

DEPARTMENT OF VETERANS AFFAIRS

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and Legislative Affairs

CHRISTINE O. HILL

The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). It is comprised of three organizations that administer veterans programs: the Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a central office component.

Activities

Cemeteries The National Cemetery Administration (NCA) is responsible for more than 120 national cemeteries nationwide. Burial in a national cemetery is available to veterans, their spouses, and dependent children. At no cost to the family, a national cemetery burial includes the gravesite, grave-liner, opening and closing of the grave, headstone or marker, and perpetual care as part of a national shrine. If a veteran is buried in a private cemetery, anywhere in the world, NCA will provide a headstone or marker. NCA's State Cemetery Grants Program provides funds to establish, expand, or improve State-operated veterans cemeteries. Presidential Memorial Certificates honoring the veteran may be requested from NCA.

Center for Minority Veterans The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645) and is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. The work of the Center focuses on the unique and special needs of five distinct groups of

veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives.

Center for Women Veterans The Center for Women Veterans was established under Public Law 103-446 (108 Stat. 4645) and acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, legislation, and practices to ensure that they are responsive and accessible to eligible women veterans.

Health Services The Veterans Health Administration provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It conducts both individual medical and health-care delivery research projects and multi-hospital research programs, and it assists in the education of physicians and dentists and with training of many other health care professionals through affiliations with educational institutions and organizations.

Veterans Benefits The Veterans Benefits Administration provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems.

The Compensation and Pension Service is responsible for claims for disability compensation and pension,

specially adapted housing, accrued benefits, adjusted compensation in death cases, and reimbursement for headstone or marker; allowances for automobiles and special adaptive equipment; special clothing allowances; emergency officers' retirement pay; survivors' claims for death compensation, dependency and indemnity compensation, death pension, and burial and plot allowance claims; forfeiture determinations; and a benefits protection program for minors and incompetent adult beneficiaries.

The Education Service administers the Montgomery GI Bill program and other programs which provide education benefits to qualified active-duty members, veterans, certain dependents of veterans, and members of the Selected and Ready Reserve. The Service also check school records to ensure that they comply with the pertinent law, approves courses for the payment of educational benefits, and administers a work-study program. Additional details are available at www.gibill.va.gov.

The Insurance Service's operations for the benefit of service members, veterans, and their beneficiaries are available through the regional office and insurance center (phone, 800-669-8477) in Philadelphia, PA, which provides the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, life and death insurance claims awards, and any other insurance-related transactions. The agency also administers the Veterans Mortgage Life Insurance Program for those disabled veterans who receive a VA grant for specially adapted housing and supervises the Servicemembers' Group Life Insurance Program and the Veterans Group Life Insurance Program.

The Loan Guaranty Service is responsible for operations that include appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; making direct loans to

Native American veterans to acquire a home on trust land; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

The Vocational Rehabilitation and Employment Service provides outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to service-connected disabled veterans. Vocational and educational counseling, as well as the evaluation of abilities, aptitudes, and interests are provided to veterans and servicepersons. Counseling, assessment, education programs, and, in some cases, rehabilitation services are available to spouses and children of totally and permanently disabled veterans as well as surviving orphans, widows, and widowers of certain deceased veterans.

Vocational training and rehabilitation services are available to children with spina bifida having one or both parents who served in the Republic of Vietnam during the Vietnam era, or served in certain military units in or near the demilitarized zone in Korea, between September 1, 1967, and August 31, 1971.

Veterans' Appeals The Board of Veterans' Appeals (BVA) is responsible for entering the final appellate decisions in claims of entitlement to veterans' benefits and for deciding certain matters concerning fees charged by attorneys and agents for representation of veterans before VA and requests for revision of prior BVA decisions on the basis of clear and unmistakable error. Final Board decisions are appealable to the U.S. Court of Appeals for Veterans Claims.

Field Facilities The Department's operations are handled through the following field facilities:

- cemeteries, providing burial services to veterans, their spouses, and dependent children;
- domiciliaries, providing the least intensive level of inpatient medical care including necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community;

—medical centers, providing eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans;
 —outpatient clinics to provide eligible beneficiaries with ambulatory care; and
 —regional offices to grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory; furnish information regarding VA benefits and services; adjudicate claims and make awards for disability compensation and pension; conduct outreach and

information dissemination and provide support and assistance to various segments of the veteran population to include former prisoners of war (POW), minority veterans, homeless veterans, women veterans and elderly veterans; supervise payment of VA benefits to incompetent beneficiaries; provide vocational rehabilitation and employment training; administer educational benefits; guarantee loans for purchase, construction, or alteration of homes; process grants for specially adapted housing; process death claims; and assist veterans in exercising rights to benefits and services.

National Facilities—Department of Veterans Affairs

Address	Type of facility	Director
ALABAMA:		
Birmingham (700 S. 19th St., 35233)	Medical Center	Y.C. Parris
Central Alabama Health Care System (215 Perry Hill Rd., Montgomery, 36109-3798)	Medical Center	Robert Ratliff
Mobile (1202 Virginia St., 36604)	National Cemetery	
Montgomery (345 Perry Hill Rd., 36109)	Regional Office	Montgomery Watson
Seale (Fort Mitchell, 553 Hwy. 165, 36856)	National Cemetery	
Tuscaloosa (35404)	Medical Center	Robert Malone
ALASKA:		
Anchorage (2925 Debarr Rd., 99508)	Outpatient Clinic and Regional Office	Alex Spector
Fort Richardson (Bldg. 997, Davis Hwy., 99505-5498)	National Cemetery	
Sitka (803 Sawmill Creek Rd., 99835)	National Cemetery	
ARIZONA:		
Northern Arizona Health Care System (500 N. Hwy. 89, Prescott, 86313)	Medical Center (medical and domiciliary)	Deborah Thompson
Phoenix (7th St. & Indian School Rd., 85012)	Medical Center	(Vacancy)
Phoenix (3225 N. Central Ave., 85012)	Regional Office	Sandra D. Flint
Phoenix (23029 N. Cave Creek Rd., 85024) (National Memorial Cemetery of Arizona)	National Cemetery	
Prescott (500 Hwy. 89 N., 86301)	National Cemetery	
Southern Arizona Health Care System (3601 S. 6th Ave., Tucson, 85723)	Medical Center	Jonathan H. Gardner
ARKANSAS:		
Fayetteville (72701)	Medical Center	Michael Winn
Fayetteville (700 Government Ave., 72701)	National Cemetery	
Fort Smith (522 Garland Ave., 72901)	National Cemetery	
Little Rock (2523 Confederate Blvd., 72206)	National Cemetery	
Little Rock (300 Roosevelt Rd., 72205) (John L. McClellan Memorial Veterans Hospital), Little Rock Division North Little Rock Division	Medical Center	Tim Shea
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115)	Regional Office	William Nicholas
CALIFORNIA:		
Central California Health Care System (2615 Clinton Ave., Fresno, 93703)	Medical Center	Alan S. Perry
Gustine (San Joaquin Valley National Cemetery, 32053 W. McCabe Rd., 95322)	National Cemetery	
Loma Linda (Jerry L. Pettis Memorial Veterans Hospital, 11201 Benton St., 92357)	Medical Center	Dean R. Stordahl
Long Beach (5901 E. 7th St., 90822)	Medical Center	Ron Norby
Los Angeles (11301 Wilshire Blvd., 90073)	Medical Center	Charles Dorman
Los Angeles (11000 Wilshire Blvd., 90024)	Regional Office	Stewart F. Liff
Los Angeles (950 S. Sepulveda Blvd., 90049)	National Cemetery	
Northern California Health Care System (150 Muir Rd., Benicia, 94523)	Medical Center	Larry Sandler
Oakland (Oakland Federal Bldg., 1301 Clay St., 94612-5209)	Regional Office	Cathy L. Smith

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Palo Alto Health Care System (3801 Miranda Ave., 94304).	Medical Center	Elisabeth J. Freeman
Riverside (22495 Van Buren Blvd., 92518)	National Cemetery	
San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National Cemetery	
San Diego (3350 La Jolla Village Dr., 92161)	Medical Center	Gary Rossio
San Diego (8810 Rio San Diego Dr., 92108)	Regional Office	Lily Fetzer
San Diego (Fort Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92106).	National Cemetery	
San Francisco (4150 Clement St., 94121)	Medical Center	Sheila Cullen
San Francisco (P.O. Box 29012, Presidio of San Francisco, 94129).	National Cemetery	
COLORADO:		
Denver (1055 Clermont St., 80220)	Medical Center	Lynette Roff
Denver (80225)	Denver Distribution Center	Jim Sandman
Denver (Fort Logan National Cemetery, 3698 S. Sheridan Blvd., 80235).	National Cemetery	
Fort Lyon (81038)	National Cemetery	
Grand Junction (81501)	Medical Center	Michael Murphy
Lakewood (P.O. Box 25126, 155 Van Gordon St., 80228).	Regional Office	Jeffrey Alger
CONNECTICUT:		
Connecticut Health Care System (950 Campbell Ave., West Haven, 06516).	Medical Center	Roger Johnson
Hartford (450 Main St., 06103)	Regional Office	Linda Walker
DELAWARE:		
Wilmington (1601 Kirkwood Hwy., 19805)	Medical Center	Richard Citron
DISTRICT OF COLUMBIA:		
Washington (50 Irving St. NW., 20422)	Medical Center	Sanford M. Garfunkel
Washington (1120 Vermont Ave. NW., 20421)	Regional Office	Judy Reyes-Maggio
FLORIDA:		
Bay Pines (1000 Bay Pines Blvd. N., 33504)	Medical Center (medical and domiciliary)	Wallace M. Hopkins
Bay Pines (10000 Bay Pines Blvd., North Bay Pines, 33504-0477).	National Cemetery	
Bushnell (Florida National Cemetery, 6502 SW. 102d Ave., 33513).	National Cemetery	
Miami (1201 NW. 16th St., 33125)	Medical Center	Stephen Lucas
Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608-1197).	Medical Center	Fred Malphrus
Orlando (5201 Raymond St., Orlando, 32803)	Medical Center	(Vacancy)
Pensacola (Barrancas National Cemetery, Naval Air Station, 80 Hovey Rd. 32508-1099).	National Cemetery	
St. Augustine (104 Marine St., 32084)	National Cemetery	
St. Petersburg (P.O. Box 1437, 33731)	Regional Office	Barry Baker
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center	Forest Farley, Jr.
West Palm Beach (7305 N. Military Trail, 33410-6400).	Medical Center	Edward H. Seiler
West Palm Beach (South Florida National Cemetery, 7305 N. Military Trail, 33410).	National Cemetery	
GEORGIA:		
Atlanta (1670 Clairmont Rd., 30033)	Medical Center	Thomas A. Cappello
Atlanta (P.O. Box 100026, 1700 Clairmont Rd., Decatur, 30033).	Regional Office	Larry Burks
Augusta (2460 Wrightsboro Rd., 30904-6285)	Medical Center	James Trusley
Forest Hills Division Lenwood Division		
Canton (Georgia National Cemetery, 2025 Mount Carmel Church Ln., 30114).	National Cemetery	
Dublin (31021)	Medical Center (medical and domiciliary)	Richard W. Fry
Marietta (500 Washington Ave., 30060)	National Cemetery	
HAWAII:		
Honolulu (P.O. Box 29020, 96850)	Medical Center	James Hastings
Honolulu (National Memorial Cemetery of the Pacific, 2177 Puowaina Dr., 96813-1729).	National Cemetery	
IDAHO:		
Boise (805 W. Franklin St., 83702)	Regional Office	James Vance
Boise (500 W. Fort St., 83702-4598)	Medical Center	Wayne Tippets
ILLINOIS:		
Alton (600 Pearl St., 62003)	National Cemetery	
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center	James Jones

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Chicago (P.O. Box 8136, 536 S. Clark St., 60680) ..	Regional Office	Michael Olson
Danville (61832)	Medical Center	Susan P. Bowers
Danville (1900 E. Main St., 61832)	National Cemetery	
Elwood (Abraham Lincoln National Cemetery, 27034 S. Diagonal Rd., 60421).	National Cemetery	
Hines (Lock Box 66303, AMF O'Hare, 60666-0303)	Finance Center	Billy R. Barker
Hines (Edward Hines, Jr., Hospital, 60141)	Medical Center	Jack Hetrick
Hines (P.O. Box 76, 60141)	VA National Acquisition Center	Efrain Fernandez
Hines (P.O. Box 27, 60141)	Service and Distribution Center	George Moore
Marion (2401 W. Main St., 62959)	Medical Center	Kathy Spivey-Paul
Moline (Rock Island National Cemetery, Bldg. 118, Rock Island Arsenal, 61299-7090).	National Cemetery	
Mound City (Junction Hwys. 37 and 51, 62963)	National Cemetery	
North Chicago (60064)	Medical Center	Patrick L. Sullivan
Quincy (36th and Maine Sts., 62301)	National Cemetery	
Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., 62707).	National Cemetery	
INDIANA:		
Indianapolis (1481 W. 10th St., 46202)	Medical Center	Susan P. Bowers
Cold Spring Road Division Tenth Street Division		
Indianapolis (575 N. Pennsylvania St., 46204)	Regional Office	Dennis Kuewa
Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208).	National Cemetery	
Marion (1700 E. 38th St., 46952)	National Cemetery	
New Albany (1943 Ekin Ave., 47150)	National Cemetery	
Northern Indiana Health Care System (2121 Lake Ave., Fort Wayne, 46805).	Medical Center	Kathy Spivey-Paul
IOWA:		
Central Iowa Health Care System (30th and Euclid Ave., Des Moines, 50310-5774).	Medical Center	Donald Cooper
Des Moines (210 Walnut St., 50309)	Regional Office	Richard Braley
Iowa City (Hwy. 6 W., 52246-5774)	Medical Center	Peter Henry, <i>Acting</i>
Keokuk (1701 J St., 52632)	National Cemetery	
KANSAS:		
Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary).	(Vacancy)
Fort Leavenworth (66027)	National Cemetery	
Fort Scott (P.O. Box 917, 900 E. National, 66701) ..	National Cemetery	
Leavenworth (P.O. Box 1694, 66048)	National Cemetery	
Topeka (Bldg. 9, 3401 SW. 21st St., 66604)	Health Revenue Center	Matthew Kelly, <i>Acting</i>
Wichita (5500 E. Kellogg, 67218)	Medical Center	Thomas J. Sanders
Wichita (5500 E. Kellogg, 67218)	Regional Office and Medical Center	Charlie Wolford
KENTUCKY:		
Danville (277 N. 1st St., 40442)	National Cemetery	
Lebanon (20 Hwy. 208E, 40033)	National Cemetery	
Lexington (40511)	Medical Center	Sandy J. Nielson
Cooper Drive Division Leestown Division		
Lexington (833 W. Main St., 40508)	National Cemetery	
Louisville (545 S. 3d St., 40202)	Regional Office	Keith Thompson
Louisville (800 Zorn Ave., 40202)	Medical Center	Wayne L. Pfeffer
Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40204).	National Cemetery	
Louisville (Zachary Taylor National Cemetery, 4701 Brownsboro Rd., 40207).	National Cemetery	
Nancy (Mill Springs National Cemetery, 9044 W. Hwy. 80, 42544).	National Cemetery	
Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery	
LOUISIANA:		
Alexandria (71301)	Medical Center	Barbara Watkins
Baton Rouge (220 N. 19th St., 70806)	National Cemetery	
New Orleans (1601 Peridido St., 70146)	Medical Center	John D. Church, Jr.
New Orleans (701 Loyola Ave., 70113)	Regional Office	Rowland Christian
Pineville (Alexandria National Cemetery, 209 E. Shamrock St., 71360).	National Cemetery	
Shreveport (510 E. Stoner Ave., 71101)	Medical Center	George Moore
Zachary (20978 Port Hickey Rd., 70791) (Port Hudson National Cemetery).	National Cemetery	
MAINE:		
Togus (1 VA Ctr., 04330)	Medical and Regional Office Center	Dale Demurs
Togus (1 VA Ctr., 04330)	National Cemetery	
MARYLAND:		
Annapolis (800 West St., 21401)	National Cemetery	

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Baltimore (31 Hopkins Plz., 21201)	Regional Office	George Wolohojian
Baltimore (5501 Frederick Ave., 21228)	National Cemetery	
Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228).	National Cemetery	
Maryland Health Care System (10 N. Green St., Baltimore, 21201).	Medical Center	Dennis Smith
MASSACHUSETTS:		
Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center	Karen Waghorn
Boston Health Care Center (150 S. Huntington Ave., 02130).	Medical Center	Michael Lawson
Boston (John F. Kennedy Federal Bldg., 02203)	Regional Office	(Vacancy)
Bourne (Massachusetts National Cemetery, Connerly Ave., 02532).	National Cemetery	
Brockton (940 Belmont St., 02301)	Medical Center	Michael Lawson
Northampton (01060)	Medical Center	Joanne Carney, <i>Acting</i>
MICHIGAN:		
Ann Arbor (2215 Fuller Rd., 48105)	Medical Center	Gabriel Perez, <i>Acting</i>
Augusta (Fort Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery	
Battle Creek (49106)	Medical Center	(Vacancy)
Detroit (48101-1932)	Medical Center	(Vacancy)
Detroit (477 Michigan Ave., 48226)	Regional Office	(Vacancy)
Holly (Great Lakes National Cemetery, 4200 Belford Rd., 48442).	National Cemetery	
Iron Mountain (49801)	Medical Center	Janice M. Boss
Saginaw (1500 Weiss St., 48602)	Medical Center	Gabriel Perez
MINNESOTA:		
Minneapolis (1 Veterans Dr., 55417)	Medical Center	Steven Kleinglass
Minneapolis (Fort Snelling National Cemetery, 7601 34th Ave. S., 55450).	National Cemetery	
St. Cloud (4801 8th St. N., 56303)	Medical Center	Barry I. Bahl
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111) (Remittances: P.O. Box 1820, 55111).	Regional Office & Insurance Center	(Vacancy)
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111).	Debt Management Center	Dan Osendorf
MISSISSIPPI:		
Biloxi (39531)	Medical Center (medical and domiciliary).	Charles Sepich
Biloxi Hospital and Domiciliary Division Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 400 Veterans Ave., 39535-4968).	National Cemetery	
Corinth (1551 Horton St., 38834)	Medical Center (medical and domiciliary).	Mary Dill
Corinth (1551 Horton St., 38834)	National Cemetery	
Jackson (1500 E. Woodrow Wilson Dr., 39216)	Medical Center	Richard Baltz
Jackson (1600 E. Woodrow Wilson Ave., 39216)	Regional Office	Jospeh Adair
Natchez (41 Cemetery Rd., 39120)	National Cemetery	
MISSOURI:		
Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center	Mary Weldon, <i>Acting</i>
Jefferson City (1024 E. McCarthy, 65101)	National Cemetery	
Kansas City (4801 Linwood Blvd., 64128)	Medical Center	Kent D. Hill
Poplar Bluff (63901)	Medical Center	Nancy Arnold
Springfield (1702 E. Seminole St., 65804)	National Cemetery	
St. Louis (63125)	Medical Center	Glen Struchtemeyer
John J. Cochran Division, 63106		
St. Louis (P.O. Box 5020, Bldg. 104, 4300 Goodfellow Blvd., 63115).	Records Management Center	(Vacancy)
St. Louis (400 S. 18th St., 63103-2271)	Regional Office	Kim Graves
St. Louis (Jefferson Barracks National Cemetery, 2900 Sheridan Dr., 63125).	National Cemetery	
MONTANA:		
Montana Health Care System (Fort Harrison, 59636).	Medical and Regional Office Center	Joseph M. Underkofler
NEBRASKA:		
Greater Nebraska Health Care System (600 S. 70th St., Lincoln, 68510).	Medical Center	Albert Washko
Lincoln (5631 S. 48th St., 68516)	Regional Office	Willie Clark
Maxwell (Fort McPherson National Cemetery, 12004 S. Spur 56A, 69151-1031).	National Cemetery	
NEVADA:		
Las Vegas (102 Lake Mead Dr., 89106)	Outpatient Clinic	John Bright

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Reno (1000 Locust St., 89520)	Medical Center	Kurt Schlegelmilch
Reno (1201 Terminal Way, 89520)	Regional Office	Don Iddings
NEW HAMPSHIRE:		
Manchester (718 Smyth Rd., 02104)	Medical Center	Mark F. Levenson
Manchester (275 Chestnut St., 03101)	Regional Office	Marybeth Cully
NEW JERSEY:		
Beverly (916 Bridgeboro Rd., 08010)	National Cemetery	
Hillsborough (08844)	Asset Management Service	John Snow
Newark (20 Washington Pl., 07102)	Regional Office	John McCourt
New Jersey Health Care System (East Orange, 07018).	Medical Center	Kenneth Mizrach
Salem (Finn's Point National Cemetery, R.F.D. 3, Fort Mott Rd., Box 542, 08079).	National Cemetery	
Somerville (08876)	Asset Management Service	Sharon Dufour
NEW MEXICO:		
Albuquerque (2100 Ridgecrest Dr. SE., 87108-5138).	Medical Center	Mary A. Dowling
Albuquerque (500 Gold Ave. SW., 87102)	Regional Office	(Vacancy)
Fort Bayard (Fort Bayard National Cemetery, P.O. Box 189, 88036).	National Cemetery	
Santa Fe (501 N. Guadalupe St., 87501)	National Cemetery	
NEW YORK:		
Albany (113 Holland Ave., 12208)	Medical Center	Mary Ellen Piche
Bath (14810)	Medical Center (medical and domiciliary)	Craig Howard, <i>Acting</i>
Bath (San Juan Ave., 14810)	National Cemetery	
Bronx (130 W. Kingsbridge Rd., 10468)	Medical Center	MaryAnn Musumeci
Brooklyn Division St. Albans Division		
Brooklyn (Cypress Hills National Cemetery, 625 Jamaica Ave., 11208).	National Cemetery	
Buffalo (111 W. Huron St., 14202)	Regional Office	(Vacancy)
Calverton (210 Princeton Blvd., 11933-1031)	National Cemetery	
Canandaigua (14424)	Medical Center	W. Craig Howard
Elmira (Woodlawn National Cemetery, 1825 Davis St., 14901).	National Cemetery	
Farmingdale (Long Island National Cemetery, 2040 Wellwood Ave., 11735-1211).	National Cemetery	
Hudson Valley Health Care System (Franklin Delano Roosevelt Hospital, Montrose, 10548).	Medical Center	Michael Sabo
New York (245 W. Houston St., 10014)	Regional Office	Pat Amberg-Blyskal
New York Harbor Health Care System (Brooklyn, 11209).	Medical Center	John J. Donnellan, Jr.
Northport (Long Island, 11768)	Medical Center	Robert Schuster
Schuylerville (General B.H. Soloman Saratoga National Cemetery, 200 Duell Rd., 12871-1721).	National Cemetery	
Syracuse (Irving Ave. & University Pl., 13210)	Medical Center	James Cody
Western New York Health Care System (3495 Bailey Ave., Buffalo, 14215).	Medical Center	Tim Leizert, <i>Acting</i>
NORTH CAROLINA:		
Asheville (28805)	Medical Center	Susan Pendergrass
Durham (508 Fulton St. & Erwin Rd., 27705)	Medical Center	Michael Phaup
Fayetteville (2300 Ramsey St., 28301)	Medical Center	Janet Stout
New Bern (1711 National Ave., 28560)	National Cemetery	
Raleigh (501 Rock Quarry Rd., 27610)	National Cemetery	
Salisbury (1601 Brenner Ave., 28144)	Medical Center	Don Moore
Salisbury (202 Government Rd., 28144)	National Cemetery	
Wilmington (2011 Market St., 28403)	National Cemetery	
Winston-Salem (251 N. Main St., 27155)	Regional Office	John Montgomery
NORTH DAKOTA:		
Fargo (655 1st Ave., 58102)	Medical and Regional Office Center	Rosalyn Cole, <i>Acting</i>
OHIO:		
Chillicothe (45601)	Medical Center	Linda Smith
Cincinnati (3200 Vine St., 45220)	Medical Center	Carlos B. Lott
Cleveland (10701 East Blvd., 44106-3800)	Medical Center	William Montague
Brecksville Division Wade Park Division		
Cleveland (1240 E. 9th St., 44199)	Regional Office	Phillip J. Ross
Columbus (2090 Kenny Rd., 43221)	Outpatient Clinic	Lilian T. Thome
Dayton (VA Medical Center, 4100 W. 3d St., 45428-1008).	Medical Center (medical and domiciliary)	Guy Richardson
Dayton (VA Medical Center, 4100 W. 3d St., 45428-1008).	National Cemetery	
Rittman (Ohio Western Reserve National Cemetery, P.O. Box 8, 10175 Rawiga Rd., 44270).	National Cemetery	

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
OKLAHOMA:		
Elgin (Fort Sill National Cemetery, 2648 Jake Dunn Rd., 73538)	National Cemetery	
Fort Gibson (1423 Cemetery Rd., 74434)	National Cemetery	
Muskogee (Memorial Station, Honor Heights Dr., 74401)	Medical Center	Adam Walmus
Muskogee (125 S. Main St., 74401)	Regional Office	Sam Jarvis
Oklahoma City (921 NE. 13th St., 73104)	Medical Center	Steve J. Gentling
OREGON:		
Eagle Point (2763 Riley Rd., 97524)	National Cemetery	
Portland (3710 SW. U.S. Veterans Hospital Rd., 97207)	Medical Center	James Tuchschildt
Portland (1220 SW. 3d Ave., 97204)	Regional Office	Gerry Lorang
Portland (Willamette National Cemetery, 11800 SE. Mt. Scott Blvd., 66147, 97266-6937)	National Cemetery	
Roseburg (97470-6513)	Medical Center	George Marnell
Roseburg (913 Garden Valley Blvd., 97470)	National Cemetery	
PENNSYLVANIA:		
Altoona (16602-4377)	Medical Center	Gerald L. Williams
Annville (Indiantown Gap National Cemetery, Rural Rte. 2, Box 484, 17003-9618)	National Cemetery	
Butler (16001-2480)	Medical Center	David Wood
Coatesville (19320)	Medical Center	Gary W. Devansky
Erie (135 E. 38th St. Blvd., 16504)	Medical Center	Meg O'Shea-Caplan, <i>Acting</i>
Lebanon (17042)	Medical Center	Terry Gerigk
Philadelphia (5000 Wissahickon Ave., 19101) (Insurance remittances: P.O. Box 7787). (Mail: P.O. Box 42954)	Regional Office & Insurance Center	Thomas M. Lastowka
Philadelphia (University & Woodland Aves., 19104)	Medical Center	Michael Sullivan
Philadelphia (Haines St. & Limekiln Pike, 19138)	National Cemetery	
Pittsburgh (1000 Liberty Ave., 15222)	Regional Office	(Vacancy)
Pittsburgh Health Care System (University Dr. C, 15240)	Medical Center	Michael Moreland
Aspinwall Division		
Pittsburgh Division		
Wilkes-Barre (1111 E. End Blvd., 18711)	Medical Center	Roland Moore
PHILIPPINE REPUBLIC:		
Manila (1131 Roxas Blvd., FPO AP96515-1110)	Regional Office & Outpatient Clinic	Jon Skelly
PUERTO RICO:		
Bayamon (Puerto Rico National Cemetery, Avenue Cementerio Nacional No. 50, 00960)	National Cemetery	
Hato Rey (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., 00918)		
San Juan (Barrio Monacillos G.P.O., Box 364867, 00927-5800)	Medical Center	Rafael E. Ramirez
San Juan (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., G.P.O. Box 364867, Hato Rey, 00936)	Regional Office	Sonia Moreno
RHODE ISLAND:		
Providence (380 Westminster Mall, 02903)	Regional Office	Kerrie Witty
Providence (Davis Park, 02908)	Medical Center	Vincent Ng
SOUTH CAROLINA:		
Beaufort (1601 Boundary St., 29902-3947)	National Cemetery	
Charleston (109 Bee St., 29401-5799)	Medical Center	Flo Hutchison, <i>Acting</i>
Columbia (William Jennings Bryan Dorn Veterans Hospital, 29209)	Medical Center	Brian Heckert
Columbia (1801 Assembly St., 29201)	Regional Office	Carl W. Hawkins
Florence (803 E. National Cemetery Rd., 29501)	National Cemetery	
SOUTH DAKOTA:		
Black Hills Health Care System (113 Comanche Rd., Fort Meade, 57741)	Medical Center	Steve DiStasio, <i>Acting</i>
Hot Springs (500 N. 5th St., 57747)	National Cemetery	
Sioux Falls (Royal C. Johnson Veterans Memorial Hospital, P.O. Box 5046, 25051 W. 22d St., 57117)	Medical Center and Regional Office	Joe Dalpiaz
Sioux Falls (2501 West 2nd St., Sioux Falls, SD 57117)	Regional Office	John Smith
Sturgis (Fort Meade National Cemetery, P.O. Box 640, Old Stone Rd. 57785)	National Cemetery	
Sturgis (Black Hills National Cemetery, 20901 Pleasant Valley Dr., 57785)	National Cemetery	
TENNESSEE:		
Chattanooga (1200 Bailey Ave., 37404)	National Cemetery	
Knoxville (939 Tyson St. NW., 37917)	National Cemetery	

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Madison (1420 Gallatin Rd. S., 37115-4619) (Nashville National Cemetery).	National Cemetery	
Memphis (1030 Jefferson Ave., 38104)	Medical Center	Patricia Pittman
Memphis (3568 Townes Ave., 38122)	National Cemetery	
Mountain Home (Johnson City, 37684)	Medical Center (medical and domiciliary).	(Vacancy)
Mountain Home (P.O. Box 8, VA Medical Center, Bldg. 117, 37684).	National Cemetery	
Tennessee Valley HCS.		
Murfreesboro (37129-1236)	Medical Center	David N. Pennington
Nashville (1310 24th Ave. S., 37212-2637)	Medical Center	David N. Pennington
Nashville (110 9th Ave. S., 37203)	Regional Office	Brian Corley
TEXAS:		
Amarillo (6010 Amarillo Blvd. W., 79106)	Medical Center	Bryan Jaqua
Austin (1615 E. Woodward St., 78772)	Automation Center	Robert Evans
Austin (P.O. Box 149975, 78714-9575)	Financial Services Center	Rodney W. Wood
Austin (1615 E. Woodward St., 78772)	Mortgage Loan Accounting Center ..	Allen Sartain
Big Spring (79720)	Medical Center	Lou Ann Atkins
Central Texas Health Care System (Olin E. Teague Veterans Center, Temple, 76504).	Medical Center (medical and domiciliary).	Bruce Gordon
Dallas (Dallas-Fort Worth National Cemetery, 2000 Mountain Creek Pkwy., 75211).	National Cemetery	
El Paso Health Care System (5919 Brook Hollow Dr., 79925).	Medical Center	Bruce Stewart
Fort Bliss (5200 Fred Wilson Rd., P.O. Box 6342, 79906).	National Cemetery	
Houston (2002 Holcombe Blvd., 77030)	Medical Center	Edgar L. Tucker
Houston (6900 Almeda Rd., 77030)	Regional Office	Ursula Henderson
Houston (10410 Veterans Memorial Dr., 77038)	National Cemetery	
Kerrville (VA Medical Center, 3600 Memorial Blvd., 78028).	National Cemetery	
North Texas Health Care System (4500 S. Lancaster Rd., 75216).	Medical Center	Betty Brown
San Antonio (517 Paso Hondo St., 78202)	National Cemetery	
San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery).	National Cemetery	
South Texas Veterans Health Care System (Audie L. Murphy Memorial Veterans Hospital, 7400 Merton Minter Blvd., San Antonio, 78284).	Medical Center	Jose R. Coronado
Waco (701 Clay Ave., 76799)	Regional Office	Carl E. Lowe II
UTAH:		
Salt Lake City (125 S. State St., 84147)	Regional Office	Douglas B. Wadsworth
Salt Lake City (500 Foothill Blvd., 84148)	Medical Center	James Floyd
VERMONT:		
White River Junction (215 N. Main St., 05009)	Medical and Regional Office Center	Gary M. DeGasta
VIRGINIA:		
Alexandria (1450 Wilkes St., 22314)	National Cemetery	
Culpeper (305 U.S. Ave., 22701)	National Cemetery	
Danville (721 Lee St., 24541)	National Cemetery	
Hampton (23667)	Medical Center (medical and domiciliary).	Joseph Williams
Hampton (Cemetery Rd. at Marshall Ave., 23667) ..	National Cemetery	
Hampton (VA Medical Center, Emancipation Dr., 23667).	National Cemetery	
Hopewell (10th Ave. & Davis St., 23860) (City Point National Cemetery).	National Cemetery	
Leesburg (Balls Bluff National Cemetery, Rte. 7, 22075).	National Cemetery	
Mechanicsville (Cold Harbor National Cemetery, Rte. 156 N., 23111).	National Cemetery	
Richmond (1201 Broad Rock Rd., 23249)	Medical Center	(Vacancy)
Richmond (1701 Williamsburg Rd., 23231)	National Cemetery	
Richmond (Fort Harrison National Cemetery, 8620 Varina Rd., 23231).	National Cemetery	
Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231).	National Cemetery	
Roanoke (210 Franklin Rd. SW., 24011)	Regional Office	John W. Smith
Salem (24153)	Medical Center	Stephen Lemons
Sandston (Seven Pines National Cemetery, 400 E. Williamsburg Rd., 23150).	National Cemetery	
Staunton (901 Richmond Ave., 24401)	National Cemetery	
Triangle (Quantico National Cemetery, P.O. Box 10, 18424 Joplin Rd., Rte. 619, 22172).	National Cemetery	
Winchester (401 National Ave., 22601)	National Cemetery	

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
WASHINGTON:		
Kent (Tahoma National Cemetery, 18600 SE. 240th St., 98042-4868).	National Cemetery	
Puget Sound Health Care System (4435 Beacon Ave. S., Seattle, 98108).	Medical Center	Timothy Williams
Seattle (915 2d Ave., 98174)	Regional Office	Carol Batten-Fillman
Spokane (N. 4815 Assembly St., 99205)	Medical Center	Joseph M. Manley
WEST VIRGINIA:		
Beckley (200 Veterans Ave., 25801)	Medical Center	Gerard Husson
Clarksburg (26301)	Medical Center	Glen Struchtemeyer
Grafton (West Virginia National Cemetery, Rt. 2, Box 127, 26354).	National Cemetery	
Grafton (Grafton National Cemetery, 431 Walnut St., 26354).	National Cemetery	
Huntington (1540 Spring Valley Dr., 25704)	Medical Center	(Vacancy)
Huntington (640 4th Ave., 25701)	Regional Office	Cheryl Rawls
Martinsburg (25401)	Medical Center (medical and domiciliary)	(Vacancy)
WISCONSIN:		
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705).	Medical Center	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295-4000) ...	Medical Center (medical and domiciliary)	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295-4000).	Regional Office	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., Bldg. 1301, 53295-4000).	National Cemetery	
Tomah (54660)	Medical Center	Stanley Q. Johnson
WYOMING:		
Cheyenne (2360 E. Pershing Blvd., 82001)	Medical Center	David M. Kilpatrick
Sheridan (82801)	Medical Center	Gary Morton, <i>Acting</i>

Sources of Information

Audiovisuals Persons interested in the availability of VA video productions or exhibits for showing outside of VA may write to the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-9781 or 9782.

Contracts Persons interested in business opportunities with the Department of Veterans Affairs (VA) may contact the Director, Acquisition Resources Service (049A5), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8815. Information on business opportunities with the VA can be found on the Internet at www.va.gov/oamm/busopp/doingbusiness.htm. Additional information is available at the Office of Acquisition and Material Management Web site at www.va.gov/oamm. Information on solicitations issued by VA is available at www.va.gov/oamm/busopp/index.htm.

Small Business Programs Persons seeking information on VA's small business programs may call 800-949-

8387 or 202-565-8124. The Office of Small and Disadvantaged Business Utilization Web site (Internet, www.va.gov/osdbu) contains a considerable amount of information about these programs.

Veterans Business Ownership Services The Center for Veterans Enterprise assists veterans who want to open or expand a business. This Center is a component of the Office of Small and Disadvantaged Business Utilization. Phone, 866-584-2344. Internet, www.vetbiz.gov. E-mail, vacve@mail.va.gov.

Electronic Access Information concerning the Department of Veterans Affairs is available electronically through the Internet, at www.va.gov.

Employment The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not

require civil service eligibility. Other professional, technical, administrative, and clerical occupations, such as veterans claims examiners, secretaries, and management analysts, exist in VA that do require civil service eligibility. Persons interested in employment should contact the human resources services office at their nearest VA facility or search the VA Web site, www.va.gov/jobs. All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

Freedom of Information Act Requests

Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

Inspector General Inquiries and Hotline

Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at www.va.gov/oig/homepage.htm. Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, vaighotline@va.gov.

Medical Center (Hospital) Design, Construction, and Related Services

Construction projects for VA medical centers and other facilities in excess of \$4 million are managed and controlled at the VA central office, located in Washington, DC. Projects requiring design, construction, and other related services are advertised on the Internet FirstGov site, at www.firstgov.gov. Submit project-specific qualifications (SF 254 and SF 255) to the Director, A/E Evaluation and Program Support Team (181A), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-565-4181. Additional information regarding the selection process can be found on the VA Office of Facilities Management Internet site, at www.va.gov/facmgt.

Construction projects for VA medical centers and other facilities which are less

than \$4 million are managed and controlled at the individual medical centers. For information regarding these specific projects, contact the Acquisition and Materiel Management Office at each individual VA medical center. Addresses and additional information on VA medical centers can be found on the VA Internet site, www.va.gov/facilities.

News Media Representatives may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-929-5880)
Chicago (312-980-4235)
Dallas (817-385-3720)
Denver (303-914-5855)
Los Angeles (310-268-4207)
New York (212-807-3429)
Washington, DC (202-530-9360)

National media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000.

Publications The *Annual Performance and Accountability Report* may be obtained (in single copies), without charge, from the Office of Budget (041H), 810 Vermont Avenue NW., Washington, DC 20420.

The 2005 VA pamphlet *Federal Benefits for Veterans and Dependents* (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The *Board of Veterans Appeals Index* (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Archived decisions of the Board of Veterans'

Appeals are available through the VA Web site at www.va.gov.

A January 2000 VA pamphlet entitled *Understanding the Appeal Process* (01-00-1) is available for sale from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The VA pamphlet, *A Summary of Department of Veteran Affairs Benefits* (27-82-2), may be obtained, without charge, from any VA regional office.

Interments in VA National Cemeteries, VA NCA-IS-1, details eligibility information and contains a list of both national and State veterans cemeteries. Copies may be obtained without charge from the National Cemetery Administration (41C1), 810 Vermont Avenue NW., Washington, DC 20420. Call 800-827-1000 or visit www.cem.va.gov for more information.

For further information, contact the Office of Public and Intergovernmental Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000. Internet, www.va.gov/opa.