

Basic Telecommunicator Academy Overview

This is an eighty hour course which includes classroom, lab and scenario training in the following topical areas:

Ethics/Values, Interpersonal Communication, Team Work and Team Building, Motor Vehicle Code, Criminal Law, Health and Wellness/Stress Management/Career Survival, Responder Safety, Weapons of Mass Destruction, ICS 100, ICS 700, Liability Issues, Call Handling, Law Enforcement and Fire/EMS Overviews, Hazmat, Certification and Revocation