

D8 Performance Management Branch Services

<http://www.uscg.mil/d8/performance>

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		Leadership	Self Awareness	Communications	Customer Satisfaction	Employee Satisfaction	Future Planning	Measurement	Management Consulting	Process Improvement	Facilitation	Performance Enhancement
COMMANDANT'S PERFORMANCE EXCELLENCE CRITERIA	1 Basic CPC	X		X			X		X			X
	2 Junior CPC (Target Mid-managers)	X		X			X		X			X
	3 Advanced CPC	X		X			X		X			X
	4 CQA Consulting	X		X			X		X			X
ASSESSMENTS & CONSULTING	5 Workplace Assessment	X		X		X	X	X	X			X
	6 Crew Surveys	X		X		X	X	X	X			X
	7 ULDP Consulting	X										X
	8 OAS Consulting	X				X						X
	9 Strategic Planning (Balanced Scorecard) Workshop	X					X		X			X
	10 Process Improvement Workshop							X	X	X		X
FACILITATION	11 Facilitated Action Planning						X		X		X	X
	12 Customer Focus Groups				X				X			X
	13 Meeting Facilitation								X		X	X
	14 Team Facilitation								X		X	X
TRAINING	15 7 Habits of Highly Effective People Training	X	X	X								X
	16 Meyers Briggs Type Indicator Training	X	X	X								X
	17 Team Leader/Facilitator Training	X	X	X				X			X	X
	18 Ethics Training	X	X	X								X
	19 Communications Training	X	X	X								X
	20 Self Awareness Training		X									X
	21 Leadership Theory Training	X	X	X								X
	22 Customer Service Training	X	X	X	X							X
	23 Generations Training	X	X	X								X
	24 Vision Workshop	X		X			X		X			X
	25 Crucial Conversations	X	X	X	X	X						X
	26 CGBI Familiarization Training							X	X			X