



Key Transportation Performance Measures

ODOT's goals are linked to the State of Oregon's long-range strategic vision called the Oregon Benchmarks — high-level indicators of quality of life. The "Key Performance Measures" help ODOT track progress and set goals for the future.

		1998	2000	2002	2004 (or most current)	2006 Target
Support Livability and Economic Prosperity	<i>Number of jobs sustained by construction spending.</i>	NA	NA	7,500 in 2003	14,537 in 2005	14,500
	<i>Percent of Oregon communities of 2,500 or more population with intercity bus or rail passenger service.</i>	66%	76%	90%	92%	95%
Move People and Goods Efficiently	<i>Average number of transit rides per person taken by elderly or disabled Oregonians.</i>	4.8	4.9	6.1	6.2 in 2003	7.0
	<i>Hours of travel delay per person in urban areas.</i>	17.2 in 1999	18.8	19.4	NA	20.7
	<i>Number of rail passengers traveling in Oregon</i>	77,496	92,326	121,281	122,639	124,955
	<i>Percent of Oregonians who commute to work during peak hours by means other than driving alone.</i>	29%	27%	29%	31%	30%
	<i>Percent of state highway lane miles in fair and good condition.</i>	77%	81% in 2001	84% in 2003	85%	86%
	<i>Percent of state highway bridges that are not deficient.</i>	78%	71%	69%	68% in 2005	66%
Improve Travel Safety	<i>Traffic deaths per 100 million vehicle miles traveled.</i>	1.61	1.29	1.26	1.38 in 2005	1.24
	<i>Number of at-fault accidents by large commercial trucks.</i>	582	584	557	625	526
	<i>Number of incidents at railroad grade crossings.</i>	33	27	25	23	25
	<i>Percent of people satisfied with transportation safety.</i>	67%	72%	71%	75%	74%
Provide Excellent Customer Services	<i>Percent of customers satisfied with service at DMV offices.</i>	83.4%	83.6%	83.5%	84.5% in 2005	85%
	<i>Minutes that customers wait in line for services at DMV offices.</i>	14.5	12.8	13.8	11.5 in 2005	15