

## Local Office Data - Third Quarter 2002

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### Description

Following are several graphs displaying Senior's and People with Disabilities (SPD) data for each SPD and Area Agency on Aging (AAA) Service Delivery Area in the state. These data are grouped into Community Human Service and Area Aging Agency offices. Some data are related to Oregon Benchmarks (senior abuse reporting, seniors living independently and people with disabilities living independently) and some data are related to other information needs.

- **Percent Served In-Home**
- **Percent Served in Community Based Care**
- **Medicaid Long-term Care Cost Per Case**
- **Licensed Substitute Home Beds per 1,000 Oregonians Age 85 and Older**
- **Food Stamp Accuracy Rates**
- **Percent of Client Employed Providers with One Plus Years of Service**
- **Average Days Local Offices use to get Abuse Reports to Central Office for the Year 2000**

One single data point, or even many data points combined, should not be the only indication of how SDA/AAA are performing. Performance can be affected by forces such as the local economy, the number of local partners, housing that is affordable and accessible, and transportation to name a few. State-wide averages are included for reference only and are not outcome goals.

## Percent Clients Served In-Home September, 2002

Service Delivery Area	InHome Clients EndWeek	Total Clients EndWeek	InHome% of Total
16 Washington CHS	285	557	51.17%
16 Washington AAA	493	1795	27.47%
15 Clackamas AAA	1211	2591	46.74%
14 Grant/Harney/Malheur CHS	235	536	43.84%
13 Un/Bkr/Wilwa CHS	220	572	38.46%
12 Morrow/Umatilla CHS	484	929	52.10%
11 Klamath/Lake CHS	369	768	48.05%
10 Desch/Crk/Jeff CHS	535	1211	44.18%
09 Hood/Wsc/Shr/Gil/Whlr CHS	297	572	51.92%
08 Jackson/Jos AAA	1223	2787	43.88%
07 Coos/Curry CHS	1083	1668	64.93%
06 Douglas CHS	310	409	75.79%
06 Douglas AAA	352	876	40.18%
05 Lane AAA	1307	2918	44.79%
04 Lin/Btn/Lnc AAA	1396	2362	59.10%
03 Marion/Plk/Yam CHS	816	1192	68.46%
03 Marion/Plk/Yam AAA	1163	3181	36.56%
02 Multnomah AAA	3666	7407	49.49%
01 Columbia CHS	79	258	30.62%
01 Clatsop/Tillamook CHS	165	217	76.04%
01 Clatsop/Tillamook AAA	170	431	39.44%

### Statewide

15,859

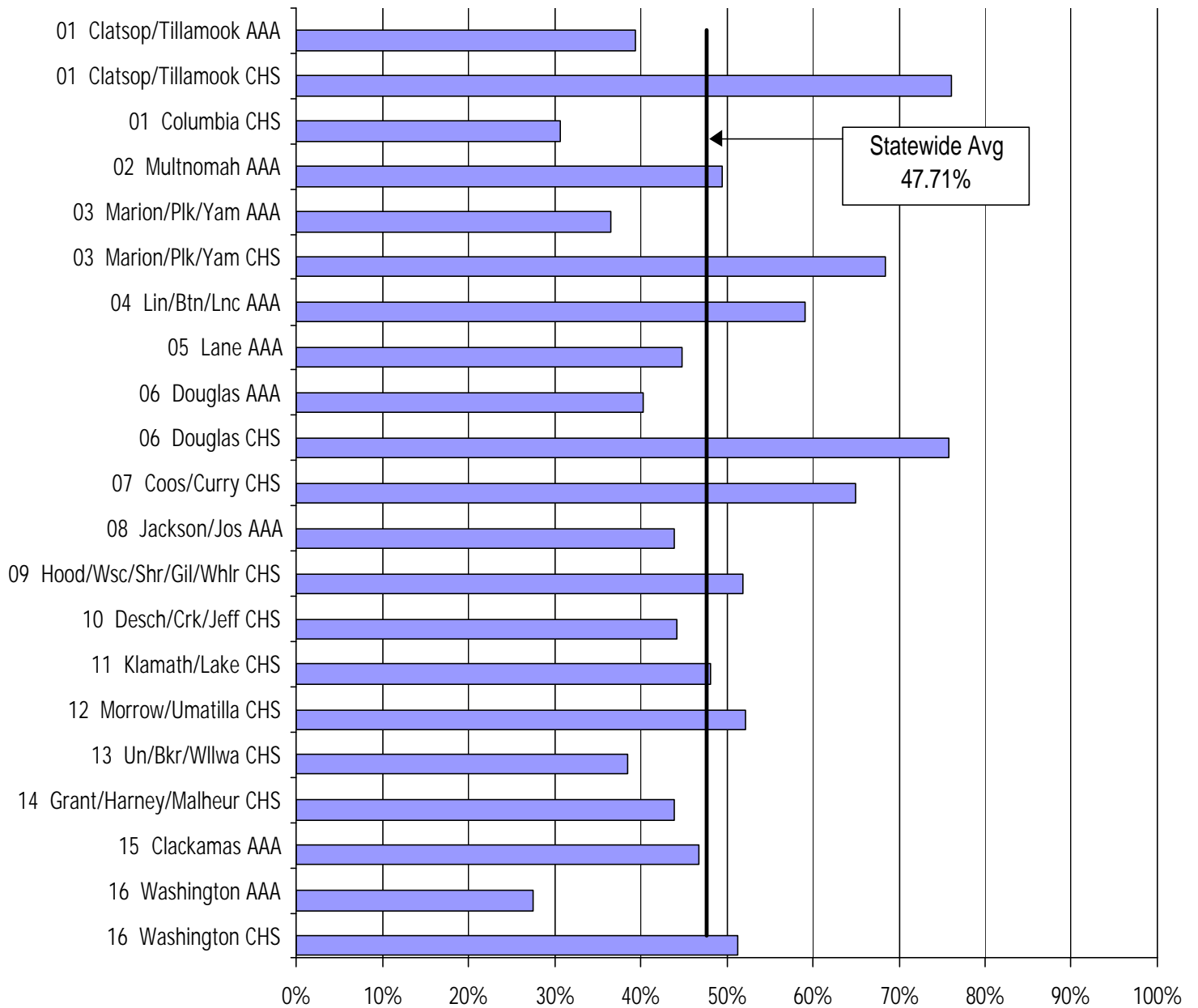
33,237

47.71%

InHome data includes Spousal and Client Employed Hourly

# Percent of Clients Served In-Home September, 2002

## Service Delivery Area



The statewide average is included for reference only. It is not a DHS target.

## Percent Served In Community Based Care September, 2002

Service Delivery Area	CBC End Week	Total End Week	CBC% of Total
16 Washington CHS	485	557	87.07%
16 Washington AAA	1451	1795	80.84%
15 Clackamas AAA	2193	2591	84.64%
14 Grant/Harney/Malheur CHS	443	536	82.65%
13 Un/Bkr/Wilwa CHS	468	572	81.82%
12 Morrow/Umatilla CHS	794	929	85.47%
11 Klamath/Lake CHS	688	768	89.58%
10 Desch/Crk/Jeff CHS	1061	1211	87.61%
09 Hood/Wsc/Shr/Gil/Whlr CHS	438	572	76.57%
08 Jackson/Jos AAA	2260	2787	81.09%
07 Coos/Curry CHS	1517	1668	90.95%
06 Douglas CHS	390	409	95.35%
06 Douglas AAA	726	876	82.88%
05 Lane AAA	2339	2918	80.16%
04 Lin/Btn/Lnc AAA	1993	2362	84.38%
03 Marion/Plk/Yam CHS	1098	1192	92.11%
03 Marion/Plk/Yam AAA	2420	3181	76.08%
02 Multnomah AAA	6046	7407	81.63%
01 Columbia CHS	199	258	77.13%
01 Clatsop/Tillamook CHS	209	217	96.31%
01 Clatsop/Tillamook AAA	344	431	79.81%

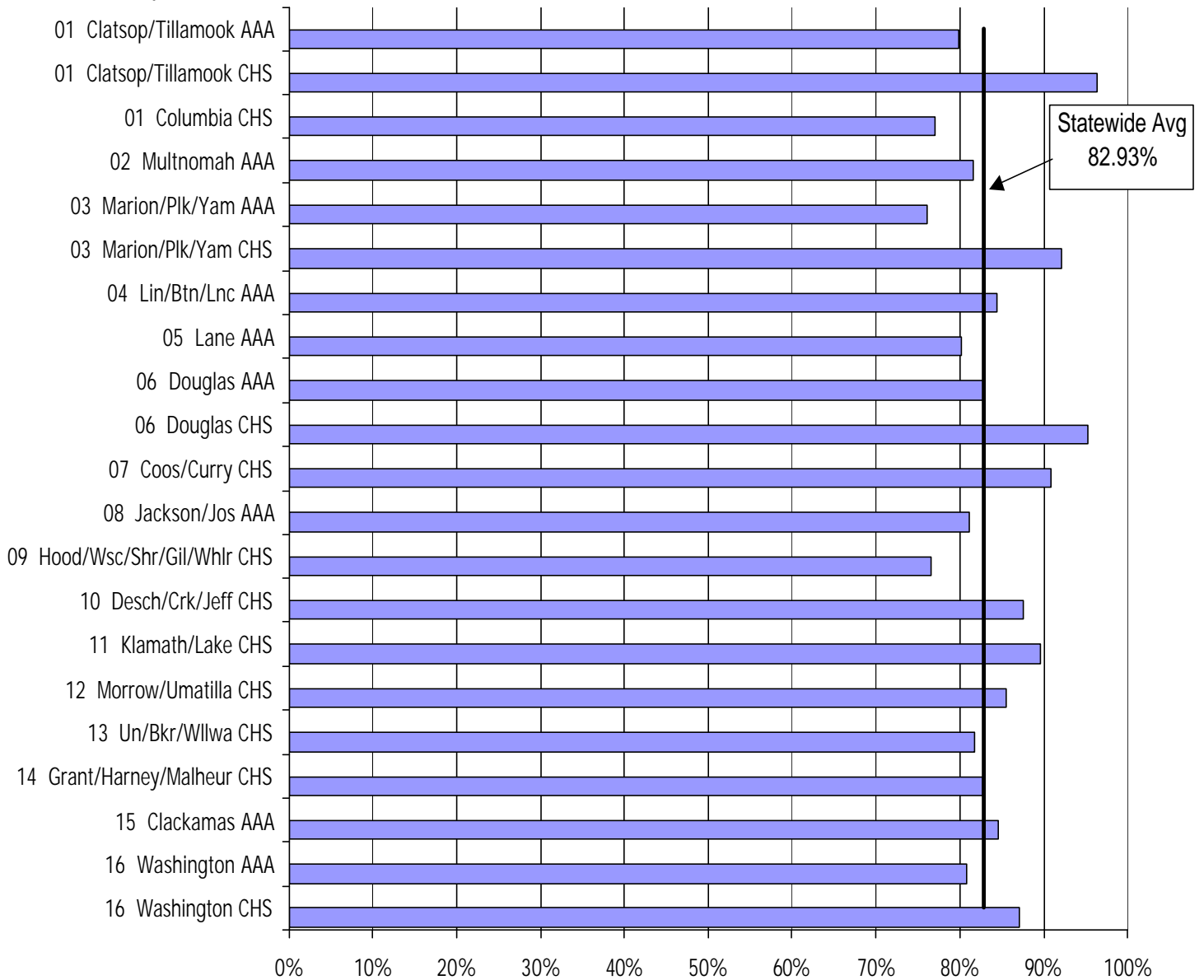
### Statewide

27,562	33,237	82.93%
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Community Based Care includes Adult Foster Care, Residential Care, Assisted Living, Specialized Living and In Home.

## Percent Served In Community Based Care - September-, 2002

Service Delivery Area



The statewide average is included for reference only. It is not a DHS target.

Community Based Care includes Adult Foster Care, Residential Care, Assisted Living, Specialized Living and In Home.

## Medicaid Long term Cost Per Case September, 2002

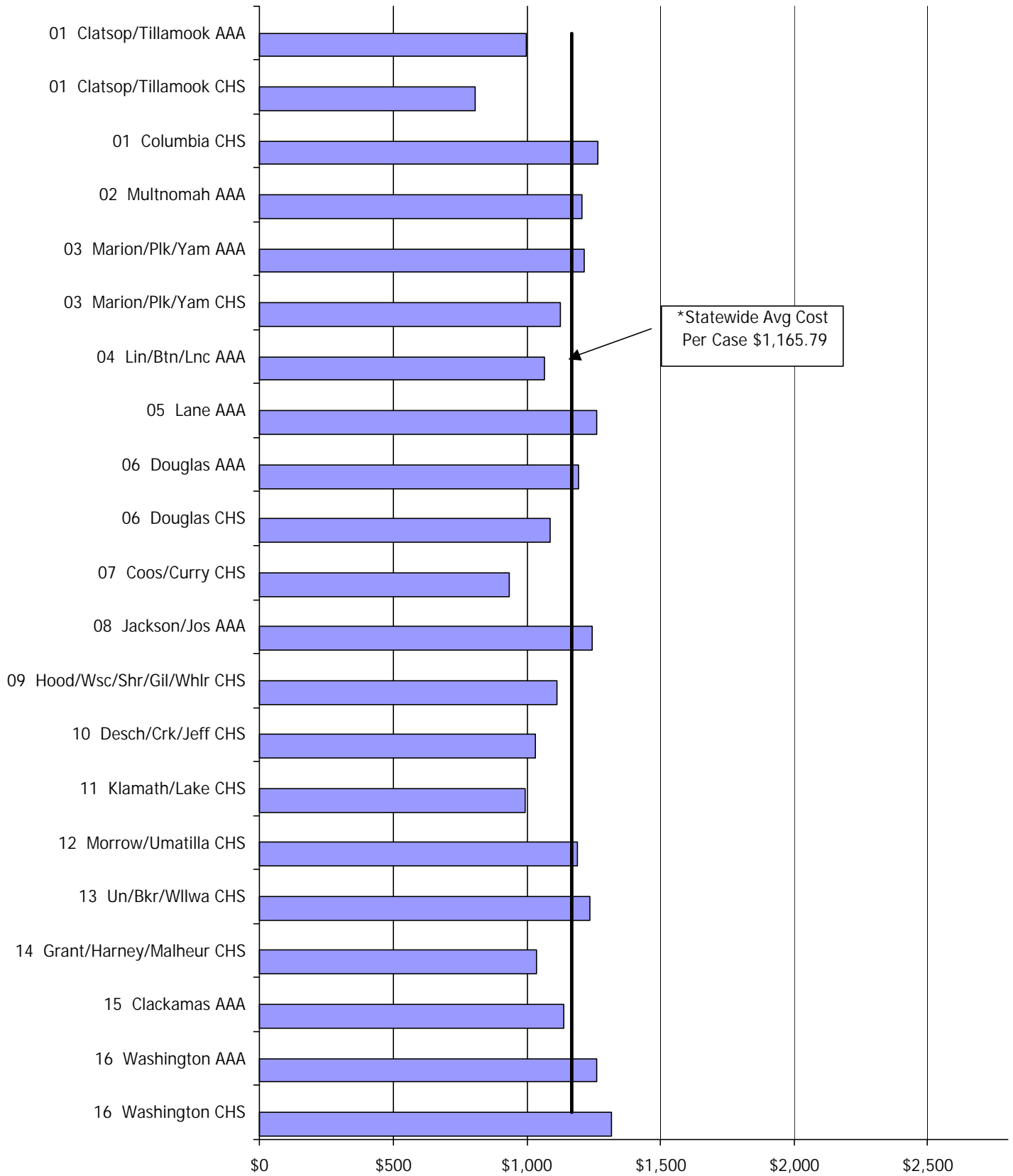
Service Delivery Area	09/2002 Medicaid Paid	09/2002 LTC Cases	CPC
16 Washington CHS	\$734,041.00	557	\$1,317.85
16 Washington AAA	\$2,263,390.00	1795	\$1,260.94
15 Clackamas AAA	\$2,944,290.00	2591	\$1,136.35
14 Grant/Harney/Malheur CHS	\$555,421.00	536	\$1,036.23
13 Un/Bkr/Wilwa CHS	\$705,860.00	572	\$1,234.02
12 Morrow/Umatilla CHS	\$1,102,569.00	929	\$1,186.83
11 Klamath/Lake CHS	\$764,303.00	768	\$995.19
10 Desch/Crk/Jeff CHS	\$1,251,376.00	1211	\$1,033.34
09 Hood/Wsc/Shr/Gil/Whlr CHS	\$636,878.00	572	\$1,113.42
08 Jackson/Jos AAA	\$3,463,965.00	2787	\$1,242.90
07 Coos/Curry CHS	\$1,559,299.00	1668	\$934.83
06 Douglas CHS	\$445,134.00	409	\$1,088.35
06 Douglas AAA	\$1,045,798.00	876	\$1,193.83
05 Lane AAA	\$3,685,916.00	2918	\$1,263.17
04 Lin/Btn/Lnc AAA	\$2,521,412.00	2362	\$1,067.49
03 Marion/Plk/Yam CHS	\$1,338,906.00	1192	\$1,123.24
03 Marion/Plk/Yam AAA	\$3,863,995.00	3181	\$1,214.71
02 Multnomah AAA	\$8,932,803.00	7407	\$1,205.99
01 Columbia CHS	\$326,847.00	258	\$1,266.85
01 Clatsop/Tillamook CHS	\$175,008.00	217	\$806.49
01 Clatsop/Tillamook AAA	\$430,176.00	431	\$998.09
<b>*Statewide Average</b>	<b>\$1,845,114</b>	<b>1,583</b>	<b>\$1,165.79</b>

\*The statewide average is included for reference only. It is not a DHS target.

LTC includes Adult Foster Care, Residential Care, Assisted Living, and Specialized Living

## Medicaid Long term Care Cost Per Case September, 2002

Service Delivery Area



\*The statewide average is included for reference only. It is not a DHS target.

## Oregon's Licensed Substitute Home Beds per 1,000 Age 85 and Older - September, 2002

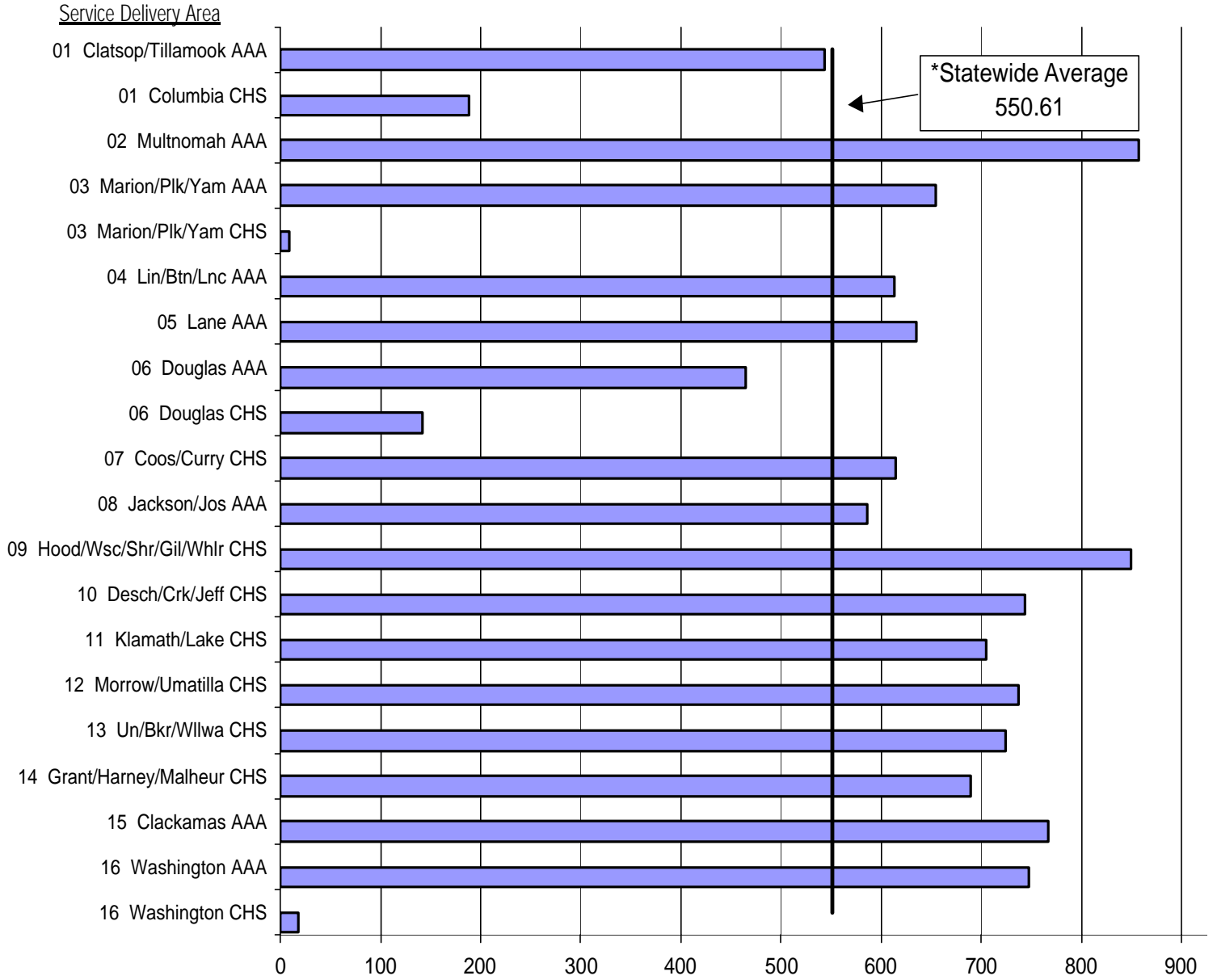
Service Delivery Area	Licensed bed capacity	85+ Pop	Substitute home beds
16 Washington CHS	100	5,574	17.94
16 Washington AAA	4,166	5,574	747.40
15 Clackamas AAA	3,796	4,950	766.87
14 Grant/Harney/Malheur CHS	638	926	688.98
13 Un/Bkr/Wilwa CHS	866	1,196	724.08
12 Morrow/Umatilla CHS	901	1,222	737.32
11 Klamath/Lake CHS	858	1,216	705.59
10 Desch/Crk/Jeff CHS	1,671	2,247	743.66
09 Hood/Wsc/Shr/Gil/Whlr CHS	890	1,048	849.24
08 Jackson/Jos AAA	3,329	5,684	585.68
07 Coos/Curry CHS	1,282	2,084	615.16
06 Douglas CHS	280	1,974	141.84
06 Douglas AAA	918	1,974	465.05
05 Lane AAA	3,569	5,611	636.07
04 Lin/Btn/Lnc AAA	2,410	3,927	613.70
03 Marion/Plk/Yam CHS	68	7,895	8.61
03 Marion/Plk/Yam AAA	5,174	7,895	655.35
02 Multnomah AAA	9,268	10,807	857.59
01 Columbia CHS	330	1,756	187.93
01 Clatsop/Tillamook AAA	956	1,756	544.42
Statewide	41,470	75,316	550.61

\*The Statewide average is included for reference only. It is not a DHS target.

Substitute Beds include Non-Relative Foster Home, Assisted Living, Residential Care and Nursing Facility beds.



# Oregon's Licensed Substitute Home Beds per 1,000 Age 85 and Older - September, 2002



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## Seniors & People with Disabilities Food Stamp

### Accuracy Rate for July 2001 - June 2002

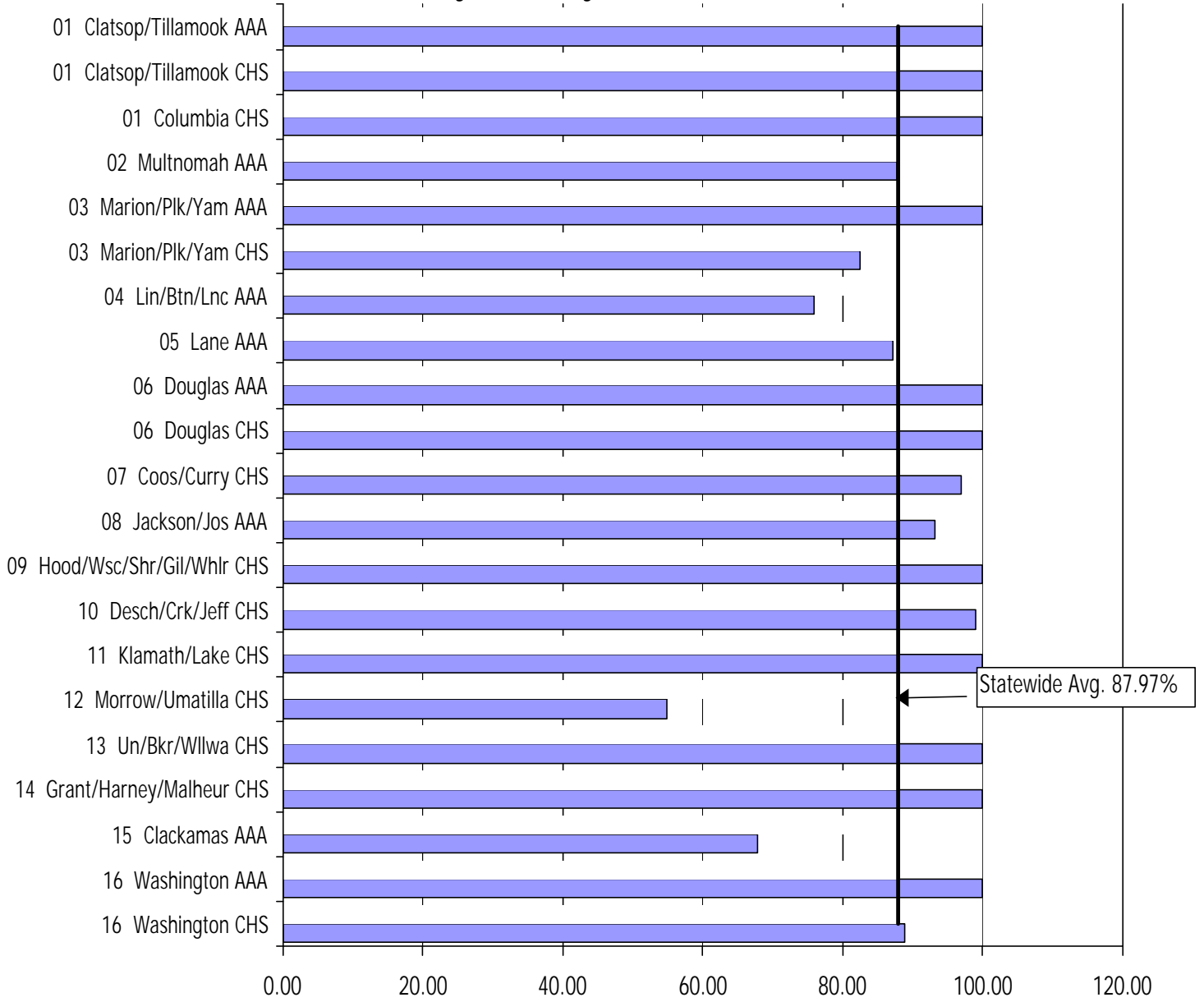
Service Delivery Area	Error \$	Total \$	Percent Error Rate	Percent Accuracy Rate
16 Washington CHS	\$92.00	\$828.00	11.11	88.89
16 Washington AAA	\$0.00	\$421.00	0.00	100.00
15 Clackamas AAA	\$477.00	\$1,486.00	32.10	67.90
14 Grant/Harney/Malheur CHS	\$0.00	\$80.00	0.00	100.00
13 Un/Bkr/Wllwa CHS	\$0.00	\$546.00	0.00	100.00
12 Morrow/Umatilla CHS	\$273.00	\$605.00	45.12	54.88
11 Klamath/Lake CHS	\$0.00	\$157.00	0.00	100.00
10 Desch/Crk/Jeff CHS	\$10.00	\$939.00	1.06	98.94
09 Hood/Wsc/Shr/Gil/Whlr CHS	\$0.00	\$147.00	0.00	100.00
08 Jackson/Jos AAA	\$147.00	\$2,168.00	6.78	93.22
07 Coos/Curry CHS	\$34.00	\$1,131.00	3.01	96.99
06 Douglas CHS	\$0.00	\$695.00	0.00	100.00
06 Douglas AAA	\$0.00	\$454.00	0.00	100.00
05 Lane AAA	\$235.00	\$1,824.00	12.88	87.12
04 Lin/Btn/Lnc AAA	\$233.00	\$969.00	24.05	75.95
03 Marion/Pik/Yam CHS	\$249.00	\$1,426.00	17.46	82.54
03 Marion/Pik/Yam AAA	\$0.00	\$555.00	0.00	100.00
02 Multnomah AAA	\$735.00	\$5,971.00	12.31	87.69
01 Columbia CHS	\$0.00	\$184.00	0.00	100.00
01 Clatsop/Tillamook CHS	\$0.00	\$69.00	0.00	100.00
01 Clatsop/Tillamook AAA	\$0.00	\$10.00	0.00	100.00
Statewide	\$2,485.00	\$20,665.00	12.03	87.97

Food stamp accuracy is a Federal quality assurance control. Because of the number of cases, approximately 90 per month, the accuracy rate is valid at the statewide level only.

**The most recent national average/target accuracy rate is 91.09 for 2001.**

Oregon's top five error factors from October 2001 through May 2002 are reporting errors in wages and salaries, shelter deductions, standard utility allowance, household composition, and child support.

## Seniors & People with Disabilities Services Food Stamp Accuracy Rate July 2001 - June 2002



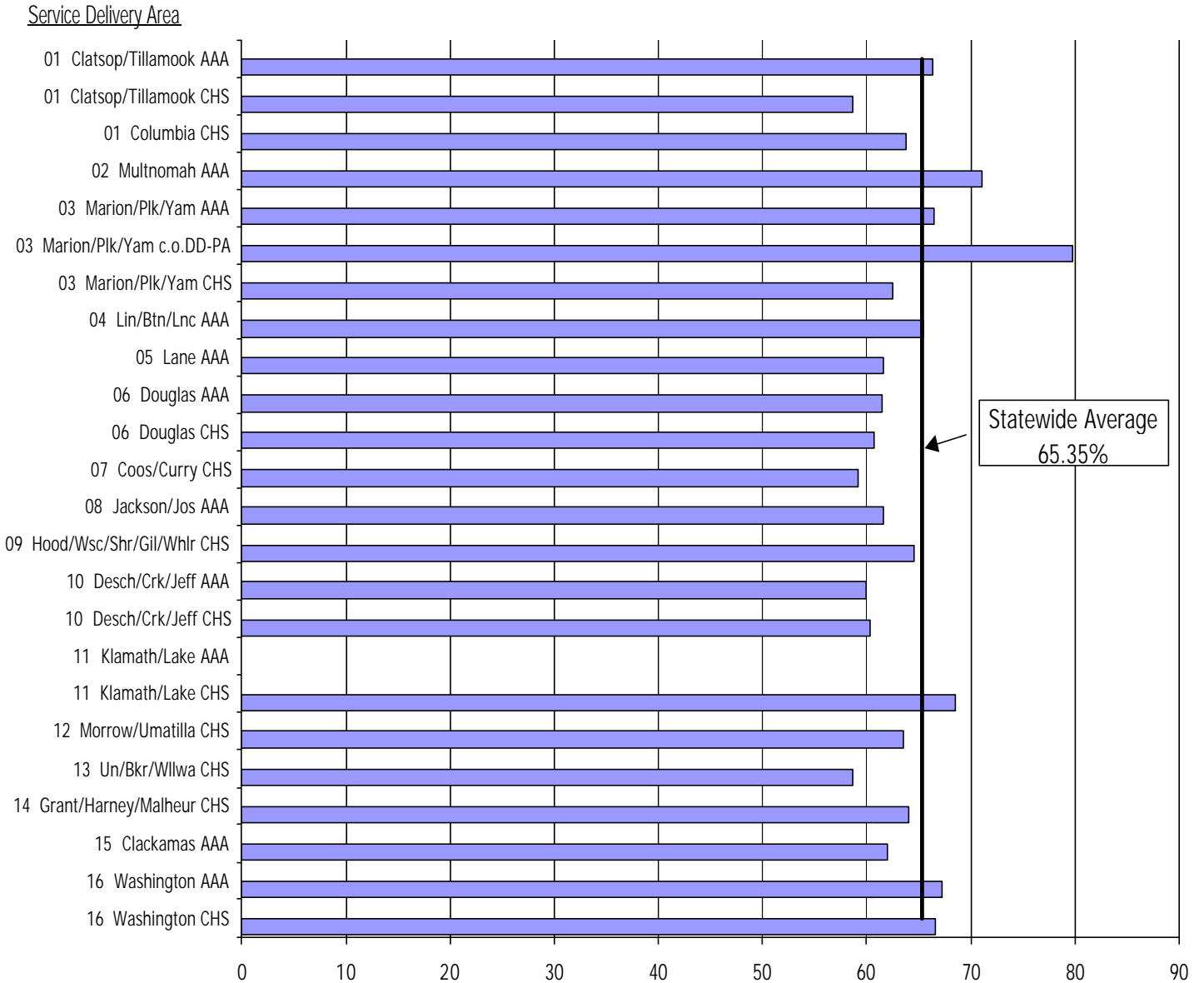
The statewide average is included for reference only. It is not a DHS target.  
 The most recent national average/target accuracy rate is 91.09 for 2001.

## Percent of Client Employed Providers with One Plus Years of Service in Local Offices - September, 2002

Service Delivery Area	1year ago	active now	retained	Percent Retained
16 Washington CHS	240	299	160	66.67
16 Washington AAA	342	421	230	67.25
15 Clackamas AAA	1,005	1,012	623	61.99
14 Grant/Harney/Malheur CHS	164	181	105	64.02
13 Un/Bkr/Wllwa CHS	244	227	143	58.61
12 Morrow/Umatilla CHS	425	471	270	63.53
11 Klamath/Lake CHS	279	336	191	68.46
11 Klamath/Lake AAA	0	7	0	0.00
10 Desch/Crk/Jeff CHS	424	423	256	60.38
10 Desch/Crk/Jeff AAA	5	3	3	60.00
09 Hood/Wsc/Shr/Gil/Whlr CHS	189	240	122	64.55
08 Jackson/Jos AAA	994	1,134	613	61.67
07 Coos/Curry CHS	1,023	1,000	605	59.14
06 Douglas CHS	260	321	158	60.77
06 Douglas AAA	356	343	219	61.52
05 Lane AAA	1,080	1,150	665	61.57
04 Lin/Btn/Lnc AAA	1,057	1,105	692	65.47
03 Marion/Plk/Yam CHS	714	846	446	62.46
03 Marion/Plk/Yam c.o.DD-PA	972	1,505	776	79.84
03 Marion/Plk/Yam AAA	640	680	425	66.41
02 Multnomah AAA	1,971	2,238	1,400	71.03
01 Columbia CHS	58	72	37	63.79
01 Clatsop/Tillamook CHS	133	141	78	58.65
01 Clatsop/Tillamook AAA	107	113	71	66.36
Statewide	12,682	14,268	8,288	65.35

data includes Title XIX and Spousal Pay

## Percent of Client Employed Providers with One Plus Years of Service in Local Offices - September, 2002



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data include Title XIX and Spousal Pay

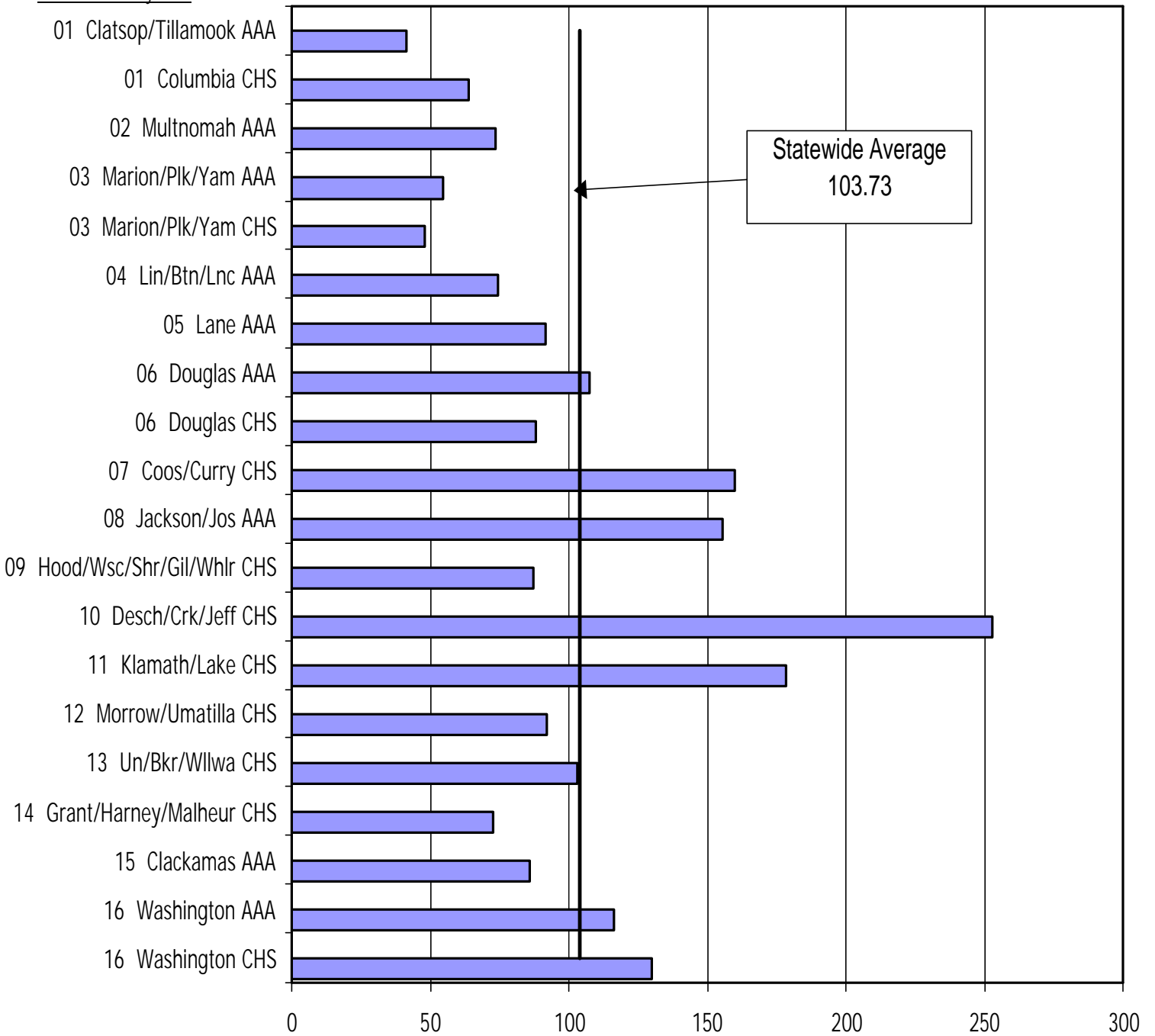
## Average Days Local Offices use to get Abuse Reports to Central Office for the Year 2001

Service Delivery Area	Number of Days to Make Report to Central Office
16 Washington CHS	129.70
16 Washington AAA	115.99
15 Clackamas AAA	85.75
14 Grant/Harney/Malheur CHS	72.36
13 Un/Bkr/Wllwa CHS	103.14
12 Morrow/Umatilla CHS	91.97
11 Klamath/Lake CHS	178.40
10 Desch/Crk/Jeff CHS	252.54
09 Hood/Wsc/Shr/Gil/Whlr CHS	87.15
08 Jackson/Jos AAA	155.37
07 Coos/Curry CHS	159.85
06 Douglas CHS	87.93
06 Douglas AAA	107.30
05 Lane AAA	91.59
04 Lin/Btn/Lnc AAA	74.44
03 Marion/Plk/Yam CHS	48.00
03 Marion/Plk/Yam AAA	54.61
02 Multnomah AAA	73.49
01 Columbia CHS	63.59
01 Clatsop/Tillamook AAA	41.46
Statewide Average	103.73

Data is Facility abuse only and is the average number of days to get reports to central office.

## Average Days Local Offices use to get Abuse Reports to Central Office for the Year 2001

Service Delivery Area



The statewide average is included for reference only. It is not a DHS target.