

Middle Management Overview

Eighty hours of classroom instruction in classes that are generally four hours long in the following subject matter areas:

Hiring and Retention; Labor Law for Managers; Managing Performance Problems; Managing Conflict for Public Safety Managers; Creating Public Value; Budget Management; Strategic Planning; Professional Responsibility/Revocation; Corruption, Ethics and Government; Team Building; Managing Organizational Change; Decision Making; Standards and Certification; Project Management; The Role of the Middle Manager; Project Presentation