

Electric Options for Residential and Small Business Consumers

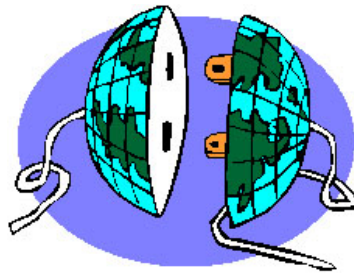
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S h e e t

Residential customers of Portland General Electric (PGE) and PacifiCorp have a portfolio of energy options to choose from as a result of Oregon's electric industry restructuring law, which went into effect March 1, 2002.

These options include being able to choose from a variety of renewable energy resources.



A portfolio advisory committee crafts the options and recommends them to the Commission for approval. The committee includes state utility representatives, local governments, residential consumer

Portfolio Options

Basic Service

Basic Service is the traditional cost-of-service rate. Customers automatically received Basic Service unless they selected another option.

Time of Use

Time of Use rates are fixed but vary by time of day, day of week and season.

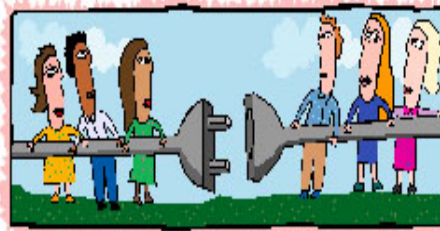
Prices are higher when demand is higher. For example, in the winter weekday mornings and evenings are peak times. Consumers who use more energy during off-peak hours will benefit the most from this option. If your usage pattern is normal,

you will not save money and may end up paying more than if you choose the Basic Service option.

A special meter is required and you must enroll for a minimum term. You will be required to pay a monthly charge for the new meter. At the end of the first year, you will receive a credit to the extent your energy charges, less a special meter charge, exceed what they would have been on cost of service.

Fixed Renewable

Your electricity use is billed at the Basic Service rate, plus you pay for one or more blocks of wind power each month — as many as you want. Pacific Power offers 100 kilowatt-hours blocks for \$1.95 each



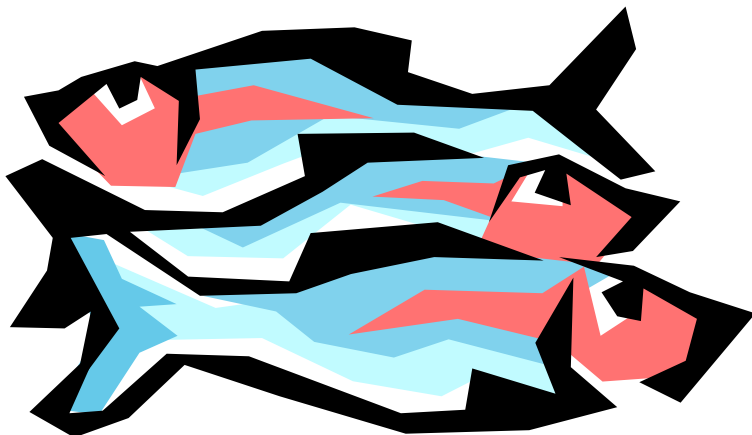
month. PGE offers 200 kilowatt-hour blocks at \$3.50 per month, including \$2.50 that goes toward new investments in solar and wind resources in Oregon. A typical Oregon customer uses somewhat less than 1,000 kilowatt-hours a month.

Renewable Usage

Your electricity use is billed at the Basic Service rate, plus you pay a premium to have all of your electricity matched by purchases from renewable resources. Your bill will vary depending on how much electricity you use in the month.

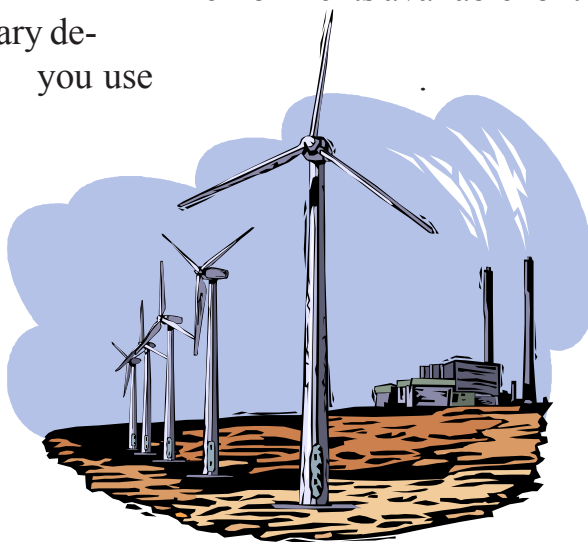
Habitat

You pay an additional \$2.50 per month to support salmon habitat restoration. For Pacific Power, this contribution is an add-on to the Renewable Usage option. PGE residential and small business customers can add the \$2.50 contribution to any rate option.



Renewable Future (PGE only)

All the power you pay for is from an Oregon wind farm, and your energy rate stays fixed until 2011. You are billed at a rate that is currently \$12.75 more per month for a typical PGE customer. If Basic Service rates go up, the premium will go down. The only items not fixed on your bill are the monthly Minimum Charge, local taxes and fees. At any time you may leave this program and return to PGE's Basic Service. There are a limited number of enrollments available for this plan.



Note: *Electricity from a specific generation facility cannot be delivered directly to your home or business. But the amount of electricity you buy under these options will be replaced in the Western power grid by clean renewable energy.*