93.4%	90.7%	89.3%	91.3%	88.3%	82.9%	90.8%
Klamath	93.4%	88.0%	86.8%	87.1%	86.4%	84.6%	89.0%
Lake	98.5%	88.9%	80.0%	100.0%	90.9%	66.7%	91.7%
Lane	92.9%	91.7%	92.1%	92.1%	92.4%	93.7%	94.2%
Lincoln	87.3%	85.4%	91.5%	88.5%	92.1%	92.4%	89.1%
Linn	95.7%	91.3%	91.9%	94.1%	93.6%	88.6%	47.8%
Malheur	92.9%	94.6%	90.3%	91.4%	87.2%	84.5%	91.3%
Marion	87.3%	90.0%	91.4%	92.3%	93.4%	90.7%	62.2%
Morrow/Wheeler	91.4%	84.9%	84.4%	87.4%	96.0%	95.1%	98.4%
Multnomah	88.2%	89.3%	89.2%	90.6%	90.4%	90.7%	90.6%
Polk	91.5%	92.0%	93.5%	93.6%	91.9%	90.3%	89.7%
Tillamook	91.7%	92.9%	94.5%	93.1%	96.7%	94.8%	95.4%
Umatilla	96.9%	91.3%	90.8%	91.6%	95.1%	90.5%	82.9%
Union	92.0%	92.3%	91.8%	96.6%	95.9%	89.4%	89.7%
Wallowa	87.7%	87.6%	95.8%	92.2%	88.4%	81.4%	92.1%
Washington	84.9%	85.5%	81.2%	83.3%	85.9%	85.1%	90.9%
Yamhill	90.2%	85.3%	89.5%	91.0%	88.0%	89.0%	91.5%
Mid Columbia	92.3%	88.3%	96.0%	94.7%	95.1%	95.1%	90.5%
Warm Springs	100.0%	88.9%	87.1%	91.5%	93.1%	97.5%	98.2%