DNFSB-2004-1
Commitments 23 & 25

Karen Downer
Director
Environment, Safety, Health, and Quality

January 10, 2006

Commitment 23—ISM Work Planning & Control Oversight and Commitment 25— ISM Feedback and Improvement

- Overall, the criteria are addressed in programs and procedures and have been subjects of assessments

- Our ISM program is designed for continuous improvement. Criteria marked as partially met are areas we have recognized with assessments as weak and where marked improvements are necessary

- These are the areas of *lessons learned* and *issues management*. We have corrective actions underway and have submitted these corrective actions into the NTS system

- We are also completing ISM related corrective actions under Corrective Action Plans including:
  - Office of Independent Oversight Inspection of Environment, Safety, and Health Management at the Oak Ridge National Laboratory (October 2004)
  - DOE AMS IAP—Technical Assessment of the Implementation of Integrated Safety Management (ISM) by UT-Battelle at ORNL (July 2005)

OAK RIDGE NATIONAL LABORATORY
U. S. DEPARTMENT OF ENERGY

UT-BATTELLE

Specific Actions Planned

Effectively Utilizing Lessons Learned

- Develop a program description for LL to include roles, responsibilities, expectations and program elements (August 2006)

- Update Lessons Learned Subject areas/procedures to include the following elements (November 2006)
  - establish a process to identify target subject matter experts and groups for types of LL to be distributed within Laboratory
  - establish a process to clearly identify criteria for identification and communication of LL from external and internal sources
  - establish a process to determine what issues will be tracked and trended
  - establish a process to communicate information concerning trends to management
  - establish a feedback loop to document actions taken in response to LLs

Issues Management

- Develop and issue a comprehensive issues management program that clearly describes how and through which processes or procedures each element of the program is implemented (February 2006)

Effectiveness Reviews

- Conduct an effectiveness review of actions (Early 2007)

OAK RIDGE NATIONAL LABORATORY
U. S. DEPARTMENT OF ENERGY

UT-BATTELLE