



Attention!

DMAP Restructures the Provider Services Toll-Free Call Center!

Beginning *June 27, 2007*, the Division of Medical Assistance Programs will restructure the Toll-Free (1-800-336-6016) Call Center to improve services for providers.

There will be no change in service expertise. The new alignment will reduce call transfers and we anticipate no delays in getting through to staff. However, until the improvements are fully implemented, you may experience an increase in the wait-time before your call is answered.

Thank you, in advance, for your patience.

We anticipate full implementation no later than *July 1, 2007*.

