



## Resubmit claims denied for "invalid modifiers"



On July 27, 2007, the DHS payment system erroneously denied several thousand claims with the following error message: **EOB 449 – Missing or invalid (unknown) modifier used.**

This happened even when no modifier was needed. If your Remittance Advice for July 27 showed a denial for reason EOB 449, you may resubmit the claims. Unfortunately, DMAP cannot retrieve these claims and resubmit them for you. The system problem was fixed July 31, 2007.

To expedite payment, resend your electronic claims – or – send paper claims to Provider Services at 500 Summer St. NE, E-44, Salem, OR 97301. Attach a note to your batch of claims requesting reprocessing due to the EOB 449 (invalid modifier) error.

We apologize for the inconvenience this has caused. Questions? Contact Provider Services 800-336-6016.