# **DEPARTMENT OF THE TREASURY**

1500 Pennsylvania Avenue NW., Washington, DC 20220 Phone, 202–622–2000. Internet, www.treas.gov.

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#### ALCOHOL AND TOBACCO TAX AND TRADE BUREAU

Deputy Assistant Secretary for Trade and

Assistance Policy

**Investment Policy** 

1310 G Street NW., Washington, DC 20220 Phone, 202–927–5000. Fax, 202–927–5611. Internet, www.ttb.gov.

Administrator JOHN MANFREDA
Deputy Administrator VICKY MCDOWELL

#### 332 U.S. GOVERNMENT MANUAL

Assistant Administrator (Field Operations)
Assistant Administrator (Headquarters)
Associate Chief Counsel

MARY RYAN
BILL FOSTER
ROBERT TOBIASSEN

#### OFFICE OF THE COMPTROLLER OF THE CURRENCY

250 E Street SW., Washington, DC 20219 Phone, 202–874–5000. Internet, www.occ.treas.gov.

Comptroller
Chief of Staff
Chief Information Officer
Deputy to the Federal Deposit Insurance
Corporation Director (Comptroller of the Currency)

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JOHN G. WALSH
JACKIE FLETCHER
(VACANCY)

Ombudsman SAMUEL P. GOLDEN
First Senior Deputy Comptroller JULIE L. WILLIAMS
Senior Deputy Comptroller for the Office of
Management and Chief Financial

Officer
Senior Deputy Comptroller for Midsize TIMOTHY W. LONG

Community Bank Supervision
Senior Deputy Comptroller and Chief EMORY WAYNE RUSHTON

National Bank Examiner
Senior Deputy Comptroller for International JEFFERY A. BROWN

and Economic Affairs

Senior Deputy Comptroller for Large Bank DOUGLAS W. ROEDER Supervision

Executive Officer for Leadership, Learning, MARK A. NISHAN and Workplace Fairness

#### **BUREAU OF ENGRAVING AND PRINTING**

Fourteenth and C Streets SW., Washington, DC 20228 Phone, 202–874–3019. Internet, www.moneyfactory.com.

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#### FINANCIAL MANAGEMENT SERVICE

Assistant Commissioner, Federal Finance

401 Fourteenth Street SW., Washington, DC 20227 Phone, 202–874–6740. Internet, www.fms.treas.gov.

Commissioner

Deputy Commissioner

Director, Legislative and Public Affairs

Chief Counsel

Assistant Commissioner, Debt Management

Services

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ALVINA A. MCHALE

MARGARET MARQUETTE

MARTY MILLS

GARY GRIPPO

Assistant Commissioner, Financial Operations Assistant Commissioner, Governmentwide Accounting and Agency Services Assistant Commissioner, Information Resources

Assistant Commissioner, Management (Chief Financial Officer)

Assistant Commissioner, Regional Operations

Wanda Rogers D. JAMES STURGILL

CHARLES SIMPSON SCOTT JOHNSON

JUDY TILLMAN

#### **INTERNAL REVENUE SERVICE**

1111 Constitution Avenue NW., Washington, DC 20224 Phone, 202-622-5000. Internet, www.irs.gov.

Commissioner of Internal Revenue Commissioner, Large and Midsize Business

Division Commissioner, Small Business/Self-Employed

Division Commissioner, Tax Exempt and Government

**Entities Division** 

Commissioner, Wage and Investment Division

**Deputy Commissioner Operations Support** Deputy Commissioner Services and

Enforcement Chief Counsel Chief Financial Officer

Chief, Agency-Wide Shared Services Chief, Appeals Chief, Communications and Liaison Chief, Criminal Investigation Chief, Information Officer

National Taxpayer Advocate

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KEVIN BROWN

STEVE T. MILLER

HENRY O. LAMAR, JR.

IOHN M. DALRYMPLE MARK E. MATTHEWS

DONALD KORB **IANICE LAMBERT** CARL FROEHLICH DAVID ROBISON FRANK M. KEITH Nancy Jardini W. TODD GRAMS NINA E. OLSON

## **UNITED STATES MINT**

801 Ninth Street NW., Washington, DC 20220 Phone, 202-354-7200. Internet, www.usmint.gov.

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Associate Director, Sales and Marketing Strategic Business Unit

Associate Director, Protection Strategic

**Business Unit** 

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ROBERT BYRD **JERRY HORTON** R. SCOTT MYERS

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#### **BUREAU OF THE PUBLIC DEBT**

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VAN ZECK

Deputy Commissioner Chief Counsel

Assistant Commissioner (Financing) Assistant Commissioner (Information

Technology)

Assistant Commissioner (Public Debt

Accounting)

Assistant Commissioner (Securities

Operations)

Assistant Commissioner (Investor Services) Assistant Commissioner (Management

Services)

Executive Director (Administration Resource Center)

**Executive Director (Government Securities** Regulation Staff)

Executive Director (Investor Education and

Communications Staff)

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FRED PHILLIPS

LORI SANTAMORENA

KIM TREAT, Acting

#### OFFICE OF THRIFT SUPERVISION

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Director

Deputy Director Chief Counsel

Managing Director, Chief Information Officer and Chief Financial Officer Managing Director, External Affairs Managing Director, Examinations, Supervision and Consumer Protection

Associate Director

Managing Director, Human Resources and Administrative Services

JOHN M. REICH SCOTT N. POLAKOFF JOHN E. BOWMAN TIMOTHY T. WARD

KEVIN PETRASIC SCOTT M. ALBINSON

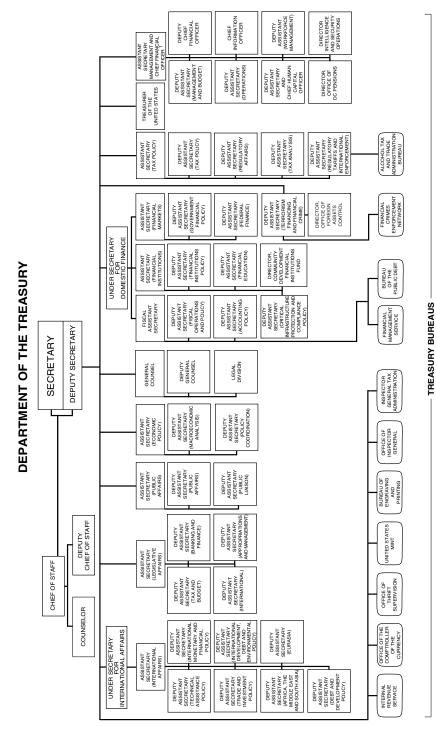
WALTER B. MASON SUE A. RENDLEMAN

The Department of the Treasury performs four basic functions: formulating and recommending economic, financial, tax, and fiscal policies; serving as financial agent for the U.S. Government; enforcing the law; and manufacturing coins and currency.

The Treasury Department was created by act of September 2, 1789 (31 U.S.C. 301 and 301 note). Many subsequent acts have figured in the development of the Department, delegating new duties to its charge and establishing the numerous bureaus and divisions that now comprise the Treasury.

**Secretary** As a major policy adviser to the President, the Secretary has primary responsibility for formulating and recommending domestic and international financial, economic, and tax policy; participating in the

formulation of broad fiscal policies that have general significance for the economy; and managing the public debt. The Secretary also oversees the activities of the Department in carrying out its major law enforcement responsibility; in serving as the financial agent for the U.S. Government; and in manufacturing coins, currency, and other products for customer agencies. The Secretary also serves as the Government's chief financial officer.



<sup>1</sup> Assistant Secretary (Management) and Chief Financial Officer is Treasury's Chief Operating Officer.

#### **Activities**

**Economic Policy** The Office of the Assistant Secretary for Economic Policy assists policymakers in the determination of economic policies. The Office:

—reviews and analyzes domestic and international economic issues and developments in the financial markets;

—assists in the development of official economic projections; and

—works closely with Federal Government agencies to develop economic forecasts underlying the yearly budget process.

**Enforcement** The Office of the Assistant Secretary for Enforcement coordinates Treasury law enforcement matters, including the formulation of policies for Treasury enforcement activities, and cooperates on law enforcement matters with other Federal agencies. It oversees the following branches of the Department:

—the Alcohol and Tobacco Tax and Trade Bureau, charged with collecting excise taxes on alcoholic beverages and tobacco products;

—the Office of Financial Enforcement, assisting in implementing the Bank Secrecy Act and administering related Treasury regulations; and

—the Office of Foreign Assets Control, controlling assets in the United States of "blocked" countries and the flow of funds and trade to them.

**Financial Institutions** The Office of the Assistant Secretary for Financial Institutions exercises policy direction and control over Department activities relating to the substance of proposed legislation pertaining to the general activities and regulation of private financial intermediaries and relating to other Federal regulatory agencies.

Fiscal Affairs The Office of the Fiscal Assistant Secretary supervises the administration of the Government's fiscal affairs. It manages the cash position of the Treasury and projects and monitors "debt subject-to-limit;" directs the performance of the fiscal agency functions of the Federal Reserve Banks; conducts governmentwide accounting and cash management activities; exercises supervision over depositories of

the United States; and provides management overview of investment practices for Government trusts and other accounts.

International Affairs The Office of the Assistant Secretary for International Affairs advises and assists policymakers in the formulation and execution of policies dealing with international financial, economic, monetary, trade, investment, environmental, and energy policies and programs. The work of the Office is organized into groups responsible for monetary and financial policy; international development, debt, and environmental policy; trade and investment policy; economic and financial technical assistance; and geographical areas (Asia, the Americas, Africa, Eurasia, and Latin America). The staff offices performing these functions:

—conduct financial diplomacy with industrial and developing nations and regions:

—work toward improving the structure and operations of the international monetary system;

—monitor developments in foreign exchange and other markets and official operations affecting those markets;

—facilitate structural monetary cooperation through the International Monetary Fund and other channels;

 oversee U.S. participation in the multilateral development banks and coordinate U.S. policies and operations relating to bilateral and multilateral development lending programs and institutions;

—formulate policy concerning financing of trade;

—coordinate policies toward foreign investments in the United States and U.S. investments abroad; and

—analyze balance of payments and other basic financial and economic data, including energy data, affecting world payment patterns and the world economic outlook.

**Tax Policy** The Office of the Assistant Secretary for Tax Policy advises and assists the Secretary and the Deputy Secretary in the formulation and execution of domestic and international tax policies and programs. These functions include:

- —analysis of proposed tax legislation and tax programs;
- —projections of economic trends affecting tax bases;
- —studies of effects of alternative tax measures;
- —preparation of official estimates of Government receipts for the President's annual budget messages;
- —legal advice and analysis on domestic and international tax matters;
- —assistance in the development and review of tax legislation and domestic and international tax regulations and rulings; and
- —participation in international tax treaty negotiations and in maintenance of relations with international organizations on tax matters.

**Treasurer of the United States** The Office of the Treasurer of the United States was established on September 6, 1777. The Treasurer was originally charged with the receipt and custody of Government funds, but many of these functions have been assumed by different bureaus of the Department of

the Treasury. In 1981, the Treasurer was assigned responsibility for oversight of the Bureau of Engraving and Printing and the United States Mint. The Treasurer reports to the Secretary through the Assistant Secretary for Management/Chief Financial Officer.

**Treasury Inspector General** The Treasury Inspector General for Tax Administration (TIGTA) was established in January 1999, in accordance with the Internal Revenue Service Restructuring and Reform Act of 1998, to provide independent oversight of the Internal Revenue Service programs and activities. TIGTA is charged with monitoring the Nation's tax laws to ensure the IRS acts with efficiency, economy, and effectiveness toward program accomplishment; ensuring compliance with applicable laws and regulations, preventing, detecting, and deterring fraud, waste, and abuse; investigating activities or allegations related to fraud, waste, and abuse by IRS personnel; and protecting the IRS against attempts to corrupt or threaten its employees.

For further information concerning the departmental offices, contact the Public Affairs Office, Department of the Treasury, 1500 Pennsylvania Avenue NW., Washington, DC 20220. Phone, 202-622-2960.

### Alcohol and Tobacco Tax and Trade Bureau

The Alcohol and Tobacco Tax and Trade Bureau (TTB) administers and enforces the existing Federal laws and Tax Code provisions related to the production and taxation of alcohol and tobacco products. TTB also collects all excise taxes on the manufacture of firearms and ammunition.

For further information, contact the Office of Public and Governmental Affairs, Alcohol and Tobacco Tax and Trade Bureau. Phone, 202–927–5000. Internet, www.ttb.gov.

# Office of the Comptroller of the Currency

[For the Office of the Comptroller of the Currency statement of organization, see the *Code of Federal Regulations*, Title 12, Part 4]

The Office of the Comptroller of the Currency was created February 25, 1863 (12 Stat. 665), as a bureau of the Department of the Treasury. Its primary mission is to regulate national banks. The Office is headed by the Comptroller, who is appointed for a 5-year term by

the President with the advice and consent of the Senate.

The Office regulates national banks by its power to examine banks; approves or denies applications for new bank charters, branches, or mergers; takes enforcement action—such as bank closures—against banks that are not in compliance with laws and regulations;

and issues rules, regulations, and interpretations on banking practices.

The Office supervises approximately 2,100 national banks, including their trust activities and overseas operations. Each bank is examined annually through

a nationwide staff of approximately 1,900 bank examiners supervised in 4 district offices. The Office is independently funded through assessments of the assets of national banks.

For further information, contact the Communications Division, Office of the Comptroller of the Currency, 250 E Street SW., Mail Stop 3-2, Washington, DC 20219. Phone, 202-874-4700.

# **Bureau of Engraving and Printing**

The Bureau of Engraving and Printing operates on basic authorities conferred by act of July 11, 1862 (31 U.S.C. 303) and additional authorities contained in past appropriations made to the Bureau that are still in force. Operations are financed by a revolving fund established in 1950 in accordance with Public Law 81–656. The Bureau is headed by a Director who is selected by the Secretary of the Treasury.

The Bureau designs, prints, and finishes all of the Nation's paper currency and many other security

documents, including White House invitations and military identification cards. It also is responsible for advising and assisting Federal agencies in the design and production of other Government documents that, because of their innate value or for other reasons, require security or counterfeit-deterrence characteristics.

The Bureau also operates a second currency manufacturing plant in Fort Worth, TX (9000 Blue Mound Road, 76131). Phone, 817–231–4000.

For further information, contact the Office of External Relations, Bureau of Engraving and Printing, Department of the Treasury, Room 533-M, Fourteenth and C Streets SW., Washington, DC 20228. Phone, 202–874–3019. Fax, 202–874–3177. Internet, www.moneyfactory.com.

# **Financial Management Service**

The Financial Management Service (FMS) provides central payment services to Federal program agencies, operates the Federal Government's collections and deposit systems, provides governmentwide accounting and reporting services, and manages the collection of delinquent debt owed to the Federal Government. FMS has four Regional Financial Centers located in Texas, Missouri, Pennsylvania, and California; and one Debt Collection Center in Alabama.

**Accounting** The Service gathers and publishes Governmentwide financial information that is used by the public and private sectors to monitor the Government's financial status and

establish fiscal and monetary policies. These publications include the *Daily Treasury Statement*, the *Monthly Treasury Statement*, the *Treasury Bulletin*, the *U.S. Government Annual Report*, and the *Financial Report of the U.S. Government*.

**Collections** FMS administers the world's largest collection system, gathering more than \$2.2 trillion annually through a network of more than 10,000 financial institutions. It also manages the collection of Federal revenues such as individual and corporate income tax deposits, customs duties, loan repayments, fines, and proceeds from leases.

FMS and IRS launched the Electronic Federal Tax Payment System (www.eftps.gov), which allows individuals and businesses to pay Federal taxes through the Internet. EFTPS-OnLine also provides such features as an instant, printable acknowledgment for documenting each transaction, the ability to schedule advance payments, and access to payment history.

The Treasury Offset Program is one of the methods used to collect delinquent debt. FMS uses the program to withhold Federal payments, such as Federal income tax refunds, Federal salary payments, and Social Security benefits, to recipients with delinquent debts, including past-due child support obligations and State and Federal income tax debt.

**Electronic Commerce** Through its electronic money program, FMS tests

new payments and collection technologies using the Internet and card technology, as well as related technologies such as digital signatures and biometrics. FMS has initiated electronic money pilot programs to help Federal agencies modernize their payments and collection activities. Examples include stored-value cards used on military bases and in Government hospitals, electronic checks, point-of-sale check truncations, and Internet credit card collection programs. **Payments** Each year, FMS disburses nearly 1 billion with an access dollar value of more than 1.7 trillion, to a wide variety of recipients, such as those who receive Social Security, IRS tax refunds, and veterans' benefits. For fiscal year 2004, nearly 75 percent of these transactions were issued by electronic funds transfer. The remainder of FMS payments are disbursed by check.

#### Regional Financial Centers—Financial Management Service

Center/Address	Director
Austin, TX (P.O. Box 149058, 78741)  Kansas City, MO (P.O. Box 12599, 64116)  Philadelphia, PA (P.O. Box 8676, 19101)  San Francisco, CA (P.O. Box 193858, 94119)	Gary Beets Michael Colarusso

For further information, contact the Office of Legislative and Public Affairs, Financial Management Service, Department of the Treasury, Room 555, 401 Fourteenth Street SW., Washington, DC 20227. Phone, 202–874–6740. Internet, www.fms.treas.gov.

# **Internal Revenue Service**

The Office of the Commissioner of Internal Revenue was established by act of July 1, 1862 (26 U.S.C. 7802). The Internal Revenue Service (IRS) is responsible for administering and enforcing the internal revenue laws and related statutes, except those relating to alcohol, tobacco, firearms, and explosives. Its mission is to collect the proper amount of tax revenue, at the least cost to the public, by efficiently applying the tax law with integrity and fairness. To achieve that purpose, the IRS.

—strives to achieve the highest possible degree of voluntary compliance

in accordance with the tax laws and regulations;

- —advises the public of their rights and responsibilities;
- —determines the extent of compliance and the causes of noncompliance;
- —properly administers and enforces the tax laws; and
- —continually searches for and implements new, more efficient ways of accomplishing its mission.

Basic activities include

- —ensuring satisfactory resolution of taxpayer complaints, providing taxpayer service and education;
- —determining, assessing, and collecting internal revenue taxes;

—determining pension plan qualifications and exempt organization status; and

—preparing and issuing rulings and regulations to supplement the provisions of the Internal Revenue Code.

The source of most revenues collected is the individual income tax and the

social insurance and retirement taxes. Other major sources are corporate income, excise, estate, and gift taxes. Congress first received authority to levy taxes on the income of individuals and corporations in 1913, pursuant to the 16th amendment of the Constitution.

For further information, contact the Internal Revenue Service, Department of the Treasury, 1111 Constitution Avenue NW., Washington, DC 20224. Phone, 202-622-5000.

## **United States Mint**

The establishment of a mint was authorized by act of April 2, 1792 (1 Stat. 246). The Bureau of the Mint was established by act of February 12, 1873 (17 Stat. 424) and recodified on September 13, 1982 (31 U.S.C. 304, 5131). The name was changed to United States Mint by Secretarial order dated January 9, 1984.

The primary mission of the Mint is to produce an adequate volume of circulating coinage for the Nation to conduct its trade and commerce. The

Mint also produces and sells numismatic coins, American Eagle gold and silver bullion coins, and national medals. In addition, the Fort Knox Bullion Depository is the primary storage facility for the Nation's gold bullion.

The U.S. Mint maintains sales centers at the Philadelphia and Denver Mints, and at Union Station in Washington, DC. Public tours are conducted, with free admission, at the Philadelphia and Denver Mints.

#### **Field Facilities**

(PM: Plant Manager; O: Officer in Charge)

Facility/Address	Facility Head
Bullion Depository, Fort Knox, KY 40121	
Philadelphia, PA 19106	Robert Robidoux (PM)
West Point, NY 10996	Ellen McCullom (PM)

For further information, contact the United States Mint, Department of the Treasury, 801 Ninth Street NW., Washington, DC 20220. Phone, 202–354–7222.

## **Bureau of the Public Debt**

The Bureau of the Public Debt was established on June 30, 1940, pursuant to the Reorganization Act of 1939 (31 U.S.C. 306).

Its mission is to borrow the money needed to operate the Federal Government; account for the resulting public debt; and to issue and buy back Treasury securities to implement debt management policy. The Bureau fulfills

its mission through four programs: wholesale securities, Government agency investment, retail securities services, and summary debt accounting.

The Bureau auctions and issues Treasury bills, notes, and bonds and manages the U.S. Savings Bond Program. It issues, services, and redeems bonds through a nationwide network of issuing and paying agents. It provides daily and other periodic reports to account for the composition and size of the debt. In addition, the Bureau implements the regulations for the Government securities market. These regulations provide for investor protection while maintaining a fair and liquid market for Government securities.

For more information, contact the Director, Legislative and Public Affairs, Office of the Commissioner, Bureau of the Public Debt, Washington, DC 20239-0001. Phone, 202-504-3502. Internet, www.publicdebt.treas.gov.

# Office of Thrift Supervision

The Office of Thrift Supervision (OTS) regulates Federal and State-chartered savings institutions. Created by the Financial Institutions Reform, Recovery, and Enforcement Act of 1989, its mission is to effectively and efficiently supervise Thrift institutions in a manner that encourages a competitive industry to meet housing and other credit and financial services needs and ensure access to financial services for all Americans.

The Office is headed by a Director appointed by the President, with the advice and consent of the Senate, for a 5-year term. The Director is responsible for the overall direction and policy of the agency. OTS is responsible for:

—examining and supervising thrift institutions in the four OTS regions to ensure the safety and soundness of the industry; —ensuring that thrifts comply with consumer protection laws and regulations;

—conducting a regional quality assurance program to ensure consistent applications of policies and procedures;

—developing national policy guidelines to enhance statutes and regulations and to establish programs to implement new policy and law;

—issuing various financial reports, including the quarterly report on the financial condition of the thrift industry;

—preparing regulations, bulletins, other policy documents, congressional testimony, and official correspondence on matters relating to the condition of the thrift industry, interest rate risk, financial derivatives, and economic issues; and

—prosecuting enforcement actions relating to thrift institutions.

For further information, contact External Affairs, Office of Thrift Supervision, 1700 G Street NW., Washington, DC 20552. Phone, 202–906–6677. Fax, 202–906–7849. Internet, www.ots.treas.gov.

## **Sources of Information**

### **Departmental Offices**

**Contracts** Write to the Director, Office of Procurement, Suite 400–W, 1310 G Street NW., Washington, DC 20220. Phone, 202–622–0203.

**Environment** Environmental statements prepared by the Department are available for review in the Departmental Library. Information on Treasury environmental matters may be obtained from the Office of the Assistant Secretary of the Treasury for Management and

Chief Financial Officer, Treasury Department, Washington, DC 20220. Phone, 202–622–0043.

General Inquiries For general information about the Treasury Department, including copies of news releases and texts of speeches by high Treasury officials, write to the Office of the Assistant Secretary (Public Affairs and Public Liaison), Room 3430, Departmental Offices, Treasury Department, Washington, DC 20220. Phone, 202–622–2920.

**Inspector General** For general information, contact the Assistant Inspector General for Management at 202-927-5200, or visit the Office of Inspector General Web site at www.treas.gov/inspector-general. To report the possible existence of a Treasury activity (not including the Internal Revenue Service, which reports to the Treasury Inspector General for Tax Administration) constituting a violation of law, rules, regulations, or mismanagement, gross waste of funds, abuse of authority, or a substantial and specific danger to the public health and safety, phone, 800-359-3898; fax, 202-927-5799; e-mail,

Hotline@oig.treas.gov; or write to Treasury OIG Hotline, Office of Inspector General, 1500 Pennsylvania Avenue NW., Washington, DC 20220. For Freedom of Information Act/Privacy Act requests, write to Freedom of Information Act Request, Treasury OIG, Office of Counsel, Suite 510, 740 15th Street NW., Washington, DC 20220.

**Reading Room** The Reading Room is located in the Treasury Library, Room 1428, Main Treasury Building, 1500 Pennsylvania Avenue NW., Washington, DC 20220. Phone, 202–622–0990.

Small and Disadvantaged Business
Activities Write to the Director, Office of
Small and Disadvantaged Business
Utilization, Suite 400–W, 1310 G Street
NW., Washington, DC 20220. Phone,
202–622–0530.

**Tax Legislation** Information on tax legislation may be obtained from the Assistant Secretary (Tax Policy), Departmental Offices, Treasury Department, Washington, DC 20220. Phone, 202–622–0050.

**Telephone Directory** The Treasury Department telephone directory is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

**Treasury Inspector General** Individuals wishing to report fraud, waste, or abuse against or by IRS employees should write to the Treasury Inspector General for Tax Administration, P.O. Box 589, Ben Franklin Station, Washington, DC

20044-0589. Phone, 800-366-4484. Email, complaints@TIGTA.TREAS.gov. Comptroller of the Currency For Freedom of Information Act Requests, contact the Manager, Disclosure Services and Administrative Operations, Communications Division, 250 E Street SW., Mail Stop 3-2, Washington, DC 20219 (phone, 202-874-4700; fax, 202-874–5274). For information about contracts, contact the Acquisition Management Division at 250 E Street SW., Washington, DC 20219 (phone, 202-874-5040; fax, 202-874-5625). For information regarding national bank examiner employment opportunities (generally hired at the entry level through a college recruitment program), contact the Director for Human Resources Operations, 250 E Street SW., Washington, DC 20219 (phone, 202-874-4500; fax, 202-874-4655). Publications are available from the Communications Division, 250 E Street SW., Washington, DC 20219 (phone, 202-874-4700; fax, 202-874-5263).

## **Bureau of Engraving and Printing**

Address inquiries on the following subjects to the specified office, Bureau of Engraving and Printing.

Contracts and Small Business Activities Information relating to contracts and small business activity may be obtained by contacting the Office of Procurement. Phone, 202–874–1981.

**Employment** Information regarding employment opportunities and required qualifications is available from the Office of Human Resources. Phone, 202–874–2633.

**Freedom of Information Act Requests** Inquiries should be directed to 202–874–2058.

**General Inquiries** Requests for information about the Bureau, its products, or numismatic and philatelic interests should be directed to 202–874–3019.

Mail Order Sales Uncut sheets of currency, engraved Presidential portraits, historical engravings of national landmarks, and other souvenirs and mementos are available for purchase by

phone at 800–456–3408 and the Internet at www.moneyfactory.com.

**Tours** Tours of the Bureau's facilities are provided throughout the year according to the following schedules:

Washington, DC-

Peak season, March through August, 9 a.m. until 10:45 a.m. and 12:30 p.m. until 2 p.m. Tickets are required for all tours. Tours begin every 15 minutes, with the last tour beginning at 2 p.m. The times between 11 a.m. and 12:15 p.m. are reserved for school and other groups. The ticket booth is located on Raoul Wallenberg Place (formerly Fifteenth Street) and opens at 8 a.m. Tour tickets are free. The ticket booth remains open for the morning and evening tours until all tickets have been distributed. Lines form early and tickets go quickly, typically by 9 a.m. during peak season. Tickets are distributed on a first-come, first-serve basis. Lines organize on Raoul Wallenberg Place.

Evening tours, May through August, 5 p.m. until 7 p.m. Tours are offered every 15 minutes.

Non-peak season, September through February, 9 a.m. until 2 p.m. No tickets are necessary for tours during this time. Lines organize on Fourteenth Street.

Fort Worth, TX-

Non-peak season, September through May, 9 a.m. until 2 p.m. The Visitors Center is open from 8:30 a.m. until 3:30 p.m.

In June and July, tour hours are every 30 minutes, from 11 a.m. until 5 p.m. The Visitors Center is open from 10:30 a.m. until 6:30 p.m.

No tours are given at either facility on weekends, Federal holidays, or between Christmas and New Year's Day.

Up-to-the-minute tour information is available on the Bureau's Web site at www.moneyfactory.com. Information about the Washington, DC, tour and visitors center can also be obtained by calling 202–874–2330 or 866–874–2330. Information about the Fort Worth tour and visitor center can be obtained by calling 817–231–4000 or 866–865–1194.

## **Financial Management Service**

Inquiries on the following subjects should be directed to the specified office, Financial Management Service, 401 Fourteenth Street SW., Washington, DC 20227. Fax, 202–874–7016.

Contracts Write to the Director, Acquisition Management Division, Room 428 LCB. Phone, 202–874–6910.

Employment Inquiries may be directed to the Human Resources Division, Room 170A, 3700 East-West Highway, Hyattsville, MD 20782. Phone, 202–874–8090. TDD, 202–874–8825.

#### **Internal Revenue Service**

**Audiovisual Materials** Films providing information on the American tax system, examination and appeal rights, and the tax responsibilities of running a small business are available. Some of the films are also available in Spanish. The films can be obtained by contacting any territory office.

Also available are audio and video cassette tapes that provide step-by-step instructions for preparing basic individual income tax forms. These tapes are available in many local libraries. **Contracts** Write to the Internal Revenue Service, 1111 Constitution Avenue NW. (M:P:C), Washington, DC 20224 (phone, 202-283-1710); or the Director of Support Services, at any of the Internal Revenue territory offices. Customer Account Service The Internal Revenue Service provides year-round tax information and assistance to taxpayers, primarily through its toll-free telephone system, which also includes telephone assistance to deaf and hearing-impaired taxpayers who have access to a teletypewriter or television/phone. The toll-free numbers are listed in local telephone directories and in the annual tax form packages. Taxpayers may also visit agency offices for help with their tax problems. The Service provides return preparation assistance to taxpayers by guiding groups of individuals line by line on the preparation of their returns. Individual preparation is available for handicapped or other individuals unable

to use the group preparation method.

Foreign language tax assistance also is available at many locations.

**Educational Programs** The Service provides, free of charge, general tax information publications and booklets on specific tax topics. Taxpayer information materials also are distributed to major television networks and many radio and television stations, daily and weekly newspapers, magazines, and specialized publications. Special educational materials and films are provided for use in high schools and colleges. Individuals starting a new business are given specialized materials and information at small business workshops, and community colleges provide classes based on material provided by the Service. The community outreach tax assistance program provides assistance, through agency employees, to community groups.

Through the volunteer income tax assistance program and the tax counseling for the elderly program, the Service recruits, trains, and supports volunteers who offer free tax assistance to low-income, elderly, military, and non-English-speaking taxpayers.

Materials, films, and information on the educational programs can be obtained by contacting any territory office.

**Employment** For information, write to the recruitment coordinator at any of the territory offices.

**Publications** The Annual Report— Commissioner of Internal Revenue, the Internal Revenue Service Data Book, and periodic reports of statistics of income are available from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

Audit of Returns, Appeal Rights, and Claims for Refund, Your Federal Income Tax, Farmers Tax Guide, Tax Guide for Small Business, and other publications are available at Internal Revenue Service offices free of charge.

**Reading Rooms** Public reading rooms are located in the national office and in each territory office.

**Speakers** Arrangements for speakers on provisions of the tax law and operations of the Internal Revenue Service for professional and community groups may

be made by writing to the Senior Commissioner's Representative or, for national organizations only, to the Communications Division at the IRS National Headquarters in Washington, DC.

**Taxpayer Advocate** Each district has a problem resolution staff which attempts to resolve taxpayer complaints not satisfied through regular channels.

#### **United States Mint**

**Contracts and Employment** Inquiries should be directed to the facility head of the appropriate field office or to the Director of the Mint.

Numismatic Services The United States Mint maintains public exhibit and sales areas at the Philadelphia and Denver Mints, and at Union Station in Washington, DC. Brochures and order forms for official coins, medals, and other numismatic items are available through the Internet, at www.usmint.gov. Publications The CFO Annual Financial Report is available from the United States Mint, Department of the Treasury, 801 Ninth Street NW., Washington, DC 20220. Phone, 202–354–7800.

#### **Bureau of the Public Debt**

Electronic Access Information about the public debt, U.S. Savings Bonds, Treasury bills, notes, and bonds, and other Treasury securities is available through the Internet, at www.treasurydirect.gov. Forms and publications may be ordered electronically at the same address.

Employment General employment inquiries should be addressed to the Bureau of the Public Debt, Division of Personnel Management, Employment and Classification Branch, Parkersburg, WV 26106–1328. Phone, 304–480–6144.

Savings Bonds Savings bonds are continuously on sale at more than 40,000 financial institutions and their branches in virtually every locality in the United States. Information about bonds is provided by such issuing agents. Current rate information is available toll free by calling 800–4US–BOND.

Requests for information about all series of savings bonds, savings notes, and retirement plans or individual retirement bonds should be addressed to the Bureau of the Public Debt, Department of the Treasury, 200 Third Street, Parkersburg, WV 26106–1328. Phone, 304–480–6112.

**Treasury Securities** Information inquiries regarding the purchase of Treasury bills, bonds, and notes should be addressed to a Treasury direct contact center, or to the Bureau of the Public Debt, 200 Third Street, Parkersburg, WV 26106–1328. Phone, 800–722–2678.

### Office of Thrift Supervision

**Electronic Access** Information about OTS and institutions regulated by OTS is available through the Internet, at www.ots.treas.gov.

**Employment** Inquiries about employment opportunities with the Office of Thrift Supervision should be directed to the Human Resources Office. Phone, 202–906–6061.

Freedom of Information Act/Privacy Act Requests For information not readily available from the Web site, please submit to the Office of Thrift Supervision, Dissemination Branch, 1700 G Street NW., Washington, DC 20552. E-mail, publicinfo@ots.treas.gov. Fax, 202–906–7755.

**General Information** General information about OTS may be obtained by calling 202–906–6000.

**Publications** Publications that provide information and guidance regarding the thrift industry are available at the "Public Information" link on the Web site.

For further information, contact the Public Affairs Office, Department of the Treasury, 1500 Pennsylvania Avenue NW., Washington, DC 20220. Phone, 202-622-2960. Internet, www.treas.gov.