

# DOCUMENTS AVAILABLE UPON REQUEST

TO RECEIVE A COPY OF ONE OR MORE OF THE FOLLOWING DOCUMENTS WRITE TO:

Public Utility Commission of Oregon  
PO Box 2148  
Salem OR 97308-2148

or visit us at:

550 Capitol Street NE Ste 215  
Salem OR

or contact us at:

Consumer Services Section  
1-800-522-2404  
TTY 711

- 1) Water Regulation [Oregon Administrative Rules](#), with Index
- 2) Annual Reports:
  - Annual Report Form for Class A Utilities
  - Annual Report Form for Class B Utilities
  - Annual Report Form for Class C Utilities
- 3) Budgets:
  - Budget of Expenditures
- 4) Applications for:
  - Approval of Utility Property Sale, Transfer, or Merger
  - Approval of Affiliated Interest Contract
  - Approval of a Financing Agreement
  - [Approval of Utility Rate Increase](#) (Rate Regulated Utilities)
- 5) Miscellaneous Forms:
  - [Rate Case Flowchart](#)
  - Glossary of Utility Terms
  - Sample Water Bill
  - Water Utility System of Accounts
  - Preservation of Records Guide
  - How to Form an Association\*
  - [Frequently Asked Questions by Water Utilities](#)
  - [Frequently Asked Questions by Water Utility Customers](#)
  - [Water System Resources](#)
  - [Required Notices](#) (including disconnect notices and petition information)

\*Document authored by the Oregon Association of Water Utilities (OAWU)