



## Important Information About replacement DMAP Medical Care IDs

Several thousand Oregon Health Plan (OHP) clients received DMAP Medical Care IDs for July showing enrollment in the wrong managed care plan. The DHS Office of Information Systems is aware of the problem and is preparing corrected IDs to send to affected clients.

The mistake affects both medical and dental Plans in multiple areas around the state.

### Verify plan enrollment

If you deal with DHS via electronic data interchange (EDI), you can verify a client's correct managed care plan enrollment with the 270/271 transactions.

Providers who don't use EDI and clients may verify their correct managed care plan enrollment by calling DMAP's Client Advisory Services Unit (CASU), 1-800-273-0557. This is a temporary workaround for providers.

The Automated Information System (AIS) will not have all of the correct Plan enrollment data until mid-July.

See a previous announcement about the unbundling of managed care plan service area codes in some counties at [http://egov.oregon.gov/DHS/healthplan/notices\\_providers/ais\\_mco\\_verifi.pdf](http://egov.oregon.gov/DHS/healthplan/notices_providers/ais_mco_verifi.pdf).

The Medicaid Management Information System misread the newly "unbundled" county codes and issued the incorrect IDs for July.

### Corrected IDs

Corrected IDs will show an issue date of 7/03/07 or later. Field 14 of the DMAP Medical Care ID shows the issue date.

### Questions?

- ▶ Contact the DMAP Client Advisory Services Unit at 1-800-273-0557 if you have questions about managed care plan enrollment.
- ▶ Contact DMAP Provider Services if you have billing questions at:
  - 1-800-336-6016 or
  - [DMAP.providerservices@state.or.us](mailto:DMAP.providerservices@state.or.us)

