## **DIVISION 5**

## DISCRIMINATION

839-005-0000

## Purpose and Scope

- (1) It is the policy of the State of Oregon that unlawful discrimination because of race, color, religion, sex, sexual orientation, national origin, marital status, age, disability[, *familial status*] and other classes protected under Oregon statutes is a matter of state concern and that such discrimination threatens individual rights and privileges and menaces the institutions and foundations of a free democratic state.
- (2) Prohibited discrimination is a basis of unlawful practices and unlawful employment practices described in ORS chapter 659A and other chapters of the Oregon statutes.
- (3) The Civil Rights Division of the Bureau of Labor and Industries is responsible for protecting individual rights through the enforcement of civil rights statutes prohibiting unlawful practices and unlawful employment practices over which the bureau has jurisdiction.
- (4) The purpose of these rules is to implement, interpret and describe the division's approach to civil rights enforcement under the bureau's jurisdiction.
- (5) These rules apply to all inquiries and complaints received by the division on or after the effective date of these rules.
- (6) An individual claiming a violation of the civil rights statutes may file a complaint with the Civil Rights Division as provided in OAR 839-003-0025 or OAR 839-003-0200 for complaints alleging housing discrimination filed under ORS 659A.145, 659A.421 or [F]**f**ederal [H]**h**ousing [L]**l**aw.

Stat. Auth.: ORS 659A.805 Stats. Implemented: ORS 659A

839-005-0003

**Definitions** 

# As used in enforcing ORS chapter 659A, including housing discrimination under ORS 659A.145 or 659A.421 or federal housing law.

(1) "Bureau" means the Bureau of Labor and Industries.

- (2) "Complainant" means an individual who files a complaint with the division, personally or through the individual's attorney, pursuant to the guidelines provided in OAR 839-003-0025 or OAR 839-003-0200 for complaints alleging housing discrimination filed under ORS 659A.145, 659A.421 or [F]federal [H]housing [L]law.
- (3) "Division" means the Civil Rights Division of the Bureau of Labor and Industries.
- (4) "Employee" does not include any individual employed by that individual's parents, spouse or child or in the domestic service of any person.
- (5) "Employer" means any person in this state who, directly or through an agent, engages or utilizes the personal service of one or more employees, reserving the right to control the means by which such service is or will be performed. Employer also includes any public body that, directly or through an agent, engages or utilizes the personal service of one or more employees, reserving the right to control the means by which such service is or will be performed, including all officers, agencies, departments, divisions, bureaus, boards and commissions of the legislative, judicial and administrative branches of the state, all county and city governing bodies, school districts, special districts, municipal corporations and all other political subdivisions of the state.
- (6) "Person" includes <u>one or more</u> individuals, [corporations], <u>partnerships</u>, associations, <u>labor organizations</u>, <u>limited liability companies</u>, <u>joint-stock companies</u>, <u>corporations</u>, <u>legal representatives</u>, <u>trustees</u>, <u>and trustees in bankruptcy or receivers</u>. "Person" also includes a public body as defined in ORS 30.260. For the <u>purposes of ORS 659A.145 or 659A.421 or federal housing law</u>, "person" also includes fiduciaries, mutual companies, trusts and unincorporated organizations [firms, partnerships, limited liability companies and joint stock companies].
- (7) "Employment agency" includes any person undertaking to procure employees or opportunities to work.
- (8) "Labor organization" includes any organization that is constituted for the purpose, in whole or in part, of collective bargaining or in dealing with employers concerning grievances, terms or conditions of employment or of other mutual aid or protection in connection with employees.
- (9) "Protected class" means a group of people protected by law from discrimination on the basis of a shared characteristic, such as race, sex, sexual orientation, disability, or other, or a perception of that characteristic.
- (10) "Respondent" includes any person against whom a complaint or charge of unlawful practices is filed with the division or whose name has been added to such complaint or charge pursuant to ORS 659A.835(1).
- (11) "Sexual orientation" means an individual's actual or perceived heterosexuality, homosexuality, bisexuality, or gender identity, regardless of whether the individual's

gender identity, appearance, expression or behavior differs from that traditionally associated with the individual's assigned sex at birth.

- (12) "Gender identity" means an individual's gender-related identity, whether or not that identity is different from that traditionally associated with the individual's assigned sex at birth, including, but not limited to, a gender identity that is transgender or androgynous.
- (13) "Gender expression" means the manner in which an individual's gender identity is expressed, including, but not limited to, through dress, appearance, manner, or speech, whether or not that expression is different from that traditionally associated with the individual's assigned sex at birth.
- (14) "Sex" means the anatomical, physiological and genetic characteristics associated with being male or female.

Stat. Auth.: ORS 659A.805

Stats. Implemented: ORS 659A, Oregon Laws, 2007, Chapter 100

839-005-0010

Discrimination Theories

## As used in enforcing ORS chapter 659A, including housing discrimination under ORS 659A.145 or 659A.421 or federal housing law.

- (1) Substantial evidence of intentional unlawful discrimination exists if the division's investigation reveals evidence that a reasonable person would accept as sufficient to support the following elements:
- (a) The respondent is a respondent as defined by ORS 659A.001(10) and OAR 839-005-0003(10) of these rules;
- (b) The complainant is a member of a protected class;
- (c) The complainant was harmed by an action of the respondent; and
- (d) The complainant's protected class was the reason for the respondent's action. In determining whether the complainant's protected class was the reason for the respondent's action, the division uses whichever of the following theories applies:
- (A) Specific Intent Theory: The respondent knowingly and purposefully discriminates against an individual because of that individual's membership in a protected class. Unless the respondent can show that a bona fide occupational qualification or a bona fide voluntary, court-ordered affirmative action plan (OAR 839-005-0045) allows the action. [or in the case of housing discrimination under ORS 659A145[, 659A.421] or under

Federal Housing Law just cause can be shown, the respondent has unlawfully discriminated.]

- (B) Different or Unequal Treatment Theory: The respondent treats members of a protected class differently than others who are not members of that protected class. When the respondent makes this differentiation because of the individual's protected class and not because of legitimate, non-discriminatory reasons, unlawful discrimination exists. In establishing a case of different or unequal treatment:
- (i) There must be substantial evidence that the complainant was harmed by an action of the respondent under circumstances that make it appear that the respondent treated the complainant differently than comparably situated individuals who were not members of the complainant's protected class. Substantial evidence of discrimination exists if the division's investigation reveals evidence that a reasonable person would accept as sufficient to support that protected class membership was the reason for the respondent's alleged unlawful action. If the respondent fails to rebut this evidence with evidence of a legitimate non-discriminatory reason, the division will conclude that substantial evidence of unlawful discrimination exists.
- (I) Pretext: If the respondent rebuts the evidence with evidence of a legitimate non-discriminatory reason, but there is substantial evidence that the respondent's reason is a pretext for discrimination, the division will conclude there is substantial evidence of unlawful discrimination.
- (II) Mixed Motive: If the respondent presents substantial evidence that a legitimate, non-discriminatory reason contributed to the respondent's action, but the division finds the individual's protected class membership was also a substantial factor in the respondent's action, the division will determine there is substantial evidence of discrimination.
- (ii) The complainant at all times has the burden of proving that the complainant's protected class was the reason for the respondent's unlawful action.
- (e) For the purposes of housing discrimination complaints filed under ORS 659A.145 or 659A.421 or discrimination under federal housing law, a complainant need not be a member of a protected class. Substantial evidence in complaints of housing discrimination exists when the division's investigation reveals, based on the totality of circumstances known at the time of the decision, that a reasonable person would accept as sufficient to believe that a discriminatory housing practice has occurred or is about to occur.
- (2) Adverse Impact Discrimination: Substantial evidence of adverse impact discrimination does not require establishment of intentional discrimination as provided in (1) of this rule. Adverse impact discrimination exists if the division's investigation reveals evidence that a reasonable person would accept as sufficient to support the following elements:

- (a) The respondent is a respondent as defined by ORS 659A.001(10) and OAR 839-005-0003(10) of these rules;
- (b) The respondent has a standard or policy that is applied equally.
- (c) The standard or policy has the effect of screening out or otherwise affecting members of a protected class at a significantly higher rate than others who are not members of that protected class; and
- (d) The complainant is a member of the protected class adversely affected by the respondent's standard or policy and has been harmed by the respondent's application of the standard or policy.
- (e) For the purposes of housing discrimination complaints filed under ORS 659A.145 or 659A.421 or discrimination under federal housing law, a complainant need not be a member of a protected class. Substantial evidence in complaints of housing discrimination exists when the division's investigation reveals, based on the totality of circumstances known at the time of the decision, that a reasonable person would accept as sufficient to believe that a discriminatory housing practice has occurred or is about to occur.
- (3) For the purposes of housing discrimination complaints filed under ORS 659A.145[,]or 659A.421 [and]or discrimination under federal housing law, in determining whether evidence of adverse impact discrimination exists and, if so, what relief should be granted, a court or the commissioner will consider:
- (a) The significance of the adverse impact on the protected class;
- (A) For the purposes of housing discrimination complaints filed under ORS 659A.145 or 659A.421 or discrimination under federal housing law, a complainant need not be a member of a protected class.
- (b) The importance and necessity of any business purpose for the standard or policy; and
- (c) The availability of less discriminatory alternatives for achieving the business purpose for the standard or policy.
- (4) Discrimination based on disability may involve intentional discrimination, including harassment, or discrimination that need not be intentional, including adverse impact, or the failure to permit reasonable modifications, the refusal to make reasonable accommodations or the failure to design and construct covered buildings under applicable rules [accommodate a disability]. To be protected from discrimination based on disability, an individual must have a disability, as defined in ORS 659A.100(1) and (2) and the relevant rules. Reasonable accommodation for purposes of employment is defined in ORS 659A.118 and OAR 839-006-0206. Reasonable accommodation in real property transactions is covered by ORS 659A.145 and OAR 839-005-0220. Reasonable

modifications in services, programs or activities, provision of auxiliary aids, services by state government, removal of barriers to facilities, goods and services and provision of auxiliary aids by public accommodations are covered by ORS 659A.142 and OAR 839-006-0310 to 0330. Reasonable modifications in housing and the design and construction of covered buildings are covered by ORS 659A.145. Claims of disability discrimination brought under federal housing law are defined under that law.

- (5) An employer must reasonably accommodate an employee or applicant's religious belief, observance or practice unless the employer can demonstrate that such accommodation would cause undue hardship on the employer's business.
- (6) Harassment in employment based on an individual's protected class is a type of intentional unlawful discrimination. In cases of alleged unlawful sexual harassment in employment see OAR 839-005-0030.
- (a) Conduct of a verbal or physical nature relating to protected classes other than sex is unlawful when substantial evidence of the elements of intentional discrimination, as described in section (1) of this rule, is shown and:
- (A) Such conduct is sufficiently severe or pervasive to have the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive working environment;
- (B) Submission to such conduct is made either explicitly or implicitly a term or condition of employment; or
- (C) Submission to or rejection of such conduct is used as the basis for employment decisions affecting that individual.
- (b) The standard for determining whether harassment is sufficiently severe or pervasive to create a hostile, intimidating or offensive working environment is whether a reasonable person in the circumstances of the complaining individual would so perceive it.
- (c) Employer Proxy: An employer is liable for harassment when the harasser's rank is sufficiently high that the harasser is the employer's proxy, for example, the employer's president, owner, partner or corporate officer.
- (d) Harassment by Supervisor plus Tangible Employment Action: An employer is liable for harassment by a supervisor with immediate or successively higher authority over an individual when the harassment results in a tangible employment action that the supervisor takes or causes to be taken against the individual. A tangible employment action includes, but is not limited to, any of the following:
- (A) Terminating employment, including constructive discharge;

- (B) Failing to hire;
- (C) Failing to promote; or
- (D) Changing a term or condition of employment, such as work assignment, work schedule, compensation or benefits or making a decision that causes a significant change in an employment benefit.
- (e) Harassment by Supervisor, No Tangible Employment Action: When harassment by a supervisor with immediate or successively higher authority over the individual is found to have occurred, but no tangible employment action was taken, the employer is liable if:
- (A) The employer knew of the harassment, unless the employer took immediate and appropriate corrective action.
- (B) The employer should have known of the harassment. The division will find that the employer should have known of the harassment unless the employer can demonstrate:
- (i) That the employer exercised reasonable care to prevent and promptly correct any harassing behavior; and
- (ii) That the complaining individual unreasonably failed to take advantage of any preventive or corrective opportunities provided by the employer or to otherwise avoid harm.
- (f) Harassment by Coworkers or Agents: An employer is liable for harassment by the employer's employees or agents who do not have immediate or successively higher authority over the complaining individual when the employer knew or should have known of the conduct, unless the employer took immediate and appropriate corrective action.
- (g) Harassment by Non-Employees: An employer is liable for harassment by non-employees in the workplace when the employer or the employer's agents knew or should have known of the conduct unless the employer took immediate and appropriate corrective action. In reviewing such cases, the division will consider the extent of the employer's control and any legal responsibility the employer may have with respect to the conduct of such non-employees.
- (h) Withdrawn Consent: An employer may be liable for harassment by the employer's supervisory or non-supervisory employees, agents or non-employees even if the acts complained of were of a kind previously consented to by the complaining individual, if the employer knew or should have known that the complaining individual had withdrawn consent to the offensive conduct.
- (i) When employment opportunities or benefits are granted because of an individual's submission to an employer's harassment, the employer is liable for unlawful

discrimination against other individuals who were qualified for but denied that opportunity or benefit.

- (7) Harassment in Housing and Public Accommodations: Harassment on the basis of a protected class, including sexual harassment, is an unlawful practice in housing and in places of public accommodation when:
- (a) Substantial evidence of the elements of OAR 839-005-0010(1) is shown; and
- (b) Such conduct has the purpose or effect of creating an intimidating, hostile or offensive environment. The standard for determining whether harassment in housing and in places of public accommodation creates an intimidating, hostile or offensive environment is whether a reasonable person in the circumstances of the complaining individual would so perceive it.

Stat. Auth.: ORS 659A.805

Stats. Implemented: ORS 659A & the Fair Housing Act (42 U.S.C. 3601 et seq.)

839-005-0016

Exceptions to Discrimination Based on Sexual Orientation

- (1) The following actions are not unlawful practices under ORS chapter 659A, including housing discrimination under ORS 659A.145 or 659A.421 or federal housing law:
- (a) Housing and the use of facilities. It is not an unlawful practice for a bona fide church or other religious institution to take any action with respect to housing or the use of facilities when:
- (A) The action taken is based on a bona fide religious belief about sexual orientation; and
- (B) The housing or the use of facilities involved is closely connected with or related to the primary purpose of the church or institution; and
- (C) The housing or the use of facilities involved is not connected with a commercial or business activity that has no necessary relationship to the church or institution.
- (b) Employment Preference. It is not an unlawful employment practice for a bona fide church or other religious institution, including but not limited to a school, hospital or church camp, to prefer an employee, or an applicant for employment, of one religious sect or persuasion over another if:
- (A) The employee or applicant belongs to the same religious sect or persuasion as the church or institution; and

- (B) In the opinion of the church or institution, the preference will best serve the purposes of the church or institution; and
- (C) The employment involved is closely connected with or related to the primary purposes of the church or institution; and
- (D) The employment involved is not connected with a commercial or business activity that has no necessary relationship to the church or institution.
- (c) Employment Actions. It is not an unlawful employment practice for a bona fide church or other religious institution to take any employment action based on a bona fide religious belief about sexual orientation when:
- (A) The employment position involved is directly related to the operation of the church or other place of worship, such as clergy, religious instructors and support staff;
- (B) The employment position involved is in a nonprofit religious school, nonprofit religious camp, nonprofit religious day care center, nonprofit religious thrift store, nonprofit religious bookstore, non profit religious radio station or nonprofit religious shelter; or
- (C) The employment position involves religious activities, as long as the employment position:
- (i) Is closely connected with or related to the primary purpose of the church or institution; and
- (ii) Is not connected with a commercial or business activity that has no necessary relationship to the church or institution.
- (d) Dress Code. An employer is not prohibited from enforcing an otherwise valid dress code or policy, as long as the employer provides, on a case-by-case basis, for reasonable accommodation of an individual based on the health and safety needs of the individual.
- (2) The above exceptions do not excuse a failure to provide reasonable and appropriate accommodations permitting all persons access to restrooms consistent with their expressed gender.

Stats. Implemented: ORS 659A, Oregon laws, 2007, Chapter 100

839-005-0026

Protections and Rights Relating to Pregnancy

(1) Pregnant women are protected from sex discrimination in employment.

- (2) In judging the physical ability of an individual to work, pregnant women must be treated the same as males, non-pregnant females and other employees with off-the-job illnesses or injuries.
- (3) The statutes prohibit discrimination regarding employee and dependent spouse or domestic partner benefits for pregnancy when employee and dependent spouse or domestic partner benefits exist for other medical conditions. Domestic Partnership for the purposes of **chapter** 659A means two individuals who have received a Certificate of Registered Domestic Partnership from the State of Oregon in compliance with Oregon Laws, 2007, Chapter 99 and rules adopted by the State Registrar of the Center for Health Statistics.
- (4) Women needing to be absent from work because of pregnancy or childbirth may have rights under the Oregon Family Leave Act, as provided in ORS 659A.150 to 659A.186 and OAR 839-009-0200 to 839-009-0320.

Stats. Implemented: ORS 659A.029, ORS 659A.030 & ORS 659A.150 - ORS 659A.186

& Oregon Laws, 2007, Chapter 99

## Housing Discrimination

839-005-0195

## Purpose and Scope

- (1) The public policy of the State of Oregon guarantees all persons the fullest possible participation in the social and economic life of the state, including the right to purchase, lease [or], rent or occupy property without discrimination on the basis of race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes. The Bureau of Labor and Industries, through the Civil Rights Division, protects these rights by enforcement of ORS 659A.145, 659A.421 and the Fair Housing Act (42 U.S.C. 3601 et seq.) for which the U.S. Department of Housing and Urban Development has jurisdiction.
- (2) A person claiming to be aggrieved by an alleged unlawful practice under [a violation of ORS 659A.145 or 659A.421 or discrimination under [F]federal [H]housing Law may file a complaint with the Civil Rights Division as described in OAR 839-003-0200.
- (a) A person claiming to be aggrieved by an alleged unlawful practice under ORS 659A.145 or 659A.421 or discrimination under federal housing law includes a person who believes that the person has been injured by an unlawful practice or discriminatory housing practice or will be injured by an unlawful practice or discriminatory housing practice that is about to occur.

- (3) These rules apply to all complaints and inquiries relating to these sections received on or after the effective date of these rules.
- [(4) Provisions of ORS 659A.145, 659A.421 and these rules will be construed to the extent possible in a manner that is consistent with any similar provisions of the Fair Housing Act (42 U.S.C. 3601 et seq.).]

Stats. Implemented: ORS 659A.100, ORS 659A.103, ORS 659A.142, ORS 659A.145, 659A.421& ORS 659A.820 & the Fair Housing Act (42 U.S.C. 3601 et seq.)

839-005-0200

## **Definitions**

- (1) "Disabled Person" means a person with a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment or is regarded as having such an impairment.
- (2) "Dwelling" means any building, structure, or portion [therof] of a building or structure [which]that is occupied as, or designed or intended for occupancy as, a residence by one or more families, and any vacant land [which]that is offered for sale[,]or lease [or rental] for the construction or location [theron] of any such building, structure, or portion [thereof] of such a building or structure. "Family" includes a single individual.
- (3)(a) "Familial status" means the relationship between one or more individuals who have not attained 18 years of age and who are domiciled with:
- (A) A parent or another person having legal custody of the individual; or
- (B) The designee of the parent or other person having such custody, with the written permission of the parent or other person.
- (b) "Familial status" includes any individual, regardless of age or domicile, who is pregnant or is in the process of securing legal custody of an individual who has not attained 18 years of age.
- (4) "Federal Housing Law" means The Fair Housing Act (42 U.S.C. 3601 et seq.) for which the U.S. Department of Housing And Urban Development has jurisdiction.
- (5) "Major life activity" includes, but is not limited to, self-care, ambulation, communication, transportation, education, socialization, employment and ability to acquire, rent or maintain property.

- (a) Examples of specific major life activities include, but are not limited to, walking, sitting, standing, lifting, reaching, speaking, interacting with others, thinking, seeing, hearing, breathing, learning, reading, eating, sleeping, performing manual tasks, reproduction and working.
- (b) To be substantially limited in the major life activity of working, a person must be significantly restricted in the ability to perform a class of jobs or a broad range of jobs in various classes as compared to the ability of an average person with comparable skill, experience, education or other job-related requirements needed to perform those same positions.
- (6) "Misclassified," as used in ORS 659A.100(2)(b), means an erroneous or unsupported medical diagnosis, report, certificate or evaluation.
- (7) "Person associated with a purchaser, [lessee or renter]," as used in ORS 659A.145(1), includes one or more individuals, partnerships, associations, labor organizations, limited liability companies, joint stock companies, corporations, legal representatives, trustees, trustees in bankruptcy or receivers, fiduciaries, mutual companies, trusts and unincorporated organizations [receivers,] and public bodies as defined in ORS **30.260** [or other entities] that have the primary purpose of serving, representing or otherwise benefiting the protected class.
- (8) "Physical or mental impairment" means any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological, musculoskeletal, special sense organs, respiratory (including speech organs), cardiovascular, reproductive, digestive, genito-urinary, hemic and lymphatic, skin and endocrine; or any mental or psychological disorder, such as mental retardation, organic brain syndrome, traumatic brain injury, emotional or mental illness, and specific learning disabilities.
- (9) "Property" and "real property" [include] means property used or intended for commercial, business or residential purposes including, but not limited to a dwelling.
- (10) "Purchaser" [means] includes an occupant, prospective occupant, [lessee] renter, prospective [lessee] renter, [renter] lessee, prospective [renter] lessee, buyer or prospective buyer.
- (11) "Receipt or alleged receipt of treatment for a mental disorder," as used in ORS 659A.142(5), means actual treatment of a person for a mental condition or an assertion that the person received such treatment.
- (12) "Regarded as having an impairment," as used in ORS 659A.100(2)(c), means:
- (a) A person having a physical or mental impairment that does not substantially limit a major life activity but who has been treated as having an impairment by a seller, lessor,

advertiser, real estate broker or salesperson, or the agent of any seller, lessor, advertiser, real estate broker or salesperson;

- (b) A person having a physical or mental impairment that substantially limits a major life activity only as a result of the attitude of others toward such impairment; or
- (c) A person having no physical or mental impairment but who is treated as having an impairment by a seller, lessor, advertiser, real estate broker or salesperson, or the agent of any seller, lessor, advertiser, real estate broker or salesperson.
- (13) "Residential real estate related transaction" means any of the following:
- (a) The making or purchasing of loans or providing other financial assistance:
- (A) For purchasing, constructing, improving, repairing or maintaining a dwelling; or
- (B) [For securing] **Secured by** residential real estate; or
- (b) The selling, brokering or appraising of residential real property.
- [(14) "Sexual orientation" means an individual's actual or perceived heterosexuality, homosexuality, bisexuality or gender identity, regardless of whether the individual's gender identity, appearance, expression or behavior differs from that traditionally associated with the individual's assigned sex at birth.
- (15) "Gender identity" means an individual's gender-related identity, whether or not that identity is different from that traditionally associated with the individual's assigned sex at birth, including, but not limited to, a gender identity that is transgender or androgynous.
- (16) "Gender expression" means the manner in which an individual's gender identity is expressed, including, but not limited to, through dress, appearance, manner, or speech, whether or not that expression is different from that traditionally associated with the individual's assigned sex at birth.]
- [(17)] (14) "Substantially limits" means:
- (a) The impairment renders the person unable to perform a major life activity that the average person in the general population can perform; or
- (b) The impairment significantly restricts the condition, manner or duration under which a person can perform a particular major life activity as compared to the condition, manner or duration under which the average person in the general population can perform the same major life activity.
- [(18)] (15) "To rent" includes to lease, to sublease, to let and otherwise to grant for a consideration the right to occupy premises not owned by the occupant.

[(19)] (16) "Treatment" includes examination, evaluation, diagnosis and therapy by a health professional within the scope of the professional's applicable license.

Stat. Auth.: ORS 659A.805

Stats. Implemented: ORS 659A.100, 659A.103, 659A.142, 659A.145, 659A.421, the Fair

Housing Act (42 U.S.C. 3601 et. seq.) & Oregon Laws, 2007, Chapter 100

839-005-0205

## Prohibited Discrimination

- (1) A person may not, because of race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes of any person:
- (a) Refuse to sell, lease or rent any real property to a purchaser;
- (b) Expel a purchaser from any real property;
- (c) Make any distinction, discrimination or restriction against a purchaser in price, terms, conditions or privileges relating to the sale, rental, lease or occupancy of real property or in the furnishing of any facilities or services in connection with real property;
- (d) Attempt to discourage the sale, rental, lease or occupancy of any real property to a purchaser;
- (e) Publish, circulate, issue or display or cause to be published, circulated, issued or displayed, any communication, notice, advertisement, or sign of any kind whether oral, written or electronic, relating to the sale, rental or leasing of real property that indicates any preference, limitation, specification or unlawful discrimination based on race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes;
- (f) Assist, induce, incite or coerce another person to commit an act or engage in a practice that violates ORS 659A.145, 659A.421, Federal Housing Law or these rules;
- (g) Coerce, intimidate, threaten or interfere with any person in the exercise or enjoyment of, or on account of having exercised or enjoyed, or on account of having aided or encouraged any other person in the exercise or enjoyment of, any right granted or protected by ORS 659A.145, 659A.421, [F] federal [H] housing [L] law or these rules;
- (h) Deny access to, or membership or participation in, any multiple listing service, real estate broker's organization or other service, organization or facility relating to the business of selling or renting dwellings, or discriminate against any person in the terms or conditions of the access, membership or participation;

- (i) Represent to a person that a dwelling is not available for inspection, sale, rental or lease when the dwelling in fact is available for inspection, sale, rental or lease;
- (j) Otherwise make unavailable or deny a dwelling to a person.
- (2) A person whose business includes engaging in residential real estate related transactions may not discriminate against any person in making a transaction available, or in the terms or conditions of the transaction, because of race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes.
- (3) A real estate licensee may not accept or retain a listing of real property for sale, lease or rental with an understanding that a purchaser may be discriminated against with respect to the sale, rental or lease thereof because of race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes.
- (4) A person may not, for profit, induce or attempt to induce any other person to sell or rent any dwelling by representations regarding the entry or prospective entry into the neighborhood of a person or persons of a particular race, color, religion, sex, sexual orientation, national origin, marital status, disability, familial status, source of income and other classes protected under Oregon statutes.
- (5) For purposes of OAR 839-005-0205 subsections (1) to (4), "source of income" does not include federal rent subsidy payments under 42 U.S.C. 1437f, income from specific occupations or income derived in an illegal manner.
- [(6) Any violation of OAR 839-005-0205 is an unlawful practice.]

Stats. Implemented: ORS 659A.103, ORS 659A.142, ORS 659A.145, ORS 659A.421, the Fair Housing Act (42 U.S.C. 3601 et. seq.) & Oregon Laws, 2007, Chapter 100

839-005-0220

## **Disabled Persons**

- (1) Persons protected from discrimination on the basis of disability in real property transactions include any disabled person associated with a purchaser[, lessee or renter].
- (2) In addition to the prohibitions in OAR 839-005-0205, discrimination in real property transactions based on a person's disability includes, but is not limited to:
- (a) [Refusing to permit or make reasonable accommodations, including but not limited to:1

- [(A)] Refusing to permit, at the expense of the disabled person, reasonable modifications of existing premises occupied or to be occupied by such person if such modifications may be necessary to afford such person full enjoyment of the premises, except that, in the case of rental, the landlord may, where it is reasonable to do so, condition permission for modification on the renter agreeing to restore the interior of the premises to the condition that existed before the modification, reasonable wear and tear excepted[.];
- (A) In the case of a rental, a disabled renter is only required to restore the interior premises to the condition that existed before the modification when the landlord required restoration as a condition to granting the disabled renter's reasonable modification request.
- [(B)](b) Refusing to make reasonable accommodations in rules, policies, practices or services when such accommodations may be necessary to afford a disabled person equal opportunity to use and enjoy a dwelling[.] and;
- (c) Failure to design and construct a covered multifamily dwelling as required by the Fair Housing Act (42 U.S.C. 3601 et seq.).
- (3) **Just Cause.** A lessor or agent may engage in conduct otherwise prohibited by ORS 659A.145 when:
- (a) A disabled person's leasing or rental of the subject property would constitute a direct threat to the health or safety of other individuals or would result in substantial physical damage to the property of others; and
- (b) No reasonable accommodation is possible that would [render insignificant] eliminate **or acceptably minimize** the risk to health and safety.
- (4) A lessor or agent must allow alterations of existing premises if the premises are occupied by or to be occupied by a disabled person, and the disabled person pays for the alterations, as provided in OAR 839-005-0220(2).
- (5) There is no just cause for discrimination on the basis of perceived disability.
- (6) Receipt or alleged receipt of treatment for a mental disorder does not constitute evidence of an individual's inability to acquire, rent or maintain property.
- (7) In the sale, lease or rental of real estate, a person may not disclose to any person that an occupant or owner of real property has or died from human immunodeficiency virus or acquired immune deficiency syndrome.
- [(8) Any violation of OAR 839-005-0220 is an unlawful practice.]

Stats. Implemented: ORS 659A.103, ORS 659A.142 & ORS 659A.145, 659A.421 & the

Fair Housing Act (42 U.S.C. 3601 et. seq.).