Oregon DHS NPI Companion Document for 837 ENCOUNTER Institutional Claim and 837 Transaction Coordination of Benefits - Examples for Encounter

The NPI is a single identification number that will be assigned to all covered health care providers. It is intended to improve the efficiency of the health care system and help to reduce fraud and abuse. The intent of the NPI is to eliminate the need for payers and providers to keep numerous identifiers and in turn simplify transaction processing between these entities. This companion guide is meant to be used as a technical reference guide for NPI usage in Oregon.

The objectives of this document are:

*To clarify what information is needed by the Oregon Dept. of Human Services (OR-DHS)
where the guide indicates that the choice is dependent on the Payer.

*To point out preferred selections for data elements where multiple alternatives exist.

This Companion Guide supplements the 837 Institutional Claim Implementation Guide Version 004010X096A1.

In order to create an OR-DHS HIPAA compliant transaction, you must first meet the requirements of the Implementation Guide and then incorporate the payer (OR-DHS) specific requirements.

OR-DHS processes all alpha characters in upper case (except ISA06 and GS02). Do not use special characters.

To properly process 837 transactions, OR-DHS requires only ONE transaction type in each transmission file beginning with the ISA segment and ending with the ISE segment. For example if the submitter sends Reportable/Encounter 837 transaction data for Professional, Dental and Institutional, there would be a separate file for each transaction (e.g. one containing only the 837P professional data, one containing only 837I institutional data and one file containing only 837D dental data.).

For faster adjudication, OR-DHS requires one rendering (performing) provider/billing provider per claim to avoid conflict between claim and line level data.

Every effort has been made to prevent errors in this document. However, if there is a discrepancy between this document and the Implementation Guide, the Implementation Guide is the final authority.

In the examples given in this Companion Guide, a lowercase "b" denotes a blank space.

IMPORTANT NOTE: When determining the delimiters to use/send, please take data content, communication protocols, and industry standards into account. If transmission or transaction errors can be traced to the choice of a delimiter, trading partners will be notified, and the use of that delimiter will be prohibited. For example: When the EBCDIC character for <new line> is used as a delimiter, and it is converted to ASCII, it becomes two characters - <carriage return> and line feed>. Systems using ASCII characters encounter extra, non-conforming characters and reject the transmission.

ISA - Interchange Control Header - Page B3

Usage: Required

Segment Max Use within Loop: 1

				ATTRIE	BUTES	
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments
ISA01	Authorization Information Qualifier	R	2/2	ID	00	
ISA03	Security Information Qualifier	R	2/2	ID	00	
ISA05	Sender Interchange ID Qualifier	R	2/2	ID	ZZ	
ISA06	Interchange Sender ID	R	15/15	AN		The sender's trading partner (mailbox) number assigned at the beginning of Business-to-Business (B2B) testing, used for testing and production purposes. The letters "tp" should be in lower-case (i.e., tp######). Insert spaces after data to meet 15-byte requirement.
ISA07	Interchange Receiver ID Qualifier	R	2/2	ID	ZZ	
ISA08	Interchange Receiver ID	R	15/15	AN	ORDHSOMAP	Insert spaces after data to meet 15-byte requirement.

GS Functional Group Header-Page-B8

Usage: Required

Segment Max Use within transmission: >1

Example: GS*HC*tn123456*ORDHSOMAP*381791480*20010801*1452*00000001*X*004010X096A1~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
GS02	Application Senders Code	R	2/15			The sender's trading partner (mailbox) number assigned at the beginning of Business-to-Business (B2B) testing, used for testing and production purposes. The letters "tp" should be in lower-case (i.e., tp######).
GS03	Application Receiver's Code	R	2/15		ORDHSOMAP	

ST -- Transaction Set Header - 56

Usage: Required

Segment Max Use within Transaction: 1

Loop ID: None

Example: ST*837*987654~

Note: In order to ensure this unique number is returned on your 997, do not use this number more than once a day.

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
ST01	Transaction Identification Code	R	2/2	ID	00	In order to ensure this unique number is returned on your 997, it is recommended this number not repeat for 180 days.
ST02	Transaction Set Control Number	R	1/30	AN		The unique number that will be returned on your 997.

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BHT -- Beginning of Hierarchical Transaction-Page-57

Usage: Required

Segment Max Use within Loop: 1

Loop ID: None

Example: BHT*0019*00*0123*19960618*0932*RP~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
BHT02	Transaction Set Purpose	R	2/2	ID	00	
BHT03	Originator Application Transaction Identifier	R	1/30	AN		This identifier <u>must</u> be unique across all submitted data files, and may or may not be the same as ST02.
BHT06	Claim or Encounter Identifier	R	2/2	ID	RP	

NM1 -- Submitter Name-Page-61

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 1000A

Example: NM1*41*2*ABC Submitter****46*PHP~

				ATTRIE	BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
NM109	Submitter Identifier	R	2/80	AN	PHP	

NM1 -- Receiver Name-Page-67

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 1000B

				ATTRIE	BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
NM103	Receiver Name	R	1/35	AN	OREGON DHS OMAP	
NM109	Receiver Primary Identifier	R	2/80	AN	ORDHSOMAP	

PRV -- Billing/Pay-To-Provider Specialty - Page 71

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2000A

Example: PRV*BI*ZZ*207R00000X~

NOTE: Per the CMS feedback page,"... the guide [IG] is therefore inconsistent with the enumeration of providers allowed by the NPI final rule. In order to define a sub-part or component that is not enumerated with a distinct NPI, the Billing Provider field - 2000A PRV - may be used."

			ATTRIBUTES			NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
_	Reference Identification Qualifier	R	2/3	AN	ZZ	Mutually Defined	As defined by Implementation Guide
PRV03	Reference Identification	R	1/30	ID		Provider Taxonomy Code	As defined by Implementation Guide

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NM1 -- Billing Provider Name - Page 76

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2010AA

Example: NM1*85*1*WELBY*MARCUS*W**JR*X>

				ATTRIE	BUTES	NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
NM108	Identification Code Qualifier	R	1/2	ID	XX	Health Care Financing Administration National Provider Identifier	As defined by Implementation Guide
NM109	Identification Code	R	1/30	AN		Enter the Appropriate 10 Digit National Provider ID (NPI)	As defined by Implementation Guide

REF -- Billing Provider Secondary Identification Number-Page-82

Usage: Situational

Segment Max Use within Loop: 8

Loop ID: 2010AA

Example: REF*EI*123456789~

NOTE: OR-DHS required in addition to data sent on NM109 (Billing Provider Identifier).

				ATTRIE	BUTES	NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
REF01	Reference Identification Qualifier	R	2/3	ID		SY- Social Security Number EI - Employers Identification Number	OR-DHS required element. OR-DHS currently accepts only the following: 1C - Medicare Provider Number 1D - Medicaid Provider Number (OR-DHS assigned number is preferable) 1G - Provider UPIN number Only 1 occurrence per unique qualifier.
REF02	Reference Identification	R	1/30	AN		Employer's Identification Number or Social Security Number	All Institutional Facilities in Oregon, and most of those located near Oregon's borders, have an OR-DHS assigned number. Enter 999999 using 1D when there is no valid OR-DHS or UPIN number. Mental Health contractors may use 111119 for out-of-state hospitals.

HL -- Subscriber Hierarchical Level-Page-99

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2000B

Example: HL*124*123*22*0~

				ATTRIE	BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
HL04	Hierarchical Child Code	R	1/1	ID	0	

SBR -- Subscriber Information-Page-101

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2000B

Example: SBR*S*18*123456******MC~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
SBR01	Payer Responsibility Sequence Number Code	R	1/1	ID	S	
SBR03	Insured Group or Policy Number	R	1/30	AN		Required by OR-DHS. Cannot be blank. Enter the six-digit PHP number.
SBR04	Insured Group Name	S	1/60	AN		Not in use at this time - must leave blank.
SBR09	Claim Filing Indicator Code	S	1/2	ID	MC	

NM1 -- Subscriber Name-Page-108

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2010BA

Example: NM1*IL*1*DOE*JOHN*T***MI*12345678~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
NM103	Subscriber Last Name	R	1/35	AN		Patient's last name as it appears on the OMAP medical care identification. Do not use special characters.
NM104	Subscriber First Name	S	1/25	AN		Patient's first name as it appears on the OMAP medical care identification. Cannot be blank. Do not use special characters.
NM108	Identification Code Qualifier	R	1/2	ID	MI	
NM109	Subscriber Primary Identifier	R	2/80	AN		Patient's 8-character Prime I.D. as it appears on the OMAP medical care identification.

ENCOUNTER DATA

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NM1 -- Payer Name-Page-126

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2010BC

Example: NM1*PR*2*OREGON DHS OMAP*****PI*ORDHSOMAPENC~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
NM103	Payer Name	R	1/35	AN	OREGON DHS OMAP	
NM108	Identification Code Qualifier	R	1/2	ID	PI	
NM109	Payer Identifier	R	2/80	AN	ORDHSOMAPENC	

N3 -- Payer Address-Page-129

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2010BC

Example: N3*500 SUMMER STREET NE~

			ATTRIBUTES		BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
N301	Payer Address Line	R	1/55	AN	500 SUMMER	
					STREET NE	

N4 -- Payer City/State/Zip-Page-130

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2010BC

Example: N4*SALEM*OR*973010315~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
N401	Payer City Name	R	2/30	AN	SALEM	
N402	Payer State Code	R	2/2	ID	OR	
N403	Payer Postal Zone or ZIP Code	R	3/15	ID	973010315	

CLM -- Claim Information-Page-157

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2300

Example: CLM*01319300001*500***11:A:1*Y*A*Y*Y***02******N~

				ATTRIE	BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
CLM01	Patient Account Number	R	1/38	AN		The 'Patient Account Number' is returned in the 'Patient Control Number' (Element CLP01) on the outbound 835 transaction. Although the X-12 standard allows for 38 characters, the HIPAA standard allows only up to 20. Therefore, OR-DHS will truncate any data after the 20th character, and report same.
CLM02	Total Claim Charge Amount	R	1/18	R		Amount must not exceed \$999,999.99.
CLM05-1	Facility Type Code	R	1/2	AN		CLM05-1 applies to all service lines unless it is overwritten at the line level.
CLM05-3	Claim Frequency Code	R	1/1	ID		OR-DHS required field. OR-DHS accepts: 1 - Original claim submission 7 - Replacement of prior claim 8 - Void (cancellation of prior claim) Claims with a value of "7" will be processed as an adjustment. Claims with a value of "8" will be processed as delete transactions.

REF -- Original Reference Number (ICN/DCN)-Page-191

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2300

Example: RFF*F8*1234567890123~

Example: 1	tumple. NET 10 120-100/000120												
				ATTRIE	BUTES	Comments							
ELEMENT	NAME	USE	Min/Max	Min/Max Data Type Codes/Values									
REF02	Claim Original Reference	R	1/30	1/30 AN		The OR-DHS ICN to adjust or delete.							
	Number	l 1											

REF -- Medical Record Number-Page-200

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2300

Example: REF*EA*1230484376R~

			ATTRIBUTES			Comments	
ELEMENT	NAME	USE	Min/Max Data Type Codes/Values		Codes/Values		
REF02	Medical Record Number	R	1/30	1/30 AN		The Medical Record Number is NOT returned in the 835 Transaction.	

HI -- Principle, Admitting, E-Code and Patient Reason For Visit Diagnosis Information-Page-227

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2300

Example: HI*BK:9976~

			ATTRIBUTES		BUTES	Comments	
ELEMENT	NAME	USE	Min/Max Data Type Codes/Values		Codes/Values		
HI01	Health Care Code	R				OR-DHS requires the Principle Diagnosis code.	
HI01-2	Industry Code	R	1/30	1/30 AN		Report the Primary Diagnosis Code to the highest level of specificity for the date of service.	

HI -- Other Diagnosis Information-Page-232

Usage: Situational

Segment Max Use within Loop: 2

Loop ID: 2300

Example: HI*BF:V9782~

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			ATTRIBUTES				Comments						
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values								
-	Health Care Code Information	R											

HI -- Principle Procedure Information-Page-242

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2300

Example: HI*BR:92795:D8:19980321~

NOTE: OR-DHS required on inpatient and outpatient encounters when procedures are performed.

			ATTRIBUTES			Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
HI01	Health Care Code	R				
	Information					

HI -- Other Procedure Information-Page-244

Usage: Situational

Segment Max Use within Loop: 2

Loop ID: 2300

Example: HI*BQ:92795:D8:19980321~

NOTE: In addition to the principle procedure code, OR-DHS only uses two additional procedure codes to process and adjudicate data.

140 1 E. III u	ore: In addition to the principle procedure code: ore principle configuration procedure codes to process and adjudicate data.											
			ATTRIBUTES			Comments						
ELEMENT	NAME	USE	Min/Max	Min/Max Data Type Codes/Values								
HI01	Health Care Code	R										
	Information											

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NM1 -- Attending Physician Name-Page-321

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2310A

Example: NM1*71*1*DOE*JOHN****XX*0123456789~ Note: OR-DHS required on inpatient encounters.

				ATTRIE	BUTES	NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
NM108	Identification Code Qualifier	R	1/2	ID	XX	Health Care Financing Administration National Provider Identifier	As defined by Implementation Guide
NM109	Identification Code	R	2/80	AN		Enter the Appropriate 10 Digit National Provider ID (NPI)	As defined by Implementation Guide

NM1 -- Operating Physician Name-Page-328

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2310B

Example: NM1*72*1*DOE*JOHN****XX*0123456789~

			ATTRIBUTES			NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
NM108	Identification Code Qualifier	R	1/2	ID	XX	Health Care Financing Administration National Provider Identifier	As defined by Implementation Guide
NM109	Identification Code	R	2/80	AN		Enter the Appropriate 10 Digit National Provider ID (NPI)	As defined by Implementation Guide

SBR -- Other Subscriber Information-Page-359

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2320

Example: SBR*P*18*123456*PHPNAME*MC****MC~

NOTE: OR-DHS required

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
	Payer Responsibility Sequence Number Code	R	1/1	ID	S	
SBR03	Insured Group or Policy Number	R	1/30	AN		Required by OR-DHS. Cannot be blank. Enter the six-digit PHP number.
SBR04	Insured Group Name	S	1/60	AN		Not in use at this time - must leave blank.
SBR09	Claim Filing Indicator Code	S	1/2	ID	MC	

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CAS -- Claim Level Adjustment-Page-365

Usage: Situational

Segment Max Use within Loop: 5

Loop ID: 2320

Example: CAS*CO*96*555.52~

NOTE: Prepaid Health Plans (PHP) may use any valid HIPAA Adjustment Reason Code when Claim Submission Reason Code = 8 for VOID/delete. OR-DHS uses only the first

occurrence. OR-DHS uses ont the first occurance.

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				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
CAS02	Adjustment Reason Code	R	1/5	ID		Claim level. Use one HIPAA Adjustment Reason Code.

NM1 -- Other Payer Name - Page 410

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2330B

Example: NM1*PR*2*PHPNAME*****PI*123456~

				ATTRIE	BUTES	NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
NM103	Payer Name	R	1/35	AN	PHPNAME		As defined by Implementation Guide
NM108	Identification Code Qualifier	R	1/2	ID	PI		As defined by Implementation Guide
NM109	Other Payer Primary Identifier	R	2/80	AN		Required for OR-DHS. Cannot be blank. Enter the six-digit PHP number.	As defined by Implementation Guide

LX - Line Counter - Page 444

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2400 Example: LX*1~

ELEMENT NAME
USE Min/Max Data Type Codes/Values

LX01 Line Counter

R 1/6 N
OR-DHS' system processes only the first 28 lines. For outpatient only.
Should OR-DHS receives an inpatient claim with more then 28 lines, an attempt will be made to roll additional lines to 28.

LIN - Drug Identification, CTP - Drug Pricing, & REF - Prescription Number - 4010A1 Pages 35-37 (after page 443)

Usage: Situational Loop ID: 2410

NOTE: OR-DHS does not process Loop 2410 on the 837 transaction. For drugs administered by the prescribing practitioner in the office, clinic, hospital or home setting, use HCPC Drug Code Series J0000-J8999 in the Loop 2400, SV202-2 element.

Example: LIN*N4*12345123412~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
LIN02	Product/Service ID	R	1/48	AN		

SV2 -- Institutional Service Line-Page-445

Usage: Required

Segment Max Use within Loop: 1

Loop ID: 2400

Example: SV2*0300*HC:80019*73.42*UN*1~

				ATTRIBUTES		Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
SV201	Service Line Revenue Code	R	1/48	AN		OR-DHS requires a revenue code for each service. All revenue codes placed across loop repeats must be in ascending order using a preceding zero.
SV202	Composite Medical Procedure Identifier	S	1/48	AN		OR-DHS uses one Procedure Code and the first two modifiers when the Revenue center code requires a procedure code. The last two modifiers may not be considered in processing of claims.
SV203	Line Item Charge Amount	R	1/18	AN		OR-DHS requires line item charges regardless of how the PHP compensates its provider. Amount not to exceed \$99,999.99.
SV205	Service Unit Count	R	1/15	R		Not to exceed 9999.9.

NM1 -- Attending Physician Name-Page-462

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2310A

Example: NM1*71*1*DOE*JOHN****XX*01234567

				ATTRIE	BUTES	NEW	OLD (Previously Allowed Values)
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	Comments	Comments
NM108	Identification Code Qualifier	R	1/2	ID	XX	Health Care Financing Administration National Provider Identifier	As defined by Implementation Guide
NM109	Identification Code	R	2/80	AN		Enter the Appropriate 10 Digit National Provider ID (NPI)	As defined by Implementation Guide

SVD - Line Adjudication Information - Page-490

Usage: Situational

Segment Max Use within Loop: 1

Loop ID: 2430

Example: SVD*NR002*50.5**0305*1~

			ATTRIBUTES			Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
SVD01	Payer Identifier	R	2/80	AN		Used to match with other payer identifier in 2330B.

CAS -- Service Line Adjustment-Page-494

Usage: Situational

Segment Max Use within Loop: 5

Loop ID: 2430

Example: CAS*CO*A1*25~

NOTE: Prepaid Health Plans (PHP) must send a Claim Adjustment Reason Code (CARC) at the service line level whenever service is denied/not paid. Business Rules relating to Claim Adjustment Reason Codes (Disposition Codes):

- If the service/detail line is Paid, Accepted, or \$0 paid (formerly Disposition Code = A01) do not send Loop 2430/CAS segment.
- If the service/detail line is Denied/No Payment (formerly Disposition Code = Reject Code), send Loop 2430 CAS segment w/appropriate/CARC.
- Some CARC Codes do not apply to DHS encounter data. These codes were not cross-walked and the claim will receive an error if you use the codes.

			ATTRIBUTES		BUTES	Comments
ELEMENT	NAME	USE	Min/Max	Data Type	Codes/Values	
CAS02	Adjustment Reason Code	R	1/5	ID		Use one Claim Adjustment Reason Code only when payment / service is one the PHP has no liability for. Will cross-walk code to the Encounter Disposition Reason Codes.

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Note: These are examples only and are not intended to show all situations that could potentially occur.

This is only DHS' expectation of the data for the situations most commonly found for Encounter data received at this time.

Loop 2000B–Subscriber Hierarchical Level is a required loop and thus is always expected. When a patient is enrolled in a Prepaid Healthcare Plan (Plan), Medicaid (DHS) is never the primary payer. Within this loop the:

- * SBR01-Payer Responsibility Sequence Number is expected to be "S" showing Medicaid as the secondary payer.
- * SBR09-Claim Filing Indicator Code must be MC (Medicaid) indicating Medicaid as the payer this information is being sent to and has the current responsibility for adjudication.

When the patient is enrolled in a Plan, the following information is expected when the plan is the primary payer:

- * Send one 2320-Other Subscriber Information loop with the SBR01-Payer Responsibility Sequence Number Code of "P" (primary) showing the Plan as the Primary payer.
- * If the service line is paid, accepted or \$0 paid, do not send the CAS segment in the 2320-Other Subscriber Information loop, 2330B-Other Payer Name loop or 2430-Line Adjudication loop.
 - * If the PHP has accepted no liability at the service line, send a 2430-Line Adjudication loop with a CAS segment containing the appropriate Claim Adjustment Reason Code (CARC). When there is a 2430-Line Adjudication loop, send a 2330B-Other Payer Name loop with the NM109-Other Payer Primary Identifier, which must match the SVD01-Other Payer Primary Identifier in the 2430-Line Adjudication loop.