



Electronic Data Interchange makes Sense: it's fast, accurate and cost effective.



December 2007

Fewer than 2 weeks remain until DHS becomes fully NPI compliant!!

After December 31, 2007, DHS will no longer process electronic claims without a valid National Provider Identifier (NPI) that has been registered with us.

DHS strongly encourages electronic submitters to re-test their systems with the NPI standards to ensure proper claims processing and payment. If you have not yet completed Business to Business re-testing with your NPI and taxonomy codes, contact EDI Support Services.

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If you need technical assistance, contact EDI Support Services
888-690-9888 or DHS.EDIsupport@state.or.us.

If you have questions about specific claims, contact Provider Services
800-336-6016 or DMAP.providerservices@state.or.us.

Multiple DMAP numbers

Do you have multiple DMAP 6-digit provider numbers but only one NPI? The recommended way to manage this difference to ensure proper claims processing and payment is to include the associated taxonomy code as registered with NPES and DHS. Think of it this way: our computer needs a “one-to-one” match in order to pay a claim properly.

There are other possible options, such as collapsing your DMAP assigned numbers into one or two. If you have any questions, please contact us. If you need assistance in locating a taxonomy code you can access the Washington Publishing Companies web site at http://www.wpc-i.com/custom_html/tax_more.htm.

EDI Support response time

EDI Support Services strives daily to answer your e-mails and telephone calls in a timely fashion. However, due to the staff effort towards the replacement of our Medicaid Management Information System (MMIS) that will be implemented in June 2008, we are experiencing some reduction in response times. We will

continue to return calls and e-mails as quickly as we can, and ask for your patience as we all move forward to make the replacement Oregon MMIS a huge success. For more information on the replacement MMIS go to <<http://www.oregon.gov/DHS/admin/mmis/index.shtml>>.

My password has expired, again!

EDI Support Services has seen a marked increase in provider calls asking for their passwords to be reset. DHS makes every effort to reset passwords as quickly as possible, but due to increased demands on our time and the increasing number of electronic submitters we may not always be able to get this accomplished as quickly as we would like. Please trust we will get to your call within 5 business days. Our password rule is that they expire every 60 days, please be cognizant of this time frame and reset passwords before that time. If you do need assistance please call EDI Support Services at 1-888-690-9888.

Updated DHS Companion Guides

Make sure you have the most recent update to the DHS Companion Guides. They are available on the DHS Web site at

<http://www.oregon.gov/DHS/admin/hipaa/guides_man.shtml#cg>.

Do you not yet have an NPI?

If you are a health care provider, you probably need a National Provider Identifier (NPI). Getting an NPI is easy. Getting an NPI is free. The first step is to get your NPI. More information is available at <<https://nppes.cms.hhs.gov/NPPES/Welcome.do>>.

If you delay applying for your NPI, you risk your cash flow and that of your health care partners. As outlined in the Federal Regulation, The Health Insurance Portability and Accountability Act of 1996 (HIPAA), covered providers must also share their NPI with other providers, health plans, clearinghouses, and any entity that may need it for billing purposes.

Previous EDI Bulletins are posted online at

<http://www.oregon.gov/DHS/admin/hipaa/publications.shtml#edibulletins>