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# Press Release

## USCIS OPENS NEW ATLANTA FIELD OFFICE **Customer-Centric Facility Provides Full-Service Immigration Processing**

ATLANTA – U.S. Citizenship and Immigration Services (USCIS) today marked the official grand opening of its new Atlanta field office. USCIS Director Emilio Gonzalez presided during the ceremony.

The new field office was modified to give USCIS the ability to provide full-service immigration and benefits services. It includes all the resources necessary to accommodate more than 500 customers each day.

“USCIS is committed to providing world-class service to our customers, and this is another step in that direction,” said Director Gonzalez. “A better facility means improved service, increased efficiency and a great work environment for our customers and employees.”

The location of the field office and the layout of its business units enhance opportunities for USCIS immigration officers to conduct interviews, collect and process applications, answer customer questions, and conduct on-site naturalization ceremonies.

The new field office replaces an overcrowded, inefficient 1940’s era facility in downtown Atlanta. Located at 2150 Parklake Drive, off I-285, the new office is better situated to serve the immigrant community. It has larger lobby waiting areas to accommodate the increased customer base and avoid long lines outside the building. In addition, the building includes easy access to public transportation and has ample free customer parking.

Additional information about the range of specialized immigration services available at the new Atlanta field office and the range of customer services USCIS provides is available online at [www.uscis.gov](http://www.uscis.gov).

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