## **Consumer Organizations**

Fact



## Sheet

A number of organizations represent customers in matters before the Oregon Public Utility Commission. The list compiled by the PUC Public Information/Consumer Services Division is designed to help customers of PUC-regulated utilities participate in Commission decisions. More information about the organizations is available by contacting them directly.

There are several sources of help available for energy assistance. In some cases, major utilities offer financial aid through voluntary contribution programs. You may also qualify for help from the Low-income Energy Assistance Program (LIEAP). For LIEAP information, contact your local utility office.

Financial assistance for telephone services is also available for qualified low-income persons through the Oregon Telephone Assistance Program (OTAP) run by the Oregon Public Utility Commission. For information, contact OTAP at 1-800-848-4442.

Public Utility Commission Consumer Services Division P.O. Box 2148 Salem, Oregon 97308-2148 Toll Free 800-522-2404 Salem 503-378-6600 TTY users please call through the Oregon Relay at 1-800-735-2900 or 711. Agency Web site puc.state.or.us *CUB (Citizens' Utility Board)* 921 SW Morrison Suite 550 Portland, OR 97205 (503) 227-1984 E-mail <u>cub@teleport.com</u>

## Don't Waste Oregon

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URP (Utility Reform Project) Daniel Meek 1935 NE Clackamas St Portland, OR 97232 (503) 293-9021 E-mail dan@meek.net

*LICU (Low-income Consumers Union)* Linda Williams 10266 Lancaster Rd Portland, OR 97219 (503) 293-0399 E-mail <u>lawyer@teleport.com</u>