



Driver and Motor Vehicle Services

The Driver and Motor Vehicle Services Division's primary role is to enhance safety through a variety of programs.

Safety through driver licensing

- DMV screens drivers with vision, knowledge and driving skills tests.
- DMV requires additional testing and stricter suspension standards for drivers younger than 18.
- DMV requires additional tests for commercial drivers.

Programs for unsafe drivers

- DMV's Driver Improvement and Habitual Offender programs help keep problem drivers off the road by restricting, suspending or revoking driving privileges when necessary.

Medically At-Risk Driver Program

- DMV requires additional testing for anyone who develops a physical or mental impairment that may make him or her unsafe behind the wheel.
- Doctors are required to report to DMV any severe and uncontrollable impairment that makes a patient an unsafe driver.

Protecting vehicle owners' financial interests

- DMV retains ownership records for vehicles to protect the rights of the owners.
- Customers can protect their pocket-books when buying or selling vehicles by properly transferring vehicle titles and notifying DMV of vehicle sales in a timely way.

Consumer protection

- DMV licenses and regulates vehicle dealers, vehicle dismantlers and driving instructors to help protect consumers.
- DMV offers consumers a database of licensed businesses at www.OregonDMV.com.

Insurance requirements

- Oregon law requires all vehicle owners to carry automobile liability insurance.
- DMV helps fight the cost to Oregonians of uninsured drivers by randomly checking to make sure vehicle owners meet insurance requirements.

Working to prevent identity theft and fraud

- DMV helps fight identity theft through strict requirements for customers to prove identity and by protecting and restricting access to personal information about drivers and vehicle owners.
- DMV uses state-of-the-art security technology in its driver license and ID cards.

Enhancing customer service

- DMV has high customer service standards and efficiency goals for customer wait times in field offices and on the phone, for issuing vehicle titles and registrations, and for updating DMV records.

Online services at www.OregonDMV.com

- Many vehicle registrations now can be renewed online at www.OregonDMV.com instead of by mail or in person.
- Customers can file a change-of-address or a notice that they have sold their vehicle online, and many DMV forms can be downloaded from the site.





Driver and Motor Vehicle Services (continued)

DMV fees support Oregon's transportation system

- In 2005–2007, DMV fees make up 17 percent of the State Highway Fund — about \$499 million — monies that can be used only to build and maintain state and local highways, bridges and roadside rest areas.
- The 2003 Legislature raised many DMV fees to fund the bridge and highway repair and construction program, known as OTIA III (the Oregon Transportation Investment Act). Each year through the OTIA program, construction projects will sustain about 4,280 family-wage jobs in Oregon.
- To maximize its contribution to the Highway Fund, DMV works to reduce costs through sharing, simplifying or eliminating work and making customer transactions convenient, fast and efficient.

DMV field offices statewide serve 13,000 customers daily.

Population Statistics

- Oregon population (2005) 3,641,056
 - Driving age population* (16 years old and older) 2,673,782
- *2000 Census*

Top DMV transactions — Fiscal Year 2004

- Vehicle registrations issued 2,061,762
- Telephone calls answered 1,746,440
- Vehicle titles issued 1,291,884
- Driver licenses issued 378,538
- Licenses renewed 469,408
- Convictions posted — calendar year 2004 523,066
- Suspensions and revocations posted — calendar year 2004 351,058

Vehicle and driver statistics — Dec. 31, 2004

- Total Registered Vehicles 4,003,471
- Passenger cars 3,153,327
- Buses 972
- Trucks 38,704
- Farm trucks 19,850
- Motor homes 62,211
- Commercial trucks (registered by MCTD) 42,587
- Government vehicles 48,543

Non-highway vehicles

- Trailers and semi-trailers 406,395
- Campers and travel trailers 121,038

Licensed Drivers 2,909,226

Top DMV transactions — Fiscal Year 2005

- Vehicle registrations issued 1,991,377
- Telephone calls answered 1,808,125
- Vehicle titles issued 1,254,141
- Driver licenses issued 401,532
- Licenses renewed 367,955
- Convictions posted — calendar year 2005 506,061
- Suspensions and revocations posted — calendar year 2005 343,109

Vehicle and driver statistics — Dec. 31, 2005

- Total Registered Vehicles 4,066,046
- Passenger cars 3,199,612
- Buses 970
- Trucks 40,010
- Farm trucks 19,655
- Motor homes 59,516
- Commercial trucks (registered by MCTD) 43,111
- Government vehicles 49,932

Non-highway vehicles

- Trailers and semi-trailers 416,958
- Campers and travel trailers 119,640

Licensed Drivers 2,955,484