



**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**  
**Professional and Vocational Licensing Division**

## **DCCA News Release**

**LINDA LINGLE**  
GOVERNOR

---

MARK E. RECKTENWALD  
DIRECTOR  
Phone: (808) 586-2850  
Fax: (808) 586-2856

---

**FOR IMMEDIATE RELEASE: February 15, 2006**

### **DCCA REPORTS A MAJOR INCREASE IN THE NUMBER OF HAWAII PROFESSIONALS RENEWING THEIR LICENSES ONLINE**

HONOLULU – The Department of Commerce and Consumer Affairs (DCCA) announces the completion of its most successful online renewal cycle for Hawaii professionals. More than half of the 25,000 licensees in the areas of activity desk, accountancy, barbering and cosmetology, chiropractic, dentistry, hearing aid dealer and fitter, naturopathy, and speech pathology and audiology, chose to renew their licenses online.

During the 2005 cycle, 13,479 licensees (58%) took advantage of DCCA's online renewal program, which is more than double the 5,700 licensees (26%) who renewed their licenses online during the 2003 renewal cycle. DCCA's Professional and Vocational Licensing Division (PVL) reports that the 32% overall increase is the highest online renewal adoption rate increase since the program was implemented in June 2001.

The program is a part of the highly successful effort within DCCA to implement efficient online filing procedures for businesses and professionals.

"The 2005 renewal statistics represent a breakthrough in the department's efforts to deliver services online," said DCCA Director Mark Recktenwald. "The department and portal staff have successfully responded to requests from the public for faster and more efficient government services."

The development of this online service is part of the State's overall campaign to improve efficiency by implementing electronic government services. Currently ehawaii.gov has more than 32 online applications that residents, businesses and even visitors may use to conduct business with the state government via the Internet.

Hawaii's official Internet portal, ehawaii.gov, is managed by Hawaii Information Consortium, LLC (HIC). HIC works with state agencies to enable them to conduct state business online and improve public access to government information.

###

For more information, contact:  
Christine Hirasa  
Public Information Officer  
Phone: 586-2622  
Email: [chirasa@dcca.hawaii.gov](mailto:chirasa@dcca.hawaii.gov)